Full consultation responses

Proposed changes to 2019/2020 Council Tax Reduction Scheme - Consultation 2018

Are you:

| Haringey Resident | A Business in Haringey | Ward Councillor | Other | TOTAL |
|----------------------|------------------------|--------------------|-------|-------|
| 331 | - | 5 | 6 | 342 |
| 97% | - | 1% | 2% | 100% |

Q1. To what extent do you agree with the following aspects of the Council's preferred option?

a) Increasing the maximum level of Council Tax Reduction from 80.2% to 100% for working age residents with children

| Strongly agree | Agree | Neither agree nor disagree | Disagree | Strongly disagree | TOTAL |
|----------------|-------|----------------------------------|----------|----------------------|-------|
| 123 | 53 | 29 | 32 | 105 | 342 |
| 36% | 15% | 8% | 9% | 31% | |

b) Updating the scheme to align with some national welfare changes

| Strongly agree | Agree | Neither agree nor disagree | Disagree | Strongly disagree | TOTAL |
|----------------|-------|----------------------------------|----------|----------------------|-------|
| 97 | 100 | 77 | 17 | 51 | 342 |
| 28% | 29% | 23% | 5% | 15% | |

Q2. Do you think the Council should consider one of the alternatives options mentioned on page 5?

| Yes | No | No Opinion | TOTAL |
|-----|-----|------------|-------|
| 189 | 87 | 66 | 342 |
| 55% | 25% | 19% | |

Q3. If your answer is yes, please let us know which alternative you would prefer

| No change to the Council Tax Reduction | 81 |
|---|-----|
| Scheme | 24% |
| Increase the maximum level of Council | 100 |
| Tax Reduction from 80.2% to 100% for all Working Age Claimants | 29% |
| Limit the amount of Council Tax | 41 |
| Reduction received in higher value properties to the amount provided in a designated band | 12% |
| | 4 |
| Alter the capital savings limit | 1% |
| | 116 |
| No Reply | 34% |
| Total | 342 |

Q4. If you would prefer one of the above alternatives, please tell us why:

- 1. The vast majority or residents need to have their bills reduced as far as possible, not just claimants. I support policies, which are for the many, not just the few.
- 2. If you are single or family with children or single parent You should definitely be entitle to a reduction.
- 3. The savings allowance is higher than lots of young people in the borough have who are not eligible for council tax support and so this should be reduced to ensure fairness
- 4. The savings to household seem relatively low. The same group of people will likely be hit by the service reductions to fund this scheme. Given there is no proposal as to what those cuts will be (which I think is poor form for a consultation like this), it is hard to make a fully informed opinion on this issue.
- 5. Reduce bureaucracy by simplifying the system rather than having multiple Reduction rates
- 6. I don't understand what the options are. Paying council tax when on a really low income is cruel whether you have dependent children or otherwise. The philosophy of making everyone pay something feeds into exclusion not inclusion.
- 7. Services have already been cut hugely in Haringey, in particular children's services. There is simply not the funds to deliver this further council tax reduction, without cutting services.

- 8. Because families are hardest hit by welfare reform via benefit cap, 2 child policy, bed tax, freezing of income. Child poverty is increasing,
- 9. The Council should prioritise the interests of those paying residents, rather than those that are asked to pay a little but receive vast amounts of help already.
- 10. I believe more better co working with the DWP to get people of working age back into employment is the key factor together with helping parents get good childcare. Residents should also be given financial help from the CAB on how to manage their finances. Many of the poorest families are the ones that are ignored by the DWP and very little training, support is given to them
- 11. I believe that ALL Haringey residents have been impacted by austerity and not only those in receipt of Council Tax Benefits. It cannot be right that residents who already pay the highest Council Tax charges and receive very little back from in return should be looked to in order to enable others to pay nothing. Every Haringey adult resident must be required to contribute towards the Council Tax burden in some small way; how else can a sense of ownership and pride in the borough be fostered? Further, cultivating a 100% support dependence is unhealthy and will inevitably cause resentment and division among residents
- 12. To support the proposed changes council tax will have to be increased. This will be additional cost and relatively high for those who may be earning just above the limit. This will especially affect young professionals who are less likely to own a property and one of substantial value. Council Tax Reduction is already significantly subsidised. If the Council Tax Reduction has to be increased, limiting the amount of Council Tax Reduction received in higher value properties seems like a more viable options as equity can be released from those properties.
- 13. Council Tax should be reduced, the amount residents pay for the condition of the streets, the quality of resources available do not warrant the mount we are required to pay.
- 14. While I understand how important is that Taxpayers pay Council Tax, I feel it's also important to reduce it as much as possible that for those who struggle to pay it. Especially now that finding decent paid jobs is hard every single pound can make a difference for someone in need.
- 15. Money is short in most sections of our society; robbing Peter to pay Paul is not an alternative.
- 16. You claim not to have enough money so are making cuts to things like mental health and substance misuse services so you clearly need the income from council tax. Also, working people with no children already pay enough council tax so I don't want to have to pay more because people choose to have children they can't afford.
- 17. How will this be paid for? Councils are already struggling as it is.
- 18. Because the proposed changes will only serve to fuel the lazy brigade and create display with those on the cusp
- 19. I think pay too much tax and it already paid from wages .so some say the low income is no good some of us don't really work, some say its still class thing, in this area a lot of woman work zero contracts, and its hrs can be up/ down its difficult to be able to save or plan to buy you have to go for a lower pay back rate with special

6 month delay before start paying to do with rate, interest is frozen. may be flexibility is needed with several recessions tightening of belts so much so that we food banks , breakfast clubs and children young adults are sent away from their work experience because they are unfit , ill prepared , for work. I can say in later years in Haringey since the real kick effect coming into play 2013 there been more crying in the shopping mall and supermarket .:; oh what have you got child :in the great cheapest January London sales, and well put it back I cant get a second gift this year , Nor did I have a spare penny any spare penny's, that I gave in any place where from a loan I pay back later scheme. Never mind the absolute hysteria of which I did cry too. only barter for my hrs people with children first and also beg on our knees I witnessed other worker s do and at the interviewees .so it was better a new flexible pay time perhaps . discounted .perhaps none for some.

- 20. No scheme is brilliant at targeting those In real poverty as opposed to those just getting by. It's very hard to do this, but given that cuts will come because of this then it needs reflection. Would 90% work better?
- 21. Should reduce the council tax for disabled people who can't work
- 22. While it is important that children are not raised in poverty, I think it is important that we support residents who do not have children (often for the very fact that children are expensive). You shouldn't be penalised for not having had children.
- 23. I don't believe that because people choose to have children they should receive a reduced rate in their council tax, especially not if they can afford to live in a higher value property. By having children, these households are using more of the services that council tax helps to pay for so reducing the amount that these households pay seems utterly ridiculous at a time when essential services are being cut because of funding
- 24. I cannot see how anyone can consider this scheme to be fair. People such as myself, who are child free (not by choice, but because of a medical condition) will be forced to pick the bill for the many people in the borough who have children. I also feel that there are many people with children, who are on benefits who are already getting much more than those who are in full time work. Introducing this scheme gives them even less of an incentive to work, when the kids are older. The council seem to think that anyone without kids, or who has a mortgage is living on a pot of gold. I found this, when I was out of work those who rented got all the help, whilst I almost lost my house because there was no help for me as a homeowner. Haringey Council needs to stop and take a long hard look at the way benefits are handled. This latest idea is full of discrimination, it's unrealistic & extremely unfair. I will definitely be attending one of your sessions to (strongly) vocalise this
- 25. Discrimination against those with no children. The council is making cuts as is, why should it now be reducing the amount of council tax it collects.
- 26. This should NOT happen
- 27. A lot of working families are on low incomes, I think it is fair to support them in not paying council tax.
- 28. I absolutely agree that lower income households should receive support to pay council tax but I cannot agree with your funding proposal. At a time when services are already being cut, you are proposing making this cost effective by cutting even

more council services. That is not what you promised when we elected you as council leaders. The council tax bands need to be fairer, if that means higher earning households must pay more to ensure that the council has sufficient funds to run important services, then that should be looked at. Taking £1.6m from general reserves is not sustainable.

- 29. London is very expensive, if you work hard to earn 20k per year and have children, the money is not enough, with this salary that is very low we have to pay school dinners and very high council tax. They should stop council tax for people with children than earn less than 25k per year
- 30. Firstly the booklet is difficult to understand making it inaccessible for most people. I live in a single household and whilst I work, I would not welcome an increase to my bracket. I think the council has a responsibility to find the income from it's own resources. After all, Haringey makes a lot of money from parking, it is not exactly a cheap place to live. I would be interested to know how money from parking is used and not just to maintain roads which seems to be the message Haringey promotes
- 31. There is a need for a new evaluation of properties + further work on the taxable base before any long term changes are made. London prices are far higher than those almost anywhere else in England
- 32. I'm a year old full-time worker who, just now, is finally able to live by myself in a RENTED property (I don't have hope I'll ever be able to afford my own flat). As a single occupant, I applied for a small discount on my council tax that I already struggle to pay, along with all other bills. If the discount to people with children increases to 100%, that means everybody else will pay the difference and I simply cannot afford. I can barely afford the way it is now, with the pathetic discount I receive! At years old, I finally made a TINY little progress by leaving a (disgusting, old, illegal) sharing accommodation, even though that means I won't ever go on holidays unless I get a pay rise. As much as I appreciate that some people need support to get their lives on track (and I agree with all benefits we already have), nothing is ever done to help people who work full-time and struggle to pay bills. We keep getting squeezed more and more, while senior public workers keep taking home massive bonuses for doing bloody nothing - with money that come out of our pockets. Improve education to stop teenagers and families without financial security from having more and more children instead. I can't afford kids, so I don't have one. Why should I pay MORE (because I already do) for others that are irresponsible and selfish? Another reason: Haringey has one of the most expensive council taxes in London, and we get NOTHING back. I don't ever see police in the), there is no control over drug dealers and streets (I live awful drivers who are a danger to everybody else, the rubbish collection is awful, the streets are always dirty, there are constant "roadworks" disturbing our daily lives and closing bus stops that don't seem to make any difference or whatsoever (and we're never informed in advance about them), etc. The few times I needed the council, no one would answer the phone for ages, until a horrible arrogant staff (paid with MY taxes) treated me like on the other side of the line. So, in other words, the council is utterly useless and we get NOTHING back from the council tax. It's simply legalised robbery. DO NOT INCREASE COUNCIL TAX for workers unless you want to put more of our residents into this situation of needing government support. I'm honestly tired. I'm tired of this life.

