

Appendix: Noise and Nuisance Log – July to 17 November 2025

Address of Concern: 1 Muswell Hill, N10 3TH (The Victoria Stakes)

Resident Name and Address: Oonagh Shiel, 1C Muswell Hill, N10 3TH

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First alerted to change in management on 31 March 2025 when the burglar alarm was running all night. I told Kasia, previous general manager. She said Jake Reynolds was general manager and gave me his details.

Noise complaints: WK633316

Planning Enforcement: ENF/2025/0670

Date	Time	Description of disturbance
5 July (Sat)	Afternoon to late evening.	Large and rowdy gathering, funeral after party, large number of guests in yard, partygoers in charge of music. Music playing from laptop on pub table with two large speakers on either side. Music and dancing, music loud enough to identify inside my home. Children left house due to noise. (I have video)
11 July (Fri)		First report to council submitted
12 July (Sat)	Overnight	Electrical equipment running overnight from Saturday until Sunday (12-13 July) behind fence, close to my kitchen / living room, providing a loud humming noise clearly audible inside my home. Video captured at 7.37am (13 July).

14 July (Mon)	After closing time (11pm)	Loud music playing in the pub yard after closing (11pm) until 11.30pm when I rang the pub and spoke to "Zara". I messaged the general manager; no response.
18 July (Fri)	7.17am Afternoon to evening	Two men working in the yard. Loud construction noise. Fire escape doors open and very loud music playing from the Events Room to the pub yard, clearly audible inside the house and outside. Neighbour from Etheldene Avenue called at door as music disturbed a house viewing. He and I went to the pub and spoke to the Supervisor Zahrah (at 7.15-7.30pm) (Jake Reynolds, General Manager, not available) who said the air conditioner was not working and they opened the doors. We outlined recent issues with the excessive noise and nuisance. Zahra apologised and said she would escalate to management. She gave me her number and I later made contact with her so she could update us. Neighbour outlined that music should never be played in the pub yard, that the fire escape should not be open when it conflicts with licensing and noise obligations. She said

		<p>equipment (decibel checker) has gone missing and that previous management had been much more "on it".</p> <p>(Addition, 23 July - nobody has been in touch with me about the noise issues.)</p>
19 July (Sat)	<p>5am</p> <p>3.30pm</p> <p>Overnight</p>	<p>Cleaner in pub yard, dragging equipment across stone floor, bashing into metal chairs and against wooden fence.</p> <p>Loud music playing in yard. Extractor fan running all night. Space heaters on at 5.30am (Sun). Messaged Jake Reynolds who told me space heaters were not running; I have video showing the space heaters were running and pumping hot air into yard and onto front of my home.</p>
20 July (Sun)	All day.	<p>Music playing all day. Loud enough to Shazam inside my home. I sent Jake Reynolds and Zahrah the clause 4 and also messaged Zahrah at 6.30pm about the noise. No response from management.</p>
21 July (Mon)	Overnight	Extractor fan cycling on and off all throughout night.
22 July (Tues)	8pm to 10.45pm. After closing time to midnight and overnight.	Excessive noise from football game shown on two large TV screens until 10.45pm.

		<p>Music playing in yard (Video recordings available)</p> <p>Extractor fan running late into the night.</p>
23 July (Wed)	4.11am	<p>Space heaters running. Loud droning sound inside my home. Waking me up. Cannot open windows. All three space heaters still running at 5.11am. Space heaters still running at 5.55am.</p> <p>Cleaner crashing and banging, loud cleaning noises (vacuum noises, bashing into metal chairs). Cleaner and other man having loud conversation at 5.54am. Audible inside home.</p> <p>Staff meeting at 10.30am. Loud talking.</p> <p>I basically cannot now open my front door and expect quiet (or just traffic noise from the road). Extractor fan running as usual.</p>
24 July (Thu)	4:52am, 10:14am, various	Noisy extractor fan running. Clearly audible, 'chuddery' sound. Suspected missing muffler.
25 July (Fri)	4:25am–6:50am	Extractor fan cycling on/off, audible indoors. Cleaner banging vacuum cleaner into metal chairs from 6am. Music at high volume throughout day.

	11:00pm–12:00am+	Staff preparing wedding event: loud talking (multiple accents), clattering cutlery/chairs. Called pub at 11.30 and guy with Eastern European accent said he would fix but no abatement in noise levels. Rang and spoke to bar man Billy. Noise continuing until past 12am. Recordings available. (Photos available). Lights left on until 1:16am, flooding property with light and preventing sleep.
26 July (Sat)	5:24am	Cleaner creating noise in yard. Extractor fan cycling. Staff talking loudly at 10:10am.
27 July (Sun)	3:46am on. 4.41am on. Off 4.43am. Back on 4.50am. 5.11am on. 5.24 off. On 5.31am. Off 5.34am. On and switched off again at 8.27. Back on 8.35. off at 8.37am. 8.44am on. 9.04am on. And running throughout day (as expected for opening hours)	Extractor fan repeatedly cycling. Disruptive to sleep. Cannot open windows due to noise. Recording available.
28 July (Mon)	5:20am–6:48am and on and on.	Extractor fan on/off frequently. Cleaner banging chairs and fence, even playing piano. Food waste left exposed on pavement that I walk along to leave and return to

