

Performance Analysis and Benchmarking - Contact, Referrals & Assessments and Child Protection

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Child Protection

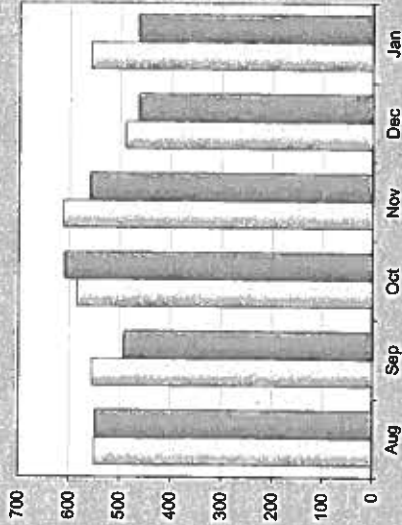
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Where available, benchmarking is provided for England, London and/or Haringey's Statistical Neighbours. Haringey's Statistical Neighbours group is defined by Ofsted based on socio-demographic information relating specifically to Children's Services and comprises Croydon, Greenwich, Hackney, Hammersmith and Fulham, Islington, Lambeth, Lewisham, Southwark, Waltham Forest and Wandsworth. The averages provided for benchmarking in this report are simple means.

Children and Families - Contact, Referrals and Assessments

Op504 The number of child contacts received

Recent trend (last 6 months)	Key	Aug-12	Sep-12	Oct-12	Nov-12	Dec-12	Jan-13	Traffic Light
Haringey		548	491	608	559	463	464	Data Only
Previous Year	Key	Aug-11	Sep-11	Oct-11	Nov-11	Dec-11	Jan-12	
Haringey (previous year)		550	555	585	612	489	558	



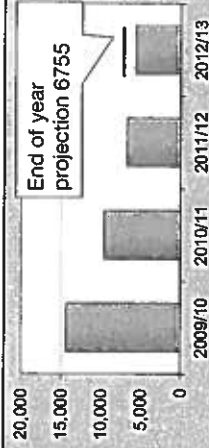
Performance Comment

December's low level continued into January, with the year end figure projected to be close to last years outturn.

Service Comment

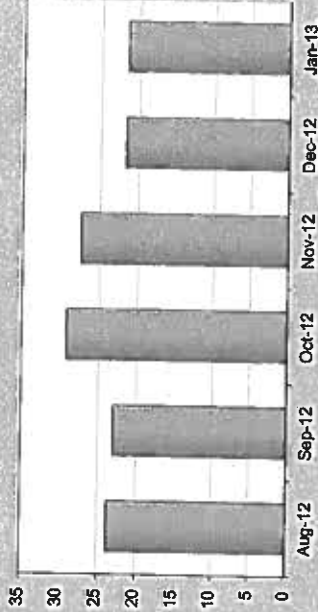
Contacts have reached a plateau over the last 2 months, we attribute this partly to the effectiveness of the MASH; partners are more aware of it's purpose and understand how it operates threshold decisions and so only refer what they know is likely to progress.

Long term trend (last 6 years)	Key	2007/08	2008/09	2009/10	2010/11	2011/12	2012/13	Traffic Light
Haringey		-	-	14,355	9,556	6,722	5,629	Data Only



Op410 The number of referrals to children's social care
 OP410a The rate of referrals to children's social care per 10,000 pop

Recent trend (last 6 months)	Key	Aug-12	Sep-12	Oct-12	Nov-12	Dec-12	Jan-13	Traffic Light
Haringey Number		137	133	168	158	125	124	Data Only
Haringey Rate		24	23	29	27	22	22	



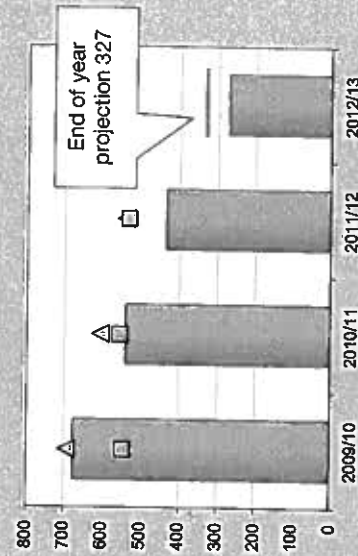
Performance Comment

- The January year to date total is 1,571 down from 1,927 last year.
- The number and rate of referrals has reduced steadily over recent years and is on track to do so again with the end of year number projected to be around 57% of that in 2009/10.

Service Comment

The MASH process enables partners to think together about content of referrals in terms of CIN thresholds and this enables there to be more proportionate decisions made about contacts. MASH enables the shared understanding of roles and responsibilities across agencies, therefore making sure that the right contacts progress to referrals.

