

NOTICE OF MEETING

LICENSING SUB COMMITTEE

Monday, 24th February 2025, 7.00 pm - Microsoft Teams (watch the live meeting [here](#) and watch the recording [here](#))

Members: Councillors Anna Abela (Chair), Makbule Gunes and Nick da Costa

Quorum: 3

1. FILMING AT MEETINGS

Please note this meeting may be filmed or recorded by the Council for live or subsequent broadcast via the Council's internet site or by anyone attending the meeting using any communication method. Members of the public participating in the meeting (e.g. making deputations, asking questions, making oral protests) should be aware that they are likely to be filmed, recorded or reported on. By entering the 'meeting room', you are consenting to being filmed and to the possible use of those images and sound recordings.

The Chair of the meeting has the discretion to terminate or suspend filming or recording, if in his or her opinion continuation of the filming, recording or reporting would disrupt or prejudice the proceedings, infringe the rights of any individual, or may lead to the breach of a legal obligation by the Council.

2. APOLOGIES FOR ABSENCE

To receive any apologies for absence.

3. URGENT BUSINESS

The Chair will consider the admission of any late items of Urgent Business. (Late items will be considered under the agenda item where they appear. New items will be dealt with under item 8 below).

4. DECLARATIONS OF INTEREST

A member with a disclosable pecuniary interest or a prejudicial interest in a matter who attends a meeting of the authority at which the matter is considered:

- (i) must disclose the interest at the start of the meeting or when the interest becomes apparent, and
- (ii) may not participate in any discussion or vote on the matter and must withdraw from the meeting room.

A member who discloses at a meeting a disclosable pecuniary interest which is not registered in the Register of Members' Interests or the subject of a pending notification must notify the Monitoring Officer of the interest within 28 days of the disclosure.

Disclosable pecuniary interests, personal interests and prejudicial interests are defined at Paragraphs 5-7 and Appendix A of the Members' Code of Conduct

5. SUMMARY OF PROCEDURE

The Sub-Committee will first hear from the Licensing Officer. After that, the applicant will present their application and the Sub-Committee and objectors will have the opportunity to ask questions. Then, the objectors will present their case and the Sub-Committee and objectors will have the opportunity to ask questions.

All parties will then have the opportunity to sum up, and then the meeting will conclude to allow the Sub-Committee to deliberate and reach a decision. This decision will then be provided in writing within five working days of this meeting.

6. APPLICATION FOR A NEW PREMISES LICENCE AT SMOKY LOUNGE, 83 MAYES ROAD, WOOD GREEN, LONDON, N22 6TN (NOEL PARK) (PAGES 1 - 156)

To consider an application for a new premises licence.

7. APPLICATION FOR A NEW PREMISES LICENCE AT TE ZGARA LTD, UNIT 70-72 THE MALL, MAYES ROAD, WOOD GREEN, LONDON N22 6YQ (NOEL PARK) (PAGES 157 - 198)

To consider an application for a new premises licence.

8. NEW ITEMS OF URGENT BUSINESS

To consider any items of urgent business as identified at item 3.

Nazyer Choudhury, Principal Committee Co-ordinator
Tel – 020 8489 3321
Fax – 020 8881 5218
Email: nazyer.choudhury@haringey.gov.uk

Fiona Alderman
Head of Legal & Governance (Monitoring Officer)
George Meehan House, 294 High Road, Wood Green, N22 8JZ

Friday, 14 February 2025

Report for: Licensing Sub Committee, 24 February 2025

Item number: 6

Title: New Premises Application at Smoky Lounge, 83 Mayes Road, Wood Green, London, N22 6TN

Report authorised by : Daliah Barrett-Licensing Team Leader – Regulatory Services.

Ward(s) affected: Noel Park

Report for Key/Non Key Decision: Not applicable

1. Describe the issue under consideration

- 1.1 This report relates to an application for a new licence submitted by Smoky Ltd at the above named premises. The application seeks the following:

Details of the application are as follows:

Regulated Entertainment: Live Music, Recorded Music & Anything of a similar description.

Sunday to Wednesday	1000 to 0000 hours
Thursday	1000 to 0030 hours
Friday to Saturday	1000 to 0100 hours

Late Night Refreshment

Sunday to Wednesday	2300 to 0000 hours
Thursday	2300 to 0100 hours
Friday to Saturday	2300 to 0130 hours

Sale of Alcohol

Sunday to Wednesday	1000 to 0000 hours
Thursday	1000 to 0030 hours
Friday to Saturday	1000 to 0100 hours

Supply of alcohol **ON** and **OFF** the premises.

Hours open to Public

Sunday to Wednesday	0800 to 0030 hours
Thursday	0800 to 0100 hours
Friday to Saturday	0800 to 0130 hours

- 1.2 The application form and plan are attached as Appendix 1.

- 1.3 Representation have been received from:

Responsible Authorities – App 2
 Other Parties – App 3
 Letter in support – App 4
 Petition in support – App 5
 Acoustic report -App 6

2 Recommendations

In considering the representations received and what is appropriate for the promotion of the licensing objectives, the steps the Sub-Committee can take are:

- Grant the application as requested
- Grant the application whilst imposing additional conditions and/or altering in any way the proposed operating schedule.
- Exclude any licensable activities to which the application relates
- Reject the whole or part of the application

- 2.1 Members of the licensing sub committee are asked to note that they may not modify the conditions or reject the whole or part of the application merely because it considers it desirable to do so. It must be appropriate in order to promote the licensing objectives.

3. Background

- 3.1 The premises has operated as a public house for many years, it has been operated by a various businesses in the last five years. There is an existing licence in place, attached at App 1B.
- 3.2 The new operators have now applied for a new licence requesting later hours for this location. The application remains silent as to how the external areas will be managed to ensure the prevention of public nuisance objective is upheld. The new documents is not suggesting any finish times for the external areas to show how public nuisance has been considered. The external front area is surrounded by residential properties. There is no time offered for the rear shisha area, which is also an external are as it is required to be open under smoking law.
- 3.3 The Home Office Guidance issued under Section 182 Guidance places a requirement on applicants to demonstrate when setting out steps they propose to take to promote the licensing objectives that they understand the area in which they are wishing to operate. During the consultation period representation were received from Enforcement Response and The Metropolitan Police as well as residents. A letter of support and a petition was also received in support of the application.
- 3.5 Just for back ground info the premises has Planning Permission to operate as Public House and there are no conditions attached to the PP relating to hours of operation.

4. Policy Implications

- 4.1 The decision should be made with regard to the Secretary of the State's guidance and the Council's Statement of Licensing Policy under the Licensing Act 2003. Where the decision departs from either the Guidance or the Policy clear and cogent reasons must be given. Members should be aware that if such a departure is made the risk of appeal / challenge is increased.

4.2 Equalities impact

At the time of writing this report there were no implications for equality and diversity. Any decision taken by the Licensing Sub-Committee will be in accordance with the four licensing objectives as prescribed by the Licensing Act 2003.

5. Other considerations

5.1 Human Rights

While all Convention Rights must be considered, those which are of particular relevance to the application are:

- Article 8 – Right to respect for private and family life.
- Article 1 of the First Protocol – Protection of Property
- Article 6(1) – Right to a fair hearing.
- Article 10 – Freedom of Expression

6 Use of Appendices

Appendix 1.
Appendix 1A

Responsible Authorities –App 2
Other Parties – App 3
Letter in support – App 4
Petition in support – App 5
Acoustic report -App 6

Background papers: Section 82 Guidance
Haringey Statement of Licensing policy

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Appendix 1

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**Application for a premises licence to be granted
under the Licensing Act 2003**

PLEASE READ THE FOLLOWING INSTRUCTIONS FIRST

Before completing this form please read the guidance notes at the end of the form. If you are completing this form by hand please write legibly in block capitals. In all cases ensure that your answers are inside the boxes and written in black ink. Use additional sheets if necessary.

You may wish to keep a copy of the completed form for your records.

I Smoky Limited

(Insert name(s) of applicant)

apply for a premises licence under section 17 of the Licensing Act 2003 for the premises described in Part 1 below (the premises) and I/we are making this application to you as the relevant licensing authority in accordance with section 12 of the Licensing Act 2003

Part 1 – Premises details

Postal address of premises or, if none, ordnance survey map reference or description 83 Mayes Road			
Post town	London	Postcode	N22 6UP

Telephone number at premises (if any)	
Non-domestic rateable value of premises	£11,500

Part 2 - Applicant details

Please state whether you are applying for a premises licence as Please tick as appropriate

- | | | |
|--|-------------------------------------|-----------------------------|
| a) an individual or individuals * | <input type="checkbox"/> | please complete section (A) |
| b) a person other than an individual * | | |
| i as a limited company/limited liability partnership | <input checked="" type="checkbox"/> | please complete section (B) |
| ii as a partnership (other than limited liability) | <input type="checkbox"/> | please complete section (B) |
| iii as an unincorporated association or | <input type="checkbox"/> | please complete section (B) |
| iv other (for example a statutory corporation) | <input type="checkbox"/> | please complete section (B) |
| c) a recognised club | <input type="checkbox"/> | please complete section (B) |
| d) a charity | <input type="checkbox"/> | please complete section (B) |

- e) the proprietor of an educational establishment ☐ please complete section (B)
- f) a health service body ☐ please complete section (B)
- g) a person who is registered under Part 2 of the Care Standards Act 2000 (c14) in respect of an independent hospital in Wales ☐ please complete section (B)
- ga) a person who is registered under Chapter 2 of Part 1 of the Health and Social Care Act 2008 (within the meaning of that Part) in an independent hospital in England ☐ please complete section (B)
- h) the chief officer of police of a police force in England and Wales ☐ please complete section (B)

* If you are applying as a person described in (a) or (b) please confirm (by ticking yes to one box below):

I am carrying on or proposing to carry on a business which involves the use of the premises for licensable activities; or ☒

I am making the application pursuant to a
 statutory function or ☐
 a function discharged by virtue of Her Majesty's prerogative ☐

(A) INDIVIDUAL APPLICANTS (fill in as applicable)

Mr <input type="checkbox"/>	Mrs <input type="checkbox"/>	Miss <input type="checkbox"/>	Ms <input type="checkbox"/>	Other Title (for example, Rev)	
Surname			First names		
Date of birth		I am 18 years old or over <input type="checkbox"/>		Please tick yes	
Nationality					
Current residential address if different from premises address					
Post town				Postcode	
Daytime contact telephone number					
E-mail address (optional)					

SECOND INDIVIDUAL APPLICANT (if applicable)

Mr <input type="checkbox"/>	Mrs <input type="checkbox"/>	Miss <input type="checkbox"/>	Ms <input type="checkbox"/>	Other Title (for example, Rev)	
Surname			First names		

Date of birth		I am 18 years old or over <input type="checkbox"/> Please tick yes	
Nationality			
Current postal address if different from premises address			
Post town		Postcode	
Daytime contact telephone number			
E-mail address (optional)			

(B) OTHER APPLICANTS

Please provide name and registered address of applicant in full. Where appropriate please give any registered number. In the case of a partnership or other joint venture (other than a body corporate), please give the name and address of each party concerned.

Name Smoky Ltd
Address 83 Mayes Road, London, N22 6UP
Registered number (where applicable) 15485443
Description of applicant (for example, partnership, company, unincorporated association etc.) Limited Company
Telephone number (if any) 07888 182 626
E-mail address (optional) info@smokylounge.org.uk

Part 3 Operating Schedule

When do you want the premises licence to start?

DD	MM	YYYY
<input type="text"/>	<input type="text"/>	<input type="text"/>

If you wish the licence to be valid only for a limited period, when do you want it to end?

DD		MM		YYYY			
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>

Please give a general description of the premises (please read guidance note 1)

Restaurant Café/Coffee Shop

If 5,000 or more people are expected to attend the premises at any one time, please state the number expected to attend.

What licensable activities do you intend to carry on from the premises?

(please see sections 1 and 14 and Schedules 1 and 2 to the Licensing Act 2003)

Provision of regulated entertainment (please read guidance note 2)

Please tick all that apply

- a) plays (if ticking yes, fill in box A) ☐
- b) films (if ticking yes, fill in box B) ☐
- c) indoor sporting events (if ticking yes, fill in box C) ☐
- d) boxing or wrestling entertainment (if ticking yes, fill in box D) ☐
- e) live music (if ticking yes, fill in box E) ☒
- f) recorded music (if ticking yes, fill in box F) ☒
- g) performances of dance (if ticking yes, fill in box G) ☐
- h) anything of a similar description to that falling within (e), (f) or (g) (if ticking yes, fill in box H) ☒

Provision of late night refreshment (if ticking yes, fill in box L)

☒

Supply of alcohol (if ticking yes, fill in box J)

☒

In all cases complete boxes K, L and M

A

Plays Standard days and timings (please read guidance note 7)			<u>Will the performance of a play take place indoors or outdoors or both – please tick</u> (please read guidance note 3)	Indoors	<input type="checkbox"/>
				Outdoors	<input type="checkbox"/>
				Both	<input type="checkbox"/>
Day	Start	Finish	<u>Please give further details here</u> (please read guidance note 4)		
Mon					
Tue			<u>State any seasonal variations for performing plays</u> (please read guidance note 5)		
Wed					
Thur			<u>Non standard timings. Where you intend to use the premises for the performance of plays at different times to those listed in the column on the left, please list</u> (please read guidance note 6)		
Fri					
Sat					
Sun					

B

Films Standard days and timings (please read guidance note 7)			<u>Will the exhibition of films take place indoors or outdoors or both – please tick</u> (please read guidance note 3)	Indoors	<input type="checkbox"/>
				Outdoors	<input type="checkbox"/>
				Both	<input type="checkbox"/>
Day	Start	Finish			
Mon			<u>Please give further details here</u> (please read guidance note 4)		
Tue					
Wed			<u>State any seasonal variations for the exhibition of films</u> (please read guidance note 5)		
Thur					
Fri			<u>Non standard timings. Where you intend to use the premises for the exhibition of films at different times to those listed in the column on the left, please list</u> (please read guidance note 6)		
Sat					
Sun					

C

Indoor sporting events Standard days and timings (please read guidance note 7)			<u>Please give further details</u> (please read guidance note 4)
Day	Start	Finish	
Mon			
Tue			<u>State any seasonal variations for indoor sporting events</u> (please read guidance note 5)
Wed			
Thur			
Fri			<u>Non standard timings. Where you intend to use the premises for indoor sporting events at different times to those listed in the column on the left, please list</u> (please read guidance note 6)
Sat			
Sun			

D

Boxing or wrestling entertainments Standard days and timings (please read guidance note 7)			<u>Will the boxing or wrestling entertainment take place indoors or outdoors or both – please tick</u> (please read guidance note 3)	Indoors	<input type="checkbox"/>
				Outdoors	<input type="checkbox"/>
				Both	<input type="checkbox"/>
Day	Start	Finish	<u>Please give further details here</u> (please read guidance note 4)		
Mon					
Tue			<u>State any seasonal variations for boxing or wrestling entertainment</u> (please read guidance note 5)		
Wed					
Thur			<u>Non standard timings. Where you intend to use the premises for boxing or wrestling entertainment at different times to those listed in the column on the left, please list</u> (please read guidance note 6)		
Fri					
Sat					
Sun					

E

Live music Standard days and timings (please read guidance note 7)			<u>Will the performance of live music take place indoors or outdoors or both – please tick</u> (please read guidance note 3)	Indoors	<input checked="" type="checkbox"/>
				Outdoors	<input type="checkbox"/>
				Both	<input type="checkbox"/>
Day	Start	Finish			
Mon	10:00	00:00	<u>Please give further details here</u> (please read guidance note 4) Live music will be provided on request from customers wishing to book the premise for private functions e.g. birthday parties or celebrations. Each event will be subjected to a risk assessment to determine the adequate measures in order to maintain and promote the licensing objectives.		
Tue	10:00	00:00			
Wed	10:00	00:00	<u>State any seasonal variations for the performance of live music</u> (please read guidance note 5)		
Thur	10:00	00:30			
Fri	10:00	01:00	<u>Non standard timings. Where you intend to use the premises for the performance of live music at different times to those listed in the column on the left, please list</u> (please read guidance note 6)		
Sat	10:00	01:00			
Sun	10:00	00:00			

F

Recorded music Standard days and timings (please read guidance note 7)			<u>Will the playing of recorded music take place indoors or outdoors or both – please tick</u> (please read guidance note 3)	Indoors	<input checked="" type="checkbox"/>
				Outdoors	<input type="checkbox"/>
				Both	<input type="checkbox"/>
Day	Start	Finish	<u>Please give further details here</u> (please read guidance note 4) Recorded music will be provided on request from customers wishing to book the premise for private functions e.g. birthday parties or celebrations. Each event will be subjected to a risk assessment to determine the adequate measures in order to maintain and promote the licensing objectives.		
Mon	10:00	00:00			
Tue	10:00	00:00			
Wed	10:00	00:00	<u>State any seasonal variations for the playing of recorded music</u> (please read guidance note 5)		
Thur	10:00	00:30			
Fri	10:00	01:00	<u>Non standard timings. Where you intend to use the premises for the playing of recorded music at different times to those listed in the column on the left, please list</u> (please read guidance note 6)		
Sat	10:00	01:00			
Sun	10:00	00:00			

G

Performances of dance Standard days and timings (please read guidance note 7)			<u>Will the performance of dance take place indoors or outdoors or both – please tick</u> (please read guidance note 3)	Indoors	<input type="checkbox"/>
				Outdoors	<input type="checkbox"/>
				Both	<input type="checkbox"/>
Day	Start	Finish	<u>Please give further details here</u> (please read guidance note 4)		
Mon					
Tue			<u>State any seasonal variations for the performance of dance</u> (please read guidance note 5)		
Wed					
Thur			<u>Non standard timings. Where you intend to use the premises for the performance of dance at different times to those listed in the column on the left, please list</u> (please read guidance note 6)		
Fri					
Sat					
Sun					

H

Anything of a similar description to that falling within (e), (f) or (g) Standard days and timings (please read guidance note 7)			Please give a description of the type of entertainment you will be providing		
Day	Start	Finish	<u>Will this entertainment take place indoors or outdoors or both – please tick</u> (please read guidance note 3)	Indoors	<input checked="" type="checkbox"/>
Mon	10:00	00:00		Outdoors	<input type="checkbox"/>
				Both	<input type="checkbox"/>
Tue	10:00	00:00	<u>Please give further details here</u> (please read guidance note 4) Regulated Entertainment will be provided on request from customers wishing to book the premise for private functions e.g. birthday parties or celebrations. Each event will be subjected to a risk assessment to determine the adequate measures in order to maintain and promote the licensing objectives.		
Wed	10:00	00:00			
Thur	10:00	00:30	<u>State any seasonal variations for entertainment of a similar description to that falling within (e), (f) or (g)</u> (please read guidance note 5)		
Fri	10:00	01:00			
Sat	10:00	01:00	<u>Non standard timings. Where you intend to use the premises for the entertainment of a similar description to that falling within (e), (f) or (g) at different times to those listed in the column on the left, please list</u> (please read guidance note 6)		
Sun	10:00	00:00			

I

Late night refreshment Standard days and timings (please read guidance note 7)			Will the provision of late night refreshment take place indoors or outdoors or both – please tick (please read guidance note 3)	Indoors	<input type="checkbox"/>
				Outdoors	<input type="checkbox"/>
				Both	<input checked="" type="checkbox"/>
Day	Start	Finish	<u>Please give further details here</u> (please read guidance note 4)		
Mon	23:00	00:00			
Tue	23:00	00:00			
Wed	23:00	00:00	<u>State any seasonal variations for the provision of late night refreshment</u> (please read guidance note 5)		
Thur	23:00	01:00			
Fri	23:00	01:30			
Sat	23:00	01:30	<u>Non standard timings. Where you intend to use the premises for the provision of late night refreshment at different times, to those listed in the column on the left, please list</u> (please read guidance note 6)		
Sun	23:00	00:00			

J

Supply of alcohol Standard days and timings (please read guidance note 7)			<u>Will the supply of alcohol be for consumption – please tick</u> (please read guidance note 8)	On the premises	<input checked="" type="checkbox"/>
				Off the premises	<input type="checkbox"/>
				Both	<input type="checkbox"/>
Day	Start	Finish	<u>State any seasonal variations for the supply of alcohol</u> (please read guidance note 5)		
Mon	10:00	00:00			
Tue	10:00	00:00			
Wed	10:00	00:00			
Thur	10:00	00:30			
Fri	10:00	01:00			
Sat	10:00	01:00			
Sun	10:00	00:00	<u>Non standard timings. Where you intend to use the premises for the supply of alcohol at different times to those listed in the column on the left, please list</u> (please read guidance note 6)		

State the name and details of the individual whom you wish to specify on the licence as designated premises supervisor (Please see declaration about the entitlement to work in the checklist at the end of the form):

Name	
[REDACTED]	
[REDACTED] [REDACTED] [REDACTED]	
[REDACTED] [REDACTED] [REDACTED] [REDACTED]	
[REDACTED]	[REDACTED]
Personal licence number (if known) LN24114	
Issuing licensing authority (if known) Islington Council	

K

Please highlight any adult entertainment or services, activities, other entertainment or matters ancillary to the use of the premises that may give rise to concern in respect of children (please read guidance note 9).

N/A

L

Hours premises are open to the public Standard days and timings (please read guidance note 7)			<u>State any seasonal variations</u> (please read guidance note 5)
Day	Start	Finish	
Mon	08:00	00:30	
Tue	08:00	00:30	
Wed	08:00	00:30	<u>Non standard timings. Where you intend the premises to be open to the public at different times from those listed in the column on the left, please list</u> (please read guidance note 6)
Thur	08:00	01:00	
Fri	08:00	01:30	
Sat	08:00	01:30	
Sun	08:00	00:30	

M Describe the steps you intend to take to promote the four licensing objectives:

a) General – all four licensing objectives (b, c, d and e) (please read guidance note 10)

The standard practices listed below will be maintained at all times. All reasonable steps will be taken to ensure that the premises will have a positive impact upon the local environment and its residents at all times.

The applicant will regularly provide appropriate training to their employees in connection with the sale/supply of alcohol including remedial retraining where required.

Appropriate staff will be properly trained on action to be taken when the fire alarm is activated.

b) The prevention of crime and disorder

A digital CCTV system recommended to be installed in the premises complying with the following criteria:

- (a) Camera(s) must be sited to observe the entrance doors from both inside and outside.
- (b) Camera(s) on the entrance must capture full frame shots of the heads and shoulders of all people entering the premises i.e. capable of identification.
- (c) Camera(s) must be sited to cover all areas to which the public have access, excluding toilets if on site. (c) C Provide a linked record of the date, time of any image.
- (d) Provide HD digital quality images in colour during opening times.
- (e) Have a monitor to review images and recorded quality.
- (f) Be regularly maintained to ensure continuous quality of image capture and retention.
- (g) Member of staff trained in operating CCTV at venue during times open to the public.
- (h) Digital images must be kept for 31 days. The equipment must have a suitable export method, e.g. CD/DVD writer so that Police can make an evidential copy of the data they require.

An incident log shall be kept at the premises, and made available on request to an authorised officer of the Council or the Police, which will record the following:

- (a) all crimes reported to the venue
- (b) all ejections of patrons
- (c) any complaints received
- (d) any incidents of disorder
- (e) any faults in the CCTV system
- (f) any visit by a relevant authority or emergency service

The premises shall operate a zero-tolerance policy to the supply and use of drugs.

Anyone who appears to be drunk or intoxicated shall not be allowed entry to the premises and those who have gained entry will be escorted from the business immediately.

c) Public safety

There shall be no vertical drinking at the premises. Table service only. The supply of alcohol shall be by waiter or waitress service only.

The premises will have a refusal book or electronic system to record all refusals of sales, this must be made available to the police and local authority officers upon reasonable request. The Business will have a fire and health and safety risk assessment.

Appropriate fire safety procedures are in place including fire extinguishers (foam, H2O and CO2), fire blanket, internally illuminated fire exits signs, numerous smoke detectors and emergency lighting. All appliances are inspected annually.

All emergency exits shall be kept free from obstruction at all times.

d) The prevention of public nuisance

Deliveries and waste collection will be done within the times recommended by the Local Council.

During the hours of operation, the licence holder shall ensure sufficient measures are in place to remove and prevent litter or waste arising or accumulating from customers in the area immediately outside the premises, and that this area shall be swept and or washed and litter and sweepings collected and stored in accordance with the approved refuse storage arrangements by close of business.

Clear and legible notices will be prominently displayed at the exit to remind customers to leave quietly and have regard to neighbours.

- Regular assessments (externally and around the full perimeter) of the noise coming from the premises whilst it opens for business and shall take steps to reduce the level of noise where it is likely to cause a disturbance to local residents.

- A written record shall be made of those assessments in a logbook kept for that purpose and shall include, the time and date of the checks, the person making them and the results including any remedial action. This record must be made available at all times for inspection by council officers.

- The Applicant will provide a dedicated hotline for residents to raise any complaints with the premises/business owners.

Notices will be prominently displayed at the exit requesting patrons respect local residents and leave the area quietly. • Staff and Door Supervisors shall actively monitor and control patrons queuing, leaving and entering the premises to ensure they leave the area quickly and quietly. Staff and Door Supervisors shall actively discourage loitering or waiting outside the premises after closing.

Trade waste agreement to be maintained. Notices will be displayed at exits asking patrons to disperse quietly and respect neighbours.

Customers leaving the premise will comply with the company's dispersal policy.

e) The protection of children from harm

'Challenge 25' policy will be in operation at the premises with prominent signage on display at the premises. Waiter/Waitress staff members will receive full training pertinent to the Licensing Act, specifically regarding age-restricted sales, and the refusal of sales to persons believed to be under the influence of alcohol or drugs. This shall take place every 6 months, signed by the employee & the person delivering the training. Training records shall be kept at the premises for 12 months and made available upon request to either Police Officers or an authorised officer of the Local Authority.

Checklist:

Please tick to indicate agreement

- I have made or enclosed payment of the fee. ☒
 - I have enclosed the plan of the premises. ☒
 - I have sent copies of this application and the plan to responsible authorities and others where applicable. ☒
 - I have enclosed the consent form completed by the individual I wish to be designated premises supervisor, if applicable. ☒
 - I understand that I must now advertise my application. ☒
 - I understand that if I do not comply with the above requirements my application will be rejected. ☒
 - ☒
- [Applicable to all individual applicants, including those in a partnership which is not a limited liability partnership, but not companies or limited liability partnerships] I have included documents demonstrating my entitlement to work in the United Kingdom (please read note 15). ☒

IT IS AN OFFENCE, UNDER SECTION 158 OF THE LICENSING ACT 2003, TO MAKE A FALSE STATEMENT IN OR IN CONNECTION WITH THIS APPLICATION. THOSE WHO MAKE A FALSE STATEMENT MAY BE LIABLE ON SUMMARY CONVICTION TO A FINE OF ANY AMOUNT.

IT IS AN OFFENCE UNDER SECTION 24B OF THE IMMIGRATION ACT 1971 FOR A PERSON TO WORK WHEN THEY KNOW, OR HAVE REASONABLE CAUSE TO BELIEVE, THAT THEY ARE DISQUALIFIED FROM DOING SO BY REASON OF THEIR IMMIGRATION STATUS. THOSE WHO EMPLOY AN ADULT WITHOUT LEAVE OR WHO IS SUBJECT TO CONDITIONS AS TO EMPLOYMENT WILL BE LIABLE TO A CIVIL PENALTY UNDER SECTION 15 OF THE IMMIGRATION, ASYLUM AND NATIONALITY ACT 2006 AND PURSUANT TO SECTION 21 OF THE SAME ACT, WILL BE COMMITTING AN OFFENCE WHERE THEY DO SO IN THE KNOWLEDGE, OR WITH REASONABLE CAUSE TO BELIEVE, THAT THE EMPLOYEE IS DISQUALIFIED.

Part 4 – Signatures (please read guidance note 11)

Signature of applicant or applicant's solicitor or other duly authorised agent (see guidance note 12). **If signing on behalf of the applicant, please state in what capacity.**

Declaration	<ul style="list-style-type: none"> [Applicable to individual applicants only, including those in a partnership which is not a limited liability partnership] I understand I am not entitled to be issued with a licence if I do not have the entitlement to live and work in the UK (or if I am subject to a condition preventing me from doing work relating to the carrying on of a licensable activity) and that my licence will become invalid if I cease to be entitled to live and work in the UK (please read guidance note 15). The DPS named in this application form is entitled to work in the UK (and is not subject to conditions preventing him or her from doing work relating to a licensable activity) and I have seen a copy of his or her proof of entitlement to work, if appropriate (please see note 15)
Signature	FSL Business Consultants
Date	14/10/2022
Capacity	Authorised Agent

For joint applications, signature of 2nd applicant or 2nd applicant's solicitor or other authorised agent (please read guidance note 13). **If signing on behalf of the applicant, please state in what capacity.**

Signature	
Date	
Capacity	

Contact name (where not previously given) and postal address for correspondence associated with this application (please read guidance note 14) FSL Business Consultants 20-22 WENLOCK ROAD LONDON			
Post town	London	Postcode	N1 7GU
Telephone number (if any)	[REDACTED]		
If you would prefer us to correspond with you by e-mail, your e-mail address (optional) licensing@fslconsultants.com			

Notes for Guidance

1. Describe the premises, for example the type of premises, its general situation and layout and any other information which could be relevant to the licensing objectives. Where your application includes off-supplies of alcohol and you intend to provide a place for

consumption of these off-supplies, you must include a description of where the place will be and its proximity to the premises.

