

NOTICE OF MEETING

OVERVIEW AND SCRUTINY COMMITTEE

**Monday, 30th November, 2015, 7.00 pm - Civic Centre, High Road,
Wood Green, N22 8LE**

Members: Councillors Charles Wright (Chair), Pippa Connor (Vice-Chair), Eugene Ayisi, Kirsten Hearn and Adam Jogee

Co-optees Kefale Taye (Parent Governor), Chukwuemeka Ekeowa (Church Representative (RC)), Yvonne Denny (Church Representative (CofE)) and Luke Collier (Parent Governor)

Quorum: 3

1. FILMING AT MEETINGS

Please note that this meeting may be filmed or recorded by the Council for live or subsequent broadcast via the Council's internet site or by anyone attending the meeting using any communication method. Although we ask members of the public recording, filming or reporting on the meeting not to include the public seating areas, members of the public attending the meeting should be aware that we cannot guarantee that they will not be filmed or recorded by others attending the meeting. Members of the public participating in the meeting (e.g. making deputations, asking questions, making oral protests) should be aware that they are likely to be filmed, recorded or reported on.

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The chair of the meeting has the discretion to terminate or suspend filming or recording, if in his or her opinion continuation of the filming, recording or reporting would disrupt or prejudice the proceedings, infringe the rights of any individual or may lead to the breach of a legal obligation by the Council.

2. APOLOGIES FOR ABSENCE

3. URGENT BUSINESS

The Chair will consider the admission of any late items of urgent business. (Late items will be considered under the agenda item where they appear. New items will be dealt with at item 10 below).

4. DECLARATIONS OF INTEREST

A member with a disclosable pecuniary interest or a prejudicial interest in a matter who attends a meeting of the authority at which the matter is considered:

- (i) must disclose the interest at the start of the meeting or when the interest becomes apparent, and
- (ii) may not participate in any discussion or vote on the matter and must withdraw from the meeting room.

A member who discloses at a meeting a disclosable pecuniary interest which is not registered in the Register of Members' Interests or the subject of a pending notification must notify the Monitoring Officer of the interest within 28 days of the disclosure.

Disclosable pecuniary interests, personal interests and prejudicial interests are defined at Paragraphs 5-7 and Appendix A of the Members' Code of Conduct

5. DEPUTATIONS/PETITIONS/PRESENTATIONS/QUESTIONS

To consider any requests received in accordance with Part 4, Section B, paragraph 29 of the Council's constitution.

6. MINUTES (PAGES 1 - 12)

To approve the minutes of the meeting held on 19 October 2015.

7. MINUTES OF SCRUTINY PANEL MEETINGS (PAGES 13 - 48)

To receive and note the minutes of the following Scrutiny Panel meetings and to approve any recommendations contained within:

- a) Adults and Health Scrutiny Panel, 5 October 2015;
- b) Adults and Health Scrutiny Panel, 5 November 2015;
- c) Environment and Community Safety Scrutiny Panel, 13 October 2015;
- d) Housing and Regeneration Scrutiny Panel, 13 October 2015.

8. WELFARE REFORM (PAGES 49 - 56)

To consider a report on the impact of welfare reform, including Universal Credit and Benefits Cap.

9. CABINET MEMBER QUESTIONS - CABINET MEMBER FOR ECONOMIC DEVELOPMENT, SOCIAL INCLUSION AND SUSTAINABILITY (PAGES 57 - 60)

Question and answer session with the Cabinet Member for Economic Development, Social Inclusion and Sustainability, Councillor Joe Goldberg focussing on his work on Social Inclusion, and to note the report on social inclusion.

For more information on social inclusion in Haringey visit:

http://www.haringey.gov.uk/sites/haringeygovuk/files/haringey_stat_-_social_inclusion.pdf

10. NEW ITEMS OF URGENT BUSINESS

11. WORK PROGRAMME UPDATE (PAGES 61 - 92)

To note the proposed scrutiny work programme for the remainder of the municipal year.

12. FUTURE MEETINGS

Thursday 17 December 2015

Monday 25 January 2016

Tuesday 8 March 2016

Natalie Layton
Tel – 020 8489 2919
Fax – 020 8881 5218
Email: Natalie.layton@haringey.gov.uk

Bernie Ryan
Assistant Director – Corporate Governance and Monitoring Officer
River Park House, 225 High Road, Wood Green, N22 8HQ

Friday, 20 November 2015

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MINUTES OF MEETING OVERVIEW AND SCRUTINY COMMITTEE HELD ON Monday, 19th October, 2015, 7.00 - 10.05 pm

Councillors: Charles Wright (Chair), Pippa Connor (Vice-Chair), Eugene Ayisi, Kirsten Hearn and Adam Jogee

Also Attending: Members of the Friends of Finsbury Park and Hackney Residents (for Minute numbers 38 & 46), and the following Haringey officers: Daliah Barrett (Licensing Team Leader), Martin Bradford (Principal Scrutiny Officer), Tracie Evans (Chief Operating Officer), Margaret Gallagher (Performance Manager, Commissioning), Denise Gandy (Director of Housing Demand), Sarah Jones (Partnerships Officer, Parks), Eubert Malcolm (Head of Community Safety and Regulatory Services), Neville Murton (Head of Finance, Accounting & Control), Charlotte Pomery (Commissioning Manager), Christian Scade (Principal Scrutiny Officer), Simon Farrow (Interim Head of Direct Services), Natalie Layton (Clerk)

and Cllr Hare (observer)

34. FILMING AT MEETINGS

The Chair referred Members present to agenda Item 1 as shown on the agenda in respect of filming at this meeting, and Members noted the information contained therein'.

35. APOLOGIES FOR ABSENCE

None

36. URGENT BUSINESS

None

37. DECLARATIONS OF INTEREST

Councillor Hearn declared a personal interest in relation to agenda item 14 – Scrutiny Review Final Report – Finsbury Park Events - by virtue of being a Stroud Green Ward Councillor.

Councillor Connor declared a personal interest in relation to agenda item(s) 45,49, 51 by virtue of her sister working as a GP in Tottenham.

38. DEPUTATIONS/PETITIONS/PRESENTATIONS/QUESTIONS

- a. Deputation by the Friends of Finsbury Park on the Finsbury Park Events Scrutiny Review (Agenda Item 14)

RECEIVED a deputation from members of the Friends of Finsbury Park in relation to the Finsbury Park Scrutiny Review. The following points were noted:

- that a letter had been sent to the Leader of the Council and local Member of Parliament from Sarah Caton, a governor at Stroud Green Primary School, concerning the effects of the Wireless event at Finsbury Park on children at the school.
- various schools in Islington had their sports day on the same day as Wireless and the festival had disturbed this;
- the Friends of Finsbury Park were disappointed and disagreed with some of the conclusions of the scrutiny report;
- acknowledgment of the need to raise income for the park and recognition that the report touched on how such income should be spent;
- concern of the impact of such events at the park including the social costs to people's lives and the enjoyment of their homes and the ability to get to school;
- the impact of 50,000 people on local people, whose gardens had been used as litter bins and toilets;
- such events excluded local people from the park and also resulted in damage to the park.

b. NOTED in response to questions from the Committee:

- *the Friends of Finsbury Park made a number of suggestions. For example, the deputation explained the Friends' had consistently welcomed dialogue with the council about other revenue schemes, tri-borough control of the park and the nature of the Wireless event. The deputation emphasised that the Friends welcomed alternative events;*
- during the Wireless event much of the park had been unavailable for exercise/sport at the same time as the Wimbledon tennis tournament and a local obesity conference;
- further consideration should be given to mitigate the effect such large events had on children during school hours.

b. Public questions on the Finsbury Park Scrutiny Review (Agenda Item 14)

RECIEVED the following questions in relation to the Finsbury Park Scrutiny Review, which the Chair responded to:

1. **Given anti-social, dangerous, and illegal activities which took place in Finsbury Park as a direct result of the Council hosting Wireless Festival and other events, I would like to ask what sort of image the Council wishes to project of Finsbury Park as both a recreational space and residential area (*Hackney resident*)**

Response: the scrutiny review panel believed it to be possible to mitigate the impact of such events on the local community and that a balance needed to be struck between the disruption to the area and the income generated.

2. **I live in Hackney and so have no political representation in Haringey and no choice regarding the event policy you have put in**

place for Finsbury Park. Why then do I have to suffer from excessive noise pollution/disturbance during inappropriate events, from the prolonged loss of amenity with a park encircled by intimidating security fencing and watchtowers and the use of my front garden as a place to urinate, defecate and vomit when this would not be tolerated by anyone on this scrutiny committee? (Hackney resident Jeremy Llewellyn-Jones)

Response: the review panel had received evidence from significant parties, and the final report alluded to extending community engagement. Councillor Hearn confirmed that she lived close to Finsbury Park and had herself expressed concerns about the anti-social behaviour. The report recommended looking at ways to improve crowd control including ways to ensure better stewarding.

- 3. My partner and I are forced to vacate our home every year due to these large scale festival events taking place due to the light & noise pollution that causes us and our pet great distress as well as my partner experiencing heavy anxiety attacks as result of said pollution. This imposes a large financial and mental burden on us and other families in the area.**

Our question is would you willing and how would you justify subjecting your partners, children, pets and families to the same stresses and strains that we and others are being subjected to year on year. (Hackney resident)

Response: The Chair reiterated his response, emphasising that the income generated was a significant factor given the current austerity measures but that a balance needed to be struck between the disruption to the area and the income generated. The Committee considered that there was scope to mitigate the impact of large events and had set out recommendations to that effect.

- 4. Why does the council believe it is appropriate that events should finish by 10pm on Sunday evening's prior to school days? My children were deprived of sleep and at 2140 on Sunday 5th July I called the "Control Centre" to complain that the sound levels were harming my children and to request that the music be stopped. This was ignored.**

Furthermore owing to the chaotic egress onto Seven Sisters Road 100's of revellers were allowed into the adjoining streets where they nosily loitered to wait for taxis. If Seven Sisters Road is to be closed during the egress why not allow taxi collections for there instead of allowing this widespread anti-social behaviour? (Hackney resident)

Response: The review had looked at the timings of events and had made recommendations in terms of days, and numbers of events during summer holidays. On balance the panel had felt that the operating times of the

Wireless event were appropriate. The Chair acknowledged the good point about allowing taxis on Seven Sisters Road but evidence had shown that completely closing the road was the most appropriate option. Egress was constantly under review for large events.

5. Do members think it is acceptable to hold such large scale events in a densely populated area which impacts both audibly and physically on local residents and users of the nearby transport hub. In addition such events inevitably lead to increase in anti-social behaviour including drug dealing and abuse. Laughing gas cylinders were left in the playground, and security levels were worrying. (Haringey Resident

The scrutiny review panel had held in-depth discussions with Wireless organisers and it was broadly accepted that there had been issues with security at various points. Policing and security levels would be under review for any future events.

With regard to laughing gas, the panel considered recommending the introduction of a 'public spaces protection order'. However, it was noted that the use was not of a frequent and regular nature. In addition, it was recognised that the Government was due to bring in new legislation in relation to psychoactive substances that would effectively ban the use of these as a legal high.

39. MINUTES

The minutes of the meetings held on 1 December 2014 and 27 July 2015 were confirmed as a correct record and signed by the Chair.

40. MINUTES OF SCRUTINY PANEL MEETINGS

NOTED the minutes of the following Scrutiny Panel meetings:

- a. Adults and Health Scrutiny Panel, 29 June 2015;
- b. Housing and Regeneration Scrutiny Panel, 9 July 2015.

41. ORDER OF AGENDA

RESOLVED to vary the order of the agenda to consider agenda item 14 below– Scrutiny Review Final Report – Finsbury Park Events directly after the deputations and questions.

42. SCRUTINY REVIEW FINAL REPORT - FINSBURY PARK EVENTS

RECEIVED the final report of the Finsbury Park Events Scrutiny Project, introduced by the Chair as laid out on pages 183-304 of the agenda pack.

NOTED the following further to the committee's discussion of the report and the recommendations on page 299:

- The panel had seriously considered the evidence presented during the review and the Chair emphasised that much planning took place around these events. Some of the issues had arisen due to the lack of stewards and egress planning and the recommendations referred to many of the matters raised by stakeholders;
- The committee reviewed the recommendations in the report, including that:
 - Recommendation 2b – it was confirmed that the income generated by events was approximately 40% of the parks budget. The remaining 60% of the parks budget came from other income lines and approximately £300k of council funding’.
 - Recommendation 10 – the Head of Direct Services would be asked to oversee this work and would be responsible for reporting back to stakeholders;
 - Councillor Connor questioned the school-time disruption raised during the deputation. Officers confirmed that the Wireless Event had started on Friday and officers had visited Stroud Green Road but had not witnessed any bad language at the time;
 - there was a ‘show-stop’ agreement, which had been invoked with one show being stopped during the event. Councillor Hearn suggested that the show stopper clause also be applied to sound checks;
 - the Committee noted officers’ reassurances that the points raised in the letter from Sarah Caton would continue to be addressed;

post-meeting note: Committee Chair has confirmed that the letter from Sarah Caton had been followed up and meetings were being arranged with the school.

- sound checks consisted of music and vocal octave sound checks;
- Recommendation 13 – it was not possible to ban tobacco sales as a condition of the license although the council could take a decision to not allow tobacco sales at events.

RESOLVED to agree the recommendations in the Finsbury Park Events Scrutiny Project Final report.

43. REVISED SCRUTINY PANEL MEMBERSHIP

RECEIVED the report seeking a change to the membership of the Adults and Health Scrutiny Panel.

RESOLVED to agree the revised membership of the Adults and Health Scrutiny Panel as detailed below:

Councillor Pippa Connor (Chair)
Councillor Gina Adamou
Councillor David Beacham
Councillor Clare Bull
Councillor Stephen Mann (replaces Councillor Raj Sahota)
Councillor Peter Mitchell (replaces ex-Councillor Denise Marshall)
Councillor Felicia Opoku

Clerks note Cllr Wright left the meeting 20:22:

Vice-Chair CLLR CONNOR IN THE CHAIR

Cllr Wright returned at 20:28

Cllr Jogee left the meeting at 20:21 and returned at 20:23.

44. PRIORITY PERFORMANCE UPDATE - QUARTER 2

RECEIVED the latest performance data across the five corporate plan priorities, introduced by Charlotte Pomery, Assistant Director – Commissioning.

REPORTED that technical issues had resulted in a delay in the dashboards going live on the council's website which was now anticipated for the end of the week. Charlotte Pomery welcomed views on how scrutiny could monitor the priority dashboards and use the evidence to inform work programmes going forward.

NOTED, in response to questions and discussion, that:

- the priority boards, which met monthly for operation discussions with one in three meetings dedicated to strategic matters, agreed the information contained within the data packs;
- the dashboards were predominately amber-red across the board. This was due to the indicators being new and the performance data being the first set under the new monitoring process, therefore it was too early to determine any patterns;
- the new system of performance monitoring brought together other aspects of council performance such as finances and policy changes which affected the council's ability to deliver. However, the main aim was to focus on the objectives of the corporate plan. Members could be involved in reviewing the indicators over time;
- the outcomes were dependent on both internal and external factors;
- the children's services scrutiny panel would consider the data for priority 1 at its next meeting;
- priority 2 objective 3, page 78, projected a 2% targeted increase for reablement services. In response to concerns raised it was explained that the council was already doing fairly well against other boroughs and this was considered a significant achievement;
- the committee noted that priority 4 was not performing particularly well (with mainly red indicators), and that these were new, long term indicators;
- the data came from a number of different sources and was subject to validation. Internal auditors were establishing a mechanism to validate 5-10% of the indicators.

RESOLVED to note

- a. the indicators and their links to priority objectives, agreed targets and the new performance management reporting framework and methodology to update multiple audiences in a timely, insightful and forward looking way;
- b. the progress made against the delivery of the Corporate Plan, Building a Stronger Haringey Together priorities and targets at this point in the 2015/16 year.

45. BUDGET MONITORING - PERIOD 5

RECEIVED the period 5 budget monitoring report, introduced by Neville Murton, Head of Finance, Accounting & Control.

The Committee reviewed the Council's latest financial position covering the revenue and capital monitoring and questioned the rising cost of temporary accommodation.

a. Temporary Accommodation

NOTED that Denise Gandy (Director of Housing Demand) provided the following information in response to questions:

- i. the council had a duty to provide people with housing and Haringey currently had 3000 households in temporary accommodation. 400 of these were single, vulnerable households and approximately 700 were households with at least one child;
- ii. a range of temporary accommodation facilities were used by the council, some of which were cost neutral such as hostels. However, the level of supply had reduced from 1000 to 650 in 3 years and other London boroughs were experiencing similar pressures;
- iii. there were currently 1400 Haringey residents in nightly rated accommodation. The council leased some properties at a good rate but landlords were moving away from long-term leases to nightly lease rates, which were increasing significantly. London-wide conversations were taking place to attempt to limit increasing costs;
- iv. options included sourcing out-of-London accommodation and the council was also looking at how to control day to day bookings to ensure costs were minimised, including moving those in the most costly accommodation into cheaper housing;
- v. sub-regional work was being done to consider how the market could be controlled and how councils, which were all in demand for properties, could avoid outbidding each other for properties;
- vi. targets were set for housing teams to prevent homelessness and reduce the number of households in temporary accommodation. Preventing homelessness was going well but there were limited options for people to move out of temporary accommodation and the council needed to invest in acquiring properties;
- vii. a future housing supply strategy and temporary accommodation strategy would be presented to members, included options for shared hostels and accommodation further away as fewer households will be able to afford London rentals as a result of the benefit caps;
- viii. currently temporary accommodation placements were London wide, mainly Haringey and Enfield, and towards Broxbourne. Strict rules existed relating to school placements when considering where to house people to protect the key years in education. In response to concerns raised it was emphasised that, when housing families, consideration was given to special education needs and other specific criteria and not just school location;

- ix. when officers met homeless people their focus was to place them wherever possible but longer term placements needed to look in detail at social care needs in general rather than schooling in isolation;
- x. the temporary accommodation team saw approximately 2000 households a year. 650 of these went through the temporary housing application. Some of these were placed in temporary accommodation while the application was considered. However, only approximately 70 went into temporary accommodation;
- xi. Councillor Akwasi commended the work of the housing teams at Apex House and thanked officers for the serious frontline work which was becoming increasingly more challenging.

b. Adult's Services

The estimated overspend of £10.9m was a huge concern to the committee particularly the increased number of clients (100 more than at the start of the year). It was reported that the council was working to further understand the drivers of the upward pressures. Whilst there was no doubt about the increasing numbers of older people with complex needs, there were also some system inefficiencies and alternative pathways to be explored.

