

NOTICE OF MEETING

CLIMATE, COMMUNITY SAFETY & CULTURE SCRUTINY PANEL

Monday, 11th September, 2023, 6.30 pm - George Meehan House, 294 High Road, N22 8JZ (watch the live meeting [here](#), watch the recording [here](#))

Councillors: Eldridge Culverwell, George Dunstall, Gina Adamou, Isodoris Diakides, Luke Cawley-Harrison and Michele Simmons-Safo (Chair)

Co-optees/Non Voting Members: Ian Sygrave (Haringey Association of Neighbourhood Watches) (Co-Optee)

Quorum: 3

1. FILMING AT MEETINGS

Please note that this meeting may be filmed or recorded by the Council for live or subsequent broadcast via the Council's internet site or by anyone attending the meeting using any communication method. Although we ask members of the public recording, filming or reporting on the meeting not to include the public seating areas, members of the public attending the meeting should be aware that we cannot guarantee that they will not be filmed or recorded by others attending the meeting. Members of the public participating in the meeting (e.g. making deputations, asking questions, making oral protests) should be aware that they are likely to be filmed, recorded or reported on.

By entering the meeting room and using the public seating area, you are consenting to being filmed and to the possible use of those images and sound recordings.

The chair of the meeting has the discretion to terminate or suspend filming or recording, if in his or her opinion continuation of the filming, recording or reporting would disrupt or prejudice the proceedings, infringe the rights of any individual or may lead to the breach of a legal obligation by the Council.

2. APOLOGIES FOR ABSENCE

3. ITEMS OF URGENT BUSINESS

The Chair will consider the admission of any late items of urgent business (late items will be considered under the agenda item where they appear. New items will be dealt with as noted below).

4. DECLARATIONS OF INTEREST

A member with a disclosable pecuniary interest or a prejudicial interest in a matter who attends a meeting of the authority at which the matter is considered:

- (i) must disclose the interest at the start of the meeting or when the interest becomes apparent, and
- (ii) may not participate in any discussion or vote on the matter and must withdraw from the meeting room.

A member who discloses at a meeting a disclosable pecuniary interest which is not registered in the Register of Members' Interests or the subject of a pending notification must notify the Monitoring Officer of the interest within 28 days of the disclosure.

Disclosable pecuniary interests, personal interests and prejudicial interests are defined at Paragraphs 5-7 and Appendix A of the Members' Code of Conduct

5. DEPUTATIONS/PETITIONS/PRESENTATIONS/QUESTIONS

To consider any requests received in accordance with Part 4, Section B, Paragraph 29 of the Council's Constitution.

6. MINUTES (PAGES 1 - 6)

To approve the minutes of the previous meeting.

7. BARONESS CASEY REVIEW- (UPDATE ON COUNCIL'S RESPONSE) (PAGES 7 - 22)

8. STREET LIGHTING CONTRACT PERFORMANCE (PAGES 23 - 28)

9. UPDATE ON ELECTRIC VEHICLE CHARGING

To follow

10. WORK PROGRAMME UPDATE (PAGES 29 - 38)

11. NEW ITEMS OF URGENT BUSINESS

To consider any items admitted at item 3 above.

12. DATES OF FUTURE MEETINGS

- 6th November
- 19th December
- 27th February

Philip Slawther, Principal Scrutiny Officer
Tel – 020 8489 2957
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Email: philip.slawther2@haringey.gov.uk

Fiona Alderman
Head of Legal & Governance (Monitoring Officer)
George Meehan House, 294 High Road, Wood Green, N22 8JZ

Friday, 01 September 2023

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**MINUTES OF MEETING Climate, Community Safety & Culture
Scrutiny Panel HELD ON Thursday, 13th July, 2023, 7.00 - 8.45
pm**

PRESENT:

**Councillors: Eldridge Culverwell, George Dunstall, Luke Cawley-Harrison
and Simmons-Safo (Chair)**

ALSO ATTENDING: Ian Sygrave (Co-Optee)

210. FILMING AT MEETINGS

The Chair referred Members present to agenda Item 1 as shown on the agenda in respect of filming at this meeting, and Members noted the information contained therein'.

211. APOLOGIES FOR ABSENCE

Apologies for absence were received from Cllr Adje. Cllr Adamou attended the meeting virtually.

212. ITEMS OF URGENT BUSINESS

None.

213. DECLARATIONS OF INTEREST

There were no Declarations of Interest

214. DEPUTATIONS/PETITIONS/PRESENTATIONS/QUESTIONS

None.

215. MINUTES

RESOLVED

That the minutes of the meeting on 16th March 2023 were agreed as a correct record.

216. MEMBERSHIP AND TERMS OF REFERENCE

The Panel received a report which set out the terms of reference and membership for Overview and Scrutiny and the Scrutiny Panels for 2023/24.

RESOLVED

That the Panel:

- I. Noted the terms of reference (at Appendix A of the report) and Protocol (at Appendix B of the report) for the Overview and Scrutiny Committee and its Panels.
- II. Noted the Non-Voting Member protocol (Appendix C of the report).
- III. Noted the policy areas/remits and membership for each Scrutiny Panel for 2023/24 (Appendix D of the report).

217. APPOINTMENT OF NON VOTING CO-OPTED MEMBER

The Panel received a report which sought formal approval of the re-appointment of a non-voting co-opted Member to the Panel.

RESOLVED

That, as a representative from Haringey Association of Neighbourhood Watches, Ian Sygrave be appointed as a non-voting co-opted Member of the Panel for the 2023/24 Municipal Year.

