




## Appendix 1: Performance Tables Quarter 2 Council Plan Performance Assessment 2012/13

### 1. Work with local businesses to create jobs for local people

Ref:	Description	2011/12	Q1 2012/13	Q2 2012/13	2012/13		Traffic Light	2012/13 Short Trend
		Value	Value	Value	Value	Target		
HY476	Number of jobs created through the Haringey Jobs Fund	New Indicator	14	3	<b>17</b>	<b>20</b>	Red	
HY477	Haringey residents supported into sustained employment through the Jobs for Haringey Programme	New Indicator	0	0	<b>0</b>	Awaiting funding	Data Only	
HY478	Haringey residents supported into self employment through the Jobs for Haringey Programme	New Indicator	0	0	<b>0</b>	Awaiting funding	Data Only	
HY496	Percentage of working population claiming Jobseeker's Allowance (JSA)	6.5	6.3	6		No target Set	Data Only	

### 3. Tackle the housing challenges

Ref:	Description	2011/12	Q1 2012/13	Q2 2012/13	2012/13		Traffic Light	2012/13 Short Trend
		Value	Value	Value	Value	Target		
HY4a	Number of homelessness acceptances	573	119	145	<b>264</b>	<b>372</b>	Green	
HY4b	Number of homelessness preventions	554	126	100	<b>226<sup>1</sup></b>	<b>244</b>	Red	
HY156	Number of households living in temporary accommodation	2,944	2,906	2,896	<b>2,896</b>	<b>3,000</b>	Green	
HY66	Voids: Average relet times for local authority dwellings (calendar days)	34.2 days	29.7 days	32.6 days	<b>28.5 days</b>	<b>30 days</b>	Green	

<sup>1</sup> This monitors the total number of cases where positive Housing Advice and Options actions were successful in preventing or relieving homelessness. In Quarter 2 100 households were prevented from becoming homeless, 54 households were enabled to remain in their existing home through homeless prevention and 46 were prevented or relieved households assisted in obtaining alternative accommodation.

#### 4. Improve school standards and outcomes for young people

Ref:	Description	2011/12	Q1 2012/13	Q2 2012/13	2012/13		Traffic Light	2012/13
		Value	Value	Value	Value	Target		Short Trend
Op383	Re-referrals within 12 months of the previous referral	16.6%	16.4%	18.5%	<b>17.4<sup>2</sup>%</b>	<b>16%</b>	Amber	↓
OP388 a	The rate of Children Subject to a CP plan per 10,000 pop	57.84	60.89	67.2	<b>67.2<sup>3</sup></b>		Data Only	↑
OP389 a	The rate of Children in care per 10,000 pop	117	-		<b>110<sup>4</sup></b>		Data Only	↓
HY62	Stability of placements of looked after children: number of moves	10.3%	9.9%	7.6%	<b>7.6%<sub>5</sub></b>	<b>11%</b>	Green	↑
HY117	Academic Age Yr 12-14 % who are not in education, employment or training (NEET)	4.3%	3.6%	3.6%	<b>5.5%<sub>6</sub></b>	<b>8.9%</b>	Green	↑
HY 74 (NI 73)	Achievement at level 4 or above in both English and Maths at Key Stage 2	71.0%	-		<b>76.0%</b>	<b>77.0%</b>	Amber	↑
HY75	Achievement of 5 or more A*- C grades at GCSE including English and Maths	57.3%	-		<b>60%<sup>7</sup></b>	<b>56.0%</b>	Green	↑
HY 31 (NI 92)	Narrowing the gap between the lowest achieving 20% in the Early Years Foundation Stage Profile and the rest	32.1%	-		Data not yet available	<b>31.4%</b>	Amber	↑ <sup>8</sup>
HY483	Average days from becoming looked after to being placed for adoption for children adopted in period	715	678		<b>722<sup>9</sup></b>	<b>639</b> national threshold	Red	↓

<sup>2</sup> This relates to 173 out of 996 children who had been referred to children's social care where there had been another referral within the previous 12 months. Levels are similar to those reported by our statistical neighbours but lower than those reported nationally in 2010/11.

