


Name	Theme	Outcomes (HLO)	Powered by 	Achieving Intermediate Outcome	DOT	Public Commentary	
Access to council services is made much easier for residents as a result of a new council website. Improved digital and non-digital processing	Theme 1 - Resident experience, participation and collaboration	Positive Resident Experience	Cllr Chandwani	Green	Green	Improved	We have made strong progress on improving access to council services, including a new self-service portal for rents and repairs, a single sign on for Housing issues, and new processes and e-forms for housing and financial support. We have launched a new centralised web page for the main online portals, making it much simpler for residents to access the services they need. We have trained 80 staff members to deliver our new CRM so that we have expert staff supporting our digital offering.
Residents experience consistent service standards, with inclusion across all channels and adaptations and enhanced support for those that need it	Theme 1 - Resident experience, participation and collaboration	Positive Resident Experience	Cllr Chandwani	Green	Amber	Unchanged	We have been reviewing end-to-end service in different areas of the council to build a picture of what needs to change. To improve our consistency of service, we have launched a new CRM in customer service, and fully trained 80 staff members to deliver it. We have launched a case viewer workflow for financial support and customer service, and are now launching further processes for housing and case viewer for housing services.
Residents, businesses and partners experience a more usable, accessible and enhanced digital service offer	Theme 1 - Resident experience, participation and collaboration	Positive Resident Experience	Cllr Carlin	Green	Green	Unchanged	Our digital offer has greatly improved with the launch of new website pages, including a centralised page for the main online portals, as well as delivering a new CRM in customer service. We have also contracted to go live with a chat bot in late October once again helping residents gain easier access to services and information.
Improved complaints handling processes	Theme 1 - Resident experience, participation and collaboration	Positive Resident Experience	Cllr Chandwani	Green	Red	Decreased	While progress has been made in managing the volume of complaints and especially those that sadly go to the ombudsman, there is still much more work to do to improve quality and timely responses. There will be an organisational focus on this during September and October.
Improved process for positive resident feedback	Theme 1 - Resident experience, participation and collaboration	Positive Resident Experience	Cllr Chandwani	Red	Red	Unchanged	There is an existing process for collecting resident compliments, which we have been reminding our staff through internal comms, as well as promoting as part of the Complaints Forum in May. However, by and large we have been prioritising our work on improving complaints handling, which is why this has been RAG rated as red.
Residents receive a more targeted, tailored and equitable service offer thanks to the council's improved knowledge of our communities	Theme 1 - Resident experience, participation and collaboration	Positive Resident Experience	Cllr Ahmet	Green	Amber	Improved	Knowing Our Communities intranet hub is up and running, Census data and ward profiles published on website. Prototype for community profiles developed with work to progress for some identified communities. Positive feedback from VCS, Police and other community groups e.g. Disability Action Haringey on ward profile information accessed.
Residents will have a greater number of meaningful opportunities to directly influence how specific funding is spent	Theme 1 - Resident experience, participation and collaboration	Inclusive Public Participation	Cllr Carlin	Green	Amber	Improved	This commitment is to develop an approach to local participatory budgeting which is consistent with the Haringey Deal. The CDP deadline for this is Dec 23. A scoping/options paper will be complete by end of August 23.
Community Assemblies are a feature of Haringey public participation in democracy	Theme 1 - Resident experience, participation and collaboration	Inclusive Public Participation	Cllr Ahmet	Amber	Amber	Improved	CDP deadline for this work is April 2024. Policy team has commenced scoping/options appraisal work on this.
Through adopting the Haringey Deal resident voice will be at the heart of decision making.	Theme 1 - Resident experience, participation and collaboration	Inclusive Public Participation	Cllr Ahmet	Amber	Amber	Improved	Learning from Wood Green Voices and other high quality engagement projects is being actively collated and shared across the council via the Leadership Network and the Participation Network. This learning is shaping practise in particular in our understanding of how to most effectively engage with residents who are too often overlooked and the importance of targeted, in person consultation. The recent Parks and Green Spaces strategy consultation is a really good example of this. Further work is needed to develop monitoring mechanisms for progress against long-term metrics of success.
Growing staff confidence ensures a significant increase in the use of co-production and co-design methodologies in service design and improvement.	Theme 1 - Resident experience, participation and collaboration	Inclusive Public Participation	Cllr Ahmet	Green	Amber	Improved	A new Participation Framework is now available on the staff intranet. It is accompanied by staff development and training in participatory methods.

All residents have a range of inclusive ways to participate and influence decisions that matter to them	Theme 1 - Resident experience, participation and collaboration	Inclusive Public Participation	Cllr Ahmet	Green	Amber	Improved	The CDP commits to a refresh of the Citizens Panel relationship and membership to be undertaken resulting in an active Citizens' Panel which is involved across a range of participatory projects. This will be supported by new digital engagement software, procurement of which is in train, and on track to go live in Oct 23. A draft proposal for the CP refresh will be produced by end of July 2023. Work has already commenced to involve existing panel members to participate in a wider range of participation activities, including via a Cost of Living Residents' panel.
All residents have a range of inclusive ways to participate and influence decisions that matter to them	Theme 1 - Resident experience, participation and collaboration	Inclusive Public Participation	Cllr Ahmet	Green	Green	Improved	An online Haringey Hub will be a feature of the newly procured contract for all digital engagement. The procurement has now been completed and the Hub will go live in October.
Staff across the council will have the tools and guidance to deliver high quality consultations which are representative of all our communities.	Theme 1 - Resident experience, participation and collaboration	Inclusive Public Participation	Cllr Ahmet	Green	Green	Improved	New consultation guidance has been drafted and launched alongside a wider set of Haringey Deal participation guidance. This has been disseminated via internal comms, with a series of targeted lunch and learn sessions to follow.
The VCS in Haringey is demonstrably more resilient, sustainable and collaborative	Theme 1 - Resident experience, participation and collaboration	Inclusive Public Participation	Cllr Arkell	Amber	Amber	Improved	We are recommissioning a new capacity building partner for the VCS (voluntary and community sector) which will conclude in early 2024. Several engagement workshops were held with VCS organisations earlier in 2023 to understand what the capacity building partner should deliver, and more engagement will take place with the sector in September 2023 to look at the specification.
The council publishes and implements a new, fair, equitable and transparent approach to working with the VCS	Theme 1 - Resident experience, participation and collaboration	Inclusive Public Participation	Cllr Arkell	Amber	Amber	Unchanged	We are recommissioning a new capacity building partner for the VCS (voluntary and community sector) which will conclude in early 2024. Several engagement workshops were held with VCS organisations earlier in 2023 to understand what the capacity building partner should deliver, and more engagement will take place with the sector in September 2023 to look at the specification.
The VCS have a stronger voice in council decision-making and strategic development	Theme 1 - Resident experience, participation and collaboration	Inclusive Public Participation	Cllr Arkell	Amber	Amber	Improved	We are recommissioning a new capacity building partner for the VCS (voluntary and community sector) which will conclude in early 2024. Several engagement workshops were held with VCS organisations earlier in 2023 to understand what the capacity building partner should deliver, and more engagement will take place with the sector in September 2023 to look at the specification.
Establish and develop a range of informal and formal opportunities and governance arrangements for young people to actively influence the design and delivery of services.	Theme 1 - Resident experience, participation and collaboration	Inclusive Public Participation	Cllr Brabazon	Green	Green	Improved	Alongside the range of existing informal and formal opportunities for young people to influence what we do, the Special Education Needs youth forum is now recruited to and active.
Seldom heard voices and all age participation is prioritised across all areas of activity	Theme 1 - Resident experience, participation and collaboration	Inclusive Public Participation	Cllr Gordon	Green	Green	Unchanged	Engagement of young people is core practice for Wood Green placemaking programme and each project will work with schools, or youth organisations. Wood Green Young voices is being recruited to currently.
Services will be delivered directly when doing so is beneficial for our workforce and our residents.	Theme 1 - Resident experience, participation and collaboration	Insourcing	Cllr Carlin	Amber	Amber	Decreased	Office continue to undertake enabling reviews to which form the basis of the Council's service commissioning decisions.
Car club vehicles available in the borough Increased sign up Increase of usage Journey data	Theme 2 - Responding to the Climate Emergency	A Greener and Climate Resilient Haringey	Cllr Hakata	Amber	Amber	Unchanged	Working group established to agree scheme requirements and procurement
Increased number of Cycle Hangers on public highways or council housing estates	Theme 2 - Responding to the Climate Emergency	A Greener and Climate Resilient Haringey	Cllr Hakata	Amber	Amber	Improved	In July 2023 Cabinet approved new provider of hangars. 100+ new cycle hangars (600+ spaces) planned in next year subject to consultation and approvals. First batch of 20 proposed hangars to be consulted on in August.