2. In terms of specific regulated entertainments please note that:
 - Plays: no licence is required for performances between 08:00 and 23.00 on any day, provided that the audience does not exceed 500.
 - Films: no licence is required for 'not-for-profit' film exhibition held in community premises between 08.00 and 23.00 on any day provided that the audience does not exceed 500 and the organiser (a) gets consent to the screening from a person who is responsible for the premises; and (b) ensures that each such screening abides by age classification ratings.
 - Indoor sporting events: no licence is required for performances between 08.00 and 23.00 on any day, provided that the audience does not exceed 1000.
 - Boxing or Wrestling Entertainment: no licence is required for a contest, exhibition or display of Greco-Roman wrestling, or freestyle wrestling between 08.00 and 23.00 on any day, provided that the audience does not exceed 1000. Combined fighting sports – defined as a contest, exhibition or display which combines boxing or wrestling with one or more martial arts – are licensable as a boxing or wrestling entertainment rather than an indoor sporting event.
 - Live music: no licence permission is required for:
 - a performance of unamplified live music between 08.00 and 23.00 on any day, on any premises.
 - a performance of amplified live music between 08.00 and 23.00 on any day on premises authorised to sell alcohol for consumption on those premises, provided that the audience does not exceed 500.
 - a performance of amplified live music between 08.00 and 23.00 on any day, in a workplace that is not licensed to sell alcohol on those premises, provided that the audience does not exceed 500.
 - a performance of amplified live music between 08.00 and 23.00 on any day, in a church hall, village hall, community hall, or other similar community premises, that is not licensed by a premises licence to sell alcohol, provided that (a) the audience does not exceed 500, and (b) the organiser gets consent for the performance from a person who is responsible for the premises.
 - a performance of amplified live music between 08.00 and 23.00 on any day, at the non-residential premises of (i) a local authority, or (ii) a school, or (iii) a hospital, provided that (a) the audience does not exceed 500, and (b) the organiser gets consent for the performance on the relevant premises from: (i) the local authority concerned, or (ii) the school or (iii) the health care provider for the hospital.
 - Recorded Music: no licence permission is required for:
 - any playing of recorded music between 08.00 and 23.00 on any day on premises authorised to sell alcohol for consumption on those premises, provided that the audience does not exceed 500.
 - any playing of recorded music between 08.00 and 23.00 on any day, in a church hall, village hall, community hall, or other similar community premises, that is not licensed by a premises licence to sell alcohol, provided that (a) the audience does not exceed 500, and (b) the organiser gets consent for the performance from a person who is responsible for the premises.
 - any playing of recorded music between 08.00 and 23.00 on any day, at the non-residential premises of (i) a local authority, or (ii) a school, or (iii) a hospital, provided that (a) the audience does not exceed 500, and (b) the organiser gets consent for the performance on the relevant premises from: (i) the local authority concerned, or (ii) the school proprietor or (iii) the health care provider for the hospital.

- Dance: no licence is required for performances between 08.00 and 23.00 on any day, provided that the audience does not exceed 500. However, a performance which amounts to adult entertainment remains licensable.
 - Cross activity exemptions: no licence is required between 08.00 and 23.00 on any day, with no limit on audience size for:
 - any entertainment taking place on the premises of the local authority where the entertainment is provided by or on behalf of the local authority;
 - any entertainment taking place on the hospital premises of the health care provider where the entertainment is provided by or on behalf of the health care provider;
 - any entertainment taking place on the premises of the school where the entertainment is provided by or on behalf of the school proprietor; and
 - any entertainment (excluding films and a boxing or wrestling entertainment) taking place at a travelling circus, provided that (a) it takes place within a moveable structure that accommodates the audience, and (b) that the travelling circus has not been located on the same site for more than 28 consecutive days.
3. Where taking place in a building or other structure please tick as appropriate (indoors may include a tent).
 4. For example the type of activity to be authorised, if not already stated, and give relevant further details, for example (but not exclusively) whether or not music will be amplified or unamplified.
 5. For example (but not exclusively), where the activity will occur on additional days during the summer months.
 6. For example (but not exclusively), where you wish the activity to go on longer on a particular day e.g. Christmas Eve.
 7. Please give timings in 24 hour clock (e.g. 16.00) and only give details for the days of the week when you intend the premises to be used for the activity.
 8. If you wish people to be able to consume alcohol on the premises, please tick 'on the premises'. If you wish people to be able to purchase alcohol to consume away from the premises, please tick 'off the premises'. If you wish people to be able to do both, please tick 'both'.
 9. Please give information about anything intended to occur at the premises or ancillary to the use of the premises which may give rise to concern in respect of children, regardless of whether you intend children to have access to the premises, for example (but not exclusively) nudity or semi-nudity, films for restricted age groups or the presence of gaming machines.
 10. Please list here steps you will take to promote all four licensing objectives together.
 11. The application form must be signed.
 12. An applicant's agent (for example solicitor) may sign the form on their behalf provided that they have actual authority to do so.
 13. Where there is more than one applicant, each of the applicants or their respective agent must sign the application form.
 14. This is the address which we shall use to correspond with you about this application.

15. Entitlement to work/immigration status for individual applicants and applications from partnerships which are not limited liability partnerships:

A licence may not be held by an individual or an individual in a partnership who is resident in the UK who:

- does not have the right to live and work in the UK; or
- is subject to a condition preventing him or her from doing work relating to the carrying on of a licensable activity.

Any premises licence issued in respect of an application made on or after 6 April 2017 will become invalid if the holder ceases to be entitled to work in the UK.

Applicants must demonstrate that they have an entitlement to work in the UK and are not subject to a condition preventing them from doing work relating to the carrying on of a licensable activity. They do this by providing with this application copies or scanned copies of the following documents (which do not need to be certified).

Documents which demonstrate entitlement to work in the UK

- An expired or current passport showing the holder, or a person named in the passport as the child of the holder, is a British citizen or a citizen of the UK and Colonies having the right of abode in the UK [please see note below about which sections of the passport to copy].
- An expired or current passport or national identity card showing the holder, or a person named in the passport as the child of the holder, is a national of a European Economic Area country or Switzerland.
- A Registration Certificate or document certifying permanent residence issued by the Home Office to a national of a European Economic Area country or Switzerland.
- A Permanent Residence Card issued by the Home Office to the family member of a national of a European Economic Area country or Switzerland.
- A **current** Biometric Immigration Document (Biometric Residence Permit) issued by the Home Office to the holder indicating that the person named is allowed to stay indefinitely in the UK, or has no time limit on their stay in the UK.
- A **current** passport endorsed to show that the holder is exempt from immigration control, is allowed to stay indefinitely in the UK, has the right of abode in the UK, or has no time limit on their stay in the UK.
- A **current** Immigration Status Document issued by the Home Office to the holder with an endorsement indicating that the named person is allowed to stay indefinitely in the UK or has no time limit on their stay in the UK, **when produced in combination with** an official document giving the person's permanent National Insurance number and their name issued by a Government agency or a previous employer.
- A **full** birth or adoption certificate issued in the UK which includes the name(s) of at least one of the holder's parents or adoptive parents, **when produced in combination with** an official document giving the person's permanent National Insurance number and their name issued by a Government agency or a previous employer.
- A birth or adoption certificate issued in the Channel Islands, the Isle of Man or Ireland **when produced in combination with** an official document giving the person's permanent National Insurance number and their name issued by a Government agency or a previous employer.
- A certificate of registration or naturalisation as a British citizen, **when produced in combination with** an official document giving the person's permanent National Insurance number and their name issued by a Government agency or a previous employer.

- A **current** passport endorsed to show that the holder is allowed to stay in the UK and is currently allowed to work and is not subject to a condition preventing the holder from doing work relating to the carrying on of a licensable activity.
- A **current** Biometric Immigration Document (Biometric Residence Permit) issued by the Home Office to the holder which indicates that the named person can currently stay in the UK and is allowed to work relation to the carrying on of a licensable activity.
- A **current** Residence Card issued by the Home Office to a person who is not a national of a European Economic Area state or Switzerland but who is a family member of such a national or who has derivative rights or residence.
- A **current** Immigration Status Document containing a photograph issued by the Home Office to the holder with an endorsement indicating that the named person may stay in the UK, and is allowed to work and is not subject to a condition preventing the holder from doing work relating to the carrying on of a licensable activity **when produced in combination with** an official document giving the person's permanent National Insurance number and their name issued by a Government agency or a previous employer.
- A Certificate of Application, **less than 6 months old**, issued by the Home Office under regulation 17(3) or 18A (2) of the Immigration (European Economic Area) Regulations 2006, to a person who is not a national of a European Economic Area state or Switzerland but who is a family member of such a national or who has derivative rights of residence.
- Reasonable evidence that the person has an outstanding application to vary their permission to be in the UK with the Home Office such as the Home Office acknowledgement letter or proof of postage evidence, or reasonable evidence that the person has an appeal or administrative review pending on an immigration decision, such as an appeal or administrative review reference number.
- Reasonable evidence that a person who is not a national of a European Economic Area state or Switzerland but who is a family member of such a national or who has derivative rights of residence in exercising treaty rights in the UK including:-
 - evidence of the applicant's own identity – such as a passport,
 - evidence of their relationship with the European Economic Area family member – e.g. a marriage certificate, civil partnership certificate or birth certificate, and
 - evidence that the European Economic Area national has a right of permanent residence in the UK or is one of the following if they have been in the UK for more than 3 months:
 - (i) working e.g. employment contract, wage slips, letter from the employer,
 - (ii) self-employed e.g. contracts, invoices, or audited accounts with a bank,
 - (iii) studying e.g. letter from the school, college or university and evidence of sufficient funds; or
 - (iv) self-sufficient e.g. bank statements.

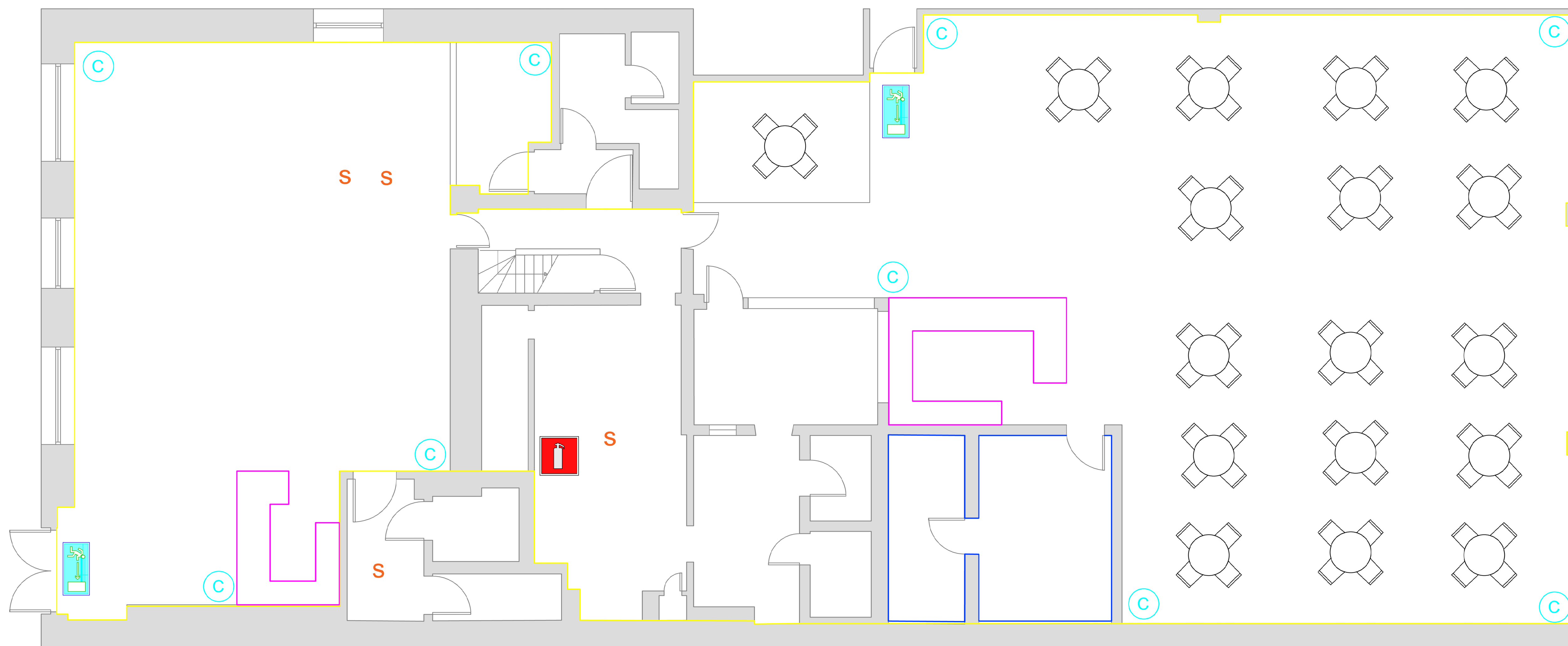
Family members of European Economic Area nationals who are studying or financially independent must also provide evidence that the European Economic Area national and any family members hold comprehensive sickness insurance in the UK. This can include a private medical insurance policy, an EHIC card or an S1, S2 or S3 form.

Original documents must not be sent to licensing authorities. If the document copied is a passport, a copy of the following pages should be provided:-

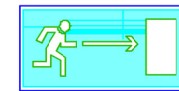

- (i) any page containing the holder's personal details including nationality;
- (ii) any page containing the holder's photograph;
- (iii) any page containing the holder's signature;
- (iv) any page containing the date of expiry; and
- (v) any page containing information indicating the holder has permission to enter or remain in the UK and is permitted to work.

If the document is not a passport, a copy of the whole document should be provided.

Your right to work will be checked as part of your licensing application and this could involve us checking your immigration status with the Home Office. We may otherwise share information with the Home Office. Your licence application will not be determined until you have complied with this guidance.

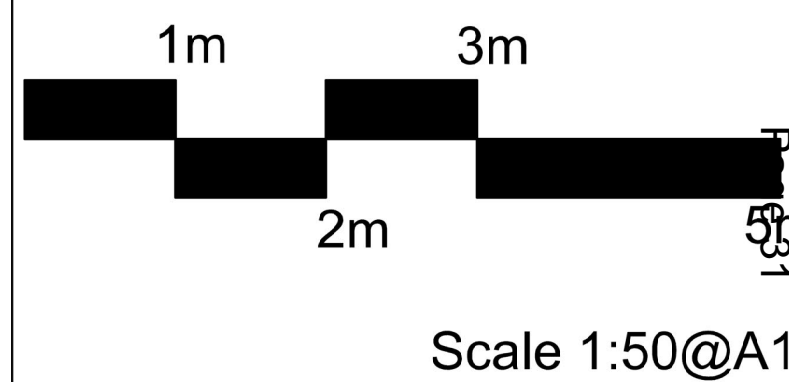


— Alcohol Storage Area
— Alcohol Display Area
— Alcohol Boundary

(C) Security Cam
S Smoke Detector
 Fire Exit
 Fire Extinguisher Station

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Address:
District 22,83 Mayes Road
N22 6UP



e-mail: info@myplanningconsultancy.co.uk
Telephone: 07563288824

02/06/2022

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LICENSING ACT 2003
Sec 24

PREMISES LICENCE

Receipt: SMYAC00240090

Premises Licence Number: LN/000025837

This Premises Licence has been issued by:

**The Licensing Authority, London Borough of Haringey,
4th Floor Alexandra House, 10 Station Road,
Wood Green, London N22 7TR**

Signature:

Date: 7th September 2022

Transfer & DPS Variation: 30th April 2024

Part 1 – PREMISES DETAILS

Postal Address of Premises or, if none, Ordnance Survey map reference or description:

**DISTRICT 22
83 MAYES ROAD
WOOD GREEN
LONDON
N22 6UP**

Telephone:

Where the Licence is time limited, the dates:

Not applicable

Licensable activities authorised by the Licence:

Supply of Alcohol

The times the Licence authorises the carrying out of licensable activities:

Sunday to Thursday 1100 to 2330

Friday and Saturday 1100 to 0000

The opening hours of the premises:

Sunday to Thursday 0800 to 0000

Friday and Saturday 0800 to 0030

Terminal hour for use of the front area of the Premises

Monday to Sunday 21:00 hours

The area at the back of the premises:

The back outdoor area to be closed at 22:30 hours each day.

Where the Licence authorises supplies of alcohol whether these are on and/or off supplies:

Supply of alcohol for consumption **ON** the premises.

LICENSING ACT 2003
Sec 24

Part 2

Name, (registered) address, telephone number and e-mail (where relevant) of holder of Premises Licence:

Smoky Limited
83 Mayes Road
London
N22 6UP

Registered number of holder, for example company number, charity number (where applicable):

15485443

Name, address and telephone number of designated premises supervisor where the Premises Licence authorises the supply of alcohol:

Bianka Mali
XXXXXXXXXX
XXXXXXXXXX
XXXXXXXXXX
XXXXXXXXXX

Personal Licence number and issuing authority of personal licence held by designated premises supervisor where the Premises Licence authorises for the supply of alcohol:

Personal Licence Number

LN24114

Issued by:

The London Borough of Islington

Annex 1 –Mandatory Conditions

Supply of alcohol

1. No supply of alcohol may be made under the premises licence;

(a) at a time when there is no designated premises supervisor in respect of the premises licence, or

(b) at a time when the designated premises supervisor does not hold a personal licence or his personal licence is suspended.

2. Every supply of alcohol under the premises licence must be made or authorised by a person who holds a personal licence.

3. (1) The responsible person must ensure that staff on relevant premises do not carry out, arrange or participate in any irresponsible promotions in relation to the premises.

(2) In this paragraph, an irresponsible promotion means any one or more of the following activities, or substantially similar activities, carried on for the purpose of encouraging the sale or supply of alcohol for consumption on the premises—

(a) games or other activities which require or encourage, or are designed to require or encourage, individuals to—

(i) drink a quantity of alcohol within a time limit (other than to drink alcohol sold or supplied on the premises before the cessation of the period in which the responsible person is authorised to sell or supply alcohol), or

(ii) drink as much alcohol as possible (whether within a time limit or otherwise);

(b) provision of unlimited or unspecified quantities of alcohol free or for a fixed or discounted fee to the public or to a group defined by a particular characteristic in a manner which carries a significant risk of undermining a licensing objective;

(c) provision of free or discounted alcohol or any other thing as a prize to encourage or reward the purchase and consumption of alcohol over a period of 24 hours or less in a manner which carries a significant risk of undermining a licensing objective;

(d) selling or supplying alcohol in association with promotional posters or flyers on, or in the vicinity of, the premises which can reasonably be considered to condone, encourage or glamorise anti-social behaviour or to refer to the effects of drunkenness in any favourable manner;

(e) dispensing alcohol directly by one person into the mouth of another (other than where that other person is unable to drink without assistance by reason of disability).

4. The responsible person must ensure that free potable water is provided on request to customers where it is reasonably available.

5. (1) The premises licence holder must ensure that an age verification policy is adopted in respect of the premises in relation to the sale or supply of alcohol.

(2) The designated premises supervisor in relation to the premises licence must ensure that the supply of alcohol at the premises is carried on in accordance with the age verification policy.

(3) The policy must require individuals who appear to the responsible person to be under 18 years of age (or such older age as may be specified in the policy) to produce on request, before being served alcohol, identification bearing their photograph, date of birth and either—

(a) a holographic mark, or

(b) an ultraviolet feature.

6. The responsible person must ensure that—

(a) where any of the following alcoholic drinks is sold or supplied for consumption on the premises (other than alcoholic drinks sold or supplied having been made up in advance ready for sale or supply in a securely closed container) it is available to customers in the following measures—

(i) beer or cider: ½ pint;

(ii) gin, rum, vodka or whisky: 25 ml or 35 ml; and

(iii) still wine in a glass: 125 ml;

(b) these measures are displayed in a menu, price list or other printed material which is available to customers on the premises; and

Annex 1 –Mandatory Conditions

(c) where a customer does not in relation to a sale of alcohol specify the quantity of alcohol to be sold, the customer is made aware that these measures are available.

7. Prohibition on Sale of Alcohol below Cost of Duty plus VAT

(1) A relevant person shall ensure that no alcohol is sold or supplied for consumption on or off the premises for a price which is less than the permitted price.

(2) For the purposes of the condition set out in paragraph (1) —

(a) —duty^{ll} is to be construed in accordance with the Alcoholic Liquor Duties Act 1979(6);

(b) —permitted price^{ll} is the price found by applying the formula —

$$P = D + (D \times V)$$

Where —

(i) P is the permitted price,

(ii) D is the rate of duty chargeable in relation to the alcohol as if the duty were charged on the date of the sale or supply of the alcohol, and

(iii) V is the rate of value added tax chargeable in relation to the alcohol as if the value added tax were charged on the date of the sale or supply of the alcohol

(c) —relevant person^{ll} means, in relation to premises in respect of which there is in force a premises licence —

(i) the holder of the premises licence,

(ii) the designated premises supervisor (if any) in respect of such a licence,

or

(iii) the personal licence holder who makes or authorises a supply of alcohol under such a licence;

(d) —relevant person^{ll} means, in relation to premises in respect of which there is in force a club premises certificate, any member or officer of the club present on the premises in a capacity which enables the member or officer to prevent the supply in question; and

(e) —valued added tax^{ll} means value added tax charged in accordance with the Value Added Tax Act 1994

(3) Where the permitted price given by Paragraph (b) of paragraph (2) would (apart from this paragraph) not be a whole number of pennies, the price given by that sub-paragraph shall be taken to be the price actually given by that sub-paragraph rounded up to the nearest penny.

(4) (a) Sub-paragraph (b) below applies where the permitted price given by Paragraph (b) of paragraph (2) on a day (—the first day^{ll}) would be different from the permitted price on the next day (—the second day^{ll}) as a result of a change to the rate of duty or value added tax.

(b) The permitted price which would apply on the first day applies to sales or supplies of alcohol which take place before the expiry of the period of 14 days beginning on the second day.

Exhibition of films.

1. Admission of children to the exhibition of any film is to be restricted in accordance with the recommendations made by the specified film classification body.

2. Where —

(a) the film classification body is not specified in the licence, or

(b) the relevant licensing authority has notified the holder of the licence that this subsection applies to the film in question,

admission of children must be restricted in accordance with any recommendation made by that licensing authority.

Annex 1 –Mandatory Conditions

3. In this section –

—childrenll means persons aged under 18; and —film classification bodyll means the person or persons designated as the authority under section 4 of the Video Recordings Act 1984 (c.39) (authority to determine suitability of video works for classification).

Door supervision.

1. Any person(s) required to be on the premises to carry out a security activity must be authorised to carry out that activity by a licence granted under the Private Security Industry Act 2001 or be entitled to carry out that activity by virtue of Section 4 of that Act.

Annex 2 – Conditions consistent with the Operating Schedule

General – all four licensing objectives (b,c,d,e): A Challenge 25 proof of age scheme shall be operated at the premises where the only acceptable forms of identification are recognised photographic identification cards, such as a driving licence, passport or proof of age card with the PASS Hologram.

A CCTV system will be installed at the premises covering the entrance, the external area and all internal areas.

An incident log shall be kept at the premises and made available on request to the Police or an authorised officer of the Local Authority

All staff members engaged, or to be engaged, on the premises shall receive full training pertinent to the Licensing Act Staff Training regarding the 4 x License Objectives.

THE PREVENTION OF CRIME AND DISORDER

A digital CCTV system recommended to be installed in the premises complying with the following criteria:

- (a) Camera(s) must be sited to observe the entrance doors from both inside and outside.
- (b) Camera(s) on the entrance must capture full frame shots of the heads and shoulders of all people entering the premises i.e. capable of identification. (c) Camera(s) must be sited to cover all areas to which the public have access, excluding toilets if on site.
- (c) Provide a linked record of the date, time of any image.
- (d) Provide HD digital quality images in colour during opening times.
- (e) Have a monitor to review images and recorded quality.
- (f) Be regularly maintained to ensure continuous quality of image capture and retention.
- (g) Member of staff trained in operating CCTV at venue during times open to the public.
- (h) Digital images must be kept for 31 days. The equipment must have a suitable export method, e.g. CD/DVD writer so that Police can make an evidential copy of the data they require.

An incident log shall be kept at the premises, and made available on request to an authorised officer of the Council or the Police, which will record the following:

- (a) all crimes reported to the venue
- (b) all ejections of patrons
- (c) any complaints received
- (d) any incidents of disorder
- (e) any faults in the CCTV system
- (f) any visit by a relevant authority or emergency service

The premises shall operate a zero-tolerance policy to the supply and use of drugs.

Anyone who appears to be drunk or intoxicated shall not be allowed entry to the premises and those who have gained entry will be escorted from the business immediately.

PUBLIC SAFETY

There shall be no vertical drinking at the premises. Table service only.

The premises will have a refusal book or electronic system to record all refusals of sales, this must be made available to the police and local authority officers upon reasonable request.

The Business will have a fire and health and safety risk assessment.

Annex 2 – Conditions consistent with the Operating Schedule

THE PREVENTION OF PUBLIC NUISANCE

Deliveries and waste collection will be done within the times recommended by the Local Council.

During the hours of operation, the licence holder shall ensure sufficient measures are in place to remove and prevent litter or waste arising or accumulating from customers in the area immediately outside the premises, and that this area shall be swept and or washed and litter and sweepings collected and stored in accordance with the approved refuse storage arrangements by close of business.

Clear and legible notices will be prominently displayed at the exit to remind customers to leave quietly and have regard to neighbours.

Conditions & Terminal hour for use of the front area of the Premises

Monday to Sunday 21:00 hours.

Smoking area in front of the premises to be limited to 6 persons.

All patrons occupying the area outside the front of the premises to go indoors by 21:00 hours everyday.

Door Supervisors:

Door Supervisors must be present from 21:00 hours Friday to Saturday until close of the business and/or until all patrons have dispersed, whichever is the latter.

Conditions on the area at the back of the premises:

The back shisha area to be closed at 22:30 hours each day.

Noise management Plan- Controlling Noise Emissions

- The Licence Holder shall devise and implement fully a Noise Management Plan to be agreed in writing by the Noise and Nuisance Team. The Plan should detail all noise control measures to be implemented. This should be informed or devised by an expert in acoustics and provided no later than 28 days after the issues of the licence.
- Music played at the premises shall be limited to background level only until the approved noise control measures as outlined in the Noise Management Plan are implemented.
- All external doors, windows and the retractable roof shall be kept closed at any time when regulated entertainment is taking place.
- No nuisance shall be caused by noise coming from the premises or by vibration transmitted through the structure of the premises.
- All speakers should be mounted on anti-vibration mountings to prevent vibration transmission of sound energy to adjoining properties.
- The regulated entertainment licensable activity shall conclude 30 minutes before the premises is due to close to prevent excessive noise breakout as the premises empties.

Control Noise from Patrons

- Notices will be prominently displayed at the exit requesting patrons respect local residents and leave the area quietly.
- Staff and Door Supervisors shall actively monitor and control patrons queuing, leaving and entering the premises to ensure they leave the area quickly and quietly. Staff and Door Supervisors shall actively discourage loitering or waiting outside the premises after closing.

Annex 2 – Conditions consistent with the Operating Schedule

- The Licence Holder shall conduct regular assessments (externally and around the full perimeter) of the noise coming from the premises whilst it opens for business and shall take steps to reduce the level of noise where it is likely to cause a disturbance to local residents.
- A written record shall be made of those assessments in a logbook kept for that purpose and shall include, the time and date of the checks, the person making them and the results including any remedial action. This record must be made available at all times for inspection by council officers.
- The Applicant will provide a dedicated hotline for residents to raise any complaints with the premises/business owners.

THE PROTECTION OF CHILDREN

A 'Challenge 25' policy will be in operation at the premises with operate signage on display throughout the premises.

All staff members engaged, or to be engaged, on the premises shall receive full training pertinent to the Licensing Act, specifically regarding age-restricted sales, and the refusal of sales to persons believed to be under the influence of alcohol or drugs. This shall take place every 6 months.

All such training is to be fully documented and signed by not only the employee but the person delivering the training. Training records shall be kept at the premises and made available upon request to either Police Officers or an authorised officer of the Local Authority.

Annex 3 – Conditions attached after a hearing by the licensing authority

Resolved 22nd September 2022

The Committee gave serious consideration to the submissions by the applicant & their representative, and to the concerns raised by the objectors again both of which were made in writing and orally.

It was noted that there had been complaints about breach of License regulations concerning these premises over a number of years. However, it was noted those complaints did concern previous owners. It was also noted that there was a new management team and that they had put forward proposals to alleviate those concerns and complaints. In some instances the Committee has gone beyond those proposals and added further restrictions as detailed above in terms of timing and closing hours, which also seeks to balance the concerns of both the applicants and objectors.

It was noted that the applicant would ensure security staff would be present, that a noise management plan would be agreed with the Environmental Protection Team. They had made those proposals themselves and had also agreed the Police recommendations. This demonstrated to the Sub-Committee a willingness to engage with the issues and concerns raised.

The Committee's decision in respect of the hours granted for opening, alcohol sales and the restriction on the activities at the front and back of the premises, along with the noise conditions proposed take into consideration the objections raised.

With the resulting grant the Committee is of the view that an appropriate balance has been struck between the wishes of the applicant, the objections of local residents and the overriding licensing objectives with the conditions proposed.

Resolved Variation 30th January 2023

Having considered the application and heard from all the parties, the Committee decided to:

1. **REFUSE** the application to remove the condition "Conditions on the area at the back of the premises: The back shisha area to be closed at 2230 each day".

For the avoidance of doubt the application to extend the hours to midnight on Sunday to Thursday and 0030 Friday and Saturday for the back shisha area is refused.

2. **GRANT** the application to "To extend the permitted hours for the sale of alcohol by retail to commence from 1100 hours each day for consumption ON the premises".

REASONS

The Committee gave serious consideration to the submissions made by the applicant & their representative, and to the concerns raised by the objectors both of which were made in writing and orally.

It was clear to the Committee that primary licensing objective being considered was that of the issue of the creation of, or an increase in Public Nuisance through noise nuisance created by the Premises.

The earlier opening hours being requested did not seem to create any strong objections. The main objections came in relation to the potential for noise nuisance late into the evening if the back Shisha area hours were extended.

Annex 3 – Conditions attached after a hearing by the licensing authority

The Committee did note the point made by the Applicant that no other responsible public body had raised objections and the complaints came from repeat local residents. However, the Committee did not accept that complaints should not be given weight because they were repeat complaints, as Local Authorities routinely advise people to raise complaints and issues where they arise.

The Committee found the objectors as credible witnesses who gave cogent evidence of the noise nuisance suffered by local residents. The documentary evidence listed complaints made, and even though noise officers did not attend on all occasion- complaints were nevertheless made. Complaints were made of loud music, loud talking and cars being revved in the area by the applicant's clientele. As it is open air, the noise carried when there were large numbers of people in the shisha area.

