

Report for: Environment and Community Safety Scrutiny Panel

Title: Update on Parking Transformation Programme.

Report authorised by Stephen McDonnell, Director of Environment and Neighbourhoods

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Ward(s) affected: All

Non-Key Decision

1 Describe the issue under consideration

1.1 To provide the Environment and Community Safety Scrutiny Panel an update on the progress of the Parking Transformation Programme.

2 Cabinet Member Introduction

N/A

3. Recommendations

3.1 That the Environment and Community Safety Scrutiny Panel notes the content of this report.

4. Background

4.1 The Council's Transport Strategy included the requirement for a Parking Action Plan to support the delivery of modal shift aspirations. Those actions were taken forward through an accelerated improvement programme. This included:

- Procurement of a new Parking Management IT System (PMIS)
- New operating model
- Extension of parking controls and moving traffic enforcement.
- Improved access to disabled parking services
- Introduction of contactless parking
- The introduction of map-based traffic management orders
- The review of parking policy
- Recommissioning of the Nuisance Vehicle Contract

New Parking Management IT System (PMIS)

- 4.2 The new Parking Management IT System (PMIS) is the most significant development and will underpin most service improvements. This will not only improve the efficiency of the on-street and back-office services but will have direct and tangible benefits for anyone accessing our service.
- 4.3 A presentation (attached as Appendix 1) sets out progress made to date.

The New Operating Model

- 4.4 The new operating model has been agreed and is currently being implemented. This will unlock the benefits and efficiencies offered by the new IT system. It will also ensure that adequate staffing resources are available to deal with increasing demand and respond to customers and stakeholders in a timely and positive manner.
- 4.5 This new operating model includes business development resources. This team will ensure that the service continues to adapt to a fast-changing commercial, legislative and technological environment. It will ensure the insight and analysis required to understand influences, as well as building strong networking arrangements with external agencies and collaborating with partners to influence and unlock future funding streams and investment opportunities.

Extension of parking controls and moving traffic enforcement

- 4.6 The Council has operated and managed controlled parking zones (CPZs) since 1999. At present, approximately 75% of the Borough is subject to CPZs. A new policy was agreed by Cabinet in 2020. This policy formalised arrangements that had evolved over time. Whilst priority will still be given to areas requiring new controls, the new policy provides for the review of long-standing CPZs, to ensure that they continue to meet community needs. It is intended that CPZs are reviewed every 5 years. The annual programme makes provision for this.
- 4.7 The extension of moving traffic enforcement continues, and this includes the enforcement of weight restrictions. All moving traffic enforcement is undertaken through CCTV cameras. The programme was expanded over the past year due to the School Streets programme. 23 new cameras were installed earlier this year, with a further 17 due to be commissioned in September 2021. Additional weight restrictions cameras will be installed early in the new year.

Improved Access to Disabled Parking Services

- 4.8 Improvements in this area are covered in a separate report 'Implementation of recommendations from the Review into Blue Badges and Supporting Better Access to Parking for Disabled People', being presented to the Environment and Community Safety Scrutiny Panel at the meeting on 13th September 2021.

Contactless Parking

- 4.9 Contactless (card) payment terminals are now available at 101 busy locations borough wide. This is in addition to the existing paybyphone arrangements, increasing access for those who prefer to use card payments. This has resulted in the following interactions:

TIME PERIOD	TOTAL TRANSACTIONS	DAILY AVERAGE
19 th to 31 st July	3823	294
1 st to 31 st August	8853	286
1 st September	317	-

Map-Based Traffic Management Orders

- 4.10 A new map-based traffic management order system is now in place. This has allowed the service to digitally map all parking restrictions and develop an interactive map that allows any interested party to establish parking arrangements in advance of any visit or, indeed, moving to the borough.

Review of Policy

- 4.11 A major review of parking policy was undertaken in 2020. The Parking Permits and Charges – Ultra Low Emission Zone (ULEZ) Readiness Report was presented to Cabinet in March 2020, setting out a range of changes to policy, including a surcharge on diesel fuelled vehicles. The policy continues to incentivise the use of lower polluting vehicles but with incrementally higher charge for permits in households with more than one vehicle per household. These changes were implemented in August 2021 through the new PMIS.

Retendering the Nuisance Vehicle Contract

- 4.12 The Cabinet agreed an award of contract for a new nuisance vehicle removal operation in October 2019. This contract was awarded for a period of 4 years with optional extensions up to a maximum contract term of 8 years. This contract was awarded following a commissioning exercise that considered a number of service delivery options, including bringing the service back in-house. Whilst in-house delivery was the preferred option, it was entirely contingent on the Council finding a suitable pound site. Unfortunately, after an extensive search, it was not possible to find a suitable site either in the borough or close to the borough boundary with Enfield. Efforts will continue to identify a Haringey pound site and, if those searches are successful, a transition to in-house delivery will be made as the contract reaches the 4-year anniversary.

5 Contribution to strategic outcomes

- 5.1 The parking transformation programme supports two key Themes within the Borough Plan 2019-2023:
- People Theme: A Haringey where strong families, strong networks and strong communities nurture all residents to live well and achieve their potential. A shift to sustainable modes of transport including walking and cycling will improve road safety, reduce pollution and prioritise parking spaces for those who need them.

- Place Theme: A place with strong, resilient & connected communities where people can lead active and healthy lives in an environment that is safe, clean and green. A shift to sustainable modes of transport including walking and cycling will improve road safety, reduce pollution and prioritise parking spaces for those who need them.

6 Statutory Officers' comments (Chief Finance Officer (including procurement), Assistant Director of Corporate Governance, Equalities)

Finance

There are no specific Finance issues arising from this report.

Procurement

There are no specific Procurement issues arising from this report.

Legal

There are no specific Legal issues arising from this report.

Equality

There are no specific Equalities issues arising from this report.

7 Use of Appendices

Appendix 1 – PMIS presentation

8. Local Government (Access to Information) Act 1985

- Controlled Parking Zone Policy March 2020
- Contract Award – Nuisance Vehicle Contract October 2019
- Parking Permits and Charges – Ultra Low Emission Zone (ULEZ) Readiness
- Implementation of recommendations from the Review into Blue Badges and Supporting Better Access to Parking for Disabled People September 2021.