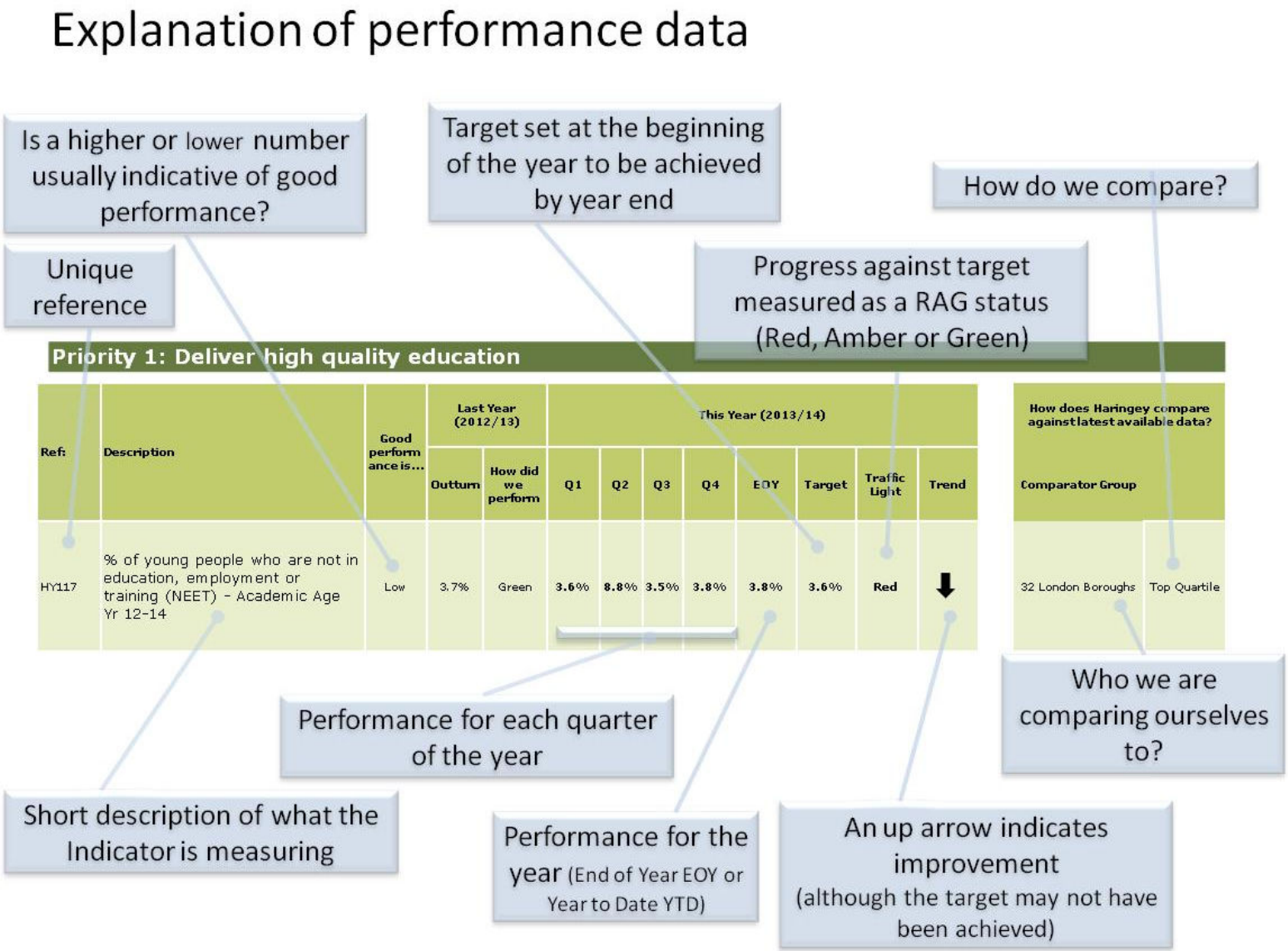
Appendix 1: Corporate Plan Performance Scorecard



