

**Overview and Scrutiny
Action Tracker**

Mtg. Date	Action	Response	Who by	Status
22 nd July	Officers agreed to come back to the Committee with the number of landlords in Haringey that had asked for rent payments to be made to them directly, following rent arrears		Jim Brady	Awaiting information from the DWP
22 nd July	Officers agreed to bring back some further information around the Community First programme.	Officers have advised that there is an IT system in place that can track those people at risk of falling into debt, called LIFT (low income family tracker). It takes data (under data sharing agreements) from various Council systems to paint a picture of the households in Haringey that are either coping, struggling, at risk or in crisis - as measured by various national indicators.	Viv Acharya	Complete
22 nd July	The Chair agreed to follow up the issue of rent arrears due to the Universal Credit with HfH directly	Chair has spoken to MD HfH and a briefing has been circulated to the Committee.	Chair	Completed.
22 nd July	The Committee requested some further information in relation to ward level mapping data for Universal Credit claimants.	This information was included in a recent Members weekly briefing.	Phylis Fealy	Completed.
22 nd July	Regarding a query on funding for nursery repairs, Children's and Young People's Scrutiny Panel to pick up concerns raised and how best to incorporate this into wider consideration of budget provision.	Noted	Cllr Dogan	Referred to CYP Panel
22 nd July	The Cabinet Member agreed to circulate a copy of the Tottenham High Road Strategy to Cllr Dogan.	This has been circulated to Members.	Cllr Adje	Completed.
22 nd July	Housing and Regeneration Panel to pick up how the Council could use its influence to have conversations with the GLA regarding social or keyworker housing on the St Ann's site.	Noted	Cllr Moyeed	Referred to Housing Panel
22 nd July	Chair and Cllr Adje to consider how the Committee could best look at the issue of underperforming contracts.	Chair is due to meet Cllr Adje to discuss.	Chair & Cllr Adje	Ongoing.
22 nd July	The follow up FOBO report to set out some of the concerns raised at the July meeting including; whether what had been implemented to date was working	Noted.	Belinda Black/Andy Briggs	Completed.

	effectively, what the impact of those changes had been and further information about the impact on staff undertaking Liability Order hearings.			
22 nd July	The Committee requested that the Change Champion newsletters be shared with all Members.	Officers have advised that this is best done via the members weekly newsletter with a link to newsletter. This will capture a wider roundup of events and the latest news in relation to the FOBO programme.	Andy Briggs/Belinda Black	Completed.
22 nd July	The Cabinet Member advised that she would pick up on the lift accessibility issue at MGL as there needed to be a decent lift, and also the children's library accessibility issues. The Cabinet Member also agreed to pick up on the lift at Stroud Green library, and would be glad to work with the Friends group around fundraising.		Cllr Amin	Ongoing
22 nd July	Visits to libraries to be organised in the next 6 months for the Overview and Scrutiny Committee Members.	Officers have been in contact around possible date. Agreed to focus on MG and Wood Green Libraries.	Cllr Amin/Judith Walker	Ongoing.
22 nd July	The Committee requested a response on the role of the Librarian, impact on the dedicated staff and what the allocation of staff looked like. The Chair requested that the feedback and responses be provided in writing.		Cllr Amin/Judith Walker	Ongoing.
22 nd July	Feedback on libraries and the library peer review to be provided to a future meeting.	Scheduled to come back later in the year.	Cllr Amin/Judith Walker/ Andy Briggs	Scheduled to a future meeting.
4 th July (Special – Invest to save proposals)	The Committee requested that relevant future budget scrutiny reports included an assessment of the ratio of social worker assistants to social workers	Officers agreed to provide this going forwards.	Beverley Hendricks	Scheduled to a future meeting.
3 rd June	Update to Scrutiny Protocol to set out role, term of office and appointment criteria for cooptees.	Agreed. Scrutiny Protocol expected to come back to OSC in autumn.	Rob Mack	Scheduled to come back to future meeting. (November).
3 rd June	The Committee agreed to include some of the Panel Members in the wider discussion around the Scrutiny Protocol and to invite them to the workshop with	Agreed. Officers are in the process of setting up the workshop.	Rob Mack	Scheduled to a future meeting

	Cabinet Members and senior officers			(November).
25 th March	The Chair requested that a report on social value rents come back to a future meeting of the Committee for consideration, particularly in relation to its impact upon the voluntary and community sector.	To be include on a future agenda.	Rob Mack	Scheduled to a future meeting.
25 th March	Officers agreed to come back to the Committee in July to discuss the 2018/19 complaints report. Officers also agreed to provide an update on the process of learning from complaints and how this was reported to OSC at a future meeting.	Officers have requested that this item comes to the October meeting as the LGO release their report in August. Learning from complaints will be included in this item.	Carla Segel	Scheduled to future meeting (November).
25 th March	The AD for Strategy and Communications agreed to come back to the Committee at a future date to provide an update on participation outcomes on Borough Plan and the Citizens Panel.	Update on Borough Plan participation outcomes and Citizens Panel to come back to future meeting	Joanna Sumner	Scheduled to come back to a future meeting. (November).
28 th January	The Committee requested that a piece of work be undertaken which looked at recurrent issues that had arisen, which had led to residents' benefits being stopped.	Update: The Council receives daily files from the DWP informing us that residents have either stopped receiving one of the welfare benefits or the amounts have changed. This automatically suspends the claim in order to avoid generating overpayments, officers then write out to residents asking them to provide evidence of their income. Once evidence is provided the claim is re-opened and payments are back-dated if appropriate	Cllr Amin/ Amelia Hadjimichael	Scheduled for future meeting.
28 th January	A report was requested on Fortismere School once a business case was in place, given that the issue spanned a number of different Cabinet portfolios.		Eveleen Riordan	Referred to the C&YP panel, as part of the capital programme for schools.
14 th January	Overview and Scrutiny Committee members to be invited to attend walk-about sessions with Councillor Adje when looking at the high roads and local businesses.	Action raised with relevant officers. Agreed to hold two sessions, one in Wood Green and one in Tottenham. First session in Wood Green took place on 30 th April.	Cllr Adje	Part Complete.
2 nd October	Head of Organisational resilience agreed to brief Councillors on the role of Members in an emergency	The Chief Executive has asked that, prior to this guidance being re-issued, she would like it	Andrew Meek	To be circulated

	incident.	<p>reviewed. The Service is looking at it in conjunction with some work on this topic that has been done by London Resilience.</p> <p>Further update: Draft guidance has been approved by London chief executives, with some further amendments required. Officers will make this available to Members as soon as it is available.</p>		once its available.
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