Increase in EVCPs (approx. 100 per year) / long term delivery route	Theme 2 - Responding to the Climate Emergency	A Greener and Climate Resilient Haringey	Cllr Hakata	Green	Green	Improved	Since April a further 12 sites (32 bays) have been delivered, and a further 17 sites (40 bays) are currently being progressed through the assessment and design stage.
Number of dockless e-bikes providers operating in Haringey	Theme 2 - Responding to the Climate Emergency	A Greener and Climate Resilient Haringey	Cllr Hakata	Amber	Amber	Unchanged	Report going to Cabinet to agree implementation of trial scheme and to approve procurement of dockless operators to deliver scheme
Increased tree planting on Haringey estates	Theme 2 - Responding to the Climate Emergency	A Greener and Climate Resilient Haringey	Cllr Hakata	Red	Red		Parks have commissioned Treeconomics to carry out a tree canopy study boroughwide which will include an overall assessment and down to street level. The outcome will produce an overarching planting map for the borough by ward, and will include all Housing managed land. The planting map can be overlaid with prioritisation factors such as air quality, flood risks etc, to better guide future planting programmes. We expect to be in position to identify high level planting opportunities midway through Q2 for which a budget proposal will need to be prepared while simultaneously engaging with all relevant stakeholders, (residents, ward members, Development Team, etc).
Increased food growing in Haringey	Theme 2 - Responding to the Climate Emergency	A Greener and Climate Resilient Haringey	Cllr Arkell	Amber	Amber	Improved	The Food Action Plan has been drafted for submission to Cabinet for approval in September.  The Eat Wood Green project, made up of a partnership between The Ubele Initiative CIC, Black Rootz, Haringey Council and the Wood Green BID supported by the GLA High Streets for All fund, is progressing well.
Number of cycle training sessions delivered. More people/local residents cycling.	Theme 2 - Responding to the Climate Emergency	A Greener and Climate Resilient Haringey	Cllr Hakata	Green	Green	Improved	Cycle training has been delivered to 676 : 589 children (in 26 schools) and 87 adults in 1st quarter by our cycle training provider
An affordable bike scheme in the borough	Theme 2 - Responding to the Climate Emergency	A Greener and Climate Resilient Haringey	Cllr Hakata	Amber	Amber	Unchanged	Project is in the planning phase and should be completed in the 2nd Quarter subject to procurement
Reduced through traffic leading to safer, cleaner and more pleasant streets for people to walk, wheel, cycle and gather	Theme 2 - Responding to the Climate Emergency	A Greener and Climate Resilient Haringey	Cllr Hakata	Green	Green	Unchanged	Interim review of LTNs completed, amendments agreed by Cabinet in July. Implementation timeline of changes being finalised.
Improved flood defences and community resilience	Theme 2 - Responding to the Climate Emergency	A Greener and Climate Resilient Haringey	Cllr Chandwani	Green	Green	Unchanged	Gully cleansing and suds projects progressing on programme
Increased green canopy in identified canopy-deficient wards of Haringey (in the east)	Theme 2 - Responding to the Climate Emergency	A Greener and Climate Resilient Haringey	Cllr Hakata	Green	Green	Unchanged	A new staff member has appointed to work on this project and a complete survey of tree planting opportunities has been commenced.
Bus companies operating in the borough will be aware of Haringey Council concerns arising from proposals.	Theme 2 - Responding to the Climate Emergency	A Just Transition	Cllr Ahmet, Cllr Hakata, Cllr Chandwani	Red	Red		We are seeking updates on this issue from relevant unions and stakeholders to shape our approach.
Potential reduction in motorised delivery of goods	Theme 2 - Responding to the Climate Emergency	A Just Transition	Cllr Hakata	Amber	Amber	Unchanged	E-cargo bikes available at River Park House & Finsbury Park. Demand to be assessed by April 2024
Reduced casualties and safer road network in Haringey	Theme 2 - Responding to the Climate Emergency	A Just Transition	Cllr Chandwani	Green	Green	Improved	Delivery of the Road Danger Reduction Programme approved by Cabinet in early 2023 underway.



More accessible footways and carriageways	Theme 2 - Responding to the Climate Emergency	A Just Transition	Cllr Chandwani	Green	Green	Unchanged	Footway and Carriageway maintenance projects progressing on programme
Retention of access to disabled parking	Theme 2 - Responding to the Climate Emergency	A Just Transition	Cllr Chandwani	Amber	Amber	Improved	Works progressing well on delivery of disabled parking on public highway. Awaiting decisions on arrangements on housing estates.
Contribution to recycling ambitions	Theme 2 - Responding to the Climate Emergency	A Just Transition	Cllr Chandwani	Amber	Amber		Work on this will commence within the identified CDP timeframe.
Reduction in idling of cars	Theme 2 - Responding to the Climate Emergency	A Just Transition	Cllr Hakata	Amber	Amber	Unchanged	Drivers engaged with during Weeks of Action generally continue to respond positively and switch off their engines on request. The introduction of school streets and other restrictions in key areas has contributed in reducing the the number of vehicles during key times
Improved air quality and road safety around schools	Theme 2 - Responding to the Climate Emergency	A Just Transition	Cllr Hakata	Amber	Red	Unchanged	Scoping out implementation of project following Cabinet approval
Improved air quality and road safety around schools	Theme 2 - Responding to the Climate Emergency	A Just Transition	Cllr Hakata	Amber	Amber	Unchanged	In September 23 we launch 1 school street to work alongside the Enfield Council's traffic scheme for North Middlesex Hospital. We are working on the delivery of 3 school streets relating to the Adaptive Wood Green Funding. There are plans for a further 7 school streets covering 9 schools in the borough. These are likely to be delivered in January 2024, subject to consultation
Increased community participation in urban greening projects	Theme 2 - Responding to the Climate Emergency	A Just Transition	Cllr Hakata	Green	Green	Improved	A new small green spaces officer has commenced work on this project, and she is currently developing a number of new schemes in which the community can get involved.
Build Community Awareness and Empowerment on carbon reduction and climate mitigation.	Theme 2 - Responding to the Climate Emergency	A Just Transition	Cllr Hakata	Green	Green	Improved	Community Carbon Fund Round 2 decision on allocations made
RP forum to develop joint approach to retrofit	Theme 2 - Responding to the Climate Emergency	A Low Carbon Plan	Cllr Williams	Amber	Amber	Unchanged	
Improved energy efficiency in the PRS	Theme 2 - Responding to the Climate Emergency	A Low Carbon Plan	Cllr Williams	Amber	Amber	Unchanged	This is a 5 year project which started in November 2023. We aim to target privately rented property in the selective property licensing designation which fails the legal minimum energy efficiency standards. An officer has just been recruited to identify those failing properties and to work with landlords to improve their energy efficiency standards in order to meet the overall performance target.
Improved energy efficiency across the Borough's housing stock (all tenures)	Theme 2 - Responding to the Climate Emergency	A Low Carbon Plan	Cllr Williams	Amber	Amber	Unchanged	Tender completed. Going through internal processes re award of contract
Implementation of a Corporate Property Model to maximise council and community benefit from the councils property portfolio	Theme 2 - Responding to the Climate Emergency	A Low Carbon Plan	Cllr Gordon	Red	Red	Unchanged	The budget consolidation process for corporate assets is progressing. A programme of accommodation review workshops with service areas will be commencing in the Autumn. A collaborative approach continues between the service delivery team and CPP to review the waste and park depot sites and inform the asset strategy. A concerted effort is afoot to populate the property asset system to ensure property information is held in one place. Resource for implementation stage continues to be a challenge.