- 33. i'd like to ask if you 'd offer reduction to students ages between 19 to 25 whom are at college/university and with a unemployed person on JSA. or one living with a partner who is disabled and past 65. Why should they not be entitled to reductions on payment of the council tax when they have to take out student loans as well as have living expenses to pay whether or no they have young children. Whether or not they're a single parent at college/university be it single parent father or single mother. There's many of them about in various borough and they want to finish college/university that financial burden of having to pay back council tax as well as their student loan.
- 34. It's not fair to those who have worked to pay for their higher value properties.
- 35. I'm disabled work 16 hrs a week on minimum wage and I have to pay the full council tax because I get a little bit tax credit, so why shouldn't others pay something towards it. I more agree with money taken off for families working with children.
- 36. It has to be fair to everyone.
- 37. Owners of large properties should pay more council tax since they probably charge extortionate rents from their tenants
- 38. Options too complicated for the ordinary council tax payer to properly understand
- 39. The reduction in available support to working age residents was immoral Council tax on second homes should be doubled at least.
- 40. those with children have other benefits received.
- 41. I feel it be fair
- 42. The council tax is too high in Haringey. What we earn each month does not pay off for all the essentials in life. It makes us poor and therefore Haringey borough looks poor and dirty. Haringey must look into cutting council tax altogether and help us keep our jobs, and allow residence to live happily. Haringey is a sad and dull council
- 43. As a person on limited income (living on a finely honed budget) I still think it is very important that people should pay towards the services they receive, even if it is at an 80% reduction. I'm of the opinion that this gives all residents an equal 'stake' in the borough and may even make people more 'mindful' before they drop litter and commit other acts of A.S.B.
- 44. Would help marginalised households who are only managing with wages.
- 45. The council tax I am paying, is too high. I am single but still receive some help with my rent from the council. I am paying an annoying rate of £107 monthly for my council tax which is the highest amount, I have ever paid especially when I am still on some form of Housing Benefit. I do understand paying that amount if I was working and not getting any help towards my rent. However, I am working but still getting a bit of help with my rent and should therefore qualify for Council Tax Reduction.
- 46. No, because there are other options. These include making the changes necessary to bring local arrangements into line with current national welfare arrangements but keeping the reduction at current levels: it is not good that you create a class of

- people who make no contribution at all to the costs of running the society in which they have chosen to live.
- 47. We cannot afford a rate increase. Many of us are not eligible for welfare help but have very limited ability to absorb a rate increase.
- 48. Because we consider that is high enough. Thank you for considering my survey.
- 49. It's important that everyone makes at least some contribution to the services they receive. Others including People on incomes just above the threshold will have to pay considerably more than the cost of the services effectively paying for the services of others who are paying nothing. This is a disincentive to working and saving. It is already the case that people on quite modest incomes struggle to pay for a whole range of services including social care, council tax, dentistry, prescriptions, opticians, transport, childcare etc. people who may be able to work are dis-incentivised to do so as they would lose so many benefits. Also how would the council check whether there are non dependants living with claimants who should be contributing? It also creates an anomaly whereby people will have the right to vote for representatives advocating policies involving spending decisions for which others not them will have to pay.
- 50. Because a lot of people are struggling too much on low wages doing hard work if you are on minimum wages every bit of help you can get makes a great difference some people work but after they pay all their bills and debts they have no money left for food or fares to go to work
- 51. I would like to see a 50% reduction for single families earning less than 50k pa
- 52. I chose this option firstly because I believe it will have an impact on those who do actually work as if the working age claimants are getting more benefit, then it will mean we will end up paying more. Working people are already struggling to make ends meet. If that's the case then why is everyone not on benefits?
- 53. Residents should pay at least something towards their Council Tax so that they can be made to feel responsible in some way. As it is there are a lot of residents who abuse our borough i.e rubbish dumping, not recycling properly or in some cases not at all and they should pay towards this. Why is it only residents with children, even those who earn a large salary what about couples with no children who earn a low amount, what about pensioners living alone on just their pension. This proposed scheme is totally unfair.
- 54. This would include more people who might find themselves unable to pay
- 55. Make the tax fairer low income pay less / nothing. Higher income pay more.
- 56. Because people should not be penalised / treated differently for not having children. By the way, I could not find anything on any of the documents or your website about Question 1(b) what's it about?
- 57. People have suffered enough from this so-called austerity and need a break!
- 58. it would be more redistributive and recognise that there are some very wealthy households in Smugwell Hill and Crouch End that could afford to pay more.
- 59. Everyone should make some kind of contribution towards the council services they receive

- 60. Haringey council tax already poor value. Keep the pool of payers as big as possible to spread the burden.
- 61. There is already a lack of funding for every service and this would create additional pressure on the general fund. More should be done to encourage parents to go back to work, such as more council tax relief for parents working that are having to pay for childcare.
- 62. We keep hearing about how strapped for cash the council is. Assuming this would be a great loss of income I do wonder: Where will the additional money come from?
- 63. £1.6m is a considerable ongoing annual pressure to fund this. There are many universal and targeted initiatives that are likely to also support the target group that will be cut as a result. The council has not presented information that sets out why this is the best initiative to support this group of people compared with alternatives.
- 64. Stop c/tax payments for all seniors only people on working age to pay seniors have paid enough. Start a weekly smaller charge which can be paid weekly so it's less to pay if you have to pay it out weekly it would be better also you need to save money stop wasting it on lost causes instant fines for fly tipping Haringey is a dumping ground for all I have lived here for 40years and it's the worst iv ever seen it less Road sweepers more sweep up carts your road sweepers spend more time on their mobiles. Start using youngsters from job centre to set up a program to clean up the borough they are already getting money so you would not have to pay them
- 65. A fairer option
- 66. Support for (financially) vulnerable families could be provided by other means without tinkering with the existing arrangements, which will no doubt add to administration and processing costs.
- 67. Changing the current scheme will only benefit certain people, and am not in the category of those who will benefit from the change. Also, I know there are others who are in the same situation as me, so I do not see why we need to pay more so others can benefit.
- 68. I fear later on those paying full council tax will end up paying for this council reduction. Also people who might qualify for this reduction, would start moving into the borough to take advantage of this, thereby depleting the funds quickly. Have the Council consider this. I think the reduction should not be 100% but below this amount, everyone should pay something, however small towards the service they receive as it's more likely to be appreciated, with residents taking care of the services received if they pay towards it and have a stake in the services, rather then getting it free and be classed as a charity case. Not good for someone's self esteem.
- 69. Because you would increase the council tax for people who have to pay it because they're able to pay. They are able to pay because they're conscientious & work hard to have a decent life.
- You cannot enable people to pay zero council tax, where is the incentive to work if you get everything for free. There is already plenty of disrespect with people dumping mattresses and rubbish in places, this stuff isn't free it's paid for by hard working people like myself. I have no faith in Haringey council and this confirms my feelings.

- 71. There is no reason to remove completely obligations to pay council tax from 6,000 while thousands of other residents just above threshold will continue to strangle with council tax and service charges.
- 72. This should be means tested, having kids or not having kids is only one indicator of affordability. Earnings, healthcare, delta and other indicators needs to be considered. Many residents with kids can still affords to pay. Especially in the new private housing stock coming online. Many people are happy to pay if the can see where the money goes, infrastructure and social improvements
- 73. I think that I should get a reduction for no children. just because people have children they should pay their way like the rest of us or don't have kids
- 74. Reducing council tax for poor people with children will encourage them to have more children. The council should priority attracting working citizens that can contribute council tax.
- 75. If people who must pay full council tax must pay more when living in a larger property, it's only fair and equitable that those who receive benefits must also take into the consequences of their lifestyle choice. If they find a larger property/nicer area not economically viable then they should downscale like the rest of us.
- 76. I see income redistribution policies as primarily the responsibility of central rather than local government.
- 77. today's date is the 15th of October 2018 once again the dumb uni thinks everyone has seen page 5 because they have because the problem is that no one has seeing page 5 because this is online problem with the dumb Council is that they always assume everyone else has seen what they've seen
- 78. The Council needs to be seen to be fair to all Haringey Residents i.e. those who are paying the full amount, maybe living in an area who's value has increased and who may not necessary be earning the average national way.
- 79. I believe proposed changes to CTRS from 80.2% to 100% will cause deficit of £1.6 million or more. There is no clear explanation of where this gap will be covered from apart from raising council tax for people who are already paying their taxes. I think this council should invest in providing opportunities for young people rather then giving them tax relief.
- 80. This would benefit low income people and families. I am unemployed and a single parent. I suffer from mental illness so I cant keep up with everyday tasks. A maximum council tax reduction would be a relief me and others in my situation who need added help to get by in the community and help move on.
- 81. I do understand that some residents need more financial help than others, however I am concerned that those of who are deemed 'financial secure' because we do not receive any benefits will be forced to pay more to help the council recuperate the difference. Also, I question how this will encourage those on low incomes to do more to help themselves financially in the long run.
- 82. Already enough reduction
- 83. I strongly disagree that a council should subsidise National policy on Benefits. We should campaign on a national level. Haringey does not have enough money to give away to any minority group when it can't provide safe services for children or older

people. We are constantly told we have no money to repair roads, clean our streets ,social care , day centres and many more services which the Council have cut over the last 10years. If the Council ties council tax benefit to income you are bringing back The Poll Tax which we fought hard to scrap. Haringey think again, try to collect more council tax instead of giving it away to one group. What about low income pensioners we could argue for changes there. No the Council's job is to provide local services that we all pay for and not to give our money away. Thus supporting bad Tory policy. There should have been more visible notice of this proposal in the Borough.

- 84. The alternative is to change the scheme to bring it up to date but not the 100% discount because someone has to pay for that and it will be me middle income earner, struggling as it is with a family. This is a foolish idea with no regard for the financial consequences
- 85. The current council tax reduction should enough if it increases to 100% percent other residents will have to pay more council tax which would be unfair
- 86. You should not be subsidised to live in a large property
- 87. The current financial commitment to paying residents of the council tax is already excessive and has a major impact on our household budget. I strongly believe any changes should not affect the already burden working households.
- 88. Everyone should equally pay their taxes. If one lives in Haringey they need to contribute to the expenses of the council and how the borough is being run. There should be no free pass unless people have no revenue at all (including not ring on benefits...). Some hard working families who earn enough to not get any housing or child benefits end up being worst off than the plethora of lazy bums who live at the expense of everyone else. Sorry but everyone needs to pay full, and stop thinking about increasing for people who earn more.
- 89. This is a sticking [plaster and only considers those of working age with children. It should be funded nationally and by central government. I am a single disabled person with no children. I have a very small pension because had to retire early because of my disability. I do not and have not ever claimed state handouts. Why should I, trying to survive on a poverty level pension (not yet eligible for British State retirement pension)- subsidise someone just because they have chosen to have children. Another ill-considered -if well intentioned- proposal from a council whose councillors have both feet firmly planted in mid-air......and yet as a traditional Labour supporter they will still expect me to vote for them come an election..... another winter where I cannot afford the fuel or food I need and they want to take more from me. Try taxing those living in the most expensive properties in the highest council tax band. Don't soak those who are already struggling on very low incomes whilst taking what is a flea bite from those with high disposable incomes living in the most expensive properties.......
- 90. How can it be fair or indeed right that someone who owns a band 'h' house can be exempted from paying Council Tax?
- 91. I'm concerned that with the changes in Universal Credit there will be more people struggling with debt and financial difficulties. Having worked with a local authority who has done some study on debt in their area, Council Tax was a significant part

- of what people in debt were struggling to cope with. I believe this to be a positive impact on low income people/families.
- 92. all residence should be contributing to Council Tax for the services we all receive.
- 93. Everyone benefits from the use of council tax, regardless so everyone should contribute. Just because someone may live in a 'higher value property' (which in itself is dictated by market fluctuations), doesn't mean they have plenty of cash.
- 94. all residence should be contributing to Council Tax for the services we all receive.
- 95. Everyone benefits from the use of council tax, regardless so everyone should contribute. Just because someone may live in a 'higher value property' (which in itself is dictated by market fluctuations), doesn't mean they have plenty of cash.
- 96. It is fairer to the most
- 97. there are more important issues that the council should be addressing and spending our money on
- 98. It would restore the lost council tax benefit that existed up to 2013
- 99. You don't have enough money so don't make the situation worse
- 100. Because jobseekers allowance is not gone up since 2015 and other external factors including inflation and devaluation of the UK currency. Very unlikely to go up next year that will that mean that people like myself have not had increase for four years.
- 101. Cost of living going up but income and benefits are not in line with this. Give low-income households a break.
- 102. Aside from the great social injustice of making people on subsistence benefits pay over money they don't have the administrative cost and burden of collecting such relatively small sums is absurd.
- 103. Families on low income are struggling to pay the bills, because of increasing cost of life
- 104. Because people are hurting
- 105. Unfair to people without kids who have issues and needs but who may not be in receipt of disability benefits for a variety of reasons.
- 106. Seems fairer
- 107. My husband and I both work part time but fortunately we do not pay a lot of rent which is £675.00 but it's not even a one bedroom flat but a bedroom separate and there's no separate dining or living room nor kit hen but all a combo, and we both receive untder one thousand pounds each until we pay out for all our bills and council tax it's crippled us to do save or do anything else with our lives which where living in poverty as the government is getting richer the people are getting poorer and with more mental health issues fault of the present government fascist ways.
- 108. page (5) options are all contradictive for the council tax reduction scheme!
- 109. you can do anything but put up council tax to pay for these changes
- 110. The Council should not be taking on the burden of any government changes, Haringey needs the funds to provide all residents with basic needs. Any increase to

- the maximum level would negatively impact the provision of both education and social service provision both services called on most often by those with children and the elderly.
- 111. If feasible and doesn't have a negative impact, could be a good way to balance revenue loss of the council tax reduction scheme
- 112. Any claimant having more cash in their pockets are likely to improve their living conditions, spend locally and generally have a beneficial effect on the whole community
- 113. The council need to sort out the rubbish and fly tipping problem in Tottenham before it reduces the Council Tax. When this is sorted out then do it. In the meantime, use the money to educate and enforce fines for those that litter and fly tip.