<sup>3</sup> The rate of children subject to a plan was 59 last September and equates to 40 more children subject to a CP Plan in 2012. Our statistical neighbour rate of children subject to a plan per 100,000 population is 43, more than a third higher than Haringey's rate.

<sup>4</sup> The rate of children in care at 110 per 100,000 population is a significant reduction compared to this time last year (126) and remains higher than the statistical neighbour average of 81 and significantly higher than the England rate (61).

<sup>5</sup> This is based on the number of placements a child has experienced and provides the percentage who have had three or more placements during the last year (the figures are therefore based on a rolling year). Haringey's performance is lower than our statistical neighbours (10.3%) and England (10.7%)

<sup>6</sup> Data are collected monthly. However, this indicator and NEET targets use an annual result which is based on three one month snapshots at the end of November, December and January each year.

<sup>7</sup> This figure is provisional and subject to validation. It compares with an England average figure for 2011/12 of 58.9%.

<sup>8</sup> The 2011/12 performance was a significant improvement on the 2010/11 figure of 36.2%

<sup>9</sup> This is the average days for adopted children only. This compares with a national threshold figure of 636 days for England for the rolling years 2008 to 2011.

## 5. Deliver responsive, high quality services to residents

Ref:	Description	2011/12	Q1 2012/13	Q2 2012/13	2012/13		Traffic Light	2012/13
		Value	Value	Value	Value	Target		Short Trend
HY181	Time taken to process Housing Benefit/Council Tax Benefit new claims and change events (days)	22	13.2	11.6	<b>12.6</b>	<b>18</b>	Green	↑
HY9	% of council taxes due for the financial year which were received in year	95.3%	30.04%	39.32%	<b>39.32</b> <b>10%</b>	<b>39%</b>	Green	↑
HY502	Members' Enquiries - average days to process	10	8.8	8.1	<b>8.5</b>	<b>10</b>	Green	↑
HY503	FOI's - average days to process	17.5 <sup>11</sup>	18.4	20.1	<b>19.3</b>	<b>20</b>	Green	↓
HY12a	Days sick per full time equivalent employee (Excluding Schools' Staff)	7.33	7.43	7.09	<b>7.09</b>		Amber	↑
HY500	Complaints Average days to process	12.5	12.1	10.9	<b>11.5</b>	<b>15</b>	Green	↑
HY501 b	Complaints - % escalated to stage 2	5%	8.37%	8.98%	<b>8.98</b> <b>%</b>		Data Only	↓
Op501	Complaints S2, Independent reviews average days to process	70.2% in 25 days	23.2	21.5	<b>22.8</b>	<b>25</b>	Green	↑

<sup>10</sup> Data to July 2012

<sup>11</sup> For October to March only

## 6. Community Safety

Ref:	Description	2011/12	Q1 2012/13	Q2 2012/13	2012/13		Traffic Light	2012/13
		Value	Value	Value	Value	Target		Short Trend
HY23	Violent Crime Portfolio (KPI 1 )	4158	1216	1175	<b>2391</b>	<b>4236</b>	-6% Red	↓
HY25	Property Crime Portfolio (KPI 4)	17571	4403	3942	<b>8345</b>		-5% Green	↑
HY58	Victims of domestic violence feeling well advised and supported	100%		96%	<b>96%</b> 12	<b>90%</b>	Green	↓
HY331	Repeat victimisation of domestic violence (Hearthstone)	20%		18%	<b>18%</b> 13	<b>21%</b>	Green	↑
Hy 473	First time entrants to the Youth Justice System per 100,000 aged 10-17 population	1508 (Jan to Dec 2011) <sup>14</sup>					Data only	↓
NI 43	Use of custody rate per 1,000 of 10-17 population Rolling Year	3.33 (April 2011 to March 2012)	3.85 (July 2011 to June 2012) <sup>15</sup>				Data only	↓
HY495	Re-offending rates after 12 months rate Rolling Year	0.99	1.1 (Jul 2009 to Jun 2010)	1.21 (Oct 2009 to Sept 2010) <sup>16</sup>			Data only	↓

<sup>12</sup> Of the 62 people who completed a customer feedback form, 40 gave a “very satisfied” (65%) rating and 19 people were “satisfied” (31%) with the service.