All council run schools to be net zero by 2041	Theme 2 - Responding to the Climate Emergency	A Low Carbon Plan	Cllr Brabazon	Red	Red	Unchanged	The Council continues to work with the consultants who oversee the Mayor of London's Retrofit Accelerator – Workplace programme. The consultants have analysed the existing 'carbon performance' of the estate and provided two scenarios for investment – one to maximise the reduction in carbon emissions, the other to make a significant, but less costly, improvement. This data can now be used to prioritise sites and inform future funding submissions.  It should, however, be noted that the total value of the option to maximise the reduction would cost between £27m and £33m, with an estimated discounted payback period of 53 years against indexed energy tariffs. This would produce an energy saving of 67% p.a., equivalent to 4000 tonnes of CO2 each year. The less costly option would cost between £7.4m and £8.8m, but would only reduce emissions by 800 tonnes p.a., with a 23 year payback period.
By April 2023 all non-housing property leased out must achieve and EPC rating of 'E' or better and further enhanced energy ratings by 2027 and 2030 with all properties reaching EPC 'C' by 2027 and 'B' by 2030.	Theme 2 - Responding to the Climate Emergency	A Low Carbon Plan	Cllr Gordon	Amber	Amber	Unchanged	All EPC's have been received and uploaded onto the Asset Management Database. Using new information to review list we have a list of 40 on HPCS portal , waiting for two suppliers to register for next batch of EPC Surveys.
Decentralised Energy Network (DEN)	Theme 2 - Responding to the Climate Emergency	A Low Carbon Plan	Cllr Hakata	Red	Red	Decreased	Continued work towards FBC in 2024
Reduced carbon emissions from highways maintenance	Theme 2 - Responding to the Climate Emergency	A Low Carbon Plan	Cllr Hakata	Green	Green	Unchanged	Low carbon and recycled aggregate based material being used to deliver the carriageway maintenance programmes.
All council housebuilding schemes to target the delivery of net zero and passivhaus	Theme 2 - Responding to the Climate Emergency	A Low Carbon Plan	Cllr Gordon	Green	Amber	Unchanged	The housebuilding programme has a commitment to achieving as close to net-zero as possible and using Passivhaus principles when appropriate for the site. RAG is green for delivery as there are clear plans in place to achieve this, but amber for IO due to the fact most of these homes are on site, rather than completed yet.
Increased reuse and repair of goods within the Borough	Theme 2 - Responding to the Climate Emergency	A Low Carbon Plan	Cllr Hakata	Green	Green	Improved	A reuse drop off point is available at Western Road Recycling Centre and work is underway to expand the range of reuse and repair activities in the Borough.
Reduction in use of single-use plastic in the Borough	Theme 2 - Responding to the Climate Emergency	A Low Carbon Plan	Cllr Hakata	Red	Amber	Unchanged	Options for how best to reduce single use plastics in Haringey are being developed in association with the North London Waste Authority and other council departments. The Govt's ban on single use plastics is also due to be implemented in Oct 2023.
More sustainable construction in the Borough	Theme 2 - Responding to the Climate Emergency	A Low Carbon Plan	Cllr Williams	Amber	Amber	Unchanged	Draft Local Plan to go to Cabinet and consultation later this year
Increased recycling rates in the Borough by expanding capacity of facilities to recycle.	Theme 2 - Responding to the Climate Emergency	A Low Carbon Plan	Cllr Hakata	Amber	Amber	Unchanged	The council are working with NLWA to review their options for maximising the diversion of recyclables from residual waste and from their public recycling centres. We are awaiting more information on the dates that new NLWA facilities at the Edmonton EcoPark will open in 23/24.
Reduction in waste generation in the Borough	Theme 2 - Responding to the Climate Emergency	A Low Carbon Plan	Cllr Hakata	Red	Amber	Unchanged	A desktop exercise is underway identifying environmental groups that we can support or work with on waste reduction initiatives.
Work towards Achieving the GLA 50% Recycling Target (Destination 50%)	Theme 2 - Responding to the Climate Emergency	A Low Carbon Plan	Cllr Chandwani	Green	Amber	Improved	Haringey's reduction and recycling plan outlining activities over the next two years will be available from September 2023. A waste strategy is also being developed for Haringey's new waste services and how they will contribute to destination 50%. This will be published in spring 2024. Haringey successfully bid for funding for a Boroughwide kerbside collection service of small electricals.

Greater resident input into waste services design	Theme 2 - Responding to the Climate Emergency	A Low Carbon Plan	Cllr Chandwani	Green	Green	Improved	We are actively working with residents on service design including the waste services engagement activities earlier this year, and more recently the development of a litter behaviour change campaign. Our engagement work earlier in the year saw us shortlisted for the national Local Authority Recycling Advisory Committee (LARAC) annual recycling awards under the 'partnership category'.
Improved waste and recycling facilities for residents and businesses	Theme 2 - Responding to the Climate Emergency	A Low Carbon Plan	Cllr Chandwani	Green	Green		A container audit identifying all Haringey's waste and recycling bins is underway and is on track to be completed by the end of 2023. This will enable us to improve the way waste and recycling is managed where it is produced.
Reducing dumping and environmental crime	Theme 2 - Responding to the Climate Emergency	A Low Carbon Plan	Cllr Chandwani	Green	Green	Improved	In Q1 there were 544 FPN's issued for waste related offences and we are awaiting the outcome of prosecutions cases listed for court at the end of August. In Q1 there has been a 5% reduction in dumped waste reports when compared to Q4.
Enforcement Co-production	Theme 2 - Responding to the Climate Emergency	A Low Carbon Plan	Cllr Chandwani	Green	Green	Unchanged	Residents continue to work collaboratively with the enforcement team to identify long terms solutions to dumping. We continue to take more more enforcement action based on intelligence and evidence provided by residents.
An increased number of families from underrepresented groups are benefitting from the free childcare entitlement resulting in better early years outcomes	Theme 3 - Children and Young People	Best Start in Life	Cllr Brabazon	Green	Green	Improved	Take up of the free childcare entitlement - currently 79% for 3 and 4 year olds - is the highest it has ever been. This improvement reflects the work we have done to promote the offer to communities where take up is lower.
More children under 5 who need support with language and communication skills are receiving early support to be confident communicators.	Theme 3 - Children and Young People	Best Start in Life	Cllr Brabazon	Green	Amber	Improved	More children under 5 have accessed support with language and communications through a pilot in Northumberland Park which has shown significant positive impacts. Learning from the pilot is shaping the new offer which will be rolled out across Haringey.
Autism assessment waiting times for children are reduced and there is an improved support offer for families whilst they are waiting	Theme 3 - Children and Young People	Best Start in Life	Cllr Brabazon	Green	Amber	Improved	Although there have been significant improvements made to reduce the average autism assessment waiting times the targets detailed have still not been met. The Integrated Care Board has agreed additional funds to increase provider capacity and are finalising the contractual agreement to ensure the funds are transferred so the provider can commence recruitment.
Our early years local offer to all parents and families is improved, providing clear information, advice and guidance easily accessible	Theme 3 - Children and Young People	Best Start in Life	Cllr Brabazon	Green	Amber	Improved	Our Early years local offer has been reviewed, updated and published on our website and social media channels.
An increased number of children with SEND are accessing their statutory entitlement in a high quality inclusive early years setting.	Theme 3 - Children and Young People	Best Start in Life	Cllr Brabazon	No Update this Quarter	No Update this Quarter	Unchanged	Data not yet available. Will be available later in the year.
More SEND children at Early Years stage are receiving good outcomes	Theme 3 - Children and Young People	Best Start in Life	Cllr Brabazon	No Update this Quarter	No Update this Quarter	Unchanged	Data not yet available. Will be available later in the year.
More children achieve health and wellbeing outcomes, supported by services and provided by the Healthy Child Programme	Theme 3 - Children and Young People	Best Start in Life	Cllr Brabazon	Amber	Amber	Improved	For Ages and Stages questionnaires (ASQ) on 1 year development reviews, there has been an improvement to previous quarter. Improvements in the delivery of 6-8-week contacts to previous quarter. The Health visiting service has been trained in the use of speech and language communication needs (SLCN) LEEP tool as part of prevention and early intervention approach in reducing escalation of need.
More vulnerable parents are receiving the help they need in their children's early years via sustained home visiting	Theme 3 - Children and Young People	Best Start in Life	Cllr Brabazon	Red	Red	Unchanged	The Maternal Early Childhood Sustained Home Visiting (MECSH) (vulnerable parent pathway) training for Clinical Staff including skill mix is completed. Recruitment, and retention due to retiring workforce and impact of long-term sickness/absences. MECSH delivery – workforce confidence in administering programme, including capacity due to workforce challenges. Commissioners have requested an improvement plan to address the above service issues.