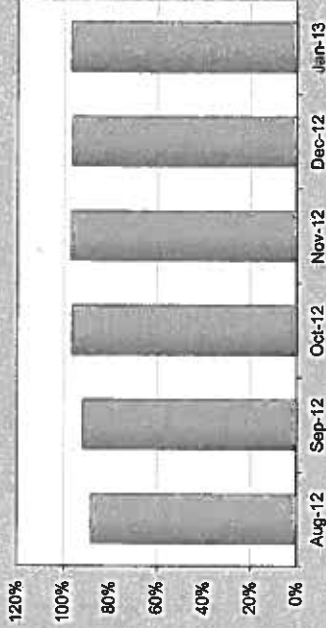
Long term trend (last 6 years)	Key	2007/08	2008/09	2009/10	2010/11	2011/12	2012/13	Traffic Light
Haringey Number		-	-	3324	2658	2509	1571	Data Only
Haringey Rate		-	-	677	541	436	273	
Statistical Neighbours Rate	Δ	723	647	694	607	541	-	
England Rate	□	490	497	548	557	534	-	



Op368 Percentage of referrals to children's social care going on to initial assessment

The calculation is based on the number of children who had initial assessments completed divided by the number of referrals received in the year to date.

Recent trend (last 6 months)	Key	Aug-12	Sep-12	Oct-12	Nov-12	Dec-12	Jan-13	Traffic Light
Haringey		88%	92%	96%	97%	96%	97%	Data Only



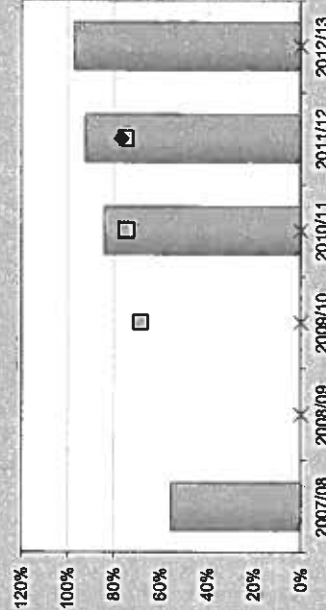
Performance Comment

This indicator has been restated to show the monthly year to date position in order to smooth the monthly fluctuations. The rate is higher than last year.

Service Comment

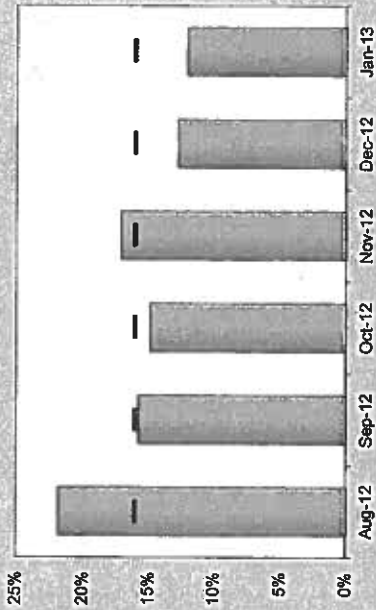
Rigorous screening enables the FR team to react quickly to need and complete a high proportion of IA's and then either close and or signpost accordingly. We think that with further development of the early help offer it is likely that some of these families needs could be met by services in the community i.e. local CC and or Family Action.

Long term trend (last 6 years)	Key	2007/08	2008/09	2009/10	2010/11	2011/12	2012/13	Traffic Light
Haringey		55%	-	-	84%	92%	97%	Data Only
Statistical Neighbours	△	-	-	-	-	-	-	
London	◆	-	-	-	-	77%	-	
England	□	-	-	69%	75%	75%	-	



Op383 Re-referrals within 12 months of the previous referral

Recent trend (last 6 months)	Key	Aug-12	Sep-12	Oct-12	Nov-12	Dec-12	Jan-13	Traffic Light
Haringey		22%	16%	15%	17%	13%	12%	Green
Haringey Target	-	16%	16%	16%	16%	16%	16%	●



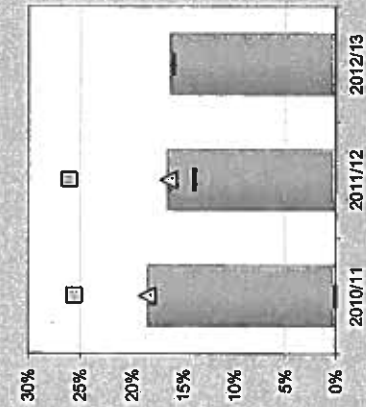
Performance Comment

- Levels are similar to those reported last year and by our statistical neighbours but lower than those reported nationally in 2011/12.
- Percentage relate to 15 re-referrals out of 124 referrals in January

Service Comment

This low number reflects good decision making in the majority of cases being assessed. We undertake routine sample auditing of re-referrals in the service to assure the quality and appropriateness of decision making.