Q5. Do you think there are alternatives (other than those above) that would better provide support to those in need?

- 1. This presupposes that only claimants are "in need." This is untrue.
- 2. Might be.
- 3. Means testing of pensioner benefits
- 4. Increase single occupancy discount
- 5. How has the council identified who is in need and to what extent. Without this, it is hard to think of other solutions. Increase council tax for wealthy residents.
- 6. I think all options are unfair and will ultimate lead to everyone else having to pay more council tax for years to come!
- 7. No
- 8. no
- 9. Valuing people and the contributions they make. Greater use of supported voluntary work. Paying the volunteers not just the administrators Circumventing the draconian job centre ethos. I don't know where the next weeks rent is coming or not under the current regime.
- 10. Yes it should be means tested.
- 11. I think generally the welfare situation is atrocious and those who need support the most are the ones who struggle to access it and are too often turned away so I welcome the decision of the Council to support them further in this way. There are other long-term options, for example the provision of affordable childcare so that both parents are able to work, which the Council should consider to ensure the situation for those in need can be improved in the long run.
- 12. Possible higher non dependent deductions for those working on high incomes
- 13. More help for those in need
- 14. have just mentioned in Question 4 that more emphasis needs to be put on retraining the poorest families get them into voluntary work to help them gain experience so they can be employable

- 15. Unsure
- 16. Set up schemes to provide training/support to upskill residents of households who are struggling to find employment. PROVIDE BOTH ADULT AND YOUTH APPRENTICESHIP SCHEMES Employment opportunities rather than increased financial support for sections of the borough is degrading and will improve long term prospects of low income households
- 17. I think there should be more categories of reductions, with various bands of course. But, for example, as a Part Time student I struggle to find well paid jobs because sometimes my studies impact my working hours and the fact that I can't ask for a reduction really takes a toll on me and my expenses. The people living in Haringey are all different and diverse, I think a wider range of reductions could fit the needs of each individual citizen.
- 18. Why not introduce a rent adjustment for those working families affected; that way the help targets where it matters the most and when circumstances change the assistance can be quickly redistributed elsewhere.
- 19. No
- 20. Spend less money on crap in the council like that logo change- still haven't forgotten about the massive waste of money that was. Companies that can afford it should pay higher rates.
- 21. Keep at the same. Encourage those on borderline salary to get off their backside and earn more
- 22. no maybe just amend instead of change.
- 23. It's a very unfair situation that the Tory government forces on local councils. Hardship results I've seen it particularly for older women on their own in their parents house.
- 24. More fairer scheme. Just because someone doesn't have children doesn't mean they are not in need
- 25. don't think so
- 26. The council should raise council tax on other residents to fund this
- 27. Council tax is a relatively minor annual expense when compared to outgoings such as rent. More should be done to help people who rent within the borough with things such as rogue landlords and extremely high prices. This would help more than just people who already need to receive financial support as it would also affect people who are just scraping by on their salaries. More focus should be on helping a wider cross section of people, not just by giving reductions in council tax etc. but longer term help for things that help people live more stable and secure lives within the borough and London on the whole
- 28. Cut the child care & nursery fee's in order to encourage people to go back to work. Don't penalise them, give them incentives to get work free/subsidised nursery places, lower tax rate. Many boroughs offer free nursery places for under 3's
- 29. No
- 30. The system is fine as it is.

- 31. Yes, we already pay taxes. Decrease council tax to £50-£60 per household.
- 32. Those in need are already adequately supported
- 33. Encourage people to only have families they can afford to keep themselves for a start. Then encourage those that are physically able to work, but don't, to do so to help support themselves. If everybody pays a bit of council tax as we ALL use the services supplied, then maybe it wouldn't be such a burden on the council.
- 34. no
- 35. Education support so they can get better paid jobs
- 36. Increase support to get people into work
- 37. Enough support is already given.
- 38. No
- 39. Your funding proposal requires you to pay for this by cutting additional council services. How does this help low income households? The council should assess a fair way of collecting council tax from the highest income households to pay for this. Not cut services that is totally detrimental to helping low income families and is not sustainable. The effect of closing children's centres, youth clubs, libraries etc. can be felt for decades.
- 40. I don't know
- 41. Of course it help low income families in the borough
- 42. stop council tax for those on benefit
- 43. Yes
- 44. Yes, a change to income tax & some wealth taxes
- 45. I believe even people in need should make some contribution to the cost of providing council services so would recommend increasing the percentage reduction people receive to an amount less than 100% e.g. 90%
- 46. Don't know of any
- 47. no
- 48. Children are not an excuse for everything. Look at the big picture and come up with better education methods to prevent teenagers from having kids (and families that can't afford more kids too).
- 49. I think the scheme needs to be extended to cover families with no recourse to public funds. These families are often on very low income but get no benefits and therefore can not qualify for discount in their council tax. This is unfair and creates further disadvantage for their children.
- 50. don't change a thing
- 51. Leave things the way they are, despite the situation already being unfavourable towards those who pay in the most in the first place
- 52. Means test based on income at that point of making a claim

- 53. I'm able to solve the solution
- 54. No as long as these tenants are genuine (otherwise this could be seen to being unfair to tenants who pay full council tax people who have worked hard all their lives to pay their bills)
- 55. Teach people how to budget. We all need to pay towards the service otherwise we do not value or appreciate the service we receive. Yes I understand that people on a small budget find it hard, but there are also a large group who have a small income but savings and are therefore excluded from any reductions.
- 56. No
- 57. I do not have the specialised knowledge to enable me to answer the question, but probably yes
- 58. N/A
- 59. none
- 60. Volunteer credits (within the borough) to offset council tax
- 61. Yes! Raise awareness within the Borough of where Council Tax is spent and how necessary it is. I am reluctant to say it is a 'Community Charge' (too many echoes of the 'Poll Tax'). Council Tax provides the non-essential services that the Council are not required to give us, and if we as residents, were to pay for these 'Free' services, I am sure we would all be paying much, much more to have them at the point of delivery. As a resident, I don't use many other than the 'necessary services' (rubbish collection, community spaces cared for, litter picking) but I certainly don't mind paying for play parks for children and fitness classes for pensioners.
- 62. Improved support for students especially as evidence is always offered. Council tax bands should be based on the household income rather than property bands. improved support for those displaying ALL forms of disability and not just physical conditions (provided evidence can be shown) supporting single parent households with council tax
- 63. You talk about financial hardships experienced by families in Haringey, so what about making available the Discretionary Housing Benefit Payment for those having this problem in paying their rent? I applied for this and was turned down because I was told that it was not an emergency. I am owing thousands of overpayments to Haringey which I am paying monthly but would really do with Discretionary Housing Benefit Payment to offset this overpayment. So think about that and get back to me.
- 64. Only the rich should pay council tax while everyone else should not have to pay anything.
- 65. People need not only support but incentive not to be supported. There is no reason why people without disabilities should not contribute to local society. There should also be a taper on any amount payable for families with more than 2 children so people can develop some appreciation of the costs their family planning choices impose on wider society.
- 66. Yes
- 67. No council tax, we already pay enough tax for everything

- 68. No
- 69. Yes. The benefits system should pay for needs of those on benefits. But just as claimants pay for fuel, transport etc even if with some concessions, they should make some contribution to their rubbish collection, parks, libraries, social care etc though this should be allowed for those on full universal benefits.
- 70. No
- 71. 100 80 % reduction for a single person.
- 72. It is important that ALL residents have a stake in their environment. Encouraging localised areas to reduce the burden on the council would be a better idea for long term sustainability. If local areas/wards for instance were encouraged to litter less, use their bins appropriately then residents could enjoy a reduction in council tax. Council tax is needed to support the vulnerable and to pay for long term care, this cost is only going to increase. We need to empower residents to reduce unnecessary burden on the council and to realise that at an individual behaviour level they could contribute to their local society and future of the next generation. Also asking those who have more if they would be prepared to pay more council tax if they new EXACTLY where the money was going may also work. E.g would you be prepared to pay £10 more per year on your council tax to help us to better support our looked after children.
- 73. Tax the rich landlords who are expanding/developing properties to house more people.
- 74. Not really
- 75. No
- 76. No lower income household still use all the facilities that fall under council tax
- 77. Everyone should pay something no matter how small an amount to make them more responsible for things going on in our Borough. If they pay nothing they will not care and consequently should not have a say in how the Council allocates money.
- 78. No
- 79. Pressure the government to increase the council's budget with other councils as a national campaign.
- 80. Not that I am aware of
- 81. Money is the key really having more of it when you're poor is the best and most empowering remedy and this is a great step in the right direction
- 82. No, except for the Council to join with other Councils to pressure central government to fund councils better and establish a fairer, more efficient way of funding Local Authorities. (Rates?????) For Haringey in particular, you should come together with other Council to pressurise the government to introduce Highgate Council Tax Bands so that those who are living in multi-million pound houses, and there are many of us in Highgate, are paying more Council Tax.
- 83. Tax the rich, end off shore tax havens and replenish the welfare state!