Parents and carers increasingly feel they are recognised as equal partners in developing and delivering SEND services.	Theme 3 - Children and Young People	Happy Childhoods	Cllr Brabazon	Green	Green	Unchanged	Parents and carers increasingly tell us they feel engaged throughout the referral and assessment process. Data shows the number of positive experiences has increased. We are also active participants in co-production meetings with schools and parents, as well as engaging regularly and collaboratively with the Parent & Carer forum.
More parents are aware of, and take up, our local school holiday offer, particularly from those who would benefit most from this provision.	Theme 3 - Children and Young People	Happy Childhoods	Cllr Brabazon	Green	Green	Improved	The local school holiday offer was promoted widely with 5000 community holiday booklets delivered to more than 100 sites in Haringey, including schools and other key community sites. Schools ordered a total of 8182 tickets/codes to give to families to book onto holiday activities for Easter.
Robust Travel Assistance Policy is in place with a range of travel assistance options. Competent and well-trained staff with good communication with parents and carers.	Theme 3 - Children and Young People	Happy Childhoods	Cllr Brabazon	Green	Amber	Improved	New 'Travel to School' statutory guidance has been issued which has helped to clarify the application of the law. This will be used in staff training.
Children with SEND are supported to thrive and achieve the best educational outcomes and health and care packages	Theme 3 - Children and Young People	Happy Childhoods	Cllr Brabazon	Green	Amber	Improved	There has been significant improvement in the completion of Education, Health and Care plans with 84% now completed in 20 weeks and 85% are compliant. The percentage of annual reviews completed on time has also improved. This ensures children's needs are assessed at regular intervals so that they receive the support they require to achieve positive outcomes.
An integrated, multi-agency approach to support both pre- and post- birth and childhood through enhanced children's centre partnerships and locality based 0-19 Family Hubs has been developed and is embedded locally	Theme 3 - Children and Young People	Happy Childhoods	Cllr Brabazon	Green	Amber	Improved	There has been good progress with the first of our integrated multi-agency 0-19 family hubs being launched on 28 June, the Triangle Family Hub.
More young people from disadvantaged groups are able to access higher education	Theme 3 - Children and Young People	Successful Futures	Cllr Brabazon	Green	Green	Unchanged	There has been a reduction in the number of young people whose education, employment or training status is unknown . At the end of June it was 1.5% (80 young people) compared to 2.6% (143 young people) at this point the year before. Support from schools and the multi agency network has led to the improvement.
Children in Care from global majority communities are better supported through services and by foster carers in a way that develops and reinforces a positive sense of identity and belonging.	Theme 3 - Children and Young People	Successful Futures	Cllr Brabazon	Green	Amber	Improved	We have launched the 'Proud to be Me' initiative which includes cultural competency for foster carers and awareness raising around the importance of racial literacy as part of our foster care practice model. This is being rolled out to supervising social workers and through the Virtual School for children in care. We continue our work with schools to deliver Racial Equality and we are seeing fewer permanent exclusions from global majority pupils.
The numbers of young people aged 16 and 17 whose education, employment and training status are unknown is reduced.	Theme 3 - Children and Young People	Successful Futures	Cllr Brabazon	Green	Green	Improved	There has been a reduction in the number of young people whose education, employment or training status is unknown . At the end of June it was 1.5% (80 young people) compared to 2.6% (143 young people) at this point the year before. Support from schools and the multi agency network has led to the improvement.
More young people with SEND are successfully moving into employment, with support from the council.	Theme 3 - Children and Young People	Successful Futures	Cllr Brabazon	Amber	Amber	Unchanged	The SEND service continues to promote and implement a supported internship programme which starts in September and which will facilitate young people's transitions into employment. Twelve roles have been created by the Council's business functions to support this.
More young people can access high quality information, advice and guidance relating to employment	Theme 3 - Children and Young People	Successful Futures	Cllr Gordon	Green	Green	Unchanged	The employment support targets for young people not in Education, Employment and Training are on track. Regular support is being delivered in Rising Green Youth Hub, alongside other Early Help Youth Services.
An increased number of young people are meeting educational attainment goals	Theme 3 - Children and Young People	Successful Futures	Cllr Brabazon	Green	Green	Unchanged	Latest results show that in 2022 , 70.6% of Haringey children achieved a 'Good Level of Development' in Early Years and this was higher than the London and National figure . At Key Stage 1, 58.5% of our children achieved 'Expected standards' . This was close to the London average (58.7%) and better than the National average (53.4%). Results at Key Stage 2 showed that 65.1% of children achieved 'Expected Standards' and this exceeded London and National figures. GCSE results showed that the average 'Attainment 8' figure for Haringey was 50.4, which was better than the National average of 48.9.

Greater use of leisure centres and parks, by a wider section of the community, to help everyone pursue and maintain a healthy lifestyle.	Theme 4 - Adults, Health and Welfare	Healthy and Fulfilling Lives	Cllr Arkell	Amber	Amber	Decreased	The Council has worked with Fusion to reopen the gym, sports hall and group exercise studios at Tottenham Green Fitness and Pools. Whilst out in our parks the Council was able to extend the opening of the three outdoor paddling pools seven days a week rather than the usual weekends only.
Improved mental wellbeing and a decrease in the stigma around mental health.	Theme 4 - Adults, Health and Welfare	Healthy and Fulfilling Lives	Cllr Das Neves	Amber	Amber		The council is promoting a wide and strong range of digital and in person services to support residents with their wellbeing. We are promoting a host of evidence based and coproduced digital mental health services such as KOOTH, NHS GO and Good Thinking which provide culturally tailored resources to help people from diverse communities to maintain good wellbeing and access support when needed. Information about support and wellbeing initiatives is available on the Great Mental Health resources hub: <a href="https://www.haringey.gov.uk/social-care-and-health/health/public-health/mental-health-and-wellbeing/great-mental-health-haringey/mental-health-resource-hub">https://www.haringey.gov.uk/social-care-and-health/health/public-health/mental-health-and-wellbeing/great-mental-health-haringey/mental-health-resource-hub</a> Haringey created the innovative and ambitious idea of a Great Mental Health Day in 2021. It now takes place annually and has now become a London Wide Day which is supported by the Mayor of London. It is held every January. Great Mental Health Day in 2023 was a very successful day and many residents attended online or in person community events which were led by community organisations in collaboration with the council. An evaluation of the day was undertaken and is available on the Great Mental Health resource hub.
A reduction in levels of violence against women and girls.	Theme 4 - Adults, Health and Welfare	Healthy and Fulfilling Lives	Cllr Das Neves	Amber	Amber	Decreased	
Working with migrant, asylum seeking and refugee residents to deliver on the objectives set out in Haringey's Welcome Strategy	Theme 4 - Adults, Health and Welfare	Healthy and Fulfilling Lives	Cllr Das Neves	Green	Green	Improved	<p>Work to support our migrant and asylum seeking and refugee residents continues with good progress made. This quarter we have:</p> <ul style="list-style-type: none"> <li>• Increased the number of VCS organisations we are collaborating with to support vulnerable migrants in Haringey</li> <li>• Successfully bid for an additional £30k to support our Hong Kong BNO residents with integration in Haringey and £23k from the GLA for the provision of ESOL with creche facilities</li> <li>• Prioritised registration with GPs and schools for any newly arrived family and our primary care and schools and learning colleagues have been collaborative and swift in ensuring new residents are registered as quickly as possible</li> <li>• Held a number of events including a successful event during refugee week event in June with over 100 residents in attendance</li> <li>• Continue to raise awareness of the importance of being a welcome borough, including at July's Full Council where a motion was passed restating our commitment</li> <li>• Working to improve communications with the Home Office and partners to support and safeguard individuals more effectively</li> </ul>



<p>Residents will feel more connected to their neighbours and feel they live in an area where people help each other.</p>	<p>Theme 4 - Adults, Health and Welfare</p>	<p>Healthy and Fulfilling Lives</p>	<p>Cllr Das Neves</p>	<p>Amber</p>	<p>Amber</p>	<p>Improved</p>	<p>To further support the neighbourhood approach, the Connected Communities will shift the organisation of the team to reflect the three localities of West, East and Central more explicitly from July. These sub teams will each responsible for progressing a number of identified projects within their locality. Local projects include a gardening groups, supper club, and a beat the heat cool spaces project. Future plans include a hoarding support project, a community cooking &amp; nutrition project at St Ann's library.</p> <p>A range of projects are also underway within the the Healthy Neighbourhoods Programme to address health inequalities across the east of Haringey.</p> <p>Healthy Neighbourhoods is a multi-agency collaboration between NHS, primary care, Council and VCSE partners on behalf of the Haringey Borough Partnership, working with diverse under-served communities living in the east of the Borough to address health inequalities. Its intention is to co-design and deliver a range of preventative and planned care solutions to improve health, well-being and life chances.</p> <p>A total of 23 projects are underway, delivered by a range of VCS partners and grassroots organisations under the following themes.</p> <ul style="list-style-type: none"> <li>• Ensuring Best Start in Life (largely focussed on childhood weight management, healthy eating and speech and language);</li> <li>• Improving Prevention, Diagnosis and Management of Acquired long-term conditions (kidney disease, cardiovascular disease/hyper-tension and COPD);</li> <li>• Improving mental well-being and encouraging people to come forward for help, particularly focussed on younger people from non-White British ethnic backgrounds;</li> <li>• Supporting Vulnerable People including those with severe &amp; multiple disadvantage and those with sickle cell disorders, to recognise even within deprived communities, there are individuals who have greater need.</li> </ul>
<p>Improved access by ensuring residents receive holistic support in their local area.</p>	<p>Theme 4 - Adults, Health and Welfare</p>	<p>Healthy and Fulfilling Lives</p>	<p>Cllr Das Neves</p>	<p>Green</p>	<p>Amber</p>	<p>Unchanged</p>	<p>A range of projects are also underway within the the Healthy Neighbourhoods Programme to address health inequalities across the east of Haringey.</p> <p>Healthy Neighbourhoods is a multi-agency collaboration between NHS, primary care, Council and VCSE partners on behalf of the Haringey Borough Partnership, working with diverse under-served communities living in the east of the Borough to address health inequalities. Its intention is to co-design and deliver a range of preventative and planned care solutions to improve health, well-being and life chances.</p> <p>A total of 23 projects are underway, delivered by a range of VCS partners and grassroots organisations under the following themes.</p> <ul style="list-style-type: none"> <li>• Ensuring Best Start in Life (largely focussed on childhood weight management, healthy eating and speech and language);</li> <li>• Improving Prevention, Diagnosis and Management of Acquired long-term conditions (kidney disease, cardiovascular disease/hyper-tension and COPD);</li> <li>• Improving mental well-being and encouraging people to come forward for help, particularly focussed on younger people from non-White British ethnic backgrounds;</li> <li>• Supporting Vulnerable People including those with severe &amp; multiple disadvantage and those with sickle cell disorders, to recognise even within deprived communities, there are individuals who have greater need.</li> </ul> <p>The overall programme is progressing well with an evaluation due by the end of the year.</p>