Long term trend (last 6 years)	Key	2007/08	2008/09	2009/10	2010/11	2011/12	2012/13	Traffic Light
Haringey		-	-	-	19%	17%	16%	Green
Haringey Target	-	-	-	-	-	14%	16%	●
Statistical Neighbours	△	15%	17%	-	19%	17%	-	
England	□	24%	23%	-	26%	26%	-	



HY59 Percentage of initial assessments for children's social care carried out within 10 working days of referral

Recent trend (last 6 months)	Key	Aug-12	Sep-12	Oct-12	Nov-12	Dec-12	Jan-13	Traffic Light
Haringey		65%	63%	70%	89%	78%	73%	Red
Haringey Target	-	80%	80%	80%	80%	80%	80%	●

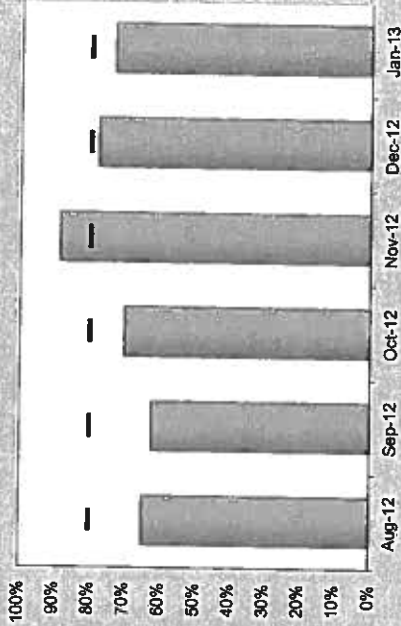
Distribution of days			
Jan-13	1-5	5-10	10-15
9%	9%	55%	13%
21+	15-20	2%	12%

Performance Comment

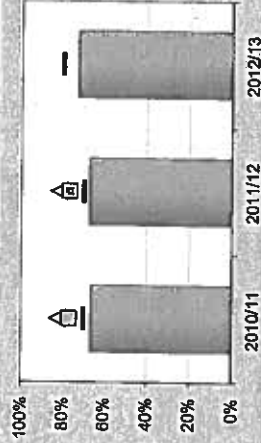
Although improved over years in particularly in recent months YTD performance remains below our statistical neighbours (82% in 2011/12). Below target for the 2nd consecutive month.

Service Comment

The FR management team are addressing this by holding regular performance meetings in order to track out of date IA's. The actions from the meetings have been discussed with the TMs and will need final sign off by the HOS.
DCT: 5 Initial Assessments were opened and completed within timescale in Jan 13. None outstanding.



Long term trend (last 6 years)	Key	2007/08	2008/09	2009/10	2010/11	2011/12	2012/13	Traffic Light
Haringey		-	-	-	66%	67%	73%	Red
Haringey Target	-	-	-	-	70%	70%	80%	●
Statistical Neighbours	△	-	-	82%	83%	82%	-	
England	■	-	-	76%	77%	77%	-	



Op60 Percentage of core assessments for children's social care that were carried out within 35 working days

Recent trend (last 6 months)	Key	Aug-12	Sep-12	Oct-12	Nov-12	Dec-12	Jan-13	Traffic Light
Haringey		67%	58%	73%	76%	72%	69%	Red
Haringey Target	-	85%	85%	85%	85%	85%	85%	●

Distribution of days	<10	11-20	21-30	30-35	35-40	41-50	51-60	61+
Jan-13	3%	3%	7%	56%	4%	9%	4%	14%

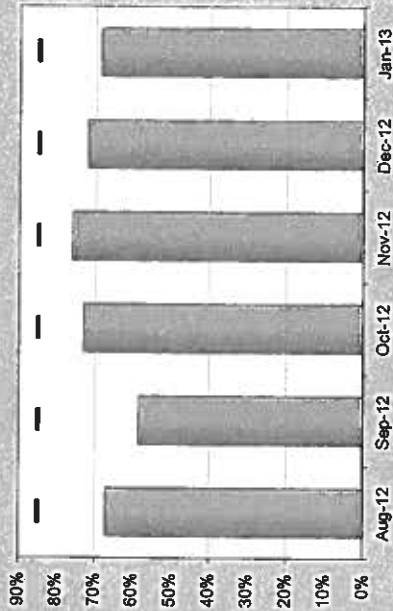
Performance Comment

- YTD performance improved at 70%, monthly performance near at 69%
- Performance on core assessments completed in timescale is below that of our statistical neighbours and below target .
- 115 Core Assessments completed in the month. 120 average each month

