

OPERATING SCHEDULE

2A COFFEE & POOL

**2A Coffee & Pool Ltd (Company No. 16632464)
336 High Road, London, England, N22 8JW**

OPEN TO THE PUBLIC

**Sunday to Thursday 10:00 until 00:00
Friday to Saturday 10:00 until 02:00**

RETAIL SALE OF ALCOHOL

**Sunday to Thursday 10:00 until 23:30
Friday to Saturday 10:00 until 01:30**

LATE NIGHT REFRESHMENT

Friday to Saturday 23:00 until 01:30

General Outline of the Application

This application is made on behalf of **2A Coffee & Pool Ltd** for the grant of a new Premises Licence under the Licensing Act 2003. The premises will operate as a café and pool lounge providing a safe, relaxed and sociable environment for customers to enjoy coffee, light meals, soft drinks, and alcoholic beverages. The premises will not operate as a bar or nightclub and will not provide any form of regulated entertainment. Alcohol will only be served to seated

customers, except within the pool/games area where consumption will be permitted while playing.

The Management and Designated Premises Supervisor (DPS) are committed to ensuring full compliance with the Licensing Act 2003 and Haringey Council's Statement of Licensing Policy. All four Licensing Objectives will be promoted through robust operational measures, staff training, and responsible management practices. This document sets out the detailed steps to be implemented to ensure the safety and enjoyment of patrons without adversely affecting the local community.

The Prevention of Crime and Disorder

A digital high-definition CCTV system shall be installed and maintained at the premises in accordance with the following specifications:

- (a) Cameras shall cover all entrances, exits, and internal areas used by customers.
- (b) Cameras at the entrance shall capture full frame images of patrons' heads and shoulders.
- (c) Recordings shall be retained for a minimum of 31 days.
- (d) A staff member trained in the operation of the CCTV system shall be present during trading hours.
- (e) The system shall display the correct date and time and have the ability to export footage on request.
- (f) All footage shall be made available within 48 hours to Police or authorised officers upon request.

An incident log shall be kept at the premises and made available upon request to authorised officers or Police, recording the following information:

- All crime or disorder incidents reported at the venue.
- Any complaints received.
- Any faults in the CCTV system.
- Visits by relevant authorities or emergency services.
- Any ejections of patrons.
- Any refusals of alcohol sales.

The premises shall operate a 'Challenge 25' policy whereby any person who appears to be under the age of 25 shall be required to produce a valid photographic ID before being served alcohol. Acceptable forms of identification will include passports, UK driving licences, and PASS-accredited cards. All staff shall receive induction and refresher training on this policy every six months, with records kept for inspection.

A refusals register shall be maintained and monitored weekly by the DPS. Entries will include the date, time, description of the individual, name of the staff member and reason for refusal.

The premises will adopt a zero-tolerance policy towards drugs and antisocial behaviour. Prominent signage will be displayed warning customers of this policy. Any incident involving drugs or disorder will be immediately reported to the Police.

Management will maintain ongoing liaison with Haringey Licensing Officers, Police Licensing, and Environmental Health to ensure continual compliance with all regulatory expectations.

The Promotion of Public Safety

The Management will ensure that all fire and safety precautions are maintained in accordance with relevant legislation and guidance. All escape routes shall be kept clear, exit doors unlocked during operating hours, and illuminated signage maintained.

A suitable fire alarm and emergency lighting system shall be installed and regularly tested. Fire extinguishers shall be maintained annually, and staff shall be trained in their use. At least one trained first-aider will be present whenever the premises are open to the public.

All electrical installations shall be inspected and certified annually. The DPS shall maintain records of fire risk assessments, safety inspections, and accident reports on site for inspection.

Capacity limits will be observed as determined by the fire risk assessment to ensure safe occupancy at all times.

The Prevention of Public Nuisance

The premises will operate with due consideration for nearby residents and businesses to prevent nuisance and disturbance. No regulated entertainment, amplified music, or live performances will take place. Background music will be kept at low levels and will not be audible at the nearest residential façade.

All doors and windows shall remain closed after 23:00, except for access and egress. Prominent signage will remind patrons to leave quietly and respect neighbours.

No waste collections, deliveries, or bottle disposal shall take place between 23:00 and 08:00. The pavement area outside the premises shall be kept clean and litter-free, including the kerb and channel area. Extraction systems shall be regularly maintained to prevent odours or fumes from causing nuisance to local residents.

A complaints procedure shall be maintained, providing a direct telephone number for the duty manager during operating hours. This contact information will be made available to residents and responsible authorities.

The Protection of Children from Harm

A robust Challenge 25 proof of age policy shall be operated. All staff involved in the sale of alcohol shall receive documented training covering age-restricted products, identifying underage persons, and acceptable forms of ID.

Children under the age of 18 will only be permitted on the premises when accompanied by a responsible adult and will not be permitted to purchase or consume alcohol. No adult entertainment, nudity, or similar activities will be permitted on the premises.

Training records shall be maintained and made available for inspection by the Police or Licensing Authority on request. Refusal logs and Challenge 25 signage will be prominently displayed.

Additional Measures

Alcohol will only be served to seated customers, except within the designated pool/games area where customers may consume drinks while playing. The premises will not permit vertical drinking or standing alcohol consumption outside these defined areas.

A written Dispersal Policy shall be in place to ensure customers leave the premises in an orderly manner, with staff monitoring behaviour at closing time. Staff will be trained in the dispersal policy, and a written record of this training will be kept on site.

The management shall ensure that a personal licence holder is present or contactable during all hours of alcohol sale.

Management shall regularly review all operational and safety procedures to ensure compliance with the Licensing Objectives.

The premises shall operate with transparency and cooperation with all Responsible Authorities. Any recommendations or conditions suggested by the Police, Environmental Health, or Licensing Authority will be given full consideration and implemented where appropriate.