- 84. No I don't have enough knowledge to think of a better option, but it seems like you've really thought it through.
- 85. yes a local referendum to raise council tax for higher banded households
- 86. No
- 87. If people are to have a stake in our society and local community they should make some kind of contribution towards its costs anything else is deeply patronising and will encourage people to opt out of their civic duties on other ways
- 88. Make developers pay more and improving services (especially street cleaning in N15)/reducing council tax for all. The council has helped the developers make huge profits by waving through unwelcome developments such as the one where Apex House used to be.
- 89. More should be done to encourage parents to go back to work, such as more council tax relief for parents working that are having to pay for childcare.
- 90. Enhanced nursery care, support for employment, working with higher education institutions and local businesses to develop skills amongst local people for employment, support for digital skills and literacy and numeracy to allow access to work and career progression, support for apprenticeships.
- 91. Yes you need to manage the funds your given better
- 92. I think the percentage can be increased to 90%, or even 95%, but should not be 100%.
- 93. 100% reduction for adults with a DLA
- 94. no comment
- 95. Yes. The support could be better targeted to those truly in financial need.
- 96. not at the moment
- 97. not at the moment
- 98. no
- 99. Having been prevented under Thatcher governments from buying votes by subsiding council rents it seems to us that this is the same idea via the back door!
- 100. Analysing individual cases and provide financial help only to those who really need it (unfortunately many of those claiming benefits are better off than those who can't claim)
- 101. Yes reduce from 85 90% not 100%
- 102. Re install full council tax benefit to those on low incomes
- 103. I don't know
- 104. Provide work opportunities, working one's way out rather than getting bail out.
- 105. Stop charging so much council tax to begin with. You get so much money from things like wireless. Westminster has low council tax fees did to the amount of rates

- from companies. You should be encouraging more decent businesses to open up in the borough instead of more and more pound shops and take away shops
- 106. Yes, use the money to support local employment and subsidise childcare to enable people not to be reliant on council tax breaks while out of work.
- 107. See my answer in Q4
- 108. Yes, if you can't afford to have children, don't have them, it's outrageous and unfair for people who work having to pay benefits for those who are "not fit" to work, but can have 5 children.
- 109. Yes. Full employment with decent wages
- 110. Not with the present level of government funding for LAs
- 111. attracting more professional working people that can pay their full council tax. Having a higher proportion of people that contribute rather than take from the council 'pot' will mean there is more money for those in need.
- 112. Help them get higher waged jobs please. Help them move into smaller places. Build more social housing.
- 113. if you wish to provide support for people in need change the attitude of some of your workers
- 114. No
- 115. Council should invest in young people to provide them opportunities rather then taking easier route to give tax relief.
- 116. The policy objective of the preferred proposal is right. However it is important that all who have a vote in council elections, when using their vote, can make a legitimate choice between parties with different positions on tax and spend because in the end that is where most difference between parties is found. Giving 100 % reduction removes one side of that equation for those benefiting and therefore introduces moral hazard into the choice someone else will pay if spend on services increases but I will not pay. Increasing the reduction to 90% would go towards the policy objective whilst avoiding this problem.
- 117. I think the council has to reform the disability means. People who suffer from different disabilities and mental health including myself cant think clearly and manage everyday the council tax by no intention just difficulty understanding and doing. It would help if people with disabilities could get extra help. I suffer from mental health and cant concentrate. Sometimes I find it hard to read a letter. If it looks too wordy I have to put it aside. I can't understand. My illness and difficulty to manage the council tax creates a repeating anxiety. When the poor and ill could manage themselves someone could pay council tax. There a very poor families and ill living in Haringey especially with children. I think improving the welfare of the vulnerable and young children is very important. Mental illness a an epidemic.
- 118. At Westminster City Council they have asked wealthier residents to make higher contributions to their council tax and many individuals have taken-up this offer. I personally would deeply resent having to pay more council tax and not receive better or improved services. Also, it does seem unfair if the amount difference is enforced on those who are deemed ineligible to apply for exemption.

- 119. No
- 120. Campaign for better incomes for families. The Universal credit is postponed so families should not suffer. We can give parents support on budgeting, cheaper child care in the borough.
- 121. Comment. Regarding the proposal to end council tax. I disagree with this proposal and feel that the council is giving out the wrong message to persons claiming that they cannot afford their council tax. I believe that by ending council tax for some that there will be no incentive to prioritise expenditure i.e. pay council tax first ahead of one's mobile phone bill! Plus, there is a prediction that with the proposed changes, and possible reductions and delays to Universal Credit, that benefits may even be reduced further. What then? What will these persons not be able to afford then? I believe that Haringey could assist these persons in a more constructive way and that could in itself prevent worse situations from occurring i.e. homelessness. sofa-surfing. This help is by creating a pamphlets / letters / leaflets and holding public talks on the following subjects. List not exhaustive Benefits. Make sure that the persons concerned are receiving the correct benefits. The disabled and students for example are entitled to extra benefits. Certain disabilities are entitled to the Freedom Pass. Child Support. Is there an absent parent not paying? Mobile Phone. Everyone needs a mobile phone but is it necessary to have the latest model? Do children need mobile phones? Re-examine your tariff and consider changing provider every year for a better deal. A mobile phone in EE, Wood Green, this week is on sale for 79 pence plus a free £10 credit. The internet is free in the library. Smoking. Smoking and poverty are linked. Give up smoking. It is so expensive. Go to smoking cessation classes. Pets. Most pets are expensive to keep. Can you really afford to own a pet?. Online subscriptions. Consider ones online subscriptions. Sky TV, Amazon Prime, Netflix, etc. Cancel them. Rent DVD's from the library. Household tariffs. Are you paying more that your neighbour for gas & electricity, insurances, etc? There is no loyalty in staying with the same provider. Shop around, Food Wastage, We are all guilty, Arrange lessons in old-fashioned cooking and planning of meals to avoid waste. Invite a home economics teacher to volunteer some time for a talk. Foodbanks. Get referred to a foodbank. Gambling Addictions. The horrors of this. Gambling online and lottery can be addictive. There are 5 betting shops in view of Wood Green Tube Station and more in the High Road. Does someone in a struggling household visit one? Motor vehicles. Is it really necessary to own a car in London? ----- Possibly the Citizens Advice Bureau, and speakers from relevant charities, teachers and maybe even Martin Lewis the TV money advisor would be willing to contribute / advise. My view is that almost every household, including mine, could make savings. Remember many things are free. The parks and libraries, and the NHS.
- 122. Cut remove all council tax to disable people, people on ESA, OAP, young people under 25 years old
- 123. Make them pay more council tax, not less
- 124. Don't know
- 125. no
- 126. No
- 127. No

- 128. They should probably live in areas which is more affordable
- 129. My only opinion would be not to burden further full paying council tax residents with increasing tax of the council tax which has already increased this year and had additional part of the tax towards the council's social care cost. Working households cannot afford to pay more tax without often getting into debt to afford the increases.
- 130. Help them find jobs
- 131. Yes- reduce councillors allowances and the salaries of those working for the council getting paid more than £50,000 per year.
- 132. Just align CTRS with national welfare changes.
- 133. Pressure groups on private business such as cleaning contractors to raise wages. Campaign to raise min wages
- 134. Consider looking wider at Rent and Council Tax together. Work closely with local debt/money support organisations to understand causes and impact of debt better.
- 135. Would prefer in-centivisation over increased subsidy/welfare support via council tax.
- 136. n/a
- 137. At a time of austerity when everyone's budget is being pushed to the limit, the only acceptable approach is to lobby central government for funding NOT take unilateral local action with money you do not have.
- 138. It depends on which group you decide to target as everyone who receives benefits apart from pensioners have not seen an increase in their income. When my mother was alive if you are to combine my income but my mother's state pension income would be over £200 a week now living by myself on £73.10 a week I pay out more in comparative to my income that I did with a for higher weekly income.
- 139. Get them to work just like everyone else does.
- 140. Yes make them get a job
- 141. Stop benefit sanctions Provide a proper level of support around getting back into employment or education Give individuals who are getting back into work longer support around travel costs, clothing costs etc
- 142. Families with children have more expenses, but can't work at the same capacity because of the care for children. It would be fairer if carers received wages for their work.
- 143. No
- 144. Means test for all council tax reduction claimants with up to 100% CT reduction.
- 145. I am interested to improve my council tax and housing benefit thanks.
- 146. No, not really
- 147. Do not charge the people for council tax full stop! if people are renting their private landlords should pay the council tax that's what I call being fair and allowing people living like myself in poverty to be able to breath again.

- 148. No. You can change the scheme to update to align with changes to universal credit etc. but I know that by increasing the support you give the few you will increase the pressure on the rest of us. How on earth does the council intend to pay for this when we already have cuts in budget?! I understand people need the help and support but not at the detriment of everyone else.
- 149. out of the 26,000 residents receiving council support do you think a closer inspection should be made of the genuine needy of the funds. see page (3) why you ae proposing changes to council tax reduction striking a balance between the needy to provide extra financial support to a group of residents you think required it) have you checked?
- 150. no comment
- 151. no
- 152. For home owners and/or mortgaging their home, who may be at risk of loosing their home or unable to carry out repairs, a scheme could be designed like an equity release, whereby (with proper protection) the council would have some part ownership. This could avoid some homelessness, or enable a retired person to carry out adaptations and repairs. This suggestion is in addition to the CTR.
- 153. Family on low income, need support. Council tax is a additionally expenses that we just don't need. Life is hard enough!
- 154. Council should be Helping people with kids find work not encouraging them to just be raising their children at every else's expense. Council should start by getting job centres to actually do the job they are supposed to do and not just tick boxes. I do speak of experience, job centres are a huge waste of public funds.
- 155. People of working age should be working. I don't believe in rewarding people for having children when I can't afford to have kids myself whilst paying full rent. Why should I contribute to others for something I cannot have myself.
- 156. I do not have the knowledge to answer this question
- 157. I don't know
- 158. no

The Council is proposing that if an increase in Council Tax Reduction support was put in place for 2019, the additional costs would be met by its services making further savings.

Q6. Do you have any comments on how you think the council Tax Reduction scheme should be paid for?

- 1. I reject the CTRS.
- 2. PCN's
- Council tax in Haringey is already amongst the highest in London so I feel strongly that any increase in Council Tax Reduction should not come from an increase in Council Tax.

- 4. If Haringey does this, it must come at no extra cost to other council tax payers; savings need to be made at a council level e.g. no corporate jollies to Cannes, lunches with PR agencies etc.
- 5. There needs to be a careful balance between the council tax reduction scheme and impact of further cuts. Funding the scheme through cuts is dangerous as the impact on the same vulnerable people when services are cut will be worse.
- 6. Not to increase council tax for people not entitled to any benefits. Living in London is expensive as it is. Council can't keep streets clean and some area are a disgrace with amount of rubbish.
- 7. Increase council tax bills for all so as not to affect services, especially social care
- 8. This concerns me greatly as I suspect the cuts would hit the same group of people. We already have faced cuts to youth services, which is perhaps a factor in the terrible levels of violent crime in the area this year. We also have major issues with fly tipping and litter. This is not only a blight on the landscape, it also reduces local pride and respect for the area. There are costs to reducing local services that may not be immediately easy to measure. I would like to see Businesses such as Spurs encouraged to support the community even further. Meanwhile, I would increase tax for the wealthy to offset this scheme before I would cut local services. In fact I would hope to see local services get increased investment next year
- 9. Further savings? further savings to an already small purse doesn't work for me again the ones who suffer will be the majority of people to work, pay taxes and reap non of the benefits
- 10. no
- 11. You'll have to raise council tax Levy a premium on vacant properties (I think there is one already after a year - double it) Levy a premium vs. landlords on short let / airbnb properties
- 12. By all means support the genuinely poor across the board. by this I mean people who don't have money
- 13. Means tested
- 14. Services should not be cut further, they have already been cut too much
- 15. I don't think Council services making further savings is a sustainable solution in the long run. Services are already stretched and in many cases poor due to ongoing cuts, cutting even further could make living in the borough harder and less pleasant. The Council could think about bringing certain services (such as waste collection and disposal, which is abysmal) back in house to see if services could be improved at a lower cost.
- 16. Taxing those who can afford to pay more, especially landlords and developers. Bringing private contracts back into house where money can be saved.
- 17. As HB is being replaced by universal credit, then costs would be saved on housing benefit administration. Also if the council look at costs paid to rubbish services like the lewisite centres and swim schools that are subsidised by council funding they might save money