		<p>home. Visual blight and a health risk.</p> <p>Wrote to Birke Bassen, Operations Manager, regarding pub. Extract below:</p> <p>“I am writing to formally raise a number of ongoing concerns regarding the operation of the Victoria Stakes and the response from its current management team.</p> <p>I no longer have confidence in the venue’s management, specifically in engaging with Jake Reynolds, general manager. He has been unresponsive to me and to at least one other neighbour. He has also provided inaccurate information - for example, stating categorically that heaters were not operating when they were. Additionally, I received a message from Jake Reynolds on Saturday evening that I found inappropriate and confrontational in tone.</p> <p>For your and the incoming general manager’s attention, I’ve attached screenshots of these exchanges. These highlight a pattern of disruption including:</p>
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		<ul style="list-style-type: none">• Excessive noise from the premises at various hours• Early-morning construction work• Music playing in the yard during early mornings and after 11pm• An event on 5 July where guests were allowed to operate their own sound system (Jake Reynolds wrote: "sound system is down so we've had to let them use their own")• Electrical equipment operating overnight (including a noisy extractor fan, heaters and electric fan)• An event on 18 July during which the fire escape was left open, allowing loud music to carry into neighbouring properties — disrupting a property viewing and prompting a direct approach to the venue (Jake Reynolds was absent; we were told this by the supervisor, Zahrah)
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		<ul style="list-style-type: none"> • Staff noise in the yard after 11pm (as detailed in my message to you on Friday) <p>A neighbour has informed me that Jake Reynolds advised the extractor fan will be serviced on 4 August. At present, the silencer does not appear to be working.</p> <p>I am formally requesting the following:</p> <ol style="list-style-type: none"> 1. Decibel meter readouts for the events on 5 July and 26 July 2. A copy of the pub's policy on decibel levels, including how these are monitored and enforced 3. Clarification of the record or statement indicating that "the music outside has been this loud many times" <p>(Received no answer until 30 July, chased for an update)</p>
29 July (Tue)	3:00am–7:39am+	Extractor fan noise. Music playing in yard. Burglar alarm at 7:27am. Crashing sounds at 7:31am.

30 July (Wed)	4:10am–10:00am+	<p>Extractor fan cycling. Cleaner creating yard noise. Music throughout day. Yard lacks soundproofing.</p> <p>Response from Birke Bassen – no decibel readings recorded for 5th or 26th July. The pub's current noise policy is as follows: "In the yard area, the decibel limits are: 70 dB(A) L_{Aeq} between 12:00pm and 11pm with the music to be turned off by 10.45pm. These measurements are taken at the boundary of the nearest residential property."</p> <p>ALL EMAILS IN APPENDIX</p>
31 July (Thu)	11:10am–11:56am	Extractor fan cycling in short intervals. Recordings available.
1 August (Fri)	On 12.02am. Off 12.04. On 12.12, off 12.14. On at 1.57am. Then off. On at 3.32, off at 3.34. (Recording available.) On at 3.43, off at 3.45. On at 3.53, off at 3.56, on at 4.03, off at 4.05. on 4.13 and off at 4 15. On at 4.25am, off at 4.28. On at 4.36, off at 4.38. ... 8.12am to 8.15am on. (Recording available.) 8.44am on. Off for about 10 minutes and on and off again by 8.57am. On 9.04am. On and off again 9.25-9.30. On 9.38am. On at 9.47am. off at 9.50am On at 10.06 but presume this is due to kitchen staff arriving for work	<p>Extractor fan cycling throughout early morning. Loud mechanical "shunting". Staff noise and music in yard. Event setup underway past closing time. Light pollution until after midnight.</p> <p>Email contradiction</p> <p>Birke Bassen, Operations Manager Premium Pubs, claims fan is off at night and no early access; contradicted by noise log and recordings.</p> <p>Email contradiction</p>

		<p>Lewis Johnson, Chef Patron, claims fan removed for a week; contradicted by recordings and active kitchen use.</p> <p>Loud shunting noise when switching on and off, excessive whirring noise while on. Unable to open windows. This has been the case for the past couple of months.</p> <p>Excessive noise setting up for an event, music playing in the yard, employees loud talking and vaping. Yard in use post 11pm. Movement in yard and lights on until 12 o'clock causing light pollution.</p> <p>Lewis Johnson said: "Our extraction system has been turned off and removed for the past week, and no equipment is left running when we're closed. It's possible the noise might be coming from elsewhere in the area, but we're going to keep monitoring things on our end to rule out anything we might be missing."</p> <p>How can a kitchen be operational and safe without a working extractor fan?</p> <p>Cannot open windows or front door due to the excessive whirring and</p>
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		shunting sounds as the equipment turns on and off.
2 August (Sat)	Example: 5:38am–5:44am	<p>Extractor fan cycling.</p> <p>Cleaner banging chairs for wedding setup (81 chairs in yard). Signage board partially blocking access to my home.</p>
3 August (Sun)	<p>3pm-6pm</p> <p>6pm to 11.12pm at earliest</p>	<p>Wedding Fair in covered dining area, music playing throughout. (Printed brochures available marketing covered dining area as event space. Believe this to run counter to their planning permission.)</p> <p>Excessive noise, music playing, staff talking loudly while working loudly with no regard for neighbours. (Sounds of cutlery and plates crashing, machinery)</p> <p>NOISE APP UPLOAD</p>
4 August (Mon)	Early morning to 11am	<p>Usual, ongoing disruption from extractor fan – shunting noise and whirring on and off (8.07-8.09, 8.17-8.19, 8.29-8.31 and on to 10am but don't know if it's operational or working or if staff are present and extractor fan should be working.</p> <p>Large, white construction-company van parked on kerb, blocking access to laneway, Cannot manage to</p>

