



North Central London
Health and Care
Integrated Care System



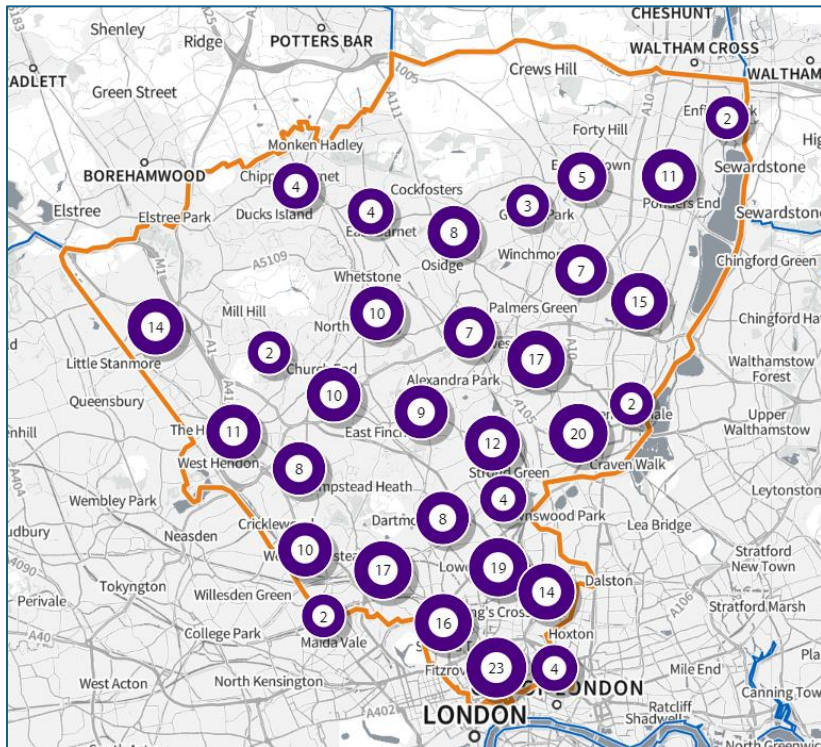
Community Pharmacy NCL update

Haringey Health and Wellbeing Board 27th March
Rachael Clark, NCL ICB Medicines Optimisation Team





Pharmacy – at the heart of our communities



- Haringey has 54 community pharmacies; 289 across NCL.
- Community pharmacies are accessible, and often in areas of higher deprivation.
- 89.2% of the population in England can access a community pharmacy within a 20-minute walk, and access is greatest in areas of highest deprivation.
- Community Connectedness and friendships – community pharmacy is an untapped resource for Haringey. For many communities their pharmacy is an informal resource for social and emotional support due to the accessibility of the pharmacist.

Source: [ShapeAtlas](#)

Community pharmacy services



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NATIONAL		REGIONAL	NCL ICB/PH
Essential Services	Advanced Services	Enhanced Services	Locally Commissioned Services
<ol style="list-style-type: none"> 1. Dispensing Medicines 2. Repeat Dispensing and eRD 3. Dispensing Appliances 4. Disposal of unwanted medicines 5. Support for Self Care 6. Signposting 7. Healthy Living Pharmacies 8. Public Health (Promotion of Healthy Lifestyles) 9. Discharge Medicines Service (DMS) 	<ol style="list-style-type: none"> 1. Flu vaccination service 2. Pharmacy First 3. Hypertension case-finding service 4. New Medicine Service (NMS) 5. Appliance Use Review (AUR) 6. Stoma Appliance Customisation (SAC) 7. Smoking Cessation Advanced Service 8. Contraception service 	<ol style="list-style-type: none"> 1. London Vaccination Service 2. COVID-19 vaccination (national) 	<p><u>Local Authority / Public Health</u></p> <ul style="list-style-type: none"> • Needle Exchange • Supervised self-administration • Stop Smoking Service • Emergency Hormonal Contraception (EHC) • Condom Distribution <p><u>ICB</u></p> <ul style="list-style-type: none"> • Supply of End-of-Life medicines (EoL) • Self-Care Medicines Scheme (SCMS) • Bank holiday rota

