

Appendix 1: Performance Tables Quarter 1 2012/13

1. Work with local businesses to create jobs for local people

Ref:	Description	2011 /12	Q1 2011 /12	Q2 2011 /12	Q3 2011 /12	Q4 2011 /12	Q1 2012 /13	2012 /13 YTD	Target	Traffic Light	Trend (yr on yr)
HY476	Number of jobs created through the Haringey Jobs Fund	New Indicator					14	14	14	Green	N/A
HY477	Haringey residents supported into sustained employment through the Jobs for Haringey Programme	New Indicator					0	0	target tbc	Data Only	N/A
HY478	Haringey residents supported into self employment through the Jobs for Haringey Programme	New Indicator					0	0	target tbc		N/A
HY496	Percentage of working population claiming Jobseeker's Allowance (JSA)	6.5	6.6	6.7	6.6	6.5	6.3		No target set	Data Only	↑

3. Tackle the housing challenges

Ref:	Description	2011 /12	Q1 2011 /12	Q2 2011 /12	Q3 2011 /12	Q4 2011 /12	Q1 2012 /13	2012 /13 YTD	Target	Traffic Light	Trend (yr on yr)
HY4a	Number of homelessness acceptances	573	101	88	186	198	119	119	186	Green	↑
HY4b	Number of homelessness preventions	554	139	126	154	135	126	126	122	Green	↓
HY156	Number of households living in temporary accommodation	2,944	3,192	3,144	2,991	2,944	2,906	2,906	3,000	Green	↑
HY66	Voids: Average relet times for local authority dwellings (calendar days)	34.2 days	33.7 days	34.7 days	26.2 days	32.1 days	28.8 days		30 days	Green	↑

The following indicator is reported annually and data for 2012/13 is not currently available:

- Number of affordable homes delivered (gross)

4. Improve school standards and outcomes for young people

Ref:	Description	2011 /12	Q1 2011 /12	Q2 2011 /12	Q3 2011 /12	Q4 2011 /12	Q1 2012 /13	2012 /13 YTD	Target	Traffic Light	Trend (yr on yr)
Op383	Re-referrals within 12 months of the previous referral	18.1%	16.4%	18.1%	18.7%	19.1%	6.9%	6.9%	16%	Green	↑
OP388a	The rate of Children Subject to a CP plan per 10,000 pop	57.84	56.21	59.06	59.06	57.84	61.3	61.3		Data Only	↑
OP389a	The rate of Children in care per 10,000 pop	116.9	-				113.2	113.2		Data Only	↓

Ref:	Description	2011 /12	Q1 2011 /12	Q2 2011 /12	Q3 2011 /12	Q4 2011 /12	Q1 2012 /13	2012 /13 YTD	Target	Traffic Light	Trend (yr on yr)
HY62	Stability of placements of looked after children: number of moves	10.3%	13.4%	13.2%	12.2%	10.2%	9.9%	9.9%	11%	Green	↑
HY117	Academic Age Yr 12-14 % who are not in education, employment or training (NEET)	4.3%	5.4%	5.2%	5%	4.4%	3.6%	3.6%	8.9%	Green	↑
HY 74 (NI 73)	Achievement at level 4 or above in both English and Maths at Key Stage 2	71.0%	Annual Indicator					76%	77.0%	Amber	↑
HY479	School Places - % getting their first preference (Primary)		Annual Indicator					80.01 %		Green	
HY480	School Places - % getting their top preference (Secondary)	67%	Annual Indicator					69.91 %		Green	↑
HY483	Average days from becoming looked after to being placed for adoption for children adopted in period	715				721	678	678	639	Amber	↑
HY485	Average Days from Court Authority to Adoption Match	239 (2008/2011)	Data to be released by CAFCASS								
HY493b	Proportion of Secondary schools rated outstanding or good by OFSTED		Annual Indicator					67% ¹			
HY497	Average Days from receipt of application form to decision of suitability to adopt	319	New Indicator								
HY493a	Proportion of Primary schools rated outstanding or good by OFSTED		-				-	55% ²			

