

APPENDIX 5

LETTER TO RESIDENTS FROM MS GANNEY

marisha restaurants limited

t/a san carlo

2, highgate high street, London, n6 5jl

Daliah Barrett
Head of Licensing
Haringey Council
Wood Green

February 7th 2007

Dear Ms Barrett,

Further to your e-mails to my solicitor, Jaron McVicar, and in response to the three letters you have received expressing concern over the proposals for the revised San Carlo operation, I would like to clarify the issues and would be grateful if you could pass a copy of this letter on to those who have written to you.

Marisha Restaurants Limited is a private company owned by me. I have a track record in business and a successful restaurant operation in Radlett, Hertfordshire. My intentions for the San Carlo site are to enhance the offerings to local Highgate residents while respecting the long standing traditions of the San Carlo restaurant.

The offerings are:

- All day dining ranging from a casual, bistro approach during the day and evolving into an elegant dining experience in the evening.
- A tasteful bar where residents are comfortable on their own, or in meeting others, to enjoy a drink or a bar snack.
- Music will be soft, background 'restaurant style' music to help create the correct ambience in the restaurant.
- On Friday and Saturday evenings the purpose of the later application is to enable guests who are dining the opportunity to finish the evening with a dance. There is no charge for this activity, it is simply to offer a further service to customers who are already within the restaurant.
- Occasional live music such as a pianist in the bar, a saxophonist (for say, Mothers Day) a singer from time to time.

Following advice from Hertsmere Borough Council (where my current restaurant is), an application is being made in Haringey that will support my efforts in achieving the above.

Marisha restaurant in Radlett achieves all my objectives and, although being situated in the High Street and in a very residential area, there has never been a moments problem with local residents. There is a mutual respect and, if anything, the comments I have received indicate that the restaurant has filled a niche in terms of its excellence for food standards and its ability to create a meeting place for local residents.

I hope that this goes some way towards clarifying my objectives for San Carlo. Numerous residents have popped in during the refurbishment woks to offer their support and to express their excitement in the operation. I have no interest in causing any upset or disruption, on the contrary, my aim is to provide an elegant venue in Highgate that satisfies an apparent need and enhances the area.

Please do not hesitate to contact me on 07802 453319 should you wish to discuss anything. My door is open for any residents who would like to ask further questions.

With kind regards.

Yours sincerely,

Gail Ganney
Director Marisha Restaurants Limited

APPENDIX 5A

**LETTER TO LICENSING AUTHORITY
OFFERING TO AMEND TIMES FROM
MS GANNEY**

marisha restaurants

t/a san carlo

2 highgate high street, London, N6 5JL

020 8340 5823

Daliah Barrett
Haringey Council - Licencing
Wood Green

March 6th 2007

Dear Daliah,

Re: application to vary license, san carlo, N6

I am writing to you following our telephone conversation yesterday. As I discussed with you, I feel response to my application has been taken completely out of context and I would like to address some key points:

1. I am an experienced businesswoman with a track record in restaurant operation in Radlett, Hertfordshire.
2. The application for "live entertainment" is to cover specific events over the year, possibly 10 in number, for private parties, not for general operation. The reason to include it on the general licence is to avoid the cost in time and money of a temporary application for each event.
3. Many objections refer to "amplified music". The restaurant plays background music over a system which cannot be heard outside the premises. We have been operational for 3 weeks now with approximately 1500 customers being served and I am confident that there has been no noise nuisance at all from the premises (save for the opening night function for which a special licence was granted).
4. The 2am application for Friday and Saturday nights with "dancing" was designed to extend a pleasant evening to customers already on the premise. I have no desire to create a nightclub atmosphere either within the restaurant or the environs. If this timing is a bone of contention, I am quite happy to revert to the 12am application as for other days of the week.

As I mentioned in my last letter to you, Marisha Restaurant in Radlett achieves all my objectives and, although being situated in the High Street

and in a very residential area, there has never been a moment's problem with local residents. There is a mutual respect and, if anything, the comments I have received indicate that the restaurant has filled a niche in terms of its excellence for food standards and its ability to create a meeting place for local residents.

The response since opening on February 13th has been extremely encouraging. Customers are enthusing about the elegant décor, the excellent service, the extensive menu and the general ambience of the restaurant, the likes of which I am assured has been missing from Highgate.

I apologize for removing the notice for the application, it was taken down four days prematurely simply because it was looking grubby but can confirm it has been replaced in the window. It will remain in place until I receive confirmation that it can be removed.

I hope this goes some way to explaining my intentions and I look forward to receiving the date for the hearing.

With kind regards.

Yours sincerely,

Gail Ganney