A reduction in digital exclusion in the borough so all residents can benefit from the social, health and economic benefits of tech.	Theme 4 - Adults, Health and Welfare	Healthy and Fulfilling Lives		Amber	Amber	Unchanged	Libraries are continuing to deliver the training programme Learn my Way and are working with partners to deliver additional programmes including Haringey Learns.  Digital inclusion projects delivered as part of the Healthy Neighbourhoods programme for the Haringey Borough Partnership and with health partners continue to perform well including coffee and computers that supports residents to access digital and create local connections to reduce social isolation.
Food poverty, food cultures and food opportunities will be a visible council priority. Food help will be easy to find, accessible and non-stigmatising.	Theme 4 - Adults, Health and Welfare	Advice and Support	Cllr Arkell	Green	Green	Unchanged	Action plan drafted for submission to Cabinet for approval in September.
Increased awareness of, access to, financial advice and support in the borough	Theme 4 - Adults, Health and Welfare	Advice and Support	Cllr Chandwani	Amber	Amber	Unchanged	
A reduction in overall debt in the borough and fewer residents entering debt.	Theme 4 - Adults, Health and Welfare	Advice and Support	Cllr Chandwani	Green	Amber	Unchanged	
There will be more of the high quality and sustainable new homes Haringey's residents need	Theme 5 - Homes for the Future	Homes For the Future	Cllr Williams	No Update this Quarter	No Update this Quarter	Improved	Draft Local Plan to go to Cabinet and consultation later this year and Council Housebuilding programme now has 2000+ units on site.
The Council will continue to deliver more council homes for council rent	Theme 5 - Homes for the Future	Homes For the Future	Cllr Gordon	Green	Green	Improved	RAG ratings are green as the three key elements of this target has either already been achieved or are on track.
Our council homes will be of a higher quality	Theme 5 - Homes for the Future	Homes For the Future	Cllr Williams	Amber	Amber	Improved	Work to improve the quality of Council Homes is being undertaken under a new Housing Improvement Plan agreed at Cabinet in April 23. As part of the Improvement Plan, our Asset Management Strategy is being updated and is due to be reviewed by a resident panel in September with the target of going to Cabinet in December 2023. This Asset Management Strategy will set out plans for improving the quality of Council Homes in more detail. We also have significant Repairs and Voids improvement activity underway including the recruitment of more repairs and voids staff resources and supply-chain to improve the quality and timeliness of work to Council homes and to improve customer satisfaction.
Provide reliable customer-focused services that we, our tenants and leaseholders can be proud of.	Theme 5 - Homes for the Future	Homes For the Future	Cllr Williams	Green	Amber	Unchanged	The 2022/23 STAR Survey was completed and a report considered by Housing Board in February 2023. This gives a baseline for understanding current satisfaction levels. Cabinet Members approved a detailed service improvement plan in April 2023 for all the housing landlord service which has been consulted upon with residents to ensure the priorities in the plan are correct. The plan addresses areas identified as being rated as poor in the 2022/23 survey by residents and focuses on the Regulator for Social Housing tenant satisfaction measures (TSM). This will cover areas such as compliancy, repairs, income, tenancy, estates and neighbourhoods and resident engagement. There are new governance arrangements in place to manage and monitor progress of the service improvement action plan. Arrangements are underway to improve further monthly monitoring of satisfaction across the Landlord Service from April 2023, especially the new regulator KPIs, to ensure the impact of these key actions have an overall positive impact on satisfaction.
We will ensure that our council housing is allocated fairly to those in housing need and that we make best use of our stock	Theme 5 - Homes for the Future	Homes For the Future	Cllr Williams	Amber	Amber	Unchanged	Rag status is Amber for activity Delivery as although a new policy is due to be ready for Cabinet consideration by Dec, the policy will be implemented early in 2024
There will be an overall improvement in the social housing sector in Haringey	Theme 5 - Homes for the Future	Homes For the Future	Cllr Williams	Amber	Amber		

There will be an improvement in the Quality of the Private Rented Sector	Theme 5 - Homes for the Future	Homes For the Future	Cllr Williams	Amber	Amber	Unchanged	We are now proactively targeting property landlords within the selective property licensing designation area, which we believe to be privately renting without the appropriate license. Intelligence held on the private rented sector is being used to target those property owners. Enforcement action will be taken against landlords who fail to license.
There will be a decrease in the number of families who need to live in temporary accommodation .	Theme 5 - Homes for the Future	Homes For the Future	Cllr Williams	Amber	Red	Decreased	Both Rags statuses are Amber as there has been an increase in households in temporary accommodation from the previous period due to a challenging PRS market which affects our ability to prevent and relieve homelessness and move people from temporary accommodation into settled homes. We continue to look at a range of options which can support this work.
Further development of supply options to support the avoidance of temporary accommodation where possible but ensuring the quality of TA supply when needed.	Theme 5 - Homes for the Future	Homes For the Future	Cllr Williams	Green	Red	Decreased	Use of B&B is a last resort, however there are more families in B&B compared to the last period. A B&B elimination Plan is being developed to avoid and ultimately end use of B&B's
There will be a co-ordinated and compassionate response single adults who are facing homelessness.	Theme 5 - Homes for the Future	Homes For the Future	Cllr Williams	Amber	Amber	Decreased	Delivery and outcomes Rag status are Amber as although activities are on track a heavy reliance on private sector accommodation and current market factors means fewer affordable properties are available to prevent homelessness. Current performance against the metric is 88%. 60 successful outcomes. 68 would have been needed to meet target.
There will be a decrease in rough sleeping in the borough	Theme 5 - Homes for the Future	Homes For the Future	Cllr Williams	Amber	Red	Decreased	A decrease in rough sleeping: The number of people rough sleeping in the borough has increased. This mirrors trends seen across London and is exacerbated by economic factors such as the cost of living crisis, lack of supply of affordable accommodation and changes to immigration policy. In spite of this, prevention of return to the street remains strong, and we have seen significant increases in attendance at Mulberry Junction, our day centre service for people who are experiencing rough sleeping.
New developments which encourage increased community connections, and positive social interactions	Theme 6 - Safer Borough	A borough where all residents and visitors feel safe and are safe.	Cllr Williams	Green	Green	Unchanged	Upcoming Tottenham Voices programme will seek views on public spaces, with learning to feed into co-design process on spaces within HRW. Community engagement also taking place on meanwhile interventions at HRW, including improved play area
Public confidence in the Police is improved, particularly for young black men	Theme 6 - Safer Borough	A borough where all residents and visitors feel safe and are safe.	Cllr Jogee	Red	Red	Improved	Much of the work around Public trust and confidence is in development and is aligned to several internal and external workstreams such as the Met Police Service (MPS), Turnaround Plan ( <a href="http://www.met.police.uk/notices/met/the-turnaround-plan-more-trust-less-crime-and-high-standards">www.met.police.uk/notices/met/the-turnaround-plan-more-trust-less-crime-and-high-standards</a> ). Additionally, Stop and Search work is ongoing, being led by children's services with focus on contextual safeguarding for Young People under the age of 18 who have been stopped by the police.
Improved street lighting in the borough	Theme 6 - Safer Borough	A borough where all residents and visitors feel safe and are safe.	Cllr Chandwani	Green	Green	Improved	LED upgrade programme completed, renewal of aged street lighting columns progressing on programme. Rollout of the new Central Management street lighting scheme complete, but some technical teething problems being ironed out before the system is brought into full operation.
Improved visibility, perception, transparency, understanding and confidence in enforcement services	Theme 6 - Safer Borough	A borough where all residents and visitors feel safe and are safe.	Cllr Jogee	Green	Green	Unchanged	Weeks of Action are currently being delivered on a monthly basis as part of a rolling programme across the borough.; 7 weeks of action have taken place since Nov 2022. Over 1000 members of the public and 100+ businesses have been engaged to date.
Strategic approaches to both vulnerable young people and community safety more broadly are refreshed	Theme 6 - Safer Borough	A borough where all residents and visitors feel safe and are safe.	Cllr Jogee	Amber	Amber	Unchanged	The Community Safety Strategy is currently in development and a 12 week engagement launched between 31st May 23 to 22 August 23. This involves surveys, drop ins and themed workshops around the key priorities.