218. UPDATE ON FLOOD WATER MANAGEMENT AND HIGHWAYS GULLY CLEANSING

The Panel received a report which provided an update on floodwater management and the highways gully cleaning programme. The report was introduced by Mark Stevens, Assistant Director of Direct Services, as set out in the agenda pack at pages 53 to 64. By way of introduction, officers set out that the Borough had suffered from two bouts of significant flooding in July 2021 and August 2022 and that since then the Council had cleaned all 16,000 gullies within its network. The following arose during the discussion of this report:

- a. Members enquired about the water tank in Priory Park and what was happening with it. In response, officers advise that there was an ownership dispute taking place with Thames Water about whose responsibility it was to manage and maintain it. Part of the dispute emanated from the transition process from the National River Authority to the Environment Agency in the 1970s. The Council had challenged Thames Water's assertion that it was not their responsibility and were waiting for a further response.
- b. In response to a follow-up question, officers advised that the tank was not functional during the severe flooding incidents in July 2020 and August 2021 and that subsequent photographs had showed that the tank was completely dry. In relation to a further follow-up around timescales, officers advised that it was being handled by the Council's legal team and that there were no firm timescales at present. There was a flood alleviation scheme planned for Priory

- Park but that this would be undertaken following resolution of the issue with Thames Water. Without the tank being properly maintained there was a risk of the water being stored but not dissipating in the right way.
- c. In response to a question about the balance between cyclical and reactive cleansing, officers advised that the Council's highways contractor Marlborough Highways carried out reactive maintenance as well as planned maintenance. Cleansing in response to yellow flood warnings was undertaken and there was a degree of judgment required from officers about how and when this was undertaken and the associated costs.
 - d. The Panel sought assurances that the Council was not effectively doing Thames Water's job for them. In response, officers advised that as the lead local authority for flooding, the Council could look into the causes of an incident of flooding. It was noted that a lot of the issues were caused by the fact that there was a capacity issue with the Victorian sewage system in London. Officers commented that there was some consideration needed of how the pressure on the sewer system could be alleviated and that fact that the Council had allowed people to pave over their gardens which has caused problems with surface water run-off. Officers advised that they were looking into whether enforcement action could be taken under the Highways Act.
 - e. The Panel queried what could be done in respect of digital poverty and the fact that the useful advice section on flooding was all online. In response, officers acknowledged that was a challenge and it was a challenge that was not limited to just highways or flooding. Officers advised that social media updates had also been provided around flooding. Non-digital forms of communication, such as lamppost banners, were perhaps better suited to more general information. The Chair highlighted the importance of maintaining a level of communication to people whilst it was still relatively fresh in their minds.
 - f. The Panel queried whether a piece of work could be done to identify resident associations in high-risk areas and meet with them to discuss flooding. In response officers advised that this was something they would consider going forwards.
 - g. Officers advised that there was still a piece of work to be done around improving flood reporting and that this would form part of the multi-agency flood plan.
 - h. The Panel raised concerns about flooding on Seven Sisters Road and that this did not seem to be one of the priority areas mentioned in the report. In response, officers advised that this was a TfL managed road and that did create some problems in terms of getting things done. Officers agreed to provide a written response to officers on what was being done to push back to TfL about flooding on their road network. **(Action: Mark Stevens)**.
 - i. The Panel sought clarification about whether the entire gully network would be cleaned every two years. In response, officers advised that they had completed the first cycle and that all gully networks had been cleansed as part of this. The second tranche was underway which was risk based, with High, Low and Medium priority levels.

- j. In response to a question about cleaning of the footway gullies on Harringay Passage, Mark Stevens agreed to speak to the team and provide an update on what was happening in relation to cleansing footway gullies. **(Action: Mark Stevens).**
- k. In relation to gullies on the highway, officers set out that rainwater gardens may be more appropriate in some circumstances. Cllr Cawley Harrison agreed to let officers know of any specific gullies he was concerned about.
- l. In response to a follow up question, officers acknowledged that they would be willing to receive recommendations from Members about possible locations for potentially removing a parking bay and installing a rainwater garden or a pocket park.

RESOLVED

Noted

219. UPDATE ON RECENT CABINET DECISIONS

The Panel received a report which provided an overview of the reports received by Cabinet, between March and June, that fall within the policy remit of the scrutiny panel

RESOLVED

That the update was noted.

220. WORK PROGRAMME UPDATE

The following agenda items were put forward for future meetings of the panel

- Update on Road Safety and Speeding, as well as the achievement of 20MPH across the borough
- Street lighting – Is there an issue around safety, dark spots etc. and are there gaps in coverage.
- Update on Electric Vehicle charging. We only have one provider – do we need more? Seems to be only a small number of new charging points rolled out year on year.
- Cllr Jogee to be invited to the next meeting to discuss how as a Council, we are working with the police in light of the Casey report and in order to improve trust and confidence within the community.
- The Borough Commander to be invited to the November meeting to discuss a New Met for London and how can the council work more collaboratively and more effectively with the police. Also, what is the vision for community policing in the borough – access to SNTs seems to vary from ward to ward.

The Panel agreed to put forward a request to Overview & Scrutiny Committee to change the name of the panel to the Climate, Community Safety and Culture Scrutiny Panel.

RESOLVED

That the Panel considered its draft work plan and put forward future agenda items for inclusion on the work plan.