Pharmacy First Service



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- The Pharmacy first service consists of three elements:

Pharmacy First (NHS referrals for minor illness)

- ✓ Previously commissioned as part of community pharmacy consultation service (CPCS)
- ✓ Referrals from GP practice and NHS111

Pharmacy First (urgent repeat medicine supply)

- ✓ Previously commissioned as part of CPCS
- ✓ Referrals from NHS111

Pharmacy First (clinical pathways)

- ✓ New element
- ✓ Referrals from GP practice and NHS111 or walk-in

- Contractors MUST provide all 3 elements (only exception is distance selling pharmacies do not need to do otitis media pathway due to need to use otoscopes).
- By 31st March 2025; any contractor wishing to provide Pharmacy First should also provide Pharmacy Contraception and Hypertension Case-Finding Service.



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Pharmacy First Service



From soothing an earache to treating a UTI, your local pharmacist can now provide medicines for seven conditions, if necessary, without the need for a GP appointment or prescription.

Subject to age eligibility. For more information, visit nhs.uk/thinkpharmacyfirst

See your
pharmacist
Help us
help you

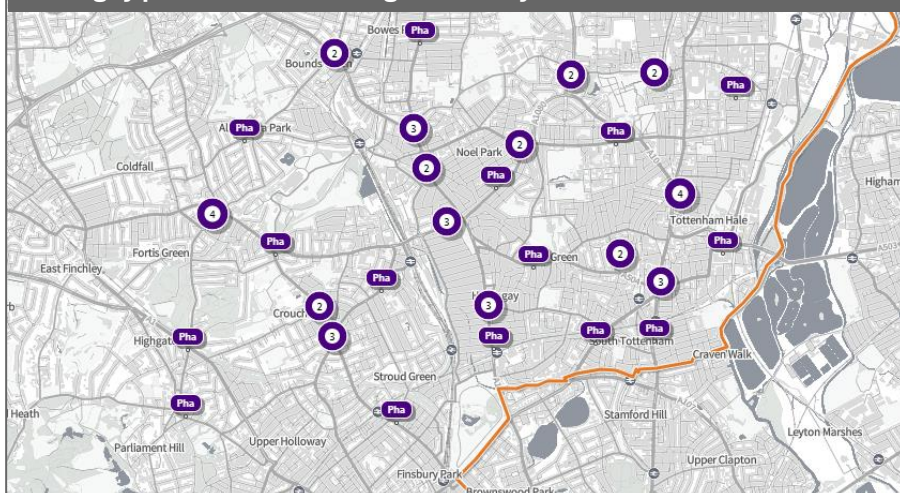
- Almost all pharmacies now offer the Pharmacy First service, giving advice for minor ailments and conditions
- If needed pharmacists can provide NHS medicines to treat seven common health conditions
- Walk-in service - removes the need for a GP appointment
- This service is available in 97% of pharmacies in NCL
- Other pharmacy services include oral contraception and blood pressure checks

PHARMACIES REGISTERED FOR PHARMACY FIRST	Yes	No	Grand Total
Barnet	70	2	72
Camden	58	3	61
Enfield	54	3	57
Haringey	52	2	54
Islington	44	1	45
Grand Total	278	11	289