RESOLVED to note the Council's latest financial position.

46. BUDGET SCRUTINY

RECEIVED the report detailing the budget scrutiny process for 2016/17, introduced by Neville Murton, (Head of Finance, Accounting & Control) as laid out on pages 1-20 of the supplementary agenda pack. Noted that the budget presented to the Overview and Scrutiny Committee in January 2016 would reflect any changes to the previously set budget as a result of the government's spending review.

NOTED, further to discussion, that

- the committee had already formally scrutinised the budget process for the 3 years and would only further scrutinised it if significant changes were made;
- the scrutiny panels would conduct annual budget monitoring exercises;
- Councillor Connor asked if the budget monitoring by the panels would be single item meetings and the Chair emphasised that the panels could conduct budget monitoring in various ways;
- Currently there were indicative figures for 2017/2018 and, after the spending review in November officers would seek to extend the MTFs (Medium Term Financial Strategy). In May/June 2016 officers would look to extend the MTFs by a further year or two if the budget information was available. This would include proposals for savings and investments for 2019/2020. This would go through the same scrutiny process as the 2015/2018 MTFs.

Clerk's note: Councillors Jogee and Hearn left the meeting between 21:10-21:15

RESOLVED that

1. scrutiny of the 2016/17 budget, which is part of the approved MTFS 2015 – 2018, be undertaken only by the Overview and Scrutiny Committee and at its meeting in January 2016, and;
2. each scrutiny panel be able set a date, during the course of each year, to undertake a review of their areas overall service and financial performance, taking into account previous years' performance, the current year's estimated outturn position and future changes as set out in the Council's MTFS. The outcome from any review to be considered by the full Overview and Scrutiny Committee at the next meeting where the Council's overall quarterly budget performance is considered.

47. CONSULTATION ON REVISED STATEMENT OF LICENSING POLICY FOR GAMBLING ACT 2005

RECEIVED the draft Statement of Licensing Policy for the Gambling Act 2005 introduced by Daliah Barrett, Licensing Team Leader, as laid out in the report, pages 117-158.

REPORTED that the Statement of Licensing Policy formed part of the council's budget and policy framework. Some amendments had been made to reflect changes in the Gambling Commissions Licensing Conditions and Codes of Practise (LCCP). Further consultation would take place after January 2016 around area profiling.

NOTED, in response to questions, that

- there were no plans to allow a casino in the borough;
- gambling support organisations existed and all licences granted stipulate that information must be made available for people who need help with gambling problems. However, people can only self exclude themselves from a betting shop;
- the public health department was keen to raise awareness of the effects of gambling in schools and the licensing team would support this.

RESOLVED to note the changes to the draft Statement of Licensing Policy for the Gambling Act 2005 and that it will come back in the new year (approximately April 2016) around further changes.

48. STRATEGIC ENFORCEMENT

RECEIVED the report from the Community Safety Team, introduced by Eubert Malcolm, Head of Community Safety and Regulatory Services, updating on the recommendations (pages 165-181) from the 2013 review, including what action has been taken to date and feedback from the Council's senior leadership team.

NOTED in response to questions:

- Safer Neighbourhood Team officers attended meetings when requested and a programme was being considered to take the community safety partnership out into the community;
- proposals for joint enforcement were being considered by the council's senior leadership team to bring a number of enforcement services together under one remit;
- ways to publicise the good enforcement work conducted were being contemplated;
- lessons had been learnt about cross borough relations through the recent Finsbury Park events scrutiny review and building good relationships with local neighbouring boroughs would continue;
- there was a shortage of local neighbourhood policing and gaps across borough boundaries. Police partnership tasking groups of 6 police officers focused on monthly priority areas monthly;
- good relationships with voluntary organisations such as Havco and work continued across specific areas such as domestic violence and parks and improving working with residents' associations.

RESOLVED to note the report and the progress made in relation to the recommendations in Appendix 1, pages 165-181, of the agenda pack and that the Committee would revisit the joined-up enforcement service and the strategy early in the new year.

49. SCRUTINY REVIEW FINAL REPORT - JOB SUPPORT MARKET SCRUTINY PROJECT

RECEIVED the Overview & Scrutiny Committee project final report on the Job Support Market, introduced by Martin Bradford, Scrutiny Officer, as laid out in the report on pages 305-340 of the agenda pack.

NOTED that

- Councillor Connor expressed that she had been very impressed with visit to the Haringey Employment Support Project (HESP) and the links with East London Business Alliance, as well as plans for mentoring for young people in Haringey.
- the Chair highlighted the stigma attached to Tottenham residents where people were not getting interviews for jobs market because of where they lived. The East London Business alliance was doing a lot of work in the City to recruit people from Haringey.

RESOLVED to

1. agree the Job Support Market Final Report, Appendix 1 311-339 of the agenda pack, and;
2. agree the recommendations contained in the final report.

50. SCRUTINY REVIEW FINAL REPORT - COUNCIL LED DEVELOPMENT

RECEIVED the Housing and Regeneration Scrutiny Panel project report on Council Led Development, introduced by Martin Bradford as laid out on pages 341-364 of the agenda pack.

NOTED that the Chair of the Panel, Councillor Akwasi-Ayisi, thanked the previous Scrutiny Committee for its work and updated on the recommendations within the report.

RESOLVED to

1. agree the Council Led Development final report, Appendix 1, pages 311-339 of the agenda pack, and;
2. agree the recommendations contained in the final report.

51. SCRUTINY REVIEW PROGRESS REPORT - YOUTH TRANSITION

NOTED a verbal update from Cllr Hearn, the Chair of the Children and Young People Scrutiny Panel project report on Youth Transition, including that:

- the area of youth transition strong leadership and early intervention;
- a visit to Northumberland Park School had been inspiring and the panel had met many NEETs (Not in Education or Employment) and would be looking NEETS further this year;
- a visit to another school would take place before final recommendations in were brought to the next meeting of the Committee.

Clerk's note: Cllr Akwasi- Ayisi left the meeting at 21:42 and returned 21:44.

52. WORK PROGRAMME UPDATE

RECEIVED the proposed scrutiny work programme for the remainder of the municipal year.

NOTED that

The Adults Health and Social Care Panel would consider:

- foot care in January 2016, rather than alcohol and tobacco;
- loneliness and isolation and neighbourhood connects in March 2016;
- budget monitoring in February 2016, and;
- safeguarding in the borough starting in November 2015.

The Children and Young People Scrutiny Panel would:

- bring forward the review on Early Help and put back the review into 30 hours funding for 4 year olds;
- consider Youth Offending particularly the impact on black young men in February 2016 and;
- conduct budget monitoring as part of next cabinet member questions.

The work programme referred to the Workforce Plan and Business Infrastructure Programme, for the next Overview and Scrutiny Committee which might be deferred. However, Cabinet Member questions with Councillor Goldberg, Cabinet Member for Economic Development, Social Inclusion and Sustainability, would focus on social inclusion.

RESOLVED to agree the amendments to the panel and committee work programmes as detailed above.

53. NEW ITEMS OF URGENT BUSINESS

None.

54. FUTURE MEETINGS

Noted the following meeting dates:

- Monday 30 November 2015
- Thursday 17 December 2015
- Monday 25 January 2016
- Tuesday 8 March 2016

CHAIR: Councillor Charles Wright

Signed by Chair

Date

MINUTES OF ADULTS & HEALTH SCRUTINY PANEL HELD ON Monday, 5th October, 2015, 6.37pm – 9.15pm

PRESENT:

Councillors: Pippa Connor (Chair), Gina Adamou, Raj Sahota and Felicia Opoku

47. FILMING AT MEETINGS

The Chair referred Members present to agenda Item 1 as shown on the agenda in respect of filming at this meeting, and Members noted the information contained therein'.

48. APOLOGIES FOR ABSENCE

It was noted that apologies for absence had been received from Cllr David Beacham (Cllr Bob Hare substituted) and Cllr Clare Bull (Cllr Peter Mitchell substituted).

49. ITEMS OF URGENT BUSINESS

There were no items of urgent business put forward.

50. DECLARATIONS OF INTEREST

Councillor Pippa Connor declared a personal interest in relation to agenda items 7, 8, 9 and 10 by virtue of her sister working as a GP in Tottenham.

Councillor Peter Morton, Cabinet Member for Health and Wellbeing, declared a personal interest in relation to agenda item 9 – Haringey Better Care Fund Plan Update – by virtue of being a Council appointed representative for the Bridge Renewal Trust.

There were no disclosable pecuniary or prejudicial interests declared by members.

51. DEPUTATIONS/PETITIONS/ PRESENTATIONS/ QUESTIONS

There were no deputations, petitions, presentations or public questions.

52. MINUTES

AGREED: That the minutes of the meeting held on 29 June 2015 be approved as a correct record.

53. CARE QUALITY COMMISSION

The panel considered a presentation from Martin Haines, Inspection Manager, Adult Social Care Directorate, Care Quality Commission, London Region.

Mr Haines commenced his presentation by explaining that the Care Quality Commission (CQC) was the independent regulator of health and social care in England. It was explained that the purpose of the CQC was to ensure health and social care services provided safe, effective, compassionate, high-quality care, and to encourage care services to improve. The panel noted that the role of the CQC was to monitor, inspect and regulate services to ensure they met fundamental standards of quality and safety.

Mr Haines provided details concerning the information published by the CQC, including performance ratings, and on the methodology and approach used by the CQC. The following issues were noted in relation to the practicalities of inspection:

- Unannounced except where this would be impractical
- Provider Information Returns (PIR)
- The emphasis that was placed on hearing people's voices
- The use of bigger inspection teams, including specialist advisors and experts by experience

The panel was informed that, under the new CQC framework, inspectors assessed all health and social care services against five key questions - is a service: safe, effective, caring, responsive to people's need and well-led? Mr Haines explained that a judgement framework supported this assessment, providing a standard set of key lines of enquiry directly relating to the five questions. The panel noted that the new ratings system used the assessment of these five areas to rate services as: outstanding, good, requires improvement or inadequate. This enabled people to easily compare services. The panel was informed that services rated as outstanding were normally re-inspected within 2 years; good services within 18 months; services requiring improvement within a year; and inadequate services within 6 months.

Mr Haines concluded his presentation by providing information on the following:

- The fit and proper person requirement to ensure directors or equivalents were accountable for the delivery of care and that they were fit and proper to carry out this role.
- The purpose of special measures to ensure failing services were improved or closed.

During the discussion reference was made to the following:

- The latest national and local CQC ratings, as of September 2015.

- Fundamental CQC standards with a comparison between regulations used since April 2015 and previous regulations.
- The programme of inspection for Haringey and how the CQC worked/communicated with the Council.
- The importance of safeguarding, and issues in relation to the Council's Establishment Concerns Procedure.
- The importance of the CQC taking evidence from, and talking to, the relatives and carers of service users.
- The ways in which members of the scrutiny panel, and members of the public, could receive further details about the CQC including information via the following channels: www.cqc.org.uk; enquiries@cqc.org.uk; and @CareQualityComm.

The panel thanked Mr Haines for his attendance and it was agreed that the Care Quality Commission should attend a Scrutiny Panel meeting in October 2016 to provide an update on their inspection programme for Haringey.

AGREED:

1. That the report and presentation from the Care Quality Commission be noted.
2. That the Care Quality Commission be invited to attend a Scrutiny Panel meeting in October 2016 to provide an update on their inspection programme for Haringey.

54. QUALITY ASSURANCE AND DEVELOPING A PARTNERSHIP APPROACH IN HARINGEY

The panel considered the report, and presentation, of Beverley Tarka, Director of Adult Social Care.

Beverley Tarka commenced her presentation by providing information on the Council's new duties as set out in Sections 5 and 48 of the Care Act 2014. The panel noted the changing landscape for adult social care in terms of both the Care Act and the Council's commissioning intentions, as set out in the Corporate Plan and Market Position Statement. As a result of these changes, it was explained that the Council was strengthening its approach to quality assurance and contract monitoring.

The panel was informed that Quality Assurance was important to ensure local services were safe and of a high standard. It was recognised that everyone, including people who use services, relatives, carers, providers, staff delivering the service, social care staff, health practitioners, safeguarding professionals, and regulatory bodies, had a role to play to ensure improvements could be made to the quality of care provided across Haringey.

During the discussion, reference was made to the governance arrangements that were in place and information was provided in relation to how quality would be assured in respect of safeguarding, social work practice, provider services and

commissioning, and in relation to the opportunities that were available to develop a community wide partnership approach to assuring quality across Haringey's Health and Social Care system.

The panel considered the information contained in Appendix 1 and Appendix 2 of the report and a number of issues were discussed, including:

- Whistle-blowing policies and protocols for social workers, care staff and external service providers.
- The aims and objectives of the Safeguarding Adults Board (SAB) and the purpose of the Adult Social Services Quality Assurance Board. The panel agreed that it would be useful for the Director of Adult Social Care to provide members of the scrutiny panel with a diagram to clarify the governance arrangements for Quality Assurance and Adult Safeguarding in Haringey
- The roles and responsibilities of various stakeholders, including elected councillors, and looking at ways in which the Adults and Health Scrutiny Panel could add value to adult safeguarding and quality assurance issues.
- Definitions for quality and the Care Quality Commission's framework for quality – safe, effective, caring, responsible, well led.
- Measurements of quality including issue relating to contract monitoring, complaints, compliments and other feedback.
- The shared strategic focus that was provided through the Health and Wellbeing Board, SAB's Quality Assurance sub-group and Quality Workshops.
- The Adult Social Care and Improvement and Quality Action Plan for 2014/15 and 2015/16 concerning the actions listed in relation to work enhancing the quality of life for people with care and support needs.
- Haringey's Market Position statement, published in June 2015. It was explained that this set out Haringey's plans to work with providers to develop diverse high quality care locally to meet local need and the Council's strategic priorities whilst delivering value for money.

AGREED:

- (a) That the content of the report and presentations, outlining Haringey's approach to Quality Assurance and ambition to develop a community wide partnership approach to assuring quality across the Health and Social Care system, be noted.
- (b) That the Director of Adult Social Care be asked to provide members of the scrutiny panel with a diagram to clarify the governance arrangements for Quality Assurance and Adult Safeguarding in Haringey.
- (c) That a member briefing be arranged, by the Principal Scrutiny Officer, to enable panel members to further consider how the Adults and Health Scrutiny Panel could

best contribute to adult safeguarding and quality assurance issues. It was agreed that this should take place during November 2015.

55. HARINGEY BETTER CARE FUND PLAN UPDATE

The panel considered the report of Marco Inzani, Commissioning Lead for the Better Care Fund (BCF).

Mr Inzani informed the panel that the BCF was a transformational programme for complex system integration. It was explained that the vision for Haringey's BCF was for people to have more control over the health and social care they received, for it to be centred on their needs, supporting independence and locally provided wherever possible.

The panel noted that the pooled budget for the Haringey BCF in 2015/16 was £22 million, with £16.4 million from Haringey CCG and £5.6 million from Haringey Council.

Mr Inzani informed the panel that Haringey CCG and Haringey Council had approved plans for the use of the BCF pooled budget. It was noted this would be used to review and deliver up to 20 different services organised into four schemes.

A number of issues were discussed in relation to Scheme 1: Admission Avoidance, including:

- The Locality Team. The panel was informed that this service had been implemented as a Test and Learn Pilot with two GP practices (Lawrence House and Morris House). It was noted that patients at risk of an emergency hospital admission would be supported by a multi-disciplinary team to identify health and social care goals that would promote self-care and self-management to improve health and well-being.
- Falls Prevention. The panel was informed that this service provided a strength and balance exercise programme to help prevent falls in older people.

The panel was informed that Scheme 2: Effective Hospital Discharge included the following services: Reablement; Step Down; and Home From Hospital. It was noted that these services facilitated discharge from hospital as quickly, safely and effectively as possible.

In terms of Scheme 3: Promoting Independence, the panel was informed that the BCF would help to deliver services that would build community capacity to reduce isolation and improve health and wellbeing. The following services were discussed: Neighbourhood Connects; Palliative Care; Supported Self-Management (Generic); and Supported Self-Management (Diabetes).

Mr Inzani explained that Scheme 4: Integration Enablers would help to deliver services to support the implementation of the first three schemes. The panel considered information relating to Interoperable IT; Workforce Development; Disabled Facilities; and Care Act Responsibilities.

In terms of BCF Governance, it was noted that each BCF Scheme linked to a working group and that the working groups reported to the Operational Group – Adults. The panel was informed that this included membership from: Haringey CCG; Haringey Council; HAVCO; Healthwatch; North Middlesex Hospital Trust; and Whittington Hospital Trust. Mr Inzani explained that any issues from this group were escalated to the Health and Care Integration (HACI) Board that reported to the Health and Well-being Board. The panel was informed that once a quarter all finance and performance was overseen by the Finance and Performance Partnership Board. It was noted that the HACI Board and the Finance and Performance Partnership Board were the only meetings that were exclusively for senior managers from Haringey Council and Haringey CCG.

During the discussion, reference was made to: how the BCF budget had been assigned; how the main target of a reduction in emergency hospital admissions had been progressing; how outcomes were progressing; how the public had been engaged; how national conditions were being met; how key milestones were being delivered; how risks had been identified and managed; and how the programme was being governed.

The panel was informed that the BCF was expected to deliver fewer emergency hospital admissions (Non-Elective admissions or NELs) over 2015/16.

Mr Inzani explained that Haringey CCG measured hospital activity on Non-Elective Admissions (NELs) using Secondary Uses Service (SUS) data. It was noted that this was the single, comprehensive repository for healthcare data in England. The panel was informed that SUS data for Total NELs had approximately 1000 specialties (e.g. trauma and orthopaedics; neurosurgery; palliative medicine). It was noted that NHS England recommended using a subset of NELs for the BCF. This recommended subset excluded a number of specialties including well-babies and oral surgery. It was noted that Haringey CCG and Haringey Council had decided to adopt this definition so it more closely aligned to the BCF programme of work for 2015/16. The panel considered the information on NELs and NEL performance as outlined in sections 5.8 – 5.13 of the report.