As it is an open shisha area, which already created noise nuisance, increasing the hours to later at night past midnight and with the potential for another hour of dispersal time, noise disturbance could last until 1-2am in the morning. Furthermore, it was noted the last order for food would be 10.30 so the proposed increased hours would be purely for alcohol consumption and so the potential for nuisance behaviour could increase.

The Committee noted that the noise management plan submitted was not the most recent version, and that a further one had been supplied to the Licensing Authority. However, the Committee could not accept without expert evidence that noise levels were 60-61 decibels or even that those were acceptable levels of noise. There was no information to provide to substantiate that information and was not part of the noise management plan. It was noted the Applicant was taking steps by using its own monitors and apps- but again this was not independent information.

For the reasons given above this application is partly granted in respect of the earlier hours but refused in respect of the later hours at the back shisha area.

Annex 4 – Plans



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Appendix 2

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Licensing Authority
River Park House
Level 1 North
225 High Road
London
N22 8HQ

Integrated licensing & ASB team
Edmonton Police Station
462 Fore Street,
London
N9 0PW

PC Peters 2549 NA
[NAMailbox-
Licensing@met.police.uk](mailto:NAMailbox-Licensing@met.police.uk)
22nd November 2024

POLICE REPRESENTATION

Application for a Premises Licence – 83 Mayes Road, Wood Green, London N22 6UP

I write on behalf of the Commissioner of the Metropolitan Police. This application for a second licence at this premises, is made by Smoky Limited. The times requested for the premises are:

Regulated Entertainment: Live Music, Recorded Music & Anything of a similar description.

Sunday to Wednesday	1000 to 0000 hours
Thursday	1000 to 0030 hours
Friday to Saturday	1000 to 0100 hours

Late Night Refreshment

Sunday to Wednesday	2300 to 0000 hours
Thursday	2300 to 0100 hours
Friday to Saturday	2300 to 0130 hours

Sale of Alcohol

Sunday to Wednesday	1000 to 0000 hours
Thursday	1000 to 0030 hours
Friday to Saturday	1000 to 0100 hours

Supply of alcohol **ON** and **OFF** the premises.

Hours open to Public

Sunday to Wednesday	0800 to 0030 hours
Thursday	0800 to 0100 hours
Friday to Saturday	0800 to 0130 hours

I wish to make representations to against this application, because if granted in its current form, I believe the following licensing objective will not be upheld:

- **The prevention of public nuisance.**
- **The prevention of crime and disorder.**

The front of this premises is located on Mayes Road at the junction with Coburg Road, the premises is embedded in a residential neighbourhood. Opposite and along Mayes Road there are only residential houses, and Coburg Road also contains residential houses. Below are pictures of the street around the premises.



Compared to the current licence in place at the premises, this application seeks the addition of regulated entertainment. But also seeks an extension of licensable activity on Sunday to Wednesday by half an hour, on Thursday by an hour, and Friday and Saturday by an hour, on each day the premises will also remain open for a further half an hour. This means that throughout the week this premises will be operating very late hours, and this will have a detrimental impact to the locality. This premises will be operating at a later hour means that patrons will be at the premises for longer which means there is an increased risk that they will consume more alcohol, and as a result increase the risk of public nuisance and alcohol driven crime, these problems will also likely spill out onto the street. At the rear of the premises there is an area for the consumption of shisha, this room has a canopy above which can make the room fully enclosed or open, this area is within the footprint for licensable activity. The application makes no condition that this canopy needs to be enclosed by a certain time only that noise assessments will be regularly conducted. I am concerned that a shisha area that is unenclosed until 12:30 on Sunday to Wednesday, 01:00 on Thursday, and 01:30 on Friday and Saturday, will cause a nuisance and disturbance to nearby residents from loud patrons who have been drinking until late, and the noise from recorded and live music emanating from this space. I do not consider routine noise assessments alone to be an adequate safeguard against this risk. Photographs of the unenclosed shisha lounge are below.





As a result of these concerns, on Monday 18th November PS Jones and I had a Teams meeting with the applicant and their licensing agent, we discussed our concerns particularly relating to the late hours and the noise concern relating to the shisha lounge. This was followed up by an email to the licensing consultant to agree to certain changes in the application, two days later, I received a reply. Unfortunately, the applicant did not agree to the recommendation to end all licensable activity at 22:00 Monday to Thursday, and at 00:30 on Friday and Saturday. The applicant also did not agree to enclose the shisha lounge by 22:00.

I would note that the applicant has agreed to surrender the previous licence the day after this licence would be granted. And that an addition to the CCTV conditions: "CCTV will be provided to police or a licensing officer from the local authority". They have also provided more concrete proposals for how they will implement a zero-tolerance policy towards drugs. The premises has also agreed to a rephrasing of a condition relating to litter: "the kerb and pavement adjoining the premises shall be kept clean and free of litter by premises staff".

In conclusion, due to the late operating hours at the premises and the unenclosed shisha area remaining open until the terminal hour, I am left with no alternative but to oppose this application in its current form. Otherwise, there will be a risk of increased public nuisance and crime and disorder in a very residential area.

Yours faithfully,

PC Peters

PC Francis Peters

Licensing officer – North Area BCU

From: Craig Bellringer <Craig.Bellringer@haringey.gov.uk>

Sent: 22 November 2024 10:19

To: licensing fslconsultants.com <

Cc:

Subject: Application for a premises licence 83 Mayes Road, London, N22 6UP

Hi Fabien,

Please see the below for the new application for Smoky Lounge, I have revised the hours and rewritten some of the conditions and added some also.

Please have a look through and if you would like to add some comments please do.

Hours open to the public applied for:

Monday 08:00 – 00:30

Tuesday 08:00 – 00:30

Wednesday 08:00 – 00:30

Thursday 08:00 – 01:00

Friday 08:00 – 01:30

Saturday 08:00 – 01:30

Sunday 08:00 – 00:30

Revised Hours open to the public

Monday 08:00 – 00:00

Tuesday 08:00 – 00:00

Wednesday 08:00 – 00:00

Thursday 08:00 – 00:00

Friday 08:00 – 01:00

Saturday 08:00 – 01:00

Sunday 08:00 – 00:00

The roof to be closed at 2230hrs and shisha activity stopped

The prevention of crime and disorder:

A digital CCTV system recommended to be installed in the premises complying with the following criteria:

(a) Camera(s) must be sited to observe the entrance doors from both inside and outside.

(b) Camera(s) on the entrance must capture full frame shots of the heads and shoulders of all people entering the premises i.e. capable of identification.

(c) Camera(s) must be sited to cover all areas to which the public have access, excluding toilets if on site. (c) C Provide a linked record of the date, time of any image.

(d) Provide HD digital quality images in colour during opening times.

(e) Have a monitor to review images and recorded quality.

(f) Be regularly maintained to ensure continuous quality of image capture and retention.

(g) Member of staff trained in operating CCTV at venue during times open to the public.

(h) Digital images must be kept for 31 days. The equipment must have a suitable export method, e.g. CD/DVD writer so that Police can make an evidential copy of the data they require.

An incident log shall be kept at the premises, and made available on request to an authorised officer of the Council or the Police, which will record the following:

(a) all crimes reported to the venue

(b) all ejections of patrons

(c) any complaints received

(d) any incidents of disorder

(e) any faults in the CCTV system

(f) any visit by a relevant authority or emergency service

The premises shall operate a zero-tolerance policy to the supply and use of drugs.

Anyone who appears to be drunk or intoxicated shall not be allowed entry to the premises and those who have gained entry will be escorted from the business immediately.

Revised The prevention of crime and disorder:

1. A digital CCTV system to be installed in the premises.

Cameras must;

- be sited to observe the entrance doors from both inside and outside.
- capture full frame shots of the heads and shoulders of all people entering the premises i.e. capable of identification.
- be sited to cover all areas to which the public have access including any outside smoking areas.
- provide a linked record of the date, time of any image.
- provide good quality images - colour during opening times.
- have a monitor to review images and recorded quality.
- be regularly maintained to ensure continuous quality of image capture and retention.

2. Member of staff trained in operating CCTV at venue during times open to the public. Digital images must be kept for 31 days. The equipment must have a suitable export method, e.g. CD/DVD writer so that Police can make an evidential copy of the data

they require. Copies must be available within 7 days time to Police and Local Council on request.

3. There shall be no vertical drinking. Table service only. The supply of alcohol shall be by waiter or waitress service only
4. An incident log shall be kept at the premises, and made available on request to an authorised officer of the Council or the Police, which will record the following:
 - (a) all crimes reported to the venue
 - (b) all ejections of patrons
 - (c) any complaints received
 - (d) any incidents of disorder
 - (e) any faults in the CCTV system
 - (f) any visit by a relevant authority or emergency service.
5. The rear external area is used until closing, but that the roof is closed at 22:30 hours after which no Shisha is offered. Signs are displayed throughout the area advising that Shisha concludes at 2230 hours.
6. Any person(s) required to be on the premises to carry out a security activity must be authorised to carry out that activity by a licence granted under the Private Security Industry Act 2001 or be entitled to carry out that activity by virtue of Section 4 of that Act.
7. Anyone who appears to be drunk or intoxicated shall not be allowed entry to the premises and those who have gained entry will be escorted from the business immediately.
8. The premises shall operate a zero-tolerance policy to the supply and use of drugs.

Public safety

There shall be no vertical drinking at the premises. Table service only. The supply of alcohol shall be by waiter or waitress service only.

The premises will have a refusal book or electronic system to record all refusals of sales, this must be made available to the police and local authority officers upon reasonable request. The Business will have a fire and health and safety risk assessment.

Appropriate fire safety procedures are in place including fire extinguishers (foam, H2O and CO2), fire blanket, internally illuminated fire exits signs, numerous smoke detectors and emergency lighting. All appliances are inspected annually.

All emergency exits shall be kept free from obstruction at all times.

Revised Public Safety:

9. The premises will have a refusal book or electronic system to record all refusals of sales, this must be made available to the police and local authority officers upon reasonable request. The Business will have a fire and health and safety risk assessment.

10. Appropriate fire safety procedures are in place including fire extinguishers (foam, H2O and CO2), fire blanket, internally illuminated fire exits signs, numerous smoke detectors and emergency lighting. All appliances are inspected annually.
11. All emergency exits shall be kept free from obstruction at all times.

The prevention of public nuisance

Deliveries and waste collection will be done within the times recommended by the Local Council.

During the hours of operation, the licence holder shall ensure sufficient measures are in place to remove and prevent litter or waste arising or accumulating from customers in the area immediately outside the premises, and that this area shall be swept and or washed and litter and sweepings collected and stored in accordance with the approved refuse storage arrangements by close of business.

Clear and legible notices will be prominently displayed at the exit to remind customers to leave quietly and have regard to neighbours.

- Regular assessments (externally and around the full perimeter) of the noise coming from the premises whilst it opens for business and shall take steps to reduce the level of noise where it is likely to cause a disturbance to local residents.
- A written record shall be made of those assessments in a logbook kept for that purpose and shall include, the time and date of the checks, the person making them and the results including any remedial action. This record must be made available at all times for inspection by council officers.
- The Applicant will provide a dedicated hotline for residents to raise any complaints with the premises/business owners.

Notices will be prominently displayed at the exit requesting patrons respect local residents and leave the area quietly.

- Staff and Door Supervisors shall actively monitor and control patrons queuing, leaving and entering the premises to ensure they leave the area quickly and quietly.

Staff and Door Supervisors shall actively discourage loitering or waiting outside the premises after closing.

Trade waste agreement to be maintained. Notices will be displayed at exits asking patrons to disperse quietly and respect neighbours.

Customers leaving the premise will comply with the company's dispersal policy.

Revised The prevention of public nuisance

12. The proposed shisha roof will close to all parties no later than 22:30hrs each day, to ensure residents are not impacted by public nuisance from this area.
13. No noise generated on the premises, or by its associated plant or equipment, shall emanate from the premises, nor vibration be transmitted through the structure of the premises which gives rise to nuisance.
14. No fumes, steam or odours shall be emitted from the licensed premises so as to cause a nuisance to any persons living or carrying on business in the area where the premises are situated.

15. Noise and/or Odour from any flue used for the dispersal of cooking smells serving the building shall not cause a nuisance to the occupants of any properties in the vicinity. Any filters, ducting and extract fan shall be cleaned and serviced regularly.
16. The management shall make subjective assessments of noise levels outside at the perimeter of the premises approximately hourly, whilst regulated entertainment is provided to ensure that noise from the premises does not cause a disturbance to local residents/businesses. Records shall be kept of the times, dates and any issues discovered. These records shall be kept for six months. Records must be made available to an authorised officer of the Council or police, upon request. Where monitoring by staff identifies that noise from the premises is audible at the perimeter, measures shall be taken to reduce this i.e. turning volume down.
17. In the event of a noise/nuisance complaint substantiated by an authorised officer, the licensee shall take appropriate measures in order to prevent any recurrence.
18. Prominent, clear and legible notices must be displayed at all exits (including the rear seating area) requesting the public to respect the needs of local residents and to leave the premises and the area quietly.
19. The premises licence holder shall ensure that the area immediately outside the premises is kept clean and free from smoking related litter at all material times to the satisfaction of the Licensing Authority.
20. A noise limiter must be fitted to the musical amplification system set at a level determined by and to the satisfaction of an authorised officer of the Noise and Nuisance team, so as to ensure that no noise nuisance is caused to local residents or businesses. The operational panel of the noise limiter shall then be secured by key or password to the satisfaction of officers from the Noise and Nuisance Team and access shall only be by persons authorised by the Premises Licence holder. The limiter shall not be altered without prior agreement with the Noise and Nuisance Team. No additional sound generating equipment shall be used on the premises without being routed through the sound limiter device.
21. All refuse and bottles shall be disposed of in bins quietly so as not to disturb local residents. There shall be no disposal of glass bottles outside between 21:00 hours and 07:00 hours
22. All exit doors shall be available for use at all times when the premises is open to the public without the use of a key, code, card or similar. Exit doors shall be regularly checked to ensure they function satisfactorily. Safety checks shall be carried out before the admission of the public, and these should be recorded in a log book available on request to an authorised officer of the Council.

The protection of children from harm (No Change)

23. Challenge 25' policy will be in operation at the premises with prominent signage on display at the premises. Waiter/Waitress staff members will receive full training pertinent to the Licensing Act, specifically regarding age-restricted sales, and the refusal of sales to persons believed to be under the influence of alcohol or drugs. This shall take place every 6 months, signed by the employee & the person delivering the training. Training records shall be kept at the premises for 12 months and made available upon request to either Police Officers or an authorised officer of the Local Authority.

Regards

Craig Bellringer

Noise and Nuisance Officer

Neighbourhoods & Environments



1st Floor, New River House, 225 High Road, London, N22 7TR

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Appendix 3

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FRIDAY 15TH NOVEMBER 2024.

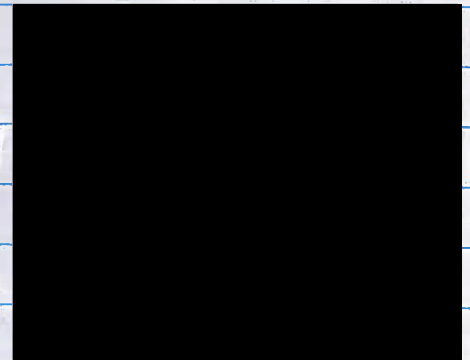
(REF: WK/614657)

FLV APPLICATION PREMISES

LICENSE = 83, MAYES ROAD,

WOOD GREEN,

LONDON, N22 6UP.



Dear Sir/Madam,

I have noted the context of the 4 LICENSING OBJECTIVES:

1) PREVENTION OF CRIME & DISORDER:

2) PREVENTION OF PUBLIC NUISANCE:

3) PUBLIC SAFETY:

4) PROTECTION OF CHILDREN FROM HARM.

Well unfortunately Number 2 of the objectives has'nt been met, as the noise team had to be called about loud music coming from 83, Mayes Road, London N22 6UP. As the building extends into Coburg Road, the extension from the original building, which was the Duke of Edinburgh, as that's the very area that's been most problematic in regards to public nuisance, and the noise team had to be called on 23 occasions by myself and neighbours in Coburg Road. The Karner family portrayed from the other people were there previously, well unfortunately they're no different to the others before them. Because of the public

nuisance issue doesn't in exactly inspire me with any confidence in them in regards to their application for extended opening hours, as they certainly tackled the public nuisance issue to the wellbeing of the people who live in Coburg Road, which is after all a residential area, an issue that's been overlooked by the people at 83, Mayer Road, and once again raise my objection to any extended opening hours, as they have demonstrated without doubt their lack of understanding for the wellbeing of the residents who live in Coburg Road, and if their extension of opening hours is granted by the licensing authority, then the people at 83, Mayer Road may well revert to their old habits, as they have done previously. In a short space of time there has not been a public nuisance issue coming from 83, Mayer Road, well I'm not taken in by that at all, as they want to portray themselves differently, well why didn't they conduct themselves and demonstrate to the community that their intentions were well intentioned and waited patiently they could've submitted their application for extended opening hours, no they couldn't wait patiently, instead of demonstrating this headlong stampede, which smacks of desperation on their part, well the residents of Coburg Road don't suffer with amnesia, as we do have our faculties, which work very well. I sincerely hope I've made my self rem

Clear in what i've written and said, as my objection remains exactly the same as previously stated by myself.

The decision rests with the licensing authority, as i sincerely hope that every consideration will be given to my objection to the extension of opening hours for 83, Mages Road.

It would've been great to discuss these issue at a public meeting, as i would be more than happy to attend where everybody can engage, as this not the way should be dealt with, as we have to go through the present process.

I look forward to hearing from the licensing authority at some stage.

Yours sincerely

Sheikh Subrattee

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Dear FSL,

Please see representation below.

Regards

Daliah Barrett

Licensing Team Leader

From: Mark **Sent:** 14 November 2024 23:33

To: Licensing <Licensing.Licensing@haringey.gov.uk>

Subject: (WK/614657) Application for extended hours 83 Mayes Road

Good evening,

I have read through the application and i object to this extension on the following grounds.

Noise pollution in residential area causing disturbance late at night.

Vehicle access and egress causing noise pollution.

High risk to my elderly parents and neighbour due to anti-social behaviour caused by alcohol consumption.

Litter associated with antisocial behaviour will have detrimental impact to property value and give rise potential increased costs to Haringey Street Cleansing team.

Risk of crime due to anti social behaviour.

I hope the council will serious consider these impacts and decline this application.

Regards

Mark / Cathy

Sent from [Outlook for Android](#)

Dear FSL,

Please see residential representation below.

Regards

Daliah Barrett

From: robert >

Sent: 20 November 2024 11:12

To: Licensing <Licensing.Licensing@haringey.gov.uk>

Subject: WK/000614657 Re - Application for a premises license - 83 Mayes Road, Wood Green, London N22 6UP.

Re the above application, my objections are as follows:

What is being proposed amounts to a serious public nuisance. The premises is surrounded on three sides by local residents, many are elderly and frail, children have to go to the school, people get up early for work. I have lived on this road for 26 years and know it well. The last thing we need is an entertainments centre on our doorstep, with music being played up to midnight and beyond, 7 days a week. It will surely undermine the mental health of the community because of the noise and the fact that we would be unable to relax in the comfort of our own homes. As it is, the noise levels from the traffic can get unbearable (especially as so many vehicles play loud music) and only starts to quieten down from about 9 or 10 at night. So it would be quite intolerable for them to now encroach on those precious late hours with yet more noise, music, and traffic coming into the area. Please note that at least 6 roads lead into the area between 83 Mayes Road and the mini-roundabout at Stations Road, and also bear in mind that TFL are proposing 2 bus routes into this space as well. We need far, far less activity, not more. I also think that there is no way they can guarantee public safety. Security guards can only see people off their premises and have little motivation to engage with customers beyond that. Which means that any problems - arguments, street fights - get handed over to us, the general public, and this is neither right nor fair. Why should we be forced to engage in this way? Clearly the proposals can only add to the problems of crime and disorder. Alcohol does that and this is beyond dispute. It would be inevitable. But please note how the application extends the hours in which alcohol can be sold. So I do hope that this application is refused. It really is quite absurd of them to think that this type of business could operate in this type of area without negative consequences to the general well-being of the local residents. I very much doubt that that has even occurred to them.

Yours Sincerely,

Robert

Dear FSL,

Please see attached representation .

Regards

Daliah Barrett

Licensing Team Leader

From: Craig Bellringer <Craig.Bellringer@haringey.gov.uk>

Sent: 25 November 2024 14:53

To: Licensing <Licensing.Licensing@haringey.gov.uk>

Cc: Jennifer Barrett <Jennifer.Barrett@Haringey.gov.uk>

Subject: FW: Application for a premises licence 83 Mayes Road, London, N22 6UP

Hello,

I would like to make a representation in regard to the application of a new premises licence for Smoky Lounge, 83 Mayes Road, N22 6UP.

I have attached my recommendation and if it's agreed by the applicant in full, I will remove my representation

Regards

Craig Bellringer

Noise and Nuisance Officer

Neighbourhoods & Environments



1st Floor, New River House, 225 High Road, London, N22 7TR

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From: >

Sent: 25 November 2024 13:34

To: Licensing <Licensing.Licensing@haringey.gov.uk>

Subject: Application for a New Premises Licence- 83 Mayes Road, Wood Green, London N22 6UP (WK/614657)

Dear Sirs/ madam,

We lived two doors away from this venue on the opposite side of the road and we object to any extension of hours and extension of live entertainment as we are a residential area and are elders are of retirement age; they do not need this harassment . This will create more stress and more anxiety. These owners would have known of the problems in the past with noise nuisance from the shisha area, antisocial behaviour from clients, loud music, loud cars, littering, blocking of driveways etc.

Since they took over in February of this year 2024 from District 22, they changed the name to smoky Lounge which by the way are the same people as we still see the same vehicles still going to this venue. All that has happened is that they have changed the faces to give us the allusion that this is new management..!!!

It's an insult to our intelligence to try and pass this off as a different group. As soon as they change the names and faces, they do the same nonsense, loud music playing from the shisha area, it's supposed to be background music yet we can hear and feel it from our properties. They are playing the music as if it's a night club and we do not want this on our road, this is a residential area, it's not the high road.

In fact, as it stands now, they can play background music and must close this area by 10:30pm, we would want this reduced to 9:30pm as they have not learnt anything and seem to lack the experience of running a venue of this nature in a residential area..!!!

The same people from District 22 did the same thing, and the people before that and the people before that. All of them saying that they did not know that the music from the shisha area was causing such distress even though you could hear the music from the end of our road at times, then when they wanted to change or upgrade their licence because of the noises and disturbances they were causing and they knew that a lot of complaints went into the council they would just simply change their names and faces like it was some kind of racket hoping that we would not notice, which is ridiculous, they have no shame.

They had the audacity to come around to our house with a survey wanting signatures to support their application for a new licence. I told them we will not be supporting this for obvious reasons as they would be well aware of. They did the same pattern of behaviour as their predecessors; they knew they wanted to change their license so for the last month or so they went quiet and they haven't been playing any music in this area since to my knowledge ..!!!

When this period is over, they will go back to playing loud music from the shisha area like clockwork as their predecessors also did, raising our blood pressure and stress levels and more sleepless nights.

How many times do these people have to show Haringey Council that they do not care..!!!

This has been ongoing for over six years and they still have not sorted out this shisha area satisfactorily, this is now clearly harassment, and we want this to stop. There was no consultation to build this shisha area or planning permission, this area should be dismantled immediately.

This building is not fit for purpose, we have a right to a private life and not to be disturbed by their business activities therefore we do not consent to be disturbed at all hours of the night, this is a residential area and this should be respected as anything else would be totally unacceptable.

Please see list of our complaints with reference numbers supplied by Haringey Council enforcement team, please see below..!

Mid-September

My neighbour and myself went over to the Smoky Lounge to complain directly to the manager about loud music noise coming from the shisha area, he wanted us to move away from the front entrance. At one point he said he could turn the music up if he wants to, in other words stop complaining. Eventually he turned it down a little bit but it was still loud enough for us to hear it from the shisha area..!

Saturday September 7th 9pm onwards.

Music noise from the shisha area.

Ref: 414818

Ref :414823

Thursday August 31st 7:30pm

Did not report it to the council but I kept a note of it. Music noise from the shisha area.

Thursday August 29th 7:30pm

Did not report it to the council but I kept a note of it. Music noise from the shisha area.

Sunday August 25th 9:30pm

music noise from the shisha area.

Ref :410287

Ref: 410287

Saturday July 21st

drumming noise can be heard from the shisha area

Ref: 398720

Saturday July 6th 10:50 pm

music can be heard being played over their time in the shisha area..!!!

ENQ 393421

ENQ 393425

Saturday June 29th 9:34pm

ENQ 391132 9:05pm

Ref:391144 9:34pm

Ref:391218 second call

June 22nd 2024 Saturday

Haringey Council gave Smoky Lounge a temporary events notice for the weekend.!!! We were not told by Haringey Council that they were going to be given this licence over the weekend, these licenses should not be given as it is well documented over six years to Haringey Council that the shisha area has noise issues and that the owners whoever takes over do not care about the stress and anxiety it causes to the neighbours as is shown in the complaints, no matter who takes it over or how many times they changed the name of the building or change their faces it's still the same people continuing with the same unacceptable behaviour ...!!!

First call, 8:30pm

ENQ 388857

ENQ 388863

Second round of calls

ENQ 388901 11pm

ENQ 388908 11:02pm

music from the shisha area

June 21st 2024 Friday

Ref :388365

music from the shisha area

May 19th 2024 Sunday

WK/534745

Loud music from the shisha area 50th Birthday party Smoky Lounge management Sent their customers to are houses in the middle of the night to get the key for the car park which we did not have and my neighbour had to call the police as they were banging down their door, my neighbours are of elderly age and this was very distressing to have a large group of young people knocking down their door and gathering outside their house, they were getting louder and louder and I had to go outside and tell them to calm down, this was totally unacceptable...!!! Smokey Lounge staff were nowhere to be seen...!!! They turned off their lights and went home, they had gotten their money for the night but it was another sleepless night for my neighbours and everyone else, not good ...!!!

May 4th 2024 Saturday

Ref: 372799

music from the shisha area

April 17th 2024 11:10pm Wednesday

music from the shisha area

March 23rd 2024 11:18pm Saturday

ENQ359563

music from the shisha area

March 11th 2024

WK/594551

music from the shisha area

March 8th 2024 10pm to 10:30pm

WK/594551

music from the shisha area

March 2nd 2024 Saturday 10pm

Ref:352145

music from the shisha area

February 17th 2024 Saturday 8:21pm

ENQ 347424

loud music in the shisha area

ENQ 347478

Loud Music in the shisha area

February 12th 2024 Monday

WK/542616

Customers loitering, this is day one-off these so call new management in charge, good start...!!

They have lost the trust of the neighbours on Coburg Road and community at large even though we hope that they would be different but unfortunately, they have shown the same pattern of behaviour as their predecessors making this whole process a mockery, so we say no to more sleepless nights, no to the anxiety and stress it will cause, they have continually failed in their duty of care and they must respect the wishes of the neighbours, we have a right to a private life and a right to not be disturbed by their business activities, to which they have miserably failed. This is obviously not the high road but a residential area.

We have families and other people with special needs and who are on heavy medication at the Corner of our road and our Council has a duty of care to the families and people of our communities, therefore, we do not consent to this application.

Any meetings on this application, we would kindly ask that we are given sufficient notice so that we can attend to represent.

Thank you for your attention to this matter.

Kind regards,

Sent from [Outlook for Android](#)

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From: licensing
Sent: 22 January 2025 11:17
To:
Cc: >
Subject: RE: Smoky Lounge Noise Management Plan

Dear Sir/Madam,

You may recall that you were sent a list of complaints logged by a resident who had cause to call the Out of Hours Service due to noise they say was arising from the venue. No doubt the residents will submit any further issues they encounter, prior to the LSC hearing on 3rd February.

As things stand the representation from the Noise RA and the representation from the residents still stand and your client will have the ability to attend the hearing on 3rd February to speak to how they are addressing the concerns raised and what mitigations they will put in place.

I am not aware of a situation arising where an open space with music and people noise would not emanate and impact nearby residential properties.

Furthermore, the section 182 Guidance informs us of the following:

2.24 As with all conditions, those relating to noise nuisance may not be appropriate in certain circumstances where provisions in other legislation adequately protect those living in the area of the premises. But as stated earlier in this Guidance, the approach of licensing authorities and responsible authorities should be one of prevention and when their powers are engaged, licensing authorities should be aware of the fact that other legislation may not adequately cover concerns raised in relevant representations and additional conditions may be appropriate.

2.25 Where applications have given rise to representations, any appropriate conditions should normally focus on the most sensitive periods. For example, the most sensitive period for people being disturbed by unreasonably loud music is at night and into the early morning when residents in adjacent properties may be attempting to go to sleep or are sleeping. This is why there is still a need for a licence for performances of live music between 11 pm and 8 am. In certain circumstances, conditions relating to noise emanating from the premises may also be appropriate to address any disturbance anticipated as customers enter and leave.

2.26 Measures to control light pollution will also require careful thought. Bright lighting outside premises which is considered appropriate to prevent crime and disorder may itself give rise to light pollution for some neighbours. Applicants, licensing authorities and responsible authorities will need to balance these issues.

2.27 Beyond the immediate area surrounding the premises, these are matters for the personal responsibility of individuals under the law. An individual who engages in antisocial behaviour is accountable in their own right. However, it would be perfectly reasonable for a licensing authority to impose a condition, following relevant representations, that requires the licence holder or club to place signs at the exits from the building encouraging patrons to be quiet until they leave the area, or that, if they wish to smoke, to do so at designated places on the premises instead of outside, and to respect the rights of people living nearby to a peaceful night.

The onus is upon your client to demonstrate that they will be able to not cause nuisance.

I will add the below email to the report bundle so that it will be before the LSC also as they ultimately make the decision on this matter.

Regards

Dalia Barrett

Licensing Team Leader

From: licensing fslconsultants.