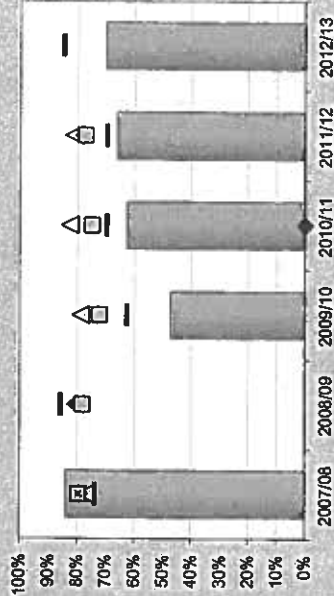
Service Comment

Please see previous comments

DCT: Three were completed within timescales. None outstanding for Jan13



Long term trend (last 6 years)	Key	2007/08	2008/09	2009/10	2010/11	2011/12	2012/13	Traffic Light
Haringey		84%	-	47%	63%	66%	70%	Red
Haringey Target	-	74%	86%	63%	70%	70%	85%	●
Statistical Neighbours	△	77%	81%	79%	83%	82%	-	
London	◆	79%	80%	73%	-	78%	-	
England	□	80%	78%	72%	75%	77%	-	

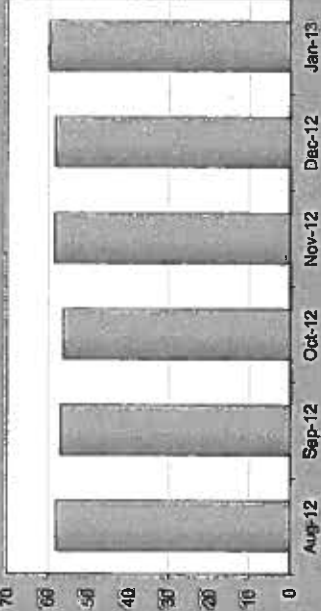


Children and Families - Child Protection

Op388 Children subject to a child protection plan

OP388a The rate of Children Subject to a child protection plan per 10,000 pop

Recent trend (last 6 months)	Key	Aug-12	Sep-12	Oct-12	Nov-12	Dec-12	Jan-13	Traffic Light
Haringey Number		335	328	325	337	336	345	Red
Haringey Rate per 10,000		58	57	56	59	58	60	●



Performance Comment

Although the rate per 10,000 population was higher in 2010/11 the actual number of children subject to plan is higher now. The aim of 300 children on a cp plan looks unlikely to be met with a recent steady increase leading to a linear projection of over 350 by March 2013.

Service Comment

The numbers of children subject to CP plans is contributed to by a number of factors. The primary factors are thresholds for cases being taken to conference, thresholds once a CP plan has been made in relation to subsequently removing plan and in service provision once a CP plan is in place, all impacting on duration of CP plan.

The numbers of children on CP plans in Haringey are disproportionately high and it is required that all these factors are considered.

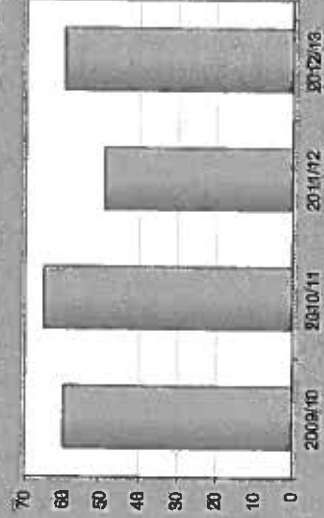
Work has progressed in relation to the need to consider/audit all new cases where social work plan is to take to ICPC. This will ensure thresholds for taking a case to conference are consistent and will allow re-consideration of support/early help that may, if provided, avoid the need for a CP plan. This work has commenced – all new cases are now considered by either the First Response HofS or DHofS and a CPA. To date this has involved auditing 7 family cases – 6 have progressed to ICPC – one was thought not to meet thresholds

Audit of CP cases held within Safeguarding and Support is now complete – This audit identifies issues of thresholds and effectiveness of CP plans. Themes identified provide learning and direction for S and S social workers and CPAs. Safeguarding and Support management team is actively considering this audit information and addressing the practice issues raised. Practice development partners are reviewing all cases with extended CP plans to consider progressing cases and learning regarding obstacles to progress.

Cases currently transfer from FR to S and S following ICPC – the timing of this transfer is variable – Audit clearly identifies that this transfer point/system is not effective and results in loss of impetu. This in turn impacts on duration of CP plans. It is planned that from April 1st S and S attend all ICPCs and take case responsibility from that point. This should allow for CP plans to be progressed more quickly, particularly during the first 3 month review period. HofS from First Response and Safeguarding and Support have met together and with the CPAs to ensure plans are moving towards this change becoming implemented on April 1st.