		<p>get bicycle out. Have to manouevre between flower pots, the road, large signage board and overflowing bins. Broken glass, cigarette butts and bathroom waste clearly visible on path. Have photographs.</p> <p>Music playing in covered dining area. Nobody there. Music is loud enough to Shazam inside home.</p> <p>Two men working near the extractor fan at the back of the pub - beside the pub yard. The noise - drilling, banging, crashing, loud shouting - is excessive. Construction work 10pm to past 11.15pm. Video recording available. I went out to speak to the men. They said "the restaurant booked the job for 10 o'clock".</p>
5 August (Tues)	Early morning to past 7pm constuction work. Music playing throughout day and until closing time.	<p>Construction work until 7pm. Incredibly loud banging, drilling, shouting, unable to hold a work call.</p> <p>Music playing in covered dining area.</p>
6 August (Wed)	All day	<p>Extractor fan on and off as usual. Shunting on and off throughout the night.</p> <p>Example 7.31-7.33, 7.47-7.49. 8.11-8.13, 8.24-8.26.</p>

	8pm	<p>music playing in covered dining area.</p> <p>Third day of after-hours construction work. Loud drilling / mechanical grinding noise. Video available. Cannot have windows open for ventilation.</p> <p>Emailed Lewis Johnson and asked for scope, duration and extent of construction work. No response. Lewis Johnson suggested a meeting. Told him I preferred written communication to keep accurate records.</p> <p>NOISE APP UPLOAD</p>
7 August (Thurs)	<p>All day to closing time</p> <p>7am-7.30am</p>	<p>Extractor fan running late at night and into early hours - 11.18-11.20. 11.25-11.27. 11.33-11.36. 11.42-11.45. 11.51-11.53.</p> <p>Cleaning at 7am – cleaner dragging machinery across stone floor, knocking into metal chairs and against wooden fence. Cleaner also playing death metal music while he works. Trying to work during early morning hours and cannot concentrate.</p> <p>Music playing in covered dining area.</p> <p>NOISE APP UPLOAD</p>

8 August (Thurs)	All day to closing time and throughout night	Extractor fan running: 7.06-7.09, 7.15-7.18, 7.37-7.39, 7.48-7.50 and on to opening hours. Music playing in covered dining area.
9 August (Sat)	Early morning, to closing time and throughout night.	Cleaner cleaning loudly, knocking into metal chairs and against wooden fence with vacuum cleaner. 7am. Extractor fan running on and off as usual. 7.06-7.09, 7.15-7.18, 7.37-7.39, 7.48-7.50.... 8.21-8.23 ... 8.41-8.44... Cannot have windows open for ventilation on hot day. NOISE APP UPLOAD FROM LANDING ON HOT, SUNNY MORNING.
10 August (Sun)	Early morning, to closing time and throughout night	Extractor fan cycling on and off during the night. Music playing in covered dining area. Loud enough to Shazam. Trying to relax at home at end of week and cannot. NOISE APP UPLOAD
11 August (Mon)	Early morning, to closing time and throughout night	Extractor fan cycling on and off during the night. Music playing in covered dining area. All day. Can't have front door or windows

		open for ventilation on hot day.
12 August (Tues)	Early morning, to closing time and throughout night	<p>Extractor fan cycling on and off during the night.</p> <p>Very loud music playing in the covered dining area from early afternoon to 10.14pm. Contacted pub, No response. Submitted two recordings via the Noise app. Very difficult to work, study, concentrate or have any quiet time in my own home.</p>
13 August (Wed)	Early morning, to closing time and throughout night	<p>Extractor fan cycling on and off during the night.</p> <p>Cleaner at 7.40am. Vacuuming sounds, bashing into furniture. Playing loud death metal music as he plays. Woke me up after another disrupted night's sleep due to the extractor fan.</p> <p>Large funeral party, afternoon. Excessively loud music playing in covered dining area. Noise levels are in the 90 decibels range and appear to be unmonitored. Has been going on since early afternoon. I have tried to contact management and they have not answered my last message.</p> <p>I have uploaded this on the Noise App as well and</p>

		<p>spoke to Mark in Council office who heard the loud music.</p> <p>I am unable to work, study, concentrate or sleep; it is very oppressive. I have video too, as well as Noise App uploads.</p> <p>I had to leave my own home because of the noise. I couldn't remain in my own home. The noise levels excessive. House vibrating.</p>
14 August (Thurs)	Early morning, to closing time and throughout night	<p>Extractor fan cycling on and off during the night.</p> <p>Loud music playing in covered dining area.</p>
15 August (Fri)	Early morning, to closing time and throughout night	<p>Extractor fan cycling on and off during the night.</p> <p>Loud music playing in covered dining area. Mother and toddler group 10.30am. Cannot work, study, concentrate due to loud music, people singing and loud voices.</p> <p>NOISE APP UPLOAD</p>
16 August (Sat)	Early morning, to closing time and throughout night	<p>Extractor fan cycling on and off during the night.</p> <p>Lights in yard left on overnight. Flooding ground and first floor of home with lights. Cannot sleep.</p>