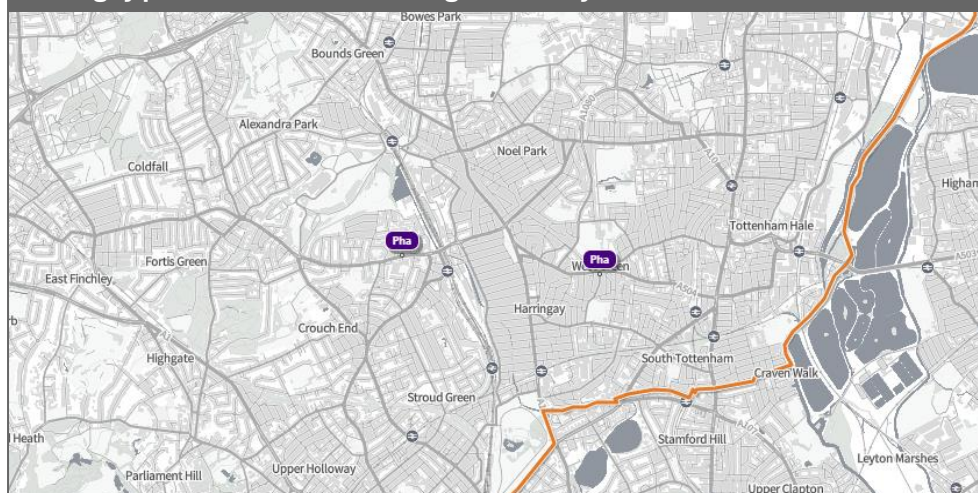
Pharmacy First: Haringey

(Feb 25)

Haringey pharmacies offering Pharmacy First:



Haringey pharmacies NOT offering Pharmacy First:

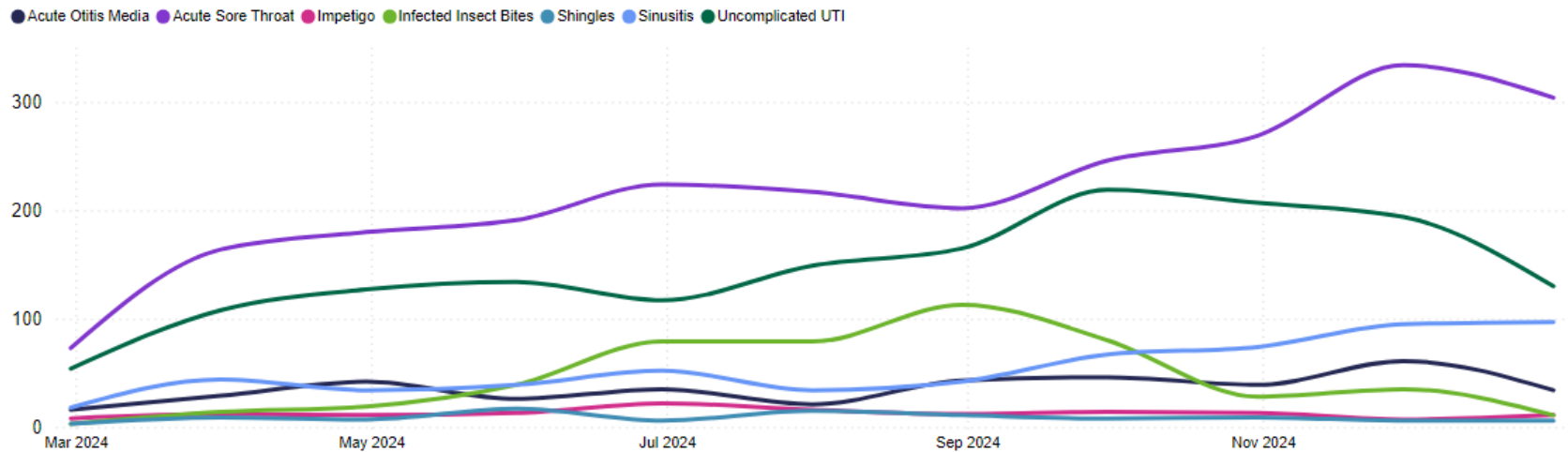


Borough	No	Yes	Total
Barnet	2	70	72
Camden	3	58	61
Enfield	3	54	57
Haringey	2	52	54
Islington	1	44	45
NCL Total	11	278 (96%)	289



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Pharmacy First conditions: Haringey