221. NEW ITEMS OF URGENT BUSINESS

N/A

222. DATES OF FUTURE MEETINGS

- 11 September 2023
- 6 November 2023
- 19 December 2023
- 27 February 2024

CHAIR: Councillor Michelle Simmons-Safo

Signed by Chair

Date

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Title: Baroness Casey Review- (Update on Council's Response)

Report authorised by: Eubert Malcolm, Assistant Director for Stronger and Safer Communities

Lead Officers: Joe Benmore, Community Safety and Offender Management Strategic Lead

Ward(s) affected: Key crime wards

**Report for Key/
Non Key Decision:** Non key decision

1. Describe the issue under consideration

1.1 This report should be read in conjunction with the presentation attached. The presentation outlines the Council's response to the Baroness Casey Review into the standards of behaviour and internal culture of the Metropolitan Police Service, the subsequent response from the Metropolitan Police Service (MPS) "A New Met for London" and the Council's engagement with the police to date.

1.2 The Baroness Casey Review was commissioned following the murder of Sarah Everard by a serving police officer in 2021. The report outlined in detail a series of significant concerns about the standards and culture of the MPS, both of which are critical elements that underpin trust confidence and consent to police.

1.3 The Key findings include.

1.4 A culture of institutional racism, misogyny and homophobia

- The review found widespread bullying, with a fifth (22%) of staff and officers with protected characteristics experiencing bullying, and a third (33%) of those with a long-standing illness, disability or infirmity.
- **Predatory and unacceptable behaviour has 'been allowed to flourish'**
 - Concerns raised through the disciplinary process are "not well recorded", with complaints "more likely dismissed than acted upon". Patterns of behaviour and escalating incidents which are hallmarks of predatory behaviour are not identified.
- **The Met has a culture of denial**
 - There is a "strong tendency to look for a positive spin", seeking to put problems in the past and "blame individual bad apples rather than

pausing for genuine reflection on systemic issues”. The Met takes a “tick box approach” to critical findings.

- **There are ‘systemic and fundamental problems’ in how the Met is run**
 - The force has “inadequate management”, and recruitment and vetting are “poor and fail to guard against those who seek power in order to abuse it”.
- **Londoners have ‘been put last’, with women and children left behind**
 - The capital “no longer has a functioning neighbourhood policing service” and the “de-prioritisation and de-specialisation of public protection has put women and children at greater risk than necessary”.
- **There is a lack of diversity in the Met**
 - Since the Macpherson report was published in 1999, the Met has “remained largely white and largely male”.

1.5 **MPS Response to the Casey Review**

1.5.1 In response to the Casey Review, Sir Mark Rowley described the findings as *very worrying* and whilst fully accepting “*the diagnosis*” of the findings he was not prepared to accept the term “*institutionally racist*” to describe the force.

1.5.2 The Commissioner went onto to say that the recommendations from Baroness Casey “*will massively influence thinking and the plans we have ahead to reform the policing in London as we strengthen our work in neighbourhoods, as we improve the response to victims and as we tackle the toxic individuals in the organisation*”.

1.5.3 Haringey’s Borough Commander, Caroline Haines, also responded to the Review by pledging her full acceptance of the findings, and Haringey Council released a press statement recognising and supporting the review as a milestone for the Met Police in terms of the changes that will need to happen, if it is to win back the trust and confidence of communities and stakeholders.

1.6 In response to the Casey Report MPS published a consultation document on a suggested improvement plan and began a series of engagement sessions with communities across London, on an organisational *Turnaround Plan*. This was welcomed by the Council and broadly covered the right areas. However it was also suggested that the eventual Plan would need to be much more explicit especially regarding diversity, inclusion, and violence against women and girls.

1.7 **A New Met for London, July 2023**

- 1.7.1 This plan has been shaped by the findings of the Baroness Casey report, as well as significant internal and external consultation.
- 1.7.2 With regard to some of the initial concerns the identification in the Casey report that Haringey/Enfield BCU is the lowest staffed in London and the limitations in being able to have a meaningful impact on reducing violent crime.
- 1.7.3 There will be a need to have demonstratable commitment from the MPS that they will increase staffing levels in Haringey and ensure that they have the resources available to meet the objectives under the improvement plan to have the strongest ever neighbourhoods focus.

1.7.4 Focus on three areas of reform:

- 1.7.4.1 **Community crime-fighting** is how we cut crime, rebuild trust and restore our bond with communities. We'll put more officers and Police Community Support Officers (PCSOs) into local neighbourhoods and make sure they're delivering against the priorities of Londoners. We'll work with them to fight crime and anti-social behaviour, bringing all the specialist resources of the Met together to make a difference in the highest crime, lowest trust communities.
- 1.7.4.2 **Culture change** will be delivered across the Met to embed the values of policing by consent and build a strong culture focused on delivering for London, maintaining high standards and learning from others. We'll become a police service that does not discriminate – tackling racism, misogyny and homophobia – and better reflects the diversity of the city we serve.
- 1.7.4.3 **Fixing our foundations** is how we'll set up our people to succeed. We'll organise and deploy our people better, and give them the training, equipment and tools they need to cut crime. We'll equip them with the data and technology they need to use their powers precisely while maintaining trust and upholding high standards.

1.8 Community Engagement Events:

- 1.8.1 Following publication of the New Met for London improvement plan the MPS held the first community event, in Haringey on 21st July 2023.
- 1.8.2 The objective of the event was to formally launch the plan and get community views on how MPS can best apply it locally.
- 1.8.3 The MPS has confirmed that this event will be the first of many – and have stated their commitment to hold two, open-to-all community events in every borough by the end of 2023, and four by the end of 2024.
- 1.8.4 It is envisaged that these events will create space for communities and local police leaders to collaborate and develop shared ways to reduce crime and anti-social behaviour.

2. Recommendations

- 2.1 That the Panel notes the contents of the report and accompanying presentation for information.

