

Date: September 2019

Osborne Grove Consultation Questions and Answers

In June 2018, a decision was taken by the Council's Cabinet to undertake a feasibility study on the future development of the Osborne Grove Nursing Home site.

Carers and families, third sector and community groups, health and social care partners and other interested stakeholders were actively involved in carrying out the feasibility study.

In July 2019 the completed feasibility report detailing options for the future of the site was presented to the Council's Cabinet which agreed to endorse the preferred option. This is to demolish the current Osborne Grove building and build in its place a 70-bed nursing provision that ensures we maximise the use of the site overall;

- creates services that are more flexible, are more 'personalised' and give greater choice;
- creates local care and support for people in the community;
- has better long-term outcomes for people at lower cost;
- ensures we are better prepared for an ageing population.

It was further noted in the report that none of the future development options for the site, including the preferred option, could be safely started with the current residents remaining in the home.

The Council's Cabinet therefore agreed in September 2019 to consult resident, carers and other stakeholders on proposals to close Osborne Grove Nursing Home to allow for the development of an expanded 70 bed nursing home provision on site to meet current and future needs in Haringey. Also, to relocate residents to alternative nursing home provision that is capable of meeting their care and support needs and promoting their wellbeing.

The results of the study are available in the Osborne Grove Nursing Home Feasibility Study - attached.

Who will be affected by the consultation?

Osborne Grove Nursing Home residents and their families and carers.

How long will the consultation last?

The consultation will commence on Tuesday 8 October 2019 and end on Sunday 5 January 2020.

How can I take part?

We want to obtain the views of Osborne Grove residents, their carers/families and health and social care partners on the proposals to close the nursing home to allow works to get underway, including inspection works, planning and demolition and for residents to be relocated to suitable homes that meet their needs while works take place.

We are keen to encourage all responses to this consultation.

- **Online**

Please respond to the consultation by completing the questionnaire online at www.haringey.gov.uk/osborne-grove-nursing-home-consultation

- **Drop-in session**

Two drop-in sessions for those who would like to discuss the consultation will be held at Osborne Grove Nursing Home, 16 Upper Tollington Park, Finsbury Park, N4 3EL:

- 2-3.30pm, Thursday 17 October 2019
- 6-7.30pm, Thursday 17 October 2019

Please contact 020 7272 0118 to register your interest in either the afternoon or evening session.

- **By post**

You may also wish to respond by letter. Please contact the office of Jeni Plummer on 020 8489 5071/5727 to request a paper copy of the questionnaire. Your completed response to the consultation can be sent via FREEPOST to:

Jeni Plummer
Head of Adults Safeguarding
Haringey Council, River Park House
225 High Road, London
N22 8HQ

If you would like to discuss the matter further, please email questions to Osbornegroveconsultation@haringey.gov.uk

Alternatively, please contact Ilona Zeqiri - Registered Manager: 0207 272 0118 or Jeni Plummer - Head of Adults & Safeguarding: 020 8489 5727.

What will happen following the consultation?

1. We will consider all responses to the proposals in the consultation paper
2. We will prepare a report to the Council's Cabinet on the outcome of the consultation which will contain recommendations on the proposals.
3. Cabinet will make a final decision based on the recommendations.
4. The Cabinet decision on the proposal will subsequently be published on the Haringey website including any further actions required.

How will a decision be reached at the Cabinet meeting?

A report will be presented to the members of the Cabinet who will vote on the recommendation contained within the report. The report will be prepared by the Director of Adult Social Services and will contain the findings collated during the consultation process.

Depending on the outcome of the consultation, how soon will change take place?

In the event of a closure, we will immediately communicate the decision with all residents of Osborne Grove, their families and carers. We will then begin the process of working with Osborne Grove residents, their families/carers and other stakeholders to identify timescales and provide alternative support where necessary.

What approach will be used if the decision is taken to close Osborne Grove Nursing Home during the rebuild?

In the event of a closure, we are committed to supporting residents and their carers and families and to keeping them informed and supported as much as possible.

The process will be very carefully managed and adhere to the Managing Care Homes Checklist as devised by the Association of Directors of Adult Social Services (ADASS) – see attached.

A transition plan will be developed with each resident and their family/carers, with support from social workers and health services, to ensure the move to alternative care is safely and sensitively handled. This will include:

- Social workers carrying out a full and comprehensive re-assessment and review of each resident's needs to ensure the care and support needs of the service users continue to be met.
- The resident, their family/carer, social worker and health services creating a care and support plan to ensure the process of change is safely and sensitively handled.
- Residents, families and carers working with social workers and brokers to agree which provision is best placed to meet the resident's needs which will be based on (i) the appropriate type of residential care required (ii) the same or higher quality standard and (iii) the location so that the needs of a close family member, or friend who visits regularly and is involved in the person's day to day care can be met.

An independent advocate will be available to support people affected and their families during the consultation and post Cabinet decision. In the event of closure, we will continually monitor the impact on Osborne Grove residents over the course of the relocation period and beyond into their new home.

If the nursing home closes, what will happen to the building?

Once all residents have been relocated to an alternative care provision that meets their needs, work will begin to relocate the building's assets and equipment and commence preparations for development.