SIVAL CONSORTIUM

Date: 13/11/2026

To:
Licensing Team
London Borough of Haringey
Haringey Council
London

RE: Subject: Formal Confirmation of Agreed Security and Operational Improvements Following Council and Police Inspection – 11 November 2026

Dear Licensing Team,

We write further to the meeting and site inspection held on **11 November 2026 at approximately 2:40pm**, attended by representatives of Haringey Council, the Metropolitan Police and our venue management team.

We appreciate the constructive discussions and recommendations provided during the inspection and wish to formally confirm the measures agreed, together with the actions already undertaken or approved by management to strengthen security, public safety and the management of temporary events at the premises.

1. CCTV Expansion and Improved Security Coverage

As discussed during the inspection, we agreed to expand the existing CCTV system to improve coverage of identified blind spots, enhance general venue security and assist the Police with investigations where required.

We wish to highlight that **the CCTV expansion had already been internally reviewed and approved by management on the Sunday of the recent incident**, following a management visit to assess the premises and identify potential improvements.

The Council and Police inspection subsequently provided further recommendations regarding camera positioning and coverage, which we have taken into consideration.

We confirm that **eight additional CCTV cameras have already been procured**, with installation arranged within 48 hours of our subsequent confirmation.

Upon completion, we will provide video evidence demonstrating the expanded coverage for the Council's reference. Should the footage not adequately demonstrate the improvements, we would welcome a further visit by Council and Police representatives to inspect the installation.

The CCTV expansion was our first and immediate priority and demonstrates our proactive approach to improving security at the premises.

2. Revised Glass Bottle and Drinking Container Policy

Following the recommendations discussed during the meeting, including those previously raised in correspondence, we have agreed to introduce a stricter policy concerning glass bottles and drinking containers.

Event organisers will be required to use plastic cups, plastic bottles or other suitable non-glass alternatives for drinks served or consumed during events.

This measure is intended to minimise the possibility of glass containers being used to cause injury during unexpected confrontations or disturbances.

The revised requirements will be incorporated into our **venue hire terms and conditions**, which organisers must acknowledge and agree to before their bookings are confirmed.

3. Dedicated Security and Supervision of Bar Areas

Where an event involves the operation of a bar or designated drinks service area, dedicated staff or security personnel will be assigned to supervise and monitor that area.

This additional measure will provide closer oversight, support early identification of potential disturbances and enable a more effective response to safety concerns.

4. Voluntary Restriction of Event Closing Times to 3:00am

Having considered the advice provided during the inspection, management has agreed to introduce an internal policy restricting temporary events to a maximum finishing time of **3:00am**.

This restriction will apply voluntarily as part of our venue operating procedures, even where a Temporary Event Notice (TEN) would otherwise permit activities beyond that time.

We consider this a reasonable and proportionate measure to reduce the potential for late-night disturbances while maintaining responsible venue operations.

5. Centralised Temporary Event Notice Applications and Booking Procedures

We have also agreed to revise our booking procedures so that events requiring a Temporary Event Notice are coordinated through our designated associate responsible for handling TEN applications.

This measure is intended to avoid confusion arising from customers independently submitting TEN applications without appropriate coordination with venue management.

By centralising the process, we aim to ensure that organisers receive clear guidance regarding permitted activities, operating hours, applicable requirements and venue conditions before an event is accepted.

This will improve consistency, accountability and communication between event organisers and venue management, while ensuring that the relevant statutory requirements continue to be observed.

6. Management Commitment and Preventative Measures

We would like to emphasise that **an incident of the nature recently experienced has never previously occurred at the venue**.

Based on the information currently available to us, the incident appears to have resulted from the behaviour and actions of the individuals involved, rather than reflecting the normal conduct or management of events at the premises.

Nevertheless, we recognise that individual behaviour cannot always be predicted or entirely prevented. We therefore consider it important to continually review and strengthen our operational arrangements to minimise the likelihood of similar incidents occurring.

We also wish to reiterate that several of the improvements discussed during the inspection, particularly the CCTV expansion, had already been identified and approved internally before the Council and Police visit.

The inspection provided an additional opportunity to incorporate the recommendations of the relevant authorities into our existing improvement plans.

7. Confirmation of Implementation and Further Inspection

We remain committed to maintaining a safe, secure and responsibly managed venue while minimising any potential disturbance to the surrounding community.

The measures outlined in this letter reflect both our existing management commitments and the constructive recommendations received during the inspection.

We will provide supporting video evidence of the expanded CCTV installation once completed and would welcome a further inspection should the Council or Police consider this necessary.

We trust that these actions demonstrate our willingness to cooperate with the relevant authorities and our continued commitment to maintaining appropriate standards of public safety, crime prevention and responsible event management.

Thank you once again for your time, guidance and constructive engagement.

Yours faithfully,

Management Team

For and on behalf of Sival Consortium Ltd