## Appendix A: West Green & Bruce Grove Area Forum & Committee - Final Draft Area Plan

Aspiration (3 year vision)	YEAR ONE ACTIVITY 2012/13	Detail	Lead Service & Lead Officer Contact
	Increase communication about what activities are going on locally  More notice boards /	Homes for Haringey Estate bulletins are sent out after every estate inspection. Residents are invited to inform the Tenancy Management Officer if there is an activity taking place they want to promote.  Homes for Haringey	Sharon Morgan – Deputy Director Housing Management, Homes for Haringey  Lorraine Woodhead –
	use of notice boards to advertise local activities and groups	Project underway (March 2012) to rationalise content and refresh more frequently, highlight key campaigns and to offer space (trial) to resident and community associations	Project Manager, Homes for Haringey
1. Active Community Life	Make more use of Bernie Grant Arts Centre  Investigate whether local Council buildings could be let to	The Council is undertaking a review of Council buildings leased to community organisations to improve support for Haringey's voluntary sector (in line with the Voluntary Sector Strategy). Key issues the Building Review will consider are;	Dinesh Kotecha – Property Services Manager
	community groups at no / reduced cost  Explore ways of	Building condition – generally the portfolio is considered to be in poor state of repair overall, with limited capacity to invest  Community use – some buildings could be	
	making Goan Community Centre to sustainable	made more generally available as a flexible resource <u>Utilisation</u> – some buildings are under-utilised	

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1. Active Community Life (cont)	Establish local community hubs  Make use of empty properties  Explore future use of Keston Centre Road buildings by the community	due to limited opening hours, constraints to flexibility in uses and building condition The approach to the Buildings Review is as follows:  1. Assess the building stock condition and utilisation of the buildings and other Council properties available for community use 2. Evaluate all buildings to identify opportunities for redevelopment and consider disposal options that could help realise or contribute to other Council objectives relating to regeneration and housing and employment 3. Develop options for increasing the efficiency and effectiveness of community building assets.  Recommended that outcome of Review is considered as part of future Area Forum	
2. Broadwater Farm Shops / Facilities		agenda Recommended that Broadwater Farm community infrastructure /amenities is considered as part of a future Area Forum agenda (2012/13)	

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3. Community Safety	Strengthen local Safer Neighbourhood Teams (SNT) as they are currently understaffed	The police are aware of this local issue but recruitment is done centrally and must follow a process. This process currently underway with pressure from Haringey MPS. It is estimated that the Police Community Support Officers will be in place by September 2012.	Mark Long – Chief Inspector Safer Neighbourhoods
2. Community Safety (cont)	Ensure greater engagement between police and community (young people, particularly)  Ensure SNT has a focus on prevention and education	The safer schools support team is still in place and a single point of police contact will now be in every primary school under the new "Community Promises". The police are in the process of setting up two new youth panels and there will be one school promise agreed. In addition, the Community Police Consultative Group (CPCG) has a texting network of 1,000 young people in the borough and is in the process of setting up a new youth CPCG to attract a more representative group. If the community in this area has further suggestions that can be delivered within existing resources they should submit them to their respective Inspector.	Mark Long – Chief Inspector Safer Neighbourhoods
	Tackle ASB on Langham Close, Broadwater Farm, Millicent Fawcett Court and Eleanor Close	Police are aware that these are hot spot areas and are already directing resources there.  Report on progress can be provided at future Area Forums	Mark Long – Chief Inspector Safer Neighbourhoods

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	Tackle drug-dealing on West Green Road, Tottenham High Road & behind Turnpike Lane	Police teams will investigate this and report back at a future Area Forum	Mark Long – Chief Inspector Safer Neighbourhoods
	Tackle vehicle Crime on Gloucester, Clonmell and Field Road	This is also a known problem and Acting Inspector Mike Tisi is putting a specific plan together for the local area. Report on progress can be provided at future Area Forum	Mark Long – Chief Inspector Safer Neighbourhoods
3. Early Intervention	Children's Centre is running an Olympic Feast event in the summer with a celebrity chef. Explore opportunity for local groups to be involved and build partnership relationships	Awaiting response	Children and Young People's Service
	Coordinate volunteer programme to get parents work experience / acquiring skills (scope to join up e.g. children's centres, HAVCO, Friends of	Team London will have a presence at the Employment and Enterprise Centre at 639 High Road (Team London is the Mayor of London's volunteering programme for all Londoners <a href="https://www.london.gov.uk">www.london.gov.uk</a> ) Volunteering opportunities will run through the service model at 639 and will include opportunities for	Adam Hunt – Tottenham Regeneration Team