Reduction in Violence against women and girls	Theme 6 - Safer Borough	A borough where all residents and visitors feel safe and are safe.	Cllr Das Neves	Amber	Amber		Haringey Council works with different organisations and partners across Haringey to raise awareness of the issue of VAWG and the support services which are available. Haringey continues to expand the services for residents and has a strong service offer in relation to other boroughs. For example we have commissioned specialist organisations such as IMECE which provide BAME Specialist Independent Domestic Violence Advisors (IDVAs) and GALLOP who provide LGBTQ+ Specialist Independent Domestic Violence Advisors (IDVAs). We have also commissioned NIA to provide a specialist KIDVA service to support children who have been affected by domestic abuse. We will continue to focus on reducing inequalities and improving access to services for victims of VAWG through ongoing council social media and campaigns such as 16 days of action in November 2023. Further information is available on the councils VAWG webpage.
Vulnerable women and victims of VAWG have access to safe spaces	Theme 6 - Safer Borough	A borough where all residents and visitors feel safe and are safe.	Cllr Das Neves	Amber	Amber		Haringey council is working with local community organisations to establish safe spaces for women. These already include a variety of settings such as libraries, food banks, places of worship, and community centres. There are currently over 30 safe spaces in Haringey. The VAWG team are working to increase the number of safe spaces in Haringey by offering training and advice.
Safer Public spaces for women	Theme 6 - Safer Borough	A borough where all residents and visitors feel safe and are safe.	Cllr Das Neves	Amber	Amber		There are a number of initiatives planned to ensure that public spaces are well used and safer for women. Later this year several sports activities will be taking place in parks regularly such as woman's netball in Markfield Park and Finsbury Park. There has been improved lighting in several areas such as Ducketts common and Finsbury Park. The council are continuing to promote public spaces and activities which are available for women and girls on the councils webpages and through council communications.
Haringey is a place where hate crime is never tolerated but challenged, reported and dealt with appropriately.	Theme 6 - Safer Borough	A borough where all residents and visitors feel safe and are safe.	Cllr Jogee	Green	Green	Improved	The Hate Crime Strategy development is currently on track running in line with key milestones. The 12 week public consultation is drawing to a close, following this survey results will be analysed and formulated into a draft strategy and action plan.
The council will have a more fully developed vision for the role of arts, culture and heritage in the borough	Theme 7 - Culturally Rich Borough	Haringey will be a place where arts, culture and heritage is fostered, celebrated and	Cllr Arkell	Green	Amber	Improved	Established an internal strategic board, chaired by the director of CSE. Appointed a new officer to write the culture strategy and work has commenced with the culture sector including setting up a culture strategy working group chaired by the Cabinet Member
Celebrating and inspiring will enhance Haringey's cultural reputation and profile in London and beyond.	Theme 7 - Culturally Rich Borough	Haringey will be a place where arts, culture and heritage is fostered, celebrated and	Cllr Arkell	Green	Amber	Unchanged	Lots of work has taken place to coordinate cultural activities and national/London/local events, including Windrush. Development of culture strategy is underway.
Increase in resident, cultural sector and community collaboration and participation in arts & culture	Theme 7 - Culturally Rich Borough	Haringey will be a place where arts, culture and heritage is fostered, celebrated and	Cllr Arkell	Green	Amber	Improved	Promoting importance of culture and heritage by delivering activities and celebrations - eg Black History and Women's History month. Together with Alexandra Palace secured external funding to develop a programme for young people to train as curators and deliver cultural events such as concerts at Wood Green library - part of a new programme "Library Lates" .
The council adopts a strategic approach to delivering an Inclusive Economy	Theme 8 - Placemaking and Economy	Towards an Inclusive Economy	Cllr Gordon	Green	Green	Improved	Opportunity Haringey is being shaped by a range of community engagement events with residents and business communities, for example the Economic Development team organised a large engagement event for local businesses on the 27th of July. An outline of the document has been drafted and circulated for comment among the Opportunity Haringey editorial board as a basis for starting a reporting process to November's Cabinet.
Improved accessibility of high streets and town centres	Theme 8 - Placemaking and Economy	High Streets, Town Centres & Businesses	Cllr Gordon	Amber	Green	Unchanged	UK Shared Prosperity Fund funding from central government will fund a project to be scoped and delivered later in the UKSPF programme, to help address disability access issues
Markets across the borough are supported to thrive, new entrepreneurial activity is supported alongside existing traders, small business creation and growth encouraged	Theme 8 - Placemaking and Economy	High Streets, Town Centres & Businesses	Cllr Gordon	Green	Green	Unchanged	Tottenham Green Market operator, a request for quotes due to be published end of August. work has started on developing a market strategy as an early new workstream as part of Opportunity Haringey

High streets and town centres are supported to continue to adapt to the post-Covid landscape, including changed consumer and visitor behaviour	Theme 8 - Placemaking and Economy	High Streets, Town Centres & Businesses	Cllr Gordon	Amber	Green	Unchanged	The Shop front improvement programme - Stage 1 recommendations have been done and Stage 2 is under review
Ongoing audit of vacant units across town centres and high streets	Theme 8 - Placemaking and Economy	High Streets, Town Centres & Businesses	Cllr Gordon	Amber	Amber	Unchanged	High street vacancy rates in March 2023 ranged between 3.03% and 17.39%. The Haringey borough-wide average vacancy rate is 8.29%. This compares to the London average vacancy rate of 9.2% and the UK-wide vacancy rate of 11%.
Residents and employees have access to services at different times to suit working patterns. Hospitality and leisure offer with operating hours that support footfall in high streets and town centres	Theme 8 - Placemaking and Economy	High Streets, Town Centres & Businesses	Cllr Gordon	Green	Green	Unchanged	As part of Opportunity Haringey the Council will develop an evening/night time economy strategy to encourage and support extended opening hours and associated footfall
Existing businesses are supported to be resilient and adapt to a challenging and rapidly changing trading environment	Theme 8 - Placemaking and Economy	High Streets, Town Centres & Businesses	Cllr Gordon	Green	Green	Improved	A business support programme was designed to support 100 existing businesses and that target has been met. There is a separate target to support 100 start-ups and 91 have been supported to date. Of those 200, we had a target to provide intensive support to 50 businesses and that support has started and is ongoing for those 50. The programme also runs for businesses and those are continuing to provide support and networking opportunities. The current programme has achieved its outputs early and work is underway to extend the programme and in addition provide additional place based support with an initial focus on the Seven Sisters area
Existing businesses are supported to be resilient and adapt to a challenging and rapidly changing trading environment	Theme 8 - Placemaking and Economy	High Streets, Town Centres & Businesses	Cllr Gordon	Green	Green	Unchanged	A new extension to the Buy Haringey portal from August 2023 is going through approval and internal and external promotion is being agreed.
Existing businesses are supported to be resilient and adapt to a challenging and rapidly changing trading environment	Theme 8 - Placemaking and Economy	High Streets, Town Centres & Businesses	Cllr Gordon	Green	Green	Improved	A procurement exercise underway for a new project, planned to start in August/September, to help businesses reduce costs
Increased new business creation activity and business growth, with a focus on minority-owned business	Theme 8 - Placemaking and Economy	High Streets, Town Centres & Businesses	Cllr Gordon	Green	Green	Unchanged	Start Ups and Entrepreneurial Support programme. Grant applications and Bid Writing support in the form of masterclasses and 121 support took place, with access to professional networks.
Creating more employment space, jobs and apprenticeship and buy locally in the supply chain	Theme 8 - Placemaking and Economy	High Streets, Town Centres & Businesses	Cllr Gordon	Green	Green	Unchanged	We continue to promote and receive applications for OIF and PVF business support loans. As part of Opportunity Haringey both funds are currently under review to ensure that the service remains fit for purpose and relevant to emergent Haringey businesses needs, demands and aspirations.
Businesses in industrial estates are supported to stay, expand and create new jobs	Theme 8 - Placemaking and Economy	High Streets, Town Centres & Businesses	Cllr Gordon	Green	Green	Unchanged	Industrial Estates steering group are helping to shape Opportunity Haringey and have been helping to drive forward the current wayfinding initiative
Increase resilience and growth in creative industry businesses, freelancers, and workspaces Effective engagement through network	Theme 8 - Placemaking and Economy	High Streets, Town Centres & Businesses	Cllr Gordon	Green	Green	Unchanged	Made by Tottenham hosted a second edition of Tottenham Sounds, supporting 4 local artists. The number of creative businesses to have joined the Made by Tottenham Directory has risen to 386. On 5 July, 120 local businesses attended a creative sector networking event, organised jointly with the Blackhorse Lane Creative Enterprise Zone. Creative Enterprise ZoNE Knowledge Exchange Forum and London's Deputy Mayor visit to the Tottenham area. North London Lates took place in July, a new, multi-venue festival, celebrating creativity along the high street in North Tottenham and Upper Edmonton. The event was a collaboration between Made by Tottenham (supported by the Council) and Fore Street for All CIC

