

London Borough of Haringey, Licensing Team, River Park House, Level 1, 225 High Road, Wood Green, London, N22 8HQ

Application for the review of a premises licence or club premises certificate under the Licensing Act 2003

PLEASE READ THE FOLLOWING INSTRUCTIONS FIRST

Before completing this form please read the guidance notes at the end of the form.
If you are completing this form by hand please write legibly in block capitals. In all cases ensure that your answers are inside the boxes and written in black ink. Use additional sheets if necessary. You may wish to keep a copy of the completed form for your records.

I Craig Bellringer Noise and Nuisance Officer

(Insert name of applicant)

apply for the review of a premises licence under section 51 / apply for the review of a club premises certificate under section 87 of the Licensing Act 2003 for the premises described in Part 1 below (delete as applicable)

Part 1 – Premises or club premises details

Postal address of premises or, if none, ordnance survey map reference or description	
CONNECT BAR AND RESTAURANT 71 TURNPIKE LANE	
Post town LONDON	Post code (if known) N8 0EE

Name of premises licence holder or club holding club premises certificate (if known)
Margaret Gakenia Twist

Number of premises licence or club premises certificate (if known)
LN/000017243

Part 2 - Applicant details

I am

Please tick ✓ yes

1) an individual, body or business which is not a responsible authority (please read guidance note 1, and complete (A) or (B) below)

2) a responsible authority (please complete (C) below)

✓

3) a member of the club to which this application relates
(please complete (A) below)

(A) DETAILS OF INDIVIDUAL APPLICANT (fill in as applicable)

Please tick ✓ yes

Mr Mrs Miss Ms Other title
(for example, Rev)

Surname

First names

Please tick ✓ yes

I am 18 years old or over

**Current postal
address if
different from
premises
address**

Post town

Post Code

Daytime contact telephone number

**E-mail address
(optional)**

(B) DETAILS OF OTHER APPLICANT

Name and address

Telephone number (if any)

E-mail address (optional)

(C) DETAILS OF RESPONSIBLE AUTHORITY APPLICANT

Name and address Haringey Council 9 th Floor Alexandra House Wood Green London N22 7TY
Telephone number (if any)
E-mail address (optional) Craig.bellringer@haringey.gov.uk

This application to review relates to the following licensing objective(s)

- | | |
|---|---------------------------------|
| | Please tick one or more boxes ✓ |
| 1) the prevention of crime and disorder | ✓ |
| 2) public safety | ✓ |
| 3) the prevention of public nuisance | ✓ |
| 4) the protection of children from harm | |

Please state the ground(s) for review (please read guidance note 2)

The Noise and Nuisance team have an extensive complaints history for this premises since 22nd September 2022 we've received 54 reports but most of these were out of our service hours (Thursday to Sunday 6pm to 2am).

As they were made outside our service hours the Noise and Nuisance team struggled to investigate the residents reports of staying open and operating beyond their agreed hours.

On 12th February 2023 officers attended a local resident's property and could hear excessively loud music from the resident's bedroom. Officers established the music was coming from Connect Bar. They issued an abatement notice.

Sunday 26th March 2023 18:15hrs, we received a report from a local resident that loud music was playing from Connect Bar. When I with my colleague attended the shutters were down and the business appeared closed, but we could hear people inside talking when we were stood outside. Officers went into the resident's property and could hear talking from the business. Officers knocked on the shutters and Ms Twist answered, we believed Ms Twist was intoxicated as her eyes were red, hazy and her speech was slurred. We observed people were inside drinking and smoking when we went inside, we could see and smell the cigarette smoke, there were around eight people inside at the time of our visit.

Residents have sent multiple videos of people outside Connect Bar causing a public nuisance, I attended on Wednesday 29th March 2023 to be able to view the CCTV from the dates that residents have supplied and the date I went in on Sunday 26th March 2023 to verify if this was a one off as I believe they had a lock in and continued throughout the evening into the Sunday evening.

Ms Twist was unable to work the equipment for us to be able to view to verify if the incidents residents have reported was from her property. There was only one camera working and that camera is positioned outside and overlooking a resident's front door from above her business which enables them to monitor people coming to her business and for people visiting her neighbouring residents. The cameras inside did not work at the time of my visit and look in a state of disrepair.

Please see below from Connect Bar Premises Licence:

A digital CCTV system will be installed in the premises.

Cameras must be sited to observe the entrance doors from both inside and outside.

Cameras on the entrances must capture full frame shots of the heads and shoulders of all people entering the premises i.e. capable of identification.

Cameras must be sited to cover all areas to which the public have access including any outside smoking areas.

Provide a linked record of the date, time of any image.

Provide good quality images - colour during opening times

Have a monitor to review images and recorded quality.

Be regularly maintained to ensure continuous quality of image capture and retention.

Member of staff trained in operating CCTV at venue during times open to the public.

