

**MINUTES OF THE CROUCH END, HORNSEY AND STROUD GREEN AREA FORUM AND COMMITTEE**

**MONDAY, 18 JUNE 2012**



**Haringey Council**

Councillors Butcher, Reece, Strang (Chair), Weber, Whyte, Wilson and Winskill

Apologies Councillors Gorrie and Reid

Also Present: 35 members of the public  
(during the Forum)

Michael McNicholas (Single Frontline Services), Sergeant John McGrath, Nick Powell (Carbon Management & Sustainability), Clodagh McGuirk (Place & Sustainability), Joan Hancox (Head of Neighbourhood Services), Dr Tamara Djuretic (Assistant Director of Public Health), Andrea Keeble (Senior Leisure Projects Officer), John McQueen (Road Safety Project Manager), Nadia Kamali (Hornsey Heart Community Streets Project Manager) and Felicity Parker (Clerk).

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**MINUTE NO.**

**SUBJECT/DECISION**

27.	<b>APOLOGIES FOR ABSENCE</b>  Apologies for absence were received from Councillors Gorrie and Reid.
28.	<b>DECLARATIONS OF INTEREST</b>  There were no declarations of interest.
29.	<b>MINUTES</b>  The minutes of the meeting held on 24 April 2012 were approved as a correct record of the meeting.  NOTED the document detailing the actions of the last meeting.
30.	<b>ACTIONS ARISING FROM THE FORUM</b>  <b><u>Area Forum item 1 - Feedback on actions from the last forum</u></b>  <b>Replies from Cabinet Members</b> <b>Action 1</b> – that a letter be sent to the Chief Executive / Assistant Chief Executive, stating that it was discourteous not to agree to a meeting with Members of this committee to work out a way of improving timescales and quality of responses to actions raised during the Area Forums.

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**ACTION: Chair**

**Jamaica Village**

**Action 2** - Further information was requested with regards to the estimated costs to the Local Authority on setting up and advertising events. Councillor Reece agreed to follow this up.

**ACTION: Councillor Reece**

**CPZ / signage in Stroud Green**

**Action 3** - Further clarification was requested with regards to the boundaries between the Stroud Green and Finsbury Park CPZs, and discrepancies between the signage on the street and on pay and display meters.

**Finsbury Park event signage**

**Action 4:** Following from the feedback at the meeting on 18 June 2012, further information was requested as to the progress of the email circulation list, the publicising of events in Finsbury Park and effects on parking in the local area; and whether these new measures had been successful

**ACTION: Traffic Management Services** – note, an officer will be in attendance at the next meeting to address these issues.

**Pay and Display review**

**Action 5** - that the Chair contact the Cabinet Member for Environment to ensure that the results of the Pay and Display review were clearly displayed on the Haringey website – including on the Area Forum and Ward webpages.

**ACTION: Chair**

**Hornsey Town Hall**

**Action 6** – a clear response was required on the Heads of Lease – process / clarification – and information on public engagement. The Chair would write to the Cabinet Member for Finance and Carbon Reduction for a response.

**ACTION: Chair**

**Area Forum item 2 - Parish Pump – Finsbury Park track consultation**

**Action 7** - Concerns were raised with regards to the length of the consultation in that it did not allow sufficient time for people to respond. Councillor Canver undertook to investigate whether it would be possible to extend the consultation period.

**ACTION: Cabinet Member for Environment**

**Post meeting note:** Response from Paul Ely, Head of Commissioning - Having investigated this, I have taken the view that the consultation should not be extended. This is because:

As the issue has now been raised it can be taken into account in the

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further planning and development of the project and extending the consultation period will not have any impact on this. Of approximately 300 responses received to date, this is the only that has raised this issue.

**Area Forum item 3 - Changes to waste collections**

**NOTED** the issues raised by residents as summarised below:

- The food waste bin was not big enough for some large households
- Recycling bins not emptied, despite being delivered two weeks ago
- Clarification was needed on what residents should do with the existing small green boxes
- Some gardens were not large enough to house the bins, and have been put on pavements outside properties – which could be a danger to pedestrians
- One resident was told that the small green boxes could not be used for any overspill, and plastic bags should be used instead
- Residents were told that Veolia would carry out surveys before the bins were delivered – one block of flats now had 12 bins for 4 flats
- Residents needed to be aware of the options available to them – for example, what size bins were available
- More consultation should have taken place with residents
- The amount of bins on residential streets made the streets look ugly
- Bins were not always returned to the correct garden once collections had taken place

Michael McNicholas - Client & Performance Manager, Contract Management Section – provided the following responses:

- All specific problems must be reported directly to Veolia – 020 8885 7700
- There was a phased rollout to over 42,000 households, which meant that some households would have received their bins far in advance of the planned collection date. Veolia would be contacted to ensure that each collection route had enough capacity to deal with the extra waste on the first collection
- Where bins were stored on the pavements, residents would be consulted to identify suitable solutions for individual needs
- Where bins were not being returned to properties, residents should contact Veolia
- The green boxes would no longer be used, as Health and Safety issues had been raised by the Health and Safety Executive during visits over the past couple of years over operatives lifting heavy loads
- Residents could dispose of the green box at recycling centres. A letter would be sent to all households following the roll-out stating when green boxes would be collected from front gardens

**Action 8** – That information is provided on the following:

- A list of what options are available to residents
- The assessment process for deciding which bins were delivered to properties

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- Removal of green boxes
- What communication has taken place with residents since the start of the process

**ACTION: Single Frontline Services / Waste Management**

**Area Forum item 5 – Planning and the Localism Act**

**Action 9** – That an update is presented at a future forum when the process has been developed further.

**ACTION: Chair / Clerk**

**Area Forum item 6 – Area Plan**

**NOTED** the issues raised by residents and Members as summarised below:

- It was disappointing not to have many environmental targets – all homes should aim to be energy efficient
- Specific information with regards to what action would be taken in Parkland Walk.
- It would be useful to have a contact name for a conservation officer.
- Public transport – officers needed to provide an assurance that there would be engagement between the local authority and transport officers/providers, so that there was a greater opportunity for input into public transport.
- There were concerns over the ‘deliverability’ of the plan and whether it would match residents’ expectations.

Joan Hancox – Head of Neighbourhood Services – responded that:

- The Area Plan was for local area priorities – some issues raised by residents were too general and related more towards council policy.
- She did not have specific information with regards to Parkland Walk, but would contact the resident with this following the meeting.

**RESOLVED** that the plan would not be signed off until the Chair was able to work with officers to look at the issues raised.

**ACTION: Chair**

**Area Forum item 8 – Park Road Swimming Pool**

**NOTED** the issues raised by residents and Members as summarised below:

- The lack of consultation with residents was disappointing, especially as the preferred contractor had been decided upon and the decision was to be endorsed by Cabinet at the September meeting.
- There was a lack of information available to the public in general and concerns were raised about this as it was unknown if changes would be made that could affect certain user groups i.e. concessions

**Action 10** – That the Cabinet Member for Communities be invited to the next meeting to provide information on which safeguards were in place to protect services for residents and what the ground rules were for the

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	tender exercise. <b>ACTION: Chair / Clerk</b>
<b>31.</b>	<b>DATES OF FUTURE MEETINGS AND DISCUSSION ON VENUES AND AGENDA ITEMS</b> NOTED the dates of future meetings:  Tuesday 11 September 2012 Monday 21 January 2013 Monday 15 April 2013
<b>32.</b>	<b>ANY OTHER BUSINESS OF AN URGENT NATURE</b>  There was no such business.

**Open Actions**

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COUNCILLOR PAUL STRANG

Chair

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**'Chuggers' briefing note**

Charity cash collections on the street are not licensed by the Council in London. The police have responsibility for it under the Police, Factories (Miscellaneous Provisions) Act 1916. The enforcement of this is by the Met Police.

The Act states that a license is required for collection of money on the street, this is obtained from the Met Police.

There are now people that sign up passers by for Direct Debits ('promises of money' at a later date) or where a campaigner will collect names on the street for a follow-up telephone call at a later date. Neither of these require a license.

Both the 1916 (street collections) and the 1939 (door to door collections) Acts are scheduled to be repealed and replaced by Part 3 of the Charities Act 2006, which contains a new unified licensing regime for both cash and direct debit collections on the street. This has not been pursued by the Government and there is no idea as to if or when the changes will be brought in.

There is a Code of Practice that exists, it applies nationally (written by the Institute of Fundraising), and all the registered fundraising bodies/charities are supposed to adhere to this Code of Practice. Their website has a number of Codes of Practices and states "The Institute of Fundraising provides legal and best practice guidance on a wide range of fundraising techniques. Fundraising itself is largely unregulated in law, but there are a number of regulatory requirements that impact upon fundraising. By taking some time to understand the regulatory environment and the requirements that you may need to follow, you will be best placed to ensure you meet legal and best practice standards."

At this present time the legal position is that face-to-face fundraising is not licensable. In fact, there is an organisation called the PFRA (Public Fundraising Regulatory Association) that exists to provide a self-regulatory solution due to this statutory void. At present the Council will not have any information of who will be in their local high streets collecting money as this information is not shared between the police and the Council. Neither the Council nor the Police have details of who will be in our town centres collecting signatures for direct debits as a license is not required for this activity.

What the PFRA have done in conjunction with some boroughs Westminster (and London boroughs of Greenwich, Hillingdon, Bromley, Redbridge, Richmond) is to have a Site Management Agreement. In effect these Council are informed of who to expect, how many, when and where. Normally this role has been carried out by the relevant town centre manager. These Site Management Agreements enable the PFRA to respond to complaints and enforce their own penalties and sanctions regime to improve behaviour in those areas.