DCT There are 12 children known to the Disabled Children's Team with CP plans

Long term trend (last 6 years)	Key	2007/08	2008/09	2009/10	2010/11	2011/12	2012/13	Trend
Haringey Number		232	179	294	320	284	345	Red
Statistical Neighbours Number		188	212	241	228	229	-	
Haringey Rate per 10,000		-	-	60	65	49	60	
Statistical Neighbours Rate per 10,000	△	38	42	47	43	40		



OP 411 Children Becoming Subject to a child protection plan in the period
 OP 413 Children Ceasing Subject to a child protection plan in the period

Recent trend (last 6 months)	Key	Aug-12	Sep-12	Oct-12	Nov-12	Dec-12	Jan-13	Traffic Light
Haringey (becoming)		37	21	28	57	35	28	Data
Haringey (ceasing)		-17	-28	-31	-45	-36	-19	Only
Haringey Net Increase	●	20	-7	-3	12	-1	9	

Performance Comment

A linear projection suggests an increase to around 400 children becoming subject to a plan in 2012/13 and a decrease to around 330 ceasing.

Service Comment

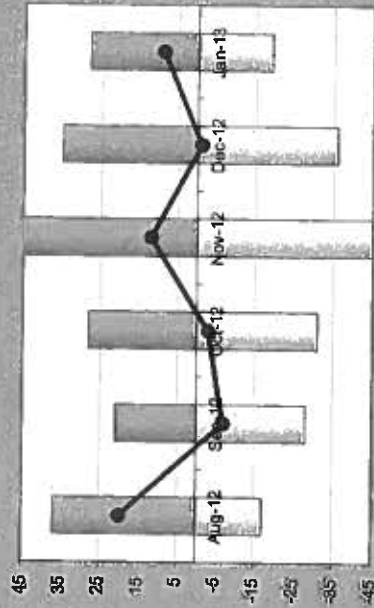
The management team in FR continue to oversee CP plan requests in order to ensure that they meet threshold and the CP plan going forward is SMART.

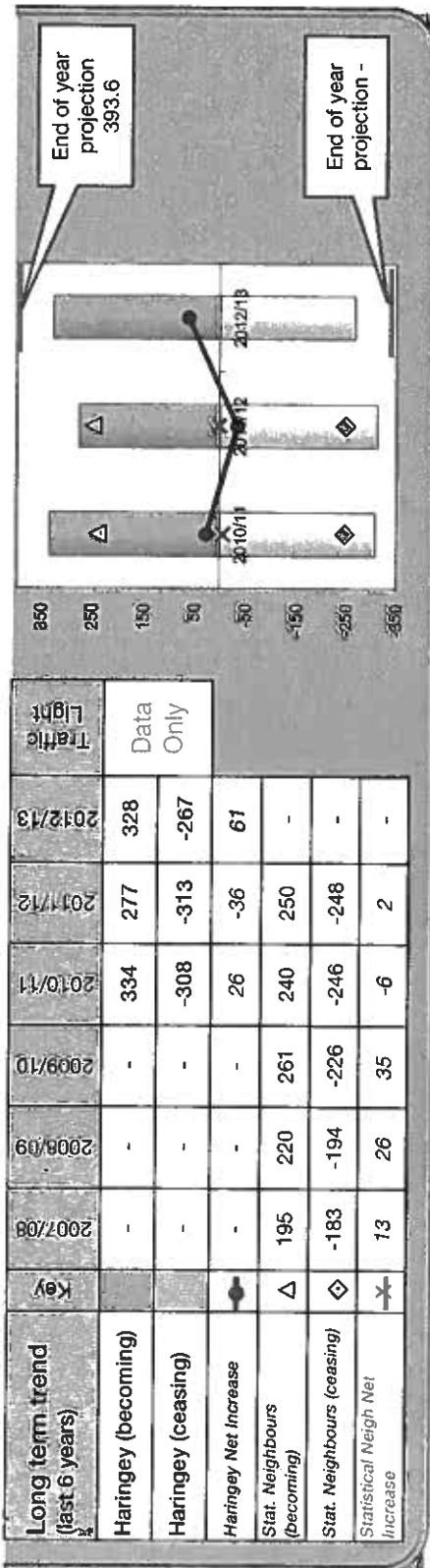
To establish whether there are differences in thresholds between newer and longer serving CP chairs, the individual chairs conversion rate from ICPC to plan will be calculated, reviewed and acted on if variations noted. Further the length of time on plans will be considered by chair.

became subject to CP plan in period

concerning that the numbers of children becoming subject to a CP are increasing. CPAs are undertaking audit work in relation to children becoming subject to plans to identify themes and issues and opportunities for lower intervention responses to families.