	<p>2pm onwards</p> <p>11pm – 11.30 and beyond.</p>	<p>Cleaner at 7am bashing around yard. Can't study with this noise.</p> <p>Excessive set up noise – workers shouting to each other, using microphone and playing piano in covered dining area. Amplified music playing too. Trying to study and cannot.</p> <p>Loud event in Events Room (upper floor of pub) with fire escape doors left open and music playing loud across yard.</p> <p>Loud, raised voices in yard. Loud crashing and banging kitchen equipment, swearing and offensive language used. Manager said yard would be open to 11pm – yard in use until 11.30pm.</p> <p>Lights left on in covered dining area past closing time, flooding the ground and first floors of my home with light and preventing sleep.</p> <p>NOISE APP UPLOAD</p>
17 August (Sun)	Early morning, to closing time and throughout night	<p>Extractor fan cycling on and off during the night.</p> <p>Loud music playing in covered dining area.</p>

		<p>Power washing pub yard at 8pm-9pm on Sunday night. Very, very loud. Rang Council.</p> <p>NOISE APP UPLOAD</p>
18 August (Mon)	<p>Early morning, to closing time and throughout night</p> <p>Late evening.</p> <p>10pm</p>	<p>Extractor fan running on and off example 4.09am-4.12am.</p> <p>Cleaner at 7.30am.</p> <p>Construction work at 6.21am (reported on Noise App). Drilling up to 8pm and beyond. Workers seem to have left at 9.38pm. Hot day and couldn't have bedroom windows open.</p> <p>Loud music playing in covered dining area throughout the day.</p> <p>Loud voices, shouting, cleaning up noise in yard, clearly audible inside living room. Impossible to rest with family.</p> <p>Cannot sleep. Noise is incessant.</p> <p>NOISE APP UPLOAD</p>
19 August (Tues)	Early morning, to closing time and throughout night	<p>Extractor fan cycling on and off during the night. Examples: 6am-6.03am; 6.10-6.13; 6.20-6.23; 6.30-6.33; 6.40-6.43 and so on. Comes on every 10 minutes for about three minutes.</p>

		<p>Loud music playing in the yard. Clearly audible inside kitchen / living room, struggling to rest.</p> <p>NOISE APP UPLOAD</p>
20 August (Wed)	Early morning, to closing time and throughout night	<p>Extractor fan cycling on and off during the night. Noise App upload.</p> <p>Loud music playing in covered dining area.</p>
21 August (Thurs)	<p>Early morning, to closing time and throughout night.</p> <p>12.30pm, 2pm</p>	<p>Extractor fan cycling on and off during the night. loud cleaning at 7.30am.</p> <p>Usual bashing and clanging from the cleaner. Noise woke me up. Cannot open ground floor window for ventilation.</p> <p>Loud music clearly audible at my kitchen table, preventing me from working and being able to concentrate. Music and bass notes creating a disturbance. I can Shazam the songs inside my home. I can't work.</p> <p>Lights left on after closing time, flooding into property and preventing sleep.</p>
22 August (Fri)	Early morning, to closing time and throughout night	<p>Extractor fan cycling on and off during the night.</p> <p>Loud music playing as usual in the covered dining</p>

		<p>area. Cannot get any fresh air into home and I can Shazam the songs inside my house and get the right answer. Cannot relax or have quiet enjoyment of my own home at the end of the week. I've submitted two Noise App recordings.</p> <p>Music playing until 12.28pm. Tried to call pub to ask them to turn off the noise after closing time. No answer from pub. I cannot open windows for ventilation due to noise.</p>
23 August (Sat)	Early morning, to closing time and throughout night	<p>Extractor fan cycling on and off during the night.</p> <p>Usual cleaning noises – bashing, dragging vacuum cleaner across stone floor and into metal chairs, also bashing machinery into wooden fence in front of house. Always early morning. Before 8am.</p> <p>NOISE APP UPLOAD</p>
24 August (Sun)	Early morning, to closing time and throughout night	<p>Extractor fan cycling on and off during the night.</p> <p>Cleaner in early hours dragging machinery across stone floor and bashing into metal chairs and into wooden fence that separates pub from my home.</p>

		<p>Loud music playing throughout the day. Cannot open front door, windows. Cannot work and concentrate. At 7.30pm, more vacuuming! Bar worker now dragging machinery across stone floors and against wooden fence.</p> <p>Excessive noise levels – music.</p>
25 August (Mon)	Early morning, to closing time and throughout night	<p>Extractor fan cycling on and off during the night.</p> <p>Cleaner again with usual noisy work practices – dragging vacuum cleaner across stone floors, knocking metal chairs about, knocking into wooden fence. It's a bank holiday! Have reasonable expectation of quiet. Yard was cleaned last night!</p> <p>Loud music, audible inside home.</p> <p>NOISE APP UPLOAD</p>
26 August (Tues)	Early morning, to closing time and throughout night	<p>Extractor fan cycling on and off during the night.</p> <p>Loud music playing. Able to identify each song inside home.</p> <p>NOISE APP UPLOAD</p>

