

## High Intensity Users - Provisional timetable

Activity	Date
<p>Meeting 1: 2 October</p> <p>To obtain:</p> <ul style="list-style-type: none"> <li>• An overview of strategic issues in addressing the issue of high intensity users i.e. its status as a priority for health and social care services, resource implications, any structural issues.</li> <li>• An outline of current support arrangements and their effectiveness</li> <li>• Details of any relevant development plans as well as an assessment of the likely implications of current changes to services, such as the reconfiguration of acute care, the Haringey Primacy Care Strategy and Professor Darzi's "Framework for Action".</li> </ul> <p>Witnesses: Gerry Taylor, Acting Director of Strategic Commissioning, Haringey Teaching Primary Care Trust.</p>	<p>2 October</p>
<p>Meeting 2: 30 October</p> <p>To obtain feedback from relevant Council services, partners, user groups and representatives on their perception of the effectiveness of current services as well as any suggestions on how services could be improved.</p> <p>Witnesses:            Tom Brown – Service Manager, Older People, Adult, Culture and Community Services            Siobhan Harrington, The Whittington Hospital            The North Middlesex Hospital            Haringey PCT PPI Forum            Breathe Easy            Age Concern</p>	<p>30 October</p>
<p>Meeting 3: 20 November</p> <ul style="list-style-type: none"> <li>• To look in more detail at some examples of initiatives currently taking place.</li> <li>• To receive a briefing from the Panel's independent expert adviser (if appointed)?</li> </ul>	<p>20 November</p>

<ul style="list-style-type: none"> <li>To receive feedback from user groups?</li> </ul> <p>Possible witnesses:  Community Matrons?  Expert patients scheme?  DESMOND?  Expert Adviser?  Sickle Cell Support Group?</p>	
Meeting 4: 18 December  To sift evidence gathered and make recommendations for improvements.	18 December
Drafting of report	19 December – 17 January
Report approved by Chair and Panel	18 January – 24 January
Circulated to officers for comments on factual accuracy	25 January – 7 February
Report approved by Overview and Scrutiny Committee	25 February
Report goes to Cabinet	18 March
Formal response considered by Cabinet	June ?