Outstanding for all: enabling all Haringey children to thrive

Priority 1: Deliver high quality education

Ref:	Description	Good performance is...	Last Year (2012/13)		This Year (2013/14)								How does Haringey compare against latest available data?	
			Outturn	How did we perform	Q1	Q2	Q3	Q4	EOY	Target	Traffic Light	Trend	Comparator Group	
HY 31 (NI 92)	Narrowing the gap between the lowest achieving 20% in the Early Years Foundation Stage Profile and the rest	Low	32.5%	Amber			-		**36.6%**	**-**	-	-	England	36.6%
HY 74a	Achievement at level 4 or above in Reading, Writing and Maths at Key Stage 2	High	74.0%	No Target			-		**75.0%**	**78.0%**	**Amber**	↑	England	75%
HY75	Achievement of 5 or more A*- C grades at GCSE including English and Maths	High	58.6%	Green			-		**63.5%**	**63.0%**	**Green**	↑	England	59.2%
HY117	% of young people who are not in education, employment or training (NEET) - Academic Age Yr 12-14	Low	3.7%	Green	**3.6%**	**8.8%**	**3.5%**	**3.8%**	**3.8%**	**3.6%**	**Red**	↓	32 London Boroughs	Top Quartile
HY117a	% of young people whose education, employment or training (NEET) status is Not Known - Academic Age Yr 12-14	Low	25.6%	Red	**11.7 %**	**77.3 %**	**18.1 %**	**14.0%**	**14.0%**	**9.5%**	**Red**	↑		
Op 182 (NI 79)	Achievement of a Level 2 qualification by the age of 19	High	83.7%	Green			-		**85.4%**	**86.0%**	**Amber**	↑	England	84.4%

Ref:	Description	Good performance is...	Last Year (2012/13)		This Year (2013/14)								How does Haringey compare against latest available data?	
			Outturn	How did we perform	Q1	Q2	Q3	Q4	EOY	Target	Traffic Light	Trend	Comparator Group	
Op 182b	Achievement of a Level 3 qualification by the age of 19	High	60.8%	No target	-				61.6%	61.0%	Green		England	57.3%
HY493a	Proportion of Primary schools rated outstanding or good by OFSTED	High	71%	Green	79%	84%	83%	82%	82%	100%	On track		National	2nd Quartile
HY493b	Proportion of Secondary schools rated outstanding or good by OFSTED	High	77%	Green	92%	100%	100%	100%	100%	100%	Green		National	Top Quartile
HY493c	Proportion of Children's Centres rated outstanding or good by OFSTED	High	No indicator		62%	62%	62%	64%	64%	100%	Amber		National	3rd Quartile

Priority 2: Enable every child and young person to thrive

Ref:	Description	Good performance is...	Last Year (2012/13)		This Year (2013/14)								How does Haringey compare against latest available data?	
			Outturn	How did we perform	Q1	Q2	Q3	Q4	EOY	Target	Traffic Light	Trend	Comparator Group	
Op388	The number of children subject to a child protection plan	Within range	268	Green	207	164	168	201	201	No target	-			
OP388a	The rate of Children Subject to a CP plan per 10,000 pop	Within range	47	Amber	36	28	29	35	35	43	Amber			
Op 418	Number of adoptions/special guardianship orders	High	45	No target	12	28	12	12	64	45	Green			