The following indicators are reported annually and data for 2012/13 is not currently available:

- Achievement of 5 or more A* - C grades at GCSE including English and Maths
- Narrowing the gap between the lowest achieving 20% in the Early Years Foundation Stage Profile and the rest

¹ Data as at July 2012 and equates to 8 out of 12 secondary schools

² Data as at July 2012 and equates to 35 out of 63 primary schools

5. Deliver responsive, high quality services to residents

Ref:	Description	2011 /12	Q1 2011 /12	Q2 2011 /12	Q3 2011 /12	Q4 2011 /12	Q1 2012 /13	2012 /13 YTD	Target	Traffic Light	Trend (yr on yr)
HY181	Time taken to process Housing Benefit/Council Tax Benefit new claims and change events (days)	22	15	27.7	26.9	23.7	12.3	12.4	18	Green	↑
HY9	% of council taxes due for the financial year which were received in year	95.3%	30.12 %	56.36 %	85.79 %	95.3%	30.04 %	30.04 %	30.25 %	Amber	↓
HY12a	Days sick per full time equivalent employee (Excluding Schools' Staff)	7.33	8.22	8.12	6.31	7.33	7.43	7.43	-	-	↓
HY500	Complaints - average days to process	12.5 ³	-	-	12.2	12.6	12.2	12.2	-	-	↑
HY501	Complaints - % escalated to stage 2	5% ³	-	-	5%	5%	7%	7%	-	-	↓
HY502	Members' Enquiries - average days to process	10 ³	-	-	10.6	9.4	8.8	8.8	-	-	↑
HY503	FOI's - average days to process	17.5 ³	-	-	15.6	18.3	18.3	18.3	-	-	↓

The following indicator is reported annually and data for 2012/13 is not currently available:

- Resident satisfaction with contacting the council

6. Community Safety

Ref:	Description	2011 /12	Q1 2011 /12	Q2 2011 /12	Q3 2011 /12	Q4 2011 /12	Q1 2012 /13	2012 /13 YTD	Target	Traffic Light	Trend (yr on yr)
HY23	Violent Crime Portfolio (KPI 1)	4158	1069	2106	3170	4158	1216	1216	4236	-6% Red	↓
HY25	Property Crime Portfolio (KPI 4)	17571				17571	4403	4403		-5% Red	↑
HY58	Victims of domestic violence feeling well advised and supported	100%	N/A	100%	100%	100%	N/A ⁴				?
HY331	Repeat victimisation of domestic violence (Hearthstone)	20%	20%	21%	14%	28%	N/A ⁴				?
Hy 473	First time entrants to the Youth Justice System aged 10-17 Rolling Year	1,465 (Jan to Dec 2010)			1,508 ⁵ (Jan to Dec 2011)						↓

³ For October to March only

⁴ Data based on questionnaire not available for Q1 as sample return too small to calculate statistically sound value

⁵ Rate is per 100,000 (population age 10-17) equates to 255 First time entrants. Data relates to period January to December 2011 and equates to a 3% increase on previous 12 month period.

Ref:	Description	2011 /12	Q1 2011 /12	Q2 2011 /12	Q3 2011 /12	Q4 2011 /12	Q1 2012 /13	2012 /13 YTD	Target	Traffic Light	Trend (yr on yr)
NI 43	Use of custody rate per 1,000 of 10-17 population Rolling Year	2.68			3.14	3.33 ⁶					↓
HY495	Re-offending rates after 12 months rate Rolling Year	1.1 ⁷									↓

The following indicator is reported annually and data for 2012/13 is not currently available:

- Percentage of people thinking that the Council and partners are doing a good job dealing with crime and anti-social behaviour (formerly NI21). Residents' Survey.