Businesses supported to benefit from growth and increased trade from Green Economy activity, including retrofit, as part of the Just Transition	Theme 8 - Placemaking and Economy	High Streets, Town Centres & Businesses	Cllr Gordon	Amber	Amber	Unchanged	Green Skills (including supporting activities prioritised in the emerging Opportunity Haringey) are being scoped and a Green Skills Working Group has been convened, with an action plan outlined and to be further developed. Opportunity Haringey is currently undertaking an One Planet Assessment as part of the Cabinet reporting process to ensure that this agenda is embedded in the workstream. Additional work has been done with external stakeholders to identify opportunities in retrofit
Improved digital connectivity of corporate estate (residential, corporate and commercial)	Theme 8 - Placemaking and Economy	High Streets, Town Centres & Businesses	Cllr Gordon	Green	Green	Unchanged	<ul style="list-style-type: none"> <li>Wayleaves Agreement signed with 3 major broadband suppliers in June 2022. Wayleaves Agreement with BT Openreach is imminent.</li> <li>Broadband Installation of social housing blocks started in November 2022. Phased prog. Work to be completed by March 2026</li> </ul>
Improved high-speed broadband connectivity in the Northumberland Pk area.	Theme 8 - Placemaking and Economy	High Streets, Town Centres & Businesses	Cllr Gordon	Amber	Green	Decreased	<p>Northumberland Pk (NP) Fibre broadband Current status</p> <ul style="list-style-type: none"> <li>Ph1 Duct work: On site. Fibre ducts installation progressing well on Park Lane N17 and nearby NP areas.</li> <li>Ph2: At tender preparation stage- led by LBH Digital Services. Contract for installation works to be let by Jan 2024. Main installation works to commence in Feb 24 and full spend and delivery of outputs by March 2026. Procurement issue identified as of July '23 unable to find a suitable provider via the procurement process. In discussions with Bexley Council as procurement lead to find a way forward</li> </ul>
The council adopts a strategic approach to securing and retaining investment within the Borough	Theme 8 - Placemaking and Economy	High Streets, Town Centres & Businesses	Cllr Gordon	Green	Green	Unchanged	Will be developed as part of Opportunity Haringey for consideration by Cabinet in the Autumn
New workspaces are created in the borough, meeting the need for local, affordable places to work, increasing the local employment base and driving spend	Theme 8 - Placemaking and Economy	High Streets, Town Centres & Businesses	Cllr Gordon	Amber	Amber	Unchanged	551B, Birlem Oil and Stamford Rd are under review with a view to recommend ceasing the projects and reallocating the funding.
Improving safety in town centres and for business	Theme 8 - Placemaking and Economy	High Streets, Town Centres & Businesses	Cllr Gordon	Green	Green	Unchanged	July start with on-the-ground delivery with various engagements and informal set-up of the DISC crime reporting app for businesses. Project will conclude end of September.
Haringey residents are supported to develop new learning and skills to support their basic skills, employability, recovery, digital confidence and community goals.	Theme 8 - Placemaking and Economy	Employment & Skills	Cllr Gordon	Green	Green	Improved	Haringey Learns continues to meet their targets to support the provision of community and qualifications-based training at both their main site, as well as other outreach sites. And through remote/blended /hybrid approaches. The service was rated Good by OFSTED
Those furthest from the labour market are assisted to access Good work through linking to training and job opportunities with a focus on growth employment sectors	Theme 8 - Placemaking and Economy	Employment & Skills	Cllr Gordon	Green	Green	Unchanged	Employment Advisor support is assisting local residents to access employment opportunities through session and one-to-one Information, Advice and Guidance (IAG) on careers, CVs and interview preparation; access to vacancies in Haringey and surrounding area; training, internships, apprenticeships, referrals to employability services and support when entering work.
...People with Special Education Needs and Disabilities	Theme 8 - Placemaking and Economy	Employment & Skills	Cllr Gordon	Green	Green	Unchanged	Department of Works and Pension grant supported project, progressing to target
...Care leavers	Theme 8 - Placemaking and Economy	Employment & Skills	Cllr Gordon	Green	Green	Improved	Department of Works and Pension grant supported project, progressing to target



...young people aged 18 and over	Theme 8 - Placemaking and Economy	Employment & Skills	Cllr Gordon	Green	Green	Improved	Young people are being support through a joined-up local employment & skills offer, in a new fit-for-purpose space in Wood Green Library, acting as a hub with delivery in community locations alongside other frontline services across the borough. Employment Advisor support, including Information, Advice and Guidance (IAG) on careers, CVs and interview preparation; access to vacancies in Haringey and surrounding area; training, internships, apprenticeships, referrals to employability services and support when entering work. A work placement programme and supported work placement programme is also being developed for Haringey Works clients
...women experiencing domestic abuse	Theme 8 - Placemaking and Economy	Employment & Skills	Cllr Gordon	Green	Green	Unchanged	Delivery of a joined-up local employment & skills offer continues. In addition, we are working with SOLACE to provide specific support to women experiencing domestic violence.
...those with Health barriers	Theme 8 - Placemaking and Economy	Employment & Skills	Cllr Gordon	Green	Green	Unchanged	The Work and Health Programme, comprising support for residents who are suffering from health issues, to identify and support them into training and job opportunities
...Young People	Theme 8 - Placemaking and Economy	Employment & Skills	Cllr Gordon	Green	Green	Unchanged	Our Rising Green youth hub provides specialist youth employment services linked to the Council's early help offer for young people. The project is supporting young people to develop skills and support and encourage them into employment and training opportunities In addition, Project 2020 is also working with Community Music to deliver a Music and Media project to support young people to gained greater skills in these areas.
Residents will be supported into apprenticeship opportunities directly within the council	Theme 8 - Placemaking and Economy	Employment & Skills	Cllr Gordon	Green	Green	Improved	Our pilot Intermediate Labour Market project - has supported residents into placements in Parks and Leisure. Of the first cohort of 5 residents, 3 successfully gained employment following their placement. The second cohort of residents are currently undertaking their work placements.
We will support more residents to access temporary employment opportunities within Haringey Council	Theme 8 - Placemaking and Economy	Employment & Skills	Cllr Gordon	Green	Green	Improved	Our Haringey Works Temporary Employment Service continues to support recruitment managers to access temporary staff from local people
Residents will be better supported to access training and jobs in growth employment sectors with an initial focus on Health, Construction, Creative Industries, Green and Tech/Digital	Theme 8 - Placemaking and Economy	Employment & Skills	Cllr Gordon	Green	Green	Improved	Specific support is being provided to residents to enter "growth sectors". This includes careers events and dedicated advisors. In addition we have a number of dedicated employer engagement advisors who work directly with employers to identify their employment needs and link residents to these job opportunities.
We will maximise opportunities for residents through a just transition to a net zero economy are maximised	Theme 8 - Placemaking and Economy	Employment & Skills	Cllr Gordon	Amber	Amber	Improved	We are working with the Council's Carbon Management Team (Fast Followers) and CONEL Green Skills Hub to identify business up-skilling and resident training opportunities. A new business engagement role is being recruited by Carbon Management to support skill needs of businesses to access retrofit contract opportunities. We are also working with Central London Forward to gather data on labour skills for retrofit works.
Support to provide higher level skills training and upskilling in key sectors	Theme 8 - Placemaking and Economy	Employment & Skills	Cllr Gordon	Completed	Completed	Unchanged	This ESF funded project aimed to provide training to NVQ level 3 for both unemployed and employed Haringey Residents. The project has now closed and successfully met all its targets.
Maximising opportunities for Good Work in the borough; working with unions and businesses to ensure that the employment practices outlined by the Trades Union Congress is followed by all Haringey businesses	Theme 8 - Placemaking and Economy	Employment & Skills	Cllr Gordon	Amber	Amber	Unchanged	Activities to track residents gaining employment at London Living Wage (LLW) rates has been delayed due to resources. However with these in place we aim to be able to progress this work in a more timely manner. Our employer engagement advisors are also working with employers to identify to them the benefits of creating roles at LLW rates or above.
A joined-up, collaborative approach to employment & skills provision in the borough	Theme 8 - Placemaking and Economy	Employment & Skills	Cllr Gordon	Green	Green	Decreased	We continue to work with Job Centre Plus, Employment and & Skills providers, and other services to implement a No Wrong Door approach in Haringey and ensure our residents are able to access the most appropriate support according to their needs and circumstances.