Sent: 18 January 2025 00:58

To: Craig Bellringer <

Subject: Re: Smoky Lounge Noise Management Plan

Importance: High

Hi Craig

Our emails to your ex-manager Jennifer Barrett had a number of questions obviously Jennifer didn't reply and we have seen your reply the 3 sentences in red, for the purposes of clarification I will list the questions below

1. Our question relation to the following section lifted from Jennifers email on 9th January 2025 at 13:25 -

Conclusion

The assessment undertaken goes some way to addressing our concerns about management of noise from your premises. What is not clear from the assessment undertaken is what steps you will undertake to prevent disturbance from voices and patrons using the rear area when the "roof" is maintained as open. You have made a suitable

assessment of the noise from loud music and we accept that a limit of 66dB is likely to be sufficient for a noise limiter (we will need to test this once you have confirmed / relocated the speakers if you have not done so already).

Measurements were carried out over a weekend to get a representative assessment of the noise breakout from site so you should have some idea of the levels of noise from voices alone in the event the back area is at capacity. We are of the opinion that this cannot be countered by control measures and therefore require the rear area roof to be closed by 10:30pm.

1(i) Can you please provide the qualitative and quantitative data which lead to the opinion that people noise/talking etc from the rear area near the open roof would cause noise nuisance and or neighbour disturbance?

2. Does the local authority hold or have any evidence collected by the department or a noise nuisance officer which will support the firm view held by the Noise Nuisance Manager Jennifer Barrett that the "levels of people noise from the rear area, and with the roof open, as late as 01:00hours will lead to neighbour disturbance? (in relation to the premises 83 Mayes Road, N22 6UP)"

2(i) If the answer to the above question is yes, can you please provide the information.

3. Our question relates to the paragraph - "What has not been addressed are our concerns about the roof in the rear area" this quote has been lifted from Jennifer's Email on 9th January 2025 at 13:25.

3(i) Unfortunately, even after repeated requested she hasn't explicitly stated what the concerns (plural reference) are, can you please explicitly state the concerns? (The noise impact assessment report covers the various aspects relating to people noise/talking and/or noise breakout from the open roof in the rear area of the premises).

4. Our question relates to the sentence/paragraph -

"This is incompatible with our requirement for you to close the roof after 10:30pm to prevent noise disturbance from people talking. Your noise assessment does not provide any mitigation for people noise which you have acknowledged have a character that can make them more intrusive at noise sensitive times." this quote has been lifted from Jennifer's Email on 9th January 2025 at 13:25.

4(i). Do you concur with the above sentence/paragraph from Jennifer and if so can you please provide any viable evidence/information which supports this opinion?

Especially considering that the noise impact assessment undertook a loud music tested at the premises at a much higher dB level (66dB) than people talking and the results of this test confirmed that this sound/noise breakout from the site does not affect the nearest residential property, the dominant noise is from plant equipment and noise emissions from this outside area are at least 10dB below the background levels.

5. Can you please confirm if the attached documents relating to the "Routine Monitoring" e.g. Nuisance Log Sheets and Nuisance location check points, are acceptable?

In terms of when, how frequently and who will undertake the routine monitoring:

When - Daily - Monday, Tuesday, Wednesday, Thursdays, Fridays, Saturday & Sundays

Frequency - Hourly from 10pm when regulated entertainment is provided or when the roof is required to be closed after 23:30

Who will do the monitoring - The DPS or a trained senior member of staff will do the monitoring

We still feel it is the best and most ideal situation to have direct communication with you as a licensing Responsible Authority, as we had to wait for more than a month before your ex-manager provided us with the 9th January 2025 email which still hasn't provided the required clarification, therefore could you please provide your availability to schedule a meeting as soon as possible in order to run through your condition proposal and your ex-managers last email.

Regards,

Email sent of behalf of Smoky Lounge Ltd

From: licensing fslconsultants.com <licensing@fslconsultants.com>
Sent: 10 January 2025 15:59
To: Jennifer Barrett <Jennifer.Barrett@Haringey.gov.uk>
Cc: Craig Bellringer <Craig.Bellringer@haringey.gov.uk>; info@
Subject: Re: Smoky Lounge Noise Management Plan
Importance: High

Dear Jennifer

Thank you for informing us of your last day working for Haringey Council, could we please ask that you provide us with (before you end your day) or Craig with all the qualitative and quantitative data which provided/lead to the opinion that people noise from the limited open roof area would cause noise nuisance and or neighbour disturbance.

Does the local authority hold or have any evidence collected by the department or a noise nuisance officer which will support the "firm view levels of people noise from the area, and with the roof open, as late as 01:00hours will lead to neighbour disturbance" Can you clarify if you mean from your client's premises or other licenced premises?

Have any of the allegations of noise nuisance or disturbances being created by the operation of the premises been verified/witnessed by the noise nuisance team? No we haven't established any nuisances from the premises.

Have any of the received noise nuisance allegations been investigated passed the stage of logging/documenting the email/telephone complaints onto your database? Yes when reports are made to the out of hours service officers have attended to the area

We hope to provide an in-depth reply to Craig asap in order to conclude this matter and alleviate the concerns raised in your email, hopefully Craig can elaborate on the points in your email & participate in communication with our acoustic consultants to verify the various parameters and measures required to ensure noise compliance and the promotion of the four licensing objectives.

Regards,

Email sent of behalf of Smoky Lounge Ltd

From: licensing fslconsultants.com <licensing@fslconsultants.com>
Sent: 09 January 2025 17:16
To: Jennifer Barrett <Jennifer.Barrett@Haringey.gov.uk>
Cc: Craig Bellringer <Craig.Bellringer@haringey.gov.uk>; info@sm
Subject: Re: Smoky Lounge Noise Management Plan
Importance: High

Dear Jennifer

Thank you for providing your response to the Noise Impact Assessment Report which was sent on 7th October 2024, your email reply is greatly appreciated and will finally allow us to correspond with the acoustic consultants to address and answer any questions/issues you have raised in the email below, using the data collected prior or after to the report was published in October 2024.

It was hoped that your email would have been received some time ago & we could have conducted further investigations (in October, November and December 2024) and fully explored any issues/concerns raised by you/your colleagues and anyone else in the vicinity a long time ago, but we will under take this and review the contents of your email fully in order to provide the appropriate reply.

We recently received vital information from the licensing authority in relation to objectors who have raised concerns against the application, and this information will be used in order to fully investigate the concerns using the expertise of the acoustic consultants, in relation to this one question we would like to raise is -

- Can we utilise the resources of the Environmental Health Noise Nuisance Team to explore historical records/information and or officer experience to ensure any activities proposed will not negatively affect complainants.

We obviously do not wish to access any personal data or information, which would breach Data Protection Act 2018 or GDPR we anticipate that the only information required would be comprehensive qualitative, data or information gained from EHO officers who have operated in the area for some period of time.

We hope to provide a full response to your email shortly after liaising with the acoustic consultants who will take the lead in noise nuisance issues.

Regards,

Email sent of behalf of Smoky Lounge Ltd

From: Jennifer Barrett <Jennifer.Barrett@Haringey.gov.uk>
Sent: 09 January 2025 13:25
To: licensing fslconsultants.com <licensing@fslconsultants.com>
Cc: Craig Bellringer <Craig.Bellringer@haringey.gov.uk>; info@smokylounge.org.uk <
Subject: Smoky Lounge Noise Management Plan

Drear Fabian licensing

Please accept my apologies for the delay in providing this.

I have reviewed the acoustic assessment you provided, namely the Noise Impact Assessment at 83 Mayes Road, London N22 6UP undertaken to assess noise emanating from the outdoor seating area. You have provided this to advise on the level and type of mitigation required if the operating hours are extended to 01:00hours.

In summary you have:

- concluded that noise emissions from the outdoor area would not have any adverse impact on the nearest residential receivers.
- Identified the dominant noise as the existing plant (69dB) and that noise from the outdoor area are at least 10dB below.
- identified nearest NSR as being a residential window, approx 11 metres from the outdoor area
- acknowledged that music or voices have a character that can make them more intrusive
- suggest an internal target level for reasonable amenity of 35dB LAeq,5min for reasonable amenity (in accordance with current British Standards).
- used the recorded measurement of 56dB as a representative measurement recorded 1m from the outdoor area.

You also provided a Noise Management Plan (APPENDIX C) for the use of an outdoor seating area.

Your assessment and NMP is made for consideration of the use of the external area until 01:00hours. You mention measures such as “no re-admission to the premises 15 minutes before closing” and the provision of a contact number for residents which whilst helpful will not limit noise breakout from the use of the external area by as many as 45 patrons.

You have advised that music will be limited to background levels at any time the premises is open to the public, that a noise limiter shall be set to cut off over 66dB and associated speakers shall not be located in the open air area of the site. You will need to confirm the exact location of the speakers in a plan to be included in your NMP.

You have stated that

- Staff will actively encourage the gradual dispersal of customers to minimise nuisance during the last 20 minutes of trading by gradually increasing ambient lighting, playing of music of slower content and reduced volume.
- Music will stop playing 5 minutes before the closure of the premises. No comment
- Customers should leave by the main entrance of 83 Mayes Road. A member of staff will be positioned in an area close to the main exit to oversee the end of night departure period. Accepted
- Customers will be encouraged to be considerate upon leaving the premises. Customers will be asked not to stand around loudly talking in the street outside the premises. Accepted
- Routine monitoring will be regularly conducted around the perimeter of the premises during opening hours. When, how often and by whom.?

Details of checks, observations and any actions taken as a result of such shall be recorded. You will need to specify who will undertake this, what checks will be made, where this will be recorded

Noise should not be more than 48dB outside the nearest residential unit. Specify what you mean by noise, ie. Is this music noise, who will measure this, when and how often?

A noise log book kept on the premises and maintained by management and be available for inspection by the Local Authority upon request. Is this to record the above?

All staff will be fully trained to be aware of the requirements to reduce external impact from noise. All staff will be made fully aware and conversant with the noise management policy and procedures. No comment

Notices will inform customers of our commitment to local concerns. Prominent, clear and legible notices will be displayed at the exits requesting the public to respect residents and to leave the premises and the area quietly. No comment

The movement of bins and rubbish outside the premises will be kept to a minimum after 21.00hrs. Refuse collections will only be permitted by external companies between the hours of 08.00 and 21.00hrs. No comment

Deliveries of goods necessary for the operation of the business will be carried out at such a time or in such a manner as to avoid causing disturbance to nearby residents. Deliveries shall not be permitted outside the hours of 08.00 and 21.00hrs Accepted

The premise has been designed appropriately and detailed consideration has been given to its ability to operate in a manner which does not give rise to disturbance. The controls and limitations of the venue are reflected in this noise management plan. No significant structural alterations shall be made to the premises without due consideration of its potential impact on noise management.

This is not specific so am not sure what you mean here. What has not been addressed are our concerns about the roof in the rear area. This must be included in any NMP submitted.

The noise management plan will be reviewed at least annually or as agreed appropriate to ensure that it is streamlined and effective. New and innovative approaches to problem solving or incidents and any lessons learnt will be incorporated accordingly. We should consider this a live document which evolves by experience in agreement with the Authority.

Conclusion

The assessment undertaken goes some way to addressing our concerns about management of noise from your premises. What is not clear from the assessment undertaken is what steps you will undertake to prevent disturbance from voices and patrons using the rear area when the "roof" is maintained as open. You have made a suitable assessment of the noise from loud music and we accept that a limit of 66dB is likely to be sufficient for a noise limiter (we will need to test this once you have confirmed / relocated the speakers if you have not done so already).

Measurements were carried out over a weekend to get a representative assessment of the noise breakout from site so you should have some idea of the levels of noise from voices alone in the event the back area is at capacity. We are of the opinion that this cannot be

countered by control measures and therefore require the rear area roof to be closed by 10:30pm.

We acknowledge that a key element of your business model is the offer of shisha. Whilst this is not a licensable activity (so cannot be considered as part of your application as such) it is a significant element of your business and would require you to maintain the roof as open to prevent you falling foul of the Health Act which requires at 50:50 ratio of open: closed. This is incompatible with our requirement for you to close the roof after 10:30pm to prevent noise disturbance from people talking. Your noise assessment does not provide any mitigation for people noise which you have acknowledged have a character that can make them more intrusive at noise sensitive times.

You have mentioned that you would like the council to approve an extension of your hours so that you can assess noise from the rear area after 10:30pm. Your noise assessment was comprehensive. The only issue that we need you to address is how you can / will control noise from patrons in the early hours of the morning and with the roof open. This does not require additional nighttime noise measurements since we are of the firm view levels of people noise from the area, and with the roof open, as late as 01:00hours will lead to neighbour disturbance.

Yours sincerely

Jennifer Barrett

Noise and Nuisance Team Manager

Community Safety & Enforcement, Stronger and Safer Communities, Haringey Council
9th Floor, Alexandra House, 10 Station Road, Wood Green, London N22 7TR.

www.haringey.gov.uk

[twitter@haringeycouncil](https://twitter.com/haringeycouncil)

facebook.com/haringeycouncil

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Additional complains information from residents.

From: Daliah Barrett <Daliah.Barrett@haringey.gov.uk>

Sent: 05 January 2025 14:52

To: Licensing <Licensing.Licensing@haringey.gov.uk>

Subject: Fw: LICENSING HEARING NOTIFICATION - Application for a Premises Licence-Smoky Lounge 83 Mayes Road, Wood Green, London N22 6UP LSC 9TH JANUARY 2025

Dear All,

Please note additional information supplied by a resident.

Regards

Daliah Barrett

Licensing Team Leader

From: l.com>

Sent: Saturday, January 4, 2025 12:48:52 am

To: Daliah Barrett <Daliah.Barrett@haringey.gov.uk>;

Subject: Re: LICENSING HEARING NOTIFICATION - Application for a Premises Licence-Smoky Lounge 83 Mayes Road, Wood Green, London N22 6UP LSC 13TH JANUARY 2025

Dear Daliah,

apologies I forgot to add on two other complaints to go with my state,

Saturday 28th of December 2024 11pm

music coming from the Smoky Lounge area being played after time, the so call background music should have been stopped playing by 10: 30pm

Ref:458851

Sunday 29th of December

2024 5:15pm

fireworks were left off on the balcony above the Smoky Lounge by two people, they quickly left the area and went back inside very quickly..!!! This was very loud and extremely close to our properties which gave everyone a sharp shock.

Please can you add these complaints to my statement about Smoky Lounge, music noise from the shisha area.

Friday 29th November 2024 10:20pm

Music noise from the shisha area

Ref: WK/611332

Sunday 15th December 2024 9pm

Music noise from the shisha area

WK/453843

WK/618241

Saturday 21st December 2024 11:55pm

Customers of the Smoky Lounge, car with loud exhaust pipes woke up the hole road.

Ref:455988

Music noise from the shisha area 24:40am music back ground music should have stop at 10:30pm

Sunday 22nd December 2024 8:30pm

Music noise from the shisha area

9:40pm Music noise from the shisha area

Ref:456368

they were open very late in the early hours of the morning for New Years music was heard from the shisha area... They should have been closed at this time.

Thank you for your attention to this urgent matter.

Kind regards,

Bryan Barnes

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Appendix 4

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Subject: FW: REP IN SUPPORT OF Smoky Lounge

From: tunchismusty <

Sent: 26 November 2024 18:31

To: Daliah Barrett <Daliah.Barrett@haringey.gov.uk>

Cc: info@smokylounge.org.uk

Subject: Smoky Lounge

Dear Licensing Authority

I am writing this letter in support of the "Smoky Ltd" Bianka & her Husband Arber and their restaurant/lounge named "Smoky Lounge Ltd", 83 Mayes Road Wood Green N22 6UP.

Since they took ownership of the above premises and started to work on refurbishing the building we have seen a big improvement in the area, having spoken to them on a daily basis it is clear that he and his wife are very committed to becoming a very well established part of our community, and I wish to support this independent business growing in the community.

Being in such close proximity we have developed a close working relationship and I believe that the expansion of the business into a restaurant/café operating daily and also providing catering for functions – family celebrations weddings, birthday parties, christenings etc will be a positive aspect for the benefit of the community.

I saw the blue notice outside the shop & spoke with them both and I understand he needs to get approval and a licence from the council in order to sell alcohol and open beyond 11pm, they have discussed with me the future plans they have and the conditions/control measures they would implement in order to promote the licensing laws. They have addressed concerns about noise and had a noise assessment/report carried out all of which have showed us that they are committed to ensuring that they add to the positive impact in the area.

Based on our talk and the level of work I have seen put into the building along side there experience I am fully confident that the business will be managed and conducted in a responsible and reasonable way which will be beneficial to the owners and the surrounding community.

Please feel free to contact me in order to verify any of the above information.

Regards,

Mr/Mrs T Mustafa

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Appendix 5

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PAGE 1 – COVER PAGE – PLEASE COMPLETE IN FULL AND PRINT ONE COPY
To London Borough of Haringey Licensing Team, Level 1 River Park House, 225 High Road, N22 8HQ or
licensing@haringey.gov.uk

Petition to Haringey Licensing Team

Dear Licensing Team, please find attached a petition relating to the current Premises Licence application for 83 Mayes Road, Wood Green N22 6UP Reference: **N22 6UP** ...for your attention.
Details of petition organiser

Name: Smoky Ltd	Address: 83 Mayes Road, Wood Green N22 6UP
Email: info@smokylounge.org.uk	Telephone No: N/A

The purpose of this petition is to support the licence holder Smoky Ltd premises licence application (Ref: **N22 6UP**) for the grant of a Premises Licence under the licensing Act 2003 to extend the licensable activities & times for the business.

Points	Please read each point & if you wish to support please tick and supply your contact details.	Tick
1	We believe that the licensing objectives for the ¹ Prevention of Crime & Disorder, ² Prevention of Public Nuisance, ³ Public Safety and the ⁴ Protection of Children from Harm will be upheld/promoted by the granting of this application.	
2	The purpose of this document is to provide support for this family run business in its efforts to extend the current licensable activities.	
3	This document will be supplied to Haringey Council Licensing department.	
4	Sale of Alcohol Sun-Wed 10:00 - 00:00, Thurs 10:00 - 01:00 Fri - Sat 10:00 - 01:30 Live & Recorded Music On the premises Sun-Wed 19:00 - 00:00, Thurs 19:00 - 01:00 Fri - Sat 19:00 - 01:30 Late Night refreshments On & Off Premises: Sun - Wed 23:00 - 24:00, Thurs 23:00 - 01:00 Fri - Sat 23:00 - 02:00	

Please complete each row in full in BLOCK CAPITALS (individuals signing this petition must be persons living, working or studying in the London Borough of Haringey).

FULL NAME (Printed)	
Vladimir Breyu	
Femi Rubi	
M. Farhan	
T. Mustafa	
E. Ovonle	

I believe this petition containssignatures;

PAGE 1 - COVER PAGE - PLEASE COMPLETE IN FULL AND PRINT ONE COPY
We the undersigned petition the Council to allow the above premises licence application...

Please complete each row in full in BLOCK CAPITALS (individuals signing this petition must be persons living, working or studying in the London Borough of Haringey)

FULL NAME (Printed)

JONATHAN

DOE BROWN

ELIF EROGLU

ZILAN EROGLU

FEDINE
EROGU

SEVDA
KALPIL

JASON
DOORBEIJM

ALEX
MACCORY

PAUL GWINNELL

[Signature]

To London Borough of Haringey L

8H2 0200 100 0202 or licensing@haringey.gov.uk

PAGE 1 - COVER PAGE - PLEASE COMPLETE IN FULL AND PRINT ONE COPY
We the undersigned petition the Council to allow the above premises licence application...

Please complete each row in full in BLOCK CAPITALS (individuals signing this petition must be persons living, working or studying in the London Borough of Haringey)

FULL NAME (Printed)	
Saira Akbar	
Sunaysh Akbar	
Abdul Karim	
Zafar Javed	
Raj Kumar	
ANURAG Sikhan NODER	
NIKHILAN HOXHA	
Fitim KOKA	
HASAN KOKA	
A.Kil Koka	

To London Borough of Haringey

8HQ 0208 489 8232 or licensing@Haringey.gov.uk

PAGE 1 – COVER PAGE – PLEASE COMPLETE IN FULL AND PRINT ONE COPY
To London Borough of Haringey Licensing Team, Level 1 River Park House, 225 High Road, N22 8HQ or
licensing@haringey.gov.uk

Petition to Haringey Licensing Team

Dear Licensing Team, please find attached a petition relating to the current Premises License application for 83 Mayes Road, Wood Green N22 6UP **Reference: N22 6UP** ...for your attention.
Details of petition organiser

Name: Smoky Ltd	Address: 83 Mayes Road, Wood Green N22 6UP
Email: info@smokylounge.org.uk	Telephone No: N/A

The purpose of this petition is to support the licence holder Smoky Ltd premises licence application (Ref: **N22 6UP**) for the grant of a Premises Licence under the licensing Act 2003 to extend the licensable activities & times for the business.

Points	Please read each point & if you wish to support please tick and supply your contact details.	Tick
1	We believe that the licensing objectives for the ¹ Prevention of Crime & Disorder, ² Prevention of Public Nuisance, ³ Public Safety and the ⁴ Protection of Children from Harm will be upheld/promoted by the granting of this application.	
2	The purpose of this document is to provide support for this family run business in its efforts to extend the current licensable activities.	
3	This document will be supplied to Haringey Council Licensing department.	
4	Sale of Alcohol Sun-Wed 10:00 - 00.00, Thurs 10:00 - 01:00 Fri - Sat 10:00 - 01:30 Live & Recorded Music On the premises Sun-Wed 19:00 - 00.00, Thurs 19:00 - 01:00 Fri - Sat 19:00 - 01:30 Late Night refreshments On & Off Premises: Sun - Wed 23:00 - 24.00, Thurs 23:00 - 01:00 Fri - Sat 23:00 - 02.00	

Please complete each row in full in BLOCK CAPITALS (individuals signing this petition must be persons living, working or studying in the London Borough of Haringey).

FULL NAME (Printed)
Besime demirci
MUSTAFA GÜZEL
Bahattar Mustafa
EDISOR HASASANAJ
ELMEDINA KARMAJ

I believe this petition contains.....

E29: Guzel
ROSA Guzel
To London Borough of

PAGE 1 - COVER PAGE - PLEASE COMPLETE IN FULL AND PRINT ONE COPY
We the undersigned petition the Council to allow the above premises licence application...

Please complete each row in full in BLOCK CAPITALS (individuals signing this petition must be persons living, working or studying in the London Borough of Haringey)

FULL NAME (Printed)

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JESSICA IFTENE

Ronita
Svirca

Diana Bula

Victoria
Sivter

Comila Lader

Mohammed
ISCAN

Sonia
Bairaktari

Ourania
Koukiali

Ioanna
Tzogka

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8H

025104200 N
ROSA gazzel AG
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ARJAN RISTA

ELENA RISTA

ALEX RISTA

NTOREINTA
KORETA

MARIETA
KORETA

ALKETA
BEITA

Sevani Linhart

Sumare
Palmer

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FULL NAME (Printed)

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HARRISON

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G30KA

MUSSE-TERIE

SUZAY-HA:IE

Mesert Keteam

Simon Jacob

Amin merrif

Adam ValnasWS

Andra-Maria Dardan

E29i Guzel

ROSA guzel

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Appendix 6

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83 Mayes Road, London, N22 6UP

17th September 2024

ISSUE 01





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Author	Date	Checked	Date	Description
L. Jennings Tec. IOA	17/09/2024	M.Austin I.Eng. MIOA	20/09/2024	Information.
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1.0 INTRODUCTION

DAA Group has been appointed to carry out a Noise Impact Assessment at 83 Mayes Road, London N22 6UP to support an Application for the extension of hours of the outdoor seating/ shisha area.

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This report has been carried out in accordance with the provisions of:

- The National Planning Policy Framework, the Noise Policy Statement for England (NPSE)
- The World Health Organisation Guidelines for Community Noise 1999 (WHO)
- Haringey Local Plan.

The technical content of this assessment has been provided by a Tech member of the Institute of Acoustics.

The Institute of Acoustics is the UK's professional body for those working in Acoustics, Noise and Vibration.

2.0 NOISE CRITERIA

2.1 NATIONAL PLANNING POLICY FRAMEWORK (NPPF)

The Department for Communities and Local Government introduced the National Planning Policy Framework (NPPF) in March 2012. The latest revision of the NPPF is dated December 2023.

The NPPF sets out the Government's planning policies for England and how these are expected to be applied. It provides a framework where local Councils can produce their own local and neighbourhood plans which reflect the needs of their communities.

In conserving and enhancing the natural environment, the planning system should prevent both new and existing development from contributing to, or being put at, unacceptable risk from environmental factors including noise.

Planning policies and decisions should aim to avoid noise giving rise to significant adverse impacts on health and quality of life as a result of new development. Conditions may be used to mitigate and reduce noise to a minimum so that adverse impacts on health and quality of life are minimised. It must be recognised that development will often create some noise and existing businesses wanting to develop in continuance of their business should not have unreasonable restrictions put on them. Reference is made within NPPF to the Noise Policy Statement for England (NPSE) as published by DEFRA in March 2010.



2.2 NOISE POLICY STATEMENT FOR ENGLAND (NPSE)

The long-term vision of the NPSE is stated within the documents scope, to 'promote good health and a good quality of life through the effective management of noise within the context of Government policy on sustainable development'. The policy aims are stated to:

- avoid significant adverse impacts on health and quality of life;
- mitigate and minimise adverse impacts on health and quality of life; and
- where possible, contribute to the improvement of health and quality of life.

The application of NPSE should mean that noise is properly taken into account at the appropriate time (for example in planning applications or appeals) where it must be considered alongside other relevant issues. The guiding principles of Government policy on sustainable development should be used to assist in the implementation of the NPSE.

The NPSE should apply to all types of noise apart from occupational noise in the workplace. The types of noises defined in the NPSE includes:

- Environmental noise from transportation sources;
- Neighbourhood noise which includes noise arising from within the community; industrial premises, trade and business premises, construction sites and noise in the street

The Noise Policy Statement England (NPSE) outlines observed effect levels relating to the above, as follows:

- **NOEL – No Observed Effect Level**

- o This is the level below which no effect can be detected. In simple terms, below this level, there is no detectable effect on health and quality of life due to the noise.

- **LOAEL – Lowest Observed Adverse Effect Level**

- o This is the level above which adverse effects on health and quality of life can be detected.

- **SOAEL – Significant Observed Adverse Effect Level**

- o This is the level above which significant adverse effects on health and quality of life occur.

As stated in The Noise Policy Statement England (NPSE), it is not currently possible to have a single objective based measure that defines SOAEL that is applicable to all sources of noise in all situations. Specific noise levels are not stated within the guidance for this reason, and allow flexibility in the policy until further guidance is available.

2.3 ProPG: PLANNING AND NOISE

As outlined above, the National Planning Policy Framework encourages improved standards of design, although it provides no specific noise levels which should be achieved on site for



varying standards of acoustic acceptability, or a prescriptive method for the assessment of noise.

ProPG: Planning and Noise was published in May 2017 in order to encourage better acoustic design for new residential schemes in order to protect future residents from the harmful effects of noise. This guidance can be seen as the missing link between the current NPPF and its predecessor, PPG24 (Planning Policy Guidance 24: Planning and Noise), which provided a prescriptive method for assessing sites for residential development, but without the nuance of 'good acoustic design' as outlined in ProPG.

ProPG allows the assessor to take a holistic approach to consider the site's suitability, taking into consideration numerous design factors which previously may not have been considered alongside the noise level measured on site, for example the orientation of the building in relation to the main source of noise incident upon it.

It should be noted this document is not an official government code of practice, and neither replaces nor provides an authoritative interpretation of the law or government policy, and therefore should be seen as a good practice document only.

2.4 BRITISH STANDARD 4142: 2014+A1:2019

British Standard (BS) 4142:2014 "Methods for rating and assessing industrial and commercial sound" describes methods for assessing the likely effects of sound on premises used for residential purposes.

It includes the assessment of sound from industrial and manufacturing processes, M&E plant and equipment, loading and unloading of goods and materials, and mobile plant/vehicles on the site. It can be used to assess sound from proposed, new, modified or additional industrial/commercial sources, at existing or new premises used for residential purposes.

The method described in BS4142: 2014 use outdoor sound levels to assess the likely effects of sound on people who might be inside or outside a dwelling or premises used for residential purposes upon which sound is incident.

The standard describes methods to measure and determine ambient, background and residual sound levels, and the rating levels of industrial/commercial sound. BS 4142: 2014 requires consideration of the level of uncertainty in the data and associated calculations.

BS 4142 is not intended to be used for the derivation or assessment of internal sound levels, or for the assessment of non-industrial / commercial sources such as recreational activities, motorsport, music and entertainment, shooting grounds, construction and demolition, domestic animals, people, and public address systems for speech.

The Reference Time Interval, T, is defined in the standard as the "specified interval over which the specific sound level is determined", which is 1 hour during the daytime (07:00 to 23:00 hours) and 15 minutes during the night (23:00 to 07:00 hours).

Ambient sound is defined in BS 4142: 2014 as "totally encompassing sound in a given situation at a given time, usually composed of sound from many sources near and far". It comprises the residual sound and the specific sound when present.

Residual sound is defined in BS 4142: 2014 as "ambient sound remaining at the assessment location when the specific sound source is suppressed to such a degree that it does not contribute to the ambient sound".

The background sound level is the LA90, T of the residual sound level, and is the underlying level of sound. Measurements of background sound level should be undertaken at the assessment location where possible or at a comparable location.

The measurement time interval should be sufficient to obtain a representative value (normally not less than 15 minutes) and the monitoring duration should reflect the range of



background sound levels across the assessment period. The background sound level used for the assessment should be representative of the period being assessed.

The specific sound level is the LAeq,T of the sound source being assessed over the reference time interval, Tr. BS 4142: 2014 advises that Tr should be 1 hour during the day and 15 minutes at night.

The rating level is the specific sound level plus any adjustment for the characteristics of the sound (tone, impulse, intermittent or other acoustic feature). The standard describes subjective and objective methods to establish the appropriate adjustment. The adjustments for the different features and assessment methods are summarised in the table below.