- 18. It should be done asap.
- 19. No ideas at present but the council needs to start thinking of how to generate revenue.
- 20. Unsure
- 21. It sounds as though Haringey has already decided this is the way forward. is there any real point to this 'consultation?'
- 22. Reduce the benefits paid to non working people and put this money forward to support the reduction.
- 23. The only thing worrying me is that if there's higher reduction on one side there's going to be higher taxes on the other. But I'm hoping that's not the case.
- 24. There is no certainty in the above claim, furthermore, any savings made should be returned to all Council Tax payers the citizens.
- 25. I do not think that the improvements in CTR need to be met by reduced spending elsewhere. Increase in council tax should also be considered.
- 26. Given that you're already digging into your Budget Resilience Reserve, what savings are you expecting to be able make that you aren't already? If you can make savings, doesn't this suggest that currently you're overspending in those areas? Why are you proposing to spend more money that clearly you don't have, when you're already draining funds from services that you then ask residents to pay for (your new policies on waste collection, for example)? In fact are you still spending half a million a year on the white elephant magazine that is 'Haringey People'? Stop producing it immediately that will help...
- 27. You'll end up charging the rest of us more even though we already pay enough. You'll also continue the cuts to vital services so don't do it. If people were paid a proper wage and rents/house prices weren't immorally high, people wouldn't need this help. Also, there are people living in social housing in the borough who have homes rented out in other countries- I work with at least three people like that so sort that out.
- 28. I think you intend to take from middle to higher class earners which is unfair and serves to punish those who have worked hard to get to there "privileged" position. You will cut back on services full paying citizens pay for to prop up others. Disgusting
- 29. I am not sure how the Council thinks it is going to cover the costs of the scheme. It should certainly not be covered by making cuts in other services
- 30. The council tax should reduction scheme should be paid for by PARKING, CHARG TOO MUCH MONEY FOR TOW AND CLAMP PLUS TICKET, YOU COULD PUT AT THE BOTTOM OF PCN, THIS 40PRECENT OFF YOUR COUNCIL BILLOR 60- 100 PERCENT. SO MAY BE ACYCLE OF REUSING THE SAME MONEY BIT LIKE HAND ME DOWNS, CAN ALWAS STEAM IT UP. HA
- 31. Funding is already stretched. There are big gaps in social services support, particularly for the elderly. There is a growing need to fund youth services to try and make sure our young people don't follow the wrong path. If cuts have to be made

you might fund it in savings from consultants fees for all the regeneration schemes that have been going on: that would be ok. But there is not a lot else. For those residents who pay full council tax, and who don't have school age children, there are very few services they receive anyway. Street cleaning and refuse collection are already cut to the bone. Those cuts are going to have to be invisible to be fair. Can that be done?

- 32. This is a joke you already have cut services...if people want to have children let them support them
- 33. It should paid to the most needed i.e. disabled and vulnerable people who have low income.
- 34. Increase tax for wealthier people. Services should NOT be cut and people should NOT be fired. The borough is home to many wealthy people who can easily afford to pay more
- 35. I think the service that Haringey Council provides is already pretty poor so to further cut services would be a mistake.
- 36. Raise Council Tax for those in highest bands. With some safeguards in place for those who would be unable to pay.
- 37. There are enough cuts as it is. You've stopped the free garden recycling & now want people to pay £75 for a green garden bin. You used to have a yearly collection & everyone put their unwanted items on the gardens this was free & was a great way to reduce fly tipping. It actually felt as if you were getting something out of the council tax payments you made. Nowadays, I find that my bins aren't emptied when they should be the collection men often rush in/out & don't bother. Reducing the already stretched/limited services would be a further insult to those Haringey residents who pay council tax
- 38. No
- 39. Don't reduce council tax. It is not fair and not right to cut services.
- 40. Yes we already pay taxes.
- 41. Ask for more money don't make more cuts. This is a nonsense if you do it this way. What you've done with green waste is a joke
- 42. It shouldn't result in residents who don't apply having to pay more!
- 43. The additional council tax reduction scheme is a mistake. It should not be done and can not be afforded.
- 44. Everybody uses the services, therefore EVERYONE should pay, why should I have to pay and yet my neighbours don't, THEY GET THE SAME SERVICES! I am elderly and have a fixed pension, and in my youth struggled to make ends meet, but did not claim from the council for anything, we managed as best we could these days everybody wants the latest gear and don't know how to manage their budgets, rents are ridiculously high, but they still have more children than they can afford, perhaps education needs updating first!
- 45. no

- 46. Those further savings mean that council services will be cut/reduced or need to be directly paid for by other Haringey residents to replace council funding. This increases the financial burden on other Haringey residents that don't qualify for CTRS but find themselves having to fork out for more and more services to support the poorer people in the community.
- 47. Additional higher rate council tax bands
- 48. Cutting back on Social Services in the borough.
- 49. Put council tax up for those properties in higher value bands
- 50. It should NOT be paid for by cutting services. The council needs to explore other models to cover the costs.
- 51. I think any cuts in services are likely to affect those in most need. I don't think there should be cuts
- 52. I don't know
- 53. Similar to Q4, as a resident I am charged to park my car outside, parking is extremely expensive in Haringey therefore I use the bus. Now along with other councils Haringey has introduced a fee for garden waste. It is remarkable that the amount of money a resident like myself is charged cannot be found from the council's own funding sources. I think the council needs to do much more and this is a start. I have lived in Haringey for over 20 years. It is becoming increasingly expensive and I cannot see the results of how council tax currently is spent. Therefore, I am in favour of making it more affordable for families and for Haringey to find the money it is one of the most expensive boroughs to park in use some of that money, I would advise.
- 54. no, cuts in services would be working
- 55. 1) Part of the reason for my response to Q5 is that the effects of reductions to services potentially affects all members of the borough including those who do not receive the benefit of reduced Council Tax. 2) The Council should bite the bullet and have a referendum on increasing Council tax by more than 2.99% 3) The Council should not try to get round a higher general rate of Council Tax by further increasing fees for services such as residents parking or garden waste disposal or try to think of other stealth taxes.
- 56. Increase Council Tax for those who can afford
- 57. I have seen first hand how the most vulnerable have suffered due this financial burden
- 58. DO NOT INCREASE COUNCIL TAX FOR EVERYBODY ELSE. We get nothing back. The council is useless. USELESS.
- 59. I think we should increase council tax in Haringey. Could we also offer residents the opportunity to make additional voluntary payments into to investment funds for services they value: Adult social care, children's social care, recreation etc. I am part of a local group campaigning for fair access to free school meals, currently children whose parents have 'No recourse to Public Funds' written into their visa get no free school meals, no pupil premium and no help with uniform. I have visited quite a lot of school around the borough campaigning on this and it has surprised

- parents and many have asked what they can no do to help. Based on this experience I think residents would be happy to pay extra to extend free school meals to cover all disadvantaged children in Haringey. I would like parents to be give the option to make additional voluntary contributions to the borough.
- 60. People like me and my family will once again feel the strain of these proposals. It will be down to us to fill in the shortfall how is this fair?
- 61. If you mean from the councils general fund budget that's fine. But I want my question answered in point 4. Thanks for explaining the alternative options.
- 62. Increasing the council tax payments on large and expensive properties.
- 63. Those in receipt of benefits already have more support than any of those who are working. Why should those working have to supplement those who choose not to work even further? If anything, it would give those who don't pay in a bit of ownership. They would feel more inclined to properly recycle and pick up their litter if they knew that they had to pay for it also. Every resident should pay their own way, as otherwise, it just creates a further divide in the community.
- 64. Council tax for higher band property should be increased to pay for services.
- 65. No I just feel it's disable people like me who will suffer and low earning families because our bill will go up
- 66. No
- 67. How can you keep making further savings from services. Are they at present wasting funds?
- 68. Not in social services!! There are enough cuts as it is. Try cutting admin and office staff and increase the people who count, namely care workers. Also look into rip off care agencies whose charges are extortionate.
- 69. I believe the Council Tax bands have not been revised since 1991 single retired people living in large properties [3 or 4 bedrooms or more] should be downsizing or paying more Council Tax
- 70. It seems as though the council is caught between the role of supporting residents and improving the local economy and developing opportunities for residents. I would prefer to see the current situation maintained, with the scare available council funds used to create opportunities
- 71. None
- 72. Tax everyone more. I.e. increase council tax overall.
- 73. Charge at least double council tax on second homes.
- 74. Existing services should not be further cut back
- 75. not acceptable, why be different from the rest of UK.
- 76. By higher earning tax payers
- 77. Making it means tested
- 78. I don't understand, sorry

- 79. This year, because of council cuts, the communal lawns were cut only three times. This resulted in 5 residents being hospitalised with breathing difficulties. Is this really a 'Saving' or just a cost that is shifted to a different funding body? The investment in the N17 part of the Borough has left an obvious shortfall in the service provision in the N15 part. Any further reduction will make N15 a No Go Area along with increases in crime et cetera (as evidenced at present).
- 80. I think we have made huge cuts already and there is no doubt they have hurt the most vulnerable in Haringey. In the short term making further cuts may be the only way to fund this change but in the medium term an increase in council tax on the most able to pay is the prudent option balancing the needs of our communities for the services we provide and financial sense.
- 81. reduce public spending on initiatives which don't benefit the majority in local areas
- 82. Definitely not through your Council Tax because it is very expensive enough as it is. I believe there are other services you can take that from.
- 83. Don't change the scheme so as to create higher costs!
- 84. Parking, using parking fine you hold. I am sure you have enough parking fine fee in your budget
- 85. Council tax should be raised to fund the changes to this scheme. I believe the council should attempt to hold a referendum to support a council tax raise beyond the 2.99% limit.
- 86. These savings should go towards improving the quality of existing services whilst keeping rates flat.
- 87. Reduction in central staffing, salaries and pensions in all case where these are above the incomes of the people who have to pay council tax. A cap of £60000 on higher incomes.
- 88. No.
- 89. Help in buying general and decomposable bin bags
- 90. Again I think reducing council tax for a few is a narrow way to look at a very big problem. A sustainable system is needed. Yes lower income families should be able to have freezes perhaps in paying but generally all residents need to know how they can contribute both financially and with their behaviour to improving the position of Haringey council
- 91. Tax the richest people in the borough...second homeowners and property developers
- 92. Ideally, the Council Tax Reduction scheme should be funded by local taxation on higher value properties creating new bands above Band H. However, I appreciate this is not v possible under current legislation
- 93. Currently the streets are dirty, council workers are working over and above 36 hrs a week to provide a service the majority of which are not receiving any additional payments. If 26,000 households are no longer making any payments but are accessing the services this will be a strain on communities and residents who do another two tier system!!

