

Report for: Cabinet – 12th November 2019

Title: **Supply of Goods and Services for Cameras Refresh, Upgrade and Network Extension – Contract Award**

Report authorised by : Stephen McDonnell, Director of Environment and Neighbourhoods

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Ward(s) affected: All

**Report for Key/
Non Key Decision:** Key Decision

1. Describe the issue under consideration

1.1 This report is seeking approval from Cabinet for the award of contract under Contract Standing Order (CSO) 9.07.1 (d) which states that all contracts valued at £500,000 (five hundred thousand pounds) or more at the time of award may only be awarded, assigned, or novated by the Cabinet . The award is of the contract for installation of CCTV in the borough, including:

- The design, supply and installation at site;
- Testing and completion of the works;
- Remediating of defects in the works.

1.2 This contract will support the Council in delivering on the refresh and upgrade of the Council's CCTV infrastructure and significantly increase the current number of cameras across the borough (increasing from 75 to estimated 150) in order to improve public confidence, detect and deter criminality as well as improve the flow of traffic across the borough.

1.3 This is a new contract to be awarded for a period of 4 years at a maximum cost of £2.1M. The contract will be funded from the allocated capital of £4.1M for the provision of CCTV across the borough. The overall capital allocation is to procure new servers, cameras, and control room as below:

- | | |
|----------------------------------------------------------------|--------------|
| • Digital infrastructure upgrade – servers at River Park House | £700K |
| • Cameras refresh, upgrade and extension (this contract) | £2.1M |
| • Construction - Core and shelling of 48 Station Road | £700K |
| • Fit out of the new Control Room at 48 Station Road | £600K |
| Total | £4.1M |

This is a significant investment to increase how safe and confident people who live work and play in Haringey feel.

2. Cabinet Member Introduction

- 2.1 The need to provide a new CCTV Control Room followed the decision to decant from the Ashley Road depot where the current Control Room is based. Capital provision of £2.1m was made available for this. We took the opportunity to review the scale and ambition of our CCTV operation, considering both the need and opportunities for CCTV in Haringey. Consequently the Council increased the capital allocation for this to £4.2m in February 2019.
- 2.2 We are replacing and increasing the capacity of our servers. Through this contract award we will double the size of our camera network. This report is for the award of the contract for replacement, refresh and extension of our camera network.
- 2.3 As well as increasing the number of cameras we will take advantage of latest technology, providing high quality evidential footage to support any necessary enforcement and quality real time coverage to manage incidents dynamically. We will also increase coverage to enable us to better manage the road traffic network.
- 2.4 We will increase our pool of redeployable cameras to increase the tools available to tackle crime and Anti-social behaviour (ASB) hotspots. This will increase flexibility and capacity, and having solved an issue in one location we can then lift and shift our capability to other areas.
- 2.5 This will be followed by the fit out of a modern new control room, operated jointly with Homes for Haringey and the Metropolitan Police. The new control room will bring together all the key agencies in the borough able to provide a joined up seamless response to crime and ASB as it occurs.
- 2.6 At the end of the programme we will have an expanded, modern CCTV capability joined up with partners, that enables us to provide a flexible and seamless response to incidents and issues in the borough. This will help deliver our Borough Plan commitments to create a safer borough and improving public confidence and deterring and detecting criminality.

3. Recommendations

- 3.1 For Cabinet pursuant to Contract Standing Order 9.07.1(d) to approve the award of contract for the supply of CCTV goods and services to the successful bidder named in the exempt report for a period of 4 years under a schedule of rates framework (detailed in the Contract – and Appendix A of the exempt report) up to a maximum spend of £2.1m.

4. Reasons for decision

- 4.1 The council initiated a competitive exercise through the Official Journal of the EU (OJEU) and an OJEU notice was issued on 02 August 2019, to invite tenders with submissions due on 04 September 2019. The procurement process followed the Open Procedure in accordance with Regulation 27 of the Public Contract Regulations 2015. A total of seven providers registered interest and one provider submitted a bid for the contract.
- 4.2 The tender procedure consisted of a single stage process, including 'selection questions' and six qualitative questions, assessing the bidders against the broad range of required experience, skills and capabilities as described in the specification. The submitted bid has been evaluated against price and quality to ensure that it delivers value for money.
- 4.3 The successful bidder has demonstrated its ability and capability through responses to the tender requirements and questions, and it is therefore proposed to be the successful provider.

5. Alternative options considered

- 5.1 **Doing nothing** – continue as is, repairing the existing frail infrastructure that dates back to 2006. This option was not progressed as ultimately it risks infrastructure failure and loss of CCTV capability. Risks associated with failure include loss of public and key stakeholders' confidence, increased crime and disorder, failures in traffic management and loss of related income.