Ref:	Description	Good performance is...	Last Year (2012/13)		This Year (2013/14)								How does Haringey compare against latest available data?	
			Outturn	How did we perform	Q1	Q2	Q3	Q4	EOY	Target	Traffic Light	Trend	Comparator Group	
HY483	Average days from becoming looked after to being placed for adoption for children adopted in period	Low	661	Amber	**909**	**757**	**681**	**537**	**778.18**	**639**	**Red**			
HY483a	Average days from becoming looked after to being placed for adoption for children adopted in period adjusted for adoptions by foster parents (A10)	Low	New Indicator		**423**	**605**	**403**	**421**	**516.18**	**No target**	**-**	-		
HY654a	Percentage of vulnerable 2 year olds taking up their free early years place	High	New Indicator		**Annual**				**Data awaited**	**80.0%**	**-**	-		
HY654b	Percentage of vulnerable 3 & 4 year olds taking up their free early years place	High	90.0%	No target	**Annual**				**Due June**	**90.0%**	**-**	-		
HY30 (NI 72)	Readiness for school at five years: Achievement of at least 78 points across the Early Years Foundation Stage	High	56.0%	Green	**-**				**50.0%**	**No target**	**Unknown**		England	52%
Op731	Number of families supported through the Families First Programme	High	New Indicator		288	390	576	686	**686**	**713**	**Amber**			
HY93 (NI 126)	Early Access for Women to Maternity Services (Antenatal booking at 12 weeks)	High	68.4% (2011/12)	Baseline	**-**				**67.2% (2012/13)**	**75.0% (2012/13)**	**Red**			

Safety and wellbeing for all: a place where everyone feels safe and has a good quality of life

Priority 3: Make Haringey the safest borough in London

Ref:	Description	Good performance is...	Last Year (2012/13)		This Year (2013/14)								How does Haringey compare against latest available data?	
			Outturn	How did we perform	Q1	Q2	Q3	Q4	EOY	Target	Traffic Light	Trend	Comparator Group	
HY26	Percentage of people thinking that the Council and partners are doing a good job dealing with crime and anti-social behaviour (NI21). Residents' Survey	High	56% (2010/11)	No target	-				**58.0%**	**59.0%**	**Amber**		Local Indicator	
HY688	Gangs: Gang Unit Project caseload	High	New Indicator		**49**	**54**	**59**	**74**	**74**	**70**	**Green**	-	Local Indicator	
HY695	Gangs: Proportion of Gang Unit caseload who are engaged and retained at the end of the year	High	New Indicator		-				**89%**	**80%**	**Green**	-	Local Indicator	
HY690	Number of cases dealt with through Integrated Offender Management	High	70	No target	**75**	**81**	**209**	**255**	**255**	**95**	**Green**		Local Indicator	
AH632	% of domestic violence referrals to the MARAC which are repeat referrals	Low	8%	Amber	**17%**	**13.6%**	**9.2%**	**10.1%**	**11.7%**	**5%**	**Red**		National	24%
OP495a	Percentage of young people re-offending within 12 months (Rolling Year)	Low	-	-	**48.2%** (Jul 10 - Jun 11)	**49.5%** (Oct 10 - Sep 11)	**48.6%** (Jan 11 - Dec 11)	**47.2%** (Apr 11 - Mar 12)	**47.2%** (Apr 11 - Mar 12)	**40%**	**Red**			

Priority 4: Safeguard children and adults

Ref:	Description	Good performance is...	Last Year (2012/13)		This Year (2013/14)								How does Haringey compare against latest available data?	
			Outturn	How did we perform	Q1	Q2	Q3	Q4	EOY	Target	Traffic Light	Trend	Comparator Group	
HY64	Child Protection Plans lasting 2 years or more	Within range	7%	Green	**7.3%**	**7.4%**	**14.5%**	**10.1%**	**9.1%**	**7%**	**Red**	↓	England Statistical Neighbours	5.2% 9.0%
HY62	Stability of placements of looked after children: number of moves	Within range	7.6%	Green	**8.2%**	**8.8%**	**8.4%**	**9%**	**9%**	**10%**	**Green**	↓	Statistical Neighbours	2nd Quartile
Op49	The proportion of people who use Adult Social Care services who say that those services have made them feel safe and secure	High	83.4%	Green	-				**85%** (provisional)	**85.0%**	**Green**	↑	London Statistical Neighbours	73.1 74.1
HY649	Proportion children seen in 10 days as part of single assessment	High	From July 2013			**80.06%**	**82.53%**	**85.13%**	**82.9%**	**95%**	**Red**	↓	Not available	
HY650	Children and Families Assessments completed within 45 working days	High	From July 2013			**80.93%**	**75.27%**	**71.77%**	**75.55%**	**85%**	**Red**	↓	Not available	
HY_653	Percentage of looked after children placed 20 miles outside Haringey	Low	20%	No target	**20.04%**	**18.44%**	**17.23%**	**19.18%**	**19.18%**	**16%**	**Red**	↑	Local Indicator	