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3. Early Intervention (cont)	Downhill Park, Back to Earth Allotments)  Source funding for crèche facilities so parents can attending courses (parenting, ESOL etc)	parents (2012/13)  It is proposed that there be a crèche at 639 High Road although this is subject to the completion of the tender process for an operator for the site (2012/13).  Recommended that an update is provided at a future Area Forum	Adam Hunt – Tottenham Regeneration Team
	Encourage use of local parks as places to be active and enjoy	The Service produces a monthly promotion through the "What's On Guide" giving details about what activities and events are taking place in local parks. An annual Small Grants Scheme was launched in March 2012 and residents are encouraged to make use of park facilities such as green gyms.	Simon Farrow – Head of Client Services, Leisure Services
5. Health	Breastfeeding promotion / education programme	Haringey has begun the process of UNICEF Baby Friendly accreditation for community settings i.e. health centres and children's centres, which sets the standard for breastfeeding support. An action plan outlining key priorities to improve breastfeeding support has been developed which details the process for achieving accreditation	Sheena Carr – Senior Public Health Commissioning Strategist
	Public health focus on prevention	Haringey's Public Heath services has a number of ongoing public health programmes underway in the community, including health	Fiona Wright – Assistant Director of Public Health

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		trainers, physical activity referral, NHS health checks and smoking cessation support.	
	Crackdown on rogue landlords exploiting families and minimum standards	Respond to all referrals regarding housing conditions in private sector and take enforcement action in the worst cases	Steve Russell – Manager, Housing Improvement Team (Private Sector)
6. Housing	Improve lighting on Parkview Road and Reynardson Court (next to Police Station)	A quote was received from Council lighting department for Reynardston Court but not affordable. Negotiation taking place on cost/scope e.g. to focus just on car park area which is of greatest concern to residents and staff. Our aim is for some works to be undertaken in 2012/13. Parkview Road to have survey and quote which will be assessed with other bids for 2012/13 Estate Improvement funding.	Sharon Morgan – Deputy Director Housing Management, Homes for Haringey
	Review current repairs budget vs. replacement budget to address frequently broken stairwell doors	A strategic piece of work is being undertaken cross-borough to investigate repeated repairs spend on same items/blocks to prioritise replacements (we have done this on roofing first, and built the top 20 most frequently repaired roofs into our improvement programme)	Martin Hoctor – Head of Client Services & Annual Maintenance, Homes for Haringey
7. Parks & Green Spaces	Introduce and enforce dog control orders	Formal consultation will take place on Dog Control Zones in 2012/13, the outcome of which will be shared with Area Forums. If dog	Robert Curtis – Team Leader, Tactical Enforcement

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		control zones are introduced, the focus will be on enforcement and the encouragement of responsible dog ownership	
	Increase summer opening hours of Downhills Park café	Leisure Services to investigate the potential and feasibility of extended opening house with the "HAIL" charity that run the café.  Recommended that an update is provided at a future Area Forum	Simon Farrow – Head of Client Services, Leisure Services
	Encourage more ways to get involved in parks e.g. food growing, activities, sports groups using parks	An Allotment Review during 2012/13 will seek to identify new food growing opportunities within Parks and Open Spaces  Suggested that an update is provided as a future Area Forum agenda item.	Simon Farrow – Head of Client Services, Leisure Services
7. Parks & Green Spaces	Encourage local business to have hanging baskets	Haringey hosts an annual "In Bloom" competition that encourages residents and businesses to brighten up and improve the borough using floral and scrub displays. This year the theme is the Jubilee. Jubilee in Bloom is a free competition run by the council and sponsored by the Sunshine Garden Centre, encouraging and rewarding residents, businesses, schools and community groups	Simon Farrow – Head of Client Services, Leisure Services
		who take pride in their environment. There are incentives and prizes involved.	

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	Provide advice and support to community groups wanting to tidy up communal gardens	Part of the new Neighbourhood Action Team's role is to build relationships with schools and community groups. Those interested in organising a local clean up can contact their named local NAT officer who will coordinate support from Veolia (gloves, bins and advice etc).  Neighbourhood Services is also developing a Community Volunteers scheme, to be launched 2013/14.	Michael McNicholas – Neighbourhood Action Team Manager
8. Public Realm	Clean up the hedge in front of the leisure centre	Neighbourhood Action Team and Leisure Centre to resolve issue by Summer 2012	Michael McNicholas – Neighbourhood Action Team Manager
	Local people to help inform Neighbourhood Action Team and Veolia's work	The fastest way to report incidents is through the Council's report a problem webpage ( <a href="http://www.haringey.gov.uk/report-it">http://www.haringey.gov.uk/report-it</a> ). It is much slower to report an incident via fixmystreet etc. The Council is currently working on a "LoveHaringey" application for use on smart phones by staff and consideration will be given to extending this to residents.	Joan Hancox – Head of Neighbourhood Services
	Single Frontline officers to use enforcement powers against fly tipping etc	Tackling fly-tipping is a key aim for the Neighbourhood Action Teams. In 2012/13 a new Fly-tipping Strategy will be piloted in Tottenham & Seven Sisters. Learning from this	Michael McNicholas – Neighbourhood Action Team Manager