27 August (Wed)	Early morning 7am, to closing time and throughout night	Extractor fan cycling on and off during the night. Usual timings. On for three minutes, off for 10 minutes. On and on. Cannot have windows open during hottest summer on record! Cannot work at kitchen table before children wake up. NOISE APP UPLOAD
28 August (Thurs)	Early morning, to closing time and throughout night	Extractor fan cycling on and off during the night. Scaffolding removed from side of pub at 4am. I was woken up by the noise of the van parked and sound of scaffolding poles and planks taken down. I thought there was a break in and was going to call the police. I looked out and saw the van parked on the street. I felt unsafe. Pub has CCTV I'm sure. I have photo of scaffolding erected and gone now.
29 August (Fri)	Early morning, to closing time and throughout night	Extractor fan cycling on and off during the night. Loud music playing in covered dining area. Lights off. No customers. Loud music playing at 11.36pm. NOISE APP UPLOAD
30 August (Sat)	Early morning, to closing time and throughout night	12.11am music still playing from night before. Cannot

		<p>sleep. too much! Cannot go to bed because I don't know if music will continue all night and disturb children. Pub unresponsive. Don't know how to contact anyone to turn off the music.</p> <p>Extractor fan cycling on and off during the night.</p> <p>Cleaner! Loud dragging, bashing, clanging... woke me up at 7am after late night and broken night's sleep.</p> <p>Event with loud music playing at excessive levels in the covered dining area. People's voices, loud, talking and shouting. Cannot rest and relax. Have uploaded to Noise App.</p>
31 August (Sun)	Early morning, to closing time and throughout night	<p>Extractor fan cycling on and off during the night.</p> <p>Cleaning noises. Cannot open windows or 1st floor landing windows due to loud noise.</p> <p>Music levels in covered dining area excessive. Able to identify each track.</p> <p>NOISE APP UPLOAD</p>
1 September (Mon)	Early morning, to closing time and throughout night	Extractor fan cycling on and off during the night.

		<p>Usual nuisance of cleaner – dragging heavy machinery over stone floor while playing heavy metal music in the yard. Seriously. Do they NOT know they have neighbours?! Trying to work before children get up and cannot.</p> <p>NOISE APP UPLOAD</p>
2 September (Tues)	Early morning, to closing time and throughout night	<p>Extractor fan cycling on and off during the night.</p> <p>Burglar alarm sounding at 7.20am.</p> <p>NOISE APP UPLOAD</p>
3 September (Wed)	Early morning, to closing time and throughout night	<p>Extractor fan cycling on and off during the night.</p> <p>Usual music playing. Just have to keep doors and windows closed or leave my home for extended periods of time.</p> <p>In an email Lewis Johnson tells me that TENS have been obtained for covered dining area until 12:45am on both Friday and Saturday evenings (12 and 13 September). I responded “noted” and asked what measures would be taken to prevent excessive noise levels. No response to my question.</p>
4 September (Thurs)	Early morning, to closing time and throughout night	Extractor fan cycling on and off during the night.

		<p>Cleaner at 7am. Bashing into metal chairs, dragging vacuum across the bare stone floors. Woke me up. Not sleeping due to extractor fan disturbance and impossible to try to sleep in the mornings now.</p> <p>NOISE APP UPLOAD</p>
5 September (Fri)	<p>Early morning, to closing time and throughout night</p>	<p>Extractor fan cycling on and off during the night.</p> <p>Cleaner at 7am. Usual loud noise, bashing and charging around with vacuum cleaner, dragged across hard stone floors, metal chairs moved noisily, vacuum cleaner bashing up against wooden fence in front of home. Clearly audible from every part of home (ground floor, 1st and 2nd floor).</p> <p>Mother and toddler group in pub yard 10-11am (pub not even open... had to ring off work call because of sound of music and musical instruments and mothers and babies clearly audible inside my home – Wheels on the Bus song and other toddler favourites). How is a mother-and-toddler group appropriate for a pub and considered ancillary to pub use?</p>

		<p>Excessive music noise during opening hours caused migraine.</p> <p>Trying to work and have work calls and had to ring off due to noise. Finding it impossible to work in my own home.</p> <p>8.55pm Noise Levels from yard (music, loud voices) excessive for prolonged period of time. Emailed Lewis Johnson (and ccd in Haringey Noise Officer).</p> <p>Tried to get Noise Officers out to witness. Unable to; think there was no service that weekend. Finally got hold of someone in pub by phone. Woman. Said partygoers were controlling the music with their phones. Controlling playlist and volume. I invited her to come around to my side of the fence and see if she thought the noise levels were acceptable. She said she would try to ask the partygoers to turn down the music. This did not have any impact on noise levels. Very ill with this and could not attend an event the following day; too upset and with migraine headache. Children upset by noise. Nowhere to escape to in house. House virtually vibrating from the excessive noise levels.</p>
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		<p>VS has now been told by Antony Fenner (Planning Enforcement) "I have notified the occupiers of the pub about condition 4 and recommended to them to ensure compliance with it."</p> <p>NOISE APP UPLOAD</p>
6 September (Sat)	<p>Early morning, to closing time and throughout night- 2.47. 3am. 3.47, 3.50, 4.12- 4.15 and on</p>	<p>Extractor fan cycling on and off during the night. Cannot sleep . Burglar alarm sounding.</p> <p>Music and loud voices. Music increasing in volume during night. Able to Shazam tracks inside home with all windows closed.</p> <p>Emailed Lewis Johnson about noise levels and told him that I was able to Shazam the tracks inside my home. LJ said he was back from leave and reviewed the decibel recordings of 70. Said he was "here for all the events moving forward over the next few weeks and will be keeping a firm eye."</p> <p>I have no idea what this means considering all the recent excessive noise levels. Cannot get any firm</p>