- 94. Decrease in advertising budget
- 95. I would like to see an increase in council tax paid by owners of properties in the highest bands. These payments have not been reviewed for many years. I am such an owner and would have no objection to paying more for council services.
- 96. The Council is I believe scrutinising the terms of it's contracted out services: this is one possible source of economies but obviously the conclusions of these reviews need to be studied and discussed.
- 97. The higher council tax bands pay more.
- 98. The council tax banding means that, in parts of west Haringey, homes worth well in excess of £1m, pay only a minute fraction of their market value in property tax (ie council tax) The proposed changes to council tax reduction scheme are supported as the current solution Labour policy, at national and London levels, should enable councils to set higher council tax rates for high value domestic properties, reflecting their market value more accurately (with exceptions for elderly or disabled residents) These higher receipts should be used to reduce the council tax in the lower bands and to fund the vital services, being cut by the tory government's slow strangulation of local government
- 99. Plenty. A tariff on the use of Alexandra Palace grounds for concerts. People coming in from outside the borough to use council amenities that have been put beyond local use? That's something that needs to be paid for. Put everyone else's council tax up by £4 Look at why your insurance claim and compensation payouts are so big The Head of IT should be able to get a better deal on their mobile contract Buy and run temporary accommodation rather than relying on B&Bs Buy and run long term accommodation rather than relying on the private sector The council spends huge sums on housing look at arrangements with contractors
- 100. Yes. For many years I have tried to bring a potential funding stream to the Council's attention namely: When Planning Permission is given for work that could change the Council Tax Band of a house, eg crossovers and off street parking, extensions, up down and sideways, They should check if the work has been done and either inform the Valuation Office Agency that the property needs flagging with an 'improvement indicator, or ask Haringey Finance to do it. I have never been able to find out who is responsible and how it works. What I do know of is a flat which almost doubled in size nearly 15 years ago, still being charged at Band C and houses which have had major extensions and work done on them, still being valued at Band F and Band G. When I drew the Planning Department's attention to one particular street, in great detail, magically the houses in that street were flagged up for reassessment on the LVA website and the whole street was updated from houses that had been turned into flats, to flats which had been turned into houses http://cti.voa.gov.uk/cti/RefSResp.asp?lcn=0, I have just looked at the 'evens' on . The last house to have had an improvement indicator flagged on the VOA website is number 14 in in 1996. since then there have been significant planning applications for extensions and improvements on 14 different houses, not one of which has been flagged up. http://cti.voa.gov.uk/cti/InitS.asp?lcn=0. This means that when the houses have been sold, or are sold in the future, they will continue to be valued at Band G, when the likelihood is that they should be Band H. As far as I am aware, no other houses, that have been 'improved' rather than 'new build' have been flagged up in

this way. When my daughter extended her house in Berkshire, it was flagged up immediately. Of course, in the ten years since I first tried to bring this to the Council's attention, the housing market has boomed and there has been much buying and selling. this is no longer the case. Even so the Council should set somebody to go through the planning applications street by street, check they have been implemented and flag it up with the Valuation Office Agency. I, personally, will volunteer to do the ground work if you want. For further details, please contact me,

- 101. Reduce any marketing/promotional/advertising spending. Reduce spending on grass cutting by planting wildflower meadows instead of lawns (more beautiful, better for biodiversity, much lower maintenance requirements). Can you tax all the big ticketed events in Alexandra Park somehow (I think the park is not under council control, but can you not still put a tax on events?)? Request small voluntary extra CT contributions from higher band homes that don't receive CTR supposing people paid an extra £2 a month or something, that might add up to quite a lot and I know some people in the borough would be happy to help in that way. There might be other things the council could invite voluntary contributions for as well.
- 102. yes by reducing councillors expenses, reducing the pay bill for senior managers in the council, by raising parking charges, by charging owners of houses with multiple occupancy more to register with the council. By making better use of Ally Pally and other council assets
- 103. Though I agree that a referendum on council tax should not be planned to meet this particular cost, I think it should be considered as a way of stopping further cuts to services.
- 104. I don't agree with the proposal but if it gets forced through I would suggest that a reduction in councillors expenses should form part of the contribution
- 105. Make developers pay more and improving services (especially street cleaning in N15)/reducing council tax for all. The council has helped the developers make huge profits by waving through unwelcome developments such as the one where Apex House used to be.
- 106. This could severely affect other services. They are already under funded and could further damage educational services, or social care services.
- 107. I do worry that the council has made so many cuts already that there may not be anywhere it can cut further.
- 108. It is very difficult to respond to this without knowing which services are likely to be cut as a result
- 109. Yes from the welfare budget the government give if they are in need that's what it's for
- 110. What will you cut? A good idea would be to cut free teas coffees etc. for all Council staff;
- 111. no comment
- 112. No. But what if the savings on services (which ones?) cannot be achieved to sufficiently cover the (full) costs of the CTRS?

- 113. increase council tax for those who can pay
- 114. I'd prefer income generation rather than savings. What opportunities are there for the council to become commercial where services are not statutory? It might have been in the larger document I didn't read, but whilst instinctively and politically I agree with this, what are the outcomes we are hoping to see for our poorest families how can we hep ensure that the money back in the families hands is used in the most effective way. I'd also like to know what savings might be made from the new scheme reducing the amount of recovery action for families that fall into Council Tax debt. Also how can this tie in with outreach work such as at Heartlands High School on 10th October re family income maximisation. In summary I would have preferred to see where this scheme fits in with broader ambitions for our residents.
- 115. As long the new proposal does not mean that certain people have to pay more is good. But I read previously certain people will need to pay up to 95p more per week, although this amount does not sound much but it does add up.
- 116. Higher Council Tax (or any other available income generation sources) for everyone and only when the maximum available, after referendum, is exhausted should any services be cut.
- 117. Having been prevented under Thatcher governments from buying votes by subsiding council rents it seems to us that this is the same idea via the back door!
- 118. I think the council tax should be increased for those able to afford it.
- 119. It absolutely should not be funded by a cut in services. Completely disagree with this.
- 120. This is ridiculous. Our streets are already dirty, buildings ran down etc. Cut benefits for those who fraudulently claim them and the money will be found. Rather than regenerating Wood Green again from scratch, save money by adding to what's already there. 2) Save money by not funding so many community centres, and events for just one ethnic group of people, but for all to enjoy who lives in the borough. You can't be all to every one.
- 121. Higher business rates
- 122. Why make cuts to other services? They other service users might be more deserving!
- 123. Should not be paid for, these people are subsidised enough as it is. The council will also get increased revenues from all these new flats being built
- 124. No more shifting cost to hard-working people who don't claim or receive benefits, i.e. the squeezed middle.
- 125. Rates from businesses. Haringey is not good value for money for residents. We have so many potholes, fly tipping arc. There's a reason the riots began here.
- 126. It shouldn't be implemented when basic services are cut to children and the elderly
- 127. Optimisation of processed, digital transformation. These will provide cost reduction
- 128. my council or my tax payments should be increased, do reductions can be applied.

- 129. Why penalising hard workers to benefit people who can, but choose not to work and have multiple children?
- 130. No
- 131. No more cuts to services. Stop this scheme.
- 132. Putting up Council tax for those who can afford it as soon as you can
- 133. I think everyone should pay their way regardless of circumstances. why should I pay for others peoples kids?
- 134. I don't think the council can afford to pay for it. Haringey's streets already look like a war zone, with fly tipping and rubbish dumping totally out of control. How come Hackney manages to keep it's streets clean?
- 135. Increase council tax for better off residents.
- 136. I'm pleased this question is being asked, though don't personally feel qualified to respond.
- 137. Revamp the council tax structure, for example introduce more bands to the system, instead of just considering how many bedrooms a house/flat has, also consider how many people live in there. If residents have more than one property in the borough and renting them out, have higher council tax rates for their primary property. Have higher council tax rates for properties that are being let on a short term basis, for instance on air bnb making higher profits, instead of having long term regular contract tenants. Raise more money by fining residents and save more by getting them to volunteer at the council; who are guilty of littering, antisocial behaviour and vandalism within the borough, which is rampant.
- 138. do what other councils have done in the past you sack the people that you've got working there and you higher than back on a lower contract or maybe not it's an easy way of getting rid of most of the ones that don't do any work you tell them it's a sure thing that there will be hired back but as you know nothing so sure thing if they voluntarily give up the job then that's part of how you kick them out of the job there in
- 139. You could slightly increase Council tax in the top band.
- 140. Please do not increase the council tax for all other residents. One suggestion for savings is to move staff around the Council. There should be a forum for Managers to call upon where staff can be moved to support teams/projects at short notice to get job done and which will save costs on recruitment.
- 141. Why people who are already paying their council tax should suffer. There has been increase in council tax for past 2 years in a row, we can not afford for any more rise in council tax causing by the deficit of £1.6 million.
- 142. Difficult one! I would try to keep existing library and old people's services intact but I have no idea how to make "fair" cuts elsewhere.
- 143. In general it is right that level of Council Tax should increase to pay for necessary services. If the extra cost is met by further savings, the probable consequence will be benefiting one lot of disadvantaged people at the expense of other groups who

- rely on services and who may often be relatively disadvantaged compared with the general Haringey population.
- 144. Part on high valued properties.
- 145. How does 'additional costs met by its services' make further savings? If services are being forced to pay for the difference frothier budget, how does this help them to save money and provide adequate services?
- 146. Yes, cut some services
- 147. This proposal is a disgrace. Why should other groups suffer and have further cuts in services. We all pay into the pot and deserve access to a service when needed. Robbing Peter to pay Paul never works as it discriminates against another group. eg Pensioners. See my previous answers.
- 148. You should not be making it you cut services, to all including those just above the discount threshold to help those already getting a massive discount.
- 149. UK British Passport holders in maximum discount no CT for under 25's, OAP, ESA, and disabled people. British Passport holders out of work should receive 100% reduction. Budget should come from central government.
- 150. n/a as it shouldn't be introduced in the first place
- 151. I would back some sort of income-linked increase in council tax, if possible.
- 152. No comment
- 153. if it does go ahead which is likely considering you brought it to light anyway. Then the everyday resident shouldn't be the ones who carry the financial burden
- 154. The Council can use you the savings generated from reducing the weekly rubbish collection to fortnightly collection.
- 155. I would be prepared to pay more council tax
- 156. It's should be paid for by residents who pay council tax the council need to fit the bill
- 157. The council is already running down its reserves to fund care which is only going to increase, council tax should be increased by 10% and if the council had the guts to face up to the mess they are getting into then they would be truthful with the people and have a referendum, can't be many people like me who have actually read the accounts
- 158. I think the council cannot at the present time afford to pay for this proposal in particular when they are already trying to budget their reduce funding from the government. Although the intention is honourable at present they have no means of paying for it unless there is a detriment to over under funded services.
- 159. This is ludicrous. We all know what will happen, others will end up paying more.
- 160. Reducing the salaries and packages from the upper echelons of management in the borough and the elected leadership. Do not reduce frontline services till the gravy train for council leadership and senior officers is curtailed.

- 161. The additional costs should not be borne by services used by all residents (eg environment and waste services, road repairs). * Council tax should not be increased.
- 162. Yes, increase the council tax for houses which cost more.
- 163. Unless the extra money required for this scheme comes from central government it can only come from cuts in services or an increase in the Council Tax that everyone else pays. If cuts in services what specifically would these be? If an increase in Council Tax how much would that be?
- 164. Mixture of capital reserves, higher council tax for paying residents and looking at costs of other services.
- 165. making further savings to services does not help the full paying Council Tax residence that rely on them, again every household should contribute to Council Tax even if its a small amount.
- 166. The Council needs to think very carefully about how and where to spend and save money, on an already tightened budgetary environment. In order to make Haringey a better, more community-minded place to live, everyone regardless of situation must contribute. Already the borough is suffering under budget cuts re: services, running the risk of destroying neighbourhoods.
- 167. I am tired of getting reduction on services to just benefit a portion of the residents
- 168. higher government grants
- 169. see above
- 170. Through increasing Council Tax for those in higher band Council Tax properties (F-H) i.e. redistribution from wealthiest to poorest in the borough with means tested subsidy for those who are asset rich and cash poor.
- 171. Increasing Council Tax for those in highest bands (F-H) a distribution of wealth within the borough (with means tests to subsidise the asset rich and cash poor).
- 172. I think you need to increase your council tax bands to pay for services and reduction scheme or you can also increase charges on empty homes.
- 173. Reduce salaries of local government council members of staff
- 174. (head of Haringey, councillors etc) Raise council tax if household income and property value are over certain amounts. Council needs to become better at generating income, instead of just making cuts.
- 175. I would prefer that wealthier residents of the borough, such as myself in Highgate, should pay for these changes. If savings have to be made please make it from the West of the borough regardless of the screams of those that live here.
- 176. As a quick fix Council could increase top rates of Council Tax; to make it sustainable, the system requires a complete overhaul where money could be saved by decreasing bureaucracy and implementing modern technology to pass on as living wage for all individual citizens.
- 177. I think the Reduction Scheme should be paid for by increasing Council Tax for the better-off residents in the borough.