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		pilot will be rolled out to other areas in 2013/14.	
8. Public Realm (cont)	Merge gyratory plans with wider South Tottenham Regeneration – connection all regeneration projects	The two way opening of the gyratory forms a key part of the wider regeneration plans for this area. The Tottenham Regeneration Team aim to improve connectivity between Tottenham Hale and the High Road by encouraging the students at the Hale to use the civic and leisure facilities at Tottenham Green (2014 onwards)	Adam Hunt – Tottenham Regeneration Team
	Rationalise street furniture	The Tottenham Regeneration Team will rationalise street furniture as part of delivery of 'growth on the high street' funding for the regeneration programme – starting from summer 2012	Adam Hunt – Tottenham Regeneration Team
	Lighting improvements to Bruce Grove Street end of Moorefield Road	NOT FEASIBLE: Unable to commit to this due to unknown level of funding beyond 2012/13 and that funding has already been allocated to other locations.	Joan Hancox – Head of Neighbourhood Services
9. Tottenham Regeneration	Planning controls to limit growth of betting shops	Research has been completed to inform a draft policy as part of Tottenham Strategy June-Dec 2012. Recommended that Tottenham Strategy is considered as part of future Area Forum agenda	Nick Powell – Head of Carbon Management and Sustainability
	Bring Jobcentre Plus back to No. 639	Job Centre Plus are due back at their previous site in April 2012 (opposite 639)	Adam Hunt – Tottenham

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9. Tottenham Regeneration (cont)	Keep Council services in Tottenham (housing etc) so there are employed people coming into the area everyday  Encourage more shops	The Tottenham Regeneration Team are pushing central Government to bring a major government agency to the area. We are also working with the GLA to develop 639 as a civic hub with business incubation space and a council presence there (2012/13 onwards)  The Tottenham Regeneration Team working	Regeneration Team  Adam Hunt –  Tottenham  Regeneration Team  Adam Hunt –
	to join Tottenham Traders Network	with the Tottenham Traders Partnership to develop their capacity and to get a greater range of businesses involved in their governance. We will be appointing a Tottenham Town centre manager in Spring 2012 and they will play a key part in attracting new businesses and investment to the area, as well as working with the Traders partnership to develop their membership.	Tottenham Regeneration Team
10. Unemployment	Ensure commitments made by businesses to employ local people are enforced	The Council's new Employment Strategy was agreed by Cabinet in March 2012 and will be delivered over the next 2 years. The new Employment Programme (particularly the job creation element where a minimum of 200 new jobs will be created in partnership with	Martin Tucker – Regeneration Manager, Employment & Skills
	Regeneration programme needs to help local people	businesses) will include skills development plans including apprenticeships leading to Level 2/3 qualifications. The job creation scheme will	

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10. Unemployment	develop skills so they can benefit from employment opportunities	include a wage subsidy to small and medium sized enterprises (SMEs) to create new jobs for local unemployed people with incentive payments if the job lasts 9 months and 12 months. Young people under 25 will be the primary focus of the programme. The programme will also support enterprise and self employment and develop a new Enterprise and Employment Centre at 639 Tottenham High Road. The programme will also provide a new focus on 14-16/17 year olds to ensure young people are sufficiently aware of the full range of employment possibilities including self employment.	
	Council to facilitate the development / relocation of jobs to Tottenham	The Tottenham Hotspur Football Club scheme, new Sainsbury's stores, proposals for other development in the High Road and at the Hale will all create jobs in Tottenham.	Martin Tucker – Regeneration Manager, Employment & Skills
	Voluntary sector and other partners to promote work opportunities to young adults	Team London will have a presence at the Employment and Enterprise Centre at 639 High Road. Volunteering opportunities will run through the service model at 639 and will include opportunities for parents (2012/13)	Adam Hunt – Tottenham Regeneration Team

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	Create a market in Tottenham from Seven Sisters to CONEL on High Road or outside Bernie Grant Arts Centre	Part of the regeneration programme is looking at developing better market infrastructure at Bruce Grove and Holcombe Road. We will also be looking at opportunities for more markets (farmers, arts, crafts etc) to take place in Tottenham (2012 onwards)	Adam Hunt – Tottenham Regeneration Team
11. Youth Provision	Bruce Grove Youth Centre should be open every day	Youth Services are working hard to ensure Bruce Grove Youth of the consortium on 11 April will discuss plans for a 4 month programme up to the Summer holidays. The programme will most likely run 5 nights a week from 4-8pm.	Jahan Dhondy – Youth, Community and Participation
	Develop local work experience / apprenticeship schemes for young people	The Council is developing a new Employment Programme (the job creation element will see a minimum of 200 new jobs created in partnership with businesses). This will include skills development plans including apprenticeships leading to Level 2/3 qualifications (2012/13 – 2013/14).	Martin Tucker – Regeneration Manager, Employment & Skills
	Commission churches to offer after school clubs / youth engagement projects	NOT FEASBLE a) funding dependant and b) not compliant within procurement requirements. However, Youth Services can work with churches to ensure that they are prepared for commissioning (this is work Youth Services are already engaged in with Highway Church)	Belinda Evans – Head of Youth, Community and Participation