Because there is no legal responsibility for this activity, local authorities tend to take a wide variety of approaches as to which service works with the PFRA to bring about a code of practice for the area in question. Each Authority that has put in place a site Management Agreement firstly carried out a study to gather the extent of the problem in their area.

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**OPEN ACTIONS**

<b>ACTION</b>	<b>OWNER</b>	<b>WHERE RAISED</b>	<b>STATUS</b>
<p><u>Chuggers</u> That a paper (and officer attendance) be provided at the next meeting of the Area Forum to explain the legal standing of the Council with regards to Chuggers and what options are available to deal with them.</p>	<p>Director of Place &amp; Sustainability / Licensing Team</p>	<p>Area Forum item 7 – 24 April 2012</p>	<p><b>OPEN</b> Information provided by the Licensing Team attached to the minutes of the 18 June 2012 meeting.  Councillor Strang has contacted the Cabinet Member for Environment to discuss a way forward, and information will be provided at a future meeting.</p>
<p><u>Hornsey Town Hall</u> It was requested that the Heads of Terms be published, and information provided on how these would work in practice (particularly in relation to community access arrangements), as well as information about the Heritage Lottery Fund application.</p>	<p>Capital Project Team, Place &amp; Sustainability</p>	<p>Area Forum item 1 – 18 June 2012</p>	<p><b>OPEN</b> Chair to speak with relevant officers to invite them to a future meeting.</p>
<p><u>Jamaica Village</u> Further information was requested with regards to the estimated costs to the Local Authority on setting up and advertising events</p>	<p>Councillor Reece</p>	<p>Area Forum item 1 – 18 June 2012</p>	<p><b>OPEN</b> In progress</p>
<p><u>CPZ / Signage in Stroud Green</u> Further clarification was requested with regards to the boundaries between the Stroud Green and Finsbury Park CPZs, and discrepancies between the signage on the street and on pay and display meters</p>	<p>Traffic Management Services</p>	<p>Area Forum item 1 – 18 June 2012</p>	<p><b>OPEN</b> Representative invited to the 11 September 2012 meeting.</p>

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<p><u>Finsbury Park event signage</u> Following from the feedback at the meeting on 18 June 2012, further information was requested as to the progress of the email circulation list, the publicising of events in Finsbury Park and effects on parking in the local area; and whether these new measures had been successful</p>	<p>Traffic Management Services</p>	<p>Area Forum item 1 – 18 June 2012</p>	<p><b>OPEN</b> Representative invited to the 11 September 2012 meeting.</p>
<p><u>Changes to waste collections</u> Following from the area forum, information was requested on:</p> <ul style="list-style-type: none"> <li>• A list of what options are available to residents</li> <li>• The assessment process for deciding which bins were delivered to properties</li> <li>• Removal of green boxes</li> <li>• What communication has taken place with residents since the start of the process</li> </ul> <p>This information was requested in the form of a 'factsheet' and an officer to attend the meeting to address any remaining issues which residents may have</p>	<p>Single Frontline Services / Waste Management</p>	<p>Area Forum item 3 – 18 June 2012</p>	<p><b>OPEN</b> Representative invited to the 11 September 2012 meeting.</p>
<p><u>Planning and the Localism Act</u> That an update is presented at a future</p>	<p>Chair / Clerk</p>	<p>Area Forum item 5 – 18 June</p>	<p><b>OPEN</b></p>

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**OPEN ACTIONS**

<p>forum when the process has been developed further</p>		<p>2012</p>	<p>This will be revisited in Summer 2013</p>
<p><u>Area Plan</u> That the plan would not be signed off until the Chair was able to work with officers to look at the issues raised.</p>	<p>Chair</p>	<p>Area Forum item 6 – 18 June 2012</p>	<p><b>OPEN</b> An initial review and re-draft of the Area Plan has been carried out by the Chair, with relevant officers. A further update will be provided at the 21 January 2013 meeting.</p>
<p><u>Park Road swimming pool</u> That the Cabinet Member be invited to the next meeting to provide information on which safeguards were in place to protect services for residents and what the ground rules were for the tender exercise</p>	<p>Chair / Clerk</p>	<p>Area Forum item 8 – 18 June 2012</p>	<p><b>OPEN</b> Councillor Watson invited to the 11 September 2012 meeting</p>
<p>That a representative from First Capital Connect be invited to attend the next meeting of the Forum to provide the update on Finsbury Park, Hornsey &amp; Harringay rail stations</p>	<p>Clerk</p>	<p>Area Forum – 18 June 2012</p>	<p><b>OPEN</b> Representative invited to the 11 September 2012 meeting.</p>

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