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Acoustic Feature Corrections in BS4142: 2014

Acoustic Feature	Adjustment for Acoustic Feature		
	Subjective Methods	Objective Methods	
Tonality	+2 dB if just perceptible +4 dB if clearly perceptible +6 dB if highly perceptible	Third Octave Analysis	Narrow Band Analysis
		+6 dB if tones identified	Sliding scale of 0 to +6 dB depending on audibility of tone
Impulsivity	+3 dB if just perceptible +6 dB if clearly perceptible +9 dB if highly perceptible	Sliding scale of 0 to +9 dB depending on prominence of impulsive sound	
Intermittency	+ 3 dB if intermittency is readily distinctive	n/a	
Other	+ 3 dB if neither tonal nor impulsive, but otherwise readily distinctive	n/a	

Where tonal and impulsive characters are present in the specific sound within the same reference period then these two corrections can both be taken into account. If one feature is dominant, it might be appropriate to apply a single correction. The rating level is equal to the specific sound level if there are no features present.

The level of impact is assessed by comparing the rating level of the specific sound source with the background sound level. Typically the greater the difference the greater the magnitude of the impact, depending on the context.

Other factors that may require consideration include the absolute level of sound, the character and level of the residual sound compared to the specific sound, and the sensitivity of the receptor and scope for mitigation.

When the rating level is above the background sound level, a difference of around +5 dB is likely to indicate an adverse impact and a difference of around +10 dB or more is likely to indicate a significant adverse impact, depending on the context.

The lower the rating level with respect to the background sound level, the less likely it is that the specific sound source will have an adverse impact. Where the rating level does not exceed the background sound level, this is an indication of the specific sound source having a low impact, depending on the context.

3.0 SITE SURVEYS

3.1 SITE DESCRIPTION

The application site is located on the corner of Mayes Road and Coburg Road. The area is a mix of commercial and residential properties, typical of an urban cityscape environment, with the dominant source being road traffic noise from the surrounding roads. (See Figure 3.1)

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Figure 3.1 – Site Location

3.2 ENVIRONMENTAL SITE SURVEY PROCEDURE

In order to characterise the sound profile of the area at the closest sensitive receptor (NSR), an environmental sound survey has been carried out from 13/09/2024 to 16/09/2024. The monitoring position was chosen in order to collect representative sound levels at the NSR and the location of the outdoor seating/ shisha area. Measurements were carried out over a weekend to get a representative assessment of the noise breakout from site.

Noise Measurements were carried out 1m from the opening of the outdoor area. The monitoring location is shown in Figure 5.2.



3.3 EQUIPMENT

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Instrument manufacturer	Rion
Model	NA-28
Serial Number	00501390
Microphone Type	UC-59
Serial Number	14934
Calibrator	NC-74
Serial Number	34504747
Cirrus CK: 675 Outdoor Kit	

All equipment used during the survey was field calibrated at the start and end of the measurement period with a negligible deviation of ≤ 0.5 dB. All sound level meters are calibrated every 24 months and all calibrators are calibrated every 12 months, by a third-party calibration laboratory. All microphones were fitted with a protective windshield for the entire measurements period.

Copies of Calibration certificates are available on request.

3.4 METEOROLOGICAL CONDITIONS

As the environmental noise survey was carried out over a long un-manned period no localized records of weather conditions were taken. However, during the set up and collection of the monitoring equipment, the weather conditions have been documented in the following table. All measurements have been compared with met office weather data of the area, specifically the closest weather station, the data from the weather station is outlined in the table below. When reviewing the time history of the noise measurements, any scenarios that were considered potentially to be affected by the local weather conditions have been omitted. The analysis of the noise data includes statistical and percentile analysis and review of minimum and maximum values, which aids in the preclusion of any periods of undesirable weather conditions. The weather conditions were deemed suitable for the measurement of environmental noise in accordance with BS7445 Description and Measurement of Environmental Noise. The table below presents the average temperature, wind speed and rainfall range for each 24-hour period during the entire measurement.



Weather Conditions – Northolt Weather station				
Time Period	Air Temp (°C)	Rainfall mm/h	Prevailing Wind Direction	Wind Speed (m/s)
13/09/2024 – 00:00 – 23:59	3 - 17	0.0	NW	2 - 6
14/09/2024 – 00:00 – 23:59	3 - 20	0.0	SE	2 - 10
15/09/2024 – 00:00 – 23:59	5– 19	0.0	WN	1 - 10
16/09/2024 – 00:00 – 23:59	2– 20	0.0	NE	3 - 9

Table 3.4 – Weather Summary

4.0 NOISE SURVEY

The background sound levels have been calculated in accordance with BS 4142:2014, which represents the most up-to-date guidance on the subject. Prior to the publication of the 2014 version of BS 4142, acousticians would use the lowest measured background sound levels; however, BS 4142: 2104 provides substantially more guidance on the determination of background sound levels. Section 8.1 of BS 4142: 2014 states that “for this purpose, the objective is not simply to ascertain a lowest measured background sound level, but rather to quantify what is typical during particular time periods. Among other considerations, diurnal patterns can have a major influence on background sound levels and, for example, the middle of the night can be distinctly different (and potentially of lesser importance) compared to the start or end of the night-time period for sleep purposes”. The guidance goes on to say that “a representative level ought to account for the range of background sound levels and ought not automatically to be assumed to be either the minimum or modal value”.

13/09/2024	LAeq,15	LAMAX,15	LA90, 15
07:00 – 23:00	56dB	71dB	51dB
23:00 – 07:00	48dB	64dB	40dB
22:30 – 01:00	52dB	67dB	49dB
Opening Hours outdoor Area – 16:00 – 22:30	56dB	71dB	52dB



14/09/2024	LAeq,15	LAMAX,15	LA90, 15
07:00 – 23.00	57dB	72dB	52dB
23:00 – 07:00	47dB	62dB	37dB
<i>Opening Hours Outdoor Area – 13:00 – 01:00</i>	58dB	72dB	53dB
<i>Extended opening hours 22:30 – 01:00</i>	56dB	68dB	51dB

15/09/2024	LAeq,15	LAMAX,15	LA90, 15
07:00 – 23.00	54dB	68dB	49dB
23:00 – 07:00	47dB	64dB	40dB
22:30 – 01:00	48dB	63dB	37dB
<i>Opening Hours Outdoor Area – 13:00 – 22:30</i>	56dB	69dB	52dB

Table 4.1 Background Sound Level Summary Results



Below is a more detailed look at when the outdoor area was occupied and unoccupied when closing on Saturday 14th September:

14/09/2024	L _{Aeq} ,15	L _{AMAX} ,15	L _{A90} , 15
00:45 – 01:00	46.1dB	62.1dB	39.7dB
01:15 – 01:30	47.5dB	66.2dB	37.8dB

On attendance of the site, the dominant noise was the existing plant. Measurements were taken 1m from the affecting kitchen extraction systems.



	Kitchen Extraction 83 Mayes Road – 66dB
	Kitchen Extraction Diannes Food – 65dB

It can be seen from the noise measurements that the dominant noise is plant noise (combined noise level 69dB) and noise emissions from the outdoor area are at least 10dB below.



5.0 NOISE IMPACT ASSESSMENT

5.1 OUTDOOR SEATING AREA/ SHISHA AREA

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The capacity of the Outdoor/Shisha Area = 45

5.2 CLOSEST NOISE SENSITIVE RECEIVER

The closest noise sensitive receiver has been identified as being a residential window located approximately 11 metres from the location of the outdoor area as shown in Figure 5.2. We have also included 11 Coburg Road as there have been noise complaints from this property.

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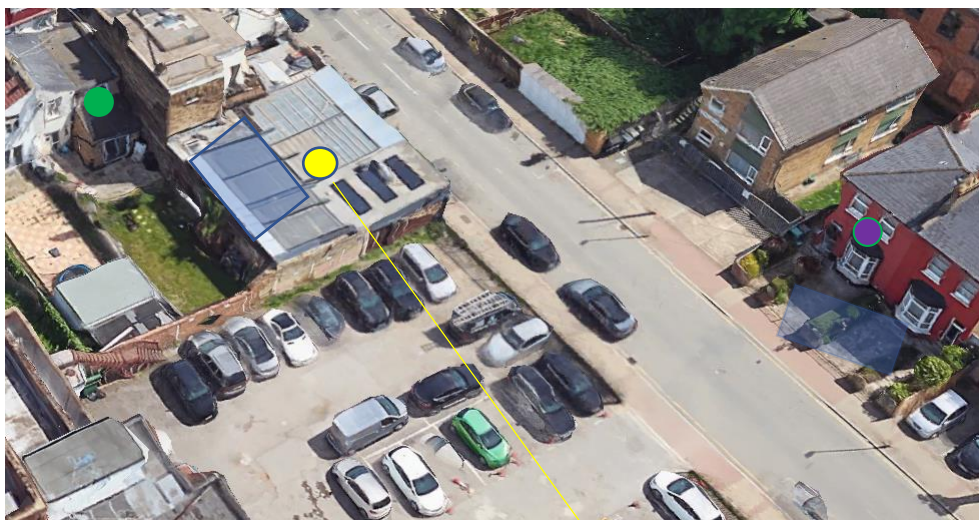




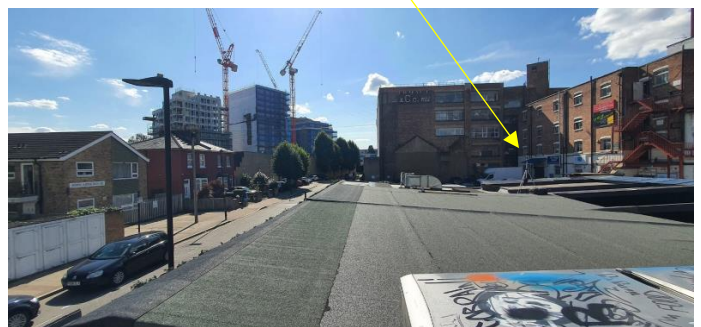


Figure 5.2 –Nearest Sensitive Receptor

	Measurement Location
	Nearest Sensitive receiver 1- 11m away
	Nearest Sensitive receiver 2 (11 Coburg Road) – 41m away
	Outdoor Area





5.3 TYPICAL TARGET NOISE LEVELS

A raft of standards and guideline values for noise are available, however, ultimately each Local Authority sets out its own target noise levels and can vary these according to local circumstances. The text below outlines some common issues and target values for protecting residents from excessive noise impact. However, all guidance documents must be seen in context of how they were developed and what they are trying to achieve.

The World Health Organisation set a series of community noise guidelines 1999 (re-visited and conformed 2018) advising that, during the daytime a guidance level to prevent annoyance is set at $L_{Aeq,16hr}$ 55dB for outdoor living areas, $L_{Aeq,16hr}$ 35dB for indoor living areas during the day/evening, and $L_{Aeq,16hr}$ 30dB for bedrooms at night. It should also be noted that they are only guidance levels and Court decisions have already made clear that noise levels above the WHO guideline values do not mean that a nuisance exists.

Some regulatory authorities employ NR Curves (which rate noise over an octave frequency spectrum) as a benchmark of acceptability. Typically NR25-30 may be used for bedrooms at night, NR Curves are an internal standard and incorporate noise levels over a range of frequencies. In practice (provided there is no strong tonal component) an NR Curve roughly equates to the L_{Aeq} -6dB (ie. NR25-30 = L_{Aeq} 31-36dB). Assuming 15dB attenuation across an open window this equates to an external noise level of L_{Aeq} 46-51dB.

BS8233 recommends a reasonable level of amenity to be provided by internal noise levels of $L_{Aeq,16h}$ 35-40 within living rooms, and $L_{Aeq,16h}$ 35dB (daytime) or $L_{Aeq,8h}$ 30dB (night-time) for sleeping in bedrooms. An internal bedroom L_{Aeq} of 30-35dB equates to an external façade level of 45-50dB(A), assuming a transmission loss of 15dB across an open window.

Note: BS8233 states that levels are based on annual average data and do not have to be achieved in all circumstances. For example, it is normal to exclude occasional events.

BS4142 relates the sound under consideration to the prevailing background noise level (measured as the L_{A90} of the residual noise) and includes character correction penalties to "rate" the level of noise impact. However, BS4142 specifically excludes the assessment of entertainment noise and people; it is therefore not an appropriate standard for this type of assessment.

It is recognised that many of the above target noise levels relate to the impact of steady state sound and not music or voices (which have a character that can make them more intrusive). It is sometimes argued that a character correction penalty (similar to a BS4142) should be applied in these types of situation. However, the scope of most standards are clearly defined; and any amendments to the application of those standards would need to be fully justified.

Whilst the subjective differences between the impact of steady state noise and music/voices are noted above; the internal target level for reasonable amenity of 35dB(A) at night bears comparison to that stated in DEFRA's Noise from Pubs and Clubs (Phase 2) Final Report – May 2006. The DEFRA report found that for infrequently occurring entertainment noise after 23:00 hours, the threshold of acceptability was around 34dB $L_{Aeq,5mins}$. The figure of 35dB $L_{Aeq,5mins}$ (proposed for reasonable amenity) may therefore be fairly close to an acceptable level for entertainment noise occurring on weekends only.

We therefore have a range of criteria on which to judge the acceptability of noise impact (L_{Aeq}) – 50-55dB daytime and -45-46dB at night. However, for the purpose of this discussion, typical target external noise levels (Planning Advice Notes, BS8233, World Health Organisation) for reasonable amenity are taken to be:

$L_{Aeq,16h}$ 55dB daytime (07:00-23:00); and $L_{Aeq,8h}$ 45dB night-time (23:00 – 07:00).



5.4 NOISE EMISSION CRITERIA

We have used the recorded measurement of 56dB for our calculations. This was the representative measurement recorded 1m from the outdoor area during the proposed extension of hours. Summarized below is the calculated noise level to the NSR compared to the noise criteria of BS8233:2014 and BS4142:2014.

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Noise Criteria	Time Period	Noise Criterion at Nearest Residential Receiver (dB)	Calculated Noise Level Residential Reciever (dB)
NSR1			
BS4142:2014	Proposed Hours (13.00 – 01.00)	37	35
BS8233:2014	13:00 – 01:00	40-45	35
NSR2 (11 Coburg Road)			
BS4142:2014	Proposed Hours (13.00 – 01.00)	37	24
BS8233:2014	13:00 – 01:00	40-45	24

Table 5.4 – Calculated Noise Levels

Discussion:

As can be seen in the assessment above the expected maximum noise level at the closest residential dwelling due to the noise emissions from the outdoor seating area is 35.0 dB. Assuming 15dB of attenuation from an open window, expected internal levels are predicted to be 20.0 dB LAeq. Considering the internal night- time criteria of 30dB LAeq,8hour from BS8233:2014 this indicates a low risk of adverse impact.

6.0 NOISE MANAGEMENT PLAN

A noise management plan should be adhered to, see appendix C for details.



7.0 SUMMARY AND CONCLUSIONS

DAA Group has been appointed to carry out a Noise Impact Assessment at 83 Mayes Road, London N22 6UP. The purpose of the survey was to assess the level of noise emanating from the outdoor seating area to the nearest residential units and to advise on the level and type of mitigation that will be required if needed to extend the operating hours.

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It has been concluded that noise emissions from the outdoor area would not have any adverse impact on the nearest residential receivers.



APPENDIX A ACOUSTIC TERMINOLOGY

B.1 WEIGHTED DECIBEL, dB(A)

The unit generally used for measuring environmental, traffic or industrial noise is the A-weighted sound pressure level in decibels, denoted dB(A). The weighting is based on the frequency response of the human ear and has been found to correlate well with human subjective reactions to various sounds. An increase or decrease of approximately 10 dB corresponds to a subjective doubling or halving of the loudness of a noise, and a change of 2 to 3 dB is subjectively barely perceptible.

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B.2 EQUIVALENT CONTINUOUS SOUND LEVEL, L_{Aeq}

Another index for assessment for overall noise exposure is the equivalent continuous sound level, L_{Aeq} . This is a notional steady level which would, over a given period, deliver the same sound energy as the actual time-varying sound over the same period.

B.3 MAXIMUM NOISE LEVEL, L_{Amax}

The maximum noise level identified during a measurement period. Experimental data has shown that the human ear does not generally register the full loudness of transient sound events of less than 125 ms in duration.

B.4 NOISE RATING, NR

Noise ratings are used as a single figure criterion for specifying services noise in buildings. Each noise rating value has an associated spectrum of defined values in each third or octave frequency band. To determine the noise rating of a room the measured spectrum is compared to a set of noise rating curves. The highest NR curve that crosses any single frequency band of the measurement determines the noise rating for the room.

The single figure noise rating is read at the 1 kHz band.

B.5 SOUND LEVEL DIFFERENCE (D)

The sound insulation required between two spaces may be determined by the sound level difference needed between them. A single figure descriptor which characterises a range of frequencies, the weighted sound level difference, D, is sometimes used (BS EN ISO 717-1). This parameter is not adjusted to reference conditions.

The standardized level difference, D_n , T is a measure of the difference in sound level between two rooms, in each frequency band, where the reverberation time in the receiving room has been normalised to 0.5 s. This parameter measures all transmission paths, including flanking paths.

The weighted standardized level difference, D_{nTw} , is a measure of the difference in sound level between two rooms, which characterises a range of frequencies and is normalised to a reference reverberation time

B.6 SOUND REDUCTION INDEX (R)

The sound reduction index (or transmission loss) of a building element is a measure of the loss of sound through the material, i.e. its attenuation properties. It is a property of the component, unlike the sound level difference which is affected by the common area between the rooms and the acoustic of the receiving room. The weighted sound reduction index, R_w , is a single figure description of sound reduction index characterising a range of frequencies, which is defined in BS EN ISO 717-1: 1997. The R_w is calculated from measurements in an acoustic laboratory



B.7 STATISTICAL NOISE LEVELS ($L_{A90, (T)}$, $L_{A1, (T)}$, $L_{A10, (T)}$ etc.)

For levels of noise that vary widely with time, for example road traffic noise, it is necessary to employ an index which allows for this variation. The L_{A10} is the level exceeded for ten per cent of the time under consideration, has historically been

adopted in the UK for the assessment of road traffic noise. The L_{A90} is the level exceeded for ninety per cent of the time, has been adopted to represent the background noise level. The L_{A1} the level exceeded for one per cent of the time, is representative of the maximum levels recorded during the sample period. A weighted statistical noise levels are denoted $L_{A10, dB}$, $L_{A90, dB}$ etc. The reference time (T) is normally included, e.g. $L_{A10, (5min)}$, & $L_{A90, (8hr)}$.

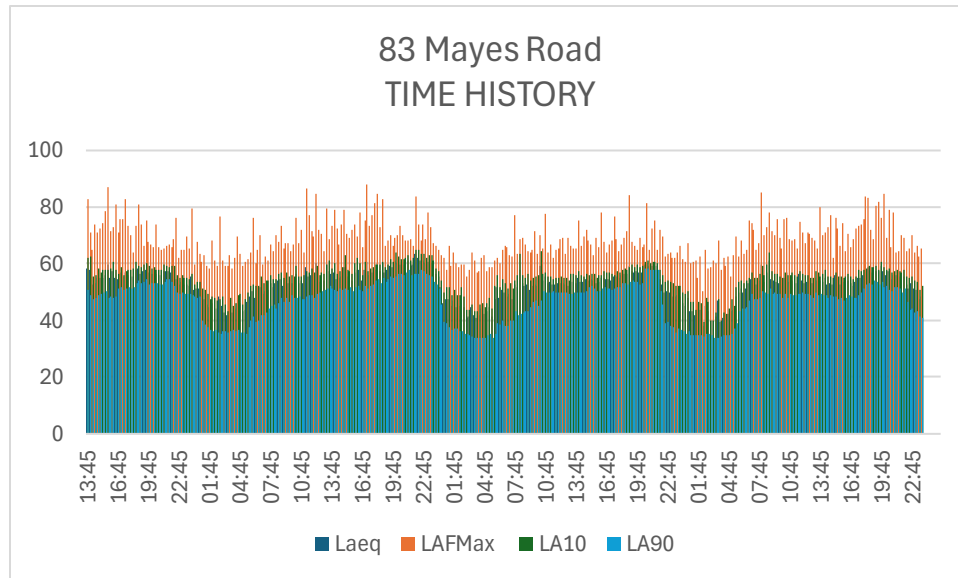
B.8 TYPICAL NOISE LEVELS

Typical noise levels are given in the following table.

Noise Level dB(A)	Example
130	Threshold of pain
120	Jet aircraft take-offs at 100 m
110	Chain saw at 1 m
100	Inside disco
90	Heavy lorries at 5 m
80	Kerbside of busy street
70	Loud radio (in typical domestic room)
60	Office or restaurant
50	Domestic fan heaters at 1m
40	Living room
30	Ventilation Noise in Theatre
20	Remote countryside on still night
10	Sound insulated test chamber
0	Threshold of hearing.



APPENDIX B MEASUREMENTS





APPENDIX C – NOISE MANAGEMENT PLAN

1. SITE DESCRIPTION

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The site is located at the rear of 83 Mayes Road.

The nearest affected residential unit is located approximately 11 metres away. This is considered to be most at risk of noise disturbance from the operations of the premises.

2. INTENDED USE OF THE PREMISES

The proposal is for the use of a an outdoor seating area.

AGREED POLICIES TO CONTROL NOISE

A) INTRODUCTION

The venue is committed to develop and maintain good relations with local residents, neighbours and local authority. The objective of this policy is to minimise disturbance to local residents and to ensure that any licensing objectives or other controls at the venue are being upheld. This policy sets out the measures which have been considered and will be adopted.

B) GENERAL

The premises will be open to the public between the hours of 13:00 and 01:00

Customers will not be admitted to premises outside of opening hours.

There shall be no re-admission to the premises 15 minutes before closing.

The management shall make available and regularly promote a contact number for local residents to contact the premises to discuss any specific incidents or concerns either during or after events. The contact number will be posted to all nearby residents, and displayed in the window at the front of the premises. The number will be manned at all times and any action taken as a result of the complaint should be recorded and kept.

C) PROVISION MUSIC

The provision of background music shall be permitted at any time the premises is open to the public. By definition this is music or other audio played whose main function is to create an atmosphere rather than to be listened to and is incidental to speech and conversation. A noise limiter shall be set to 66dB and the speakers shall not be located in the open air area of the site.

D) DISPERSAL OF CUSTOMERS

Staff will actively encourage the gradual dispersal of customers to minimise nuisance.

During the last 20 minutes of trading the following strategies will be implemented to



encourage the gradual dispersal of customers. These include the gradual increase in ambient lighting levels and playing of music of slower content and reduced volume. Music will stop playing 5 minutes before the closure of the premises.

Customers should leave by the main entrance of 83 Mayes Road.

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A member of staff will be positioned in an area close to the main exit to oversee the end of night departure period. Customers will be encouraged to be considerate upon leaving the premises.

Customers will be asked not to stand around loudly talking in the street outside the premises.

E) MONITORING

Routine monitoring will be regularly conducted around the perimeter of the premises during opening hours. Details of checks, observations and any actions taken as a result of such shall be recorded. Noise should not be more than 48dB outside the nearest residential unit. A noise log book kept on the premises and maintained by management and be available for inspection by the Local Authority upon request.

F) TRAINING

All staff will be fully trained to be aware of the requirements to reduce external impact from noise. All staff will be made fully aware and conversant with the noise management policy and procedures.

G) PROVISION OF INFORMATION

Notices will inform customers of our commitment to local concerns. Prominent, clear and legible notices will be displayed at the exits requesting the public to respect residents and to leave the premises and the area quietly.

H) WASTE MANAGEMENT

The movement of bins and rubbish outside the premises will be kept to a minimum after 21.00hrs. Refuse collections will only be permitted by external companies between the hours of 08.00 and 21.00hrs.

I) MANAGEMENT OF DELIVERIES

Deliveries of goods necessary for the operation of the business will be carried out at such a time or in such a manner as to avoid causing disturbance to nearby residents. Deliveries shall not be permitted outside the hours of 08.00 and 21.00hrs.

J) PREMISES

The premise has been designed appropriately and detailed consideration has been given to its ability to operate in a manner which does not give rise to disturbance. The controls and



limitations of the venue are reflected in this noise management plan.

No significant structural alterations shall be made to the premises without due consideration of its potential impact on noise management.

K) PROCEDURAL

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The noise management plan will be reviewed at least annually or as agreed appropriate to ensure that it is streamlined and effective. New and innovative approaches to problem solving or incidents and any lessons learnt will be incorporated accordingly. We should consider this a live document which evolves by experience in agreement with the Authority



To address the comments of Haringey Council Noise Nuisance Manager.

What is not clear from the assessment undertaken is what steps you will undertake to prevent disturbance from voices and patrons using the rear area when the “roof” is maintained as open. You have made a suitable assessment of the noise from loud music and we accept that a limit of 66dB is likely to be sufficient for a noise limiter (we will need to test this once you have confirmed / relocated the speakers if you have not done so already).

Measurements were carried out over a weekend to get a representative assessment of the noise breakout from site so you should have some idea of the levels of noise from voices alone in the event the back area is at capacity. We are of the opinion that this cannot be countered by control measures and therefore require the rear area roof to be closed by 10:30pm.

The noise assessment was measuring the noise emissions from the outdoor seating area. This included noise from every noise source ie: voices, background music. It could be seen from the report that when the outdoor seating area was occupied the noise level was 3dB higher at the measurement location if operated until 01:00. The calculated sound level at the NSR is 35dB.

The measured sound level was 56dB. Even if the level increased by 10dB, the level at the NSR would still be within the criteria of 45dB.

We have used the actual measurements of a typical night. The area is a tabled area, like a restaurant. So in the area, it would be normal voices. If you wanted to use the generic table of raised voices for a worse case scenario, we could use the level of 60dB.

Distance		Voice Level (dB)			
(ft)	(m)	Normal	Raised	Very Loud	Shouting
1	0.3	70	76	82	88
3	0.9	60	66	72	78
6	1.8	54	60	66	72
12	3.7	48	54	60	66
24	7.3	42	48	54	60

Using the level of 66dB, calculated from the outdoor area to the NSR is 45dB. This is within the criteria of WHO Guidelines.

It was also demonstrated the difference in noise levels when operating until 01:00. There was minimum effect on the background noise levels. To be clear this includes noise from voices.

As shown in the report (See below extract)

Below is a more detailed look at when the outdoor area was occupied and unoccupied when closing on Saturday 14th September:

14/09/2024	LAeq,15	LAMAX,15	LA90, 15
00:45 – 01:00	46.1dB	62.1dB	39.7dB
01:15 – 01:30	47.5dB	66.2dB	37.8dB

You have mentioned that

We acknowledge that a key element of your business model is the offer of shisha. Whilst this is not a licensable activity (so cannot be considered as part of your application as such) it is a significant element of your business and would require you to maintain the roof as open to prevent you falling foul of the Health Act which requires at 50:50 ratio of open: closed. This is incompatible with our requirement for you to close the roof after 10:30pm to prevent noise disturbance from people talking. Your noise assessment does not provide any mitigation for people noise which you have acknowledged have a character that can make them more intrusive at noise sensitive times.

Regarding the comment about noise disturbance about people talking, as discussed, the noise recorded includes people talking.

It was explained that whilst the subjective differences between the impact of steady state noise and music/voices are noted; BS4142:2014 does not apply to voices.

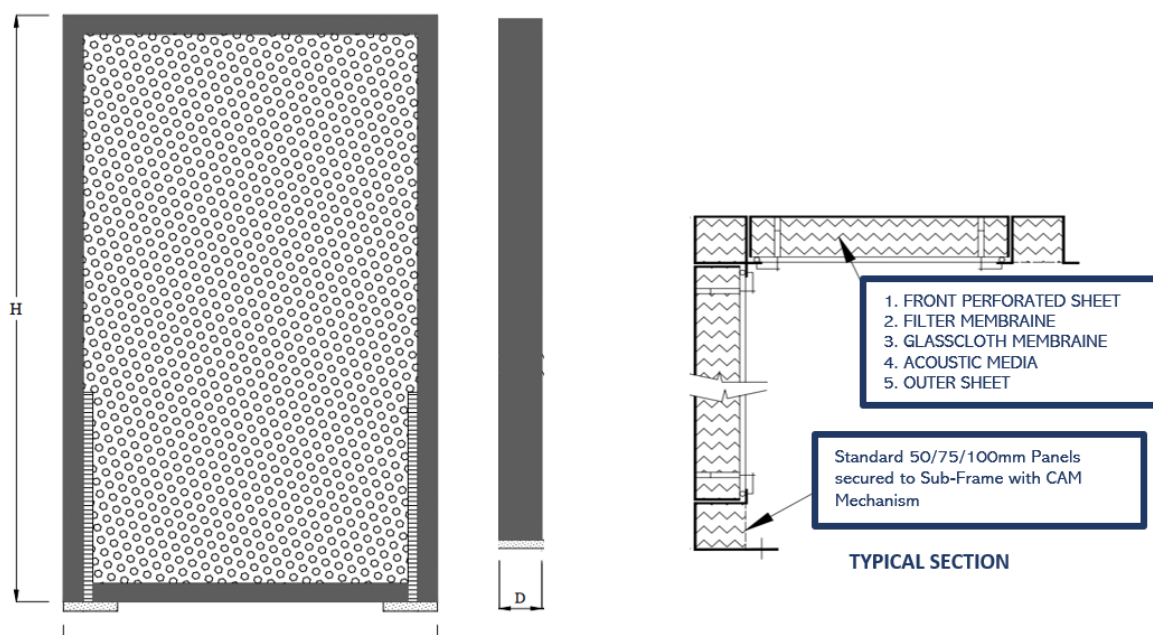
We therefore have a range of criteria on which to judge the acceptability of noise impact (LAeq) – 50-55dB daytime and -45-46dB at night. However, for the purpose of this discussion, typical target external noise levels (Planning Advice Notes, BS8233, World Health Organisation) for reasonable amenity are taken to be:

LAeq,16h 55dB daytime (07:00-23:00); and LAeq,8h 45dB night-time (23:00 – 07:00).

You have mentioned that you would like the council to approve an extension of your hours so that you can assess noise from the rear area after 10:30pm. Your noise assessment was comprehensive. The only issue that we need you to address is how you can / will control noise from patrons in the early hours of the morning and with the roof open. This does not require additional nighttime noise measurements since we are of the firm view levels of people noise from the area, and with the roof open, as late as 01:00hours will lead to neighbour disturbance.