In addition to NELs, it was noted that the Haringey BCF was measured according to the following five outcomes:

- Permanent admissions of older people to residential and nursing care homes, per 100,000 population.
- Proportion of older people who were still at home 91 days after discharge from hospital into Reablement/rehabilitation services.
- Delayed transfers of care (delayed days) from hospital per 100,000 population.
- Injuries due to falls in older people per 100,000 population.
- GP Patient Survey: In the last 6 months, has the Service User received enough support from local services (not just health) to manage their long term condition(s)?

The panel raised concerns in relation to both Care Home Outcomes (30% over target) and Falls Outcome (23 over target). In response to questions, Mr Inzani explained that the factors that contributed to these outcomes were varied and complex. As a result, the panel was informed that a thorough analysis (deep dive) had been undertaken to examine a range of supporting data to determine whether an appropriate response could be explored.

During the discussion it was noted that several risks had been identified for the delivery of the BCF Plan. The highest risk related to emergency hospital admissions not being reduced. It was explained that this was the main target for the BCF and that the release of the contingency fund was dependent on this performance. Other risks and issues included: Joint working structures; the fact that future budgets and targets for the BCF had not been confirmed by NHS England beyond April 2016; Data quality and sharing; and the fact that the existing culture of the workforce in health and social care could be a barrier to integration and access of services.

AGREED:

- (a) That the updates on the Haringey Better Care Fund be noted:
- (b) That an update on the Haringey Better Care Fund, focusing on Non-Elective admissions and the thorough analysis (deep dive) in relation to Care Home and Falls Outcomes, be prioritised in the panel's future work programme (for January 2016) and discussed further under item 10 on the agenda – Work Programme Update.

56. WORK PROGRAMME UPDATE

Christian Scade, Principal Scrutiny Officer, provided an update on the proposed scrutiny work programme for the remainder of the 2015/16 municipal year.

It was agreed that the following items, discussed under items 7, 8 and 9 on the agenda, should be prioritised for inclusion in the panel's future work programme:

- The Care Quality Commission should be invited to attend a Scrutiny Panel meeting in October 2016 to provide an update on their inspection programme for Haringey.
- An update on the Haringey Better Care Fund, focusing on Non-Elective admissions and the thorough analysis (deep dive) in relation to Care Home and Falls Outcomes, should be prioritised in the panel's future work programme (for January 2016).
- A member briefing should be arranged, by the Principal Scrutiny Officer, to enable panel members to further consider how the Adults and Health Scrutiny Panel could best contribute to adult safeguarding and quality assurance issues. It was agreed that this should take place during November 2015.

AGREED:

That, subject to the additions, comments and amendments, referred to above, the items outlined in Appendix A of the Work Programme Update report were agreed and recommended for endorsement by the Overview and Scrutiny Committee on 19 October 2015.

57. NEW ITEMS OF URGENT BUSINESS

There were no new items of urgent business.

58. DATES OF FUTURE MEETINGS

The Chair referred Members present to Item 12 as shown on the agenda in respect of future meeting dates, and Members noted the information contained therein'.

CHAIR: Councillor Pippa Connor

Signed by Chair

Date

**MINUTES OF THE ADULTS & HEALTH SCRUTINY PANEL
THURSDAY, 5 NOVEMBER 2015**

Councillors Pippa Connor (Chair), David Beacham, Clare Bull, Stephen Mann, Peter Mitchell and Felicia Opoku

AH59. FILMING AT MEETINGS

The Chair referred Members present to agenda Item 1 as shown on the agenda in respect of filming at this meeting, and Members noted the information contained therein'.

AH60. APOLOGIES FOR ABSENCE

It was noted that apologies for absence had been received from Cllr Gina Adamou.

AH61. ITEMS OF URGENT BUSINESS

There were no items of urgent business put forward.

AH62. DECLARATIONS OF INTEREST

Cllr Pippa Connor declared a personal interest in relation to agenda items 7, 8, 9 and 10 by virtue of her sister working as a GP in Tottenham.

AH63. ORDER OF AGENDA

AGREED: That the order of the agenda be varied to consider agenda items 6 and 7 before agenda item 5.

AH64. MINUTES

AGREED: That the minutes of the meeting held on 5 October 2015 be approved as a correct record.

AH65. NHS ENGLAND UPDATE

The Chair welcomed Mike de Coverly, NHS England, and Fiona Erne, NHS England, to the meeting.

Mr de Coverly commenced his presentation by explaining that the Haringey Premises Strategy had been presented to the NHS England Finance, Investment, Procurement and Audit (FIPA) subgroup, in August 2015. It was noted that final endorsement of the Premises Strategy Plan, on behalf of NHS England, had been provided by FIPA in September 2015.

The panel was informed that NHS England, Haringey CCG and Haringey Council Planners were working on a Delivery Plan to address the challenges outlined in the Strategy Plan. It was hoped that this would be completed by 31 December 2015. Mr de Coverly noted that the Delivery Plan had identified a number of potential sites for surgery site development that would meet the needs of underlying deficit in service and potential population growth.

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During the discussion, reference was made to the RAG risk rating methodology for GP Practices incorporating Practice Viability, Access Performance and Premises Risk. It was noted that these ratings would help inform decisions about new sites and the actions required to drive improvements to patient access.

Mr de Coverly explained, by approving the Haringey Strategic Premises Development Plan, that NHS England had approved the strategic case for a new practice in the Tottenham Hale area. The panel was informed that the NHS England Decision Making Group had approved the selection of Lawrence House Practice in Tottenham to enter into competitive dialogue to establish the proposed new pilot in Tottenham Hale. The following points were noted in relation to the Tottenham Hale Surgery Development Project:

- The fact that NHS England and Haringey CCG had established, and agreed, premises funding responsibilities.
- A Project Manger had been appointed to facilitate the mobilization of the service and a business case writer had been appointed to prepare the final business case for the premises.
- A portacabin facility had been sourced that met the requirements of the proposed new service.
- NHS England and Haringey CCG were working on an IT solution that would allow connectivity to the new temporary facility.
- The planned service commencement date was January 2016 and it was noted that the Lawrence House Practice had confirmed that they had sourced GP and nursing staff for this date.
- The need to secure a permanent site for the Tottenham Hale practice. It was noted that this was likely to occur within the next 3-5 years and that two possible locations had already been identified for the permanent site.

Ms Erne provided an update on the Primary Care Transformation (formerly Infrastructure) Fund. The following points were noted:

- The fund was an investment programme to help general practice make improvements, including in premises and technology.
- In January 2015 GPs had been invited to submit bids for investment in 2015/16, by using the Primary Care Infrastructure Fund (PCIF),
- Nationally, 721 GP practices PCIF applications had been approved in principle by Spring 2015.
- In Haringey, six GP practices had been approved under PCIF. However, it was noted that three had subsequently withdrawn. The panel was also informed that eight Haringey practices had applied for Improvement Grants.
- In October 2015 NHS England outlined their approach to funding for 2016-2019. It was explained that the Primary Care Transformation Fund would allow CCGs to

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bid for money in order to progress premises plans. It was explained that this money would cover capital costs while CCGs would need to consider how they would fund any uplift in revenue costs associated with rent and rates reimbursements.

During discussion, the panel considered the impact of population growth and GP retirement and recognised that while there was significant current need in Tottenham Hale there would be additional future need in this area as well as in Northumberland Park, Noel Park and Green Lanes.

AGREED:

That the updates from NHS England, concerning Haringey's Premises Strategy Plan, the Tottenham Hale Surgery Development Project, and the Primary Care Transformation (formerly Infrastructure) Fund, be noted.

AH66. DEPUTATIONS/ PETITIONS/ PRESENTATIONS/ QUESTIONS

The Chair informed the panel that two deputation requests had been received.

Emel Teymur, Heather Martin and Partrick Morreau, on behalf of The Haynes and The Grange Relatives Support Group, addressed the panel and raised a number of points, including:

- General concerns about how the proposed changes to adult care services would impact on people with dementia.
- Concerns that service users and carers, from the Grange Day Care Centre and from the Haynes Day Centre, had not always been able to provide meaningful feedback to the process because they did not have enough information.
- The consultation had been undertaken before alternative models of service provision had been developed. Without a clear understanding of these alternative models of provision, it had been difficult for service users and carers to give a meaningful response.
- Concerns the co-design workshops had been held at quite short notice and that this had made it difficult for some carers to attend.

Emel Teymor concluded that The Haynes and The Grange Relatives Support Group believed that, before making final decisions on adult care services, Cabinet should acknowledge the need for further detailed information to be provided to support a more meaningful consultation and decision making process.

Martin Hewitt, Anna Nicholson, Dr Hilarie Williams and Vida Black, on behalf of Haringey Autism and Save Autism Services Haringey, addressed the panel and raised a number of points, including:

- Concerns about the proposed changes to services for people with learning difficulties and autism.

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- The fact that the proposed closure of the Roundway service had caused deep anxieties.
- The fact that there was limited information available about alternative service provision should Day Care Centres and Residential Care Homes close.
- Concerns that the consultation had been undertaken before alternative models of service provision had been developed.
- Concerns that the consultation and co production process had ran concurrently. It was noted hat this has created confusion and that not all service users and carers had fully understood the purpose of the co design meetings.
- Concerns about the research that had been carried out in preparing the proposals for changes to adult social care in Haringey.
- Issues in relation to a new national implementation plan (“Building the right support”) published (October 2015) by NHS England, the Local Government Association and the Association of Directors of Adult Social Services.

In conclusion, Anna Nicholson provided a summary of a report, prepared by the National Autistic Society, detailing findings from a survey conducted with parents and carers and residential staff caring for adults who attended the Roundway day service. It was noted that the report concluded that parents, service users and staff wanted the Roundway service to remain open.

The Chair thanked the speakers for their contributions and informed the panel that these issues would be picked up under the presentation on the methodology that supported the consultation and co production for proposed changes to adult care services, item 8 of the agenda.

(Following concerns raised during the item, concerning the omission of feedback papers, due to a clerical error, from the Adult Services Consultation report, Cllr Peter Morton, Cabinet Member for Health and Wellbeing, confirmed that these papers would be published, and considered, before Cabinet on 10 November 2015.)

**AH67. PRESENTATION ON THE METHODOLOGY WHICH HAS SUPPORTED
CONSULTATION AND CO PRODUCTION FOR PROPOSED CHANGES TO ADULT
CARE SERVICES**

The Chair informed the panel that the aim of the item was to consider the way in which the consultation and co production processes had been carried out in relation to proposed changes to adult care services.

Cllr Peter Morton, Cabinet Member for Health and Wellbeing, introduced the item and provided a summary of the methodology that had supported the consultation and co production for proposed changes to adult care services. The panel was informed that the Council had not yet made a decision on the proposals and that no decision would be made until a report was presented to Cabinet on 10 November 2015.

The panel was informed the purpose of the consultation, that commenced on 3 July 2015 and ended on 1 October 2015, was to (a) explain specific proposals and the

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likely impact on the service offer, and to (b) seek views and to understand concerns on how to shape and implement services for the future.

Cllr Morton explained that throughout the consultation it had been made clear that the Council would continue to meet statutory responsibilities to provide services that meet the assessed needs of adults, to safeguard adults at risk and would work with service users and their families and carers to design future services. It was noted that independent advocacy had been supplied to people who used services and that specific workshops and focus groups had been held for users and carers. Cllr Morton advised the panel that he would continue to work with service users, carers and other stakeholders to design services fit for the future.

Beverley Tarka, Director of Adult Social Services, advised the panel that:

- Consultation documents had been issued to 270 service users, and to carers of service users.
- 530 posters and flyers had been issued to libraries and GP surgeries.
- A press release had been issued to promote the consultation.
- An ongoing social media campaign had been used to direct people to the consultation.
- A frequently asked questions document, and an easy read consultation, had been produced.
- Staff briefings and newsletters had been prepared to inform staff.
- Feedback received during the consultation for the Medium Term Financial Strategy and Corporate Plan had been used to ensure key stakeholders were empowered to respond to the consultation.

Charlotte Pomery, Assistant Director Commissioning, explained that the consultation and co production processes had ran concurrently. It was noted that co production was concerned with engaging service users and carers in defining the outcomes they wanted to achieve and provided opportunities to explore how outcomes could be met. The panel was informed of Care Act Statutory Guidance and also the principles and process that would be used for co production in Haringey.

The panel was informed that engagement experts Good Innovation had been working with the Council to deliver a series of workshops looking at new ways to deliver adult care and support for the future. Andrew Bathgate and Tania Ferreira, both from Good Innovation, explained that they had been working on co production projects that had considered potential new delivery models for day opportunities for those with dementia and transition support for those moving from residential care to supported living. Issues in relation to audience insight and co-creation were considered.

During the discussion, reference was made to the following:

- The consultation process in relation to Proposal 1: To increase the council's capacity to deliver re-ablement and intermediate care services.

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- The consultation process in relation to Proposal 2: Increasing our capacity to provide suitable accommodation that promotes individual well being through expanding Supported Living Accommodation AND Shared Lives Scheme.
- The consultation process in relation to Proposal 3: Increase the flexibility and availability of day services within the borough.
- The mapping of future adult care services.
- Personal budgets and direct payments.
- Transitional arrangements.
- The feedback that had been received by The Lewis and Mary Haynes Trust in relation to the proposals.

Following the discussion, the panel provided feedback to the Cabinet Member for Health and Wellbeing on the methodology which had supported consultation and co production for proposed changes to adult care services.

This included the fact that the proposals for the future of adult social care in Haringey covered many complex issues; the Adults and Health Scrutiny Panel noted the consultation process had provided many opportunities for engagement and feedback but were concerned that:

- Service Users / Carers felt they could not always provide meaningful feedback to the process because they did not have enough information.
- The consultation had been undertaken before alternative models of service provision had been developed. Without a clear understanding of these alternative models of provision, the panel felt that it would have been difficult for Service Users and Carers to give a meaningful response to what are complex issues.

The panel particularly noted:

- The importance of clearly communicating the impact of the information gathered during the consultation process – i.e. what was changed as a result of acting upon the information gathered.
- The importance of continuing dialogue with service users and carers about what happens once Cabinet has made its decision.

The panel raised concerns that running the consultation process and the co design process concurrently lead to confusion over the purpose of each process. For example, the Service users and Carers (who provided evidence to the meeting under the deputation item) noted that they had not fully understood the purpose of the co design meetings.

The following points were noted by the panel in relation to the ongoing co design process:

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- The importance of providing clarity on the role that Service Users and Carers will play in the re-design of services.
- The importance of having input from as many service users and carers as possible.

AGREED:

- (a) That the feedback to the Cabinet Member for Health and Wellbeing, referred to above, be noted.
- (b) That the Overview and Scrutiny Committee, at their meeting on 30 November 2015, be asked to consider and endorse the following recommendations:
 - That Following the Cabinet decision on the 10th November 2015 a clear commitment should be made about the long term follow up of both service users and carers during any transition period and if services change, an in-depth review of how these changes were managed should be carried out and reported back to Cabinet.
 - That if any changes to services are decided on the 10 November 2015 (by Cabinet) then an appropriate review of safeguarding procedures for vulnerable adults should take place during any transition in service provision with feedback provided to all Councillors.
 - That in scrutinising the implementation of the recommendations being put to Cabinet on 10 November, the Adults and Health Scrutiny Panel requests full access to, information provided to and decisions made by, the Transition Group (which provides scrutiny and challenge to the delivery of the Transformational proposals/plans and ongoing monitoring of quality and performance).

AH68. MENTAL HEALTH AND WELLBEING UPDATES

The Chair welcomed Shelly Shenker, Assistant Director, Mental Health Commissioning, Haringey CCG, and Tamara Djuretic, Assistant Director of Public Health, to the meeting.

The panel was informed that Haringey's Overview and Scrutiny Committee had commissioned a series of reviews on mental health and wellbeing over the last two years. It was noted that recommendations from completed reviews had informed the priorities and the implementation plan for the Haringey CCG and Haringey Council Joint Mental Health and Wellbeing Framework that had been published in March 2015.

The panel was informed that the report, attached at agenda item 9, provided an update on the progress that had been made under each priority.

The progress made in relation to Priority 1: Promoting mental health and wellbeing and preventing mental ill health across all ages, was noted. The panel was informed that:

- Contracts aimed at improving mental health and wellbeing had been retendered.

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- Four contracts including mental health and wellbeing education for all schools, mental health awareness training for frontline staff, Time Bank model and Thinking Space contracts had started in September.
- Suicide rates in Haringey had significantly decreased over the last few years. The work carried out by the borough wide suicide prevention group was noted.

The progress made in relation to Priority 2: Improving the mental health outcomes of children and young people by commissioning and delivering effective, integrated interventions and treatments and by focusing on transition into adulthood was noted. The panel was informed that a Haringey CAMHS Transformation Board was being set up across the whole system partnership to lead the transformation of local CAMHS services.

The following points were noted:

- Haringey's CAMHS Transformation Plan had been completed in September 2015 and submitted to NHS England for validation in October 2015.
- Approval of the plan would release funds of £500k per annum for five years (including 2015/16).
- Haringey's CAMHS Review Board had overseen an in-depth CAMHS review that had recently concluded.
- The CAHMS review had identified a number of areas that would require a project group. Transition was one of these areas and would be picked up by a subgroup of the Haringey CAMHS Transformation Board. It was noted that the subgroup would incorporate recommendations from the scrutiny review on CAMHS transition.
- The interim progress report, attached at Appendix A, that provided a high level summary on progress against each of the recommendations put forward, by the Adults and Health Scrutiny Panel in March 2015, as part of their scrutiny review on CAHMS transition.
- The CCG had been successful in two bids for £150k worth of monies to develop schools initiatives to support children with poor mental health.

Following discussion, the panel agreed that a more detailed update, specifically related to Priority 2 and the Overview and Scrutiny CAHMS transition review recommendations, should be prioritised in the panel's future work programme (for March 2016).

The progress made in relation to Priority 3: Improving mental health outcomes of adults and older people by focusing on three main areas was noted. The panel was informed actions under this priority would ensure the needs of people with a severe mental illness were addressed.

The progress made in relation to Priority 4: Commissioning and delivering an integrated enablement model which uses individuals, families and communities'

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assets as an approach to support those living with mental illness to fund fulfilling lives, was noted. During the discussion, reference was made to the following:

- The fact that the enablement strand of the framework had formally been launched on 14 July at an event attended by a wide range of stakeholders including service users and clinicians.
- A local steering group, chaired by the Head of Housing Commissioning, had drafted an accommodation pathway for people with mental health needs. It was also noted that the council was piloting a new accommodation pathway for people with very complex needs called "Housing First". The panel was informed that this model would be evaluated to determine effectiveness.