- 178. Up to 3% increase in council tax Increase in parking fines and parking costs. This would have positive consequences for the environment. Ask/invite people who have built extensions without having band increases to pay a levy.
- 179. Ask Central Government to contribute
- 180. No
- 181. Without having the relevant information it would be difficult to say but the poorest in our community should be exempt from council tax payments. Many in the West of the Borough could afford to pay more, so I think they should be asked to do so.
- 182. surely you would of thought of that before proposing something you can't afford to pay for? No i don't have any suggestions and if you can't afford it DON'T DO IT. I'm all for helping people that need it but there is a limit to what you can do if people aren't willing to help themselves. It just doesn't seem fair
- 183. there would not be a need to increase council tax support if the below comments were adhered with
- 184. no comment
- 185. I don't know
- 186. Firstly bring pressure to bear on central government to allocate funding to Haringey as an inner London Borough, with deprived communities suffering from austerity. Saving on services is difficult. I would not recommend job losses. Could we use local government bonds? A possible saving could be made by bringing refuse collection and recycling, with street cleaning back in house; in addition have street stewards taking some responsibility for monitoring local standards, in order to encourage local civic pride and care of their streets.
- 187. It should be mean test. Those on high income who are not struggling.
- 188. I would not want any cuts to come from health, education or policing
- 189. As above
- 190. Close the job centres, as they are useless, they just tick boxes and go through the motions and offer no assistance. 2. Enforcing the no entry signs especially in the West Bruce grove area. 3. Do not implement this scheme. Wages are low, rent and house prices are high as is cost of living, transport, travel. It's ludicrous to suggest working people should suffer in favour of those who simplify choose not to work.
- 191. I am opposed to the council tax reduction scheme. Our borough has had too many funding cuts as it is.
- 192. I cannot see how the savings would be made so it is impossible for me to answer without having this additional information.
- 193. No
- 194. Yes, additional support from central Government, paid by higher corporation tax on big companies especially ecommerce giants!
- 195. By doubling the council tax on empty properties and on homes. in the longer term seek the introduction of higher bands for council tax

196. The council need to sort out the rubbish and fly tipping problem in Tottenham before it reduces the Council Tax. When this is sorted out then do it. In the meantime use the money to educate and enforce fines for those that litter and fly tip.

Q7. Do you have any general comments about the overall consultation proposals (whether the preferred option, the identified alternative options, or any other options)?

- 1. I think it is good to move forward and review in fair
- 2. The information is very poorly put together and difficult to understand. I had to read it several times and consider myself someone of reasonable intelligence. There are errors in the FAQs document, including one answer to a question "do we really need this question", which is clearly a note from someone internal that has been left in the final document. For those entering the survey online, it is impossible to skip back to check "what did you think about page 5 in the booklet". All of this has no doubt alienated some of the very people this scheme is designed to support. There is no explanation as to how the council came to the conclusion this scheme needs to happen. Put the council tax up for those who can afford it. We can't stand more cuts to services, especially when schemes to regenerate the area, providing potential sources of income are being rejected and fought against.
- 3. You'll do what you want regardless of what we think
- 4. no
- 5. when you ask people to take part in a survey clearly and concisely inform them about what it is you wish them to give their view on. I still don't know what changes he council is proposing
- 6. Please do not cut services to fund council tax reductions
- 7. The consultation itself is scarcely publicised and not very clear.
- 8. I support the proposal.
- 9. Welfare reforms are hitting the poorest of our society, and we need to support those that cannot afford the basic and their priority bills
- 10. I totally disagree that those working with children should get help as again these need to be given financial support from the CAB on how to budget etc.
- 11. Council Tax should remain the same as it is now. No further changes are needed.
- 12. No
- 13. Struggling to understand why consultation on this proposal is such a high priority here and now. I believe the subject should have been aired in an open public debate to garner broader cross borough opinion and MORE WIDELY PUBLICIZED prior to it being casually posted on the Council website. (I stumbled across this survey by accident) Knife crime, youth opportunities, people trafficking etc. are matters for all Haringey residents in the same way that contributing towards the cost of running the borough is also a joint responsibility.

- 14. I don't know where you will find the money to support the changes. In the end it will fall to people who pay for this shortfall. Change the scheme to bring it in line with gov. changes that but nothing else needs to change.
- 15. If as previously stated savings can be made, it implies that the council tax rate 2018/2019 was set unnecessarily high and it follows that Haringey Council Tax Payers should be given a council tax refunded or 2019/2020 council tax bill be reduced in accordance with the projected savings.
- 16. No
- 17. Does not appear in the consultations section of the website.
- 18. Make it clearer for people to understand the potential consequences of this.
- 19. Said my piece already
- 20. MORE WAGES OR LESS TAX LOWER PRICES
- 21. This will be very complicated for most people to understand. It is hard to know whether the consultation will be representative or how it will be used. Generally I favour consultation so this is a good thing and should be kept for more decisions. But in the end, councillors are elected to take decisions, and given this is already a manifesto promise it's not clear how consultation helps here.
- 22. Do not add further burden to the rest of the Haringey residents
- 23. This proposal is a good one as you are upgrading and reviewing to a new system since 2013.
- 24. Council services are already stretched to breaking point. I agree that individuals should benefit from being in employment more than those who do not work even though they are able to- individuals that breed for financial benefits and state rewards
- 25. It needs to be re-thought. It's unfair & very one sided
- 26. NO
- 27. Honestly council tax should be £50 a month. Allow people to have some disposable income. people are working just to keep up with their monthly bills. Hence the increase in crime and less young people wanting to work. They can't see the advantages as it is just clouded by the ever increasing bills and poorly paid jobs. Either that or increase the minimum wage tremendously.
- 28. The options as you have laid them out are very confusing as is your survey. I really had to think through my answers and I am degree educated. A lot of people won't be able to answer these questions and I think this has been done deliberately for reasons I am unsure about. Probably so you can do what you want anyway but at least you have completed this box ticking exercise. Very poor.
- 29.
- 30. I am disgusted by the whole idea
- 31. Yes, everyone should pay something, or none of us should pay at all'.....isn't this borough supposed to be for equality, we all use the services, we should all contribute!

- 32. no
- 33. As a middle income earner, I don't qualify for any benefits but feel that I am constantly squeezed to accommodate and pay for a section of the community who, for whatever reason, are poorer.
- 34. How will this be paid for on an ongoing basis after the first year? Will you give an assurance that council tax bills will not rise ever to pay for this?
- 35. This should NOT happen, decent tax payers are shifter by this proposal.
- 36. I believe this will only benefit the east of the borough which is always the way with this administration.
- 37. I think it is fair to support those on low incomes with council tax such as families.
- 38. Too much to pay in council tax, road tax, school dinners
- 39. I am well educated and in a professional job. I had difficulty understanding the language you have used in the consultation document. Simplify the language in documents otherwise you are only going to hear from residents similar to me and that is not a representation of the communities who live in Haringey.
- 40. This is not a particularly good way to survey opinion.
- 41. I only found out about this 'consultation' because I happened to look at the Council website. Otherwise I would have not have known it was happening!
- 42. No
- 43. No
- 44. You should all be ashamed. Taking tax-payers money on a daily basis for nothing, then coming up with "great ideas" like this, that pretend to help the ones in need, when it's actually just another justification to increase council tax for workers later on. You are robbing from full-time workers that struggle to make ends meet. Look at yourselves in the mirror can you sleep at night?
- 45. I want Haringey to consider families with No Recourse to Public Funds, any policy that relies on access to welfare benefits as a criteria discriminates against this vulnerable group.
- 46. Don't change the scheme change people's mind-sets and help them get into to education and work so they can fund and afford their own lives and children.
- 47. Proposals are fine, but i'm considering those you have excluded on your page 6 table. Please consider answering my question because I don't think they should be excluded. They'll end up leaving Haringey to live on other borough where they'd get more help
- 48. You need to have more options that consider all residents, not just the ones who won't take part in these surveys yet reap all the benefits.
- 49. This consultation SHOULD have been sent out via post to all Haringey residents and not simply offered via ONLINE survey. Haringey has high number of residents that do not use online services because they are either elderly or have English as a second language. Therefore you have effectively missed an important and significant amount of this demographic. Importantly, this demographic are overly

- represented in being in receipt of council tax reduction and you have not allowed these people to contribute to your consultation on policy change for the reasons I've given.
- 50. I have a lot to say mainly why should I suffer as a low income disable person and why should a family with low income suffer with higher bills?
- 51. I was never consulted about this and found this out only by accident. Why hasn't there been any correspondence?
- 52. It has to be fair to everyone. I often hear comments that if you are honest and work hard all your life, pay all your taxes, you get nothing. If you are idle, never done a hard days work in your life you get your everything paid for.
- 53. As a working resident on a low income I'm struggling to pay me council tax s9 would welcome this change the council tax reduction now isn't enough
- 54. How many residents know about the consultation?
- 55. Yes, don't do it. A lot of people depend on social care as a main priority in this borough.
- 56. The consultation exercise is just too complicated. I hope it wasn't expensive? It seems Haringey can't even afford to have a bus indicator on Crouch End Broadway let alone increase council tax reductions for the needy.
- 57. Councils have little resource to deliver their core function and beyond. I do not feel this would improve the local area or communities. I'm looking for my council to create opportunities, to drive economic improvements, improve the quality and outcomes for health and care. The proposals would not achieve the above, in fact, they would risk the above by diversity scarce resource away from these priorities
- 58. None
- 59. Tax everyone more. People will pay for council services.
- 60. Council should stop trying to socially cleanse the borough and focus on building new social rent housing, and supporting most vulnerable residents. Prosecute Kober and Strickland for their corrupt actions.
- 61. No
- 62. Unfortunately, costs will end up being met by those who are not entitled to reductions, which is unfair. Perhaps you should challenge the government that created this mess
- 63. Consider over 65s on minimal state pension and housing benefit
- 64. Let the government decide, fair for all.
- 65. No
- 66.
- 67. Look after your residence and the borough please. It's not about big bosses pocketing money, it's about unity and reputation. Also Haringey looks unpleasant e.g dog faeces on each and every road, rubbish dumped, rough sleepers only to name a few. Spend properly, don't reap of residence and make them unhappy.

- When I walk in Haringey, I only see sad, worked up and tired people including myself.
- 68. I am pleased that all options are being considered and that the matter is 'out for consultation' with the public. In a different age and political climate I would broadly agree with the proposals, but at present, and with the demographic make-up of the Borough, I believe that it is very important to 'show inclusivity' to everyone.....even if this is in the nastier aspects of life like Council Tax.
- 69. A reduction or freezing the prize should be apply to family with a low income even if they don't request a discount.
- 70. I will only support an option not putting anymore pressures on me financially.
- 71. No further comments
- 72. Council tax in Haringey is already a huge burden on most ordinary working people whether below or over the threshold for the proposed reductions. It should not be increased to pay for the proposals.
- 73. Change it to help people on low income
- 74. Should be a scheme for single people...50% reduction
- 75. Not really
- 76. No
- 77. I came across this whilst looking at the Haringey web pages something as important as this should not solely rely on one resource tool to communicate with residents. There are a number of households which do not have access to the internet. Why has this not be circulated in paper format, using your Haringey People publication?
- 78. No except that I haven't seen much publicity about this consultation and wonder how many responses will come in.
- 79. provided it can be funded without harming services for vulnerable residents, the preferred option seems to be a humane step forward and signals a real determination to assist families with dependant children
- 80. Council tax doesn't seem a fair tax so it should be that those who can afford to pay more do pay more. And those who can't afford shouldn't pay anything.
- 81. More explanation of the need for the proposed changes and the implications of the alternatives would be helpful
- 82. There is no guidance given for question 1(b)
- 83. I think Haringey should increase Council Tax by the maximum allowable and use some of that increase to mitigate the effect on disadvantaged group both through the CTR scheme and increasing and enhancing community facilities particularly in disadvantaged areas.
- 84. A bid end austerity once and for all and install a socialist government!
- 85. I'm really glad that the council is thinking seriously about how to help the most vulnerable residents in the borough. Thank you.