3. Reasons for decision

n/a

4. Alternative options considered

n/a

5. Background information

- 5.1 Haringey has a signed agreement with the Mayor's Office for Policing and Crime to contribute to tackling the Mayor's priority crimes. The agreement is accompanied by a grant of £553K per year for 2022-2025. This is allocated across seven areas: Drug treatment intervention to reduce reoffending; an integrated Gang Exit Programme; Hate crime prevention; Advocacy and support to victims of domestic violence; Cross-borough support to ASB victims and witnesses (Haringey and Enfield); A dedicated Pentonville Prison worker; Gangs outreach training.

- 5.2 Quarterly returns are required which give considerable detail about our expenditure and performance to date. Haringey has an excellent reputation for compliance on both fronts.

- 5.3 Performance monitoring occurs in between Community Safety Partnership board meetings and attendance includes the holders of KPIs, the budget holders and statutory partners such as the police.

6. Contribution to strategic outcomes

- 6.1 This work contributes to the Mayor of London's Policing and Crime Plan and the Haringey Community Safety Strategy. It will also help to deliver Haringey's Borough Plan, Young People at Risk strategy, as well as the North Area Violence Reduction Group (NAVRG), Violent Crime Action Plan and the Community Safety Strategy.

- 6.2 Officers and partners work strategically across related work areas and boards such as Youth Offending, Safeguarding Children and Adults, Health and Wellbeing, Tottenham Regeneration, Early Help and the Community Strategy.

7. Statutory Officers comments (Chief Finance Officer (including procurement), Assistant Director of Corporate Governance, Equalities)

n/a

Finance and Procurement

The LCPF funding supports existing Community Safety workstreams. Quarterly returns are required which give considerable detail about our expenditure and performance to date. Haringey has an excellent reputation for compliance on both fronts.

Legal

n/a

Equality

There is an inherent impact on equalities of much of our community safety work and this is presented and discussed at the Community Safety Partnership meetings. This includes the peak age of offending being between 16 and 24; a very high percentage of young black males (mostly of African-Caribbean origin) involved in street-based violence (approx. 80%); the impact of domestic and sexual violence on women and girls; high concentrations of crime occurring in areas of deprivation; and vulnerable individuals and communities becoming victims of hate crime.

This report considers the areas of challenge in direct correlation with the impact on victims, especially vulnerable victims. In this respect, significant attention is being given to the disproportionate impact.

8. Use of Appendices

Appendix A – Haringey Response to Casey Review and New Met for London Plan Sept 2023 pack

9. Local Government (Access to Information) Act 1985

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Response to the Baroness Casey Review and the “New Met for London” Plan

September 2023

The Baroness Casey Review was commissioned following the murder of Sarah Everard by a serving police officer in 2021. The report outlined in detail a series of significant concerns about the standards and culture of the MPS, both of which are critical elements that underpin trust confidence and consent to police.

The Key findings include:

A culture of institutional racism, misogyny and homophobia

The review found widespread bullying, with a fifth (22%) of staff and officers with protected characteristics experiencing bullying, and a third (33%) of those with a long-standing illness, disability or infirmity.

Predatory and unacceptable behaviour has ‘been allowed to flourish’

Concerns raised through the disciplinary process are “not well recorded”, with complaints “more likely dismissed than acted upon”. Patterns of behaviour and escalating incidents which are hallmarks of predatory behaviour are not identified.

The Met has a culture of denial

There is a “strong tendency to look for a positive spin”, seeking to put problems in the past and “blame individual bad apples rather than pausing for genuine reflection on systemic issues”. The Met takes a “tick box approach” to critical findings.

There are ‘systemic and fundamental problems’ in how the Met is run

The force has “inadequate management”, and recruitment and vetting are “poor and fail to guard against those who seek power in order to abuse it”.

Londoners have ‘been put last’, with women and children left behind

The capital “no longer has a functioning neighbourhood policing service” and the “de-prioritisation and de-specialisation of public protection has put women and children at greater risk than necessary”.

There is a lack of diversity in the Met

Since the Macpherson report was published in 1999, the Met has “remained largely white and largely male”.

- In response to the Casey Review Sir Mark Rowley described the findings as very worrying and whilst fully accepting “the diagnosis” of the findings he was not prepared to accept the term “institutionally racist” to describe the force.
- The commissioner went onto to say that the recommendations from Baroness Casey “will massively influence thinking and the plans we have ahead to reform the policing in London as we strengthen our work in neighbourhoods, as we improve the response to victims and as we tackle the toxic individuals in the organisation”.
- Haringey’s Borough Commander Caroline Haines also responded to the Review by pledging her full acceptance of the findings, and Haringey Council released a press statement recognising and supporting the review as a milestone for the Met Police in terms of the changes that will need to happen, if it is to win back the trust and confidence of communities and stakeholders.
- In response to the Casey Report MPS published a consultation document on a suggested improvement plan and began a series of engagement sessions with communities across London, on an organisational Turnaround Plan. This was welcomed by the Council and broadly covered the right areas. However it was also suggested that the eventual Plan would need to be much more explicit especially regarding diversity, inclusion, and violence against women and girls.

- The “New Met for London” (July 2023) plan has been shaped by the findings of the Baroness Casey report, as well as significant internal and external consultation.
- With regard to some of the initial concerns the identification in the Casey report that Haringey/Enfield BCU is the lowest staffed in London and our the limitations in being able to have a meaningful impact on reducing violent crime.
- There will be a need to have demonstratable commitment from the MPS that they will increase staffing levels in Haringey, and ensure that they have the resources available to meet the objectives under the improvement plan to have the strongest ever neighbourhoods focus.