We have demonstrated in the noise report that with the area occupied until 01:00 there was no adverse impact to the NSR as shown in the measurements.

If you were still concerned about noise, a noise barrier could be installed around the perimeter of the rood opening. A 1.5m High, 50mm Acoustic barrier similar to the below example:



This would reduce noise emissions (voice and background music) at least another 10dB taking the Noise Level at the NSR to 25dB (measured noise emissions) or worse case 35dB (generic data of raised voices).

This gives a big tolerance to comply with the required guidelines and reduce any potential noise disturbance.



NOISE MANAGEMENT PLAN Update V4.0

83 Mayes Road, Wood Green N22 6UP

Date of Report: 17th November 2024

[Abstract](#)

Summary of Policies and Procedures to prevent noise nuisance

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Noise Management Plan (NMP)
Smoky Lounge 83 Mayes Road, Wood
Green N22 6UP



Summary of Premises and Site Plan

83 Mayes Road is a traditional brick built 3 storey Public House located on the corner site of Mayes Road and Coburg Road and is believed to have started trading originally under the name of The Duke of Edinburgh since 1913 as a Bass Charrington Fine Ale Pub.

The ground floor has three main areas as identified on the licensing plans; external area to the front of the building, the main bar, and the garden shisha area to the rear. The first and second floors are owned by the freeholder of the site and are used as residential accommodation for staff.

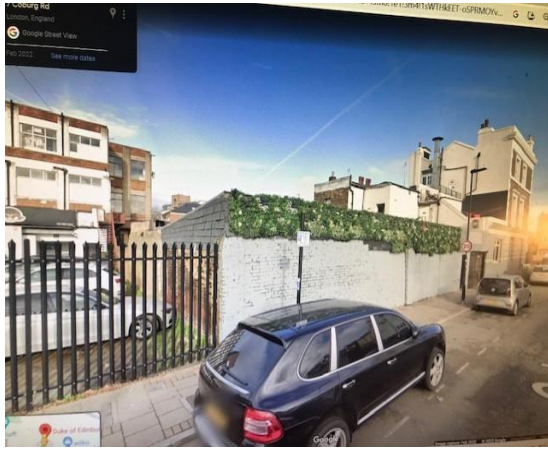
The wall to the rear garden is made of brick and tiled wood and is of a height of approximately 8 feet. The perimeter of the garden area runs along Coburg Road and backs on to the car parking area for Cypress House to the rear elevation. Cypress House (2 Coburg Road, Wood Green, N22 6UJ) is a multi-use business park in Coburg Road with parking spaces for approximately fifty plus vehicles.

Tenants include inter alia, the Zone, a gymnasium that opens twenty-four hours most days , a self- defense school, an adventure playground and a small factory.

The premises (83 Mayes Road) is located in a controlled parking zone “Wood Green Inner Zone” – Monday to Sunday 8am to 10pm”, there is an adjacent controlled parking zone “Wood Green Outer Zone” – Monday to Saturday 8am to 6:30pm”



Patrons would be encouraged to park legally making use of RingGo Parking App (On-street parking starts from £3.63 – Location codes:34403, 38908, 74702, 74709, 34280) or use the Bury Road multi-storey, N22 (Wood Green town centre) which has 500+ car parking spaces, or The Mall West Car Park, or Morrisons Car Park controlled by Euro Car Parks Ltd.



Coburg Road towards the garden area



Cypress House Car park at the rear



View of the Red house & the premises 83 Mayes Rd



View along Coburg Road

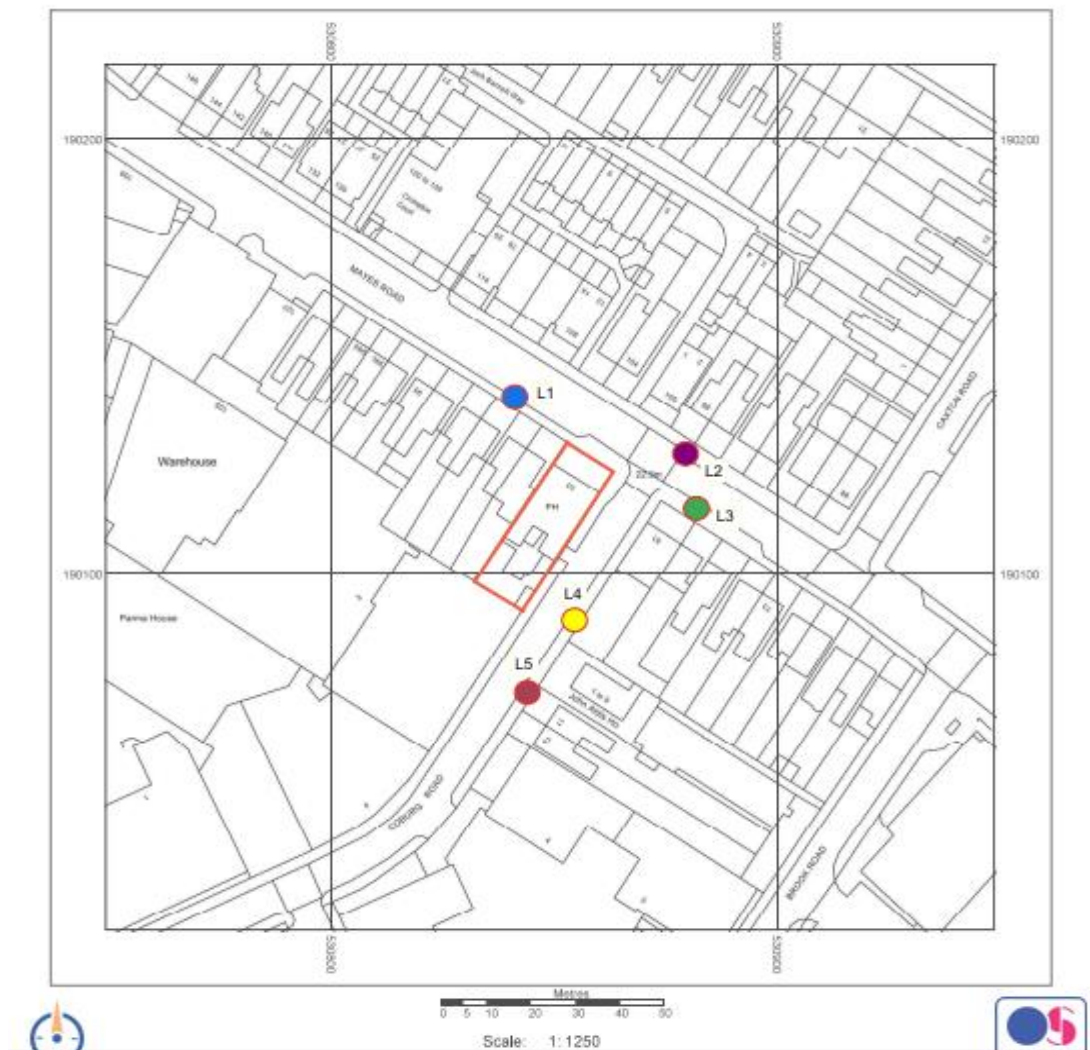


Junction Mayes Road and Coburg Road

LOCATION PLAN; SCALE 1:1250

NATIONAL
MAP CENTRE

OS Plan Black / White



Smoky Lounge 83 Mayes Road N22 6UP

Noise Monitoring Points

- L1 Outside 89 Mayes Road
- L2 Outside 96/98 Mayes Road
- L3 Outside 81 Mayes Road
- L4 Directly opposite the site's rear garden area
- L5 Outside 11/13 Coburg Road

Style of Business

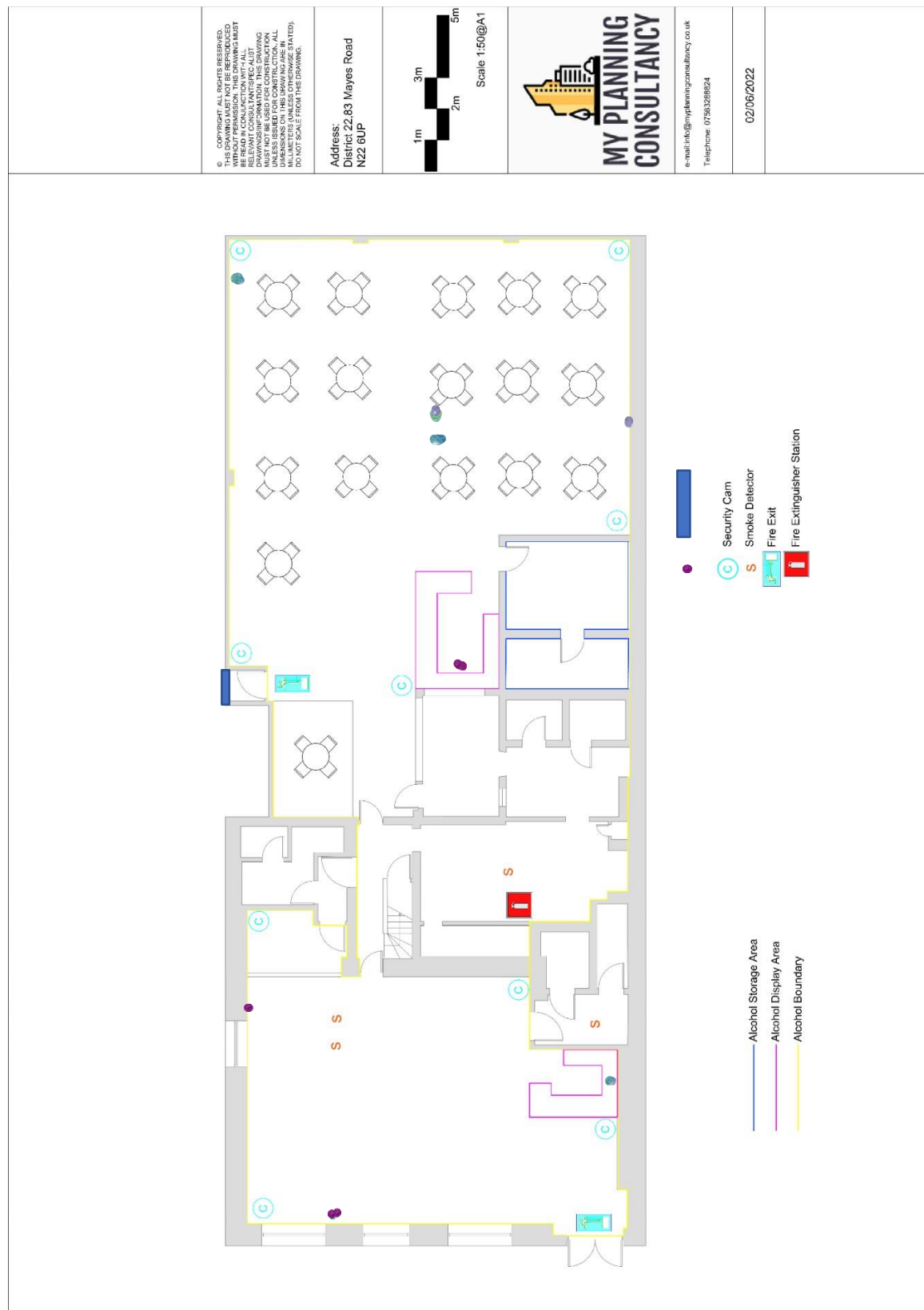
The primary function of our business is providing our products in a calm warm ambiance with friendly courteous service; we want to provide a sanctuary in which our customers are offered a comprehensive range of the highest quality foods, coffees and desserts/sweets from around the world. There is seating throughout the premises and the in-house policy is table service. The perfect place for a chilled out evening with friends, there is a premium range of shisha tobacco on offer from all around the world, as well as a diverse cocktail menu, the main draw is the chance to experience our mouth-watering food, acclaimed service and quirky lounge bar decorations all of which offers an amazing mix of food and drink for you to get stuck into.

Whilst dining the guests can listen to chilled background music played at a low level in order that guests can easily converse with one another.

The main aims of the NMP are:

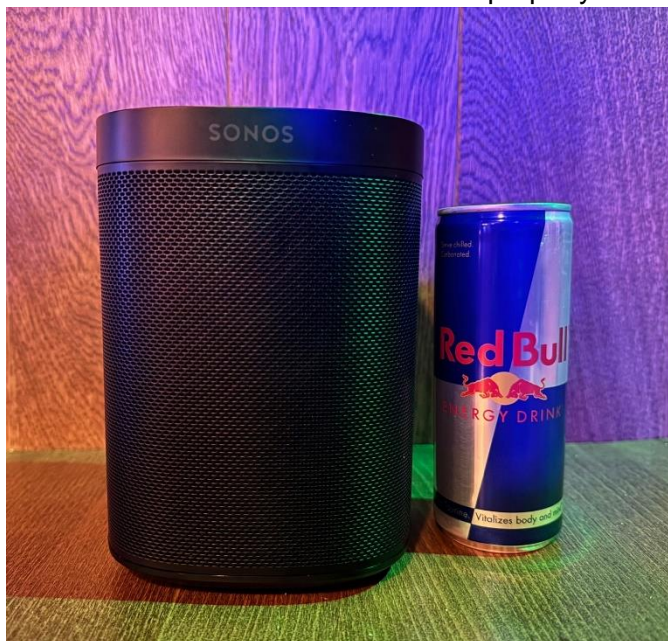
1. To ensure that the dB noise levels at the nearest noise sensitive residential premises are not causing a statutory nuisance
2. That vibration from speakers at the nearest noise sensitive residential premises are not causing a statutory nuisance
3. That the management team operate a suitable dispersal policy to ensure that their guests leave quietly from the premises and the public realm.

Inventory of Internal Noise Sources- ●



Noise Controls

1. The 4 internal mini Sonos speakers have been relocated and repositioned under the instructions of the acoustic consultants who has assessed the site in order to ensure that the background music being offered on site would not give rise to noise nuisance issues from the nearest residential property.



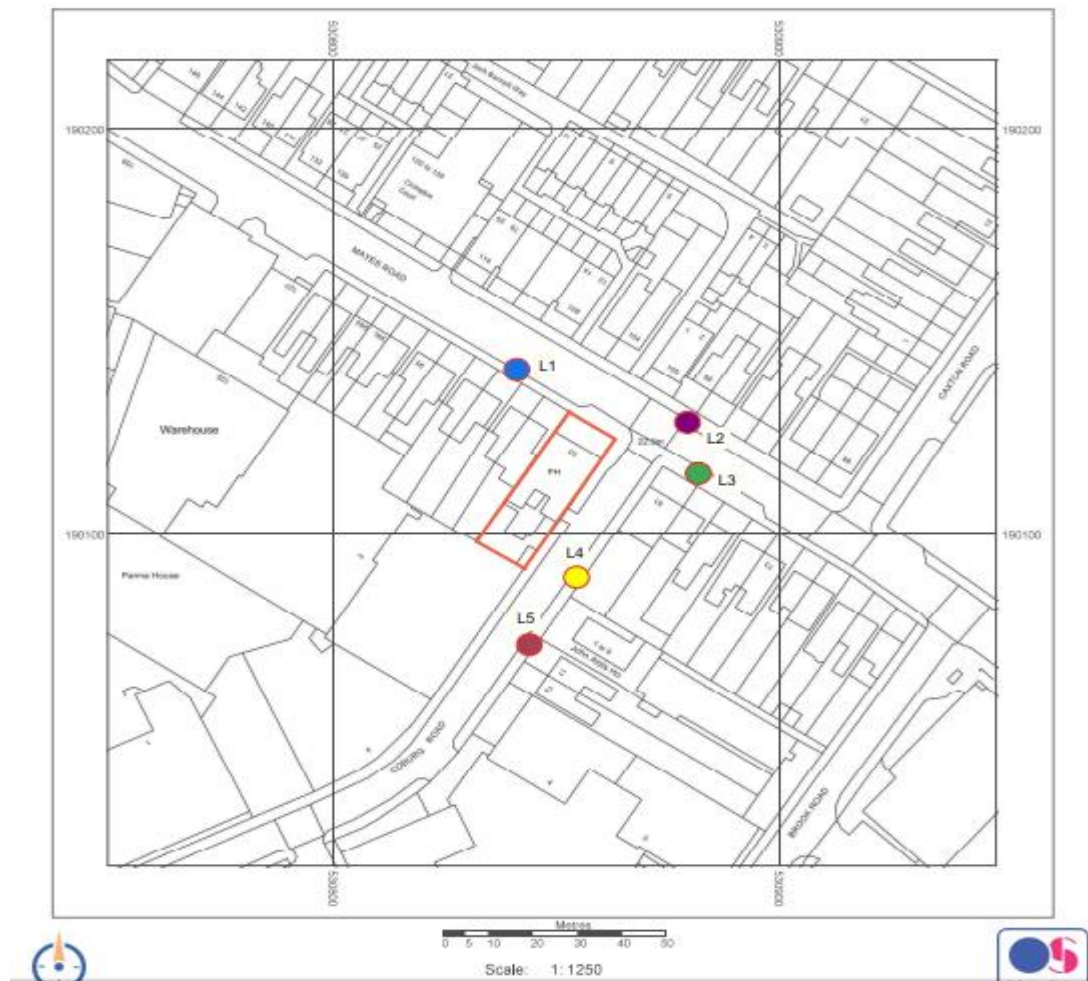
2. The speaker sound levels even if set at 100% capacity are not sufficient enough to generate noise nuisance issues at the nearest residential property, but at this 100% level would distort any music/sound being played at the premises, therefore the speakers are set to approximately 70% of the power levels. This level has been calibrated and confirmed by the DAA Group Acoustic Consultants.
3. As an additional step in relation to the above the sound levels are only accessible to 1 member of staff outside of DPS and this is controlled by a password/finger print controlled iPad/Tablet.
4. That a contact telephone number (07888182626) for the duty manager has been provided to local residents in the event of any concerns.
5. That the management brief is to take immediate action if required.
6. That a second push bar fire door was installed leading to Coburg Road and signed 'Fire Exit Only. No Admittance' or similar.
7. Rubbish will be taken out to the bin area in Coburg Road through the side entrance no later than 21:00 hours each day.
8. SIA security personnel are provided with the premises Dispersal Policy which includes encouraging patrons to exit the premises quietly and to disperse away from the venue once in the public realm.
9. Signage/notices requesting patrons to leave quietly is position at the exit by the main door.

Noise Monitoring

Regular sound monitoring will take place at five key points as marked on the area plan

NATIONAL
MAP CENTRE

OS Plan Black / White



- L1 Outside 89 Mayes Road
- L2 Outside 96/98 Mayes Road
- L3 Outside 81 Mayes Road
- L4 Directly opposite the site's rear garden area
- L5 Outside 11/13 Coburg Road

These dB recordings and observations will be logged and records kept on file.

Management Command

The Director of Smoky Ltd and the DPS, Bianka Mali, are on site most trading sessions and will have ultimate responsibility for compliance to the NMP. In their absence the Duty Manager will have the responsibility to ensure compliance.

Incident Reporting

Incidents relating to the four licensing objectives will be recorded in the Incident Log to be found in the Licensing File kept on site. Entries in the Incident Log will be reviewed on a bi-weekly basis by the DPS and the appropriate action taken.

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SMOKY LOUNGE DISPERSAL POLICY

This Dispersal Policy has been implemented to assist in the promotion of the four licensing objectives.

This document is subject to change from time to time as it is a working best practices document that may change through discussions with interested parties and more specifically with our neighbours. Management are aware of the potential for neighbourhood noise and disturbance when customers leave at closing time.

Management have agreed to implement a written dispersal policy to move customers from the premises and the immediate vicinity in such a way so as to cause minimum issues, disturbance or nuisance to neighbours. Every effort will be made to minimise any potential nuisance and it will be the responsibility of all members of staff to support this policy.

Winding-down Period

1. Management have put into place an effective “wind-down” procedure in order to facilitate prompt closure of the premises and orderly dispersal pattern by customers.
2. At allotted stages during the evening key members of trained staff including SIA when applicable are directed to work in the customer areas near the front entrance and exit.
3. Customers are informed that the premises are about to close and are directed towards the exit.
4. The premises will promote the gradual departure of customers and will ensure there will be a controlled of customers exiting the venue.
5. Internal lighting levels will be gradually increased during the last 30 minutes of trading. Music will be played at a lower level steadily reducing until it can't be heard.
6. Member of staff will verbally repeat and remind customers “To respect the needs of local residents and leave the premises quietly avoiding any unnecessary disturbance – Thank You”
7. The winding down period outlined above ensures that customers disperse gradually prior to cessation of trade.
8. Management & staff wish to provide the best experience to customers whilst ensuring the area is clean and attractive for all in the vicinity patrons and our neighbours. This means dealing with debris outside the frontage and in the side street that may have nothing to do with the venue but in the interests of maintaining good standards in the area we will still clear it up.

Staff to assist with Dispersal during busy periods

9. Staff and SIA at the premises should have knowledge of the following;
 - a. Where the nearest mode of public transport is
 - b. Details of taxis and a number is available at the reception
 - c. General local knowledge so that if customers decide to move on the staff can help them with directions.
 - d. Where possible customers will be encouraged to head towards the High Street and away from local side streets and residential areas.
 - e. The staff and SIA are easily identifiable in uniforms and before each night there will be a team briefing to underline the importance of a quiet dispersal through the night.
 - f. There is an end of night team meeting to discuss any ways that the premises may improve the dispersal of patrons and any action points are added into the following nights briefings.

Signage and Notices

10. Notices shall be displayed at customer exits and in prominent positions requesting that patrons respect the needs of local residents and leave the premises and area quietly.
11. All employees are given appropriate instructions and training to encourage customers to leave the premises and the area quietly.

Incident Book and Reports

12. All incidents of crime or disorder or nuisance are to be reported by the designated premises supervisor or responsible member of staff.
13. The licence holder shall ensure that the details of all complaints are recorded in an occurrence book.
14. Staff and SIA will ensure taxis are available for customers so that they can wait inside the premises. Staff will politely request that car doors are not slammed and will ensure that taxi drivers keep engines turned off if they are parked outside in the high street.
15. Arrangements are made with all local taxi firms for taxis to stop at a safe stopping place when collecting patrons. A recommended list of local taxi companies is available to customers.
16. Staff and SIA are trained to be aware of the location of the different modes of transport and advise customers accordingly.
17. Taxi drivers will be asked to remain in their vehicles and radios should not be played at a volume likely to disturb the neighbourhood.
18. Staff and any SIA (when deployed) will be trained to look for any vulnerable persons leaving the venue, ensuring that anyone identified as vulnerable is offered and escorted to a licensed taxi or Uber.

19. At the end of the shift employees will say goodbye to each other inside the premises and arrange for lifts or taxis to collect them at a convenient and safe stopping point away from residential properties

Final Stages of Dispersal Policy

The exit strategy will be implemented each night.

- All staff members outside on exit must wear a high visibility jacket or other striking uniform.
- The priority of the staff and SIA is to ensure all customers leave in a quiet and controlled manner.
- All customers should be asked to leave quietly in a polite and friendly manner.
- Any persons seen loitering should be asked to move on whether they are the premises customers or not. They should be directed towards the nearest mode of public transport and as a default to the nearest bus station in a polite but firm manner.

Overall

Staff and SIA shall be in place at the exits to wish customers farewell and ask them to leave quietly and shall answer any questions regarding transport availability. Staff and SIA will not tolerate departing customers congregating outside of the premises. Staff will at all times be aware of activity outside of the premises and endeavour by their presence to minimise bad behaviour. They should be aware of potential areas of difficulty (nearby residences) and provide a presence in those places to minimise potential problems where possible. Whilst carrying out their legitimate duties outside of the premises all staff and SIA are trained not to behave in a manner likely to disturb the neighbourhood, conversation and laughter must be quiet and any communication is usually digital through an earpiece/radio.

Staff will attach the utmost importance to the careful investigation and prompt resolution of any complaint made in respect of the running of the premises.

Particular emphasis will be placed on building and maintaining close links with residents including hosting meetings to allow our neighbours to raise any issues and for those issues to be quickly resolved. The telephone number of the premises and the DPS will be provided to all our immediate residential neighbours and will be on display at the front of the premises.

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Witness Statement
(CJ Act 1967, S.9; MC Act 1980, ss5A(3)a and 5B,
Criminal Procedure Rules 2005, r27.1)

STATEMENT OF: Ms Bianka Mali t/a Smoky Lounge

AGE: Over 18

OCCUPATION: Licensee/ DPS

This statement (consisting of 2 pages each signed by me) is true to the best of my knowledge and belief and I make it knowing that, if it is tendered in evidence, I shall be liable to prosecution if I have wilfully stated anything which I know to be false or do not believe to be true.

Dated the Sunday 2nd February 2025

-
1. My name is (Ms Bianka Mali of 78 Gambier House Mora Street EC1V 8EJ and I am the Licensee/DPS proposed licensee for Smoky Lounge 83 Mayes Road, N22 and have worked in the licensing industry for approximately 10 years. I have completed my level 2 award for personal licence holders and held my personal licence for almost 1 year.
 2. I grew up in my family's restaurant business, where I gained hands-on experience in hospitality, including serving customers, managing busy periods, and ensuring responsible alcohol service. The licensing laws there were similar, so I understand the importance of compliance and maintaining a well-run venue. In London, my husband and I previously ran a coffee shop, which, while not licensed for alcohol, gave us valuable experience in customer service, engaging with the community, and building good relationships with neighbours. This background has helped us successfully manage our current business in a professional and responsible way.
 3. From the beginning, we made an effort to introduce ourselves to our neighbours and explain how we plan to operate. We sent letters to local residents and engaged with them because we want to cooperate and be a positive part of the community. More than 60 people signed our petition in support, giving us positive feedback and welcoming us as a good addition to the area. Only a small number—around five—are against us. We've listened to concerns, taken proactive steps to address them, and are committed to running our business in a responsible and respectful way.
 4. -As a woman in business, I have faced many challenges, including gender bias and the assumption that women are less capable than men in leadership roles. Women often experience discrimination in hiring, promotions, and business partnerships, as well as more difficulty accessing funding, since investors tend to favour male-led businesses.
 5. Despite these challenges, I have worked hard to build and run a successful business, proving that women are just as capable in this industry. My goal is to create a welcoming and inclusive space while setting an example for other women in business.

SIGNED



DATE

02/02/2025 Page1 of 4...

6. The director of the acoustic consultancy we hired, Laura, is also a woman, and she provided a comprehensive, professional report. However, despite her expertise, her findings were ignored for a long time when I tried to engage with the council's noise team.
7. This raises an important question—if a qualified female expert's report was dismissed, and as a woman running a business, I face extra challenges, how am I suddenly considered a problem for the neighbourhood?
8. I have done everything professionally, followed all procedures, and worked hard to cooperate with residents. Yet, it feels like my efforts are not given the same consideration as they would be if I were a man.
9. We (Myself and my family – Husband) undertook the refurbishment works to the premises during the early part of spring/summer time period of 2024, reinstating the use of the premises that had been left in disrepair and been closed for an extended period of time.
10. We have installed and upgraded the kitchen area, installed a new ventilation system, a fully comprehensive CCTV system and renovated the entire premises.
11. We engaged with Haringey Council's Environmental Health Noise Nuisance Authority to gain further insight into the allegations of noise nuisance occurring due to the operation of the premises.
12. Before we appointed an acoustic consultants we sought approval from Haringey Council EHO Noise Nuisance authority and once they were approved we provided them (DAA Acoustic Group) with the information and then began the process of investigating noise impact in June 2024.
13. We approached the final stages in the renovation process and reached out to those in the vicinity to introduce ourselves to the local residents and to also gather opinions on what could help us interrogate our business to them, we also received feedback about historical problems/issues in the area and about how the premises was run.
14. We used this information to create a plan to ensure that our business would not mirror or create the same problems which occurred in the past.
15. It was confirmed by Noise Nuisance authority that a large number of allegations of noise nuisance (61) were reported by residents (from 2022 to June 2024) but all of the 61 reports were not substantiated/verified when officers visited the premises area and no abatement notices were issued.
16. Haringey Planning & Licensing Policies encourages business regeneration and growth, broad and varied businesses to revitalise areas of the borough which are rundown/disused which the premises fitted into and would therefore benefit local residents.
17. Me and my family have heavily invested our time and savings into this business/industry and plan on running this business successfully for the entire duration of our **20 year plus renewable lease**, without any negative incidents, we wish to ensure that our business become a viable, productive part of the community, never raising any issues or caused any negative problems.

SIGNED

A large black rectangular box redacting the signature of the person.

DATE

02/02/2025 Page 2 of 4...


18. From the actions taken we have made our intentions very clear, we are the only party who have committed our own funds to investigate the historical noise issues comprehensively and over the last 8+ months, issues or problems raised by any party are dealt with seriously, we take proactive steps to ensure that things are dealt with immediately. We have incorporated this policy of dealing with issues comprehensively into all our members of staff.
19. Before submitting the premises licence application we undertook research into the premises and the historic issues surrounding the previous ownership and employed the services of acoustic and licensing consultants in order to unravel all the issues and to provide expert advice and recommendations.
20. We also engaged with the residents in the local vicinity initially via a leaflet/letter drop which was extremely successful as we gained further insight into the previous issues and how we may be viewed by residents who were effected by the negative actions.
21. The objections from the interested parties came as a complete shock to us, as the allegations from the interested parties highlighted that we would be bringing issues of "crime & disorder, antisocial behaviour, and public nuisance, if the application was granted.
22. Obviously we expected some scepticism but at the time the application was submitted and the objections were logged against us, we had already implemented several conditions and noise prevention measures and used these methods during all of the authorised temporary event notices.
23. We were authorised to operate the premises until 1am via the use of temporary event notices (TEN's) we used are entire allocation of TEN's for 2024 with no negative issues being experienced
24. We understand the seriousness of the allegation and firstly wish to correct these allegations emphatically to state that we do not wish to become a negative aspect within the community/vicinity and have presented and agreed to adopt several detailed conditions with various responsible authorities which would enable our business to operate in conjunction and in the promotion of the 4 licensing objectives.
25. We have always worked/ran a business in full co-operation and compliance with the law, and all relevant legislations and council regulations. We would hope that the Police Authority who have full access/records in relation to crime and disorder matters can and will confirm that our licensed premise has operated in compliance with the law, with no negative issues since we took ownership in 2024.
26. Upon receiving the objections from the interested parties via the licensing officer/authority we wanted provided a personalised reply directly to the residents/interested parties addressing the points made by the objectors and also updating them to the current situation about the application proposals, but we weren't given the contact details of the those parties so we had to provide the licensing authority with a generalised letter that they presented to the those who raised an objection.
27. The general letters (GL1) to the interested parties (Attached to end of this statement) as well as the specific letter to a neighbour who didn't engage even after 3 direct attempts provided the necessary general information in order to inform them about the business and hopefully alleviate the concerns from the interested party labelled as (GL1 & BB1,BB2).