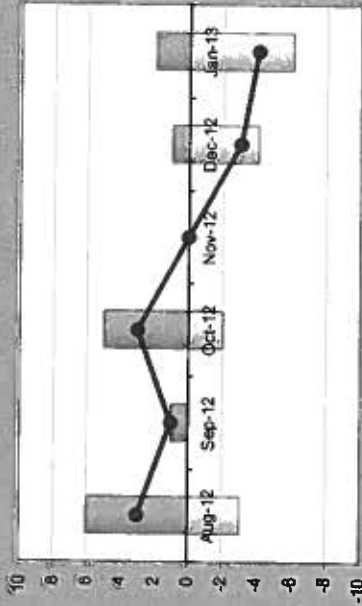
DCT: one child
 It is





Op4221 Children moving to Haringey on a child protection plan
Op4222 Children moved out of Haringey on a child protection plan

Recent trend (last 6 months)	Key	Aug-12	Sep-12	Oct-12	Nov-12	Dec-12	Jan-13	Traffic Light
Haringey (moving in)		6	1	5	0	1	2	Data Only
Haringey (moving out)		-3	0	-2	0	-4	-6	
Haringey Net Increase	●	3	1	3	0	-3	-4	



Performance Comment

The year date position shows a more than doubling of the numbers transferring in - which may end up as nearly 3 times as high by the year end, this is magnified by a fall in the number transferring out.

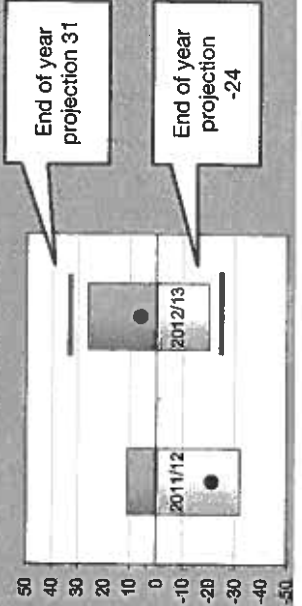
Service Comment

Although last month reversed the flow, the trend last year has seen more children moving into Haringey with a CP plan than moving out. Whilst the numbers of children are not high over a 12 month period the net increase is significant. All cases transferred in to Haringey are considered by the HosS, S and S; Pan London procedures are clear regarding such transfers. Issues of thresholds are not consistent. A number of cases have come into Haringey where questions in relation to the appropriateness of the CP plan (i.e. questioning whether the children should have been removed from parents care) have been raised. These cases are always highlighted, where there are recurring examples a meeting is requested with transferring borough.

This indicator is impacted on by housing availability and affordability. It is predicted that changes will be seen following the impact of benefit changes in April.

DCT none in this category

Long term trend (last 6 years)	Key	2007/08	2008/09	2009/10	2010/11	2011/12	2012/13	Traffic Light
Haringey (moving in)		-	-	-	-	11	26	Data Only
Haringey (moving out)		-	-	-	-	-32	-20	
Haringey Net Increase	●	-	-	-	-	-21	6	





HY64 Child Protection Plans lasting 2 years or more

Recent trend (last 6 months)	Key	Aug-12	Sep-12	Oct-12	Nov-12	Dec-12	Jan-13	Traffic Light
Haringey		11.8%	3.6%	13.3%	11.1%	11.4%	-	Red
Haringey Target	-	7.0%	7.0%	7.0%	7.0%	7.0%	7.0%	●

Performance Comment

- the January figure relates to 0 out of 19 children. 22 out of 265 in the year to date.

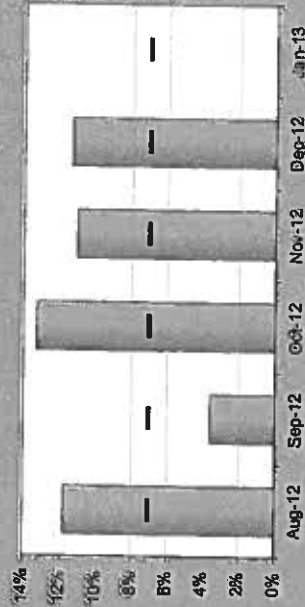
Service Comment

Seven of the longest standing cases have been reviewed and confirmed that this is the most appropriate way of continuing to manage the risk. The 15 cases which have just passed the 2 year mark are being reviewed by the Child Protection Chairs and Safeguarding Managers to determine whether continuation of the plans is appropriate and proportionate. A system to routinely scrutinise cases which have gone over 18 months will then be established.

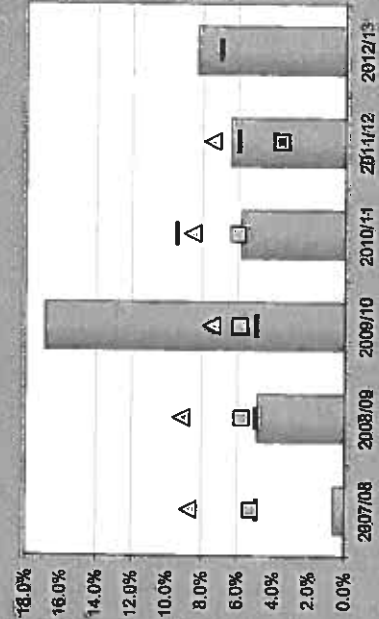
DCT: None

Audit of CP cases held within Safeguarding and Support is now complete - This audit identifies issues of thresholds and effectiveness of CP plans.