The Met’s three areas of reform:

- Community crime-fighting is how we cut crime, rebuild trust and restore our bond with communities. We’ll put more officers and Police Community Support Officers (PCSOs) into local neighbourhoods and make sure they're delivering against the priorities of Londoners. We'll work with them to fight crime and anti-social behaviour, bringing all the specialist resources of the Met together to make a difference in the highest crime, lowest trust communities.
- Culture change will be delivered across the Met to embed the values of policing by consent and build a strong culture focused on delivering for London, maintaining high standards and learning from others. We'll become a police service that does not discriminate – tackling racism, misogyny and homophobia – and better reflects the diversity of the city we serve.
- Fixing our foundations is how we’ll set up our people to succeed. We’ll organise and deploy our people better, and give them the training, equipment and tools they need to cut crime. We’ll equip them with the data and technology they need to use their powers precisely while maintaining trust and upholding high standards.

- Following publication of the New Met for London improvement plan the MPS held the first community event, in Haringey on 21st July 2023.
- The objective of the event was to formally launch the plan and get community views on how MPS can best apply it locally.
- The MPS has confirmed that this event will be the first of many – and have stated their commitment to hold two, open-to-all community events in every borough by the end of 2023, and four by the end of 2024.
- It is envisaged that these events will create space for communities and local police leaders to collaborate and develop shared ways to reduce crime and anti-social behaviour.

- Haringey Council continues to develop its response to the ‘New Met for London’ plan and conversations will need to continue with our police colleagues, as to how they plan implement this locally, and moreover, how they plan to win back the trust of our communities.
- We continue to have concerns around the staffing numbers for the borough that are in place and that have been promised under the new plans.
- We will continue to engage with the local policing team and with Chief Supt Caroline Hanes to ensure a joined-up approach can be developed to have a positive impact on our local communities.

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Report for: Climate, Community Safety & Culture Scrutiny Panel –
11th September 2023

Title: Street Lighting Contract Performance

Report

Authorised by: Mark Stevens, Assistant Director Direct Services

Lead Officer: Peter Boddy, Highways & Traffic Manager
Peter.boddy@haringey.gov.uk

Ward(s) affected: All

1. Describe the issues under consideration.

1.1 This report provides feedback on the Council's current street lighting contractor's programmes and performance, and also discusses other issues relating to the street lighting central management system (CMS) and UK Power Networks (UKPN).

2. Background

2.1 The Council awarded a street lighting contract in 2019 to Marlborough Highways Ltd which commenced in October 2019. The contract was for a minimum initial 4-year period with scope to extend by up to 4 years. A 2-year extension was approved by the Cabinet in January 2023, taking the current contract to September 2025.

2.2 In accordance with the contract, the contractor undertakes the general maintenance and repair of the street lighting and illuminated assets that are owned and operated by Haringey Council. In addition to routine and cyclic maintenance work and inspections, there are a range of other activities included in the contract such as planned lighting improvement works and lighting-related support works for traffic and safety schemes.

2.3 In March 2021, the Cabinet awarded the contract for a street lighting central management system (CMS) to Urbis Schreder. A CMS allows for remote monitoring and management of street assets like street lights and illuminated street furniture. This contract commenced in May 2021 and is operational up to August 2026 to allow for the continued operation and maintenance of the CMS.

2.4 Haringey Council maintains approximately 15,560 street lighting columns across the borough's highways network. This is in addition to over 2,200 illuminated signs and bollards. The Council has changed its light profile to the use of light emitting diodes (LED) technology, with street lighting lanterns now converted to LED. This change significantly reduces energy consumption, improving the Council's carbon footprint, contributing towards carbon emission reduction targets. This LED rollout is being expanded in 2023/24 to include illuminated highway road signs. Additionally, new parks and housing assets are now being installed as LED and are connected to the CMS.

- 2.5 Marlborough Highways is carrying out a major lighting improvements programme in various parks which should be complete by November 2023, including Finsbury Park which was not previously lit. Lighting in parks has been sympathetically designed to acknowledge the environment in which its being installed.
- 2.6 At present, around 15% of the street lighting columns in the borough are at or close to their end-of-life expectancy. The Institution of Lighting Professionals reinforces the principle of considering lighting column residual life as good asset management, in line with the requirements of the Well-Managed Highway Infrastructure national code of practice. Haringey Council's lighting stock is monitored through visual inspections and is further assessed by annual electrical and structural testing programmes, as this is required to ascertain the levels of corrosion and deterioration. These survey results contribute to the data that is required to enable the Council to devise an ongoing annual column replacement programme.
- 2.7 Marlborough Highways is also the Council's term contractor for highway maintenance and minor highway improvement works. This contract was awarded in a separate procurement process. This procurement has resulted in synergy benefits from joint operating arrangements on schemes and on sharing of facilities.
- 2.8 Faults are reported to the Council through phone calls, My Account, Love Clean Streets app, online through the general enquiries link, and twitter now 'X'). Officers respond to these reports through emails.

