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11 September 2021

To: All Members of the Housing and Regeneration Scrutiny Panel

Dear Member,

Housing and Regeneration Scrutiny Panel - Monday, 13th September, 2021

I attach a copy of the following reports for the above-mentioned meeting which were not available at the time of collation of the agenda:

9. BROADWATER FARM (PAGES 1 - 4)

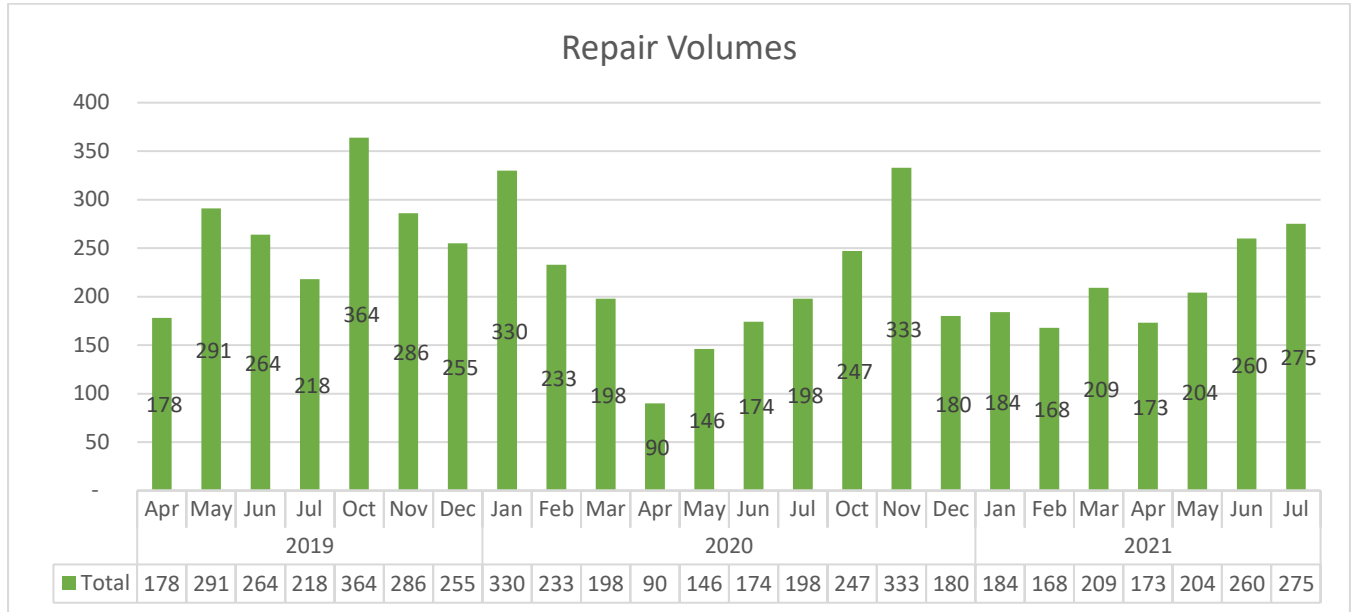
Further information about repair and maintenance issues on the estate.

Yours sincerely

Dominic O'Brien
Principal Scrutiny Officer

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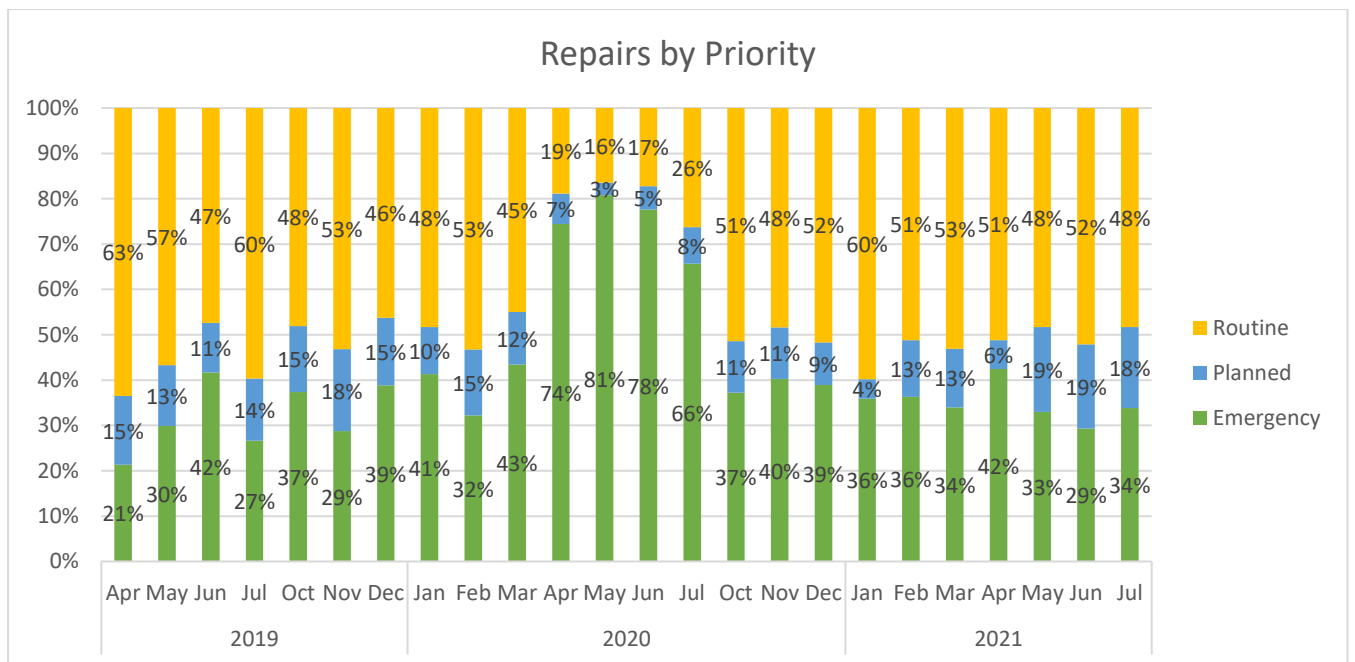
Between April 2019 and July 2021 the Haringey Repairs Service have received 5,458 repair requests, 5,249 of which have been completed (96%).

