

Appendix 4 – Proposed Services

- **Lot 1 Intensive Support** - High needs support with staff on site 24 hours a day. An average of 7-9 hours of support per service user per week and night security to be provided.
- **Lot 2 Flexible Support Long Stay** - Medium needs support, Staff on site 24 hours a day. 12 units of accommodation on West Green Road. An average of 3-7 hours of support per service user per week and night security to be provided. Focussed on service users unable to gain independence and require support in the longer term.
- **Lot 3 Flexible Support** - Low to Medium needs support with a mix of on-site and visiting support. An average of 3-7 hours of support per service user per week. Flexible support based on service users' needs and normally up to 12/18 months.
- **Lot 4 Flexible support women's only** - Same as Flexible Support above, but specialist provision for women only.
- **Lot 5 Flexible support Black men only** – Same as Flexible Support above but, specialist provision for black men only.
- **Lot 6 Housing First** - Intensive floating support in people's own homes (25 units for mental health and 5 units for rough sleepers). An average 8-10 hours per week support on average per service user. Supporting service users who have multiple disadvantages and often are not suitable for supported housing. They are housed in the private rented sector or through specific social housing quotas for this service.
- **Lot 7 Floating Support** - 100 units of floating support. These are split between A) integrated service based at St Ann's hospital and embedded within mental health teams working to support people's discharge from hospital and prevent admission. B) Community service supporting people in the community with 1:1 support and groupwork. Low level support, providing 3 hours of support per service user per week.