SIGNED

DATE 02/02/2025 Page 3 of 4...

28. In the additional information pack which includes a conciliation document of approximately 5 pages of text and 29 conditions, as well as a Dispersal Policy as well as a reduction in the proposal hours of operation for the premises which closely mirror the proposal from the noise nuisance & police authorities.
29. We would just like the opportunity to run our business in accordance with our plans, conditions and additional information free from negative speculation.

I am willing to attend court and give evidence in relation to this matter if required.

SIGNED


DATE02/02/2025

Smoky Lounge, 83 Mayes Road, London N22 6TN

This document seeks to bring together the times and conditions which were raised over a number of documents and has been prepared to assist the hearing. Condition 29 is an enforceable condition of what has been in discussion but has never been written down. It is based on the Noise and nuisance team representation.

Times: Without prejudice to the application for the purpose of the hearing on 3rd February if the application is granted to the times proposed by the Noise and nuisance Team officer below these time would be acceptable to the applicant:

Sunday to Thursday 08:00 to 00:00

Friday and Saturday 08:00 to 01:00 .

Conditions Revised by Local authority Noise and Nuisance Team
(All agreed save for 2 Conditions No.s 5 and 12 in bold are not agreed):

1. “ A digital CCTV system to be installed in the premises. Cameras must:
 - a. Be sited to observe the entrance doors from both inside and outside.
 - b. capture full frame shots of the heads and shoulders of all people entering the premises i.e. capable of identification.
 - c. cover all areas to which the public have access including any outside smoking areas.
 - d. provide a linked record of the date, time of any image.
 - e. provide good quality images - colour during opening times.
 - f. have a monitor to review images and recorded quality.
 - g. be regularly maintained to ensure continuous quality of image capture and retention.

2. Member of staff trained in operating CCTV at venue during times open to the public.

Digital images must be kept for 31 days.

The equipment must have a suitable export method, e.g. CD/DVD writer so that Police can make an evidential copy of the data they require. Copies must be available within 7 days time to Police and Local council on request, subject to the Data Protection Act 2018.

3. There shall be no vertical drinking at the premises. Table service only. The supply of alcohol shall be by waiter or waitress service only.
4. An incident log shall be kept at the premises, and made available on request to an authorised officer of the Council or the Police, which will record the following:
 - a. all crimes reported to the venue
 - b. all ejections of patrons
 - c. any complaints received
 - d. any incidents of disorder
 - e. any faults in the CCTV system
 - f. any visit by a relevant authority or emergency service
5. **The rear external area is used until closing, but that the roof is closed at 22:30 hours after which no Shisha is offered. Signs are displayed throughout the area advising that Shisha concludes at 2230 hours.**
6. Any person(s) required to be on the premises to carry out a security activity must be authorised to carry out that activity by a licence granted under the Private Security Industry Act 2001 or be entitled to carry out that activity by virtue of Section 4 of that Act.
7. Anyone who appears to be drunk or intoxicated shall not be allowed entry to the premises and those who have gained entry will be escorted from the business immediately.
8. The premises shall operate a zero-tolerance policy to the supply and use of drugs.

Revised Public Safety:

9. The premises will have a refusal book or electronic system to record all refusals of sales, this must be made available to the police and local authority officers upon reasonable request.
10. The Business will have a fire and health and safety risk assessment. Appropriate fire safety procedures are in place including fire extinguishers (foam, H₂O and CO₂), fire blanket, internally illuminated fire exits signs, numerous smoke detectors and emergency lighting. All appliances are inspected annually.
11. All emergency exits shall be kept free from obstruction at all times.

Revised The prevention of public nuisance:

12. **The proposed shisha roof will close to all parties no later than 22:30hrs each day, to ensure residents are not impacted by public nuisance from this area.**

13. No noise generated on the premises, or by its associated plant or equipment, shall emanate from the premises, nor vibration be transmitted through the structure of the premises which gives rise to nuisance.
14. No fumes, steam or odours shall be emitted from the licensed premises so as to cause a nuisance to any persons living or carrying on business in the area where the premises are situated.
15. Noise and/or Odour from any flue used for the dispersal of cooking smells serving the building shall not cause a nuisance to the occupants of any properties in the vicinity. Any filters, ducting and extract fan shall be cleaned and serviced regularly.
16. The management shall make subjective assessments of noise levels outside at the perimeter of the premises approximately hourly, whilst regulated entertainment is provided to ensure that noise from the premises does not cause a disturbance to local residents/businesses. Records shall be kept of the times, dates and any issues discovered. These records shall be kept for six months.
Records must be made available to an authorised officer of the Council or police, upon request.
Where monitoring by staff identifies that noise from the premises is audible at the perimeter, measures shall be taken to reduce this i.e. turning volume down.
17. In the event of a noise/nuisance complaint substantiated by an authorised officer, the licensee shall take appropriate measures in order to prevent any recurrence.
18. Prominent, clear and legible notices must be displayed at all exits (including the rear seating area) requesting the public to respect the needs of local residents and to leave the premises and the area quietly.
19. The premises licence holder shall ensure that the area immediately outside the premises is kept clean and free from smoking related litter at all material times to the satisfaction of the Licensing Authority.
20. A noise limiter must be fitted to the musical amplification system set at a level determined by and to the satisfaction of an authorised officer of the Noise and Nuisance team, so as to ensure that no noise nuisance is caused to local residents or businesses. The operational panel of the noise limiter shall then be secured by key or password to the satisfaction of officers from the Noise and Nuisance Team and access shall only be by persons authorised by the Premises Licence holder. The limiter shall not be altered without prior agreement with the Noise and Nuisance Team.
No additional sound generating equipment shall be used on the premises without being routed through the sound limiter device.
21. All refuse and bottles shall be disposed of in bins quietly so as not to disturb local residents. There shall be no disposal of glass bottles outside between 21:00 hours and 07:00 hours

22. All exit doors shall be available for use at all times when the premises is open to the public without the use of a key, code, card or similar. Exit doors shall be regularly checked to ensure they function satisfactorily. Safety checks shall be carried out before the admission of the public, and these should be recorded in a log book available on request to an authorised officer of the Council.

The protection of children from harm (No Change)

23. Challenge 25' policy will be in operation at the premises with prominent signage on display at the premises. Waiter/Waitress staff members will receive full training pertinent to the Licensing Act, specifically regarding age-restricted sales, and the refusal of sales to persons believed to be under the influence of alcohol or drugs. This shall take place every 6 months, signed by the employee & the person delivering the training. Training records shall be kept at the premises for 12 months and made available upon request to either Police Officers or an authorised officer of the Local Authority.

Proposed additional conditions:

24. (As agreed with the police) - During the hours of operation, the licence holder shall ensure sufficient measures are in place to remove and prevent litter or waste arising or accumulating from customers in the area immediately outside the premises, and the kerb and pavement adjoining the premises shall be kept clean and free of litter by premises staff. ~~that this area shall be swept and or washed and litter and sweepings collected and stored in accordance with the approved refuse storage arrangements by close of business.~~
25. (Principle as agreed with the police) - This licence will be of no effect until the premises licence number LN/000025837 or such other number as subsequently issued by the licensing authority has been surrendered and is of no effect, at which point this condition will be removed by the licensing authority.
26. The Applicant will provide a dedicated hotline for residents to raise any complaints with the premises/business owners.
27. Staff and Door Supervisors shall actively monitor and control patrons queuing, leaving and entering the premises to ensure they leave the area quickly and quietly.
28. Staff and Door Supervisors shall actively discourage loitering or waiting outside the premises after closing.
29. The licence holder will adopt a dispersal policy, a copy of which will be provided to the licensing authority. The policy will as a minimum detail
- i. How patrons leave the premises.
 - ii. Information on taxi and private hire services.
 - iii. Staff roles in supervising departures.
 - iv. Wind-down periods.

v. Prevention of bottle and glass removal.

vi. Measures to control noise from departing patrons

vii. Vulnerable individuals

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Report for: Licensing Sub Committee 24 February 2025

Item number: 7

Title: New Premises Application – Te Zgara Ltd, Unit 70-72 The Mall, Mayes Road, Wood Green, London N22 6YQ

Report authorised by : Daliah Barrett-Licensing Team Leader – Regulatory Services.

Ward(s) affected: NOEL PARK

Report for Key/Non Key Decision: Not applicable

1. **Describe the issue under consideration**

- 1.1 This report relates to an application for a new licence submitted by Niman Hoxha trading as Te Zgara Ltd. The application seeks the following:

Details of the application are as follows:

Regulated Entertainment: Live Music

Monday to Friday	1900 to 2200 hours
Saturday to Sunday	1900 to 2300 hours

Non-standard timings:

New Year's Eve: Live music may be performed until 1:30 AM on January 1st.

Christmas Eve: Live music may continue until midnight.

Public Holidays: On the evening before a public holiday, live music may be performed until 12:30 AM.

Recorded Music:

Monday to Friday	0800 to 2200 hours
Saturday to Sunday	0800 to 2300 hours

Sale of Alcohol

Monday to Friday	1100 to 2200 hours
Saturday to Sunday	1100 to 2300 hours

Supply of alcohol **ON** the premises.

Non-standard timings:

Christmas Eve: Alcohol will be served until 02:00 AM.

New Year's Eve: Alcohol will be served until 03:00 AM.

Public Holidays: On public holidays such as Easter Monday and bank Holidays, alcohol maybe served until 12:30am.

Special Events: For special events, such as private parties or festivals, alcohol may be served until 02:00 AM or as necessary.

Hours Open to Public

Monday to Friday	0800 to 2200 hours
Saturday to Sunday	0800 to 2300 hours

Seasonal Variations:

During Christmas, New Year's and Easter may adjust hours to 10am to midnight.

Non-standard timings:

During Christmas, New Years, and Easter to adjust hours to 10am to midnight. On public Holidays the premises will remain open until 12.30am

1.2 The application form and plan are attached as Appendix 1.

1.3 Representation have been received from:

Responsible Authorities – App 2 – Representations from Police and Noise RA are now Withdrawn as all matters have been accepted by the applicant.

Other Parties – App 3

2 Recommendations

In considering the representations received and what is appropriate for the promotion of the licensing objectives, the steps the Sub-Committee can take are:

- Grant the application as requested
- Grant the application whilst imposing additional conditions and/or altering in any way the proposed operating schedule.
- Exclude any licensable activities to which the application relates
- Reject the whole or part of the application

2.1 Members of the licensing sub committee are asked to note that they may not modify the conditions or reject the whole or part of the application merely because it considers it desirable to do so. It must be appropriate in order to promote the licensing objectives.

3. Background

3.1 The premises is situated to the rear of Wood Green Shopping Mall and has its own entrance from Mayes Road. There are residential properties directly facing the retail unit.

3.2 The applicants have agreed to reduce the hours in line with the representation from the Noise Officer:

Regulated Entertainment: Live Music

Monday to Friday 19.00 to 21.30 hours

Saturday to Sunday 19.00 to 22.30 hours

Non-standard timings

New Year's Eve: Live music may be performed until midnight.

Christmas Eve: Live music may continue until 23.30.

Public Holidays: On the evening before a public holiday, live music may be performed until midnight.

Recorded Music:

Monday to Friday 08.00 to 22.00 hours

Saturday to Sunday 08.00 to 23.00 hours

Sale of Alcohol

Monday to Friday 11.00 to 21.30 hours

Saturday to Sunday 11.00 to 22.30 hours

Supply of alcohol ON the premises.

Non-standard timings:

Christmas Eve: Alcohol will be served until 23.30

New Year's Eve: Alcohol will be served until midnight.

Public Holidays: On public holidays such as Easter Monday and bank Holidays, alcohol may be served until midnight.

Special Events: A Temporary Event Notice would need to be submitted for any timings going over the operating schedule.

Hours Open to Public

Monday to Friday 08.00 to 22.00 hours

Saturday to Sunday 08.00 to 23.00 hours

Seasonal Variations:

During Christmas, New Year's and Easter may adjust hours to 10am to midnight.

Non-standard timings:

During Christmas, New Years, and Easter to adjust hours to 10am to midnight. On public Holidays the premises will remain open until 12.30am.

- 3.3** The Home Office Guidance issued under Section 182 Guidance places a requirement on applicants to demonstrate when setting out steps they propose to take to promote the licensing objectives that they understand the area in which they are wishing to operate.

4. Policy Implications

- 4.1** The decision should be made with regard to the Secretary of the State's guidance and the Council's Statement of Licensing Policy under the Licensing Act 2003. Where the decision departs from either the Guidance or the Policy clear and cogent reasons must be given. Members should be aware that if such a departure is made the risk of appeal / challenge is increased.

4.2 Equalities impact

At the time of writing this report there were no implications for equality and diversity. Any decision taken by the Licensing Sub-Committee will be in accordance with the four licensing objectives as prescribed by the Licensing Act 2003.

5. Other considerations

5.1 Human Rights

While all Convention Rights must be considered, those which are of particular relevance to the application are:

- Article 8 – Right to respect for private and family life.
- Article 1 of the First Protocol – Protection of Property
- Article 6(1) – Right to a fair hearing.
- Article 10 – Freedom of Expression

6 Use of Appendices

Appendix 1.

Responsible Authorities –App 2

Other Parties – App 3

Background papers: Section 82 Guidance

Haringey Statement of Licensing policy



Start

Are you an agent acting on behalf of the applicant?: No

Applicant: Applicant details

Full name: Niman Hoxha

Email: [REDACTED]

Which legal structure are you applying as? A business or organisation including as a sole trader

Is your business registered in the UK? Yes

Is your business registered outside the UK?

Commercial register:

Registration number: 15752882

Business name: Te Zgara Ltd

Are you VAT registered?: No

VAT number:

Legal status: Private Limited Company

What is your position in the business?: Director

[REDACTED]

[REDACTED], N22 6YQ

Premises details

Premises or Trading name: Te Zgara Ltd

Please provide a postcode, OS Map Reference or description Address

Premises OS Map reference:

Address Description:

Full address of the premises: 70-72, Mayes Rd, Wood Green Shopping Mall, Haringey, Wood Green, N22 6YQ

[REDACTED]

[REDACTED]

Do you have a rateable value based on VOA? Yes

What is the non-domestic rateable value band? B (£4,301-£33,000)

Are you applying to only sell alcohol?:

NDR Fee to Pay: £190

Applicant 2: Application details

In what capacity are you applying for the premises licence? Limited company / limited liability partnership

Confirm the following: I am carrying on or proposing to carry on a business which involves the use of the premises for licensable activities

Non-individual applicant details

Full name: TE ZGARA LTD

Do you have a registration number?: Yes

Please enter your registration number: 15752882

Description of applicant: DIRECTOR OF THE COMPANY

[REDACTED] 6YQ
[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]

Operating Schedule

When do you want the premises licence to start?: 10/02/2025

When do you want the premises licence to end?:

Please give a general description of the premises: The premises will be a restaurant and a bar with an operating kitchen.

Do you expect more than 5,000 or more people to attend the premises at any one time? No

How many people do you expect to attend the premises at any one time?:

Additional fee to be paid for over 5,000 capacity: £

Regulated entertainment

This section covers regulated entertainment

Provision of plays

Will you be providing plays?: No

Provision of films

Will you be providing films?: No

Provision of indoor sporting events

Will you be providing indoor sporting events?: No

Provision of boxing or wrestling entertainments

Will you be providing boxing or wrestling entertainments?: No

Provision of live music

Will you be providing live music?: Yes

Which days of the week do you intent the premises to be used for the activity? Monday, Tuesday, Wednesday, Thursday, Friday, Saturday, Sunday

Give timings in 24 hour clock. (e.g., 16:00) and only give details for the days of the week when you

intend the premises to be used for the activity.:

Monday:

- Start 1: 19:00
- End 1: 22:00
- Start 2:
- End 2:

Tuesday:

- Start 1: 19:00
- End 1: 22:00
- Start 2:
- End 2:

Wednesday:

- Start 1: 19:00
- End 1: 22:00
- Start 2:
- End 2:

Thursday:

- Start 1: 19:00
- End 1: 22:00
- Start 2:
- End 2:

Friday:

- Start 1: 19:00
- End 1: 22:00
- Start 2:
- End 2:

Saturday:

- Start 1: 19:00
- End 1: 23:00
- Start 2:
- End 2:

Sunday:

- Start 1: 19:00
- End 1: 23:00
- Start 2:
- End 2:

Will the performance of live music take place indoors or outdoors or both? Outdoors
State type of activity to be authorised, if not already stated, and give relevant further details.: All music performances, both amplified and unamplified, will occur indoors. Amplified

music will be played through a controlled sound system to ensure compliance with local noise regulations. Performances will include live bands, acoustic sets, and DJs, catering to a diverse audience.

Activities will primarily take place between 7:00 PM and 22:00 PM on weekdays and 7:00 PM to 11:00 PM on weekends. All activities will be managed in accordance with noise control measures, including soundproofing, monitoring, and liaison with local residents to minimise disruption.

State any seasonal variations for performance of live music No outdoor live music during the summer months. Additional live music events may be scheduled during public holidays or festive seasons, such as Christmas and New Year, with extended hours subject to prior approval.

Non standard timings. Where the premises will be used for the performance of live music at different times from those listed above, list below: Live music performances may occur outside the usual hours on the following occasions:

New Year's Eve: Live music may be performed until 1:30 AM on January 1st.

Christmas Eve: Live music may continue until midnight to accommodate festive celebrations.

Public Holidays: On the evening before a public holiday, live music may be performed until 12:30 AM.

Provision of recorded music

Will you be providing recorded music?: Yes

Which days of the week do you intend the premises to be used for the activity? Monday, Tuesday, Wednesday, Thursday, Friday, Saturday, Sunday

Give timings in 24 hour clock. (e.g., 16:00) and only give details for the days of the week when you intend the premises to be used for the activity.:

Monday:

- Start 1: 08:00
- End 1: 22:00
- Start 2:
- End 2:

Tuesday:

- Start 1: 08:00
- End 1: 22:00
- Start 2:
- End 2:

Wednesday:

- Start 1: 08:00
- End 1: 22:00
- Start 2:
- End 2:

Thursday:

- Start 1: 08:00
- End 1: 22:00
- Start 2:
- End 2:

Friday:

- Start 1: 08:00
- End 1: 22:00
- Start 2:
- End 2:

Saturday:

- Start 1: 08:00
- End 1: 23:00
- Start 2:
- End 2:

Sunday:

- Start 1: 08:00
- End 1: 23:00
- Start 2:
- End 2:

Will the playing of recorded music take place indoors or outdoors or both? Indoors

State type of activity to be authorised, if not already stated, and give relevant further details.: The premises will provide recorded music as part of its entertainment offering. All

recorded music will be amplified and played through a professionally installed sound system, ensuring high-quality playback. The primary purpose of recorded music will be to create ambiance and provide entertainment for patrons, including during social gatherings, dancing, or events.

State any seasonal variations for playing of recorded music: There are no seasonal variations for the playing of recorded music. It will occur consistently throughout the year during the stated hours.

Non standard timings. Where the premises will be used for the playing of recorded music at different times from those listed above, list below: There are no seasonal variations for the playing of recorded music. It will occur consistently throughout the year during the stated hours.

Provision of performance of dance

Will you be providing performance of dance?: No

Provision of anything of a similar description to live music, recorded music or performances of dance

Will you be providing anything similar to live music, recorded music or performances of dance?: No

Late night refreshment

Will you be providing late night refreshment?: No

Supply of alcohol

Will you be selling or supplying alcohol?: Yes

Which days of the week do you intent the premises to be used for the activity? Monday, Tuesday, Wednesday, Thursday, Friday, Saturday, Sunday

Give timings in 24 hour clock. (e.g., 16:00) and only give details for the days of the week when you intend the premises to be used for the activity.:

Monday:

- Start 1: 11:00
- End 1: 22:00
- Start 2:
- End 2:

Tuesday:

- Start 1: 11:00
- End 1: 22:00
- Start 2:
- End 2:

Wednesday:

- Start 1: 11:00
- End 1: 22:00
- Start 2:
- End 2:

Thursday:

- Start 1: 11:00
- End 1: 22:00
- Start 2:
- End 2:

Friday:

- Start 1: 11:00
- End 1: 22:00
- Start 2:
- End 2:

Saturday:

- Start 1: 11:00
- End 1: 23:00
- Start 2:
- End 2:

Sunday:

- Start 1: 11:00
- End 1: 23:00
- Start 2:
- End 2:

Will the sale of alcohol be for consumption? On the premises

State any seasonal variations: There are no seasonal variations for the sale of alcohol. Alcohol will be sold consistently throughout the year during the stated hours.

Non standard timings. Where the premises will be used for the supply of alcohol at different times from those listed above, list below: Non-standard timings for the supply of alcohol will occur on the following occasions:

Christmas Eve (24th December): Alcohol will be served until 02:00 AM.

New Year's Eve (31st December): Alcohol will be served until 03:00 AM to accommodate celebrations.

Public Holidays: On public holidays such as Easter Monday and Bank Holidays, alcohol may be served until 12:30 AM.

Special Events: For special events, such as private parties or festivals, alcohol may be served until 02:00 AM or as necessary, subject to prior approval.

Designated premises supervisor consent

Are you (as the applicant), the designated premises supervisor: Yes

How will the consent form of the proposed designated premises supervisor be supplied to the authority?:

Please upload the completed consent form for the designated premises supervisor

Do you know the reference number for the consent form

Please enter the reference number for the consent form: N/A

Name of designated supervisor: Niman Hoxha

Address of designated supervisor: 143 Northumberland Park, London N17 0TL

Date of birth of designated supervisor: 28/04/1968

Enter the personal licence number: LN/202000277

Issuing licensing authority: Enfield Council

Adult entertainment

Highlight any adult entertainment or services, activities, or other entertainment or matters ancillary to the use of the premises that may give rise to concern in respect of children.

Give information about anything intended to occur at the premises or ancillary to the use of the premises which may give rise to concern in respect of children, regardless of whether you intend children to have access to the premises: The premises will primarily operate as a family-friendly restaurant, where children will be allowed access, particularly during daytime and early evening hours. However, we acknowledge that certain activities, such as the service of alcohol, late-night dining, and occasional live music performances, may not be suitable for young children.

To address any concerns:

Safety Measures: All furniture and fixtures in areas accessible to children will be child-safe, with no sharp objects or hazards. We will also have high chairs and booster seats available for younger children.

Hours premises are open to the public

Which days of the week do you intent the premises to be used for the activity? Monday,

Tuesday, Wednesday, Thursday, Friday, Saturday, Sunday

Give timings in 24 hour clock. (e.g., 16:00) and only give details for the days of the week when you intend the premises to be used for the activity.:

Monday:

- Start 1: 08:00
- End 1: 22:00
- Start 2:
- End 2:

Tuesday:

- Start 1: 08:00
- End 1: 22:00
- Start 2:
- End 2:

Wednesday:

- Start 1: 08:00
- End 1: 22:00
- Start 2:
- End 2:

Thursday:

- Start 1: 08:00
- End 1: 22:00
- Start 2:
- End 2:

Friday:

- Start 1: 08:00
- End 1: 22:00
- Start 2:
- End 2:

Saturday:

- Start 1: 08:00
- End 1: 23:00
- Start 2:
- End 2:

Sunday:

- Start 1: 08:00
- End 1: 23:00
- Start 2:
- End 2:

State any seasonal variations: During Christmas, New Year's, and Easter, we may adjust our hours to 10:00 - 00:00, with extended service to accommodate celebratory dining.

Non standard timings. Where you intend to use the premises to be open to the members and guests at different times from those listed above, list below: Additionally, during Christmas, New Year's, and Easter, we may adjust our hours to 10:00 - 00:00, with extended service to accommodate celebratory dining. On public holidays, the premises will remain open until 12:30 AM.

Licensing objectives

a) **General – all four licensing objectives (b,c,d,e):** In order to promote the four licensing objectives, we will implement a range of measures across our premises. These measures will ensure the safety and well-being of our patrons and staff.

b) **The prevention of crime and disorder:** To prevent crime and disorder, we will implement the following measures:

All staff will receive training in responsible alcohol service, including how to recognise signs of intoxication and how to refuse service politely and effectively. We will also ensure staff are trained in conflict resolution and emergency procedures. We will employ trained security staff during busy periods or special events to monitor the premises and assist in managing any potential incidents. The premises will be monitored by a comprehensive CCTV system, covering both internal and external areas.

c) **Public safety:** To promote public safety, the following steps will be taken:

We will adhere to all local health and safety regulations and carry out regular risk assessments. The premises will be regularly inspected to ensure that fire exits, first aid kits, and emergency equipment are easily accessible and in good condition. Adequate lighting will be provided in both indoor and outdoor areas to ensure that patrons can move around safely, especially during the evening. We will monitor the flow of customers, especially during peak hours, to prevent overcrowding and ensure that all emergency exits remain unobstructed. A fire safety plan will be in place, with regular fire drills for staff to ensure they are prepared in the event of an emergency. Fire exits will be clearly marked and easily accessible.

d) **The prevention of public nuisance:** To prevent public nuisance, we will adopt the following measures:

We will monitor noise levels regularly and ensure that amplified music or other loud activities do not disturb neighbours. Sound levels will be adjusted to comply with local noise ordinances, and a sound limiter will be installed on any audio equipment.

We will ensure that litter is kept to a minimum by providing sufficient bins for customers to use, both inside and outside the premises. Regular waste collection will take place, particularly on high-traffic days.

e) **The protection of children from harm:** To protect children from harm, we will take the

following measures:

Children will be allowed access to designated family areas, where alcohol is not served. In areas where alcohol is served, children will be restricted, and we will ensure that they are not exposed to inappropriate content or behaviour. We will implement a strict Challenge 25 policy, where any patron who looks under 25 will be asked for ID to verify their age before they can purchase alcohol. This ensures that minors are not served alcohol. Parents or guardians will be required to supervise children at all times within the premises. Unaccompanied minors will not be permitted entry.

Declaration

I/we understand it is an offence, liable on conviction to a fine up to level 5 on the standard scale, under section 158 of the licensing act 2003, to make a false statement in or in connection with this application.

[Applicable to individual applicants only, including those in a partnership which is not a limited liability partnership]

I understand I am not entitled to be issued with a licence if I do not have the entitlement to live and work in the UK (or if I am subject to a condition preventing me from doing work relating to the carrying on of a licensable activity) and that my licence will become invalid if I cease to be entitled to live and work in the UK (please read guidance note 15).