3. Performance of the current contractor

- 3.1 Officers review the performance of Marlborough Highways throughout the contract period, with respect to the key performance indicators (KPIs) that were included in the contract documents - covering timely delivery of the works, quality of services provided, accuracy of invoicing, and health and safety. In addition, Marlborough Highways has demonstrated its ability to respond to changing workloads and to develop sound working relationships with officers.
- 3.2 The contractor has, to date, been able to maintain a competent management and workforce framework and respond to significant increase in workload with the earlier LED rollout, lighting improvements in parks and greenspaces and the installation of the CMS.
- 3.3 While the contractor has been able to meet most of the contract KPI targets until recently, several targets relating to service delivery were adversely affected by the scarcity in supplies, global issues out of the control of our contractor and its supply chain, and the roll out of the CMS.
- 3.4 Weekly monitoring and monthly performance meetings are carried out with Marlborough Highways. There are attendance performance parameters in the contract of within 2 hours, 7 days, and 28 days. Only for the 7-day indicator is

the contractor showing to be below the performance target of 90%. The contractor and Highways Service officers are proposing an improvement plan to rectify this, but initial findings have indicated that some of these issues can be attributed to incorrect CMS data. From late May 2023, there has been a large increase in the number of 7 days works that have been issued to the contractor. The contractor is now providing additional operatives to catch up with any backlog and for future works going forward while there are CMS issues. Once the CMS faults are resolved then this 7-day KPI should improve. The latest data from the last monthly meeting is shown in the table below:

KPI	Description	Measure	Cumulative 23/24	July 2023	Comments
T1	Emergency attendance where appropriate action taken within 2 hours	Demonstrate continuous improvement to achieve 100%	94%	100%	4 in July 17 in total
T2	Scheme works completed to programme	Demonstrate continuous improvement in excess of 90%	100%	-	Scheme work orders - 39 cumulative and 5 in July with 2 ongoing
T5 (B)	Lighting unit fault repair completed within 7 days	Demonstrate continuous improvement in excess of 90%.	50%	53%	Contractor performance below target due to excessive reports from CMS. Estimated 112 cumulative uncompleted jobs since April.

4. Central Management System

- 4.1 The street lighting CMS will become fully operational during 2023/24 and this will allow the Council to detect and rectify faulty lighting more quickly. The CMS will reduce the potential for and duration of unplanned areas of darkness, which undoubtedly adds to the concerns around safety at night. The CMS enables appropriate lighting levels to be remotely set in crime hotspots or during events where the risk of crime may be more prevalent. The CMS allows for lighting to be set at a level in all roads which, when used with the LED lighting, avoids light pollution and unnecessary electrical energy consumption along with providing a safe night-time environment.
- 4.2 There are several issues with the current CMS installation that causes disparity between those faults evidenced on site with those shown on the system. In addition, there have been software issues in the compatibility of data in the CMS and that which is required for some lanterns. These issues have resulted in additional callouts being made to the street lighting contractor when there are no actual faults on site, day burners and unexpected outages of lanterns. Council officers, in managing this contract, have set timescales for

Urbis Schreder to resolve these issues by November 2023. Urbis Schreder's performance on delivering this is being closely monitored by project managers.

5 United Kingdom Power Networks (UKPN) electrical connections

- 5.1 UKPN is the district network operator and owns and maintains the electricity cable network across London, the Southeast and East of England.
- 5.2 Throughout the borough, there are many street lights which the Council has identified as having faults in the underground cabling that provides electricity to them. These faults are therefore required to be fixed by UKPN and not by Haringey Council.
- 5.3 When a fault is reported to the Council, an engineer from the Street Lighting Team visits the site, with our contractor, where necessary. That is when the decision is made as to whether it is reported to UKPN or if can be fixed by our contractor.
- 5.4 Once reported to UKPN, it has 28 days to respond, and UKPN will replace the fuse up to 3 times before it will carry out work to its mains supply. This is a national agreed timescale with OFGEM. The fuse changes will often, but not always, rectify the problems. If this fails, then UKPN will undertake investigations to identify and repair any cable faults. Where there are more than 3 lanterns out of lighting then this will be considered a multiple outage and UKPN will attend site within 10 days.
- 5.5 Works to repair power cables are likely to require excavations and permits to work on the highway to minimise traffic disruption.
- 5.6 These faults often lead to individual, or a series of, lanterns being out of lighting for a considerable amount of time over where Haringey Council has no ability to resolve the issue. Information on UKPN faults is provided on its web site [UK Power Networks - Street Furniture Fault Map \(External Site\)](#). Please note that the Fault Map may not be updated straight away with recent faults that have been reported.

6 Public Safety Issues

- 6.1 Street lighting plays a significant role in making our roads and neighbourhoods safer. It is known from discussions with residents that it also makes them feel safer and that it can improve the quality of their life. The Council has invested in its street lighting to be brighter and more efficient, as well as more environmentally friendly by reducing energy consumption and carbon emissions.
- 6.2 The Council is aware that many residents, in particular women and girls, do not feel safe on local streets at night. This information was highlighted in the results of the Council's Safety of Women and Girls at Night Survey in 2021. Officers are therefore looking to improve lighting levels in areas of the borough where people feel vulnerable on the public highway or in other publicly accessed areas, for example footpaths segregated from the carriageway or publicly accessed walkways or at transport hubs.

- 6.3 There will be a range of solutions to improve street lighting, from installing new street lights to adjusting existing ones.
- 6.4 The LED replacement programme also involved making changes to column spaces and numbers to try and achieve uniformity of lighting level. This resulted in a net increase of 32 lighting columns borough wide. In addition, 34 new lighting columns were implemented on Downhills Way footpath, where residents raised concern about lighting levels. Alexandra Gardens was identified as needing additional lighting, and an additional column was installed along with other columns being relocated to improve the road lighting levels.
- 6.5 To involve the wider community, a consultation exercise was undertaken in the spring of 2023 using the engagement platform “Commonplace”. This was to identify any proposed locations where the public perceive that the existing lighting levels on the highway, near transport hubs or on footpaths segregated from the carriageway, are insufficient. The data from this is now being used to influence the lighting works programmes for the future, with initial funding allocated in 2023/24.