Pharmacy First activity

Barnet

6,235

Jan 2025: 550

Change from Dec 2024: -102 ↓

Percentage Change: -15.6%

Rate Per 1000*: 15.3

Practices without Referral in last
three months: 33.3%

Camden

1,849

Jan 2025: 171

Change from Dec 2024: 13 ↑

Percentage Change: 8.2%

Rate Per 1000*: 5.3

Practices without Referral in last
three months: 40.6%

Enfield

10,289

Jan 2025: 556

Change from Dec 2024: 119 ↑

Percentage Change: 27.2%

Rate Per 1000*: 30.8

Practices without Referral in last
three months: 38.7%

Haringey

2,839

Jan 2025: 193

Change from Dec 2024: -55 ↓

Percentage Change: -22.2%

Rate Per 1000*: 8.7

Practices without Referral in last
three months: 58.8%

Islington

13,074

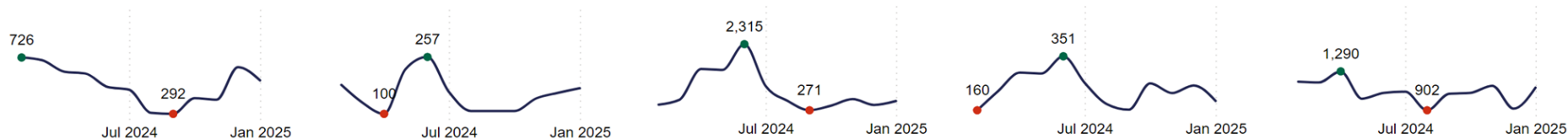
Jan 2025: 1,128

Change from Dec 2024: 210 ↑

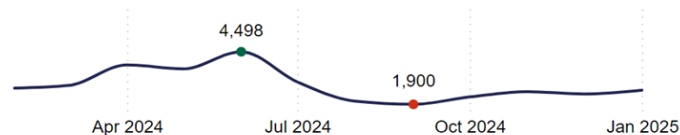
Percentage Change: 22.9%

Rate Per 1000*: 42.8

Practices without Referral in last
three months: 9.7%



NCL has had 34,286 GP referrals with 2,598 in Jan 2025. This is an increase on Dec 2024 of 185 and a percentage change of 0.1%. NCL has a referral rate of 19.9 per 1000 with 36.4% practices without any referrals in the last three months.



59% of Haringey GP
practices have not sent a
referral in the last 3
months (highest in NCL).

*This is a general rate per 1000 and is not standardised for age or gender.



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NCL Self Care Medicines Scheme (SCMS)



Self-Care Medicines Scheme

Could you or your child get free non-prescription medicines?

Some people on low incomes, young people aged 16-18 in education or who are undertaking an apprenticeship, and people who are homeless may be able to get selected free over-the-counter medicines for themselves or their child at a local pharmacy as part of the Self-Care Medicines Scheme in Barnet, Camden, Enfield, Haringey and Islington.

Go to the website below or scan this QR code for full eligibility criteria and more information >



bit.ly/NCLselfcare

Who can use this service...

Patients aged under 16 years who have at least one parent who would be eligible for this service

Patients who are receiving Universal Credit and whose income is at a level where they are eligible for free prescriptions.

Patients receiving any other benefits which give them eligibility for free prescriptions:

- NHS Low Income Scheme and are in possession of a valid HC2 certificate.
- Income Support (IS) or Income-related Employment and Support Allowance (ESA)
- Income-based Jobseeker's Allowance (JSA)
- Tax Credit exemption certificate
- Pension Credit Guarantee Credit

Young people aged 16, 17 or 18 years **and**

- in full-time education, part-time education, or undertaking an accredited level 1 apprenticeship

Further info: <https://nhs.uk/dispatching-and-supply/prescription-processing/receiving-a-prescription/patient-charges-exemptions>
Homeless and in possession of local authority 'Letter of homelessness'