7. Environment

Ref:	Description	2011 /12	Q1 2011 /12	Q2 2011 /12	Q3 2011 /12	Q4 2011 /12	Q1 2012 /13	2012 /13 YTD	Target	Traffic Light	Trend (yr on yr)
HY192	Recycling rate	26.46 %	26.91 %	26.98 %	26.86 %	25.07 %	27.93 %	27.93 %			↑
HY195a	Improved street and environmental cleanliness, levels of: Litter	7%	7%	6%	6.7%	8%	13%	13%	8%	Red	↓

The following indicator is reported annually and data for 2012/13 is not currently available:

- Carbon emissions

8. Health and Social Care

Ref:	Description	2011 /12	Q1 2011 /12	Q2 2011 /12	Q3 2011 /12	Q4 2011 /12	Q1 2012 /13	2012 /13 YTD	Target	Traffic Light	Trend (yr on yr)
HY130	Social care clients receiving Self Directed Support (2010 Definition)	42.4%	28.1%	32.7%	37.5%	42.4%	55%	55%	55%	Green	↑
HY131	Delayed transfers of care	9.0	8.3	9.2	N/A	9.0	7.7	7.7	7.5	Amber	↑
HY145 (NI 145)	Adults with learning disabilities in settled accommodation	47.0%	5.4%	21.5%	28.7%	54.7%	6.7%	6.7%	16.2%	Red	↑
HY41	Proportion of adults in contact with secondary mental health services living independently, with or without support	70.1%	70.2%	72.2%	73.6%	70.1%	74.4%	74.4%	75.0%	Green	↑

⁶ Data relates to April 2011 to March 2012. The 2.68 figure is for the previous year Apr 2010 to March 2011.

⁷ This data relates to the July 2009 to June 2010 cohort and is the frequency rate which tracks the number of re-offences. Rate = number of offences (542) / number in cohort (494) and compares with a rate of 0.91 the previous year. The cohort consists of all young people who received a pre-court or court disposal or released from custody between 1st July 2009 and the 30th June 2010

Ref:	Description	2011 /12	Q1 2011 /12	Q2 2011 /12	Q3 2011 /12	Q4 2011 /12	Q1 2012 /13	2012 /13 YTD	Target	Traffic Light	Trend (yr on yr)	
HY42	Permanent admissions to residential and nursing care homes, per 100,000 population	67.23	14.12	31.64	49.72	67.23	18.86	18.86	18.2	Amber	↑	
Op44	Overall satisfaction of people who use services with their care and support	51.0 ⁸ %	Annual Indicator								Red	
HY50	Leaving drug treatment free of drug(s) of dependence	21.7%					-					
HY96	Number of 4-week smoking quitters who attended NHS Stop Smoking Services	2124	Data from NHS								Amber	↑
HY97	NHS Health Checks - Undertaken	6047 9.2%	Data from NHS				2427				Green	
HY112	Under 18 conception rate per 1000 ⁹	64.7 (2010)	58 (Q1 2011)									

The following indicators are reported annually and data for 2012/13 is not currently available:

- Social care related quality of life
- Prevalence of healthy weight in 4-5 year olds (% Obesity)
- Prevalence of healthy weight in 10-11 year olds (% Obesity)
- Infant mortality rate
- Average life expectancy

The following are new indicators for 2012/13 for which data is not currently available

- Overall satisfaction of carers with social services
- The proportion of carers who report that they have been included or consulted in discussions about the person they care for
- Number of young people in the C-Card (contraception) scheme

⁸ This represents a 2.4% decrease when comparing with previous year's result. Please note that 30% of services said: 'I am quite satisfied' and if this answer could be included in the calculation the result would be 81% satisfaction.

⁹ Figures become available on a quarterly basis approximately 15 months in arrears. Annual figures are published for calendar years, therefore quarterly figures relate to calendar year quarters (e.g. Q1 2011 = Jan-Mar 2011).