<sup>13</sup> Of the 62 returned questionnaires, 11 reported returning following an incident with the same partner

<sup>14</sup> This is an increase of 3% on the previous 12 month period and the third highest rate in London.

<sup>15</sup> Haringey’s rate of custody has significantly increased from 2.66 to 3.85 and is more than double the London average (1.59). This equates to 65 custodial sentences in Haringey compared with 45 for the previous 12 month period.

<sup>16</sup> This data relates to October 2009 to September 2010 cohort and shows re-offending rates have increased significantly; 44.7% of offenders have re-offended, an increase of almost 5% since the previous period. This relates to 474 young people in the cohort, 212 re-offended committing 575 offences. The rate compares with 1.02 for London and 0.99 last year.

## 7. Environment

Ref:	Description	2011/12	Q1 2012/13	Q2 2012/13	2012/13		Traffic Light	2012/13
		Value	Value	Value	Value	Target		Short Trend
HY192	Recycling rate	26.17 %	28.61%	31.63%	<b>30.12 %</b>	<b>31.7 %</b>	Amber	↑
HY195 a	Improved street and environmental cleanliness, levels of: Litter	7%	13%		<b>13%</b>	<b>8%</b>	Red	↓

## 8. Health and Social Care

Ref:	Description	2011/12	Q1 2012/13	Q2 2012/13	2012/13		Traffic Light	2012/13
		Value	Value	Value	Value	Target		Short Trend
HY130	Social care clients receiving Self Directed Support	42.4%	55%	54%	<b>54%<sup>17</sup></b>	<b>70%</b>	Red	↑
HY112	Under 18 conception rate per 1000 pop. Reported 12 months in arrears	63.5	58 (Q1 2011)	36.9 (Q2 <sup>18</sup> 2011)			Data Only	↑
HY131	Delayed transfers of care	9.0	7.7	8.5	<b>8.5<sup>19</sup></b>	<b>7.5</b>	Red	↑
HY145 (NI 145)	Adults with learning disabilities in settled accommodation	47.2%	6.7%	36.0%	<b>36.0 %</b>	<b>32.4 %</b>	Green	↑
HY41	Proportion of adults in contact with secondary mental health services living independently, with or without support	70.1%	74.4%	75.6%	<b>75.6 %</b>	<b>75.0 %</b>	Green	↑
HY42	Permanent admissions to residential and nursing care homes, per 100,000 population	67.23	18.86	36.57	<b>36.5<sup>20</sup></b>	<b>36.4</b>	Amber	↑
HY50	Leaving drug treatment free of drug(s) of dependence	20%	17.6%	Data to be published in late October				↑
HY96	Number of 4-week smoking quitters who attended NHS Stop Smoking Services	2124		Awaiting data from NHS				

<sup>17</sup> This equates to 1,934 Personal Budgets or 2099 on SDS out of a community base of 3857. A comparison across London for Quarter 1 shows that Haringey's performance was better than average (49.8%). As at mid-October we have 67% people on personal budgets and are on target for 100% of people in receipt of community services to have a personal budget by end-March 2013.

<sup>18</sup> Data released on 29<sup>th</sup> August 2012 shows a decrease from both the previous quarter (58 per 1000) and the same quarter in 2010 (68.5 per 1000) and is Haringey's lowest quarterly rate, closer to the rate for London (34.3 per 1000) and England (33.5 per 1000).

<sup>19</sup> This measures the impact of hospital services (acute, mental health and non-acute) and community-based care in facilitating timely and appropriate transfer from all hospitals for all adults. This is an average of the number of delays per 100,000 adult population.

<sup>20</sup> There have been 64 permanent placements into residential and nursing care between April and September 2012. Of these 64, 59 were for older people and 5 were for adults.

Ref:	Description	2011/12	Q1 2012/13	Q2 2012/13	2012/13		Traffic Light	2012/13
		Value	Value	Value	Value	Target		Short Trend
HY97	NHS Health Checks -Undertaken	6047 or 9.2%	2499	1103				↑
HY490	Number of young people in the C-Card (contraception) scheme	New Indicator	463	231				