Priority 5: Provider a cleaner, greener and safer environment

Ref:	Description	Good performance is...	Last Year (2012/13)		This Year (2013/14)								How does Haringey compare against latest available data?	
			Outturn	How did we perform	Q1	Q2	Q3	Q4	EOY	Target	Traffic Light	Trend	Comparator Group	
HY195a	Improved street and environmental cleanliness, levels of: Litter	Low	8%	Green	**2%**	**7%**	**-**	**2%**	**3%**	**8%**	**Green**	↑	26 London Boroughs	3rd Quartile
Op195b	Improved street and environmental cleanliness, levels of: Detritus	Low	8%	Green	**3%**	**7%**	**-**	**1%**	**3%**	**13%**	**Green**	↑	26 London Boroughs	2nd Quartile
HY162	Reduction in the number of reported fly-tips	Low	New Indicator		**928**	**1,641**	**1,566**	**1,343**	**5,478**	**5,832**	**Green**	↑	Local Indicator	
HY110	Number of people killed and seriously injured in road accidents	Low	76	Green	**25**	**19**	**25**	**Awaiting data**	**Awaiting data**	**85**	**-**	-		
OP329	Increase in number of green flag award parks	High	15	Green	**-**				**16**	**16**	**Green**	↑	4th highest nationally	
HY764	Of all parks inspected % graded with A or B scores for overall standard	High	66%	Green	**64%**	**67%**	**67%**	**66%**	**66%**	**65%**	**Green**	↑		

Priority 6: Support health and wellbeing for all

Ref:	Description	Good performance is...	Last Year (2012/13)		This Year (2013/14)								How does Haringey compare against latest available data?	
			Outturn	How did we perform	Q1	Q2	Q3	Q4	EOY	Target	Traffic Light	Trend	Comparator Group	
HY130	Social care clients receiving Self Directed Support (Personal Budgets only)	High	68.6%	Green	**81.9%**	**77.5%**	**74.4%**	**72.3%**	**72.3%**	**70%**	**Green**	↑	25 London Boroughs	3rd Quartile
HY17	Mortality rate from all cardiovascular disease (including heart disease and stroke) in persons less than 75 years of age	Low	89.8 (2009-11)	No target	-				**85.8 (2010-12)**	**75.8 (by 2014/15)**	**Green**	↑		
HY19a	% of 4-5 year olds who are obese	Low	11.1% (2011-12)	Green	-				**11.1% (2012-13)**	**11.8% (2012-13)**	**Green**	→	All London Boroughs	3rd Quartile
HY19b	% of 10-11 year olds who are obese	Low	23.4% (2011-12)	Green	-				**23.4% (2012-13)**	**23.8% (2012-13)**	**Green**	→	All London Boroughs	3rd Quartile
HY39	Rate of Hospital Admissions per 100,000 for Alcohol Related Harm	Low	2253 (2011-12)	Baseline	-				**2350 (2012-13)**	**2391 (2012-13)**	**Green**	↓		
HY112a	Under 18 conception rate per 1000 pop.	Low	36.2 (2011)	Baseline	-				**33.1 (2012)**	**32.7 (2012)**	**Amber**	-	All London Boroughs	3rd Quartile
HY145 (NI 145)	Adults with learning disabilities in settled accommodation	High	68.7%	Green	**6.5%**	**64.7%**	**63.6%**	**69.5%**	**69.5%**	**80.0%**	**Red**	↑	19 London Boroughs	3rd Quartile
HY645	Percentage of People with Learning disabilities that have received an annual Heath Check.	High	New Indicator						**Data awaited**	**86.0%**				

