



Briefing for:	Cabinet Agenda Clearing/CEMB	Item number	To be added by the Leader's Office
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Title:	Transforming Social Care and Implementation of Personalisation and Self Directed Support
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Date:	21 st January 2011
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Cabinet member input and introduction	<p>Transforming Adult Social Care is an exciting new way of delivering adult social care and offers people even greater choice and freedom over their lives. Haringey has made good progress against all the key Putting People First milestones and feedback from initial users of personal budgets has been positive. Further, our ability to implement personalised care is central to Haringey's annual performance judgement by the Care Quality Commission as personalisation has been a key national policy driver for adult social care for the past three years now. Haringey is assessed against the delivery of this social care outcome.</p> <p>I therefore recommend that the Cabinet endorses the adoption of personalised care for those vulnerable residents eligible for adult social care.</p>
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1. Describe the issue under consideration

- 1.1. The purpose of this briefing is to update chief officers and Cabinet Members on progress with the Transforming Social Care Programme in Haringey, and to obtain CEMB / Cabinet approval for its continued implementation and for the adoption of this model as the new way of working in Adult Services.

2. Background information

- 2.1. Putting People First (the Department of Health's Transforming Social Care Agenda) aims to give vulnerable adults more choice over services and control over their lives (for example with personal budgets), so that they can achieve greater independence.

- 2.2. More broadly, there is a commitment to developing early intervention and prevention; to promoting volunteering and building social capital in the community; and working in partnership with agencies such as Housing, Health and the Voluntary Sector, to develop the support that residents need to maintain their independence.

- 2.3. In Haringey, as outlined in initial report to CEMB in 2008, we have implemented the programme in phases; with pilots in the following services: physical disabilities, older people, learning disabilities, carers and mental health. The key objectives and our progress in achieving them are summarised below:

- the introduction of an Integrated Access Team providing advice, information and signposting to services for the public;
- the provision of a web-based public-facing information directory about all services;
- the introduction of a Service Finding Team to enable service users to take their personal budget as a direct payment and purchase their own services or support them to implement their support plan;
- the piloting of self assessment documentation with carers and service users, and a system of validation;
- the implementation of a Resource Allocation System (RAS);
- the implementation of support planning arrangements in services for older people and people with physical disabilities;
- the introduction of a revised IT system to underpin the new pathway to service (final version January 2011);

- 2.4. The new way of working represents a shift from social work and care management to self-directed support and reablement. By the end of 2010/11 a new organisational structure and staffing arrangements will be in



place, with a revised set of policies to guide the workforce in implementing the self-directed support pathway.

- 2.5. In addition, staff are being provided with appropriate training to deliver the changes required as part of an integrated local workforce strategy and programme which over time will involve not only Haringey adult services staff but staff across the adult social care sector in the borough of Haringey as we are working closely with the community, voluntary and independent sector. Any changes in location of in-house staff and their duties will be contained in that programme and subject to staff consultation and involvement of staff representatives.
- 2.6. There will also be a new relationship between the allocation of the personal budget to service users and the funding of “in-house” provided services. In self directed support and personal budgets the purchaser is the service user not the local authority. Services currently provided will need to change to meet service users’ future requirements which may include the need to close some services and open or increase funding for others.
- 2.7. We are also trying to bring about required service transformation and improvements to fit with our strategic priorities, with a shift from the way we currently deliver services (for example, residential and day care) and enhanced market development to offer a wider choice of services; particularly to help us meet our required budget reduction.
- 2.8. We are currently piloting a CLG-funded project, Neighbourhoods Connect, of neighbourhood networks to support older people. This builds on an earlier pilot with 75+ not taking-up health and social care, by using community development and social media. Currently operating in Harringay and Bowes Park / Bounds Green, it will be rolled-out in 2011/12 as a new model for promoting independence for vulnerable adults.
- 2.9. We will continue to provide information to the public, building on a launch event in October 2009, and continuous consultation with reference groups of adults using our services; with an implementation event in March 2011, at which a suite of public information documents will also be launched.
- 2.10. There will be continued monitoring of the implementation of personalisation and self-directed support in 2011/12, including a quarterly report and a review of progress by end of year (with an emphasis on the outcomes experienced and reported by users of Adult Services and their carers).

3. Options for consideration

- 3.1. Implementation of national Transforming Social Care Programme, personalisation and the adoption of self-directed support as the new way of working in Adult Services.



4. Financial Implications

- 4.1. Implementation of the Transforming Social Care programme in Haringey requires a shift from traditional social work and care provision to self-directed support and reablement. This will necessitate creation of a new staffing structure with new ways of working and commissioning.

As detailed in the savings proposed to date a move from in house to commissioned services will result as users independently procure their own services within their allocated budget.

The above will be managed within the revised cash limit available to Adult Services.

4a. Efficiencies

Please see attached Appendix A.

5. Legal Implications

6. Policy Implications

Haringey Council is committed to implementing the Transforming Social Care Programme, and endorses the principles of personalisation (i.e. self-directed support, prevention and early intervention, access to universal services and the building of social capital).

7. List the proposed routing for the report through the formal decision making process

Agenda Clearing – 21st January 2011
Report Clearing – 4th March 2011
CEMB - 22nd February 2011

- 8. Appendix (an Appendix can be added and issues paper template used as a cover page for more complex issues requiring fuller explanation. Please consider though the necessity of any such appendices for the purposes of the briefing and also the length).**