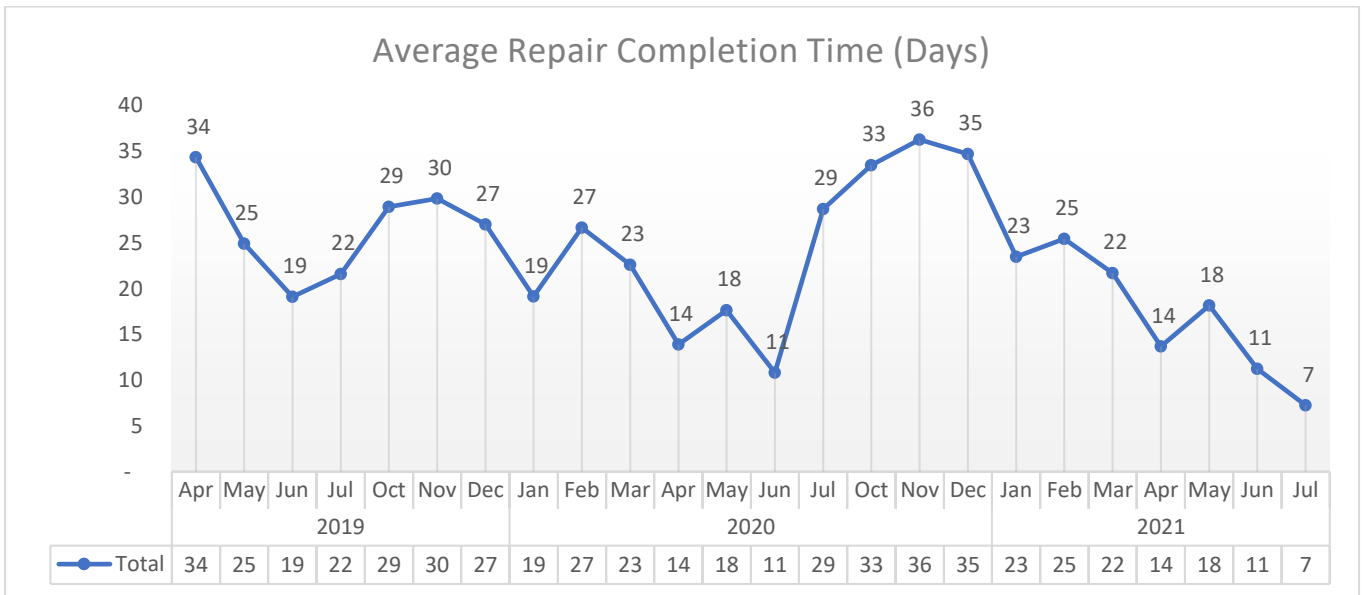
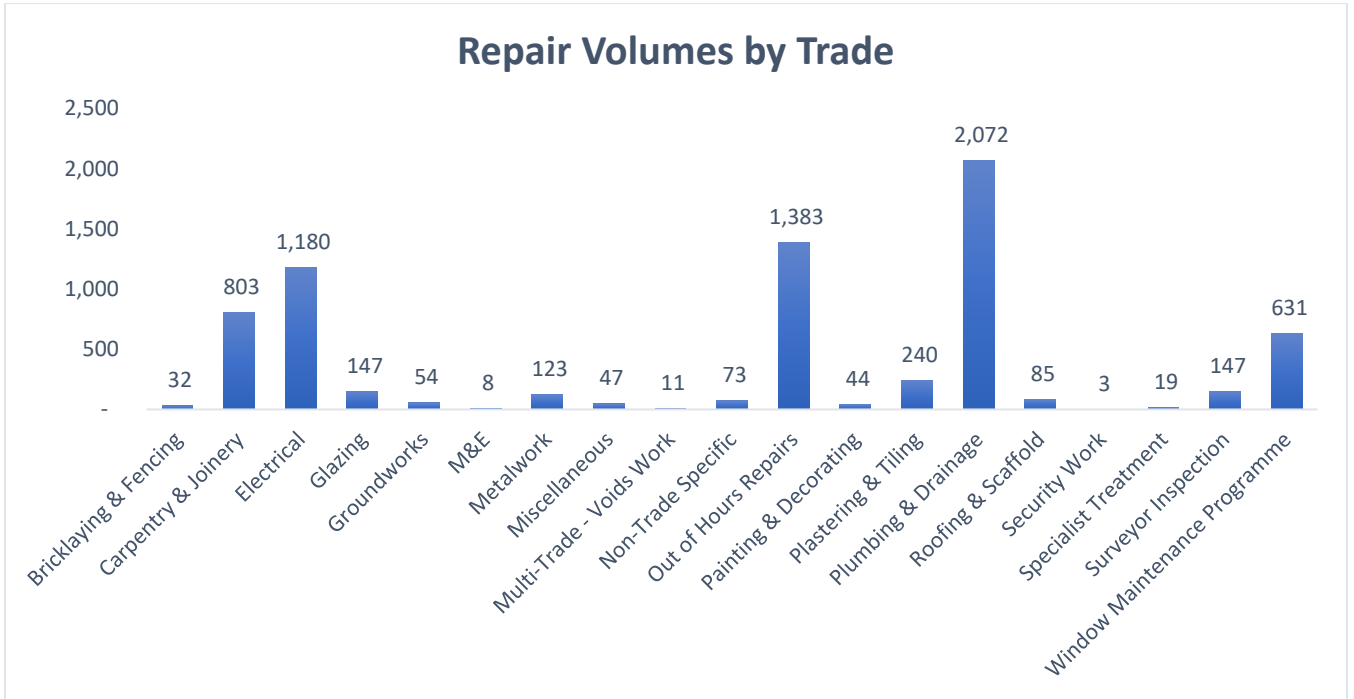


