

Dear [INSERT NAME]

We are writing to you about the formal public consultation we are holding regarding the council's proposal to close Osborne Grove Nursing Home.

This consultation pack provides you with background on the proposed closure, answers some questions and advises how you can feedback your comments.

Our key focus, throughout and following the consultation period, will continue to be ensuring the needs of service users are met. We will provide updates on plans as they are developed.

Background

In June 2018 a decision was taken by the Council's Cabinet to undertake a feasibility study on the future development of the Osborne Grove Nursing Home site.

Carers and families, third sector and community groups, health and social care partners and other interested stakeholders were actively involved in carrying out the feasibility study.

In July 2019 the completed feasibility report detailing options for the future of the site was presented to the Council's Cabinet which agreed to endorse the preferred option. This is to demolish the current Osborne Grove building and build in its place a 70-bed nursing provision that: ensures we maximise the use of the site overall;

- creates services that are more flexible, are more 'personalised' and give greater choice;
- creates local care and support for people in the community;
- has better long-term outcomes for people at lower cost;
- ensures we are better prepared for an ageing population.

It was further noted in the report that none of the future development options for the site, including the preferred option, could be safely started with the current residents remaining in the home.

The Council's Cabinet therefore agreed in September 2019 to consult resident, carers and other stakeholders on proposals to close Osborne Grove Nursing Home to allow for the development of an expanded 70 bed nursing home provision on site to meet current and future needs in Haringey. Also, to relocate residents to alternative nursing home provision that is capable of meeting their care and support needs and promoting their wellbeing.

The Feasibility Study is included in the consultation pack.

The proposals

As stated above, the Council's proposal is to close Osborne Grove Nursing Home. This would enable the necessary site inspection works, planning and demolition to commence and the development of the new expanded 70 bed nursing home.

The Council propose to relocate residents to suitable alternative nursing home provision that is capable of meeting their care and support needs and promoting their wellbeing.

There will be a reassessment of residents needs and care and support plan. The assessment will take into account existing care plans and risk assessment. The outcome of the re-assessment will inform the decision on the suitability of the alternative nursing home provision.

A transition plan will be developed with each resident and their family/carers, with support from social workers and health services, to ensure the move to alternative care is safely and sensitively handled. This will include:

- Social workers carrying out a full and comprehensive re-assessment and review of each resident's needs to ensure the care and support needs of the service users continue to be met.
- The resident, their family/carer, social worker and health services creating a care and support plan to ensure the process of change is safely and sensitively handled.
- Residents, families and carers working with social workers and brokers to agree which provision is best placed to meet the resident's needs which will be based on (i) the appropriate type of residential care required (ii) the same or higher quality standard and (iii) the location so that the needs of a close family member, or friend who visits regularly and is involved in the person's day to day care can be met.

A guide for residents, carers and family members on the re-assessment and transition process is attached.

The process will be very carefully managed and adhere to the Managing Care Homes Checklist as devised by the Association of Directors of Adult Social Services (ADASS) – also attached.

An independent advocate will be available to support people affected and their families during the consultation.

Following the consultation and based on its outcomes, a further report will be taken to the Council's Cabinet for a decision on whether the Home should close. In the event of closure, we will continue to monitor the impact on Osborne Grove residents of moving into their new home.

Have your say

We want to obtain the views of Osborne Grove residents, their carers/families and health and social care partners on the proposals to close the nursing home to allow works to get underway, including inspection works, planning and demolition and for residents to be relocated to suitable homes that meet their needs while works take place.

Please give us your feedback by Sunday 5 January 2020.

How can I take part?

We are keen to encourage all responses to this consultation.

Online

Please respond to the consultation by completing the online questionnaire at <https://www.haringey.gov.uk/osborne-grove-nursing-home-consultation>

Drop-in session

Two drop-in sessions for those who would like to discuss the consultation will be held at Osborne Grove Nursing Home, 16 Upper Tollington Park, Finsbury Park, N4 3EL:

- 2-3.30pm, Thursday 17 October 2019
- 6-7.30pm, Thursday 17 October 2019

Please contact 020 7272 0118 to register your interest in either the afternoon or evening session.

By post

You may also wish to respond by letter. Please contact the office of Jeni Plummer on 020 8489 5071/5727 to request a paper copy of the questionnaire. Your completed response to the consultation can be sent via FREEPOST to:

Jeni Plummer
Head of Adults Safeguarding
Haringey Council, River Park House
225 High Road, London
N22 8HQ

If you would like to discuss the matter further, please email questions to Osbornegroveconsultation@haringey.gov.uk

Alternatively, please contact Ilona Zeqiri - Registered Manager: 020 7272 0118 or Jeni Plummer - Head of Adults & Safeguarding: 020 8489 5727.

Yours sincerely