The DPS named in this application form is entitled to work in the UK (and is not subject to conditions preventing him or her from doing work relating to a licensable activity) and I have seen a copy of his or her proof of entitlement to work, if appropriate (please see note 15)

Ticking this box indicates you have read and understood the above declaration yes I agree

Declaration

Full name: Niman Hoxha

Capacity: Director

Date: 2025-01-04

Payment summary

Amount: £190.00

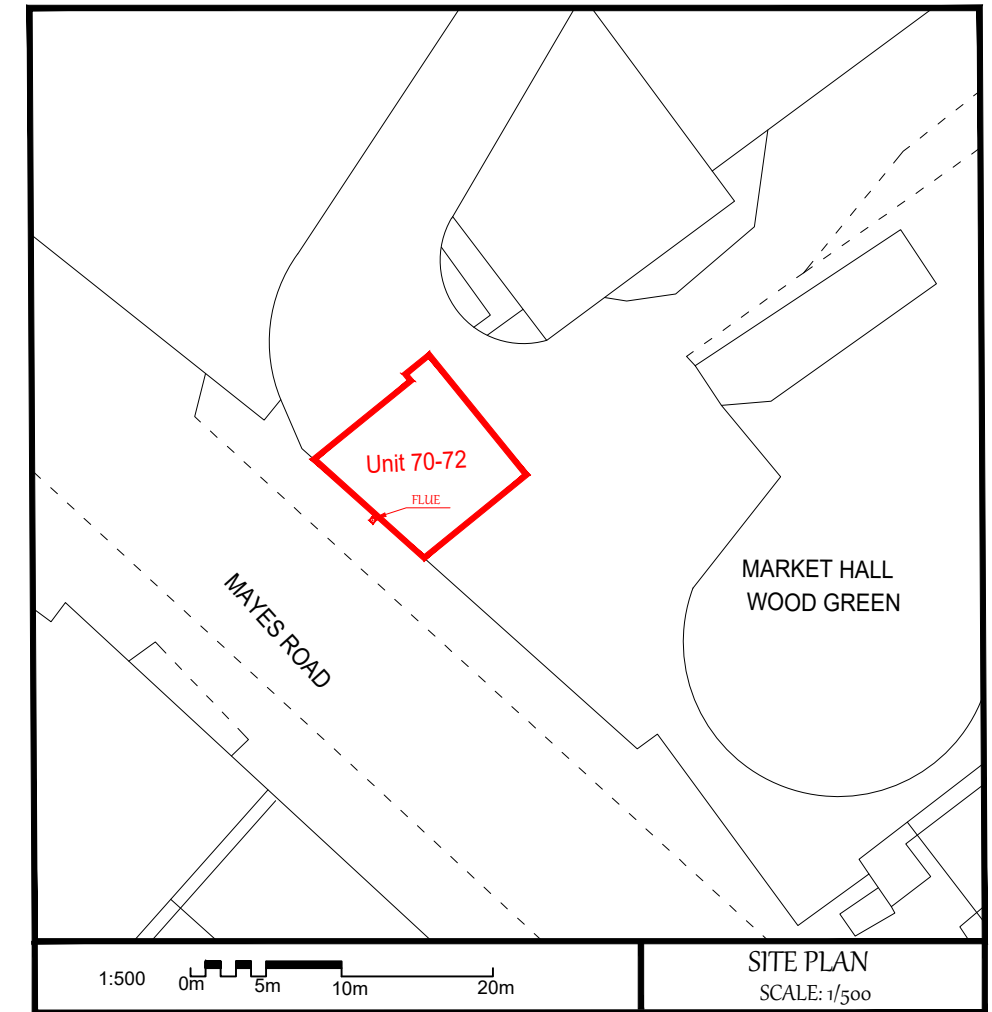
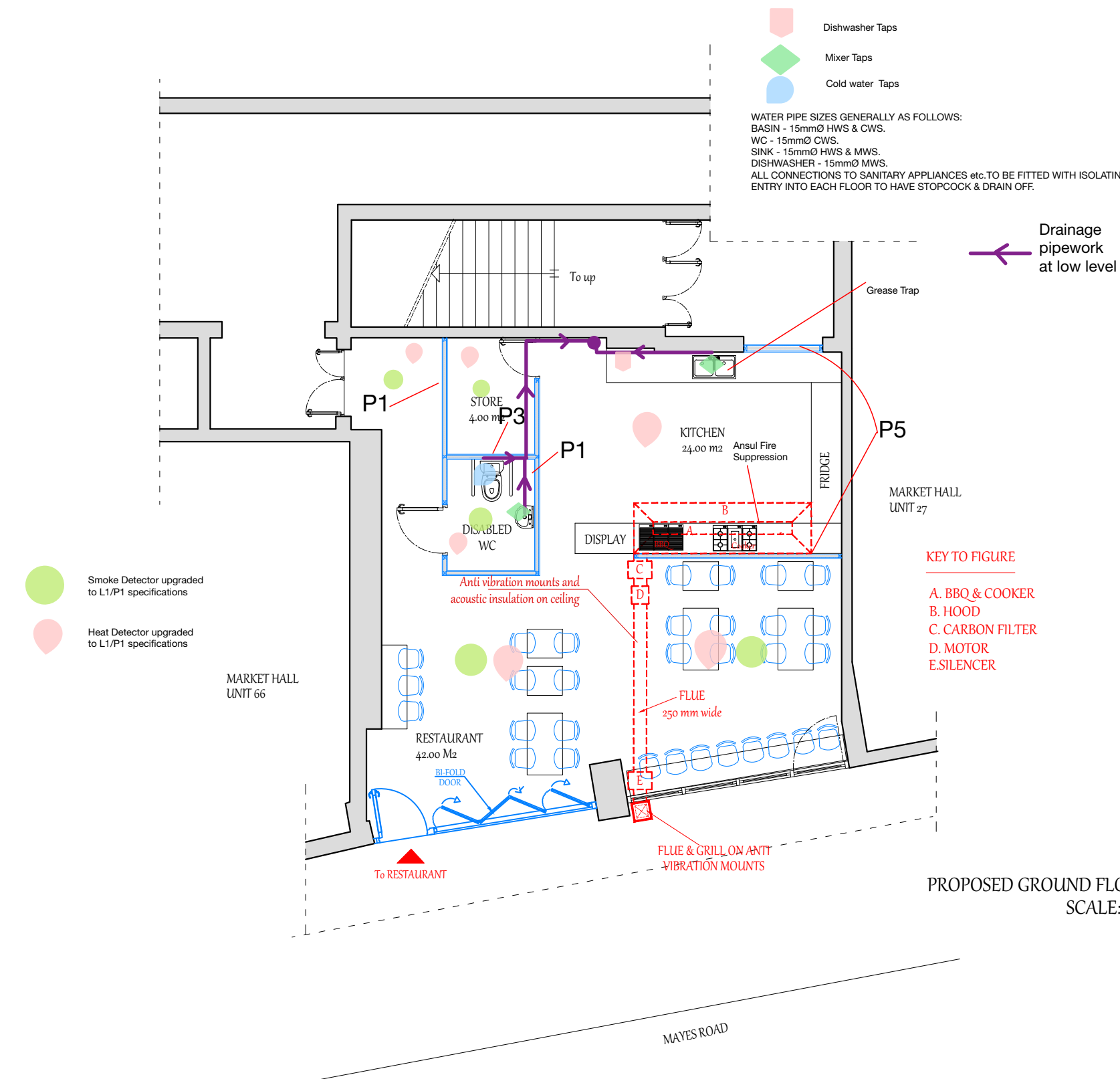
Payment status: successful

Receipt number: SMYAC00386612

ver2

Appendix 1

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Partition Notes

Type P1 - 1 layer of 12.5mm plasterboard and 1 layer of 12mm plywood on gallery side only and 12.5mm plasterboard and 12mm plywood patressing where necessary to BOH side of 72mm metal C studs at 450mm c/c. Deflection heads as required. All taped joints. Skimmed gallery side only. From floor to ceiling. (109mm)

Type P3 - 1 layer of 12.5mm plasterboard on 50mm metal C stud at 450mm c/c with 12mm patressing where required. Taped and jointed only. Partition from floor to false ceiling 2.3m. (62.5mm)

TypeP5-1 layer of 12.5mm fire lined plasterboard on 50mm metal C stud at 450mm c/c. Deflection heads as required. Taped joints and fully skimmed. Partition from floor to ceiling. (75mm)

Finishes

Restaurant (New partitions & wall lining) - Plasterboard taped, jointed and skimmed. Decorated 1no mist coat, 2no coats of Dulux Trade Diamond Matt Emulsion Pure Brilliant White.

WC (New partitions & wall lining) - Plasterboard taped and jointed only. Decorated 1no mist coat, 2no coats of Dulux Trade Diamond Matt Emulsion Pure Brilliant White. Tiles to lower sections behind sink and bowl.

Ceilings

Exposed Ceiling to restaurant and exposed services to be sprayed Dulux Trade - Matt black

Skirting

Restaurant - 100 x 15mm MR MDF flush skirting. 2 x coats Satinwood Brilliant White.
Kitchen - 100mm vinyl with black sit on cove skirting
WC - 100mm vinyl with black sit on cove skirting

Floors:-

Throughout - Tiles
WC - Polysafe Standard PUR Safety Vinyl
Kitchen - antislip tiles

PROPOSED
GROUND FLOOR AREA : 85.00 m²



TOWN PLANNING CONSULTANTS
&
ARCHITECTURAL DESIGN
86-90 PAUL STREET LONDON EC2A 4NE

info@deltatechltd.com
www.deltatechltd.com

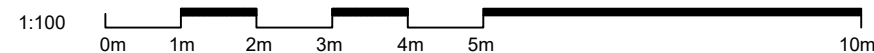
THE MALL WOOD GREEN
UNIT 70-72
MAYES ROAD
LONDON N22 6YQ

PROPOSED
-GROUND FLOOR PLAN
-SITE PLAN

PROJECT: PLANNING

SCALE: 1/100 @A3	REF. NO :MYS70-72/24/03
------------------	-------------------------

DATE: MAY. 2024	DRG BY: B.OZDEMIR
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Appendix 2

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App 2

From: N Hoxha

Sent: 04 February 2025 14:57

To: Licensing <Licensing.Licensing@haringey.gov.uk>

Subject: Re: NOISE & NUISANCE REPRESENTATION: Application for a Premises Licence- Te Zgara Ltd, Unit 70-72 The Mall, Mayes Road, Wood Green, London N22 6YQ (WK/619356)

Dear Craig Bellringer,

Thank you for your email and for outlining the suggested operating schedule and conditions for our premises licence application.

I would like to begin by emphasising that Te Zgara Ltd is a family-friendly restaurant designed to create a welcoming and safe environment for all members of our local community. This is not a bar, pub, or any type of establishment that promotes or attracts anti-social behavior. Instead, our goal is to offer a warm, cultural dining experience that reflects the values of the community we proudly serve.

Over the past three months, at least 200 local residents; families, couples, and everyday members of the community pass by the restaurant and express their excitement about its opening. This alone reflects the strong community spirit surrounding the restaurant, and we are committed to ensuring Te Zgara becomes a positive, family-oriented space for everyone.

After reviewing your suggestions, I fully agree with all the proposed operating hours and conditions. I am committed to implementing every point to ensure Te Zgara Restaurant operates in a way that promotes safety, reduces nuisance, and contributes positively to the community.

1. Operating Schedule

Hours Open to the Public:

Monday to Friday: 08:00 to 22:00 hours

Saturday to Sunday: 08:00 to 23:00 hours

Seasonal Variations:

During Christmas, New Year's, and Easter: 10:00 to midnight

Public Holidays: Open until 12:30 AM

Regulated Entertainment (Live Music):

- Monday to Friday: 19:00 to 21:30 hours
- Saturday to Sunday: 19:00 to 22:30 hours

Non-Standard Timings:

- New Year's Eve: Live music until midnight
- Christmas Eve: Live music until 23:30
- Public Holidays: Live music until midnight on the evening before

Recorded Music:

- Monday to Friday: 08:00 to 22:00 hours
- Saturday to Sunday: 08:00 to 23:00 hours

Sale of Alcohol (On the Premises Only):

- Monday to Friday: 11:00 to 21:30 hours
- Saturday to Sunday: 11:00 to 22:30 hours

Non-Standard Timings:

- Christmas Eve: Alcohol served until 23:30
- New Year's Eve: Alcohol served until midnight
- Public Holidays: Alcohol may be served until midnight

Special Events: Temporary Event Notices (TENs) will be submitted for any timings beyond the schedule.

2. Prevention of Crime and Disorder

- Installation of digital CCTV covering entrance doors (inside and outside) with full-frame shots of heads and shoulders.
- HD color images with date/time stamps, retained for 31 days, available to police upon request.
- A trained staff member on-site at all times to operate CCTV.
- A monitor available to review live and recorded footage.
- CCTV system to be regularly maintained for quality assurance.
- An incident logbook to record: Crimes reported, complaints received, incidents of disorder, seizures of drugs/offensive weapons, CCTV faults. Visits by relevant authorities or emergency service
- Toilet checks for signs of drug use between 18:00 hours and closing time, with records kept for six months.

3. Prevention of Public Nuisance

- The area immediately outside the premises will be kept clean and free from litter.
- Waste disposal will be managed responsibly to prevent odours and minimize disruption.
- No more than four people will be allowed to stand outside smoking/congregating during live entertainment.
- External doors and windows will be kept closed (but not locked) during live or recorded music.
- Prominent notices at exits requesting customers to respect neighbors and leave quietly.
- No loudspeakers will be placed in the entrance lobby or any external area.

4. Protection of Children from Harm

- All staff involved in alcohol sales will receive induction and refresher training on the Licensing Act 2003 and licence conditions.
- Training records will be documented and available to police/local authorities upon request for at least one year.
- A 'Think 25' scheme will be implemented, with relevant signage displayed.
- A refusals register will be maintained, recording any refused alcohol sales, kept for at least one year.

5. Public Safety

- Alcohol will only be supplied to persons consuming table meals, ensuring it is served as a complement to food, not for standalone consumption.

I want to reaffirm that I fully agree with all these conditions and will implement them in full to ensure Te Zgara Ltd operates as a safe, secure, and family-friendly environment. As both a parent and a member of this community, I am personally committed to maintaining a space where families feel comfortable and respected. My own family members, including my children, will be present in the restaurant, and I would never tolerate an environment that promotes anti-social behaviour.

Kind regards,

Niman Hoxha

Te Zgara Ltd

From: Craig Bellringer <Craig.Bellringer@haringey.gov.uk>

Sent: 22 January 2025 10:23

To: Subject: Application for a Premises Licence- Te Zgara Ltd, Unit 70-72 The Mall, Mayes Road, Wood Green, London N22 6YQ (WK/619356)

Hi Niman,

Please see below and send through any comments and if you agree?

I suggest the following operating schedule:

Regulated Entertainment: Live Music

Monday to Friday 19.00 to 21.30 hours

Saturday to Sunday 19.00 to 22.30 hours

Non-standard timings:

New Year's Eve: Live music may be performed until midnight.

Christmas Eve: Live music may continue until 23.30.

Public Holidays: On the evening before a public holiday, live music may be performed until midnight.

Recorded Music:

Monday to Friday 08.00 to 22.00 hours

Saturday to Sunday 08.00 to 23.00 hours

Sale of Alcohol

Monday to Friday 11.00 to 21.30 hours

Saturday to Sunday 11.00 to 22.30 hours

Supply of alcohol ON the premises.

Non-standard timings:

Christmas Eve: Alcohol will be served until 23.30

New Year's Eve: Alcohol will be served until midnight.

Public Holidays: On public holidays such as Easter Monday and bank Holidays, alcohol may be served until midnight.

Special Events: A Temporary Event Notice would need to be submitted for any timings going over the operating schedule.

Hours Open to Public

Monday to Friday 08.00 to 22.00 hours

Saturday to Sunday 08.00 to 23.00 hours

Seasonal Variations:

During Christmas, New Year's and Easter may adjust hours to 10am to midnight.

Non-standard timings:

During Christmas, New Years, and Easter to adjust hours to 10am to midnight. On public Holidays the premises will remain open until 12.30am.

Also I request the following conditions to be added to the operating schedule.

THE PREVENTION OF CRIME AND DISORDER

Digital CCTV conditions.

Cameras must be sited to observe the entrance doors from both inside and outside.

Cameras on the entrances must capture full frame shots of the heads and shoulders of all people entering the premises i.e. capable of identification.

Provide a linked record of the date, time of any image.

Provide HD digital quality images in colour during opening times

Have a monitor to review images and recorded quality.

Be regularly maintained to ensure continuous quality of image capture and retention.

Member of staff trained in operating CCTV at venue during times open to the public.

Digital images must be kept for 31 days. The equipment must have a suitable export method, e.g. CD/DVD writer so that Police can make an evidential copy of the data they require. Copies must be available within a reasonable time to Police on request

An incident logbook shall be kept at the Premises and made available on request to a police officer or authorised officer of the Licensing Authority. The logbook shall record the following:

- (a) All crimes reported to the venue
- (c) Any complaints received
- (d) Any incidents of disorder
- (e) Seizures of drugs or offensive weapons
- (f) Any faults in the CCTV system or searching equipment or scanning equipment
- (h) Any visit by a relevant authority or emergency service.

Toilets at the premises shall be checked for any sign of drug use between 18.00 hours and closing time. A record shall be kept of the times, dates and any issues discovered. These records shall be kept for six months. Records must be made available to an authorised officer of the Council or police upon request.

THE PREVENTION OF PUBLIC NUISANCE

The premises licence holder shall ensure that the area immediately outside the premises is kept clean and free from litter at all material times to the satisfaction of the Licensing Authority.

Waste will be disposed of responsibly to prevent odour, and collection times will be scheduled to minimize disruption.

No more than 4 persons standing outside smoking/ congregating during live entertainment nights.

All external doors and windows to be kept closed but not locked whilst regulated entertainment / live or recorded music is being played.

Prominent, clear and legible notices shall be displayed at all public exits from the premises requesting customers respect the needs of local residents and leave the premises area quietly. These notices shall be positioned at eye level and in a location where those leaving the premises can read them.

Loudspeakers shall not be located in the entrance lobby or any outside/external area of the premises building.

THE PROTECTION OF CHILDREN

All staff involved in the sale of alcohol shall receive induction and refresher training regularly relating to the sale of alcohol in respect to the Licensing Act 2003 legislation and the times and conditions of the premises licence.

All training relating to the sale of alcohol and the times and conditions of the premises licence shall be documented and records kept at the premises. These records shall be made available to the Police and/or Local Authority upon request and shall be kept for at least one year.

A 'Think 25' scheme shall be operated and relevant material shall be displayed at the premises.

A written record of refused sales shall be kept on the premises and completed when necessary. This record shall be made available to Police and/or the Local Authority upon request and shall be kept for at least one year from the date of the last entry.

PUBLIC SAFETY

Alcohol shall not be supplied otherwise than to persons taking table meals for consumption by such persons as ancillary to the meal.

Craig Bellringer

Noise and Nuisance Officer

Neighbourhoods & Environments



1st Floor, New River House, 225 High Road, London, N22 7TR

T.

Craig.Bellringer@haringey.gov.uk

www.haringey.gov.uk

[twitter@haringeycouncil](https://twitter.com/haringeycouncil)

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Licensing Authority
River Park House
Level 1 North
225 High Road
London
N22 8HQ

Licensing Unit
Edmonton Police Station
462 Fore Street,
London
N9 0PW

PC Denham

NAMailbox-.Licensing@met.police.uk
www.met.police.uk

15th January 2025

APPLICATION FOR A PREMISES LICENCE –
Te Zgara Ltd, Unit 70-72 The Mall, Mayes Road, Wood Green, London N22 6YQ

Dear Licensing Team,

This application is submitted by Niman Hoxha new premises licence with the operating times requested are as follows:

Regulated Entertainment: Live Music

Monday to Friday 19.00 to 22.00 hours

Saturday to Sunday 19.00 to 23.00 hours

Non-standard timings:

New Year's Eve: Live music may be performed until 01.30 AM on January 1st.

Christmas Eve: Live music may continue until midnight.

Public Holidays: On the evening before a public holiday, live music may be performed until 12.30 AM.

Recorded Music:

Monday to Friday 08.00 to 22.00 hours

Saturday to Sunday 08.00 to 23.00 hours

Sale of Alcohol

Monday to Friday 11.00 to 22.00 hours

Saturday to Sunday 11.00 to 23.00 hours

Supply of alcohol **ON** the premises.

Non-standard timings:

Christmas Eve: Alcohol will be served until 02.00 AM.

New Year's Eve: Alcohol will be served until 03.00 AM.

Public Holidays: On public holidays such as Easter Monday and bank Holidays, alcohol maybe served until 12.30 AM.

Special Events: For special events, such as private parties or festivals, alcohol may be served until 02:00 AM or as necessary.

Hours Open to Public

Monday to Friday 08.00 to 22.00 hours

Saturday to Sunday 08.00 to 23.00 hours

Seasonal Variations:

During Christmas, New Year's and Easter may adjust hours to 10am to midnight.

Non-standard timings:

During Christmas, New Years, and Easter to adjust hours to 10am to midnight. On public Holidays the premises will remain open until 12.30am.

We do not agree to the requested timings, as all licensable activities have to cease 30 minutes prior to closing to give patrons time to wind down and the applicant has not allowed for this in the operating schedule. There also appears to be errors between the Non- standard timings and seasonal variations.

Therefore police suggest the following operating schedule:

Regulated Entertainment: Live Music

Monday to Friday 19.00 to 21.30 hours

Saturday to Sunday 19.00 to 22.30 hours

Non-standard timings:

New Year's Eve: Live music may be performed until midnight.

Christmas Eve: Live music may continue until 23.30.

Public Holidays: On the evening before a public holiday, live music may be performed until midnight.

Recorded Music:

Monday to Friday 08.00 to 22.00 hours

Saturday to Sunday 08.00 to 23.00 hours

Sale of Alcohol

Monday to Friday 11.00 to 21.30 hours

Saturday to Sunday 11.00 to 22.30 hours

Supply of alcohol **ON** the premises.

Non-standard timings:

Christmas Eve: Alcohol will be served until 23.30

New Year's Eve: Alcohol will be served until midnight.

Public Holidays: On public holidays such as Easter Monday and bank Holidays, alcohol may be served until midnight.

Special Events: A Temporary Event Notice would need to be submitted for any timings going over the operating schedule.

Hours Open to Public

Monday to Friday 08.00 to 22.00 hours

Saturday to Sunday 08.00 to 23.00 hours

Seasonal Variations:

During Christmas, New Year's and Easter may adjust hours to 10am to midnight.

Non-standard timings:

During Christmas, New Years, and Easter to adjust hours to 10am to midnight. On public Holidays the premises will remain open until 12.30am.

Also Police request the following conditions to be added to the operating schedule.

THE PREVENTION OF CRIME AND DISORDER

Digital CCTV conditions.

Cameras must be sited to observe the entrance doors from both inside and outside.

Cameras on the entrances must capture full frame shots of the heads and shoulders of all people entering the premises i.e. capable of identification.

Provide a linked record of the date, time of any image.

Provide HD digital quality images in colour during opening times

Have a monitor to review images and recorded quality.

Be regularly maintained to ensure continuous quality of image capture and retention.

Member of staff trained in operating CCTV at venue during times open to the public.

Digital images must be kept for 31 days. The equipment must have a suitable export method, e.g. CD/DVD writer so that Police can make an evidential copy of the data they require. Copies must be available within a reasonable time to Police on request

An incident logbook shall be kept at the Premises and made available on request to a police officer or authorised officer of the Licensing Authority. The logbook shall record the following:

- (a) All crimes reported to the venue
- (c) Any complaints received
- (d) Any incidents of disorder
- (e) Seizures of drugs or offensive weapons
- (f) Any faults in the CCTV system or searching equipment or scanning equipment
- (h) Any visit by a relevant authority or emergency service.

Toilets at the premises shall be checked for any sign of drug use between 18.00 hours and closing time. A record shall be kept of the times, dates and any issues discovered. These records shall be kept for six months. Records must be made available to an authorised officer of the Council or police upon request.

THE PREVENTION OF PUBLIC NUISANCE

The premises licence holder shall ensure that the area immediately outside the premises is kept clean and free from litter at all material times to the satisfaction of the Licensing Authority.

Waste will be disposed of responsibly to prevent odour, and collection times will be scheduled to minimize disruption.

No more than 4 persons standing outside smoking/ congregating during live entertainment nights.

All external doors and windows to be kept closed but not locked whilst regulated entertainment / live or recorded music is being played.

Prominent, clear and legible notices shall be displayed at all public exits from the premises requesting customers respect the needs of local residents and leave the premises area quietly. These notices shall be positioned at eye level and in a location where those leaving the premises can read them.

THE PROTECTION OF CHILDREN

All staff involved in the sale of alcohol shall receive induction and refresher training regularly relating to the sale of alcohol in respect to the Licensing Act 2003 legislation and the times and conditions of the premises licence.

All training relating to the sale of alcohol and the times and conditions of the premises licence shall be documented and records kept at the premises. These records shall be made available to the Police and/or Local Authority upon request and shall be kept for at least one year.

A 'Think 25' scheme shall be operated and relevant material shall be displayed at the premises.

A written record of refused sales shall be kept on the premises and completed when necessary. This record shall be made available to Police and/or the Local Authority upon request and shall be kept for at least one year from the date of the last entry.

PUBLIC SAFETY

Alcohol shall not be supplied otherwise than to persons taking table meals for consumption by such persons as ancillary to the meal.

If agreed by the applicant we would **withdraw** our representations contingent upon that agreement.

I reserve the right to provide further information to support this representation.

Regards,

PC Denham
North Area Licensing Officer

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Appendix 3

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From: robert >
Sent: 31 January 2025 14:23
To: Licensing <Licensing.Licensing@haringey.gov.uk>
Subject: Objection

Re: application of a premises license from: Te Zgara Ltd, 70-72 Mayes Road N22 6YQ:

My objections are as follows:

1. Prevention of crime/disorder: the business wishes to sell alcohol and this toxin by all metrics makes a significant contribution to crime and disorder. Mayes Road has seen an increase in alcohol related crime and indeed the number of alcoholics that can be seen on the streets. So selling alcohol is this is the last thing the area needs.
2. Public safety: as above, alcohol leads to crime and disorder and puts public safety at risk, with no guarantees that the business can do anything to alleviate the problem. Rather, once customers leave the premises they are no longer the concern of the business and become a problem for the local neighbourhood and the under-resourced Police force, who can barely cope with shoplifters, let alone drunks.
3. Public nuisance: as above, invariably customers who are intoxicated will become a public nuisance. It can be reasonably expected that intoxicated customers will have raised their voices (alcohol affects hearing in this way), and will often be shouting rather than talking. Violence and street fights are inevitable. It may seem hard to believe for the business, but actually most people are in bed before 11pm, as they have either have work or school to go to in the morning. If the business stopped serving alcohol at 8pm or thereabouts, I might be persuaded that they take this issue seriously, but this seems unlikely.
4. Protection of children from harm: all of the above amounts to a terrible influence upon children and their behaviour. Businesses and Haringey Council must do everything they can to stop normalising the consequences of alcohol, as though it were just a bit of harmless relaxation. In the right area that may be so, but Mayes Rd is the last place that this can be justified. There is a Nursery and also the Heartlands High School to consider and many children will have to pass by 70-72 Mayes Rd, observing alcohol consumption and its affects on a daily basis. While some may find it off-putting, still others will be drawn towards it. Of course this is of no concern to the business, but of the neighbour in general and responsible parents in particular.

Yours Sincerely,

Robert ,

From: sumrutemu

Sent: 31 January 2025 19:54

To: Licensing <Licensing.Licensing@haringey.gov.uk>

Subject: Objection to Premises Licence Application – Te Zgara Ltd, 70-72 Mayes Rd, N22 6YQ

Dear Licensing Team,

I am writing to formally object to the premises licence application submitted by Te Zgara Ltd for 70-72 Mayes Rd, Wood Green Shopping Mall, N22 6YQ. My objection is based on concerns regarding the **prevention of public nuisance** and **public safety**.

My flat is across from this venue, with my **bedroom facing the premises**, meaning I would be **directly impacted by noise from live and recorded music, as well as disturbances from patrons outside the venue**. I wake up very early in the morning for work, and my son also needs to wake up early to attend college. **Excessive noise late into the night would severely disrupt our sleep, negatively affecting my ability to perform at work and my son's ability to focus on his studies.**

This location has a **history of causing public nuisance**, with previous businesses playing extremely loud music, people spilling onto the street, and groups gathering outside well past closing time. On multiple occasions, **music videos were filmed outside the premises late at night**, drawing large crowds, creating excessive noise, and causing significant disruption to residents. The combination of **loud music and alcohol sales** will inevitably lead to the same issues again, affecting the well-being of those living nearby.

I strongly urge the Licensing Authority to **reject this application entirely** to prevent further disruption to residents. If the licence is granted, I request that strict conditions be imposed, including:

- Limiting **live music to no later than 21:00** to prevent excessive noise at night.
- Enforcing **strict soundproofing measures** inside the venue to reduce disturbance to nearby properties.
- Implementing **crowd control measures** to prevent patrons from loitering and making noise outside the premises after closing time.

I trust that the Licensing Authority will take these concerns seriously and prioritise the well-being of local residents.

Yours sincerely,

Sumru ,

From: Bryan
Sent: 01 February 2025 23:06
To: Licensing <Licensing.Licensing@haringey.gov.uk>
Subject: Objection to TE ZGARA Ltd.

Dear Sirs /madam

I am writing in with my objection to TE ZGARA Ltd.

We do not consent to having another bar in our area so close to a second bar.

This is a residential area not the high road where there are 1000 chicken shops and 100 barber shops, these places cannot be making any money in a middle of a recession, where are these people getting the money from..? These things need to be investigated properly to make sure these are legit businesses..!!!

They want to play music up to 11:00pm this will be a big no-no especially if the experiences we've had with these venues. Do they have soundproofing? I bet you they don't.

Where would they be parking their cars? probably on our roads, making loud noises with their loud car engines, and they will not want to go home, they'll be loitering, as we have had these experience for over 6 years with these types of venues.

Will they have proper security?

Again, these people say all the right things but they do not implement it, again we know this from experience.

We have a right to a private life and not to be disturbed by these business activities. This is not the west end and people want to have their sleep at night time, this venue is too close to residence properties and will not be the right match for this area.

On top of this Council resources and Manpower have been cut back so it will not be monitored properly..!!!

As I finished this email, I can hear the bar on our road still playing music over their time, there supposed to stop playing music at 10:30 p.m. And they're still playing at 10:50pm disturbing us, it's supposed to be background music.!!!

So, no, we do not consent to a second bar playing music up to 11:00 p.m.

Thank you for your attention to this matter.

Kind regards,

Bryan

From: Yvette >

Sent: 03 February 2025 23:56

To: Licensing <Licensing.Licensing@haringey.gov.uk>

Subject: Objection to Licensing Application for Te Zgara Restaraunt/Bar - 70-72 Mayes Road, Haringey, London N22 6YQ

Dear Sir/Madam,

We are writing to formally object to the licensing application for the new restaurant/bar proposed to open opposite Umoja House. As residents directly facing the premises, we have serious concerns regarding the impact of the regulated entertainment, alcohol supply, and extended opening hours on our community's well-being and quality of life.

Our primary objections are as follows:

1. Noise and Public Disturbance

The proposed live and recorded music schedule is excessive, with music permitted as late as 1:30 AM on New Year's Eve, 12 AM on Christmas Eve, and 12:30 AM on public holidays. Umoja House, which is directly opposite, houses many residents, including families with children, professionals who need to wake early for work, and individuals who do not wish to be disturbed during nighttime hours.

2. History of Anti-Social Behaviour (ASB)

Our community has already faced significant issues with ASB on Mayes Road, which required multiple police interventions and support from Haringey ASB and our local MP. We have only recently managed to restore peace, and the introduction of another establishment with late-night operations will likely reignite similar disturbances.

3. Potential for Increased Crime and Disruption

The sale of alcohol until 3 AM on New Year's Eve, 2 AM for special events, and 12:30 AM on public holidays (as stated on Haringey Councils Licence Application)

significantly increases the risk of alcohol-related disorder. Late-night operations often attract noise, rowdiness, and disturbances, negatively affecting the safety and security of residents.

4. Impact on Families and Vulnerable Residents

Many residents of Umoja House include young children, the elderly, and individuals with health conditions who require a peaceful living environment. Late-night music and potential outdoor gatherings will severely disrupt sleep patterns, leading to undue stress and discomfort.

5. Request for a Face-to-Face Meeting

Given the severity of our concerns, we request a face-to-face meeting with the licensing authority and the applicant to discuss the matter in more detail. It is crucial for residents to have a direct dialogue about mitigating the potential disruptions and ensuring our community's interests are protected.

We urge the council to seriously consider the negative impact of this application and either refuse the license or impose stricter conditions to safeguard the well-being of local residents.

We look forward to your response and hope to discuss this matter further at the earliest opportunity.

Yours sincerely,

Yvette Sweeney -

Sumru Temur -

Jihan Shatiry -

David Ross -

Sarah Namutebi -

Shelley Amos -

Safiya Burke -

Rianne Cole -

Ramona Burke -

on Behalf of residents

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