		<p>information from management.</p> <p>NOISE APP UPLOAD</p>
7 September (Sun)	Early morning, to closing time and throughout night	<p>Extractor fan cycling on and off during the night.</p> <p>Usual music playing in covered dining area.</p>
8 September (Mon)	Early morning, to closing time and throughout night	<p>Extractor fan cycling on and off during the night.</p> <p>Burglar alarm at 2am.</p> <p>Usual music playing in covered dining area.</p> <p>NOISE APP UPLOAD</p>
9 September (Tues)	Early morning, to closing time and throughout night	<p>Extractor fan cycling on and off during the night.</p> <p>Usual music playing.</p>
10 September (Wed)	Early morning, to closing time and throughout night	<p>Extractor fan cycling on and off during the night.</p> <p>Music as usual.</p>
11 September (Thurs)	Early morning, to closing time and throughout night	<p>Extractor fan cycling on and off during the night.</p> <p>Music.</p>
12 September (Fri)	Early morning, to closing time and throughout night	<p>Extractor fan cycling on and off during the night.</p> <p>Music.</p>

13 September (Sat)	Early morning, to closing time and throughout night	<p>Extractor fan cycling on and off during the night.</p> <p>Large event in covered dining area all afternoon.</p> <p>Noise App recordings submitted & video available. Loud music and loud voices. Live band in the events room clearly audible inside my home. Couldn't remain on ground floor and have dinner with family. Noise also excessive on 1st floor and on top floor. Can Shazam tracks inside every part of house. Tried to get Noise Officers out to witness. Unsuccessful.</p> <p>NOISE APP UPLOAD</p>
14 September (Sun)	Early morning, to closing time and throughout night	<p>Very loud noise and music playing in the covered dining area. Loud talking. Piano playing by children in yard. No noise mitigation. Everything audible inside home. Cannot have Sunday lunch with children. Music playing despite restrictive clause in planning permission. No staff visible. All since 12pm.</p> <p>Loud cleaning noise at 7pm after hellish weekend. I cannot have a Sunday evening sitdown with my children! Amir Darvish said at 7.50pm that there was nothing they could do. I</p>

		<p>believe this is, by now, statutory nuisance.</p> <p>Usual noise - extractor fan cycling on and off during the night.</p>
15 September (Mon)	Early morning, to closing time and throughout night	<p>Extractor fan cycling on and off during the night.</p> <p>Usual music.</p>
16 September (Tues)	Early morning, to closing time and throughout night	<p>Extractor fan cycling on and off during the night. Cleaner at 7am.</p> <p>Music playing.</p>
17 September (Wed)	Early morning, to closing time and throughout night	<p>Extractor fan cycling on and off during the night.</p> <p>Music playing.</p> <p>Lights left on in yard, flooding into property and making it impossible to sleep.</p>
18 September (Thurs)	Early morning, to closing time and throughout night	<p>Extractor fan cycling on and off during the night. Cleaner at 7am.</p> <p>Lights in the covered dining area were left on until after 12.35am this morning. Light shining into my ground floor. I was trying to sleep on the sofa bed - guests over - and light flooding in made it impossible to sleep. This is another example of the pattern of disorganisation and inadequate management of the Victoria Stakes pub.</p>

		<p>PLUS - cleaner in covered dining area at 7am. Usual bashing and knocking around, making it difficult to work this morning.</p> <p>Uploaded to Noise App.</p>
19 September (Fri)	Early morning, to closing time and throughout night	<p>Extractor fan cycling on and off during the night.</p> <p>Usual loud music playing in the covered dining area. Lights off, no customers. Music playing, clearly audible inside my home.</p> <p>Lights left on in covered dining area until after midnight. Photos available. The lights flooded into home where I was trying to sleep, preventing me from resting. This is latest example of lights being left on, shining into neighbouring property and disturbing my sleep.</p>
20 September (Sat)	Early morning, to closing time and throughout night	<p>Extractor fan cycling on and off during the night.</p> <p>Cleaner at 7am.</p> <p>Music and loud voices from about 100 people in covered dining area. Wedding event. Amplified music, loud voices, some shouting. Video available. Clearly audible inside my home. Cannot rest, cannot open windows or door for ventilation. I have video.</p>

21 September (Sun)	Early morning, to closing time and throughout night	<p>Extractor fan cycling on and off during the night. Cleaner and usual loud cleaning noises.</p> <p>Music playing in the covered dining area.</p> <p>NOISE APP UPLOAD</p>
22 September (Mon)	Early morning, to closing time and throughout night	<p>Extractor fan cycling on and off during the night.</p> <p>Music playing in the covered dining area until after closing time.</p> <p>Lights on in the covered dining area after closing time. Cannot sleep due to lights shining in.</p>
23 September (Tues)	Early morning, to closing time and throughout night	<p>Extractor fan cycling on and off during the night.</p> <p>Music playing in covered dining area.</p> <p>Lights left on in yard past closing time. Called the pub at 11.35pm and told Jan (correct name / spelling?) that there was music playing and the yard was fully lit up.</p>
24 September (Wed)	Early morning, to closing time and throughout night	<p>Extractor fan cycling on and off during the night.</p> <p>Music playing in covered dining area.</p>