- 86. make it more redistributive get the very rich people living in the very rich areas like Highgate to contribute more to this borough and get landlords to pay for the anti social behaviour of their tenants
- 87. Make developers pay more and improving services (especially street cleaning in N15)/reducing council tax for all. The council has helped the developers make huge profits by waving through unwelcome developments such as the one where Apex House used to be.
- 88. The people in our community who seem to be the at-risk and vulnerable are the private renters often living in HMOs. Some don't seem to be eligible for, or seem to be unaware of, the council services they are eligible for. Aligning council tax assistance with value of property is a slippery slope that could harm these private renters who are already being exploited by greedy landlords.
- 89. I think more practical support for people would be a better investment. This doesn't feel like a sustained long term solution. It reminds me of the moral 'give a man a fish and you feed him for a day; teach a man to fish and you feed him for a lifetime'.
- 90. I think we have a very poor Borough and it's down to mismanagement we have to many hair dressers to many food establishments to many betting shops we have lost all the Morden named shops from the high St. like M&S British home stores we have to many what I call cheap low quality goods on sale you need to reduce your approval of more of these establishment you need to think healthy, change your high St to pedestrian only add some new benches some plants make it Green you could have it Gated at both ends keep them closed in day time open at night
- 91. I think the percentage can be increased to 90%, or even 95%, but should not be 100%.
- 92. no comment
- 93. It needs to be made much clearer exactly where and how the cost savings for the CTRS will be achieved.
- 94. I think the current is better CTRS.
- 95. no
- 96. Having been prevented under Thatcher governments from buying votes by subsiding council rents it seems to us that this is the same idea via the back door!
- 97. Have not heard of many alternate savings in the Council been considered, only what Council tax payers can do.
- 98. No
- 99. Wondering how much the council would actually listen to those who oppose the idea.
- 100. If this proposal results in higher council tax for the hard working proles/fools like myself, I will turn to drug dealing like my neighbours in N17. They're driving Mercedes and have fresh bikes every week while I haven't gone on holiday in four years because after taxes, rent and bills I'm not left with much.
- 101. No

- 102. Concentrate on running Haringey instead of cutting budgets or putting extra costs on council tax payers.
- 103. I absolutely object to money from the public purse being used to support only people with children! In an area where i receive constant homophobia from all parts of Tottenham community, money should be used to help bring an end to making working people's lives a misery!
- 104. I think I should get a reduction for not having any children
- 105. It needs to be advertised better so that all people can have a say, rather only to publications of people that support the council's political agenda.
- 106. if Haringey Council got rid of most of the dumb unintelligence that work there like your Facebook you put stuff on the same day for that day like if there's a meeting going on you need to put it on at least two weeks before and you need to keep putting it on everyday so people can see it so people can make arrangements in advance to be there to let their opinion be heard oh when I say heard I mean you'll listen to what they say and then disregard it because of the dumb uni you got working there you need to get rid of the people in your HR and get new people in stop hiring from the villages
- 107. The preferred option is good. As a single parent myself I can remember struggling to pay the council tax and the charges that were added. It was very traumatic experience so I am pleased the Council is going to help which will support the Corporate Plan, Priority 1 and 2.
- 108. Consultation should be fair and council should highlight more the implication of these proposals to residents who are already paying full council tax.
- 109. I would like to see evidence after the Consultation that the Council has properly taken it into account. Since the Council is required to undertake this Consultation, the cynical might think it is simply going through necessary procedures rather than displaying a genuine interest in what residents think. Full reporting of the feedback received could dispel this cynicism.
- 110. I would like the unemployed and I'll have a maximum reduction.
- 111. Please refer to previous answers
- 112. No
- 113. I saw the consultation by chance. no one I know has seen any information on it. IT needs to be more strongly advertised.
- 114. Comment. Regarding the proposal to end council tax. I disagree with this proposal and feel that the council is giving out the wrong message to persons claiming that they cannot afford their council tax. I believe that by ending council tax for some that there will be no incentive to prioritise expenditure i.e. pay council tax first ahead of one's mobile phone bill! Plus, there is a prediction that with the proposed changes, and possible reductions and delays to Universal Credit, that benefits may even be reduced further. What then? What will these persons not be able to afford then? I believe that Haringey could assist these persons in a more constructive way and that could in itself prevent worse situations from occurring i.e. homelessness, sofa-surfing. This help is by creating a pamphlets / letters / leaflets and holding public talks on the following subjects. List not exhaustive Benefits. Make sure that

the persons concerned are receiving the correct benefits. The disabled and students for example are entitled to extra benefits. Certain disabilities are entitled to the Freedom Pass. Child Support. Is there an absent parent not paying? Mobile Phone. Everyone needs a mobile phone but is it necessary to have the latest model? Do children need mobile phones? Re-examine your tariff and consider changing provider every year for a better deal. A mobile phone in EE, Wood Green, this week is on sale for 79 pence plus a free £10 credit. The internet is free in the library. Smoking. Smoking and poverty are linked. Give up smoking. It is so expensive. Go to smoking cessation classes. Pets. Most pets are expensive to keep. Can you really afford to own a pet?. Online subscriptions. Consider ones online subscriptions. Sky TV, Amazon Prime, Netflix, etc. Cancel them. Rent DVD's from the library. Household tariffs. Are you paying more that your neighbour for gas & electricity, insurances, etc? There is no loyalty in staying with the same provider. Shop around. Food Wastage. We are all guilty. Arrange lessons in old-fashioned cooking and planning of meals to avoid waste. Invite a home economics teacher to volunteer some time for a talk. Foodbanks. Get referred to a foodbank. Gambling Addictions. The horrors of this. Gambling online and lottery can be addictive. There are 5 betting shops in view of Wood Green Tube Station and more in the High Road. Does someone in a struggling household visit one? Motor vehicles. Is it necessary to own a car in London? Possibly the Citizens Advice Bureau, and speakers from relevant charities, teachers and maybe even Martin Lewis the TV money advisor would be willing to contribute / advise. My view is that almost every household, including mine, could make savings. Remember many things are free. The parks and libraries, and the NHS.

- 115. You don't really broadcast them but then that's your way of getting through what you want still could be worse Kober could still be in charge.
- 116. Excellent consultation. Thank you for helping hard hit families, OAP, disabled, and under 25's.
- 117. I welcome the council making it possible for residents to learn about such proposals (in my case, through the Tottenham News newsletter delivered through the post) and make comments / contributions online, which makes it easier for residents to engage when it's convenient to them. Thanks for making this possible.
- 118. No comments.
- 119. Haringey has the same demographics as its neighbouring boroughs. Have you done your research on what goes on the neighbouring boroughs? I know Hackney residents on low income make a contribution of 17% of the Council Tax.
- 120. I really support the proposal to help those on a lower income who are struggling to pay the 20% council tax imposed on them
- 121. My main concern is that if this council tax reduction happens myself and other residents will have to pay more for our council tax which would be unfair
- 122. Yes that the council should not proceed during current austerity when it is under pressure to maintain the standards of its ongoing services.
- 123. Further financial support will end up hurting hardworking families who are not entitled to any reductions, and will be footing the bill
- 124. No change

- 125. Dismayed at the lack of publicity for this consultation. No one knows about it. So I guess it will be proceeded with though consultation has not been meaningful. Usual lack of openness and transparency from our opaque leadership.
- 126. There should not be further cuts to rubbish collection services. Council tax should not be increased.
- 127. People need to pay for services, and through paying for it they come to value it. If you ask people, would you like to pay for it or have it for free, then of course they are going to say they want the free option... This continual subsidising of vast numbers of people the council considers poor does no good to the finances of the council, and further absolves businesses of paying a proper wage..
- 128. This is unfair to residents who do not have children and are not on benefits and therefore do not get any assistance especially single people on lower incomes who don't qualify for anything and would probably bear the cost
- 129. This Consultation has NOT been widely publicised. I had seen no mention of it until a neighbour drew it to my attention. I do NOT consider this to be fair to the residents of the borough.
- 130. I think it's a good and necessary option to explore this. I think further work and study of the impacts of debt and low income in the borough could help persuade those who are more concerned with how this could negatively impact them.
- 131. No consider the balance of the demographic and what is needed to maintain a strong community. Not everyone is 'in need', but many are just about scraping by and willingly pay towards maintaining their neighbourhood to make it a safe, pleasant place to live.
- 132. These proposals should have been made much more loudly and publicly. Clear information should have been posted through the door of every household in the borough. Instead you have chosen to hide it away in the pages of a frankly rather dull council website where only those with specific interests would be likely to find it. I only knew of it via a neighbour with an avid interest in local politics. Your behaviour suggests that this is something you would like to sneak through without anyone noticing until it is too late.
- 133. Good consultation
- 134. People should pay for the services they receive
- 135. I said previously it is target one group deserving as they may be and not look at overall picture you could cause resentment especially with lack of increases in state benefit. Example that you provided with someone on JSA pay more in a band B property. Can you live are £1.50 a day for food considering you supposed eating healthily and which will cost health service more money because people eating poorly in long-term which will affect. Also looking at adding in extra council tax band and charging more for empty properties discouraging people using them as investments rather than a home.
- 136. I don't support anymore increases in benefits which would inevitably mean people who pay full taxes will be met with further increases in outgoings when we are already struggling. I do not support paying more to support people who make no contribution

- 137. Give working families a break instead of people free loading
- 138. It is long overdue
- 139. No
- 140. No
- 141. Have heard about an idea of huge CT increases then rebating some people. This is nonsensical, as the administrative cost of doing this would wipe out any gain. Increases should be as low as possible. Haringey already higher relative to other boroughs.
- 142. No
- 143. No
- 144. The government and those who earn too much have no idea what we the little people have to go through on a daily basis children or not to pay for all these ludicrous bills, and on top have to pay for services edpe I ally the police that are either closing down or nowhere to be seen, none of our money are being used to benefit our dull and miserable high streets and shops or have more street lights for safety or get landlords to refurbish their horrible buildings all along Green Lanes or put larger bins absolutely everywhere or use up unused spaces or even the crucially more Greenery to help with our wellbeing, where is our money being spent, I have the right as a council/income tax payer to see transparency and NOT pie charts. You in local authorities are humans you are taxpayers too do you not care about your boroughs yr country yr wellbeing if so then do something so we can all live well, you only need to see Europe and see how they love their country and communities and glorious it all looks and everyone is smiling and happy it's because they have patriotism, so let be the same.
- 145. Where did these proposals come from?
- 146. Living in the borough of Haringey we have observed many (younger people) who could be taking some kind of employment to help the community (even if they have children) there is so much more for them to get assistance entirely on councils everywhere. The job centres need overhauling staff do not appear to be doing a realistic job. there was probably a ruling that one was offered the choice of 3 alternatives jobs and if not taken up would lose their entitlement. Because the social security is giving too much of these people lose the will to work and it is ending up in crime from boredom drink problems everywhere you walk there are empty alcohol bottles!
- 147. it would be nice if the council stop playing silly buggers with me
- 148. The documentation was clear. It is well to be prepared.
- 149. Get rid of council tax for those single parents on low income
- 150. No
- 151. No