AGREED:

- (a) That the overall progress on the implementation of the Mental Health and Wellbeing Framework be noted.
- (b) That a more detailed update, specifically related to Priority 2 and the Overview and Scrutiny CAHMS transition review recommendations, be prioritised in the panel's future work programme (for March 2016) and discussed further under item 10 on the agenda – Work Programme Update.

AH69. WORK PROGRAMME UPDATE

Christian Scade, Principal Scrutiny Officer, provided an update on the proposed scrutiny work programme for the remainder of the 2015/16 municipal year.

In terms of budget monitoring, the panel was informed that on 19 October 2015 the Overview and Scrutiny Committee had agreed that each scrutiny panel could set a date, during the course of each year, to undertake a review of their areas overall service and financial performance, taking into account previous years' performance, the current year's estimated outturn position and future changes as set out in the Council's Medium Term Financial Strategy. The Chair explained that this scrutiny work would be undertaken by the Adults and Health Scrutiny Panel in February 2016 (with a date to be confirmed outside of the meeting).

Mr Scade explained that following the discussion at the last panel meeting, concerning adult safeguarding, he had met with officers concerning the possibility of setting up an informal briefing session with the Chair of the Haringey Safeguarding Adults Board (SAB). The panel agreed that this would be useful, especially if there was an opportunity to go through the SAB Annual Report and to consider ways in which scrutiny could add value to adult safeguarding and quality assurance issues moving forwards.

Following the briefing provided by the North Middlesex University Hospital NHS Trust in August 2015, concerning their Quality Account, it was agreed that a further briefing/update should be arranged for January 2016.

Following discussion under agenda item 9 (Mental Health and Wellbeing Updates) it was agreed that an update on Priority 2 of the Health and Wellbeing Framework and

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the Overview and Scrutiny CAMHS transition review recommendations, should be prioritised for March 2016.

AGREED:

- (a) That subject to the additions, comments and amendments, referred to above, the items outlined in Appendix A of the Work Programme Update report were agreed and recommended for endorsement by the Overview and Scrutiny Committee on 30 November 2015.
- (b) That an informal briefing session be arranged, by the Principal Scrutiny Officer, to enable panel members to meet with the Chair of Haringey Safeguarding Adults Board in late November / early December. This should provide an opportunity to discuss the SAB's Annual Report and to consider ways in which scrutiny could add value to adult safeguarding and quality assurance issues moving forwards.
- (c) That the Principal Scrutiny Officer be asked to liaise with the North Middlesex University Hospital NHS Trust to confirm a suitable time to meet, during January 2016, to consider an update on the Trust's Quality Account.

AH70. NEW ITEMS OF URGENT BUSINESS

There were no new items of urgent business.

AH71. DATES OF FUTURE MEETINGS

The Chair referred Members present to Item 12 as shown on the agenda in respect of future meeting dates, and Members noted the information contained therein'.

Clr Pippa Connor

Chair

**MINUTES OF THE ENVIRONMENT AND COMMUNITY SAFETY SCRUTINY PANEL
TUESDAY, 13 OCTOBER 2015**

Councillors Patrick Berryman, John Bevan, Barbara Blake, Sarah Elliott,
Bob Hare, Adam Jogee (Chair) and Sheila Peacock

CSP12. APOLOGIES FOR ABSENCE

None.

CSP13. ITEMS OF URGENT BUSINESS

None.

CSP14. DECLARATIONS OF INTEREST

None.

CSP15. DEPUTATIONS/ PETITIONS/ PRESENTATIONS/ QUESTIONS

None.

CSP16. MINUTES

AGREED:

That the minutes of the meeting of 29 June 2015 be approved.

CSP17. CABINET MEMBERS QUESTIONS; CABINET MEMBER FOR THE ENVIRONMENT

Councillor Stuart McNamara, the Cabinet Member for Environment, answered questions from the Panel regarding key areas within his portfolio as follows:

- Recycling of glass; Street banks had been removed due to contamination. However, it had been agreed to keep them where they worked and they could be brought back if need be. David Beadle, the Chief Executive of the North London Waste Authority (NLWA) commented that the best solution was if bottles could be taken back and refilled. However, deposit schemes rarely existed now. New European Commission regulations could require a higher level of re-use though. Banks were being removed due to co-mingling. Co-mingled bottles tended to be contaminated and broken. There was technology that could separate bottles but this was expensive. Work was undertaken by the NLWA with boroughs regarding the relative costs of the different options available. The value of materials had diminished considerably and it could therefore be challenging for local authorities to dispose of them.
- Timed collections were now being rolled out across the borough as well as black boxes.
- Houses in multiple occupation (HMOs); Enforcement involving HMOs was complex. The focus of enforcement in such circumstances was on the landlord of the property. The potential loss of licence could be used as leverage to promote

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compliance by landlords. Steve Russell, the Housing Improvement Manager for Private Sector could be invited to a future meeting of the Panel to report on the licensing scheme, including statistics on the number of landlords who had had action taken against them.

- The plans for joined up enforcement involved all different levels involved in enforcement being co-located with one individual to oversee the service. There would also be closer working with partners, especially the Police. The Panel noted that the Overview and Scrutiny Committee was looking at the development of joined up enforcement.
- The borough's Cycling Conference had been successful with over 140 people attending and the event attracting sponsorship from a number of sources.
- In respect of traffic management, the borough wide 20 MPH speed limit was due to be implemented from February onwards. In addition, a number of traffic schemes were scheduled to be completed by the end of this tax year, including Cross Safe and work to North Hill in Highgate. In addition, three traffic reviews were planned. These were in Tottenham, Green Lanes and West Green. The aim of these was to address any anomalies and tidy up current lay outs. He was happy to come along to a future meeting to report on these.

Councillor Berryman raised issues relating to the availability of facilities at Park Road pools and it was agreed that a meeting would be arranged between him and the Cabinet Member at the venue to discuss them.

In answer to a question regarding broken bicycles being left attached to cycle stands, he stated that he was happy to address this issue. Work to de-clutter streets was planned and any such bicycles could be removed as part of this process. Cycling on pavements was discouraged but there were some areas of pavement where there was dual use. However, he was in favour of demarcation and was not convinced that dual use was desirable.

AGREED:

1. That the issue of ensuring that landlords fulfil their waste and recycling responsibilities and, in particular, the role on licensing within this be referred to a future meeting of the Panel; and
2. That the issue of the removal of broken bicycles left in cycle parking facilities be referred by the Cabinet Member to appropriate officers in the Environment and Community Safety service for response.

CSP18. REDUCING WASTE

The Panel received a presentation on reducing waste from Tom Hemming, the Waste Strategy Manger in Environment and Community Safety. It was noted that there were significant costs arising from the collection and disposal of waste, which increased the financial pressures on the Council. Waste also impacted on the environment, created carbon and used up natural resources.

Efforts were therefore being made to reduce waste. This was being done in a number of ways:

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- Reducing the amount of waste that was produced by seeking to change behaviour;
- 'Residual squeeze' ; Maximising recycling by limiting residual waste capacity; and
- 'Polluter pays'; Ensuring that people paid for fly tipping and that businesses, landlords and householders were made fully aware of their responsibilities.

Preventative work was undertaken by the North London Waste Authority (NLWA) who had a renewable contract with the Council to carry this out. This work aimed to bring about behaviour change through, for example, encouraging residents to avoid food waste by reducing what they bought and by, where possible, composting. In addition, the Council had implemented a "residual squeeze" through providing weekly recycling collections but fortnightly ones for other waste.

Work was taking place to address the root causes of fly tipping. However, there had been changes to the enforcement powers of local authorities to deal with fly tipping as a consequence of de-regulation. The strategy for addressing fly tipping was currently being reviewed. Engagement was a key tool to bring about behaviour change as well as, where necessary, enforcement. A multi agency and cross community response was required to address the issue successfully.

In answer to a question, it was noted that there were considerable pressures on enforcement which was why measures were being taken to join up enforcement teams across the Council.

David Beadle, the Managing Director of NLWA, stated that waste prevention was dependent on how receptive individuals were to the message. In reference to communication with Councillors, it had been agreed with representatives of Councils on NLWA that they would act as the conduit for wider communication with Councillors. However, NLWA were happy to consider alternative ways that this could be done. Social media was heavily used by NLWA as a means of communication.

Panel Members raised the fact that there had been little preventative work undertaken by NLWA in Northumberland Park ward, which suffered high levels of deprivation and was felt could benefit from engagement work. It was also suggested that communication with local Councillors could be enhanced by direct e-mail and tweeting.

In response to a question, the Cabinet Member for Environment, stated that if it was clear who was responsible for fly tipping, the expectation was that enforcement would take place. It was important that the perception of risk was increased to discourage people. There were less staff and less money available to address fly tipping. There was a persistent minority of people who were fly tipping. Such behaviour needed to be seen as socially unacceptable. Unfortunately the Council's efficiency at removing fly tipped waste had inadvertently encouraged it. The current situation was not financially sustainable. Enforcement was the sole responsibility of the Council and there was wide support for it being used more widely. Timed collections would be rolled out this year in main roads and this was also integral to dealing with dumped rubbish. Food collection had been successfully introduced. He was reluctant to take food recycling facilities away if there was non compliance. Landlords needed to hold tenants to account and ensure that they were complying. If landlords were not fulfilling their responsibilities, this could be taken up with them. Joined up enforcement would increase the capacity to deal with offenders as there would be more staff available to issue fixed penalty notices.

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It was noted Newham had undertaken a programme of collecting detailed data on fly tips and incorporated it into their planning processes. In addition, they had changed their definition of fly tipping and now only counted tips that had been reported. Newham had previously had the highest number of tips in London but Haringey was now the highest. The view had been taken that it was better to be open and transparent in reporting and to bring the issue to the attention of residents.

It was also noted that contamination was a major problem with recycling. Veolia had undertaken outreach work in order to educate the public regarding this. Re-use of electrical equipment could be problematic but this was possible in some cases. In particular, traders could be attracted by re-conditioned equipment. It was preferable that any equipment went to local use rather than being put up for general sale.

Panel Members raised the issue of flexibility in refuse collections. There were some locations within the borough where it was difficult for residents to move their bins to and from where they were required to be placed for collection. It was noted that it was possible for a sack collection to be undertaken if necessary. Paul Peters, the Haringey Contract Manager from Veolia, reported that they would be happy to review arrangements for the locations in question and, if possible, exercise flexibility.

In response to a question, the Cabinet Member stated that he would be happy to report in detail on action that was being taken to address fly tipping. The key issue was addressing its causes. A number of issues were being looked at including bulk waste collection and people dumping without licences. He understood that people were angry about fly tipping. However, another round of budget cuts was to come and there would be less staff at the same time that fly tipping was getting worse. A properly joined up enforcement team would help address the issue. He was happy to support bespoke solutions where there were difficulties to moving bins.

AGREED:

That NLWA be requested to consider;

- How local Councillors could be better informed about local preventative activities by NLWA; and
- Undertaking appropriate preventative activities in Northumberland Park ward.

CSP19. SCRUTINY REVIEW OF WASTE AND RECYCLING PARTS I AND II: UPDATE ON PROGRESS

Antony Buchan (Head of Programme – Local Authority Support, Resource London) reported on the work of Resource London. It supported London boroughs in their efforts to achieve the targets set by the Mayor. Many of the issues that had been raised at the meeting on waste and recycling were also concerns of other boroughs. HMOs were a massive issue across London and work was being undertaken to address this with the aim of providing support to boroughs. Food waste reduction was another area where work was being undertaken. Resource London was the programme of the London Waste Recycling Board, which was a joint partnership between the Mayor and London Councils.

Mr Hemming reported that there was a target to achieve 40% recycling by 2016. Targets had been achieved to date but it would be challenging to achieve the

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percentage that remained. The Council had undertaken the same initiatives as other local authorities had to address the issue. However, not all people were using the service fully and behaviour change was required. All estates now had food waste recycling and re-useable sacks were provided to assist with this.

Pan London planning advice was being developed by Resource London so that there was a common policy in relation to housing developments. In addition, new ways to report fly tipping were being explored.

Increasing the level of participation through engagement and behaviour change was a priority. In addition, there needed to be the correct ratio between residual and recycling capacity as well as proper use of containers so that contamination was minimised.

The Cabinet Member commented that officers had worked hard to implement the recommendations of the review. In reference to recommendation 1, it was hoped to be able to hold housing providers more to account and address issues relating to this within planning conditions. There was a particular responsibility on providers to ensure that proper arrangements were in place to facilitate recycling.

CSP20. WORK PROGRAMME UPDATE

Councillor Wright, the Chair of the Overview and Scrutiny Committee, reported on the findings of the in-depth work that the Committee had undertaken on events in Finsbury Park. They would be reported formally to the Committee on Monday 19th October. The Committee had considered a huge amount of evidence. A balance needed to be found between the need to minimise noise and disturbance and the need to generate income to maintain and improve parks. There was evidence that the management of events had improved. However, communication and engagement needed to be given higher priority. The financial benefits that the events brought warranted wider publicity so that the community was more aware of them. Residents could also be involved in helping to plan how the income was spent. It was important that any damage to the park was made good by promoters and the requirements for this needed to be more explicit. It was felt that the number of events that had taken place in the park during the summer in recent years was about right.

Panel Members commented that one future option could be to stage “boutique” festivals in the park in the future, which might generate greater levels of support amongst the community. It was suggested that a more proactive approach could be taken with promoters being sounded out in advance rather than merely waiting for the Council to be approached by those interested in staging events.

In respect of the review on cycling, it was suggested that the following be looked at as part of the review:

- Cycling pods;
- Safety and signage of existing routes;
- Funding issues;
- Equalities issues; and
- Regulation.

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It was also suggested that Panel Members undertake a cycle ride around key locations in the borough so that Members could observe the infrastructure at first hand.

AGREED:

That, subject to the above mentioned issues being incorporated, the draft scope and terms of reference for the review on cycling be approved.

**Clr Adam Jogee
Chair**

MINUTES OF MEETING HOUSING AND REGENERATION SCRUTINY PANEL HELD ON Tuesday, 13th October, 2015, 18.30.

PRESENT:

Councillors: Eugene Akwasi-Ayisi (Chair) Gail Engert, Tim Gallagher, Eddie Griffith, Emine Ibrahim and Martin Newton

14. FILMING AT MEETINGS

The Chair referred Members present to agenda Item 1 as shown on the agenda in respect of filming at this meeting, and Members noted the information contained therein.

15. APOLOGIES FOR ABSENCE

Apologies for absence were received from Cllr Gunes.

16. URGENT BUSINESS

None received.

17. DECLARATIONS OF INTEREST

None received.

18. DEPUTATIONS/PETITIONS/PRESENTATIONS/QUESTIONS

The panel noted that a question had been received from a member of the public to be presented to the Cabinet Member for Planning at item 7. Although not received within the required notification period, the Chair agreed to allow this question and the Cabinet member had been given prior notification.

19. MINUTES

19.1 In respect of actions arising from the last meeting it was noted that:

- Details of the estate infill programme had been circulated to members;
- The panel had undertaken the planned visit to APEX House;
- Selective licensing; older peoples housing and Haringey Housing Strategy have been incorporated in to the panels work programme;
- The panels work on the Community Infrastructure Levy had been scoped (see item 11).

19.2 In respect of outstanding items it was noted that the panel would:

Agreed:

- To write to Cllr Sahota in respect of work being undertaken within local high streets;
- To write to Chief Officer for Homes for Haringey and Director for Regeneration to provide a report on empty homes and how they are brought back in to use.

19.3 In respect of 8.4 the wording should read 'time table'.

19.4 in respect of the RAG ratings for priority boards it was noted that these would soon be going live before the end of the month. This would allow greater oversight of the performance of the corporate priorities and would be in a new accessible and interactive format.

6.5 The minutes were agreed.

20. CABINET MEMBER Q & A

20.1 The Cabinet member for Planning outlined some of the key planning documents on which the Planning Service was currently focused:

- Development Management;
- Site Allocations;
- Tottenham Area Action Plan;
- Wood Green Area Action Plan.

20.2 It was also reported that in respect of planning applications all majors and 83% of minor planning decisions were on track and within planning timeframes. This is significant progress, especially in respect of major planning applications. It was also noted that a number of major applications totalling in excess of £1billion are currently being dealt with within the service, these include:

- Tottenham Hotspur Football Club;
- Apex House;
- Bruce Grove Station;
- Tottenham Hale - Hale Wharf and Techno Park.

20.3 Building control was performing well with a high demand for this service, which was indicative of quality of service on offer given that local residents can go to any provider for this service. The panel also noted that Tottenham Hotspur were using this in house service which provided a further vote of confidence.

20.4 Other key issues to note in the planning service included:

- Highgate Neighbourhood Plan engagement was still ongoing;
- Crouch End Neighbourhood Forum has been submitted and was being prepared for consideration by Cabinet in December;
- The joint local authority waste plan (North London Waste Authority) consultation closed and the borough has submitted its own comments;

- The Noel Park Area Conservation Plan had been well received by the community, with positive comments from Historic England and is due to be considered by Cabinet in November;

20.5 The panel also raised a number of issues with the Cabinet member and senior officers and a summary of the main of the main discussion points is provided below. It was noted that recruitment and retention of **planning staff** remained a significant issue for Haringey and indeed, other London boroughs. A substantive increase in the volume of development had continued to lead to nationwide shortages of planning staff.

20.6 It was reported to the panel that the planning service has recently consulted on a restructure for the planning service. A key aim of this restructure was to help retained staff to progress and develop within the organisation, but also to help recruit and retain young graduates who will be provided with development support within the service.

20.7 It was reported to the panel that a Team Leader for the east of the borough had been recruited and replaces a historically vacant post which has been filled by an agency planner. Deputies are also being recruited to these posts. A key aim of these appointments is to build relationships within these areas, which is much easier to do with permanent appointments.

20.8 Staffing remains a major challenge however, as the local authority is not only competing against other planning services for well qualified planning officers, but also with the private sector, who in general, can offer much more lucrative packages than public sector employers. The service has also held discussions with Human Resources to explore the possibility of recruiting from outside London and the incentives which may support this.

20.9 The panel also discussed whether the perception of Haringey was possible influence on recruitment or were judgements to apply for posts here based solely on pay and conditions. It was noted that the a benchmarking exercise had revealed that pay for team leader roles was substantially below London average and the restructure has sought to address that.