		Covered dining area / yard fully illuminated all night. First complaint made about 12.30am. Light flooded into my property all night, disturbing my sleep. Light flooded ground floor and 1st floor landing. Pictures available. I called the pub several times, no answer. I emailed the owner Lewis Johnson (who apparently lives on site) and operations manager Birke Bassen - no answer. Lights left on all night, illuminated at 8.30am. Lewis Johnson emailed from off site and said he was on way back to pub.
25 September (Thurs)	Early morning, to closing time and throughout night	Extractor fan cycling on and off during the night. Music playing in covered dining area.
26 September (Fri)	Early morning, to closing time and throughout night	Extractor fan cycling on and off during the night. Music playing in covered dining area.
27 September (Sat)	Early morning, to closing time and throughout night	Extractor fan cycling on and off during the night. Music playing in covered dining area.
28 September (Sun)	Early morning, to closing time and throughout night	Extractor fan cycling on and off during the night. Music playing in covered dining area.

29 September (Mon)	Early morning, to closing time and throughout night	Extractor fan cycling on and off during the night. Lights on in the covered dining area/ yard after closing time. Flooding ground floor and first floor landing with light. Making it impossible to rest at end of the day.
30 September (Tues)	Early morning, to closing time and throughout night	Extractor fan cycling on and off during the night.
1 October (Wed)	Early morning, to closing time and throughout night	Extractor fan cycling on and off during the night.
2 October (Thurs)	Early morning, to closing time and throughout night	Extractor fan cycling on and off during the night.
3 October (Fri)	Early morning, to closing time and throughout night	Extractor fan cycling on and off during the night. Cleaner at 7.15am. Usual loud noises. Contacted Councillor Cathy Brennan about this in effort to pull together strands of noise and nuisance plus planning enforcement. She emailed as a “MemberEnquiries” on same day. Drinkers in yard after 11pm (breaking the VS own sound policy.) Cannot rest in living room at end of week!

4 October (Sat)	Early morning, to closing time and throughout night	<p>Extractor fan cycling on and off during the night.</p> <p>Wedding event. Large and rowdy crowd. Loud voices and amplified music in yard. Can hear them clearly inside home and it is impossible to work! Woman using microphone to shout out quiz questions; guests shouting back at her. Clear, very audible inside my home. Impossible to rest. This is at 5pm! Had to leave home for some peace.</p> <p>NOISE APP UPLOAD</p>
5 October (Sun)	Early morning, to closing time and throughout night	<p>Extractor fan cycling on and off during the night.</p> <p>Industrial cleaning in covered dining area. Yet again, clearly audible inside my home as the workers drag equipment across stone floors, bashing into metal chairs and wooden tables and against thin wooden fence that separates the yard from my home. Cannot work. Cannot have windows open. Noise too disruptive to be able to concentrate. Latest in a pattern of anti-social behaviour from this pub. Uploaded to Noise App.</p> <p>Rubbish outside pub, kitchen waste, food waste including meat, piled up</p>

		<p>beside sign outside VS pub, partially blocking access to pedestrians towards Park Road or up Muswell Hill. Two big purple bins overflowing and bags of rubbish and cardboard boxes piled up beside it. On street at 8am. By 1.30pm pub moved it to the top of my lane where I access and exit my home. It now blocks access to Park Road / Muswell Hill. Went into pub and spoke to Lewis Johnson. He said Council had not picked it up and that he would ask his staff to move it to back of pub. Photographs in appendix. Reported to council as environmental hazard. (WK640170)</p> <p>Large event. Loud amplified speeches by partygoers with microphone. Clearly and loudly audible inside my home. Disturbing work and home life. Far, far above background noise. Every word clearly audible. I have video, photos and noise app uploaded.</p>
6 October (Mon)	Early morning, to closing time and throughout night	<p>Extractor fan cycling on and off during the night.</p> <p>Music playing in covered dining area.</p>
7 October (Tues)	Early morning, to closing time and throughout night	Extractor fan cycling on and off during the night.

		Music playing in covered dining area.
8 October (Wed)	Early morning, to closing time and throughout night	Extractor fan cycling on and off during the night. Music playing in covered dining area.
9 October (Thurs)	Early morning, to closing time and throughout night	Extractor fan cycling on and off during the night. Music playing in covered dining area.
10 October (Fri)	Early morning, to closing time and throughout night	Extractor fan cycling on and off during the night. Usual large, rowdy, music event in covered dining area. Can hear loud voices, individual conversations inside home. Amplified speeches, poor language that I do not want to hear and I don't want my young daughter to hear from the living room. Reported to Council and Noise Officer called at 7.23pm. Attended home. Noted loud voices.
11 October (Sat)	Early morning, to closing time and throughout night	Extractor fan cycling on and off during the night. Music playing in covered dining area. Large event.

12 October (Sun)	Early morning, to closing time and throughout night	Extractor fan cycling on and off during the night. Music playing in covered dining area.
13 October (Mon)	Early morning, to closing time and throughout night	Extractor fan cycling on and off during the night. Music playing in covered dining area.
14 October (Tues)	Early morning, to closing time and throughout night	Extractor fan cycling on and off during the night. Music playing in covered dining area.
15 October (Wed)	Early morning, to closing time and throughout night	Extractor fan cycling on and off during the night. Music playing in covered dining area.
16 October (Thurs)	Early morning, to closing time and throughout night	Extractor fan cycling on and off during the night. Music playing in covered dining area.
17 October (Fri)	Early morning, to closing time and throughout night	Extractor fan cycling on and off during the night. Music playing in covered dining area. Large event with many guests but microphone positioned on far side of yard (furthest away from my home), made a difference and told Lewis Johnson by email. Offered to have a chat and asked for availability – no response.

