

Report for: Health and Wellbeing Board – 19th February 2019

Title: **Developing locality-based care in Haringey**

Report

Authorised by: Beverley Tarka, Director of Adults and Health, Haringey Council

Lead Officers: Dr Will Maimaris: Interim Director of Public Health, Haringey Council
John Everson: Assistant Director of Adult Social Care, Haringey Council
Rachel Lissauer: Director of Haringey and Islington Wellbeing Partnership, Haringey and Islington Clinical Commissioning Groups.

1. Purpose

- To describe progress since December with developing Haringey's approach to locality based care in North Tottenham
- To set out the feedback received through the Collaborate 'deep dive' in North Tottenham where we asked frontline staff for their views on how they could be supported to offer coordinated and preventative care.

2. Recommendations

- 2.1. The Health and Wellbeing Board is asked to note and support the development of Haringey's locality based care as discussed below.

3. Describe the issue under consideration

Background

- 3.1. Locality based care is about taking a partnership approach to improving population health and wellbeing outcomes in a defined population. We want to prevent issues escalating for residents by providing a more integrated, coordinated response and by supporting strong communities. Across the council and NHS organisations we consider that this will only be supported through:
- A simpler, more joined up local system that offers the right support at the right time that manages the growth in demand and to reduce duplication in the system
 - Integrated, multi-disciplinary teams from across the public sector working together on the same geography and tackling issues holistically, focused on relationship-building and getting to the root causes
 - A workforce who feel connected to each other and able to work flexibly, better able to meet people's needs
 - A new system partnership with the voluntary sector to co-ordinate local activity, networks and opportunities – so that we make the best use of the strengths and assets of our communities

- Much more joined-up governance of strategy and spend with the Council and NHS – so that we are jointly deploying our resources to achieve the most impact
- All of this being delivered from fewer, better buildings, enabling estate rationalisation and new build social housing.

3.2. At the joint sub-committee of the Haringey and Islington Wellbeing Boards, in December 2018, we agreed to focus on North Tottenham as a prototype for this approach with a particular focus on Northumberland Park, White Hart Lane, West Green, Bruce Grove and Tottenham Hale.

3.3. We are focussing on North Tottenham because of the inequalities in health and wellbeing currently experienced in this part of the borough. There is a 17 year gap for women and 15 year gap for men in years in healthy life expectancy in Haringey between our most affluent populations in West Haringey and the most deprived populations in East Haringey. In addition, people living in Tottenham have worse health outcomes throughout the life course than the west of the borough. These outcomes include childhood obesity, early death rates from cardiovascular disease and increased prevalence of serious long-term mental and physical health conditions such as diabetes and schizophrenia.

3.4. Focussing on North Tottenham will allow us to build on existing locality based initiatives in the area.

- The East Haringey Care Closer to Home Integrated Network (CHIN), which is focused on improving care for people with type 2 diabetes and includes partnership working between Whittington Health, Haringey's GP federation and voluntary sector care navigators.
- Local area-coordination – with a community based local area co-ordinator based in White Hart Lane ward, who works with residents and communities in an open way that is not based on formal referral to
- Social regeneration work
- Locally based support for children and families including
 - Early Help locality teams for children and families
 - Park Lane Children's Centres
- Work led by Homes for Haringey

An Update On Our Work

3.5. In mid December 2018 we held a facilitated workshop. This brought together front line staff working on improving health and wellbeing in North Tottenham including those involved in the initiatives described in section 3.5 above as well as senior managers from Health and Care organisations in Haringey to:

- Identify key health and wellbeing outcomes we should be collectively focusing on
- Understand how health and care, community sector, housing and other front line staff teams are currently working to improve health and wellbeing of residents
- Hear about issues commonly raised by service users and residents

- Understand how front line teams would like to work differently to improve the wellbeing of residents
- Develop short and long-term priorities for improving integration and join up of care

3.6. These ideas were collated and were presented to a meeting of the senior managers from Whittington Health, Councils (both Haringey and Islington), mental health Trusts and CCGs for their review and consideration. This 'framework' group has the remit to set priorities, give permissions and undertake further work on proposals that will require resources.

3.7. Over a week in January we then held set of 'deep dive' interviews with staff working in North Tottenham to gauge their ideas about how best they could be supported to offer more preventative, coordinated responses and to build a connected team approach.

3.8. The outputs of the December workshop, the Framework meeting and the Deep Dive interviews are summarised in the slides attached here for the Health and Wellbeing Board.

4. Contribution to strategic outcomes

This work has the potential to contribute to the following strategic priorities and outcomes.

Haringey Health and Wellbeing Strategy 2015-18 (all 3 priorities):

- Reducing Obesity
- Increasing healthy life expectancy
- Improving mental health and wellbeing

5. Statutory Officer Comments (Legal and Finance)

Legal (Haringey)

The issue under consideration and the recommendation falls within the terms of reference of the Board to encourage joint consideration and co-ordination of health and care issues that are of common interest to both Haringey and Islington.

Chief finance officer (ref: CAPH18-31)

There are no immediate financial implications arising from this paper, which at this stage sets out proposals and next steps.

6. Environmental Implications

Environmental implications for the planned work identified in this report includes that associated with office usage (energy and water use, waste generation) and publicity (use of resources for leaflets, if used).

7. Resident and Equalities Implications

The Council has a Public Sector Equality Duty under the Equality Act (2010) to have due regard to the need to:

- Eliminate discrimination, harassment and victimisation and any other conduct prohibited under the Act
- Advance equality of opportunity between people who share those protected characteristics and people who do not
- Foster good relations between people who share those characteristics and people who do not.

The three parts of the duty applies to the following protected characteristics: age, disability, gender reassignment, pregnancy/maternity, race, religion/faith, sex and sexual orientation. Marriage and civil partnership status applies to the first part of the duty.

Locality based care will aim to tackle health inequalities in Haringey including the 17 year gap in healthy life expectancy for woman and 15 year gap for men between least and most deprived parts of the borough (Public Health England data).

8. Appendices

Slides summarising proposals from the 13th December and a high level summary from the Deep Dive interview process and proposed next steps.