20.10 The panel discussed the Haringey proposition, the local offer to attract planning officers. It was clear that perceptions were changing and with the advent of major planning decisions to be taken within the service (e.g. Tottenham Hotspur, High Road West, Cross Rail 2, Wood Green) these could add additional kudos and appeal to working in the service.

20.11 It was noted that the solution to staff and recruitment and retention issues was likely to be a long-term and would require further work on the supply side of this equation, in particular the creation of local education and training opportunities.

20.12 In times of high demand for planning officers, the impact of recruitment agencies on local pay and condition can be significant in that agency staff working may be in receipt of a premium rate over and above local rates. As a consequence, it was not uncommon to report that there are examples where agency staff are earning

more than managers. In this context, the ability for local authorities to recruit and retain permanent staff is further inhibited.

20.13 At present, the panel noted that there are more temporary and agency staff than there are permanent staff in the department. Exit interviews would suggest that for many, financial considerations are of paramount importance, particularly in relation to the high cost of living in London (e.g. housing). As a consequence, a lot of time is spent listening to junior planners to identify future aspirations and how these can be met, within the organisation.

20.14 the panel also discussed the councils performance in respect of **planning appeals**, and the proportion of decisions which were allowed and disallowed. It was noted that currently, the council has won 64% of planning appeals, and the performance of local planning services are published by the DCLG every quarter.

20.15 In respect of outcomes of appeals, overall performance is reported to Regulatory Committee and the outcomes are reported on the planning service website. In respect of appeals performance, it was noted that Haringey is in line with London average. The panel noted that planning was currently a very dynamic policy field which may impact on both the nature and volume of planning appeals going forward.

Agreed: (1) Planning appeal performance and outcome information would be sent to members. (2) That local analysis of planning appeal outcomes to assist in the identification of any patterns or trends would be provided to the panel.

20.16 The panel discussed the **Crouch End Neighbourhood Forum** and noted that there have been ongoing discussions with the group, including comments on the draft bid. There is only one application expected for this area which will make things more straight forward and the planning service have been meeting with the shadow forum to assess their expectations for the area. This report is expected to be considered at Cabinet in November.

20.17 **Starter Homes** are expected to be included within the new Housing & Planning Bill (published 13th October). The bill will promote the development of Starter Homes, available to qualifying first-time-buyers at a discount of at least 20% less than the market value and Councils will have a specific duty to promote the supply of Starter Homes (including the preparation of local plans). The full ramifications of this section has yet to be fully assessed, but this could have a substantial impact in the way the council delivers affordable housing.

20.18 It was noted that budget reductions to be implemented within the consultation budget in 2016/17 would result in fewer consultation letters being distributed as a part of the planning consultation process. In preparation for this, the **Statement of Community Involvement** has been updated and is due to be agreed by Full Council early in 2016. Early indications are that people are already transferring on-line and other channels of communication are being explored. It should be noted that consultation is not being reduced just that different mediums of consultation will be used.

20.19 There was a broad discussion of the role of members of the public at **Planning Committee**. The panel voiced concerns that members of the public attending planning committee can sometimes feel that their opinion is not valued or worthwhile in considering planning applications as this invariably overridden by planning officer or legal advice. Whilst accepting that there are specific grounds on which applications can be challenged, the panel were of the view the rejection of such comments could be undertaken more sensitively. Given the narrow confines through which to influence planning applications at this stage of the planning process, the panel questioned whether there is a better way of involving the public at the Planning Committee.

20.20 The panel noted that by the time that an application comes to Planning Committee it is very difficult for Planning Committee to vary any plans or conditions, and if such conditions were altered, this could also be expensive for the developer to implement such changes. In this context, the importance of **early involvement** and comment in planning applications was emphasised to ensure that any planning concerns are incorporated into plans at the outset.

20.21 Understanding that this Planning Committee is a quasi-judicial process and that there are specific grounds on which planning applications can be challenged, officers also have to be mindful of not putting the Council in a position in which it can be legally challenged, which may expose the council to financial risks and losses.

20.22 The panel noted that the Planning Service were trying to get the community involved further forward in the planning process and this is embodied in the new Local Plan which is due to be considered at Cabinet. This creates a Development Charter which stipulates 5 essential tests for new development:

- Relate positively to neighbouring structures, new or old, to create a harmonious whole;
- Make a positive contribution to a place, improving the character and quality of an area;
- Confidently addresses feedback from local consultation;
- Demonstrate how the quality of the development will be secured when it is built; and
- Are inclusive and incorporate sustainable design and construction principles.

20.23 Of particular importance is provision 3, 'confidently addresses feedback from local consultation' which stresses the need that developers should identify what action they have taken as a result of community engagement. The updated Statement of Community Involvement also restates the importance of pre-application consultation. The Planning Service is trying to embed the community's voice in the planning process and to introduce tests for the developer to ensure that this takes place.

20.24 The panel also noted that a high calibre design panel has been appointed, with an independent chair. Different planning disciplines also sit on this panel which incorporates a range of interests and where individually representatives have a lot of experience in the industry. A majority of applications are brought before this panel for comment and input to help improve schemes before they go to Planning Committee.

20.25 The AD for Planning noted the concerns of the panel and said that these would be reported back to the service.

Resident Question

20.26 Under agreed procedure rules a local resident was allowed to set a question to the Cabinet member. The question is as set out below:

I believe strongly that planning policy should favour the siting of businesses - especially small businesses - in places near where their employees can live. This is good for people's quality of life (by reducing commuting time), for their health (because they are likely to walk or cycle to work) and for the environment (by reducing emissions due to motorised transport, whether public or private).

At the moment, planning policy favours the exact opposite, seeking to site businesses in large dedicated developments, which are often a long way away from where people work. The only businesses that are expected to be sited near homes are shops and schools, as opposed to manufacturers or service industries which sell nationwide or worldwide).

In my opinion, London in general and Haringey in particular should reverse a century of "zoning" policy in favour of mixing business and residential development.

The proposed destruction of the Courtyard at Lynton Road and its replacement by a purely residential development is exactly the sort of thing we should NOT be doing.

20.27 The panel noted that as part of the Mayoral Plan, the Council has to create over 15,200 new homes, 22,500 new jobs and 35 hectares of employment space, so in this context the Council is wishing to retain employment land where it can. The panel noted that it wanted to protect employment land and has a number of policies in place and in progress to support this. Mixed land usage is a way forward to help maintain employment space as the creation of large industrial areas is not practical. The panel noted that there was no intention of removing the employment status of the area in question.

20.28 Local plans to help improve balance between employment and housing space locally face significant national 'headwinds'. The government has already made it a permitted development to convert office space to housing, following earlier decisions to allow the conversion of storage and warehouse sites for housing. To counteract this, a report has gone to Cabinet to seek an Article 4 Direction to restrict warehouse conversions. From an economic viability perspective, the panel also noted that the potential revenues from the creation of small business space would not be sufficient to support such development alone, and that some other form of cross-subsidy with housing development should be considered (possibly by increasing the intensity of development).

20.29 In respect of the Lynton Road site the expectation the panel noted that it will be redeveloped but with additional employment floor space at an affordable level, cross subsidised by residential development. This does pose issues around build density and the impact that this will have on the amenity of to existing residents and businesses (e.g. parking). The panel noted that these were difficult challenges though there were limited opportunities to develop dedicated new employment space.

20.30 The panel recognised however, that national and regional policy drivers which promote housing development should not be underestimated as there have been considerable pressures to convert local employment space to residential (e.g. office to residential now a permitted development). This is recognised in the Local Plan so when new plans are submitted to develop employment land, these are encouraged to continue to provide for employment space alongside any new housing development. If this is not possible, then financial compensation is paid by the developer to support the creation of other employment facilities elsewhere.

20.31 It was noted that as local neighbourhood plans develop, these may provide some additional protection for local business spaces alongside other local features which determine the character of that area. This could be a further option for Lynton Road once the Crouch End Neighbourhood Plan is agreed.

20.32 In response, the local resident indicated that the mixed usage approach to Lynton Road site was welcomed.

Agreed: That the Assistant Director for Planning would provide further details of plans for the Lynton Road site, including any alterations since the publication of the Site Allocation Strategy.

21. HOMELESSNESS

21.1 As part of its work programme for 2015/16, the panel at its last meeting agreed that it would visit Apex House. The Chair reported back on the panels visit which was in two parts:

- Customer Service Centre – to understand how clients with housing needs initially present with the Council;
- Housing Options Team – to assess how housing needs are assessed and processed and what programmes the council has in place to prevent homelessness.

21.2 The panel noted the volume of client contacts received at Apex House Customer Service Centre (SCS) was approximately 300 per day of which a substantial proportion were housing related enquiries. The panel noted that despite preventative efforts of the Council, many people continued to present as homeless at the CSC.

21.3 The panel noted that the visit was particularly useful as this helped members to further understand the pressures within the housing allocations system and the impact that this has on temporary accommodation. From this visit, the panel noted that Haringey was supporting over 3,000 households in temporary accommodation and that within a newly configured Housing Register, there were over 7,500 waiting to be homed. Given the shortage of housing supply, it was recorded that the average waiting times for a two bed property, even for those in priority need could be up to three years. The panel noted that such information would be helpful in managing local housing expectations.

21.4 The manager of Housing Demand attended the panel and presented a short paper (attached) and to respond to member questions. The panel noted the recently

enacted changes to the Housing Register (HR), which now provides a more realistic presentation of those likely to find homes through the Council. The removal of bands D and E from the HR was justified as no households had been homed given the relative priority of those in bands A, B and C and the shortage of supply.

21.5 The panel also noted that there was a falling number of housing lets each year which demonstrated the limited capacity of the council to re-home people. For example:

- In 2011/12, there were 1,103 lets;
- In 2013/14 there were 848 lets;
- In 2014/15 there were 697 lets.

21.6 The panel noted however that the prospect of homing those applicants in band C within the new housing register was still very low given the scale of local housing need and shortage of supply. The panel noted that housing legislation requires that the Council gives 'reasonable preference' to a wide range of people which must be recognised in housing allocations register, even if their needs or the prospect of them being re-homed is limited. Bands D and E in the previous allocation register were those already in housing but who wanted a different type of housing, and were typically those in the private rented sector but who wanted a council house.

21.7 Members of the panel noted the period of time that people are likely to be in temporary accommodation had risen and were encouraged that accommodation standards in this sector risen, particularly in the reduction of using Bed and breakfast accommodation. The panel were keen to ensure that these trends continued and that standards should be continued to be monitored closely.

21.8 The Panel recognised the difficulties that front line staff face in this work in seeking to meet local housing needs and wanted to extend their thanks to those working in both these teams.

Agreed: To write to Customer Service Team and Housing Options Team to thank them for supporting the panels visit.

22. HARINGEY HOUSING STRATEGY (2015-2018)

22.1 The Lead Commissioner for Housing attended to brief the panel on the Haringey Housing Strategy (presentation attached). It was noted that this related to corporate priority five in the council and sets out the principles and objectives that will help to achieve this priority. It was also noted that this was a partnership strategy, also setting out the role of partners in meeting the set objectives.

22.2 An initial consultation was undertaken in 2014 on the key principles that would underpin housing strategy and this has informed the development of the Haringey Housing Strategy. There were over 300 responses to this initial consultation, and subsequent analysis of consultation responses demonstrated strong support for the proposed principles. Analysis also revealed three other themes:

- Achievability - whether the council can practically deliver on all the desired objectives;

- Accepting that people and communities are important within the strategy, 'bricks and mortar' for building new homes was of paramount importance;
- Affordability and the quality of the PRS was also important.

22.3 In response, the Haringey Housing Strategy has a number of themes:

- helping to deliver more targeted services for those most in housing need;
- prevention of homelessness;
- improving quality of housing in particular the private rented sector;
- ensuring the increasing supply of new homes and that there is a social dividend to development.

22.4 It was reported to the panel that there have been a number of substantive legislative and policy changes since the publication of the Housing Strategy which will influence the final shape of this document and the deliverability of objectives. Key issues highlighted were:

- recent budget announcements to reduce social rents which will restrict headroom within Housing Revenue Account and which will ultimately impact on the number of houses the council is able to build itself;
- the introduction of Housing & Planning Bill which among other things, extends right to buy (RTB) among housing associations and forces the sale of high value council homes.

22.5 It was noted that there was a significant housing affordability issue in Haringey, an issue which is similarly experienced by residents in many other London boroughs. Buying a property remains out of reach for many local residents given that the average house price in the borough is in excess of £500k which would require a significant deposit and income to finance. As average income in the borough is about £40k, buying a property is prohibitive for many residents.

22.6 The RTB will continue to be challenging as the council continues to lose local stock through this heavily discounted purchase scheme. In addition, the loss of high value properties over a certain threshold could severely impact on the availability of social housing in some areas of the borough. The threshold is yet to be fully determined, but initial estimates suggest that this could lead to the forced sale of up to 50 properties per year. The panel were concerned that these proposals could exacerbate inequalities between the east and the west of the borough. This could be of particular problem in specific wards where there are lots of street properties (e.g. Muswell Hill). How the forced sale will work in practice is yet to be determined as separate guidance is expected to be published soon, however what is known so far can be summarised as thus:

- once identified properties become vacant, these must remain vacant;
- this will result in loss of rental income;
- receipts are not maintained locally, though pooled regionally.

22.7 Provisions in the Welfare Bill indicate that there will be a reduction in social rents of 1% per year until 2010, in part to help reduce Housing Benefit costs. It is estimated that this will result in a loss of £15m per annum to the HRA, which will inhibit the council's ability to build new homes.

22.8 The panel discussed affordable rents, and in particular the definition of what this actually meant in monetary terms. It was noted that by definition, affordable could be up to 80% of the local market rent. In Haringey, social housing is let at approximately 37/38% of market rent, though this will reduce with coming legislation.

22.9 The panel discussed RTB of housing association properties in further detail, where it was noted that the National Federation of Housing Associations has brokered a voluntary agreement. With this agreement there will be no need for primary legislation to enact RTB proposals, so this will proceed, with certain safeguards (e.g. protecting housing in rural areas).

22.10 The panel discussed the provision of lifetime tenancies and whether it was now a more realistic proposition to offer more short-hold tenancies (1-5 years). The panel noted that the current policy (of providing lifetime tenancies) was considered by members at the adoption of the current tenancy strategy which expires in 2016 and will be subject to review at that point. The panel agreed that the new strategy should come to scrutiny before decision.

Agreed: That the new Tenancy Strategy should be presented to scrutiny before final decision.

22.11 The panel noted that formal consultation for the strategy closed on 18th October and that the emerging findings from this consultation would be presented at the next meeting as per work programme. This will provide the panel with an opportunity to comment on these ahead of an expected final decision at Cabinet in January 2016.

23. HOMES FOR HARINGEY

23.1 The panel noted the outcome of the Future of Housing Working Group which recommended that Homes for Haringey should be retained and that a new 10 year contract should be awarded and this was agreed by Cabinet in September 2015. The new management agreement will need to be worked up and brought back to Cabinet before March 2016.

23.2 Following this decision, Homes for Haringey will continue with those services which were transferred over last year (homelessness, allocation and lettings). There will be a two way Transfer of Undertakings Protection of Employment (TUPE) process for:

- 200 staff from the Council's Community Housing Service who are currently seconded with Homes for Haringey;
- Homes for Haringey (Finance, Human Resources and IT) staff who will move back to the Council within the shared service centre.

23.3 It was noted that there would be three priorities for Homes for Haringey going forward these were:

- Continued negotiation of the new 10 year contract;
- Managing the two way TUPE staffing transfer;
- Defining and agreeing performance framework (standards, KPI) for Homes for Haringey.

23.4 The panel noted that in addition to recommending a new contract for Homes for Haringey, the Future of Housing Steering Group also suggested that new requirements are placed with Home fro Haringey in respect of:

- Resident involvement;
- Review of services to leaseholders;
- Review repairs service to encourage more residents to undertake minor repairs themselves;
- Initiate consultation with residents in Broadwater Farm before end of 2015.

23.5 The Future Housing Group also recommended that the Council consider the future of the Noel Park estate and develop a self funding proposal to support improvement works. It was noted that existing Decent Homes improvement will require £35million of which £11m has been sourced. Therefore £24million needs to be raised possibly through part-sale and mixed tenure options.

24. WORK PROGRAMME UPDATE

24.1 The panel noted that in addition to the work programme outline, there were two topics which had been agreed:

- Community Infrastructure Levy (CIL);
- Housing Viability Assessments.

24.2 Whilst the scope for the CIL had been developed and agreed, recent policy pronouncements in respect of Viability Assessments (using planning obligations to create Starter Homes for purchase at discount over affordable rent) meant that this scope was being reassessed.

24.3 The panel also noted that it was trying a different ‘scrutiny in day’ approach to project work, so that all the evidence was collected on one day to promote coherence and consistency in way evidence is collected. A date was being sought for the CIL project and panel members would be consulted.

24.4 The cabinet member indicated that the apportionment of the CIL receipts was important to ensure that maximum community benefit could be attained. The Cabinet member requested to be notified when the meeting was due to take place and would attend.

25. NEW ITEMS OF URGENT BUSINESS N/A

26. DATES OF FUTURE MEETINGS

The meeting ended at **9.10PM**

CHAIR: Councillor Eugene Ayisi

Signed by Chair Date

Report for: Overview and Scrutiny Committee – 30th November 2015

Item number: 8

Title: Impact of Welfare Reform

Report authorised by : Tracie Evans, Chief Operating Officer

Lead Officer: Amelia Hadjimichael
0208-489-5988 amelia.hadjimichael@haringey.gov.uk

Ward(s) affected: All

**Report for Key/
Non Key Decision:** Report for non-key decision

1. Describe the issue under consideration

- 1.1 The Overview and Scrutiny Committee have asked for an update on the Councils preparedness for the rollout of Universal Credit in Haringey.
- 1.2 In addition the Committee has asked for an update on the impact of the Benefit Cap and proposed government changes to the rate at which the Benefit Cap is set.

2. Cabinet Member Introduction

N/A

3. Recommendations

- 3.1 That the Overview and Scrutiny Committee note the contents of this report.

4. Reasons for decision

- 4.1 No decision is required at this time.

5. Alternative Options Considered

- 5.1 N/A

6. Background Information

The Council's overall approach to welfare reform

- 6.1 The Welfare Reform and Work Bill (2015) makes major changes to welfare provision which are due to roll out between April 2016 and April 2018. These changes will have a significant impact on the incomes of some of our most vulnerable residents and are likely to impact on demand across a number of

Council services. A Welfare and Benefits Working Group chaired by Tracie Evans and comprising key Council Officers from policy, housing, economic development, social care, and the shared service centre has been set up to oversee the work being done across the Council on all Welfare Reform matters.