18 October (Sat)	Early morning, to closing time and throughout night	Extractor fan cycling on and off during the night. Music playing in covered dining area. Reported and two Noise Officers called at 8.22pm and attended premises. Noted loud voices.
19 October (Sun)	Early morning, to closing time and throughout night	Extractor fan cycling on and off during the night. Music playing in covered dining area. Waste outside put, partially blocking access to path (blocking exit).
20 October (Mon)	Early morning, to closing time and throughout night	Extractor fan cycling on and off during the night. Music playing in covered dining area.
21 October (Tues)	Early morning, to closing time and throughout night	Extractor fan cycling on and off during the night. Music playing in covered dining area.
22 October (Wed)	Early morning, to closing time and throughout night	Extractor fan cycling on and off during the night. Music playing in covered dining area.
23 October (Thurs)	Early morning, to closing time and throughout night	Extractor fan cycling on and off during the night.

		Music playing in covered dining area.
24 October (Fri)	Early morning, to closing time and throughout night	Extractor fan cycling on and off during the night. Music playing in covered dining area.
25 October (Sat)	Early morning, to closing time and throughout night	Extractor fan cycling on and off during the night. Music playing in covered dining area.
26 October (Sun)	Early morning, to closing time and throughout night	Extractor fan cycling on and off during the night. Music playing in covered dining area.
27 October (Mon)	Early morning, to closing time and throughout night	Extractor fan cycling on and off during the night. Music playing in covered dining area. Piled up rubbish and waste on pavement
28 October (Tues)	Early morning, to closing time and throughout night	Extractor fan cycling on and off during the night. Usual music in covered dining area.
29 October (Wed)	Early morning, to closing time and throughout night	Extractor fan cycling on and off during the night. Music playing.
30 October (Thurs)	Early morning, to closing time and throughout night	Extractor fan cycling on and off during the night.

		Music playing.
31 October (Fri)	Early morning, to closing time and throughout night	Extractor fan cycling on and off during the night. Loud music. Recorded.
1 November (Sat)	Early morning, to closing time and throughout night	Extractor fan cycling on and off during the night. Music playing.
2 November (Sun)	Early morning, to closing time and throughout night	Extractor fan cycling on and off during the night. Loud music playing in covered dining area.
3 November (Mon)	Early morning, to closing time and throughout night	Extractor fan cycling on and off during the night.
4 November (Tues)	Early morning, to closing time and throughout night	Extractor fan cycling on and off during the night.
5 November (Wed)	Early morning, to closing time and throughout night	Usual extractor fan running intermittently during night. Lights left on in covered dining area, long after closing time, flooding my home with bright light and making it difficult to sleep. Emailed Lewis Johnson. No response until afternoon of following day, Said he was out of the country yet saw him in the pub that morning. Photos available. Music playing.

6 November (Thurs)	Early morning, to closing time and throughout night	Extractor fan, usual cycling on and off.
7 November (Fri)	Early morning, to closing time and throughout night	Extractor fan. Intermittant shunting and switching on and off.
8 November (Sat)	Early morning, to closing time and throughout night	Extractor fan. Turning off and turning on every 10 minutes or so for about 3 minutes. Music playing in covered dining area and loud voices clearly audible inside home with windows closed. Disturbing restful time with child. Later on, lights off but music still playing in covered dining area.
9 November (Sun)	Early morning, to closing time and throughout night	Extractor fan. As above. Lights off in covered dining area, no customers, music still playing.
10 November (Mon)	Early morning, to closing time and throughout night	Extractor fan. As above.
11 November (Tues)	Early morning, to closing time and throughout night	Extractor fan. As above.
12 November (Wed)	Early morning, to closing time and throughout night	Extractor fan. As above.
13 November (Thurs)	Early morning, to closing time and throughout night	Extractor fan. As above.
14 November (Fri)	Early morning, to closing time and throughout night	Extractor fan. As above.

	8.14am	Individual climbs over fence from pub at 8.14am as daughter is leaving for school. Was in covered dining area and walks off down lane to waiting van (small, blue) and drives off in direction of Alexandra Palace. Loud set up of wedding event and loud voices plus music playing. All clearly audible inside home.
15 November (Sat)	Late night / Early morning From 6pm to 10.30pm	Extractor fan Wedding event – 100 people in yard – speeches on microphone, photographer with white screen and flood light in corner of yard, closest to my living room and incredibly bright. Loud voices and shouting. 100 people's voices and noise.
16 November (Sun)	Early hours All day	Usual extractor fan. Rubbish on street. Bins on path all day, from Saturday night/Sunday morning to Sunday night (photographed at 8pm).
17 November (Mon)	Early hours 7.17am	Extractor fan shunting on and off. Two men working in covered dining area, lights on, men climbing ladders, appear to be working on glass canopy.

Related Enforcement Activity:

Planning Enforcement Officer Antony Fenner confirmed in early September that the premises has been advised to comply with Condition 4 (no amplified outdoor music).

Ongoing correspondence with Planning Enforcement regarding continued use of covered dining area for events.