6. Background information

- 6.1 Haringey's current CCTV provision supports both Community Safety in the borough and Parking Enforcement. It needs replacing and expanding to meet current and future need.
- 6.2 Our current CCTV provision is monitored at the CCTV Control Room at Ashley Road Depot. As part of the Tottenham regeneration this site was earmarked for development and there is a need for the CCTV provision to be relocated by March 2021. Suitable accommodation on 5th Floor, 48 Station Road was identified for the upgraded Control Room. We have also taken the opportunity to place new CCTV servers in our current Corporate IT Data Centre in the basement of River Park House.
- 6.3 The existing CCTV Control Room at Ashley Road Depot was built in 2006 and most of the equipment was relocated from the previous site at Woodside House in Wood Green. The majority of the equipment and systems are approaching obsolescence and maintenance is increasingly becoming a challenge.
- 6.4 This procurement also contributes to the preparation for the future relocation of the CCTV operation from Ashley Road Depot to a purpose-built CCTV control Room at 48 Station Road which will be procured separately. The new digital

infrastructure at River Park House will interphase with the new Control Room as the provision is relocated out of Ashley Road Depot.

6.4 The tender evaluation criteria and weighting were set out in the tender documents and clarified during the tendering process. The evaluation of suppliers was conducted in accordance with the following criteria:

- Price – 60%
- Quality – 40%

6.5 The funding for this contract is held within the CCTV Capital Allocation.

7. Contribution to strategic outcomes

7.1 This directly supports the Borough Plan Outcome 12: A Safer Borough Objective a): Improve community confidence and reduce fear of crime using our relationships with partners and communities as well as our physical assets including the built environment and CCTV.

7.2 This also supports the Borough Plan Outcome 10: A Cleaner, Accessible, Attractive space through the Parking Transformation Programme which includes expansion of CCTV enforcement for moving traffic.

8. Statutory Officers comments (Chief Finance Officer (including procurement), Assistant Director of Corporate Governance, Equalities)

8.1 Procurement

8.1.1 Procurement supports the award of this contract by Cabinet as allowed under CSO 9.07.1(d). The procurement process was carried out through an open procedure as allowed under EU procurement directive.

8.2 Finance

8.2.1 The recommendation of this report is for the appointment of a contractor to undertake the refresh and expansion of the Council's CCTV estate as well as related infrastructure such as servicers etc.

8.2.2 This is a key component of the CCTV strategy. The proposed contract value is for £2.1m for this phase of the CCTV strategy. There is currently a capital budget of £2.1m within the agreed capital programme for 2019/20 against which there has been no expenditure. In addition there is budgetary provision of £0.830m in 2020/21, £1.0m in 2021/22 and £0.2m in 2022/23.

8.2.3 The proposed contract is based on a schedule of rates arrangement. This means that the price of individual elements are known in advance as is the cost of installation/delivery etc. As such there should be minimal risk of either over or underspending.

8.3 Legal

8.3.1 The Assistant Director of Corporate Governance has been consulted in the preparation of this report.

8.3.2 The procurement of the contract which this report relates to has been conducted in accordance with the Public Contracts Regulations 2015 (as amended) and the Council's Contract Standing Orders.

8.3.3 The Assistant Director of Corporate Governance sees no legal reasons preventing Cabinet from approving the recommendations in the report.

8.4 Equality

8.4.1 The Council has a Public Sector Equality Duty under the Equality Act (2010) to have due regard to the need to:

- Eliminate discrimination, harassment and victimisation and any other conduct prohibited under the Act
- Advance equality of opportunity between people who share those protected characteristics and people who do not
- Foster good relations between people who share those characteristics and people who do not.

8.4.2 The three parts of the duty applies to the following protected characteristics: age, disability, gender reassignment, pregnancy/maternity, race, religion/faith, sex and sexual orientation. Marriage and civil partnership status applies to the first part of the duty.

8.4.3 The proposal is to award a contract for installation of CCTV in Haringey. The proposal supports strategic objectives to detect and deter criminality, reduce fear of crime, and improve traffic flow across the borough.

8.4.4 In terms of detecting and deterring criminality, the proposal can be expected to have a positive impact on those groups that are over-represented among victims of crime. The Community Safety Strategy Equalities Impact Assessment notes that these groups include BAME residents, men, those with SEND, and younger people. Moreover, particular groups including members of minority religious and faith groups, individuals with disabilities, and individuals who identify as LGBT+ are more vulnerable to becoming victims of hate crime. The proposal can therefore be expected to have a positive impact on these groups by providing a deterrent to victimisation and supporting means of redress when instances of victimisation have occurred.

8.4.5 In terms of fear of crime, it is notable that the Haringey Residents Survey 2018 found that fear of crime in the borough is highest among those most likely to be victims of crime, and hate crime in particular. Specifically, fear of crime was found to be highest among members of minority religious and faith groups, those with disabilities, and Asian residents. The proposal is therefore likely to have a positive equalities impact to the extent that it results in a reduction in fear of crime among these groups.

8.4.6 In terms of traffic flow, the proposal can be expected to benefit groups who are reliant on motor vehicles, including individuals with disabilities.

8.4.7 As a body carrying out a public function on behalf of the Council, the contractor will be expected to comply with the Public Sector Equalities Duty in all aspects of its operations.

9. Use of Appendices

9.1 Appendix A of the exempt report

10. Local Government (Access to Information) Act 1985

Not applicable