Construction and end use, training, employment and supply chain and social opportunities in construction and housing delivery sites across the borough are maximised	Theme 8 - Placemaking and Economy	Leveraging Social Value	Cllr Gordon	Green	Green	Unchanged	Construction Youth Trust have been commissions to support young people to see construction career pathways in borough. We continue to monitor contractors performance to ensure that they are adhering to their S106 Employment and Skills Plan, by providing jobs, training and apprenticeship opportunities for the construction projects they are creating to local residents.
Major Estate Regeneration programmes (Broadwater Farm; High Road West) deliver broader socio-economic benefits at scale	Theme 8 - Placemaking and Economy	Leveraging Social Value	Cllr Gordon	Green	Amber	Improved	Activities within Broadwater Farm have started at pace with projects to support employment, activities for young people to encourage positive outcomes. However the Judicial Review of High Road West, means that we are unable to progress activities at the pace originally proposed.
Maximum social value is extracted from council procurement activity, driving local jobs, skills & training, local supply chains, community benefit and environmental benefits	Theme 8 - Placemaking and Economy	Leveraging Social Value	Cllr Carlin	Green	Green	Unchanged	The social value portal is being developed by our corporate procurement team.
Our property portfolio is used to generate maximum social value for communities	Theme 8 - Placemaking and Economy	Leveraging Social Value	Cllr Gordon	Green	Green	Unchanged	Corporate property model implemented to inform council strategic need across its property portfolio which includes engaging with local communities, as part of VCS workstream, to inform need and demand. Enable social value leases to be utilised by the council, within its property portfolio, where these can be shown to generate social value for local communities. In addition our Direct Delivery Housing projects, clearly incorporates Employment and Skills Plans, enabling us to maximise social value aspirations through our own housing land developments.
A new vision for Station Road as a key site in Wood Green town centre	Theme 8 - Placemaking and Economy	Placemaking	Cllr Gordon	Green	Green	Unchanged	Station Rd Sites is one of the 5 placemaking areas which were launched as part of Shaping wood Green, and work on taking this forward is now underway.
A revitalised Cultural Quarter, with a cultural anchor and protected affordable workspace	Theme 8 - Placemaking and Economy	Placemaking	Cllr Gordon	Red	Red	Decreased	The Cultural Quarter is one of the 5 placemaking areas which were launched as part of Shaping Wood Green and engagement on this will commence in the next 6 months.
Greater community input into shaping the future of Wood Green	Theme 8 - Placemaking and Economy	Placemaking	Cllr Gordon	Completed	Completed	Unchanged	Shaping Wood Green is a vision for Wood Green that was developed from the Wood Green Voices engagement programme. The next steps are to create action plans for the 6 Themes and 5 Placemaking Areas with codesign at the heart of them.
New employment and workspace provision in the Town Centre, with focus on social value	Theme 8 - Placemaking and Economy	Placemaking	Cllr Gordon	Amber	Red	Improved	Enterprise Hub new employment space is under development and will be launched in 2024
Improved public realm in Wood Green	Theme 8 - Placemaking and Economy	Placemaking	Cllr Gordon	Green	Green	Unchanged	Cafe Roj was opened in the summer to support improvements to Ducketts Common. New artworks have been created across Wood Green, and new and improved public spaces with biodiversity enhancements have been created.
Greater community input into shaping the future of Wood Green Growth of a local social enterprise	Theme 8 - Placemaking and Economy	Placemaking	Cllr Gordon	Green	Green	Unchanged	Eat Wood Green will be a community garden on Bury Rd Car Park which will be developed as a social enterprise in partnership with local residents.
Improved public realm around Turnpike Lane	Theme 8 - Placemaking and Economy	Placemaking	Cllr Gordon	Amber	Amber	Unchanged	Turnpike Lane Improvement plan includes shopfront improvements and public realm improvements to support the vitality of the street - engagement on this in July saw widespread support for the plans.
Development of a Cultural Quarter Delivery Plan	Theme 8 - Placemaking and Economy	Placemaking	Cllr Gordon	Completed	Completed	Unchanged	The Cultural Quarter is one of the 5 placemaking areas which were launched as part of Shaping Wood Green and engagement on this will commence in the next 6 months.

New homes, new social infrastructure, improved public realm and new park, improved economic outcomes for Tottenham residents	Theme 8 - Placemaking and Economy	Placemaking	Cllr Gordon	Green	Green	Unchanged	GLA compliant start on site achieved in March 2023 for the 546 new rented homes in Phase A. New phasing plan submitted to Planning which brings forward delivery of the rented homes by two years. Public Realm and Business improvements all on programme.
A new strategic plan for the future of Northumberland Park, developed with community input	Theme 8 - Placemaking and Economy	Placemaking	Cllr Gordon	Green	Green	Improved	Resident Design Groups have been meeting to discuss the 'strategic framework' for Housing and Place improvements to the Estates. Testing and Engagement with the whole estate on the framework is planned for later in the year.
Improved public realm around Northumberland Park Station	Theme 8 - Placemaking and Economy	Placemaking	Cllr Gordon	Green	Green	Improved	The 'public realm' improvements around Northumberland Park Station started on site as soon as the THFC season ended so as not to affect crowdfow, these are now well advanced.
New homes, refurbished homes, public realm improvements, improved socio-economic outcomes for residents and core service improvement	Theme 8 - Placemaking and Economy	Placemaking	Cllr Gordon	Amber	Amber	Unchanged	New Build (Amber) – Contract being terminated with Willmott Dixon; new contract being procured Refurb (Green) – Pilot phase due on site Q1 2024/25 Public realm (Green) – 1st works due on site Q2 2024
New, high-quality public and open spaces to promote community cohesion and healthier lifestyles	Theme 8 - Placemaking and Economy	Placemaking	Cllr Gordon	Amber	Green	Improved	
Investment in new infrastructure to support Tottenham residents to lead better and healthier lifestyles with improved green and open spaces and access to Lea Valley and Nature Reserve.	Theme 8 - Placemaking and Economy	Placemaking	Cllr Gordon	Green	Green	Unchanged	Delivery continuing across Streets & Spaces and Green & Open Spaces projects. Cabinet decision taken on Down Lane Park and funding position confirmed, with co-design and delivery progressing well.
Renewal of Bruce Grove Town Centre	Theme 8 - Placemaking and Economy	Placemaking	Cllr Gordon	Green	Green	Unchanged	Successful community engagement on Your Bruce Grove through a mix of methods. Commonplace engagement has seen their highest ever engagement on the portal. Key engagement stats: We reached out in person to 900+ people, had 4,000 visitors to the website, 1,300+ contributions online, 60+ attending the workshops.
New sporting and leisure facilities, a new community building and new housing, including council owned social housing.	Theme 8 - Placemaking and Economy	Placemaking	Cllr Gordon	Amber	Amber	Unchanged	Levelling Up Funding from DLUCH secured and being used to develop the planning submission proposals with the Selby Trust for submission later in the year and start on site in 2024.
Public involvement in planning, design and management of their local spaces/places across South Tottenham.	Theme 8 - Placemaking and Economy	Placemaking	Cllr Gordon	Green	Green	Unchanged	As part of the Haringey Deal, the council is working on developing a new strategic engagement programme for Tottenham called "Tottenham Voices". Modelled on Wood Green Voices, it is expected this 4-week engagement programme will take place in Autumn 2023.
The Seven Sisters area, including West Green Road and Broad Lane and Tottenham Green, will be identifiable as an exciting and new destination and the gateway to Tottenham	Theme 8 - Placemaking and Economy	Placemaking	Cllr Gordon	Green	Green	Improved	This project has three main elements: SMART technology infrastructure for town centres; Tottenham Green Market expansion; and Liveable Seven Sisters (public realm works). The council is currently in the process of commissioning of a multi disciplinary design team to progress all three.
More children achieve health and well being outcomes, supported by services and provided by the Healthy Child Programme	tbd	tbd			Amber	Improved	Our Commissioned services (Whittington NHS Trust) reported: •Maternal Early Childhood Sustained Home Visiting (MECSH) ( vulnerable parent pathway) training for Clinical Staff including skill mix is completed. •Ages and Stages questionnaires (ASQ) on 1 year development reviews, there has been an improvement to previous quarter. •Improvements in the delivery of 6–8-week contacts to previous quarter •Health visiting service trained in the use of speech and language communication needs (SLCN) LEEP tool as part of prevention and early intervention approach in reducing escalation of need.