Individual cases with CP plans lasting longer than 2 years are routinely considered by senior managers in S and S and the CPA. More work will be undertaken in order to gain more understanding of both individual cases but to identify possible themes in relation to children thought to need extended CP planning.



Long term trend (last 6 years)	Key	2007/08	2008/09	2009/10	2010/11	2011/12	2012/13	Traffic Light
Haringey		0.6%	4.9%	16.9%	5.8%	6.4%	8.3%	Amber
Haringey Target	-	5.0%	5.0%	5.0%	9.5%	6.0%	7.0%	●
Statistical Neighbours	△	8.8%	9.2%	7.5%	8.6%	7.5%	-	
London	◆	6.7%	7.5%	-	-	5.5%	-	
England	□	5.3%	5.8%	5.9%	6.0%	3.6%	-	



Op 365 Percentage of children becoming the subject of Child Protection Plan for a second or subsequent time

Recent trend (last 6 months)	Key	Aug-12	Sep-12	Oct-12	Nov-12	Dec-12	Jan-13	Traffic Light
Haringey		5.4%	0.0%	10.7%	3.5%	0.0%	0.0%	Red
Haringey Target	—	10%	10%	10%	10%	10%	10%	●



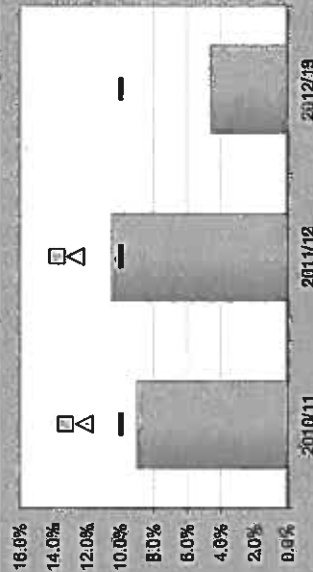
Performance Comment

The 4.6% YTD figure is low by comparison with London, SN, National and previous years figures. Haringey ranked 16th out of 28 authorities on the 2011/12 outturn of 10.5% children subject to a plan for a second or subsequent time.

Service Comment

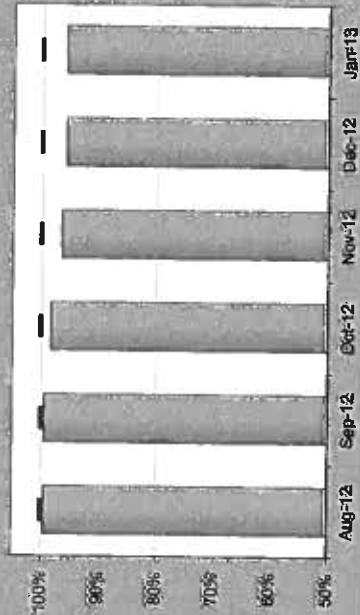
The low figure suggests that there are cases that should be brought back to ICPC and be subject to CP plans but are not. This is an area that needs to be understood. It is unclear whether Haringey is quicker to make a decision not to return to conference but progress using other routes (e.g. court) than other boroughs. Service heads and legal to consider data re court applications and numbers of children taken into court proceedings who have been on plan but are not at time court application is made. DCT There is one child who is subject to CP plan for the second time in the category of neglect re the complexity of his health needs.

Long term trend (last 6 years)	Key	2007/08	2008/09	2009/10	2010/11	2011/12	2012/13	Traffic Light
Haringey	—	-	-	-	9.0%	10.5%	4.6%	Red
Haringey Target	—	10.0%	10.0%	10.0%	10.0%	10.0%	10.0%	●
Statistical Neighbours	△	13.7%	12.1%	13.5%	12.2%	12.7%	-	
London	◆	12.2%	11.5%	-	-	11.4%	-	
England	□	13.2%	12.8%	13.4%	13.3%	13.8%	-	



Op367 Percentage of child protection cases which were reviewed within required timescales

Recent trend (last 6 months)	Key	Aug-12	Sep-12	Oct-12	Nov-12	Dec-12	Jan-13	Traffic Light
Haringey		100%	100%	98%	97%	96%	96%	Red
Haringey Target	-	100%	100%	100%	100%	100%	100%	<input checked="" type="radio"/>



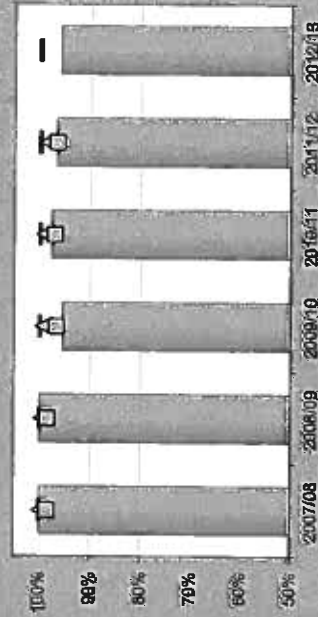
Performance Comment

There 9 children for whom reviews were out of timescale . Four of these did have a review in December or January.