7 Contribution to strategic outcomes

- 7.1 The Highways and Parking Service will continue to commission street lighting services during the contract period, as determined annually through the Highways and Street Lighting Investment Plan.
- 7.2 The lighting works supports the ‘Responding to the Climate Emergency’ theme in the Corporate Delivery Plan. Details are set out under High Level Outcome 2; ‘A Just Transition -More accessible footways and carriageways’ and the lighting improvements contribute to these by improving the public realm and road network condition. Outcome 3; ‘A Lower Carbon Place - Reduced carbon emissions from highways maintenance’ the lighting improvements contribute to this by the installation of LED lighting and adaptive lighting to be controlled through the CMS.

8 Background Papers

- 8.1 Award of Highway and Street Lighting Term Contracts, Cabinet Meeting - 9 July 2019
- 8.2 ‘Award of Contract for Highway Maintenance and Minor Improvement Works’ Cabinet report – 10 March 2020
- 8.3 ‘Award of Central Management System Contract’ Cabinet report - 16 March 2021
- 8.4 ‘Proposed Extension to Street Lighting Term Contract’ Cabinet report – 17 January 2023

Report for: Climate, Community Safety & Culture Scrutiny Panel – 11
September 2023

Title: Climate, Community Safety & Culture Scrutiny Panel Scrutiny
Panel: Work Programme 2022-24

Report authorised by: Ayshe Simsek, Democratic Services and Scrutiny Manager

Lead Officer: Philip Slawther, Principal Scrutiny Support Officer
Tel: 020 8489 2959, E-mail: philip.slawther2@haringey.gov.uk

Ward(s) affected: N/A

**Report for Key/
Non Key Decision:** N/A

1. Describe the issue under consideration

- 1.1 To note the work plan for 2022-24 and agree any amendments or additions to it for approval by the Overview and Scrutiny Committee.

2. Recommendations

- 2.1 That the Panel considers its work plan for 2022-24, attached at Appendix A, and whether any amendments are required.

3. Reasons for decision

- 3.1 The work programme for 2022-24 for overview and scrutiny was approved by the Overview and Scrutiny Committee at its meeting on 28 November 2022. Arrangements for implementing it have progressed and the latest plans for the Climate, Community Safety & Culture Scrutiny Panel are outlined in **Appendix A**.

4. Background

- 4.1 The Overview and Scrutiny Committee has developed a work programme for itself and the scrutiny panels with the aim of ensuring that the scrutiny function is used to its best effect. This was informed by engagement with representatives of the local community. There were two main elements to its development:
- An on-line scrutiny survey; and
 - A “Scrutiny Café.”
- 4.2 The scrutiny survey ran from 26th July until 26th August 2022 and was open to Councillors, officers, partners, community groups and local residents. It asked respondents to identify the areas that should be given highest priority. People were also asked for any other specific issues or problems that they felt warranted special attention.
- 4.3 The Scrutiny Café took place on 16th September 2022 at the Selby Centre in Tottenham and brought together Council officers, partners and community and

voluntary sector representatives to discuss matters that might merit consideration by Overview and Scrutiny. The results of the scrutiny survey were used to inform the discussion. The event was very well attended, including a number of young people who were able to provide useful feedback on the areas that were most important to them.

- 4.4 The outcomes of the survey and discussions at the Café were put together for consideration by the Committee and its Panels so that they could finalise proposals for their workplans. Relevant Council officers were also invited to advise on suggestions. In addition, the Panel met informally to discuss proposals.
- 4.5 There is finite capacity within work plans and it is not possible to cover everything within them in great depth, hence the need to prioritise. There are a number of different options for how issues can be addressed:
- In depth scrutiny reviews;
 - “One-off” reports to Panel meetings; or
 - Questions to Cabinet Members.
- 4.6 It is not obligatory for scrutiny bodies to undertake scrutiny reviews but they enable issues to be looked at in greater detail. This approach is particularly suited to complex issues involving a wide range of stakeholders. A key consideration in selecting issues is the extent to which reviews may be able to deliver tangible outcomes. It is also important that the scope of reviews is sufficiently focussed to allow the detailed gathering of evidence and consideration of issues that is most likely to bring about outcomes.
- 4.7 “One-off” items are normally dealt with through a report from relevant officers or partners. Scrutiny is a flexible process though and other approaches can be incorporated, including inviting external witnesses to give evidence and site visits. It is recommended that sufficient space is allowed on each agenda for a meaningful discussion of items selected by avoiding overloading agendas.
- 4.8 There is an expectation that each Cabinet Member will attend a relevant scrutiny body at least twice per year for Cabinet Member Questions. This provides an opportunity for scrutiny bodies to hear about key developments within each Cabinet portfolio and answer questions.

Forward Plan

- 4.9 Since the implementation of the Local Government Act and the introduction of the Council's Forward Plan, scrutiny members have found the Plan to be a useful tool in planning the overview and scrutiny work programme. The Forward Plan is updated each month but sets out key decisions for a 3-month period.
- 4.10 To ensure the information provided to the Committee is up to date, a copy of the most recent Forward Plan can be viewed via the link below:
- <http://www.minutes.haringey.gov.uk/mgListPlans.aspx?RP=110&RD=0&J=1>
- 4.11 The Committee may want to consider the Forward Plan and discuss whether any of these items require further investigation or monitoring via scrutiny.

5. Contribution to strategic outcomes

- 5.1 The contribution of scrutiny to the corporate priorities will be considered routinely as part of the OSC's work.

6. Statutory Officers comments

Finance and Procurement

- 6.1 There are no financial implications arising from the recommendations set out in this report. Should any of the work undertaken by Overview and Scrutiny generate recommendations with financial implications these will be highlighted at that time.