Ref:	Description	Good performance is...	Last Year (2012/13)		This Year (2013/14)								How does Haringey compare against latest available data?	
			Outturn	How did we perform	Q1	Q2	Q3	Q4	EOY	Target	Traffic Light	Trend	Comparator Group	
HY43	Proportion of older people (65 and over) who were still at home 91 days after discharge from hospital into reablement/rehabilitation services	High	88.4%	Amber	-				**87.6%** (provisional)	**90.0%**	**Amber**		London	85.9%
HY41	Proportion of adults in contact with secondary mental health services living independently, with or without support	High	76.3%	Green	**77.0%**	**77.9%**	**75.5%**	**72.5%**	**72.5%**	**80.0%**	**Red**		London	80.4%
HY35	Proportion of people who use services who have control over their daily life	High	65.9%	No target	-				**71%** (provisional)	**75.0%**	**Red**		Comparator Group	70.7%

Opportunities for all: a successful place for everyone

Priority 7: Drive economic growth in which all can participate

Ref:	Description	Good performance is...	Last Year (2012/13)		This Year (2013/14)								How does Haringey compare against latest available data?	
			Outturn	How did we perform	Q1	Q2	Q3	Q4	EOY	Target	Traffic Light	Trend	Comparator Group	
HY496	Percentage of working population claiming Jobseeker's Allowance (JSA)	Low	5.4	No target	**4.9**	**4.6**	**4.2**	**4.3**	**4.3**	**4.8**	**Green**		London England	2.9% 2.8%

Ref:	Description	Good performance is...	Last Year (2012/13)		This Year (2013/14)								How does Haringey compare against latest available data?	
			Outturn	How did we perform	Q1	Q2	Q3	Q4	EOY	Target	Traffic Light	Trend	Comparator Group	
HY646	Young Haringey residents supported into work	High		No target	17	11	28	23	79	65	Green	-	Local Indicator	
HY647	Apprenticeships created for Haringey Residents under 25	High		No target	127				Data awaited	100			Local Indicator	
HY654	People supported into work through Haringey HUB/work with DWP	High	0	No target	0	10	14	34	58	80	Red	-	Local Indicator	
HY696	Haringey residents supported into employment through the Jobs for Haringey Programme	High	40	No target	75	72	110	91	348	300	Green		Local Indicator	

Priority 9: Ensure that everyone has a decent place to live

Ref:	Description	Good performance is...	Last Year (2012/13)		This Year (2013/14)								How does Haringey compare against latest available data?	
			Outturn	How did we perform	Q1	Q2	Q3	Q4	EOY	Target	Traffic Light	Trend	Comparator Group	
HY154	Net additional homes provided	High	424	Red	-				?	600				
HY155	Number of affordable homes delivered (gross)	High	376	Red	-				151	410	Red			
HY4a	Number of homelessness acceptances	Low	605	Green	165	236	197	164	762	545	Red		32 London Boroughs	Bottom Quartile
HY4c	Homelessness acceptances per 1,000 population	Low	2.35	No target	0.64	0.92	0.76	0.64	2.32	2.1	Red			