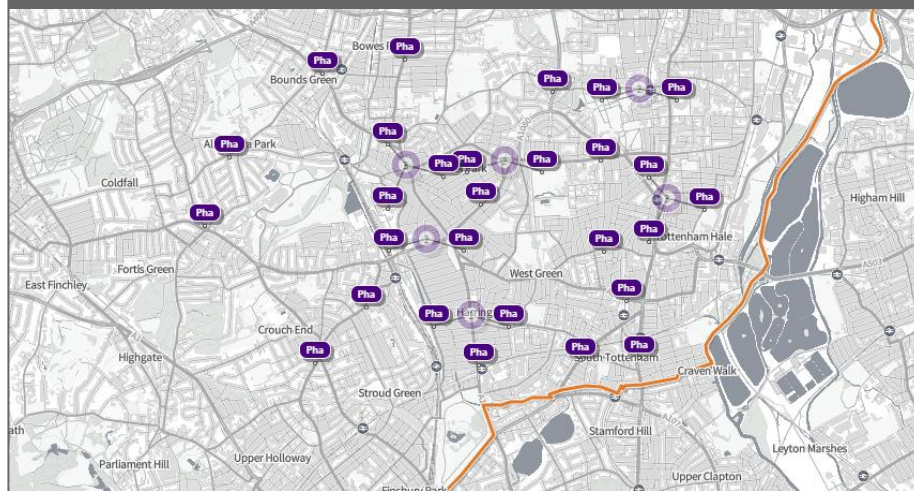


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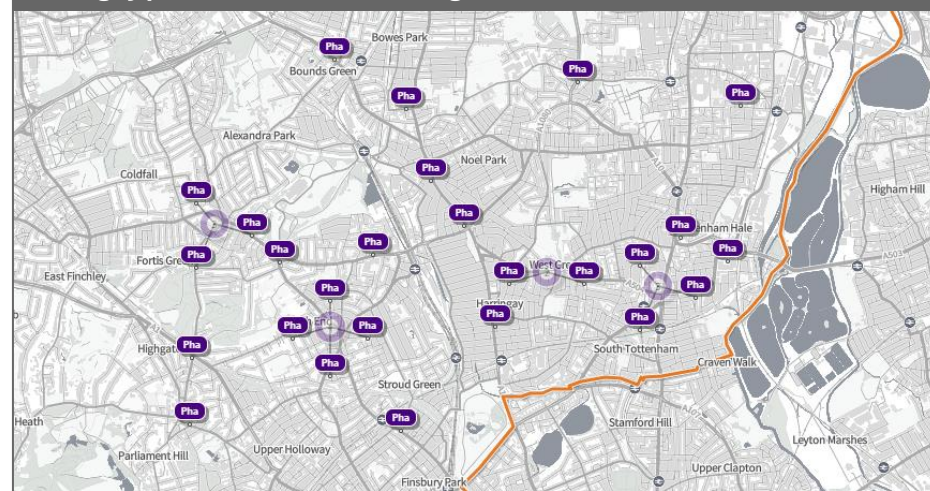
Self Care Medicines Scheme: Haringey

(Feb 2025)

Haringey pharmacies offering Self-Care Medicines Scheme:



Haringey pharmacies NOT offering Self-Care Medicines Scheme:



Borough	SCMS Consultations (Jun 24- Feb 25)
1. Islington	4353 (56%)
2. Camden	2128 (27%)
3. Haringey	777 (10%)
4. Enfield	565 (7%)
5. Barnet	8 (0.1%)

Borough	Registered	Not registered	Total
Barnet	21	50	71
Camden	29	32	61
Enfield	24	33	57
Haringey	29	25	54
Islington	35	10	45
NCL Total	138	151	289



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NCL SCMS activity: June 24 – Feb 25

7831

consultations June -
Feb 2025

87% of

patients would
have gone to GP

83% of

consultations were
self-referred

56%

consultations were in
Islington

47%

patients under 16

8 patients

required onward
referral

Source: PharmOutcomes claims data for 1/6/24 – 28/02/25, accessed March 2025.

Healthy Living Pharmacies

- 23 pharmacies in Haringey are commissioned by Haringey Council Public Health Team to be Healthy Living Pharmacies
- These pharmacies provide a range of free services
 - substance misuse services – needle exchange, naloxone and supervised consumption
 - Smoking cessation services
 - Healthy start vitamins
 - Sexual health services – STI testing and treatment, HIV point of care testing, Emergency contraception, Free condom schemes for young people and for adults