- 6.2 As part of an overall strategy for considering the impact of welfare reform, the Council has commissioned the Welfare Reform Club to complete a study to identify the impact of welfare reform changes on the borough's residents. The study will look at the cumulative impact of all forthcoming welfare changes, including the roll out of Universal Credit and the proposed extension of the benefit cap. The findings of the study will help us to assess the impact of welfare reform on our local policy decisions and to target advice and support at those most affected by these changes. The final report is expected in December 2015 and will be shared with members and partners. We will also develop an action plan setting out how we intend to respond to the findings of the report.

Universal Credit preparation

- 6.3 Universal Credit (UC) is a Government led programme to merge existing benefits, including Housing Benefit, into one single monthly payment. Universal Credit is replacing Job Seekers Allowance, Housing Benefit, Working & Child Tax Credit, Employment & Support Allowance, and Income Support. People may be able to claim if they are on a low income or out of work. They do not need to do anything if they are already claiming any benefits - they will be told when UC will affect them.
- 6.4 UC aims to ensure that people will be better off in work, find it easier to start a new job or work more hours. As earnings increase Universal Credit will gradually reduce.
- 6.5 People will have to accept a 'Claimant Commitment' – without agreeing to it, they will not get UC. They can claim UC online and it will be paid differently from current benefits. It will be paid once a month, usually into a bank account. Any help they get with their rent will be included with UC payments and claimants then pay their landlord themselves. Evidence from pilot schemes shows that many claimants do not pay their landlords which leads to rent arrears, increased possession applications and evictions. This could lead to a further drain on the Council's homelessness team and other supporting services.
- 6.6 Haringey currently has approximately 36,000 Housing Benefit claimants. We estimate 28,000 (80%) of these may eventually be affected by the UC rollout. However, initially very few of these cases would transfer to Universal Credit. Housing Benefit and other legacy benefits (such as Jobseekers Allowance) will continue, until the Department for Work and Pensions (DWP) are in a position to call for cases to be migrated on a planned and phased basis. DWP have given no indication of when this might be, but it is not expected until at least 2017. Housing Benefit for Pensioners and those in supported accommodation will not be transferring and will continue to be administered by Local Authorities.

- 6.7 Haringey has 10 reported current claimants in receipt of UC (these are likely to have moved into the borough from an area already live on UC), and no local jobcentres administer UC yet. DWP have indicated that Haringey jobcentres are part of Tranche 4 of their Universal Credit rollout – going live from 14th March 2016.
- 6.8 Initial discussions have started with local DWP representatives, regarding the March 2016 rollout. As yet DWP have not had sight of projected numbers of claimants initially expected to be affected, however, they believe that the number will be low. For comparison, data for neighbouring boroughs which have started implementing Universal Credit is shown below:
- **Barnet** have been live with Universal Credit since 2nd March 2015 and had **741** live UC cases in September 2015 of which 237 were in work and 504 out of work. This increased to **880** in October 2015 of which 270 were in work and 610 out of work.
 - **Enfield** have been live with Universal Credit since 13th July 2015 and had **357** live UC cases in September 2015 of which 68 were in work and 289 out of work. This increased to **526** in October 2015 of which 110 were in work and 416 out of work.
 - **Waltham Forest** have been live with Universal Credit since 18th May 2015 and had **647** live UC cases in September 2015 of which 189 were in work and 458 out of work. This increased to **809** in October 2015 of which 225 were in work and 584 out of work.
- 6.9 Current criteria which is expected to be used for assessing entitlement to UC is shown in Appendix A. New claimants who do not meet the criteria, will be directed to legacy benefits.
- 6.10 DWP have suggested that further rollout to additional new claimants will be unlikely in the short-term, whilst the DWP's digital delivery strategy is reviewed. Anecdotally, the DWP computer systems for administering UC are currently believed to be inadequate to cope with large volumes of claims, so further rollout is unlikely until this is overcome.
- 6.11 Our local DWP representatives are currently working with Islington to deliver their rollout which took place on 9th November 2015. Islington is also a pilot authority for a Local Support Service Framework, which will see DWP staff integrating closely with Islington Contact Centre Staff, in working with more vulnerable clients.
- 6.12 DWP have indicated that they do not propose this approach with Haringey, though they have expressed an interest in placing some DWP staff locally (in addition to staff already placed with us in the Welfare Reform Support Team at Apex House). DWP state that during the Universal Credit go-live period they may be interested in offering an initial advice and digital support function, possibly based in our Customer Service Centres. They would also seek opportunities to work with key third sector providers such as Citizens Advice.
- 6.13 DWP have stated that of the new claimants expected to move onto Universal Credit, no more than 5% will require financial and digital support. They are also

willing to consider providing additional support to any cases which are identified with complex needs.

- 6.14 We await a formal approach from DWP to discuss local partnership arrangements and develop a co-operative strategy. In the meantime, we continue to work to prepare, with colleagues in Housing, particularly Advice, Supply, Homelessness and the Welfare Reform Team.
- 6.15 We will engage with Adults Team regarding issues of duty for individuals and landlords to prepare them for the forthcoming changes.
- 6.16 We will work with legal, business intelligence and the policy & strategy team on an impact assessment.

Benefit Cap Update

- 6.17 The Benefit Cap was introduced in April 2013, and places a weekly cap of £500 on household state benefits (£350 for single claimants). Benefits affected include Housing Benefit, Tax Credits and Child Benefit.
- 6.18 Initially over 660 Haringey residents were affected. By moving into work, obtaining other exempting benefits and finding cheaper alternative accommodation, this has reduced to 418 claimants as at 5th November 2015.
- 6.19 Of this 418, 201 are in Temporary Accommodation, 112 are Private Tenants, 50 are Council tenants and 55 are Housing Association Tenants.
- 6.20 391 are affected by the £500 cap - most of these cases have dependent children. 27 are affected by the £350 cap for Single People.
- 6.21 60 have losses less than £10, 153 have losses between £10-£50, 95 have losses between £50-£100, 79 have losses between £100-£200, 24 are affected by losses between £200-£300 and 7 lose over £300 per week. 10 cases receive Housing Benefit of just 50 pence per week due to benefit cap restrictions.
- 6.22 So far in 2015/16, £649,599 has been spent through Discretionary Housing Payment on 288 Capped Cases. This figure will be expected to double by year end. 195 of current capped cases have received some DHP assistance this year.
- 6.23 The government have announced plans to reduce the benefit cap to £23,000 per year (£442.31 per week) in London for households of more than one person (£20,000 outside London – £384.61 per week) and £15,410 per year (£296.35 per week) in London for Single Claimants (£13,400 - £257.69 per week outside London).
- 6.24 London Councils has been told that this will take effect in Autumn 2016. The Government have not yet made any formal announcements on a commencement date.

- 6.25 Based on the current capped caseload, 118, cases which are affected by the cap at present, will face a further loss of £57.62 per week, when these plans are implemented. 230 cases currently receiving £57.62 or less a week will have their Housing Benefit reduced to just 50 pence.
- 6.26 In addition, further cases not currently affected, because the household income is currently between £23,000 and £26,000, will become affected. An accurate assessment of how many claims will be affected has not been made available by DWP. It is difficult for us to make an accurate assessment as not all household income data is required to be held by the Housing Benefit service, so assumptions have to be inferred. However, initial estimates, put this figure at over 700 households.
- 6.27 This years Discretionary Housing Contribution from DWP is £1, 485,882, and is expected to be spent in full. It is likely that this amount will be exceeded, which means that the Council will have to fund any overspend from Council reserves. Although there is likely to be a small increase in the budget next year, it is unlikely to cover all cases expected to be requiring some additional assistance with their rent. It is unsustainable for the Council to financially supplement government grants to continue to support and sustain residents affected by government welfare reforms.
- 6.28 The Benefits Service, in conjunction with the Welfare Reform Team will continue to work with affected claimants to continue to seek solutions which may alleviate the financial hardship caused by this change.

7. Contribution to Strategic Outcomes

- 7.1 Our approach to tackling welfare reform changes contributes to a number of our corporate priorities, including preventing homelessness, driving growth from which everyone can benefit and supporting residents to live independent lives. In addition, supporting those affected by welfare reform is central to our ambition to create a fair and equal borough by tackling the underlying factors of poverty and exclusion.

8. Statutory Officer Comments

Comments of the Chief Financial Officer and Financial Implications

- 8.1 N/A

Comments of the Assistant Director of Corporate Governance and Legal Implications

- 8.2 N/A

Equality and Community Cohesion Comments

8.3 N/A

Head of Procurement Comments

8.4 There are no procurement requirements for this report.

9. Planned Use of Appendices for Final Report

- Appendix A – initial Criteria for claimaing Universal Credit

10. Local Government (Access to Information) Act 1985

10.1 N/A

Appendix A – Initial criteria for claiming Universal Credit

To be eligible to claim Universal Credit (as opposed to existing benefits), you must:

- live at your usual address, in an area where Universal Credit is available
- not be homeless, in supported or temporary accommodation, nor a homeowner
- be a British citizen with a National Insurance number
- be aged between 18 years and 60 years and six months
- be fit for work
- not have applied for a fitness for work note
- consider yourself/yourself fit for work
- not be pregnant nor have given birth within the last 15 weeks
- not be entitled to Jobseeker's Allowance (JSA), Employment and Support Allowance (ESA), Income Support (IS), Incapacity Benefit (IB), Severe Disablement Allowance (SDA), Disability Living Allowance (DLA) or Personal Independence Payment (PIP)
- not be awaiting a decision on a claim for Jobseeker's Allowance (JSA), Employment and Support Allowance (ESA), Income Support (IS), Housing Benefit (HB), Child Tax Credit (CTC) or Working Tax Credit (WTC)
- not be appealing against a decision of non-entitlement to Jobseeker's Allowance (JSA), Employment and Support Allowance (ESA) or Income Support (IS)
- not be awaiting the outcome of an application to revise a decision of non-entitlement to Jobseeker's Allowance (JSA), Employment and Support Allowance (ESA), Income Support (IS) or Housing Benefit (HB)
- not have any caring responsibilities (such as for a disabled person)
- not be self employed, a company director or part of a limited liability partnership
- not be in education or on a training course of any kind
- not have a person acting on your behalf over your claim
- have at least one suitable account that DWP can pay your money into
- not live in the same household as a member of the regular or reserve forces who is away on duty
- have lived in the UK for the last two years, and not have been abroad for more than four weeks continuously during that time
- not be required to pay child maintenance via the Child Support Agency
- not have savings in excess of £6,000
- not be an approved foster parent (even if you currently have no foster children)
- not be expecting to adopt a child in the next two months or (where family claims may be made) have adopted a child within the last 12 months
- not expect to receive individual take home pay of more than £338 in the next month
- not be responsible for a young person under 20 who is in non-advanced education or training

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Report for: Overview and Scrutiny Committee – 30th November 2015

Item number: 9

Title: Social Inclusion

Report authorised by : Jeanelle de Gruchy, Director of Public Health and lead officer for A Fair and Equal Borough

Lead Officer: Kathryn Booth
0208-489-3437 kathryn.booth@haringey.gov.uk

Ward(s) affected: All

**Report for Key/
Non Key Decision:** Report for non-key decision

1. Describe the issue under consideration

- 1.1 Social inclusion is a current topic within the Overview and Scrutiny Committee work programme for 2015/16.
- 1.2 The 30th November Overview and Scrutiny Committee meeting is dedicated to a discussion with the lead Cabinet member for social inclusion on how the scrutiny work programme can add value to this cross-cutting area of work.

2. Cabinet Member Introduction

N/A

3. Recommendations

- 3.1 That the Overview and Scrutiny committee give consideration to how the work programme for 2015/16 can add value to the Council's approach to social inclusion.

4. Reasons for decision

- 4.1 No decision is required at this time.

5. Alternative Options Considered

- 5.1 N/A

6. Background Information

- 6.1 A **Fair and Equal Borough** is our cross-cutting approach to addressing social inclusion within the Corporate Plan. A draft action plan was developed as part of

the Corporate Plan process and Jeanelle de Gruchy was identified as the lead officer for this cross-cutting theme.

- 6.2 A Haringeystat session on social inclusion was held on 21st July 2015 and was attended by Council officers, Cabinet members, members of the Overview and Scrutiny Committee, and a range of partner organisations. The Haringeystat provided an overview of key data relating to inclusion within the borough and highlighted some key messages in terms of current outcomes for our residents. A copy of the Haringeystat slides will be circulated alongside this report.
- 6.3 The Haringeystat identified a number of key challenges for how we address social inclusion within the borough and proposed that the existing Fair and Equal Borough action plan should be revised to reflect these challenges and define our local priorities for inclusion.
- 6.4 Social Inclusion has been identified as a key area of focus within the 2015/16 Overview and Scrutiny work programme. The meeting on 30th November is an opportunity for the committee to discuss with the Cabinet member how the scrutiny work programme can add value to our approach to developing our local approach to social inclusion.

7. Contribution to Strategic Outcomes

- 7.1 Social Inclusion links to our cross-cutting Corporate Plan theme of 'A Fair and Equal Borough', which underpins our ambition to tackle the underlying factors of poverty, discrimination and exclusion in the borough.

8. Statutory Officer Comments

Comments of the Chief Financial Officer and Financial Implications

8.1

Comments of the Assistant Director of Corporate Governance and Legal Implications

8.2

Equality and Community Cohesion Comments

8.3

Head of Procurement Comments

- 8.4 There are no procurement requirements for this report.

9. Planned Use of Appendices for Final Report

- Appendix A – initial Criteria for claimaing Universal Credit
- Appendix B –

10. Local Government (Access to Information) Act 1985

10.1 N/A

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Report for: Overview and Scrutiny Committee – 30 November 2015

Item number: 11

Title: Work Programme Update

Report authorised by : Bernie Ryan, Assistant Director of Corporate Governance

Lead Officer: Clifford Hart, Democratic Services Manager, 0208 489 2920, clifford.hart@haringey.gov.uk

Ward(s) affected: All

**Report for Key/
Non Key Decision:** N/A

1. Describe the issue under consideration

- 1.1 This report gives details of the proposed scrutiny work programme for the remainder of the municipal year.

2. Cabinet Member Introduction

N/A.

3. Recommendations

- 3.1 That the Committee considers the future work programmes for the Overview and Scrutiny Committee and its panels, which are attached at **Appendix 1**.

4. Reasons for decision

The work programme for Overview and Scrutiny was agreed by the Committee at its meeting on 27 July 2015. Arrangements for implementing the work programme have progressed and the latest plans for Committee and Panel meetings are outlined in **Appendix 1**.

5. Alternative options considered

- 5.1 The Committee could choose not to review its work programme however this could diminish knowledge of the work of Overview and Scrutiny and would fail to keep the full membership updated on any changes to the work programme.

6. Background information

- 6.1 The careful selection and prioritisation of work is essential if the scrutiny function is to be successful, add value and retain credibility. At its first meeting of the municipal year, on 8 June 2015, the Overview and Scrutiny Committee agreed a process for developing the 2015/16 scrutiny work programme.

- 6.2 Following this meeting, a number of activities took place, including a public survey and Scrutiny Cafe, where over 90 suggestions, including a number from members of the public, were discussed by scrutiny members, council officers, partners, and community representatives. From these activities issues were prioritised and an indicative work programme agreed by the Overview and Scrutiny Committee in late July.
- 6.3 This item gives the Overview and Scrutiny Committee an opportunity to oversee and monitor its work programme and to suggest amendments. The work programme, attached at **Appendix 1**, reflects the overall structure of Overview and Scrutiny in Haringey which includes the overarching Committee as well as its four standing panels: Adults and Health; Children and Young People; Environment & Community Safety; Housing & Regeneration.

Forward Plan

- 6.4 Since the implementation of the Local Government Act and the introduction of the Council's Forward Plan, scrutiny members have found the Plan to be a useful tool in planning the overview and scrutiny work programme. The Forward Plan is updated each month but sets out key decisions for a 3 month period.
- 6.5 To ensure the information provided to the Committee is up to date, a copy of the most recent Forward Plan can be viewed via the link below:
- <http://www.minutes.haringey.gov.uk/mgListPlans.aspx?RP=110&RD=0&J=1>
- 6.6 The Committee may want to consider the Forward Plan and discuss whether any of these items require further investigation or monitoring via scrutiny.

Recommendations, Actions and Responses

- 6.7 The issue of making, and monitoring, recommendations/actions is an important part of the scrutiny process. A verbal update on actions completed since the last meeting will be provided by the Principal Scrutiny Officer.

7 Contribution to strategic outcomes

- 7.1 The individual issues included within the work plan were identified following consideration by relevant Members and officers of the priorities within the Corporate Plan. Their selection was specifically based on their potential to contribute to strategic outcomes.

8 Statutory Officers comments (Chief Finance Officer (including procurement), Assistant Director of Corporate Governance, Equalities)

Finance and Procurement

- 8.1 There are no financial implications arising from the recommendations set out in this report. Should any of the work undertaken by Overview and Scrutiny generate recommendations with financial implications then these will be highlighted at that time.

Legal

- 8.2 There are no immediate legal implications arising from this report.
- 8.3 Under Section 21 (6) of the Local Government Act 2000, an Overview and Scrutiny Committee has the power to appoint one or more sub-committees to discharge any of its functions.
- 8.4 In accordance with the Council's Constitution, the approval of the future scrutiny work programme and the appointment of Scrutiny Panels (to assist the scrutiny function) falls within the remit of the Overview and Scrutiny Committee.
- 8.5 Scrutiny Panels are non-decision making bodies and the work programme and any subsequent reports and recommendations that each scrutiny panel produces must be approved by the Overview and Scrutiny Committee. Such reports can then be referred to Cabinet or Council under agreed protocols.

Equality

- 8.6 The Council has a public sector equality duty under the Equalities Act (2010) to have due regard to:
- Tackle discrimination and victimisation of persons that share the characteristics protected under S4 of the Act. These include the characteristics of age, disability, gender reassignment, marriage and civil partnership, pregnancy and maternity, race, religion or belief, sex (formerly gender) and sexual orientation;
 - Advance equality of opportunity between people who share those protected characteristics and people who do not;
 - Foster good relations between people who share those characteristics and people who do not.
- 8.7 The Committee should ensure that it addresses these duties by considering them within its work plan and those of its panels, as well as individual pieces of work. This should include considering and clearly stating;
- How policy issues impact on different groups within the community, particularly those that share the nine protected characteristics;
 - Whether the impact on particular groups is fair and proportionate;
 - Whether there is equality of access to services and fair representation of all groups within Haringey;
 - Whether any positive opportunities to advance equality of opportunity and/or good relations between people, are being realised.
- 8.8 The Committee should ensure that equalities comments are based on evidence. Wherever possible this should include demographic and service level data and evidence of residents/service-users views gathered through consultation.

