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Tender

Deaf Outreach Service

London Borough of Enfield

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notice

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Notice identifier: 2026/S 000-035089

Procurement identifier (OCID): ocds-h6vhtk-0605d9 ([view related notices \(https://www.find-tender.service.gov.uk/procurement/ocds-h6vhtk-0605d9\)](https://www.find-tender.service.gov.uk/procurement/ocds-h6vhtk-0605d9))

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Participation

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Scope

Reference

C9008

Description

The London Borough of Enfield (the 'contracting authority') is seeking to appoint a suitably experienced supplier to provide a Deaf

Submission

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OCDS release

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OCDS record

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Report concerns about this procurement

Outreach Service for children and young people who have a hearing impairment.

The resultant contract will be entered with the successful supplier to provide resources and training to support schools, colleges, and families to meet the needs of hearing-impaired children and young people aged from 0 to 25 years, ensuring equal educational opportunities (please refer to the Specifications for further information).

As part of this procurement process, the contracting authority undertook preliminary market engagement between January and February 2026, advertised on 15 January 2026 via the published Notice 2026/S 000-003494.

The duration of the contract will be for an initial two (2) years with the option to extend up to a further one (1) year plus another one (1) year (total 4 years), subject to the supplier's performance and at the full discretion of the contracting authority, and subject to a lawful termination in accordance with the provisions of the Conditions of Contract and budget availability (please refer to Volume 4 of the procurement documents).

The procurement is being run as a one stage process via an open procedure under the Procurement Act 2023 and is classified as a Light Touch Service, in accordance with Schedule 1 of the regulations. Additionally, the contracting authority will incorporate a voluntary standstill period for eight (8) working days, commencing the day on which this contract award notice has been published.

The Deaf Outreach Service provides specialist support to deaf children and young people aged 0-25 years, enabling them to access the educational curriculum alongside their peers. This is a statutory requirement under the Children and Families Act 2014 and the Equality Act 2010, with delivery guided by the SEND Code of Practice.

Historically, the service has operated through a combination of direct outreach, partnership working, and integration with wider SEND provision. Demand for the service has evolved in response to

demographic changes and advances in assistive technology.

Recent trends include increased demand, a focus on inclusive education, digital solutions for remote support, and further integration with wider SEND services. The service is shaped by both national policy and Enfield Council's SEND strategy, with all operations underpinned by safeguarding and best practice standards.

The contracting authority would like to receive competitive tenders that will meet the Council's current requirements and ensure improvements to the future delivery of the service.

The existing Deaf Outreach Service contract currently supports 291 Enfield children and young people, providing specialist advice, assessment, and training to families, schools, and professionals. The intention of this procurement will be to ensure continuation of high-quality, accessible support for all eligible children and young people, promoting inclusion and independence.

The service shall include direct outreach, training for school staff, family support, and integration with other SEND services. Provision must be available for Enfield's children and young people, including visits to educational establishments outside of Enfield's boundary if a child or young person should attend one of these, and also within independent educational establishments if the child or young person has an Education Health, and Care Plan.

Key Challenges :

Meeting diverse needs

Managing resources efficiently while maintaining a quality service, and

Responding to demographic changes

Key Stakeholders :

Children

Families

Schools

Health professionals, and

Voluntary organisations

The Service is driven by a commitment to improving outcomes, achieving value for money, and complying with statutory duties.

The estimated maximum budget for this service is £1,504,000 (excluding VAT and any indexations that might be agreed) over the full life of 4 years, including extensions.

The contract aims to deliver a responsive, high-quality Deaf Outreach Service that employs people with the qualifications and expertise required to support children and young people, schools, and families.

Strategic Aims:

Promoting inclusion

Improving educational attainment, and

Empowering families

Operational requirements include rapid response to referrals, flexible service delivery, integration with other SEND services, and robust performance monitoring (see Appendix 2 for draft Service Specification and KPIs).

Expected Outcomes :

Improved access to education

Increased independence

High satisfaction rates, and

Compliance with statutory duties

Further details are found within the Service Specification that is uploaded to the contracting authority's portal, Atamis, as part of the procurement documents.

Total value (estimated)

£1,504,000 excluding VAT

£1,804,800 including VAT

Above the relevant threshold

Contract dates (estimated)

1 September 2026 to 31 August 2028

Possible extension to 31 August 2030

4 years

Description of possible extension:

The duration of the contract will be for an initial two (2) years with the option to extend up to a further one (1) year plus another one (1) year (total 4 years), subject to the supplier's performance and at the full discretion of the contracting authority, and subject to a lawful termination in accordance with the provisions of the Conditions of Contract and budget availability (please refer to Volume 4 of the procurement documents).

Options

The right to additional purchases while the contract is valid.

The Authority reserves the right to vary the contract should they wish to change any aspect of the provision of the services and/or should any change in law which impacts on the performance of the services comes into force.

Main procurement category

Services

CPV classifications

- 85000000 - Health and social work services

Contract locations

- UKI54 - Enfield

Participation

Legal and financial capacity conditions of participation

Meet Insurance, Health and Safety, and General Data Protection Regulations requirements. Further information is provided in the procurement document.

Technical ability conditions of participation

Supplier must have relevant experience and demonstrate that they meet the minimum requirements set out by the Authority. Further information is provided in the procurement document.

Particular suitability

- Small and medium-sized enterprises (SME)
- Voluntary, community and social enterprises (VCSE)

Submission

Enquiry deadline

7 May 2026, 5:00pm

Tender submission deadline

18 May 2026, 12:00pm

Submission address and any special instructions

Interested suppliers are invited to submit their tender according to the procurement documents uploaded to 'Atamis'

<https://londonboroughofenfield.my.site.com>
(<https://londonboroughofenfield.my.site.com>).

Suppliers will need to register an interest on Atamis and submit a tender submission no

later than 12:00 Noon on 18 May 2026. Request to participate and registration is free.

Tender submissions cannot be uploaded after the return deadline.

Tenders may be submitted electronically

Yes

Languages that may be used for submission

English

Award decision date (estimated)

6 July 2026

Award criteria

Name	Description	Type	Weighting
Price	Refer to the procurement documentation.	Price	60.00%

Name	Description	Type	Weighting
Quality	Refer to the procurement documentation.	Quality	40.00%

Other information

Payment terms

Refer to the procurement documentation.

Description of risks to contract performance

Refer to the procurement documentation.

Applicable trade agreements

- Government Procurement Agreement (GPA)

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Open procedure

Special regime

Light touch

Contracting authority

London Borough of Enfield

Public Procurement Organisation Number: PRYN-6967-GTQP

Civic Centre, Silver Street
Enfield
EN1 3XA
United Kingdom

Email: procurement.support@enfield.gov.uk

Website: <https://www.enfield.gov.uk>
(<https://www.enfield.gov.uk>)

Region: UKI54 - Enfield

Organisation type: Public authority - sub-central government



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