Service Comment

All Looked After Children have an IRO allocated to them at the point of referral to the service, they are responsible for scheduling reviews according to the timescales laid down in the legislation. All of the 102 cases where the Review was reported as being held late at some point in the year have been looked at and can be confirmed as the review has now taken place. In some of these cases there is dispute about the accuracy of the report and these are being scrutinised individually. Twenty three of the cases became out of time scale in the early part of the year due to sickness of the IRO, the need to maintain consistency in the reviewing arrangements was deemed paramount.

Long term trend (last 6 years)	Key	2007/08	2008/09	2009/10	2010/11	2011/12	2012/13	Traffic Light
Haringey		100%	100%	96%	98%	97%	96%	Red
Haringey Target	-	100%	100%	100%	100%	100%	100%	<input checked="" type="radio"/>
Statistical	Δ	100%	100%	99%	99%	99%	-	
London	◆	99%	100%	-	-	98%	-	
England	□	99%	99%	97%	97%	97%	-	



Op380 Child Protection Visits

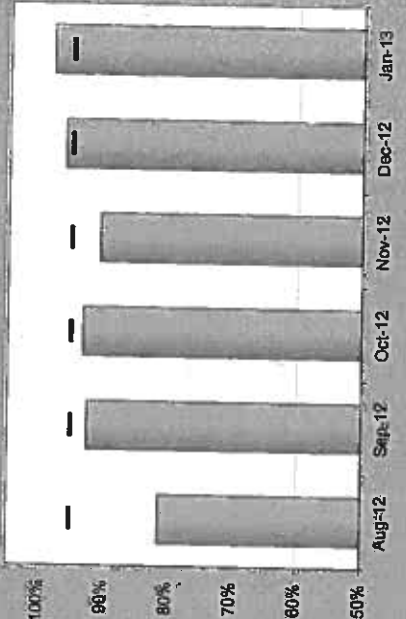
Recent trend (last 6 months)	Key	Aug-12	Sep-12	Oct-12	Nov-12	Dec-12	Jan-13	Traffic Light
Haringey		81%	93%	93%	91%	96%	98%	Green
Haringey Target	-	95%	95%	95%	95%	95%	95%	<input checked="" type="radio"/>

Performance Comment

January's figure was the highest of the year (and last year) And achieved the target for the second month running.

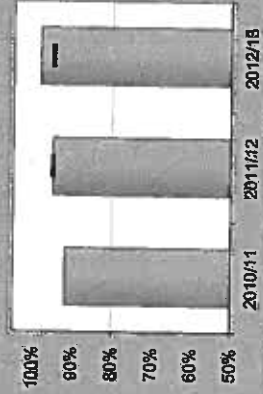
Service Comment

Regular conversations with TM and PM about the importance of this has led to this being prioritised in FR DCT
 The expectation is that all children subject to plans should be seen at a very minimum of monthly. This performance indicator is the focus of work within the S and S team with systems now in place for managers to check both occurrence of visits, the timely writing up of visits and the quality of both social work and recording. It was agreed that cases held within other teams will also be monitored by Service managers in S and S from January.



Visiting frequency is improved and the challenge is to maintain this performance.

Long term trend (last 6 years)	Key	2007/08	2008/09	2009/10	2010/11	2011/12	2012/13	Traffic Light
Haringey		-	-	-	92%	95%	98%	Green
Haringey Target	-	-	-	-	-	95%	95%	<input checked="" type="radio"/>



Op381 Children in Need Visits

Recent trend (last 6 months)	Key	Aug-12	Sep-12	Oct-12	Nov-12	Dec-12	Jan-13	Traffic Light
Haringey		82%	87%	89%	92%	84%	89%	Red
Haringey Target	-	95%	95%	95%	95%	95%	95%	<input type="radio"/>



Performance Comment

- Performance again in the high 80 percentages
 - Although the year to date position below target, performance in 2011/12 was 81% and it has been well above this level in recent months.

Service Comment

The expectation is that all children considered in need and at a threshold requiring social work allocation should be visited at a minimum of once a month. A review of CIN cases is being undertaken to consider whether all open cases require social work allocation and indeed whether children's needs would be best met by case responsibility being held elsewhere. It is probable that a number of cases should be moved and held within family support teams - these are the less worrying cases with no requirement for social work input.

Target for the service is to bring this visiting frequency in line with CP visits.

Long term trend (last 6 years)	Key	2007/08	2008/09	2009/10	2010/11	2011/12	2012/13	Traffic Light
Haringey		-	-	-	69%	81%	89%	Red
Haringey Target	-	-	-	-	-	95%	95%	<input type="radio"/>