9 Use of Appendices

Appendix 1 – Work Programme

- Overview and Scrutiny Committee

- Adults and Health Scrutiny Panel
- Children and Young People Scrutiny Panel
- Environment and Community Safety Scrutiny Panel
- Housing and Regeneration Scrutiny Panel

10 Local Government (Access to Information) Act 1985

- 10.1 External web links have been provided in this report. Haringey Council is not responsible for the contents or reliability of linked websites and does not necessarily endorse any views expressed within them. Listings should not be taken as an endorsement of any kind. It is your responsibility to check the terms and conditions of any other web sites you may visit. We cannot guarantee that these links will work all of the time and we have no control over the availability of the linked pages.

Appendix1: Overview and Scrutiny Committee Work Programme 2015/16

Meeting Date	Agenda Item	Details and desired outcome	Lead Officer / Witnesses
8 June 2015	<ul style="list-style-type: none"> • Cabinet Member Q&A – Leader state of the Borough report/ Council Priorities • Confirmation of memberships and terms of reference of scrutiny bodies • Work Programme development • Delegated Decision - Appointment of LBH reps to JHOSC • Scrutiny Annual Report • Verbal update on the scrutiny review projects from 2014/15 	<ul style="list-style-type: none"> • To set out the Council’s priorities for the municipal year and enable strategic questioning to influence the Scrutiny work programme. • The report needs to be agreed to confirm the memberships and remits of the Panels. TORs would then be agreed by individual Panels. • To agree and develop the Committee’s work programme • To note the report, agreed by the CE • To consider and agree the draft annual report reviewing Overview & Scrutiny work in 2014/15 • To note the verbal update on continued scrutiny projects from the previous year (Housing, Worklessness and Youth Transition) 	<ul style="list-style-type: none"> • Ben Hunt (Leader’s Office), Leader and Chief Executive or Assistant Chief Executive Martin Bradford (Policy Officer) • Christian Scade • To note the report, agreed by the CE • Martin Bradford • Martin Bradford, Rob Mack, Christian Scade

Appendix1: Overview and Scrutiny Committee Work Programme 2015/16

Meeting Date	Agenda Item	Details and desired outcome	Lead Officer / Witnesses
27 July 2015	The Council's Performance Assessment - Quarter 4 and end of year 2014/15	To receive a brief update on 2014/15 performance and the new performance assessment arrangements going forward and how scrutiny can influence this.	Charlotte Pomery, Margaret Gallagher
	Cabinet Member Q&A – Resources & Culture (Cllr Arthur)	Cllr Arthur will provide a written briefing for the Q&A session focussing on the non-finance areas of his portfolio and will remain for the duration of the finance items below.	Cllr Arthur
	The Council's Financial Outturn 2014/15	To consider the General Fund, Housing Revenue Account (HRA), the Dedicated Schools Budget (DSB), the Collection Fund and the Capital Programme for 2014/15.	Neville Murton & Cllr Arthur
	Budget Monitoring 2015/16 Quarter 1	To review financial outturn figures for Q1 <i>(Officers invited to attend for the Finance items: Katherine Heffernan, Beverley Tarka, Jon Abbey)</i>	Neville Murton
	Implications for scrutiny of the Rotherham report and safeguarding	To receive a report on the lessons learnt from events in Rotherham	Zina Etheridge
	Confirmation of OSC and Scrutiny Panel Work Programmes	To confirm following the Scrutiny Cafe / discussions by the Panels	Martin Bradford, Rob Mack, Christian Scade
	Scrutiny reviews	a. Youth Transition (verbal update from Chair) b. Council's House Building Programme (interim) report c. Job Support market (interim) report	Cllr Hearn (a) & Martin Bradford (both items b & c)

Appendix1: Overview and Scrutiny Committee Work Programme 2015/16

Meeting Date	Agenda Item	Details and desired outcome	Lead Officer / Witnesses
19 October 2015	Consultation on revised Statement of Licensing Policy for Gambling Act 2005	'The statement of Gambling Policy forms part of the budget and policy framework (see Articles para 4.01 from the Constitution).	Daliah Barrett / Stephen McDonnell
	Budget Monitoring <ul style="list-style-type: none"> • Period 5 Review 	Standard period 5 budget monitoring report which will include first review by scrutiny of the 2015-18 MTFS.	Neville Murton
	Priority Performance Update – Q2	To review the up-to-date performance data, which will have already gone live, and whether the right indicators are being presented and if linking to the priority objectives.	Charlotte Pomery / Margaret Gallagher
	Scoping reports for 2015/16 Scrutiny Projects	To out-line the aims and objectives, methodology and timescales for the agreed scrutiny projects for 2015/16, including Cycling, Early Years, Housing Viability.	Christian Scade / Rob Mack / Martin Bradford
	<p>Joined up enforcement</p> <p><i>Following discussion subsequent to the Scrutiny Cafe event, this issue will be considered by the OSC rather than the Environment and Community Safety Scrutiny Panel as this issue is cross cutting.</i></p>	<p>To receive a report from the Community Safety Team updating on the recommendations from the previous review, including what action has been taken to date and feedback from SLT.</p> <p><i>It is suggested that scrutiny could look at a number of issues, including: how other boroughs are approaching the issue; publicity and communications with residents; how to increase the perception of risk so that people are less likely to offend; houses in multiple occupation (HMOs) and licensing; anti-social behaviour; and progress made with implementing recommendations from previous scrutiny reviews.</i></p>	Stephen McDonnell / Eubert Malcolm / Alison Crowe
	Finsbury Park Events Scrutiny Project	Final report	Christian Scade

Appendix1: Overview and Scrutiny Committee Work Programme 2015/16

Meeting Date	Agenda Item	Details and desired outcome	Lead Officer / Witnesses
	Job Support Market Scrutiny Project	Final report	Martin Bradford
	Council's House Building Programme Scrutiny Project	Final report	Martin Bradford
	Youth Transition Scrutiny Project	Progress report – verbal update	Rob Mack
30 November 2015	Welfare Reform	To consider a report on the impact of welfare reform, including Universal Credit and Benefits Cap.	Kathryn Booth/ Jim Brady (Cc in Mark Rudd / Tracie Evans)
	Social Inclusion	A report will be prepared to set the scene / highlight areas for discussion and will provide links to items included in the scrutiny work programme. Various documents to be attached to the cover report.	Kathryn Booth / Jeanelle de Gruchy (Cc in Zina Etheridge and Erica Ballmann)
	Cabinet Member Q&A <ul style="list-style-type: none"> • Economic Development, Social Inclusion and Sustainability 	Following the item on Social Inclusion (above), at the request of the Chair, the Cabinet Member will provide an update on the following issues as part of the Q & A session: <ul style="list-style-type: none"> - Economic Development - 40/20 and carbon reduction - Chicken Town (and GLA opportunities fund) 	Cllr Goldberg / Tom Redfearn
17 December 2015	Cabinet Member Q&A – Resources & Culture (Cllr Arthur)	Cllr Arthur to provide a briefing for the Q&A item focussing on his portfolio, including updates on libraries and culture.	Cllr Arthur / Joe McBride
	Workforce Plan	An opportunity to set the scene and for scrutiny to review work that has taken place during Year 1. In addition this is an opportunity to consider: (a) key milestones moving forward in relation to Years 2 and 3, (b) equality audit findings and draft action plan (c) data in relation to the Haringey's workforce profile.	Jackie McGeachie and Carol Engwell
	Business Infrastructure	Corporate Programme Update / Monitoring	Brett McKee / Tracie Evans

Appendix1: Overview and Scrutiny Committee Work Programme 2015/16

Meeting Date	Agenda Item	Details and desired outcome	Lead Officer / Witnesses
	Budget Update	General update on the spending review (details TBC)	Neville Murton
25 January 2016	Cabinet Member Q&A – Leader	Areas of discussion to be confirmed following further dialogue between the Chair of OSC and the Leader of the Council.	Cllr Kober / Ben Hunt
	Budget Monitoring	Period 8 Review	Neville Murton
	Priority Performance Update	Quarter 3	Charlotte Pomery / Margaret Gallagher
	Budget Proposals – Budget Scrutiny	As agreed by OSC in October 2015 scrutiny of the 2016/17 budget, which is part of the approved MTFS 2015 – 2018, will be undertaken by the Overview and Scrutiny Committee (only) at its meeting in January 2016.	Neville Murton
	Customer Services Transformation	Corporate Programme Update / Monitoring	Tracie Evans / Andrew Rostom
	Strategic Enforcement	This item was requested by the Committee in October 2015 and will focus on the strategy and the joined up enforcement service.	Stephen McDonnell / Eubert Malcolm / Alison Crowe
8 March 2016	Cabinet Member Q&A Economic Development, Social Inclusion and Sustainability	Cllr Goldberg to provide a briefing for the Q&A item focussing on his portfolio. Areas of discussion to be confirmed following further dialogue between the Chair of OSC and the Cabinet Member.	Cllr Goldberg / Tom Redfearn
	Bedroom Tax Scrutiny Review Update	Monitoring of previous scrutiny recommendations	Tracie Evans / Carla Segel / Martin Bradford
	Finsbury Park Events Review Update (TBC)	Monitoring of previous scrutiny recommendations	Stephen McDonnell / Simon Farrow / Daliah Barrett / Christian Scade
	Scrutiny Projects 2015/16 – Final Reports	Approval of final reports	Christian Scade / Rob Mack / Martin Bradford
	Council's Statement of Gambling	This item relates to the "Consultation on revised Statement of	Daliah Barrett, Licensing

Appendix1: Overview and Scrutiny Committee Work Programme 2015/16

Meeting Date	Agenda Item	Details and desired outcome	Lead Officer / Witnesses
	Policy / Area Profiles (Date TBC)	Licensing Policy for Gambling Act 2005” item considered by OSC in October 2015.	Team Leader
	Workforce Plan	Following the December item this is an opportunity to “look ahead” to work streams for Years 2 and 3 and to consider findings from the staff survey. For further discussion at the agenda planning meeting.	Jackie McGeachie and Carol Engwell

Items still to be scheduled:

- **Corporate Parenting:** to review how the Council performs its corporate parenting responsibilities as requested by OSC in July 2015 – still to be scoped.
- **Monitoring of Previous Scrutiny Projects – carried out by the Overview and Scrutiny Committee**
 - Monitoring of Finsbury Park Events Scrutiny Project Recommendations – March 2016 and/or June 2016 (TBC)
 - Monitoring of Job Support Market Scrutiny Project Recommendations (TBC)
- **Equality Impact Assessments:** How can scrutiny use EqIAs to examine council/ partner policy changes, and how can scrutiny mainstream an understanding of equality into its own work, in order to become more effective?
- **Post-16 Education and Training** – Chair to meet with Vicky Clark to discuss and scope
- **Scrutiny Annual Report 2015/16** – June 2016
 - With a clear focus on scrutiny work undertaken in relation to safeguarding children – requested by OSC in July 2015.
- **The Council’s Financial Outturn 2015/16** – July 2016
- **End of Year Priority Performance Report** – July 2016

Appendix1: Overview and Scrutiny Committee Work Programme 2015/16

Meeting Date	Agenda Item	Details and desired outcome	Lead Officer / Witnesses
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- **Scrutiny Self-Assessment / Peer Review** – to report back to OSC on effectiveness in December 2016
 - This request was made by OSC in July 2015 ref agenda items 12 and 16 – see minutes / agenda for full details.
 - Scoping of this review to take place during August 2016

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Appendix 1a: Work Programme 2015/16 – Adults and Health Scrutiny Panel

Meeting Date	Agenda Item	Details and desired outcome	Lead Officer / Witnesses
29 June 2015	Primary Care in Haringey	<p>An update on “Primary Care in Haringey” – including the Premises Task and Finish Group.</p> <p>Using the report from January 2015 as a template this item will provide an update on (a) Access to GPs/Buildings; (b) Primary Care Models moving forward; and (c) GP Co-Commissioning.</p> <p>In addition, this is an opportunity to look at options for scrutiny involvement moving forward, for example input from / questioning of NHS England.</p>	<p>Cassie Williams, Head of Quality and Performance, Haringey CCG</p> <p>Dr. Jeanelle de Gruchy Director of Public Health</p>
Cont...PTO	The principles and methodology that will support the consultation and co-production process for proposed changes to adult care services	<p>An update on the redesign and re-provision of Adult Social Services – using the 16 June Cabinet report as a template.</p> <p>This paper informs Members of the principles and methodology that will support the consultation and co-production processes.</p> <p>The Cabinet Member for Health and Wellbeing will be in attendance for Q&As.</p>	<p>Cabinet Member for Health and Wellbeing Councillor Peter Morton</p> <p>Beverley Tarka, Interim Director Adult Social Services</p> <p>Charlotte Pomery, Assistant Director Commissioning</p>

Meeting Date	Agenda Item	Details and desired outcome	Lead Officer / Witnesses
29 June 2015	Quality Assurance and the Care Quality Commission in Haringey	<p>To receive an update/info on:</p> <ul style="list-style-type: none"> - The LBH improvement plan in relation to the CQC Sevacare – Haringey Inspection Report (May 2015) with information requested in relation to the strategic direction of the council as an enabler to support a diverse market place. - The progress that had been made in delivering the improvement plan for KLOE 5 – “<i>Is the service well led?</i>” in relation to the CQC Inspection of Haringey’s Community Reablement Service (Update requested by the Scrutiny Panel in March 2015). - Options for keeping scrutiny informed of CQC inspections to ensure panel members are aware of, and are able to provide input to, trends emerging, especially in terms of safeguarding. This should include options for planned inspections and services where the inspections have already reported. 	<p>Beverley Tarka, Interim Director Adult Social Services</p> <p>Charlotte Pomery, Assistant Director Commissioning</p>
	Scrutiny Work Programme Development	To set out some basic principles of good work programming and to provide an update on the public survey and Scrutiny Cafe.	Christian Scade, Principal Scrutiny Officer

Meeting Date	Agenda Item	Details and desired outcome	Lead Officer / Witnesses
5 October 2015	Care Quality Commission Inspection Programme	<p>An opportunity for Members of the Panel to hear about the CQC's strategic approach to their regulatory and quality improvement work as well as to understand issues and trends arising from recent inspections locally as they affect Haringey residents.</p> <p>CQC to set out their future work programme and highlights from inspections already carried out.</p> <p>Martin Haines, Inspection Manager, CQC to attend.</p>	<p>Charlotte Pomery, Assistant Director Commissioning</p> <p>Martin Haines, Inspection Manager, CQC</p>
	Quality Assurance and Safeguarding	<p>Update report to include the following:</p> <ul style="list-style-type: none"> - Draft QA Framework to be provided to the panel for comment before the framework is considered by SAB in October; - Case studies and information on roles and responsibilities; - Options for scrutiny involvement moving forward; - Report to outline how the framework will ensure links between quality assurance and safeguarding are understood and followed through. 	<p>Charlotte Pomery, AD Commissioning</p> <p>Beverley Tarka, Director Adult Social Services</p>
	Health and Social Care Integration	<p>This item will provide an update on the corporate programme to set the scene but will focus on the Better Care Fund.</p>	<p>Beverley Tarka, Director Adult Social Services</p> <p>Marco Inzani Commissioning Lead for Better Care Fund</p>

Meeting Date	Agenda Item	Details and desired outcome	Lead Officer / Witnesses
	Work Programme Update	A standing item to ensure the panel's work programme is kept under review throughout the year.	Christian Scade, Principal Scrutiny Officer
5 November 2015	The consultation and co-production process for proposed changes to adult care services	To look at how the process was conducted	Beverley Tarka, Director Adult Social Services Charlotte Pomery, AD Commissioning
	Mental Health and Wellbeing Updates	This item will cover: <ul style="list-style-type: none"> - Monitoring of actions outlined in the Joint Mental Health and Wellbeing Framework. For further information please see the minutes from the March 2015 AHSP meeting. - Monitoring of the recommendations made by the Transition from Child to Adult Mental Health Service Scrutiny Project. The Executive Response was considered by Cabinet in June 2015. 	Dr Tamara Djuretic, Assistant Director of Public Health Shelly Shenker, CCG Catherine Swaile, CCG
	Access to GPs	Since the start of 2015 the Panel has received several updates concerning Primary Care in Haringey. Moving forward, and in view of the plans for Tottenham Hale, the Scrutiny Panel have invited NHS England to attend their meeting on 5 November.	Jonathan Weaver, NHS England Cassie Williams, Assistant Director of Primary Care Quality & Development

Meeting Date	Agenda Item	Details and desired outcome	Lead Officer / Witnesses
		<p>With NHS England responsible for commissioning primary care (recognising there are now co-commissioning arrangements in place), and having already heard from Haringey CCG, the Panel would like an update from NHS England. The issues for discussion include (a) plans for Tottenham Hale, (b) plans being developed out of the Strategic Premises Plan, and (c) an update on the premises infrastructure fund bid.</p>	<p>Dr. Jeanelle de Gruchy Director of Public Health</p>
	Work Programme Update	<p>A standing item to ensure the panel's work programme is kept under review throughout the year.</p>	<p>Christian Scade, Principal Scrutiny Officer</p>
18 January 2016	Care Act Implementation	<p>To include information on safeguarding following the QA item considered by the Scrutiny Panel in October.</p> <p>What training and development opportunities, including site visits, do panel members require before this item is scrutinised?</p>	<p>Beverley Tarka, Director Adult Social Services</p>
	Better Care Fund (BCF) Update	<p>In October 2015 the Panel asked for an update on the BCF. It was agreed that this should focus on Non-Elective admissions and the deep dive / analysis taking place in relation to Care Home and Falls Outcomes.</p>	<p>Beverley Tarka, Director Adult Social Services</p> <p>Marco Inzani Commissioning Lead BCF</p>
	LGA Peer Review <i>"Commissioning for Better</i>	<p>An opportunity for scrutiny to focus on issues/actions relating to promoting a sustainable and diverse market place, and</p>	<p>Beverley Tarka, Director Adult Social Services</p>

