

# Osborne Grove Consultation

Osborne Grove Consultation: Additional information relating to Care Quality Commission Inspection

## What is being proposed?

The council is proposing to close Osborne Grove Nursing Home.

## Why?

Following an inspection of Osborne Grove Nursing Home in December 2017, the Care Quality Commission (CQC) issued enforcement warning notices against the Council for breaches of the legal requirements relating to the quality of care in the home.

The key points to note are:

- The Council developed a clear action plan to address the areas of concern highlighted within the stated timescales.
- A number of improvement measures were implemented and a joint improvement steering group assembled to closely examine progress and compliance.
- Further CQC inspections on 22 and 30 March 2017 noted that despite the service improvement plans and interventions, the service had failed to meet compliance standards and progress has not been made at the pace that is expected. To view the inspection report, follow [OGNH Inspection Report March 2017 \(external link\)](#).
- Despite the service improvements plans and interventions, the pace of improvement has not been fast enough.
- Given the above, which has impacted adversely on the standards required to ensure compliance, the proposal is that Osborne Grove Nursing Home be closed.

The proposal to consult to cease operating the home has not been arrived at easily but we expect residents in our care settings to be treated with utmost professionalism and dignity at all times, and standards at Osborne Grove Nursing Home have fallen below the high benchmark that we demand.

## What is the purpose of the consultation?

We are undertaking a period of consultation with residents, their carers/families and health and social care partners to obtain views on the proposed closure. For more information see our [Osborne Grove consultation FAQs \(PDF, 208KB\)](#).

The consultation runs from Monday 17 July to Sunday 12 November 2017.

## **How can I take part?**

### **Online**

There is an online version of the questionnaire.

### **Drop-in sessions**

Drop –in sessions which will be held at Osborne Grove Nursing Home, 16 Upper Tollington Park, Finsbury Park, N4 3EL on:

- 3 - 4pm, Thursday 3<sup>rd</sup> August 2017
- 5 - 6pm, Thursday 7<sup>th</sup> September 2017
- 7 - 8pm, Tuesday 19<sup>th</sup> September 2017
- 7 - 8pm, Wednesday 4<sup>th</sup> October 2017

Please call 020 7272 0118 with your preferred date.

At these sessions you can ask questions and get help completing the questionnaire. If you need the questionnaire translated, please contact the office of Jeni Plummer on 020 8489 5071/5727 for further assistance.

### **By post**

You may also wish to respond in writing. Please contact the office of Jeni Plummer on 020 8489 5071/5727 to request a paper copy with a pre-paid envelope to return it. Your completed consultation document can be sent to:

Jeni Plummer  
Head of Adults Safeguarding  
Haringey Council  
River Park House  
225 High Road,  
London  
N22 8HQ