Ref:	Description	Good performance is...	Last Year (2012/13)		This Year (2013/14)								How does Haringey compare against latest available data?	
			Outturn	How did we perform	Q1	Q2	Q3	Q4	EOY	Target	Traffic Light	Trend	Comparator Group	
HY156	Number of households living in temporary accommodation	Low	2,832	Green	**2,852**	**2,884**	**2,882**	**2,869**	**2,869**	**2,800**	**Amber**		32 London Boroughs	Bottom Quartile
HY651a	Number of additional HMOs licensed within the Additional HMO Licensing Scheme in Haringey ward	High	New Indicator		**36**	**111**	**144**	**164**	**164**	**75**	**Green**	-	Local Indicator	
HY651b	Proportion of expired mandatory HMOs re-licensed	High	New Indicator		**0%**	**93.3%**	**80%**	**100%**	**100%**	**90%**	**Green**	-	Local Indicator	

A better Council: delivering responsive, high quality services; encouraging residents who are able to help themselves

Priorities 10-12: Customer focus, Getting the basics right, VfM

Ref:	Description	Good performance is...	Last Year (2012/13)		This Year (2013/14)								How does Haringey compare against latest available data?	
			Outturn	How did we perform	Q1	Q2	Q3	Q4	EOY	Target	Traffic Light	Trend	Comparator Group	
HY157a	Percentage of planning applications processed in 13 weeks or in agreed PPA / extension time agreement (Major)	High	63.16%	Green	**50%**	**50%**	**100%**	**92.31%**	**81.82%**	**65%**	**Green**	↑		
HY157b	Percentage of planning applications processed in 8 weeks or extension of time agreement (Minor)	High	56.63%	Red	**77.78%**	**72.63%**	**76.54%**	**81.82%**	**77.25%**	**65.00%**	**Green**	↑	25 London Boroughs	2nd Quartile
HY157c	Percentage of planning applications processed in 8 weeks or in extension of time agreement (Other)	High	67.58%	Red	**86.67%**	**77.23%**	**86.72%**	**82.63%**	**83.05%**	**80.00%**	**Green**	↑	25 London Boroughs	2nd Quartile
HY192	Recycling rate	High	32.11%	Green	**36.15%**	**37.13%**	**36.92%**	**34.43%**	**36.2% (provisional)**	**35.4%**	**Green**	↑	19 London Boroughs	2nd Quartile
HY9	% of council taxes due for the financial year which were received in year	High	95.02%	Green	**30.14%**	**55.63%**	**82.1%**	**95.02%**	**95.02%**	**92.5%**	**Amber**	→	24 London Boroughs	2nd Quartile
HY131	Delayed transfers of care	Low	8.9	Red	**12.3**	**10.2**	**10.9**	**11.3**	**11.3**	**8.0**	**Red**	↓		
HY168	Principal roads where maintenance should be considered	Low	17%	Red	**-**				**Due in May**	**15%**	**?**			

Ref:	Description	Good performance is...	Last Year (2012/13)		This Year (2013/14)								How does Haringey compare against latest available data?	
			Outturn	How did we perform	Q1	Q2	Q3	Q4	EOY	Target	Traffic Light	Trend	Comparator Group	
HY89	Customer Services Centres- Waiting times – personal callers seen in 20 mins	High	69%	Amber	**73%**	**72%**	**77%**	**80%**	**75%**	**75%**	**Green**	↑		
HY199	Call Centre calls answered as a % of calls presented	High	63%	Red	**84%**	**89%**	**89%**	**95%**	**90%**	**90%**	**Green**	↑		
Op91	Call Centre End to End resolution	High	New Indicator			**88**	**90**	**93**	**89**	**82**	**Green**	-		
HY406	Proportion of cases where no fault was found following investigation by the Ombudsman	High	48.1%	No target	**85.3%**	**76.9%**	**73.1%**	**52.6%**	**71%**	**70%**	**Green**	↑		
HY85	Number of library visits per 1000 of the population	High	7,823	Red	**8,081**	**7,081**	**7,438**	**7,467**	**7,517**	**8,214**	**Red**	↓		
HY656	Haringey Council appraisal completion rate	High	New Indicator				**-**		**97.9%**	**95%**	**Green**	-		
HY657	Residents returning completed electoral registration forms	High	New Indicator				**-**		**92%**	**90%**	**Green**	-		