Meeting Date	Agenda Item	Details and desired outcome	Lead Officer / Witnesses
	<i>Outcomes</i>	<p>older people.</p> <p>Charlotte Pomery will provide information on “the market” to enable Members to have a picture and some analysis of what services residents receive.</p>	Charlotte Pomery, AD Commissioning
	Foot Care Update	<p>Monitoring of previous scrutiny review recommendations plus consideration of issues discussed as part of the Scrutiny Cafe (June 2015) and Public Survey (May/June 2015).</p> <p>For further discussion. Consideration to be given to panel members taking part in other activities, such as site visits, to prepare for the item.</p>	Beverley Tarka, Director Adult Social Services
	Work Programme Update	A standing item to ensure the panel’s work programme is kept under review throughout the year.	Christian Scade, Principal Scrutiny Officer
February 2016 (Date TBC)	Budget Monitoring – Adult Social Services / and Public Health	<p>In October 2015 the main Overview and Scrutiny Committee agreed each scrutiny panel could set a date, during the course of each year, to undertake a review of their areas overall service and financial performance, taking into account previous years’ performance, the current year’s estimated outturn position and future changes as set out in the Council’s MTFS. The outcome from each review will be considered by the full O&S Committee at the next meeting where the Council’s overall quarterly budget performance is considered.</p>	<p>Beverley Tarka, Director Adult Social Services</p> <p>Dr. Jeanelle de Gruchy Director of Public Health</p> <p>Katherine Heffernan, Head of Finance</p>

Meeting Date	Agenda Item	Details and desired outcome	Lead Officer / Witnesses
1 March 2016	Primary Care Update	To focus on Co-commissioning, the strategic direction for Primary Care in Haringey, and New Models of Primary Care with input from GPs.	Cassie Williams, Assistant Director of Primary Care Quality & Development
	Impact / monitoring of changes to adult care services	Q4 was suggested for this item to enable consideration of suitable data / insight. KLOE will focus on whether services are delivering the required standards and whether this is in accordance with the Council's commitments to local residents / service users.	Beverley Tarka, Director Adult Social Services
	Loneliness and isolation	On 29 June 2015 the Adults and Health Scrutiny Panel discussed a number of suggestions in relation to loneliness and isolation. Following further discussion, with the Panel Chair and officers, it's suggested the Panel carries out a "deep dive" on Neighbourhood Connects towards the end of 2015/16 (Q4) to ensure it is delivering agreed objectives / tackling issues associated with isolation and loneliness across the borough.	Beverley Tarka, Director Adult Social Services Charlotte Pomery, AD Commissioning
	Cabinet Member Q&A	"Review of the Year" – similar format to be used as March 2015.	Cabinet Member for Health and Wellbeing Councillor Peter Morton
	Mental Health and Wellbeing Framework – Priority 2	In November 2015 the Panel agreed that an update, specifically related to Priority 2 (of the framework) and the Overview and Scrutiny CAHMS transition review recommendations should be scheduled for March 2016.	Dr Tamara Djuretic, Assistant Director of Public Health Shelly Shenker, CCG Catherine Swaile, CCG

Meeting Date	Agenda Item	Details and desired outcome	Lead Officer / Witnesses
	Work Programme Update	A standing item to ensure the panel's work programme is kept under review throughout the year.	Christian Scade, Principal Scrutiny Officer

Items still to be scoped / scheduled:

- Adult Safeguarding
 - o A workshop will be set up to consider how the Adults and Health Scrutiny Panel can add value to adult safeguarding and quality assurance issues. Following initial scoping at the workshop this will lead to site visits, evidence gathering sessions with service users and carers, and looking at best practice from other local authorities. This work will help brief Members in relation to items already on the agenda, for 2015/16, and will also explore areas for further scrutiny moving forward.
- Men's Health Review – from 2011/12 – monitoring of previous recommendations
- Care Quality Commission Inspection Programme – October 2016
 - o This annual item – with input from the CQC - was requested by the Panel in October 2015.
- Alcohol and Tobacco - for further discussion with the Director of Public Health based on priorities outlined in Health and Wellbeing Strategy.
- Quality Accounts: North Middlesex University Hospital NHS Trust
 - o Following the joint briefing with LB Enfield in August 2015 the Trust suggested a follow up briefing could take place in January 2016 (TBC)

Items not taken forward:

- Obesity
 - o Following an informal briefing on the panel's work programme, held on 9 September 2015, it was agreed that time and resources, at this stage, should be prioritised by scrutinising, and preparing for, other items listed on the work programme.
- Paediatric A&E attendances and admissions.
 - The issue of A&E attendances and admissions was picked up by the NCL JHOSC at their meeting in September 2015

Appendix 1b: Work Programme 2015/16 – Children and Young People's Scrutiny Panel

Meeting Date	Agenda Item	Details and desired outcome	Lead Officer / Witnesses
9 July 2015	Corporate Plan, Priority 1: Best Start in Life	<ul style="list-style-type: none"> - In order to inform the development of the work plan for 2015/16, to receive a presentation on actions to address Priority 1 within the Council's Corporate Plan; "Enable every child and young person to have the best start in life, with high quality education". 	James Page - Head of Transformation and Strategy, CYPS
	Panel Project on Youth Transition - Interim Report	<ul style="list-style-type: none"> - To agree preliminary findings and further work to be undertaken as part of the Panel's project on youth transition 	Cllr Kirsten Hearn – Chair of Panel Rob Mack – Principal Scrutiny Support Officer
	Work Programme Update	<ul style="list-style-type: none"> - To agree items for prioritisation within the work plan for the Panel for recommendation to the Overview and Scrutiny Committee. 	Rob Mack – Principal Scrutiny Support Officer
16 November 2015	Cabinet Member Q&A	<ul style="list-style-type: none"> - To question the Cabinet Member for Children and Families on her portfolio and, particular, progress against targets under Corporate Priority 1 – Best Start in Life. 	Councillor Anne Waters, Cabinet Member for Children and Families
	School places	<ul style="list-style-type: none"> - Areas for consideration; <ul style="list-style-type: none"> (i) Capacity building for school places in areas within the borough which are earmarked for regeneration and new housing; and 	Anton Francic & Jane Blakey – Assistant Directors for Schools and Learning

		(ii). Projected changes to trends in volume of new school starters in years ahead and what this means for capacity planning.	
	Child Obesity;	- To report on progress with action to address child obesity.	Debbie Arrigon and Susan Oti – Public Health
1 February 2016	Child Safeguarding and preventing violence against the child.	<ul style="list-style-type: none"> - The Overview and Scrutiny Committee agreed at its meeting on 27 July that the Panel would invite the Chair of the Local Safeguarding Children’s Board (LSCB) to attend to review the work of the Board and the effectiveness of partnership working - The Committee also agreed that the Panel would review the effectiveness of local arrangements for tackling child sexual exploitation in Haringey. - The Local Safeguarding Children’s Board (LSCB) have had plans to assess and scrutinise the following; <ul style="list-style-type: none"> (i). The voice of the child in decisions affecting them; (ii). Neglect; (iii). Hard to reach groups; (iv). An audit of the child’s journey from the “front door” to services onwards. <ul style="list-style-type: none"> ➤ It has been proposed that the Panel consider the LSCB’s findings on each of these topics, and work closely together. 	<p>Sir Paul Ennals – Chair of Haringey LCSB</p> <p>Neelam Bhardwaja, Assistant Director for Children’s Services - Safeguarding and Support</p>
	Educational Attainment Performance for different groups – including children	- Data on performance broken down into different groups, which would include children with SENDs, as well as ethnicity, age, household income etc	Anton Francic & Jane Blakey – Assistant Directors for Schools and Learning

	with SENDs.		
	Youth Transition Review	- To approve the final report and recommendations	Chair
3 March 2016	Cabinet Member Q&A	- To question the Cabinet Member for Children and Families on her portfolio.	Councillor Anne Waters, Cabinet Member for Children and Families
	Foster carers and adoption:	<ul style="list-style-type: none"> - Potential areas for the Panel to consider; <ul style="list-style-type: none"> (i). The recruitment of in-house foster carers; (ii). Gaps in the budget for foster care and adoption, arising from legacy cases of 13-17 year olds who have remained in care for 3-4 years; (iii). Planned reforms under the Education & Adoption Bill going through Parliament, which will require a more regional approach to adoption services <ul style="list-style-type: none"> ➤ This will need to be co-ordinated with reference to the Corporate Parenting Advisory Committee (CPAC) to ensure that there is no duplication. The Panel has a role in considering any findings and recommendations which CPAC produces plus may want to cover any gaps. 	Neelam Bhardwaja, Assistant Director for Children's Services - Safeguarding and Support
	Review on Disproportionality in the Youth Justice System	- This review (as of 18 November) is still to be scoped but conclusions and recommendations will be considered by the Panel in March.	Chair

Reviews TBA: Early Years; Early Help

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Appendix 1c: Work Programme 2015/16 - Environment and Community Safety Scrutiny Panel

Meeting Date	Agenda Item	Details and desired outcome	Lead Officer / Witnesses
29 June 2015	Corporate Plan Priority 3 - Delivery Plan	<ul style="list-style-type: none"> - In order to inform the development of the work plan for 2015/16, to receive a presentation on actions to address Priority 3 within the Council's Corporate Plan; "A clean, well maintained and safe borough where people are proud to live and work". 	Alison Crowe – Programme Manager, Environment and Community Safety
	Work Programme Update	<ul style="list-style-type: none"> - To agree the items for prioritisation within the work plan for the Panel for recommendation to the Overview and Scrutiny Committee. 	Rob Mack – Principal Scrutiny Support Officer
13 October 2015	Cabinet Member Q&A; Environment	<ul style="list-style-type: none"> - To question the Cabinet Member for Environment on current issues and plans arising for his portfolio. 	Cllr Stuart McNamara, Cabinet Member of Environment, and officers
	Reducing Waste	<ul style="list-style-type: none"> - To consider action to change behaviour to reduce the amount of waste (including fly tipping) requiring disposal, including the balance between enforcement and encouragement and reference to approaches followed in other boroughs(Newham suggested as a particularly good example 	Tom Hemming – Waste Strategy Manager, Environment and Community Safety NLWA
	Update on progress with the implementation of the recommendations of the	<ul style="list-style-type: none"> - To update the Panel on progress with the implementation of the Waste and Recycling scrutiny review and bring current issues to the attention of the 	Tom Hemming – Waste Strategy Manager, Environment and Community Safety

	Scrutiny Review of Waste and Recycling Parts I and II: New waste and recycling system and further policy options to increase recycling.	Panel.	Graham Jones – Interim Neighbourhood Action Team Manager, Environment and Community Safety Veolia
	Finsbury Park Events Scrutiny	- To update the Panel on emerging recommendations from the review on Finsbury Park events being undertaken by the Overview and Scrutiny Committee in order that any comments/observations may be fed in.	Cllr Wright – Chair of Overview and Scrutiny Committee
	Scoping report on Cycling project.	- To agree the scope and terms of reference of the Panel's in depth piece of work on cycling.	Rob Mack – Principal Scrutiny Support Officer
12 November 2015	Cabinet Member Q&A; Communities	- To question the Cabinet Member for Communities on current issues and plans arising for her portfolio.	Cllr Bernice Vanier, Cabinet Member for Communities, and officers
	Community Safety Partnership	- To invite comments from the Panel on current performance issues and priorities for the borough's Community Safety Partnership. To include the following: <ul style="list-style-type: none"> • Crime Performance Statistics; Update on performance in respect of the MOPAC priority areas plus commentary on emerging issues. • Neighbourhood Policing Model; Latest developments in respect of the Neighbourhood Policing Model and its implications for Haringey and the future of Tottenham Police Station. • Community Engagement and Confidence; Plans by the Community Safety Partnership to engage 	Eubert Malcolm – Head of Community Safety and Regulatory Services Claire Kowalska – Community Safety Strategic Manager Amanda Dellar – Deputy Police Borough Commander

		with the community and increase levels of confidence.	
	Licensees	- To report back on work undertaken by the Police to develop improved links between licensees within the borough and community safety and regulatory agencies.	Daliah Barrett – Regulatory Services Manager, Environment and Community Safety
18 January 2016	Cabinet Member Q&A; Environment	- To question the Cabinet Member for Environment on current issues and plans arising for his portfolio	Cllr Stuart McNamara, Cabinet Member of Environment, and officers
	Waste, recycling and street cleansing data	- To consider and comment on the latest recycling and street cleansing data	Tom Hemming – Waste Strategy Manager, Environment and Community Safety
	Access to waterways	- How are local waterways managed and how can the Council improve and promote access to Haringey's water features and waterways.	TBA
	Update on progress: Interim scrutiny report on strategic parking issues ahead of the Tottenham Hotspur redevelopment.	- To monitor progress with the implementation of the recommendations of the review.	Ann Cunningham – Head of Traffic Management, Environment and Community Safety.
	Cycling project; Agreement of conclusions and recommendations.	- To agree conclusions and recommendations from the Panel's in-depth work on cycling for approval by the Overview and Scrutiny Committee.	Cllr Jogee; Chair of the Panel Rob Mack – Principal Scrutiny Support Officer

1 March 2016	Cabinet Member Q&A; Communities	- To question the Cabinet Member for Communities on current issues and plans arising for her portfolio.	Cllr Bernice Vanier, Cabinet Member for Communities, and officers
	Violence Against Women and Girls.	- To consider the under reporting of violence against women and girls and how this might be addressed. To include reference to work in other London boroughs as well as progress with the implementation of the recommendations of previous scrutiny work on the issue.	Victoria Hill Interim Strategic Violence Against Women and Girls Lead
	Cycling project – Approval of final report.	- To approve the final report of the Panel’s review of cycling.	Cllr Jogee; Chair of the Panel Rob Mack – Principal Scrutiny Support Officer

Reviews TBA

- Community Safety in Parks

Appendix 1d: Work Programme 2015/16 – Housing & Regeneration Scrutiny Panel

Meeting Date	Agenda Item	Details and desired outcome	Lead Officer / Witnesses
13 th October 2015	Cabinet Q & A	To question Cabinet Member for Planning on their portfolio.	Cllr Demirci Stephen Kelly, AD Planning Service
	Homelessness	To report back from site visit to APEX House and Housing Options Team To decide options for any further enquiry.	Martin Bradford, Scrutiny Officer Denise Gandy, Director of Housing Demand, Homes for Haringey
	Haringey Housing Strategy	To enable members to comment on the strategy within the consultation period (closes 18 th October) and Identify future areas for pre decision scrutiny (emerging strategies and policies)	Mustafa Ibrahim, Head of Commissioned Services (Housing)
	Homes for Haringey	An update on the future of Homes for Haringey – outline dates for future key decisions.	Mustafa Ibrahim, Head of Commissioned Services (Housing)
	Community Infrastructure Levy	To approve scoping report	Martin Bradford, Scrutiny Officer
	Viability Assessment	To approve scoping report	Martin Bradford, Scrutiny Officer
	Work Programme Update	To monitor and review work programme	Martin Bradford, Scrutiny Officer
16 th November 2015	Cabinet Q & A	To question Cabinet Member for Housing & Regeneration on their portfolio.	Cllr Strickland Mustafa Ibrahim Head of Commissioned Services (Housing), Andrew Billany, Chief Officer, Homes for Haringey

Meeting Date	Agenda Item	Details and desired outcome	Lead Officer / Witnesses
	Tottenham Regeneration Programme	Corporate Programmes — consultation processes Report back on site visit to 693 High Road, Love Lane and Northumberland Park (w/b 9 th November) <ul style="list-style-type: none"> - Illustrative example of estate regeneration and challenges - Identification of major development projects 	Helen Fisher, Director of Tottenham Regeneration Martin Bradford, Scrutiny Officer
	Empty Homes	To report on the nature and scale of this issue in both Homes for Haringey and private sector and what programmes are in place to bring these back in to use.	Andrew Billany/ Steve Russell
	Haringey Housing Strategy	To report back on the consultation outcomes. Identify future areas for pre decision scrutiny (emerging strategies and policies)	Mustafa Ibrahim, Head of Commissioned Services (Housing)
	Community Infrastructure Levy	To update on scrutiny in a day project	Martin Bradford, Scrutiny Officer
	Work Programme Update	To monitor and review work programme	Martin Bradford, Scrutiny Officer
3rd December 10.00-16.30	Community Infrastructure Levy	Scrutiny in a Day - Governance arrangements for spending the community element of the CIL.	Scrutiny Officer Planning Officers Planning Officers Society London Boroughs Neighbourhood Forums Developers
18th January	Cabinet Q & A	To question Cabinet Member for Planning on their	Cllr Demirci

Meeting Date	Agenda Item	Details and desired outcome	Lead Officer / Witnesses
2016		portfolio.	Stephen Kelly, AD Planning Service
	Community Engagement with Planning	Monitoring of implementation of recommendations of previously completed review.	Stephen Kelly, AD Planning Service (TBC)
	Improving quality of Private rented Sector	Update on plans to implement selective licensing	Steve Russell / Andrew Billany (TBC)
	Viability Assessment	To approve final report of Viability Assessment scrutiny project	Martin Bradford, Scrutiny Officer
	Work Programme Update	To monitor and review work programme	Martin Bradford, Scrutiny Officer
3rd March 2016	Cabinet Q & A	To question Cabinet Member for Housing & Regeneration on their portfolio.	Cllr Strickland
	Registers Housing Providers	Update on implementation of Preferred Partnership Status, RHP performance and operation on multi-landlord estates Preparation: Site visit to multi-landlord estate Evidence gathering with RHPs – Preferred Partnership Status	Andrew Billany/ Mustafa Ibrahim (TBC)
	Older Peoples Housing*	To focus on: Independent living support / downsizing support* To arrange site visits – Housing Commissioning Programme	Andrew Billany/ Mustafa Ibrahim (TBC)
	Work Programme Update	To monitor and review work programme	Martin Bradford, Scrutiny Officer
	Annual Panel Assessment	What has worked and hasn't worked. Items to carry forward to 2016/2017	Panel

To schedule:

- (1) Balance of provision for employment and housing in local development plans and local high streets – subject to meeting with Chair and Cllr Sahota (December 2015)
- (2) New Tenancy Strategy to be agreed in 2016 – date to be agreed.
- (3) Homelessness strategy -- date to be agreed.
- (4) Housing Unification & Improvement Programme - Corporate Programmes – possible focus on councils plans to reduce homelessness – covered through items on Housing Strategy and Homes for Haringey (future options) at 13th October. Further oversight of programme – to be agreed.