Repairs are categorised by priority, each with an associated timescale;

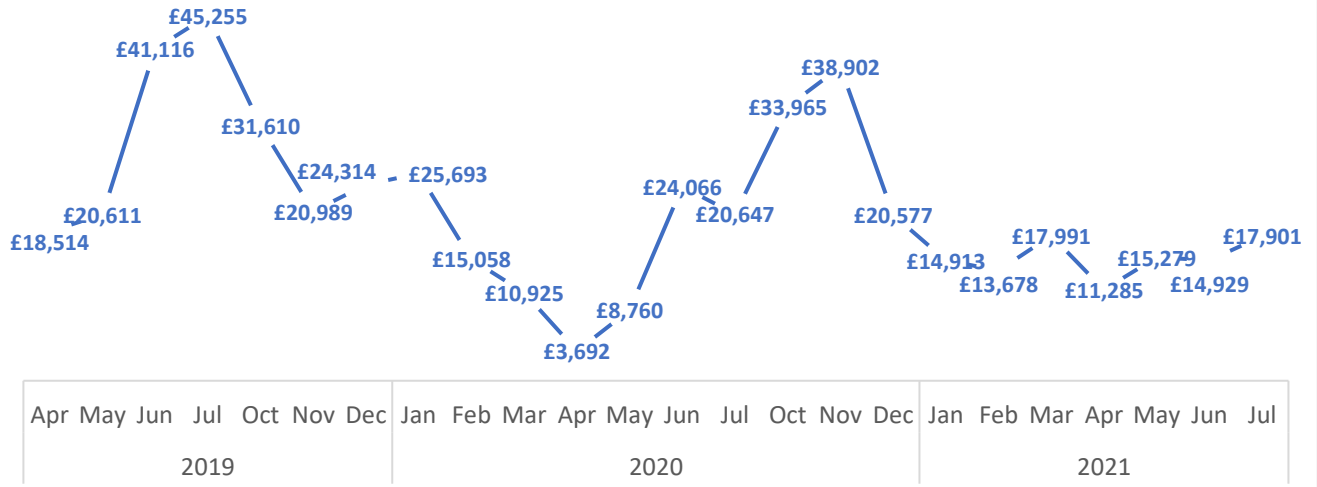
- Emergency (including out of hours) – Completed within 24 hours
- Routine/ Appointed – Completed within 28 days
- Planned – Inspected within 28 days

40% of the repairs completed on Broadwater Farm are Emergencies, 48% Appointed with the remaining 12% as Planned. At the start of the first Covid lockdown, emergencies reached abnormal peaks of up to 81%, however a similar picture was reflected across the stock. Following the lifting of restrictions, we are now starting to see the number of emergencies returning to normal levels.





REPAIR COSTS OVER TIME



Repair Cost by Trade