Legal

- 6.2 There are no immediate legal implications arising from the report.
- 6.3 In accordance with the Council's Constitution, the approval of the future scrutiny work programme falls within the remit of the OSC.
- 6.4 Under Section 21 (6) of the Local Government Act 2000, an OSC has the power to appoint one or more sub-committees to discharge any of its functions. In accordance with the Constitution, the appointment of Scrutiny Panels (to assist the scrutiny function) falls within the remit of the OSC.
- 6.5 Scrutiny Panels are non-decision making bodies and the work programme and any subsequent reports and recommendations that each scrutiny panel produces must be approved by the Overview and Scrutiny Committee. Such reports can then be referred to Cabinet or Council under agreed protocols.

Equality

- 6.6 The Council has a public sector equality duty under the Equalities Act (2010) to have due regard to:
- Tackle discrimination and victimisation of persons that share the characteristics protected under S4 of the Act. These include the characteristics of age, disability, gender reassignment, marriage and civil partnership, pregnancy and maternity, race, religion or belief, sex (formerly gender) and sexual orientation;
 - Advance equality of opportunity between people who share those protected characteristics and people who do not;
 - Foster good relations between people who share those characteristics and people who do not.
- 6.7 The Committee should ensure that it addresses these duties by considering them within its work plan and those of its panels, as well as individual pieces of work. This should include considering and clearly stating;

- How policy issues impact on different groups within the community, particularly those that share the nine protected characteristics;
- Whether the impact on particular groups is fair and proportionate;
- Whether there is equality of access to services and fair representation of all groups within Haringey;
- Whether any positive opportunities to advance equality of opportunity and/or good relations between people, are being realised.

6.8 The Committee should ensure that equalities comments are based on evidence. Wherever possible this should include demographic and service level data and evidence of residents/service-users views gathered through consultation.

7. Use of Appendices

Appendix A: Climate, Community Safety & Culture Scrutiny Panel Scrutiny Panel: Work Plan for 2022/23 & 2023/24

8. Local Government (Access to Information) Act 1985

N/A

Environment & Community Safety Scrutiny Panel

Work Plan 2022 - 24

<p>1. Scrutiny review projects; These are dealt with through a combination of specific evidence gathering meetings that will be arranged as and when required and other activities, such as visits. Should there not be sufficient capacity to cover all these issues through in-depth pieces of work, they could instead be addressed through a “one-off” item at a scheduled meeting of the Panel. These issues will be subject to further development and scoping. It is proposed that the Committee consider issues that are “cross cutting” in nature for review by itself i.e., ones that cover the terms of reference of more than one of the panels.</p>		
Project	Comments	Priority
Litter/fly tipping	The Panel would like to do a [piece of detailed scrutiny work around litter and fly-tipping and how this could be improved. It’s noted that the Veolia contract is due for renewal and there is an opportunity to link in the with priority setting process for a new waste contract.	

<p>2. “One-off” Items; These will be dealt with at scheduled meetings of the Panel. The following are suggestions for when particular items may be scheduled.</p>	
Date	Potential Items
<p>2022-23</p>	

<p>30 June 2022</p>	<ul style="list-style-type: none"> • Membership and Terms of Reference • Appointment of Non-Voting Co-opted Member • Waste and Recycling Update • Community Safety Update • Work Programme
<p>05 September 2022</p>	<ul style="list-style-type: none"> • Cabinet Members Questions, Cabinet Member for Climate Action, Environment & Transport, and Deputy Leader of the Council • Low Traffic Neighbourhoods • Walking and Cycling Action Plan • Update on Parking Management It System • Street Trees • Pocket Parks • Work Programme

<p>14 November 2022</p>	<ul style="list-style-type: none"> • Cabinet Member Questions – Cabinet Member for Economic Development, Jobs & Community Cohesion (to cover areas within the Panel’s terms of reference that are within that portfolio). * <ul style="list-style-type: none"> ○ How is the Council encouraging use of brownfield sites in the borough to protect green spaces. ○ Interaction between crime and youth service provision • Police Priorities in Haringey & Community Safety Partnership Update; To invite comments from the Panel on current performance issues and priorities for the borough’s Community Safety Partnership. <ul style="list-style-type: none"> ○ Update on Police activities to combat Domestic violence and under reporting of this crime type ○ Hate Crime <p>* Item withdrawn – to be rescheduled.</p>
<p>15 December 2022 (Budget Meeting)</p>	<ul style="list-style-type: none"> • Cabinet Member Questions – Cabinet Member for Communities and Civic Life • Budget Scrutiny • Update on Leisure Services inc take up discretionary rate. • Parks Performance. • Summer Major Events programme in Finsbury Park
<p>16 March 2023</p>	<ul style="list-style-type: none"> • Cabinet Member Questions – Cabinet Member for Tackling Inequality & Resident Services <ul style="list-style-type: none"> ○ Highways Update and progress around introduction of 20mph speed limits. • Update on Litter and Fly tipping

	<ul style="list-style-type: none"> • Update on Recycling Performance • Update on PMIS
2023/24	
13 July	<ul style="list-style-type: none"> • Terms of Reference • Appointment of Non-Voting Co-opted Member • Floodwater Management • Work Programme
11th September 2023	<ul style="list-style-type: none"> • A New Met for London and the Council's response to date on the Casey Review • Street Lighting • EV charging
6 November 2023	<ul style="list-style-type: none"> • Cabinet Member Questions • Police Priorities in Haringey & Community Safety Partnership Update; To invite comments from the Panel on current performance issues and priorities for the borough's Community Safety Partnership.

19 December 2023 (Budget)	<ul style="list-style-type: none">• Budget Scrutiny• CS&HC strategy
27 February 2023	<ul style="list-style-type: none">• Cabinet Member Questions

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