

Appendix 5 – Profile of Existing Support Services

Accommodation services.

Information	Facts
Contracts	4 current contracts
Providers	3 current providers
Types of accommodation- Shared Vs Self-contained	Varies from a 13 unit shared house to 1 self contained flat. 58% are shared and 42% are self-contained. 125 units of accommodation in total.
Split in support hours provided	36% High needs (24hr services 7-9 hours per week) 32% Medium Needs (5 hours per week on site or visiting support) 32% Low needs (3 hours visiting support)
Split of locations within Haringey	36% East of the borough (N22, N17 and N15) 64% West of the borough (N6, N4 and N8)
Demand for services	Consistent demand with priority from hospital.
Moves within the Pathway	Numerous moves within the pathway to obtain the appropriate level of support for the persons needs.
Admissions into the service 2020-21	41 new admissions. 76% of admissions were male. 75% of new service users were 18-39 years old 90% of new admissions were BAME. 12% of new admissions were LGBTQ+
Move on from the service 2020-21	93% of move on's were positive with moves to the private rented sector, sheltered housing, requiring lower or higher levels of support. 7% of move on's were negative including prison and 1 death.
Positive outcomes from the services	18 service users were engaged in education/training 4 service users were involved in voluntary work 4 service user had paid employment 15 service users had reduced debts and arrears

Floating Support

Information	Facts
Units	20 units Housing First Mental health 5 units Housing First Rough Sleepers 50 units integrated floating support service (pilot 2019 based at St Ann's hospital) 85 units community floating support service including an accommodation service in West Green Road (pilot 2019).
Providers and contracts	There are 3 providers managing 4 contracts.
Integrated Floating support service	Works closely with the mental health teams and takes referrals solely from them. Carries out 1:1 work with service users and has completed lots of brief intervention work. The aim is to prevent

	admission to hospital and enable discharge from hospital. Provides 5 hours support per week.
Community Floating support service	Referrals received from agencies and self referrals. 1:1 work and workshops (the workshops have been hampered because of covid). Provides 3 hours support per week.
Housing First	An intensive floating support service with a multiple disadvantaged client group. Many are linked in with Making Every Adult Matter. Provides 1:1 support with 8-10 hours per week per service user. Service users are housed in their own homes through a social housing quota or through the private rented sector.
New Admissions 2020-21	48 new admissions 54% male and 46% female 62% of admissions were from the BAME community 2% of admissions were form LGBTQ+ community New admissions were spread the age spectrum but the highest was from 50-59 year old age group with 16 new admissions.