Digital images must be kept for 31 days. The equipment must have a suitable export method, e.g. CD/DVD writer so that Police can make an evidential copy of the data they require. Copies must be available within a reasonable time to Police on request.

An incident log shall be kept at the premises and made available on request to the Police, which will record the following:

- (a) all crimes reported to the venue*
- (b) all ejections of patrons*
- (c) any complaints received*
- (d) any incidents of disorder*
- (e) seizures of drugs or offensive weapons*
- (f) any faults in the CCTV system or searching equipment or scanning equipment*
- (g) any refusal of the sale of alcohol*
- (h) any visit by a relevant authority or emergency service.*

A minimum of 1 S.I.A registered security staff to be present from 2300 until venue closes should time of closure be after 0000.

The Premises Licence holder will provide the Police with contact details of at least two members of staff (or other person(s)) who are trained and familiar with the operation of the equipment so that, at the expense of the Premises Licence holder, they are able to check that the equipment is operating properly and that they are able to provide copies of recorded data upon request and within no more than 12 hours from the time of the request.

The Premises Licence holder / Designated Premises Supervisor must notify the Licensing Office or the Police in the event of CCTV breakdown or malfunction as soon as is reasonably practicable and in any event within 24hrs.

Customers are to be prevented from leaving the premises with glasses or open bottles.

The designated premises supervisor will ensure that he/she gives written authorisation to individuals whom they are authorising to sell alcohol in their absence. This should be maintained and made available for Authorised Officers.

No external street drinking by patrons will be permitted.

Patrons are to use a designated external area for smoking.

All alcohol is to be displayed / stored behind the counter.

Any person who is authorised to sell alcohol at the premises will be provided with training on first appointment and on a regular basis thereafter. Training will include information on how to prevent underage sales and any other relevant matters. A written record will be kept of all training provided and this record will be kept on the premises for inspection by any Responsible Authority.

A minimum of two A4 notices stating CCTV is in operation will be displayed throughout the premises where the public have access.

The reason I have called for a licensing review as I believe Ms Twist is unable to adhere to licensing objectives. Specifically:

THE PREVENTION OF CRIME AND DISORDER

PUBLIC SAFETY

THE PREVENTION OF PUBLIC NUISANCE



Please provide as much information as possible to support the application (please read guidance note 3)

Below is the current licence.

The times the Licence authorises the carrying out of licensable activities:

Supply of Alcohol

Sunday to Thursday 1200 to 2330

Friday and Saturday 1300 to 0130

Late Night Refreshment

Sunday to Thursday 2300 to 2330

Friday and Saturday 2300 to 0130

The opening hours of the premises:

Sunday to Thursday 1200 to 0000

Friday and Saturday 1200 to 0200

I recommend changing the hours to reduce the risk of public nuisance.

The times the Licence authorises the carrying out of licensable activities:

Supply of Alcohol

Sunday to Thursday 1200 to 2300

Friday and Saturday 1300 to 2300

The opening hours of the premises:

Sunday to Thursday 1200 to 2300

Friday and Saturday 1200 to 2300

Please tick ✓ yes

Have you made an application for review relating to the premises before

If yes please state the date of that application

Day	Month	Year
<input type="text"/>	<input type="text"/>	<input type="text"/>

If you have made representations before relating to the premises please state what they were and when you made them

N/A

Please tick ✓

yes

- I have sent copies of this form and enclosures to the responsible authorities and the premises licence holder or club holding the club premises certificate, as appropriate
- I understand that if I do not comply with the above requirements my application will be rejected

IT IS AN OFFENCE, UNDER SECTION 158 OF THE LICENSING ACT 2003, TO MAKE A FALSE STATEMENT IN OR IN CONNECTION WITH THIS APPLICATION. THOSE WHO MAKE A FALSE STATEMENT MAY BE LIABLE ON SUMMARY CONVICTION TO A FINE OF ANY AMOUNT.

Part 3 – Signatures (please read guidance note 4)

Signature of applicant or applicant's solicitor or other duly authorised agent (please read guidance note 5). **If signing on behalf of the applicant please state in what capacity.**

Signature

.....

Date

.....

Capacity

.....

Contact name (where not previously given) and postal address for correspondence associated with this application (please read guidance note 6)

Post town

Post Code

Telephone number (if any)

If you would prefer us to correspond with you using an e-mail address your e-mail address (optional)

Notes for Guidance

1. A responsible authority includes the local police, fire and rescue authority and other statutory bodies which exercise specific functions in the local area.
2. The ground(s) for review must be based on one of the licensing objectives.
3. Please list any additional information or details for example dates of problems which are included in the grounds for review if available.
4. The application form must be signed.
5. An applicant's agent (for example solicitor) may sign the form on their behalf provided that they have actual authority to do so.
6. This is the address which we shall use to correspond with you about this application.

